

CHRISTOPHER "CJ" JOHNSON

UX/UI Designer

CONTACT

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🏠 Knoxville, TN

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SKILLS

Design Psychology	Front End -
Figma	Web Development
Wireframes	HTML
Prototyping	CSS
User Research	JavaScript (JS)
Sketching	Node.js
Data Synthesis	Git
Usability Testing	Bootstrap
Journey Mapping	Design systems
UI Design	Accessibility
Adobe Creative	

EDUCATION

**Human Computer
Interaction for UX** *(Cert.)*
MIT

UX/UI Design *(Cert.)*
V School

Web Development *(Cert.)*
DigitalCrafts

Intelligence & Technology *(A.A.S)*
Community College of the Air-force

Psychology *(B.A.)
(Clinical)*
East Tennessee State University

PROFILE

Hi, a bit about me I'm a passionate professional who balances combining elements of psychology, and design thinking to create products that fulfill user needs. A capable team player with an equal ability to take initiative and lead in order to get the job done. A UX Researcher exploring user needs, pain points, and behaviors.

EXPERIENCE

Application Development Analyst

Accenture *(10/2021 - 10/2022)*

- Designed software applications for various operating systems according to business & client requirements
- Developed RICEFW solutions for client stakeholders using agile methodologies.
 - Provided timely data analysis for 10k+ defects to improve productivity
 - Decreased time spent on bugs/defects
- Certified in Salesforce (SF) Platform (Vlocity OmniStudio Developer & Consultant).

Brand Strategist

NueWay Studios *(08/2019 - 04/2020)*

- First point of contact for clients, guided clients through initial on boarding processes and branded marketing strategies
- Designed UX for digital contract signing process
- Elevated customer experience engagement strategy
 - Designed presentation/contract sign room using visual, auditory, olfactory stimuli
 - lead to 50% contract signing increase.

All-Source Intelligence Technician

U.S. Air-Force *(07/2015 - 07/2019)*

- Designed first ever non-kinetic targeting product (digital) in a cross-functional environment.
- Assessed vulnerabilities of DoD cyberspace enterprise that could be exploited by adversaries.
- Reduced product completion from 3 months to 48 days.
- Conducted database research prepared intelligence reports and charts.
- **Supervision**
 - Team lead: Trained supervisors and co-worker on critical thinking, analytical writing skills, and presentation.
 - Trained team members of the importance of resilience.
 - Emphasized organization of documentation regarding product research.