

Living Tree Wellness Center

Use Case Document

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Description

The Provider Software for Living Tree Wellness Center is intended to coordinate the Patients treatment plan with the availability of services and billing to the insurance provider.

Actors

Service Provider is providing therapeutic services.

Patient is receiving therapeutic services.

Insurance provider makes partial to full payment for services rendered by Service Provider.

Priority

A beneficial and clear treatment plan between Service Provider and Patient. I will also make clear the Patient and Insurance Providers financial responsibilities while maintaining privacy and security for the Patient according to HIPAA, state, and local regulations.

Assumptions

The Service Provider is the owner of the software and responsible for service, maintenance and security of software application. Service Provider is licensed to provided services recommended in treatment plan. The Patient is responsible for providing insurance and verification of Insurance Provider. Patient is also financially responsible for co-payments and all charges not covered by Insurance Provider. Insurance Provider will provide payment for services contracted.

Events ~ Service Provider	
Admin Login	All Admin views: Create User, User, Insurance Providers
User Login	Login as Patient for patient view
Create User	Create new patient accounts
Users	View all current and dormant accounts which will include patient contact information, treatment Plan, Insurance provider, account information, send treatment plan to Insurance Provider
Insurance Provider	Available Insurance Providers
Accounting	View all accounts and billing – send billing to Patients and Insurance Provider

Events ~ Patient	
User Login	User login views: contact information, treatment plan, billing
Contact	View and update contact information
Treatment Plan	View current treatment plan
Insurance Provider	Insurance Providers account details
Accounting	View user account and billing

Events ~ Insurance Provider ~ triggered by Service Provider	
Patient treatment plan	Receive copy of patient treatment plan
Receive billing for patient	Receive billing for patient