Joy O. McLeod

Sr. User Experience Specialist

Contact Info

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Baltimore, Maryland

Work Experience

SENIOR UX SPECIALIST, PROJECT/TEAM LEAD — 2021 - Present
Peraton

SENIOR UX SPECIALIST, PROJECT/TEAM LEAD — 2019 - 2021
Northrop Grumman

UX DESIGN LEAD — 2016 - 2019
Vitamin T

UX DESIGN LEAD — 2014 - 2017
Sorterbox

UX DESIGNER — 2013 - 2014
Install International Ltd.

UX DESIGN STRATEGIST — 2010 - 2013
RedwoodSands Technologies Ltd.

Web Experience/Customer Experience — 2006 - 2010
Freelance Consultant

Education

BIG COMPUTING AND ITS PRACTICES — 2010
Open University, United Kingdom.

Program highlights:

- Interaction design, User Experience, Web Accessibility
- Software engineering with objects
- Computing
- Developing consumer-focused systems

Skills

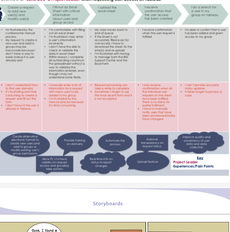
- REQUIREMENTS DEFINITION
- USE CASES
- PERSONAL CREATION
- INFORMATION ARCHITECTURE
- USER RESEARCH
- USABILITY PROTOCOLS
- WIREFRAMES
- A/B, CARD SORT
- USER TESTING
- INTERACTIVE CODE DESIGNER
- WRITER/PRINCIPAL/TYPIST/PM/...
- SKETCHES/LETTERS/TRACING
- BRAINSTORMING
- SCORE ORGANIZAER
- UX JOURNEYS

FRONT END SKILLS SET

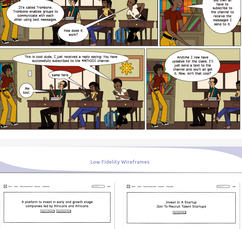
Sass (less) HTML5 CSS3 Bootstrap git Jira Trello

Workflow & Use Cases Diagram

Persona

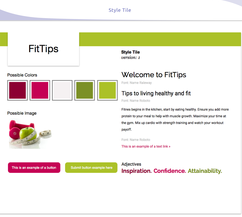


Journey Mapping

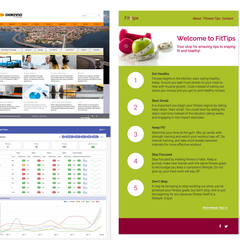
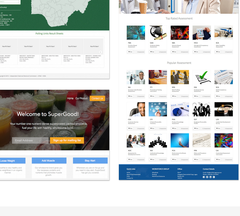


Storyboards

Low Fidelity Wireframes



Style Tile



User Interface Design & Front End Development Samples