

Jose Oliver Benitez

[Portfolio](#) [joliver017.github.io/Portfolio](#)
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Automation/Implementation Engineer

Engineer with a focus on migrating data and proven success implementing automated workflows. Writes code to make APIs talk to each other and perform required transformations and calculations. Graduate of Rice University and the UT Austin Coding Boot Camp. Works with JSON data and Ruby. Skills in HTML, CSS, Javascript, and databases. Recognized as adept technical leader with expertise understanding business requirements, identifying customer pain points, and implementing solutions that provide business value.

EXPERIENCE

Automation Engineer - Cloudsnap

2019 - present

- **Code functions** using Ruby to parse, generate, calculate and format JSON data tailored to client's needs.
- **Build workflows** for client's data integration needs between different ERP's (SAP Concur, NetSuite, Business Central, WorkDay, ADP, etc.)
- **Analyze database** diagrams/documentation and gain knowledge in API protocols and table relationships to ensure successful solutions installation, integration, and deployment.
- **Discover and advise** customer's business practices with new approaches to ensure a smooth and proper integration by uncovering potential issues.
- **Troubleshoot and resolve** platform, API, and failing workflow issues.
- **Technical consultant** for enterprise customers ensuring technical integrity and high quality project delivery.
- **Proactively identify and capture** new opportunities leveraging engineering background to provide high levels of technical expertise.

Investigations Specialist - Accenture via BC Forward

2018 - 2019

- **Conduct deep-level** investigations for malicious activity within client's social media platform.
- **Lead training** sessions for new team members.
- **Identify and capture** new patterns of malicious behavior used to circumvent the platform's policy.
- **Generate and relay** feedback for improving team tools and productivity.
- **Serve as reliable** source of information to coworkers concerning policy and procedure.

EDUCATION

University of Texas, Austin, TX

Coding Boot Camp 2018 - 2019

Rice University, Houston, TX

BA in Psychology 2011 - 2015

GPA: 3.79

Undergraduate coursework such as: Computer Applications in Psychology, Statistics, Research Methods, Social & Cognitive Psych.

DEVELOPMENT SKILLS

Languages/Front-End

Javascript

JSON, HTML5

CSS (BootStrap, UI-Kit)

Back End/Databases

Ruby, Node.js

MySQL

MongoDB

GENERAL SKILLS

Spanish (Fluent)

Typing

Editing

Teamwork

Fast-learner

Flexible

ACCOMPLISHMENTS/RECOGNITION

5/5 star implementation experience reviews from clients.

SME for NetSuite, Microsoft Business Central, WorkDay, ADP, and Google BigQuery.

Champion and work closely with enterprise customers to implement automated integrations.

Pivotal role in closing deals driving thousands in MRR by providing integration and technical expertise.

Highest performance rating on Implementations team.

Selected for special 8-person Investigations team responsible for in-depth analysis of platform ads.

Top 10% performer; achieved a 98% accuracy rating in reviewing ads and maintained excellent productivity.

President's Honor Roll 2011-2012 and Fall 2013.