JOHN VISHWAS NELSON

UX DESIGN

CONTACT

469-442-9120

johnvishwasnelson@gmail.com

Portfolio Portfolio

Chicago, IL

EXPERTISE

UX Design 2 years

UX Research 2 years

Data Analysis 1 years

Web Design 2 years

EDUCATION

MS - Human-Computer Interaction

DePaul University

2020-2022

GPA: 3.2

BS - Visual Communication

University of North Texas

2019-2020

GPA: 3.0

BS - Visual Communication

Karunya University

2015-2018

GPA: 2.8

PROFILE

With the passion to go the extra mile and a strong believer in collaborative effort, I can execute tasks in crunch time with finesse. As a UX designer and researcher, my philosophy for success lies in making a big impact through the most effortless and feasible changes; and by applying this philosophy in the projects that I have completed successfully, I have developed a keen eye for minuscule details that are sometimes overlooked.

Willing to relocate: anywhere

Sponsorship required to work in the US

WORK EXPERIENCE

UX Designer

Triquetra Technologies

06/2020 - 08/2020

- Designed a healthcare app that enables patients to remotely access and schedule healthcare services
- Created wireframes and prototypes for the developer team
- Made creative decisions and setting design standards for the application
- Designed a maternity tracking application for pregnant women

Client Service Representative

University of North Texas

10/2019 - 02/2020

- Assisted the design team in editing posters for bringing in more students to purchase meal plans
- Managed production of labels and name tags, for the dining services
- Photographed new food products for campus advertisements

Advisor

247.ai

08/2018 - 12/2018

- Resolved problems for client company Expedia(UK) through the International voice processing team that improved customer feedback and ratings
- Gained considerable amount of communication and problem solving techniques by helping customers affiliated with Expedia Air with queries regarding flight and hotel bookings
- Coordinated with the Back-Office to process pending refunds and waivers on flight bookings and cut losses due to third party errors

SKILLS **UX** Design **UX** Research Data Analysis Flgma Adobe CS Sketch HTML/CSS JavaScript R Programming Python Prototyping Wireframing User Tesing

REFERENCES

Solomon Devaraj - CEO Triquetra Technologies	
	+91-99016-99592 solomon@triquetra.in

Joesph Wanka - Professor **Depaul University**

jwanka@depaul.edu

VOLUNTEERING & GROUPS

Student Secretary

Karunya University

07/2016 - 05/2018

- Organized and headed inter department competitions
- Assisted professors with the organization of inter collegiate festivals
- Managed camera and lighting teams for off campus events

International Student Mentor

University of North Texas

01/2019 - 08/2019

- Organized events and activities for incoming international students
- · Helped new undergrads and first year graduate students adapt to the new environment through mentorship
- Helped coordinate and organize regular international student meetings

Grow Group Leader

Valley Ranch Baptist Church

01/2019 - 08/2021

- Mentored middle school kids through Bible lessons
- Actively organized studying activities to help kids learn the Bible better
- Was active in guiding kids through prayer and emotional support