



Virtual Desktop Service Documentation

Virtual Desktop Service

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Virtual Desktop Service Documentation

Overview

NetApp's Virtual Desktop Service (VDS) solves the complexity of deploying and managing virtual desktops in the public cloud, delivered both as a flexible software service to manage your Virtual Desktop Infrastructure (VDI), or as a fully managed VDI as a Service platform. The Virtual Desktop Service removes the complexity of deploying desktops in the cloud taking the hundreds of tasks that took 2-3 days to deploy into just a few hours.

Virtual Desktop Service benefits:

- **Reduce infrastructure costs**

Our customizable resource scheduling system optimizes infrastructure spend up to 50%.

- **Reduce risk**

Deploy desktops into logical workflows per cloud best practices; Such as Microsoft best practice WVD standards.

- **Custom automation**

Event driven automation and orchestration engine leveraging your current scripts, making management so easy, general IT administrators can manage your cloud desktops!

- **Turnkey**

Deploy as a do-it-yourself software management service for your choice of VDI environments or choose a fully managed WVD platform service.

- **Multi-cloud**

Control multiple tenants across AWS, Azure and Google with a single graphical user interface.

- **Flexible control**

Maximize business flexibility with a single portal to control every layer of your technology stack.

Learn more: <https://cloud.netapp.com/virtual-desktop-service>

Getting support

Email support: VDSsupport@netapp.com

Phone support: 844.645.6789 Ext. 2

[VDS support portal](#)

Normal support business hours: Monday-Friday, 7:00am-7:00pm Central Time.

- After hours (on-call) support available via phone only.

Additional resources

Cost calculators

Azure

- <https://manage.vds.netapp.com/azure-cost-estimator>

Google Cloud

- <https://manage.vds.netapp.com/google-cost-estimator>

Downloads

Remote Desktop Services (RDS) clients

- [VDS RDS client for Windows](#)
- [VDS Web Client](#)
- [Microsoft RD Client](#)

Windows Virtual Desktop (WVD) clients

- [Microsoft WVD for Windows Client](#)
- [Microsoft WVD Web Client](#)
- [Microsoft WVD for Android Client](#)
- [Microsoft WVD for macOS Client](#)
- [Microsoft WVD for iOS Client](#)

Other downloads

- [RemoteScan Client](#)
- [VDS RDS Windows Client Designer](#)

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