John R. Sacco

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SUMMARY

Enthusiastic, innovative, and resourceful project leader with more than ten years of business and IT process assurance experience in a variety of industries. Proven ability to simultaneously lead multiple projects and teams while maintaining an emphasis on quality and client relationship development. Highly adept at learning new technologies, processes, and skills. *Signature skills include the following:*

- Project Management
- Process Improvement
- Process Assurance

- Risk Management
- Client Relationship Development

- Data Analysis
- MS Office/SharePoint
- HTML/CSS/JavaScript☐

PROFESSIONAL EXPERIENCE

Robert Half | Indianapolis, IN
Consultant (2018 - 2019)   ✓
- Provided guidance and expertise as requested by the client to complete a required HIPAA Security Risk Assessment (SRA).
- Developed a HIPAA application and asset data tool using MS Excel which the client could customize to review risk ratings based on thresholds, applications, or related servers.
- Performed an in-depth analysis of in-scope HIPAA applications for categorization based on their technical attributes and customer data usage; classified applications and servers by HIPAA required controls in place.
- Led an analysis of third-party vendors to determine their use of and access to the client's customer data.
- Created a HIPAA SRA Narrative template to be used for primary Office for Civil Rights (OCR) deliverable.
- Was offered a full-time position with the client based on professionalism and quality of deliverables.

Indiana University | Indianapolis, IN
Senior Internal Auditor (2015 - 2018)
- Acted as the project lead on a variety of operations, IT, and compliance audit projects.
- Led project kickoff, status, and exit meetings.
- Developed audit scope, performed testing procedures, and prepared reports reflecting the results of the work performed.
- Drove university-wide HIPAA program and policy change based on audit work performed.
- Led the effort to redesign the department's workpaper templates to better align with the Institute of Internal Auditors (IIA) standards and requirements.
- Selected to assist in the analysis and redevelopment of the department's Quality Assurance and Improvement Program (QAIP).

Midcontinent Independent System Operator | Carmel, IN
Business Process Senior Analyst (2015)
- Managed client-side efforts of the SSAE 16 review, including planning, evidence gathering, and reporting. Provided training for key internal control owners to prepare them for the annual audit process.
- Created a network diagram using MS Visio to map the relationship of IT systems, business processes, and key internal controls, helping process owners and department executives visualize the flow of data.
- Assisted with the implementation and end-user support of a new policy management system.

Anthem | Indianapolis, IN
Tech Compliance Auditor II (2011 - 2012) Senior Internal Auditor (2012 - 2015)
- Acted as the Senior Auditor and project lead on a variety of IT and business process audit projects.
- Served as the primary system administrator of the department's audit management application, handling 400+ service requests during the year.
- Received internal promotion for demonstrating exemplary work ethic.

- Conceptualized, developed, and implemented an Internal Audit resource and training SharePoint site as part of a department continuous improvement project.
- Led a HIPAA mock audit consulting project, identified process gaps, and provided recommendations for remediation.

PricewaterhouseCoopers | Indianapolis, IN
Intern (2007) Associate (2008 - 2010) Senior Associate (2010 - 2011)
- Performed SOX 404 and SAS 70 audits for high-profile audit clients within the Financial, Healthcare, and Manufacturing industries.
- Developed meaningful relationships with client contacts to provide high- quality service and to promote PwC assurance and consulting services.
- Assisted in the planning and daily management of a $3.8M integrated audit requiring 2,000 hours for the testing and evaluation of key IT controls covering 60+ IT applications.
- Reduced project budget on a Fortune 100 health insurance client by more than $30K by reducing inefficiencies in project management, control testing, and engagement staffing.

VOLUNTEERING EXPERIENCE

St. Luke's United Methodist Church | Indianapolis, IN
Stephen Minister (2016 - 2017)
- Provided faith-based mentoring to paired Care Receivers in order to guide them through challenging life events.
- Participated in 50 hours of core training in human psychology and counseling and met with Stephen Leaders twice a month for supervision and continuing education.
- Met with Care Receivers for at least one hour per week to provide care and counseling.

The City Lead Guru (2016 - 2017)
- Volunteered as the Lead Guru for the church's social networking website "The City".
- Managed a booth for The City on a monthly basis in order to promote the use of the site, enroll new members, answer questions, and resolve issues.
- Enlisted and managed volunteers to run the booth.
- Assisted the church's System Administrator with The City user account creation and maintenance.

EDUCATION

Coursework in Applied Computer Science | IUPUI | Indianapolis, IN (2016 - 2018)
- Inducted into Tau Alpha Pi Honor Society for Engineering Technology.
- Awarded Dean's List Certificate for Spring 2017 for outstanding academic achievement.
- Nominated for IUPUI Top 100 Students.

ITIL Foundation Certificate in IT Service Management (ITIL v3 Foundation) | AXELOS (2015)

Certified Information Systems Auditor (CISA) (non-practicing) | ISACA (2010)

Master of Science in Information Systems | Indiana University | Bloomington, IN (2008)

Bachelor of Science in Business | Indiana University | Bloomington, IN (2005)
- Interned through the competitive Walt Disney World College Program.