

17:03, Oct 19

Info: Finding you the right agent... You're now #1 in line. Your estimated wait is: 0 minutes and 2 seconds.

17:05, Oct 19

Info: You're now #1 in line.

17:07, Oct 19

Info: You're now #1 in line.

17:08, Oct 19

Info: You're chatting with Priyanka.

17:08, Oct 19

Priyanka: Hello, I am your guide Priyanka and you have reached Sales & Support Chat. To begin with, may I know your name please?

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You: Tyler

17:08, Oct 19

Priyanka: Hi Tyler ,How are you doing today ?

17:08, Oct 19

You: Good thanks for asking

17:09, Oct 19

You: I would just want to have SSL on one of my websites

17:09, Oct 19

Priyanka: Sure.

17:09, Oct 19

Priyanka: May I know your customer id and 4 digit Call-In PIN ?

17:09, Oct 19

Priyanka: Priyanka has sent you a Secure Form: EN-US Customer Number

17:09, Oct 19

You: 2601

17:09, Oct 19

Priyanka: Priyanka has sent you a Secure Form: EN-US PIN

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Priyanka: The following Secure Form has been submitted: EN-US PIN

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Priyanka: May I know the customer id ?

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Priyanka: Can I have the Customer Number found on your My Account page? I will also be sending you a secure form for your 4 digit PIN. You can find your PIN, if needed, at <http://x.co/findpin>.

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Priyanka: The following Secure Form has been submitted: EN-US Customer Number

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Priyanka: Thank you for validating your account.

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Priyanka: As I understand you want to have a SSL to your website ,am I correct?

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You: Yes

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Priyanka: For 2 years SSL cost you : \$127.98 for 1 website

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Priyanka: Shall we go-ahead so that I can help you in set up .

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You: I had an agent that provided me a discount earlier today

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Priyanka: Let me check.

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Priyanka: On offer you can get the SSL for 2 years at: \$111.98

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You: Yeah I can go with that

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You: Before we proceed

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You: I just want to make sure that having an SSL certificate will make my site turn secure

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Priyanka: Yes, it will.

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You: Meaning it will not show a "Not secure" message beside the URL anymore, but instead, have the normal "lock" icon

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Priyanka: An SSL is a way to encrypt your website so your visitors information is protected when placing an order or submitting info. Not only does it encrypt your website, it adds trust to your site and is now a ranking factor on Google's Search Engine.

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Priyanka: Yes, it will show lock symbol

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You: Okay, just making sure

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Priyanka: I know you're already thinking about how your customers will find your business on the web. Did you know that Google is taking this "HTTPS everywhere" initiative to the next by level by including HTTPS as a ranking signal?

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You: Alright sounds good. I would like to go ahead with the transaction please

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Priyanka: By placing the order, you are accepting and agreeing to the Universal Terms of Service Agreement, Privacy Policy, and Hosting Agreement Certificate Services Agreement.

Do I have your permission to place the order on the card ending in 8590 in the amount of \$111.98.

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You: Yes, go ahead with the transaction

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Priyanka: Thank You.

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Priyanka: Congratulations!!

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Priyanka:

A copy of your receipt below has been sent to twayel@gmail.com

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You: Will it apply to my website right away?

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You: Do I have to do anything on my end?

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Priyanka: [https://ssl-ccp.godaddy.com/wizard/create/DV\\_SSL/2/0?cb=&app=](https://ssl-ccp.godaddy.com/wizard/create/DV_SSL/2/0?cb=&app=)

Please click on the link

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Priyanka: I will help you in set up

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You: Perfect

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Priyanka: Please click on the above link

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You: Yup. I am there

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Priyanka: select choose a domain

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Priyanka: enter domain ame

17:19, Oct 19

Priyanka: name \*

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Priyanka: click on continue

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Priyanka: accept terms and conditions

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Priyanka: click on continue

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Priyanka: you will get the pending verifcacion

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Priyanka: let em know once it is done

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You: I don't know any of these emails to prove domain control

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You: Is there any other way to prove domain control?

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Priyanka: No worries.

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Priyanka: as the domain is with GoDaddy , you will be proved automatically.

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You: Should I leaved it checked then?

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Priyanka: Yes, please clik on check and click on continue

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You: Ok, it says "pending" now

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Priyanka: Perfect!

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Priyanka: With in 24-72 hours, ssl will be issued and the site will be secured .

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Priyanka: Is there anything else I can help you with it ?

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You: That is everything.

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You: Thank you for your help