**Quality Crossword**

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# 1. Overview

The included crossword is designed as a revision tool for persons planning to take the PMBOK certification. This particular crossword has a focus on the quality aspects of project management.

As quality is not a separate/distinct process in project management, the clues and their answers cover many areas within project management. Quality is not only about checking that the project’s product is fit-for-intended-purpose; it is also about prevention – putting the processes in place that help mitigate defects.

The crossword covers areas such as processes, measuring, charting, diagramming, costs, preventative measures and people.

# 2. Question Design

The following design points were followed in the creation of this crossword:

* Acronyms in answers were avoided because these can be learned off by rote.
* Tried to keep most of the answers to single words, however there are a handful of two word answers – this approach was used to reduce ambiguity.
* About a third of the clues are “fill in the blank” clues, some of these had cryptic type clues to force the student to think about the answer.

# 3. Resources

The follow is the list of resources that were is in seeking candidates for answers and clues in the included crossword:

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| Title | Quality Management |
| Author | Deirdre Lawless |
| URL | https://dit-bb.blackboard.com/bbcswebdav/pid-263551-dt-content-rid-708836\_1/xid-708836\_1 |

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| --- | --- |
| Title | Software Development Methodologies |
| Author | Deirdre Lawless |
| URL | https://dit-bb.blackboard.com/bbcswebdav/pid-242460-dt-content-rid-648971\_1/xid-648971\_1 |

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| --- | --- |
| Title | Chapter 8 Project Quality Management (PMBOK Guide) |
| Author | Unknown |
| URL | http://www.marajabi.com/PMBOK/Chapter08.pdf |

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| --- | --- |
| Title | PMBOK Chapter 8 - Project Quality Management |
| Author | tedero |
| URL | http://www.flashcardexchange.com/cards/pmbok-chapter-8-project-quality-management-1847793 |

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| --- | --- |
| Title | Practice PMP exam |
| Author | http://www.headfirstlabs.com/books/hfpmp/hfpmp\_ch15.pdf |
| URL | Unknown |