

# Jose Oliver Benitez

[Portfolio](#)

joliver017.github.io/Portfolio

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I am a coder aspiring to improve in handling data and writing code. I am a graduate of Rice University and the UT Austin Coding Boot Camp. I have learned and gained skills in HTML, CSS, Javascript, Ruby, and databases. Thanks to my background in other educational and work fields, I can bring a well-rounded skill set to any team.

## GENERAL SKILLS

<b>Bilingual</b>	<b>Teamwork</b>
<b>Typing</b>	<b>Microsoft Office</b>
<b>Editing</b>	<b>Flexible</b>

## EDUCATION

### University of Texas, Austin, TX

*Coding Boot Camp* 2018 - 2019

### Rice University, Houston, TX

*BA in Psychology* 2011 - 2015

GPA: 3.79

Undergraduate coursework such as: Computer Applications in Psychology, Statistics, Research Methods, Social & Cognitive Psych.

## ACCOMPLISHMENTS

Collaborated and learned how to work with new API's such as WorkDay and BigQuery.

Successfully transferred data for clients such as Juul.

Selected for 8-person Investigations team to conduct deeper-level reviews of entities on client's platform.

Top 10% performer; achieved a 98% accuracy rating in reviewing ads and maintained excellent productivity.

Accomplished monthly metrics and courses to become an S2 level employee at HomeAway.

Awarded multiple Excellence in Action, Product Knowledge, and Dedication accolades in HomeAway.

President's Honor Roll 2011-2012 and Fall 2013.

## DEVELOPMENT SKILLS

### Languages/Front-End

Javascript, Ruby

HTML5

CSS (BootStrap, UI-Kit)

### Back End/Databases

Node.js

MySQL

MongoDB

## EXPERIENCE

### Implementations Engineer - Cloudsnap

**May 2019 - present**

Build workflows for client's data integration needs between different ERP's.

Create custom functions to manipulate JSON data tailored to client needs and required formats.

Research different API's to make get/post calls with correct requirements.

Troubleshoot platform issues and resolve failing workflow issues.

### Investigations Specialist - Accenture via BC Forward

**Feb 2019 - May 2019**

Conduct deep level investigations for malicious activity within client's social media platform.

Deduce and decipher within a network of many entities what is malicious vs benign.

Identify new patterns of malicious behavior used to circumvent the platform's policy.

Generate and relay feedback for improving tools.

### Ads Integrity Agent - Accenture via BC Forward

**Oct 2018 - May 2019**

Evaluate and classify advertisements on the client's platform.

Investigate suspicious ad activity from different users and businesses on the platform.

Serve as reliable source of information to coworkers concerning policy and procedure.

### Premier Partner Support - HomeAway

**Sep 2017 - Oct 2018**

Assist top-tier owners in managing vacation rentals (edit dates, quotes, cancellations, refunds.)

Effectively use Salesforce to manage all aspects of cases, including transfers with internal teams.