



John Swärd

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EDUCATION

Lund University

Bachelor of Science in Informatics

Lund, Sweden

08/2022 – 05/2025

Gothenburg School of Economics

Business Administration I

Gothenburg, Sweden

01/2021 – 05/2021

TECHNICAL SKILLS

Java | C# | SQL | JavaScript | TypeScript | HTML | CSS | React

AWARDS & ACHIEVEMENTS

Microsoft Research Hub Excellence Awards, Microsoft (2024): Awarded for delivering impactful results, sharing valuable knowledge, and creating lasting value. Recognized for a commitment to excellence and driving meaningful improvements to products and organizational knowledge.

Microsoft Hackathon 2024 – Participant: Recognized by judges for creativity, technical expertise, and delivering a high-value project within the hackathon timeframe.

PROFESSIONAL EXPERIENCE

Microsoft

Software Engineering Internship

Copenhagen, Denmark

09/2024 – 12/2024

- Worked within the Finance Business Applications division on the Demand Planning Application, focusing on delivering enhanced user experiences for global financial operations.
- Implemented new front-end features using React, improving data visualization and user workflow efficiency.
- Focused on accessibility enhancements, ensuring compliance with standards such as EN 301 549, U.S. Section 508, and WCAG.

Carebuilder, Future Inventions AB

Software Developer (Project based)

Stockholm, Sweden

07/2024 - 08/2024

- Independently designed and implemented a complete calendar system for integration with a digital journal platform.
- Utilized C#, Javascript, HTML, and CSS to create a seamless integration with the existing system.

Axis Communications

Student Tester, Quality Assurance

Lund, Sweden

02/2024 - 07/2024

- Executing thorough software application testing to uphold product quality and reliability within a collaborative team setting.

Mercedes-Benz Finance

Customer Support, Front Office

Malmö, Sweden

11/2022 – 05/2023

- Provided comprehensive assistance to customers facing financial queries and challenges, demonstrating adeptness in decision-making, time management, and customer relations.

Tesla

Delivery Specialist (Seasonal based)

Gothenburg, Sweden

09/2019 – 03/2020

- Served as a pivotal team member facilitating sales and delivery processes, ensuring customers received comprehensive support and guidance in acquiring and understanding Tesla vehicles, demonstrating expertise in electric vehicle technology.

Transtema Network Services AB

Administrator, Front Office

Gothenburg, Sweden

03/2019 – 08/2019

- Performed administrative duties at a telecommunications company, overseeing order fulfillment and providing technical assistance to field technicians, while maintaining regular communication with clients to address concerns and inquiries.

Additional experience: Worked as a bartender and server in France and Sweden (2020–2023), delivering high-quality customer service in fast-paced environments.

EXTRACURRICULAR EXPERIENCE

- **Vinterbalen Committee (2023):** Coordinated staff and logistics for a large-scale formal event.
- **Event Planning (Chamonix, 2023):** Organized an international skiing event with 200+ participants.