



# VDS Client for Windows Release Notes

## Virtual Desktop Service

Toby vanRoojen  
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# Table of Contents

VDS Client for Windows Release Notes .....	1
Date: Thursday August 27, 2020 at 11pm Eastern .....	1
Date: Thursday August 13, 2020 at 11pm Eastern .....	1
Date: Thursday July 30, 2020 at 11pm Eastern .....	1
Date: Thursday July 16, 2020 at 11pm Eastern .....	1
Date: Thursday June 25, 2020 at 11pm Eastern .....	1
Date: Thursday June 11, 2020 at 11pm Eastern .....	1
Date: Thursday May 28, 2020 at 11pm Eastern .....	1
Date: Thursday May 14, 2020 at 11pm Eastern .....	2
Date: Thursday April 30, 2020 at 11pm Eastern .....	2
Date: Thursday April 16, 2020 at 11pm Eastern .....	2
Date: Thursday April 2, 2020 at 11pm Eastern .....	2
Date: Thursday March 19, 2020 at 11pm Eastern .....	2
Date: Thursday, March 5, 2020 at 10pm Eastern .....	3
Date: Thursday, February 20, 2020 at 10pm Eastern .....	3
Date: Thursday January 9, 2020 at 11pm Eastern .....	3
Date: Thursday December 19, 2019 at 11pm Eastern .....	3
Date: Monday December 2, 2019 at 11pm Eastern .....	4
Date: Thursday, November 14, 2019 at 11pm Eastern .....	4
Date: Thursday, October 31, 2019 at 11pm Eastern .....	4
Date: Thursday, November 17, 2019 at 11pm Eastern .....	5
Date: Thursday October 3, 2019 at 11pm Eastern .....	5
Date: Thursday September 19, 2019 at 11pm Eastern .....	5
Date: Thursday, September 5, 2019 at 11pm Eastern .....	5
Date: Thursday, August 22, 2019 at 11pm Eastern .....	6
Date: Thursday, August 8, 2019 at 11pm Eastern .....	6
Date: Thursday, July 25, 2019 at 11pm Eastern .....	6
Date: Thursday, July 11, 2019 at 11pm Eastern .....	6
Date: Friday, June 21, 2019 at 4am Eastern .....	6
Date: Friday, June 7, 2019 at 4am Eastern .....	6
Date: Friday, May 24, 2019 at 4am Eastern .....	6
Date: Friday, May 10, 2019 at 4am Eastern .....	7
Date: Friday, April 12, 2019 at 4am Eastern .....	7
Date: Friday, March 15, 2019 at 4am Eastern .....	7
Date: Friday, February 29, 2019 at 4am Eastern .....	8
Date: Friday, February 15, 2019 at 4am Eastern .....	8

# VDS Client for Windows Release Notes

**Date: Thursday August 27, 2020 at 11pm Eastern**

Impact: Users will see the RDP client update the next time they launch it

No updates this release cycle.

**Date: Thursday August 13, 2020 at 11pm Eastern**

Impact: Users will see the RDP client update the next time they launch it

No updates this release cycle.

**Date: Thursday July 30, 2020 at 11pm Eastern**

Impact: Users will see the RDP client update the next time they launch it

No updates this release cycle.

**Date: Thursday July 16, 2020 at 11pm Eastern**

Impact: Users will see the RDP client update the next time they launch it

No updates this release cycle.

**Date: Thursday June 25, 2020 at 11pm Eastern**

Impact: Users will see the RDP client update the next time they launch it

No updates this release cycle.

**Date: Thursday June 11, 2020 at 11pm Eastern**

Impact: Users will see the RDP client update the next time they launch it

Improvements

- Update the latest WVD RDP Client available for installation

**Date: Thursday May 28, 2020 at 11pm Eastern**

Impact: Users will see the RDP client update the next time they launch it

## Improvements

- Updates to reflect NetApp branding/phrasing. Note – this new branding will be applied for:
  - New VDS Client downloads
  - Existing, unedited VDS Client for Windows installs
  - Existing custom-edited/branded clients will only receive a new banner image if it was never customized. If the banner image was customized, it will remain as-is. All other colors and phrasing will remain the same.

## **Date: Thursday May 14, 2020 at 11pm Eastern**

Impact: Users will see the RDP client update the next time they launch it

No updates this release cycle.

## **Date: Thursday April 30, 2020 at 11pm Eastern**

Impact: Users will see the RDP client update the next time they launch it

### Bug Fixes

- Bug fix for a subset of scenarios where self service password reset was not presented

## **Date: Thursday April 16, 2020 at 11pm Eastern**

Impact: Users will see the RDP client update the next time they launch it

No updates this release cycle.

## **Date: Thursday April 2, 2020 at 11pm Eastern**

Impact: Users will see the RDP client update the next time they launch it

No updates this release cycle.

## **Date: Thursday March 19, 2020 at 11pm Eastern**

Impact: Users will see the RDP client update the next time they launch it

No updates this release cycle.

## **Date: Thursday, March 5, 2020 at 10pm Eastern**

Impact: Users will see the RDP client update the next time they launch it

### Improvements

- Graceful handling of a fringe bug with the RDP protocol where legacy credential types mixed with the most current patches on a RDS gateway results in an inability to connect to session hosts
  - If the end user's workstation is set up (whether by an external admin, internal customer admin or via the workstation's default settings) to use legacy credential types, there is a slim possibility this could have impacted users prior to this release
- Point the Info button in the Cloud Workspace Client Designer to an updated documentation source
- Improved auto-update process for the Cloud Workspace Client Designer

## **Date: Thursday, February 20, 2020 at 10pm Eastern**

Impact: Users will see the RDP client update the next time they launch it

### Improvements

- Proactive enhancements to security, stability and scalability

### Considerations

- The Cloud Workspace Client for Windows will continue to auto-update as long as a user launches it prior to 4/2. If a user does not launch the Cloud Workspace Client for Windows prior to 4/2 their connection to their desktop will still function, but they will need to uninstall and reinstall the Cloud Workspace Client for Windows to resume auto-update functionality.
- If your organization uses web filtering, please whitelist access to [cwc.cloudworkspace.com](https://cwc.cloudworkspace.com) and [cwc-cloud.cloudworkspace.com](https://cwc-cloud.cloudworkspace.com) so that auto-update functionality remains in place

## **Date: Thursday January 9, 2020 at 11pm Eastern**

Impact: Users will see the RDP client update the next time they launch it

No updates this release cycle.

## **Date: Thursday December 19, 2019 at 11pm Eastern**

Impact: Users will see the RDP client update the next time they launch it

No updates this release cycle.

## **Date: Monday December 2, 2019 at 11pm Eastern**

Impact: Users will see the RDP client update the next time they launch it

No updates this release cycle.

## **Date: Thursday, November 14, 2019 at 11pm Eastern**

Impact: Users will see the RDP client update the next time they launch it

### **Improvements**

- Improved clarity for the reason a user would see a ‘your services are currently offline’ message. The potential causes for a message appearing are:
  - Session host server is scheduled to be offline and user does not have Wake on Demand permissions.
    - If the user was using the Cloud Workspace Client, they would see: “Your services are currently scheduled to be offline, please contact your administrator if you need access.”
    - If the user was using the HTML5 login portal, they would see: “Your services are currently scheduled to be offline. Please contact your administrator if you need access.”
  - Session host server is scheduled to be online and user does not have Wake on Demand permissions.
    - If the user was using the Cloud Workspace Client, they would see: “Your services are currently offline, please contact your administrator if you need access.”
    - If the user was using the HTML5 login portal, they would see: “Your services are currently offline. Please contact your administrator if you need access.”
  - Session host server is scheduled to be offline and user has Wake on Demand permissions.
    - If the user was using the Cloud Workspace Client, they would see: “Your services are currently offline, please contact your administrator if you need access.”
    - If the user was using the HTML5 login portal, they would see: “Your services are currently scheduled to be offline. Click START to bring them online and connect.”
  - Session host server is scheduled to be online and user has Wake on Demand permissions.
    - If the user was using the Cloud Workspace Client, they would see: “Please allow 2-5 minutes for your Workspace to start.”
    - If the user was using the HTML5 login portal, they would see: “Your services are currently offline. Click START to bring them online and connect.”

## **Date: Thursday, October 31, 2019 at 11pm Eastern**

Impact: Users will see the RDP client update the next time they launch it

No updates this release cycle.

## **Date: Thursday, November 17, 2019 at 11pm Eastern**

Impact: Users will see the RDP client update the next time they launch it

### Improvements

- Add WVD elements:

## **Date: Thursday October 3, 2019 at 11pm Eastern**

Impact: Users will see the RDP client update the next time they launch it

### Improvements

- Improved handling of code signing certificates

### Bug Fixes

- Fix an issue where Users accessing RemoteApp that didn't have any apps assigned to them saw an error
- Resolve an issue where a user loses their internet connection in the middle of logging into their virtual desktop

## **Date: Thursday September 19, 2019 at 11pm Eastern**

Impact: Users will see the RDP client update the next time they launch it

### Improvements

- Add WVD elements:
  - If the end user has access to WVD resources, present a WVD tab
  - The WVD tab will provide options to:
    - Install the WVD RD Client, if it isn't already installed
    - If the WVD RD Client is installed, launch the RD Client
    - Launch Web Client to take the user to the WVD HTML5 login page
    - Click Done to go back to the prior page

## **Date: Thursday, September 5, 2019 at 11pm Eastern**

Impact: Users will see the RDP client update the next time they launch it

No updates this release cycle.

## **Date: Thursday, August 22, 2019 at 11pm Eastern**

Impact: Users will see the RDP client update the next time they launch it

No updates this release cycle.

## **Date: Thursday, August 8, 2019 at 11pm Eastern**

Impact: Users will see the RDP client update the next time they launch it

No updates this release cycle.

## **Date: Thursday, July 25, 2019 at 11pm Eastern**

Impact: Users will see the RDP client update the next time they launch it

No updates this release cycle.

## **Date: Thursday, July 11, 2019 at 11pm Eastern**

Impact: Users will see the RDP client update the next time they launch it

No updates this release cycle.

## **Date: Friday, June 21, 2019 at 4am Eastern**

Impact: Users will see the RDP client update the next time they launch it

No updates this release cycle.

## **Date: Friday, June 7, 2019 at 4am Eastern**

Impact: Users will see the RDP client update the next time they launch it

### **Improvements**

- Enable Cloud Workspace Client to automatically launch RDP connections regardless of what the file type association for .rdp files is set to

## **Date: Friday, May 24, 2019 at 4am Eastern**

Impact: Users will see the RDP client update the next time they launch it



#### Improvements

- Improved performance during the sign in process
- Reduced load time on launch

### **Date: Friday, May 10, 2019 at 4am Eastern**

Impact: Users will see the RDP client update the next time they launch it

#### Improvements

- Improved performance during the sign in process
- Reduced load time on launch

### **Date: Friday, April 12, 2019 at 4am Eastern**

Impact: Users will see the RDP client update the next time they launch it

#### Improvements

- Enhanced login speed for Wake on Demand
- After the successful launch of the Cloud Workspace Client for Windows, we will be removing the Feedback button to free up space in the User interface

#### Bug Fixes

- Resolve an issue where the Sign In button was unresponsive after an unsuccessful Wake on Demand action

### **Date: Friday, March 15, 2019 at 4am Eastern**

Impact: Users will see the RDP client update the next time they launch it

#### Improvements

- Allow for Admins using the Cloud Workspace Client for Windows to provide a Support email address OR a phone number, not to require both
- Ensure that the HTML5 URL provided in Cloud Workspace Client is a valid URL – if not, this will default to <https://login.cloudjumper.com>
- Streamlining the process of applying updates for End Users

## Date: Friday, February 29, 2019 at 4am Eastern

Impact: Users will see the RDP client update the next time they launch it

### Improvements

- The AppData folder has been moved for clarity from c:\users\<username>\appdata\local\RDPClient to c:\users\<username>\appdata\local\Cloud Workspace
- Implemented a mechanism to streamline upgrade paths if a User has not updated their client in multiple releases
- Enhanced log details has been enabled for Users working with the Beta version of the client

### Bug Fixes

- There will no longer be multiple lines displayed during the update process

## Date: Friday, February 15, 2019 at 4am Eastern

Impact: Users will see the RDP client update when they launch it

### Improvements

- Enable Silent/Quiet installation options for remote installations
  - Install flags are as follows:
    - /s or /silent or /q or /quiet
      - These flags will install the client silently and in the background – the client will not launch after installation is complete
    - /p or /passive
      - Either of these will show the installation process, but not require any input and the client will launch after installation is complete
    - /nothinprint
      - Excludes ThinPrint from the installation process
- Registry entries have been added to HKLM\Software\CloudJumper\Cloud Workspace Client\Branding:
  - ClipboardSharingEnabled: True/False – allows or disallows clipboard redirection
  - RemoteAppEnabled: True/False – allows or disallows access to RemoteApp functionality
  - ShowCompanyNameInTitle: True/False – indicates whether or not the company name is displayed
- The following can be added to c:\Program Files (x86)\Cloud Workspace:
  - banner.jpg, banner.png, banner.gif or banner.bmp and this will be displayed in the client

window.

- These images should be in the 21:9 ratio

#### Bug Fixes

- The Registered symbol has been adjusted
- Empty phone and email entries on the Help page have been fixed

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