**Projector Customer Service Booklet**

**Welcome to Projector Customer Care**

Thank you for choosing our projector. This booklet provides essential information on setup, usage, troubleshooting, and customer support. Follow these guidelines to ensure optimal performance and longevity of your device.

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**1. Getting Started**

* **Types of Projectors:** LCD, DLP, LED, Laser, 4K
* **Key Features:** Resolution, brightness, contrast ratio, connectivity options, keystone correction
* **Common Brands:** Epson, BenQ, Sony, ViewSonic, Optoma, LG, Panasonic

**2. Installation & Setup**

* Place the projector on a **stable surface** or mount it securely.
* Maintain a **proper distance** from the screen for optimal display.
* Connect to a **power source** and ensure voltage stability.
* Adjust **keystone correction and focus** for a clear image.
* Ensure proper **ventilation** to prevent overheating.

**3. Usage Instructions**

* Use **compatible HDMI, VGA, or USB** connections for input.
* Adjust **brightness and contrast** based on room lighting.
* Utilize **built-in speakers or external audio** for better sound.
* Enable **eco mode** to extend lamp life.
* Turn off the projector properly after use to prevent overheating.

**4. Maintenance & Cleaning Tips**

* Clean the **lens with a microfiber cloth** to maintain clarity.
* Regularly **dust the air vents** to ensure proper airflow.
* Avoid blocking the **cooling fans** to prevent overheating.
* Replace the **lamp when brightness reduces significantly**.
* Store the projector in a **cool and dry place** when not in use.

**5. Troubleshooting Guide**

|  |  |  |
| --- | --- | --- |
| **Issue** | **Possible Cause** | **Solution** |
| No display | Loose cables, incorrect input source | Check connections, select correct input |
| Blurry image | Out-of-focus lens, incorrect resolution | Adjust focus, change resolution settings |
| Overheating | Blocked vents, prolonged use | Clean vents, allow cool-down periods |
| No sound | Mute enabled, incorrect audio source | Check volume settings, switch audio source |
| Remote not working | Weak batteries | Replace batteries |

**6. Energy Efficiency & Safety**

* Use **eco mode** to reduce power consumption.
* Ensure proper ventilation to prevent **overheating**.
* Do not use in **extreme temperatures or humidity**.
* Unplug when not in use to prevent **power surges**.
* Avoid placing objects on the **projector lens or vents**.

**7. Warranty & Support**

* **Warranty Period:** Typically 1-5 years (varies by brand and model).
* Covers **manufacturing defects** but excludes physical damage or unauthorized repairs.
* Keep the original **invoice and warranty card** for claims.

**8. Customer Care Contact Details**

For brand-specific support, contact your projector manufacturer:

* **Epson:** 1800-123-001
* **BenQ:** 1800-419-9979
* **Sony:** 1800-103-7799
* **ViewSonic:** 1800-419-0959
* **Optoma:** 1800-266-6888
* **LG:** 1800-315-9999
* **Panasonic:** 1800-103-1333

For additional assistance, visit the official website of your projector brand.