

Work Experience

Skills

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Education

Front End Skills Set

- HTML
- CSS
- JavaScript
- Sass
- {less}
- B
- git
- JIRA
- Trello

Workflow & Use Cases Diagram

Sorterbox Workflow

```
graph TD; SignUp[Sign Up] --> CreateJob[Create Job or Auction]; CreateJob --> PublishEvent[Publish Job or Auction Event]; PublishEvent --> ReviewCandidates[Review Candidates]; ReviewCandidates --> Shortlist[Shortlist Candidates]; Shortlist --> Qualified{Qualified Candidates}; Qualified --> InterviewOrAudit{Not Qualified after Interview or Auction?}; InterviewOrAudit -- Not Qualified --> Rehire[Move to Interview or Audit stage]; InterviewOrAudit -- Qualified --> OfferOrContract{Qualification after Interview or Auction?}; OfferOrContract -- Offer --> OfferOrContractStage[Move to Offer or Contract stage]; OfferOrContract -- Contract --> ContractStage[Move to Hire or Contract stage];
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Sorterbox Use Cases Flow Diagram

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graph TD; Company((Company)) --- SignUp((Sign Up)); Company --- CreateJob((Create Job Requirements)); Company --- PublishJob((Publish Job)); Company --- ReviewApplicants((Review Applicants)); Company --- ManageApplicantStage((Manage Applicant Stage)); AuditioningFirm((Auditioning Firm)) --- SignUp((Sign Up)); AuditioningFirm --- CreateAuditioningRequirements((Create Auditioning Requirements)); AuditioningFirm --- PublishAuditions((Publish Auditions)); AuditioningFirm --- ReviewContestants((Review Contestants)); AuditioningFirm --- ManageContestantStages((Manage Contestant Stages)); Applicant((Applicant)) --- SelectDesiredJob((Select Desired Job)); Applicant --- FillOutJobRequirement((Fill Out Job Requirement)); Applicant --- UploadResume((Upload Resume)); Applicant --- UploadVideoOrAudioDemo((Upload Video or Audio Demo));
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Persona

Jane Doe, Project Leader

Top Tasks	Challenges	Job Knowledge
<ul style="list-style-type: none">Request to add new user(s) to Tableau and assign to groupsRequest to modify user group assignmentsRequest to change user(s) license types and remove users	<ul style="list-style-type: none">Excel form is manual and cumbersomeI don't know how to identify user domainsI don't know if the user is already in Tableau	<ul style="list-style-type: none">NoviceAdvanced
Interacts with	Needs	Job Support
<ul style="list-style-type: none">Project ManagersProject LeadersSite Administrators	<ul style="list-style-type: none">A more efficient way to process user access requestsBe able to identify in real time user's existing Tableau license types and group assignmentsBe able to identify user's pin, domain and emailFaster turn-around of requests	<ul style="list-style-type: none">Non-existentAbundant
Current Satisfaction of Process	Reaction to Change	Tech Savvy
[Low] [High]	Low High	Low High

Journey Mapping

User Access Request Journey Map

CURRENT EXPERIENCE	Create a request to add new user(s) and modify user(s)		I fill out an Excel Sheet with critical information about users and group access		I upload the excel sheet		I receive confirmation that the user access has been created		I do a search for a user in my group on tableau	
PAIN POINTS	<ul style="list-style-type: none">I'm frustrated by the cumbersome manual process.My request to user groups may be inaccurate because it's a case to easily lookup if a user already exists.	<ul style="list-style-type: none">I'm comfortable with filling out an excel sheet.I'm frustrated I may enter information incorrectly.I don't have the skills to download, fix and validate the data in the sheet.Within reason, I complete all outstanding columns in the excel sheet, but there's no way to validate the information entered, even though I may not understand some fields.	<ul style="list-style-type: none">My case moves back to end of queue.If the Sheet hasn't been filled even for one record, I have to download the sheet, fix the entry, and upload again.I'm frustrated by having to manage both the BIG Support Center and the Excel form.	<ul style="list-style-type: none">Request processing can take a while to complete.Sometimes I forget to use the most recent form and it is not accepted.	<ul style="list-style-type: none">I only receive confirmation when all the individual user requests on the sheet have been fulfilled. There is no update for partial fulfillment.I have to manually notify users that have been provisioned/status have changed.	<ul style="list-style-type: none">I can't provide accurate status updates.It takes longer to process a case.				
OPPORTUNITIES	<ul style="list-style-type: none">Create alternative electronic format to create new users and add to groups or modify existing user group permissions.Provide training on domains.Automate the process.Improve transparency on request status.Upload feature.Improve quality and consistency of user data and data collection.	<ul style="list-style-type: none">Allow PL's to have visibility on request access and (possibly) take actions.Real-time info on status to report changes.				Kev Project Leader Experiences/Pain Points				

Storyboards

Low Fidelity Wireframes

Investment Opportunities

How It Works

Registration Form

Dashboard

SMOL

Year Round Performance

Results Sheets

Style Tile

FitTips

Style Tile version: 1

Welcome to FitTips

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DICKRINO

Information Technology

Mothergold

eTRAC

SuperGood!

FitTips

Low Fidelity Wireframes