

Jose Oliver Benitez

[Portfolio](#)

joliver017.github.io/Portfolio

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I am an aspiring coder and graduate of the UT Austin Coding Boot Camp. I have learned and gained skills in HTML, CSS, and javascript. Thanks to my background in other educational and work fields, I can bring a well-rounded skill set to any team. In my online portfolio, you will find projects that I have worked on.

GENERAL SKILLS

Bilingual	Self-management
Typing	Microsoft Office
Editing	Flexible

EDUCATION

University of Texas, Austin, TX

Coding Boot Camp 2018 - 2019

Rice University, Houston, TX

BA in Psychology 2011 - 2015

GPA: 3.79

Undergraduate coursework such as: Computer Applications in Psychology, Statistics, Research Methods, Social & Cognitive Psych.

ACCOMPLISHMENTS

Successfully transferred data for Juul.

Selected for 8-person Investigations team to conduct deeper-level reviews of entities on client's platform.

Top 10% performer; achieved a 98% accuracy rating in reviewing ads and maintained excellent productivity.

Accomplished monthly metrics and courses to become an S2 level employee at HomeAway.

Awarded multiple Excellence in Action, Product Knowledge, and Dedication accolades in HomeAway.

Selected as Therapist of the Month for working well with clients.

Selected as Coach of the Month owing to my improvement in coaching and dependability.

President's Honor Roll 2011-2012 and Fall 2013.

DEVELOPMENT SKILLS

Front End

HTML5

CSS (Bootstrap, UI-Kit)

Javascript

Back End/Databases

Node.js

MySQL

MongoDB

EXPERIENCE

Implementations Engineer - Cloudsnap

May 2019 - present

Build workflows for clients' data integration needs between different ERP's.

Create custom functions to manipulate JSON data responses into client needs and required formats.

Research different API's to make get/post calls with correct requirements.

Troubleshoot failing workflows.

Investigations Specialist - Accenture via BC Forward

Feb 2019 - May 2019

Conduct deep level investigations for malicious activity within client's social media platform.

Deduce and decipher within a network of many entities what is malicious vs benign.

Identify new patterns of malicious behavior used to circumvent the platform's policy.

Generate and relay feedback for improving tools.

Ads Integrity Agent - Accenture via BC Forward

Oct 2018 - May 2019

Evaluate and classify advertisements on the client's platform.

Investigate suspicious ad activity from different users and businesses on the platform.

Maintain up-to-date knowledge of relevant policies and procedures for several workflows.

Serve as reliable source of information to coworkers concerning policy and procedure.

Premier Partner Support - HomeAway

Sep 2017 - Oct 2018

Assist top-tier owners in managing vacation rentals (edit dates, quotes, cancellations, refunds.)

Effectively use Salesforce to manage all aspects of cases, including transfers with internal teams.