

Joshua Mendez

Email: joshuamendez@pursuit.org

<https://github.com/joshuafmendez> | <https://www.linkedin.com/in/joshuafmendez/>

SKILLS

Javascript, React, SQL, Node.js, Express, API Creation/ Implementation, HTML, CSS, Heroku, Redux, Firebase, MacOS, iOS

PROJECTS

Project

Summary of what it is

- What you did (use technical language to describe processes, your role, and the skills you used)
- Cool things about this project or website
- Widgets, apps, etc that make this extra
- Bragging points - awards, praise etc. (Reviewed by panel of Google engineers who named it "Most innovative")

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(SELECT / RELEVANT) EXPERIENCE

Apple Inc

NJ

Technical Expert

2017-2019

- Provided insightful advice and friendly, hands-on technical support to customers
- Diagnosed product issues on the spot, explained situations with patience and empathy
- Determined whether repairs can be done, or a replacement is needed and then offered solutions to quickly get users up and running again
- Did modular repairs on customer devices

Apple Inc

NY

Technical Specialist

2016-2017

- Help new owners get started and current ones get quick, efficient support
- Give customer advice or a solution on the spot, used knowledge of current technology
- Tech basic skills they needed to get started on photo, video, and music projects

Leslie's Pool Supplies

NJ

Assistant Store Manager

2014 - 2016

- Repaired robotic cleaners that customers brought in.
- Used water analysis system to test water chemistry
- Customer service management, hired and trained new employees
- Insured stock levels of inventory and received using perpetual inventory systems

EDUCATION

Pursuit

Long Island City, NY

Full Stack Web Fellow

November 2020 - October 2021

- Selected into an intensive 12-month, Google-funded software engineering fellowship with a 9% acceptance rate (of 1500+ applicants) with a curriculum designed by engineers from Vice, Facebook, Yahoo, Artsy, and LinkedIn.
- Mastered Javascript, React/Redux, Data Structures and Algorithms, APIs, and tech principles and culture via both team/individual projects, code reviews, and pair programming.

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Bergen Community College

Associate in Professional Studies

NJ

2012