CHRISTOPHER "CJ" JOHNSON

UX/UI Designer

CONTACT

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A Knoxville, TN

in My Profile

My Portfolio

EDUCATION

UX/UI Design (Cert.)

V School

OCT 2022 - Current

Web Development (Cert.)

DigitalCrafts

APR 2021 - OCT 2021

Intelligence & Technology (A.A.S)

Community College of the Air-force JUL 2015 - DEC 2016

Psychology (B.A.)

(Clinical)

East Tennessee State University AUG 2010 - MAY 2015

SKILLS

Journey Mapping

Design Psychology Web Development Figma HTML Wireframing CSS Prototyping Node.js User Research Git Competitive -Bootstrap Research Material UI Sketching React.js Data Synthesis Angular.js **Usability Testing** Express.js **UI** Design **JavaScript Usability Testing JSON** Journey Mapping PostgreSQL **Usability Testing**

PROFILE

A bit about me, I'm a passionate professional who balances combining elements of psychology, and design thinking to create products that fulfill the user's needs. I'm also capable team player with an equal ability to take initiative and lead in order to get the job done.

EXPERIENCE

Application Development Analyst

Accenture (NOV 2021 - NOV 2022)

- Developed RICEFW solutions for client stakeholders using agile methodologies
 - · Provided timely data analysis for 10k+ defects to improve productivity
- Certified in Salesforce (SF) Platform (Vlocity OmniStudio Developer & Consultant)
- Skills Acquired: Business Process Design, Business Model Strategy,
 Requirements Analysis, Stakeholder Management, Consulting, Persona
 Creation, User Stories, SF Admin, SF App developer

Brand Strategist

NueWay Studios (AUG 2019 - APR 2020)

- First point of contact for clients, guided clients through initial on boarding processes and branded marketing strategies
- · Elevated customer experience engagement strategy
 - · lead to 50% contract signing increase
- Skills Acquired: Contract design, branding/design techniques and strategies, digital (SEO/Google, Instagram, Facebook, Twitter, TikTok, Youtube, LinkedIn) marketing tactics

All-Source Intelligence Technician

U.S. Air-Force (JUL 2015 - JUL 2019)

- Assessed vulnerabilities of DoD cyberspace enterprise that could be exploited by adversaries
- Conducted database research prepared intelligence reports and charts
- Reduced product completion from 3 months to 48 days
- Supervision
 - Team lead: Trained supervisors and co-worker on critical thinking, analytical writing skills, and presentation
 - · Trained team members of the importance of resilience
 - Emphasized organization of documentation regarding product research