



SUMMIT NATURAL GAS OF MAINE, INC.
PO Box 2414 | Fort Smith, AR 72902-2414

Service Address

JOHN ZASTROW
14 WOODSIDE DR
CUMBERLAND, ME 04021

Rate Code: RGME

Account: 2128867

What Do I Owe?

\$157.54

When Is It Due?

07/03/2019

WHAT HAVE I USED?

Bill Date **06/06/2019**

Mail Date **06/10/2019**

NORMAL

Meter# **14Y355954**

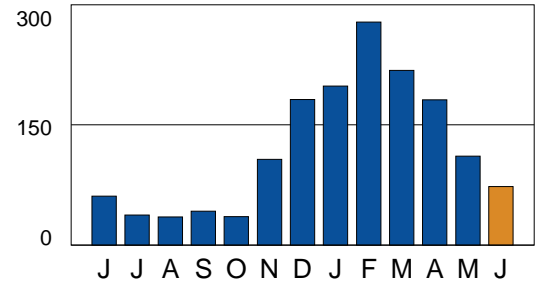
Meter Read Dates	Current Reading	Previous Reading
05/03/19-06/05/19	6770	6700

Volume	x	Pressure Factor	x	Pressure Correction	=	FINAL Consumption
70.00000		1.01690		1.00000		71.18300
TOTAL CONSUMPTION						71.1830 CCF
TOTAL THERMS (1.02970 BTU per CCF)						73.29714 THERMS

Your current gas charges
for 33 days usage

\$4.77
per day

YOUR MONTHLY GAS USAGE (in Therms)



	Jun 2018	Jun 2019
Days in Billing Cycle	33	33
HDD's in Billing Cycle	207	0
Actual Usage Therms	61	73

A Heating Degree Day (HDD) is a measure of coldness used by the National Weather Service. Colder weather will increase the degree day count.

WHAT MAKES UP MY BILL?

Previous Balance	Late Fee	Payments/Credits	Last Payment Date	Balance Forward
\$227.74	\$0.00	-\$227.74	05/21/2019	\$0.00

Delivery and Service Charges	\$91.65
Service and Facility Charge	\$21.44
Distribution Charge	73.29714 @ \$0.9110 = \$65.85
Efficiency Maine Trust Charge	73.29714 @ \$0.0594 = \$4.36

Supply Charges	\$65.89
Commodity Charge	73.29714 @ \$0.8990 = \$65.89

Tax and Other Charges	\$0.00
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Account Summary

Current Statement Charges	\$157.54
Total Amount Due by 07/03/2019	\$157.54

WHAT DO I NEED TO KNOW?

- "Distribution Residential Maine" prior to 06-01-2019 was 0.89600
- Like your new bill? Check out our new payment portal at summitnaturalgasmaine.com
- We are pleased to be your Natural Gas company, providing a more affordable and cleaner energy source.
- Auto Pay - Save time and money. Visit summitnaturalgasmaine.com to enroll for automatic payments with your checking, savings, credit or debit cards. Online registration is required.
- The Budget Bill Plan is a smart choice if you want to even out the seasonal highs and lows of your heating bill. The Budget Bill Plan is available year-round and can begin with the next bill following sign-up.

GO GREEN! Sign up for eBilling visit summitnaturalgasmaine.com

ANY PAST DUE CHARGES ARE SUBJECT TO SERVICE BEING DISCONNECTED.



SUMMIT NATURAL GAS OF MAINE, INC.
PO Box 2414 | Fort Smith, AR 72902-2414

Call your SNGME office at 800-909-7642 concerning billing, service, or to discuss payment arrangements.

PAY BY PHONE: 1 (855) 382-5431

PAY ONLINE: summitnaturalgasmaine.com and enroll in paperless billing.

Account: 2128867

Total Amount Due by 07/03/2019

\$157.54

Amount due if received after due date: **\$159.18**

Amount Enclosed \$

P: 000123 -- I: YNNNNN

JOHN ZASTROW
14 WOODSIDE DR
CUMBERLAND ME 04021



Summit Natural Gas of Maine, Inc.
P.O. Box 9257
Des Moines, IA 50306-9257



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PURPOSE AND REALIABILITY Summit Natural Gas of Maine, Inc (SNGME) operates and is in construction of a natural gas pipeline system that will be over 1500 miles long in its territory. The purpose of this pipeline is to reliably and efficiently deliver natural gas throughout the Company's operating area for such uses as home heating, cooking, and water heating. SNGME works diligently to ensure pipeline safety through a variety of measures including inspection programs, public education, pipeline markers, facility mapping, surveys, patrolling pressure monitoring, odorization, and act as a liaison with public officials.

A FEW REMINDERS ABOUT NATURAL GAS SAFETY:

If you should smell gas outside:

- CALL SUMMIT NATURAL GAS IMMEDIATELY AND REPORT IT.

If you should smell gas inside:

- DO NOT OPERATE ELECTRICAL SWITCHES OR THE PHONE. DO NOT SMOKE AND DO NOT USE LIGHTERS, MATCHES, OR ANY OTHER OPEN FLAME TO TRY TO FIND THE LEAK!
- EVACUATE THE BUILDING IMMEDIATELY!
- GO TO A NEIGHBOR'S AND **CALL US IMMEDIATELY! -24 HOURS A DAY - 7 DAYS A WEEK at 800-909-7642 or 911.**

If you plan on doing ANY digging:

- BEFORE YOU DIG, YOU DIG, CALL 811 or 888-DIG-SAFE or 888-344-7233 72 HOURS BEFORE YOU START TO DIG.
We will come out and locate the gas lines at no charge to you.

Avoid Winter Disconnection – Know Your Rights

If you are unable to pay your natural gas bill this winter, you can avoid losing your service. To do so...

You must contact us. You must let us know that you cannot pay your bill. We cannot help you if you do not contact us. Please call us at 1-800-909-7642.

To avoid disconnection you must enter into a payment arrangement. We will offer you several payment options to pay your winter natural gas bills in monthly payments that you can reasonably afford. In most cases, you must pay all that you owe us by the following November 1.

You may also be entitled to financial assistance from State and local government agencies or other private sources to help you pay your utility bills. To find out more about financial assistance, we recommend that you call 211. While we cannot obtain assistance for you, we may be able to refer you to others who can help you apply. In addition, we may be able to provide you with, or refer you to others who can provide, no-cost energy audits, weatherization, or other measures to reduce high natural gas usage and reduce your monthly bill.

Failure to contact us may result in disconnection with the approval of the Consumer Assistance and Safety Division of the Maine Public Utilities Commission.

If you have questions, call us at 1-800-909-7642.

If you are not satisfied, call the Consumer Assistance and Safety Division of the Maine Public Utilities Commission TOLL FREE at 1-800-452-4699.

YOU MUST TAKE THE FIRST STEP.

DO NOT LET YOUR NATURAL GAS BILL GET AHEAD OF YOU.

Avoid Winter Disconnection – Please Contact Us 1-800-909-7642 Monday – Friday 8:00 am- 5:00 pm



To be set up on **automatic payment, budget bill, or pay your bill online** please call 800-909-7642 customer service or visit our web site at www.summitnaturalgasmaine.com.

When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic funds transfer from your account or to process the payment as a check transaction. When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day your payment is received, and you will not receive your check back from your financial institution.

If you are dissatisfied with your service, a Summit Natural Gas representative will be happy to work with you on any problems you have with our company. Call 800-909-7642 for assistance or visit our web site at www.summitnaturalgasmaine.com. You may also contact the Maine Public Utilities Commission at 800-452-4699 or visit the website at www.maine.gov/mpuc