**Air Conditioner Customer Service Booklet**

**Welcome to Air Conditioner Customer Care**

Thank you for choosing our air conditioner. This booklet provides essential information on setup, usage, troubleshooting, and customer support. Follow these guidelines to ensure optimal performance and longevity of your appliance.

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**1. Getting Started**

* **Types of Air Conditioners:** Split AC, Window AC, Portable AC, Inverter AC
* **Key Features:** Energy-saving mode, sleep mode, remote control, humidity control, air purification filters
* **Common Brands:** Daikin, LG, Voltas, Blue Star, Hitachi, Carrier, Samsung, Panasonic

**2. Installation & Setup**

* Choose a **well-ventilated location** for installation.
* Ensure the unit is installed by a **certified technician**.
* Maintain at least **15 cm of clearance** around the outdoor unit.
* Avoid direct exposure to **sunlight and heat sources**.
* Use a **stabilizer** if voltage fluctuations are common in your area.

**3. Usage Instructions**

* Set the temperature between **22-26°C** for optimal comfort and efficiency.
* Use **energy-saving mode** to reduce power consumption.
* Regularly clean or replace the **air filters** for better cooling.
* Keep doors and windows **closed** while using the AC.
* Use **sleep mode** to automatically adjust the temperature at night.

**4. Maintenance & Cleaning Tips**

* Clean the **air filters** every 2 weeks.
* Wipe the indoor unit with a **soft, damp cloth**.
* Keep the **outdoor unit free from dust and debris**.
* Schedule **annual servicing** by a professional.
* Ensure **proper drainage** to prevent water leakage.

**5. Troubleshooting Guide**

|  |  |  |
| --- | --- | --- |
| **Issue** | **Possible Cause** | **Solution** |
| AC not cooling properly | Dirty air filters, incorrect temperature setting | Clean filters, adjust temperature |
| Water leakage | Clogged drain pipe | Clean drain pipe |
| Remote not working | Weak batteries | Replace batteries |
| Unusual noise | Loose parts or debris in unit | Inspect and clean unit |
| AC not turning on | Power supply issue | Check power connection and circuit breaker |

**6. Energy Efficiency & Safety**

* Set AC temperature to **24°C** for balanced cooling and savings.
* Use **ceiling fans** alongside to improve air circulation.
* Ensure doors and windows are properly sealed.
* Do not place objects near the **outdoor unit** to avoid overheating.
* Unplug the AC during **thunderstorms** to prevent damage.

**7. Warranty & Support**

* **Warranty Period:** Typically 1-10 years (varies by brand and model).
* Covers **manufacturing defects** but excludes physical damage or unauthorized repairs.
* Keep the original **invoice and warranty card** for claims.

**8. Customer Care Contact Details**

For brand-specific support, contact your air conditioner manufacturer:

* **Daikin:** 1860-180-3900
* **LG:** 1800-315-9999
* **Voltas:** 1800-599-4555
* **Blue Star:** 1800-209-1177
* **Hitachi:** 1800-258-4848
* **Carrier:** 1800-103-3333
* **Samsung:** 1800-5726-7864
* **Panasonic:** 1800-103-1333

For additional assistance, visit the official website of your air conditioner brand.