Jojo Bautista

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LinkedIn: https://www.linkedin.com/in/jojo-bautista/ | **GitHub**: https://github.com/jojobautistaum

Portfolio: https://tinyurl.com/jojo-portfolio

Software Engineer who is motivated and experienced problem solver in various technologies with analytical skills. Passion about learning and always looking for opportunities to grow in my professional career. Enjoys a challenging role as developer. Work well in a team or alone.

TECHNICAL SKILLS

- Java, Maven, Spring Boot, Microservices, Containerization, JPAs
- TDD, JUnit, MockMvc, Mockito
- JavaScript, jQuery, jQueryUI, C
- Node.js, Express.js, React.js
- REST APIs
- MySQL, MongoDB, Relational Database, Sequelize, Mongoose
- JWT / bcrypt
- HTML5, CSS, Bootstrap
- Apollo GraphQL, Handlebars
- Intellij, Microsoft Visual Studio, VSCode
- Shell scripting, PowerShell, Batch File
- Git, GitHub, Mercurial
- Agile methodology
- ServiceNow
- Windows, Unix, Vmware

PROJECTS

Work Portfolio | https://tinyurl.com/gh-portfolio | https://tinyurl.com/jojo-portfolio   **Role**: Built entire project
- Contains section about me and some of my projects
- It showcases my individual and group projects as full stack developer
- HTML, CSS, Bootstrap, FontAwesome, React, Node, Emailjs, JavaScript

OnTrack | https://tinyurl.com/gh-OnTrack | https://tinyurl.com/heroku-ontrack **Role**: Back-End, DB Schema, Tester
- Project Management
- Track projects if the team on on-track based on the estimated number of hours left and team capacity
- React, CSS, GraphQL, Node, Express, MongoDB, JWT authentication, GitHub API, Heroku, JavaScript

Tech Blog | https://tinyurl.com/gh-TechBlog | https://tinyurl.com/hk-TechBlog   **Role**: Front-End
- A simple blog website focused on technology.
- User can add, edit, delete, view, post or comment to a blog post
- HTML, CSS, Fontawesome, JavaScript, Express, MySQL, Handlebars, bcrypt, dotenv, heroku

EXPERIENCES

02/2017 to 09/2020 Application Support Engineer

Accenture LLC - Minneapolis, MN

- Supported several Navitaire products in Production and Test environments for worldwide clients.
- Lead implementation and upgrade of products and created tasks for other teams involved.
- Managed, Batch job services for several clients.
- Troubleshoot issues with developers and clients.
- Build some ETL and automation for a more efficient and effective process.
- Scheduled upgrades of Navitaire products and security patch for servers.

08/2008 to 04/2016 Software Engineer

TeamQuest Corporation, A Helpsystems Company – Clear Lake, IA

- Within the first three months of employment, redesigned and implemented several major components of one of the data collection agents for Linux Red Hat and SUSE. Tested for new devices and showed that it scales up to 2 thousands of devices.
- Fixed several issues found by Services people during Proof of Concept for new Customers which results in sales.
- Provided third level support to customers for TeamQuest Product Suite for enterprise-level environment Capacity Management. My focus is on data collection agents and security issues. My support of customers is not limited to TeamQuest Products. It also involves other software issues like WebSphere, WebLogic, Oracle, DB2, PostgreSQL, VMware, and Apache.
- Assisted customers in opening tickets to IBM or Microsoft to identify and fix issues in their OS, libraries or settings. Also provide them some snippet code to illustrate the issue.
- Developed emergency patches as fix or diagnostic in C, java, shell script or batch file. Test and integrate correction to the main line of code using Visual Studio, Eclipse, Mercurial or RCS.
- Participated in the code review in our team and other Agile teams using the Review Board.
- Served as Scrum Master in the Third Level Support team for three years and helped the team to quadruple our productivity.
- Maintained several servers in Windows, AIX, and Linux RedHat/SUSE and collaboration with several levels of organization and developers.

EDUCATION
Java Accelerator (Certificate)
      Southern Methodist University - Dallas Texas

Coding - Full Stack Developer, MERN (Certificate)
      University of Minnesota - Minneapolis Minnesota

Bachelor of Science in Computer Science
      University of the Cordilleras – Baguio City