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Below is a description/notes on the approaches I took in the execution of this assignment.

1. At the start I used Powershell to create smaller versions of all the file s to reduce the run times in the early stages of getting the data, in the correct format, into the SAS system:   
     
   Get-Content -TotalCount 40 bills.csv | Out-File bills-small.csv  
   Get-Content -TotalCount 40 calls.csv | Out-File calls-small.csv  
   Get-Content -TotalCount 40 callSummaries.csv | Out-File callSummaries-small.csv  
   Get-Content -TotalCount 40 demographics.csv | Out-File demographics-small.csv
2. Used this resource for formats  
   <http://support.sas.com/documentation/cdl/en/lrdict/64316/HTML/default/viewer.htm#a001263753.htm>