

From: sarah.tech@acmecompany.com
To: john.employee@acmecompany.com
Subject: Re: Disk Space Issues Resolved
Date: 2023-05-15 14:30:00

Hi John,

I'm glad to hear that the disk cleanup process was successful and you're no longer experiencing disk space issues. As a reminder, it's a good practice to regularly clean up unnecessary files and uninstall unused applications to prevent this issue from recurring. If you need any further assistance, please don't hesitate to reach out.

Best regards,
Sarah
IT Support

From: john.employee@acmecompany.com
To: sarah.tech@acmecompany.com
Subject: Re: Disk Space Issues
Date: 2023-05-15 13:45:00

Hi Sarah,

Thank you so much for your help! I followed your instructions and ran the disk cleanup utility. It freed up a significant amount of space, and I'm no longer getting the low disk space warnings. Everything seems to be working smoothly now.

Thanks again for your quick response and clear instructions.

Best,
John

From: sarah.tech@acmecompany.com
To: john.employee@acmecompany.com
Subject: Re: Disk Space Issues
Date: 2023-05-15 11:30:00

Hello John,

I understand you're experiencing disk space issues on your work computer. This usually happens when temporary files, downloads, and other unnecessary data accumulate over time, filling up your hard drive.

Here are some steps you can take to resolve this:

1. Run the built-in Disk Cleanup utility:

- Press Windows key + S, type "Disk Cleanup", and run the app
- Select your C: drive and click OK
- Check all boxes and click "Clean up system files"

2. Empty your Recycle Bin

3. Uninstall any unnecessary applications

4. Move large files to your company OneDrive account if you don't need them locally

Please try these steps and let me know if you're still experiencing issues. If the problem persists, we may need to look into upgrading your hard drive.

Best regards,
Sarah
IT Support

From: john.employee@acmecompany.com
To: itsupport@acmecompany.com
Subject: Disk Space Issues

Date: 2023-05-15 10:15:00

Hello IT Support,

I've been receiving constant warnings about low disk space on my work computer. It's starting to affect my ability to save files and work efficiently. Can you please help me resolve this issue?

Thank you,
John