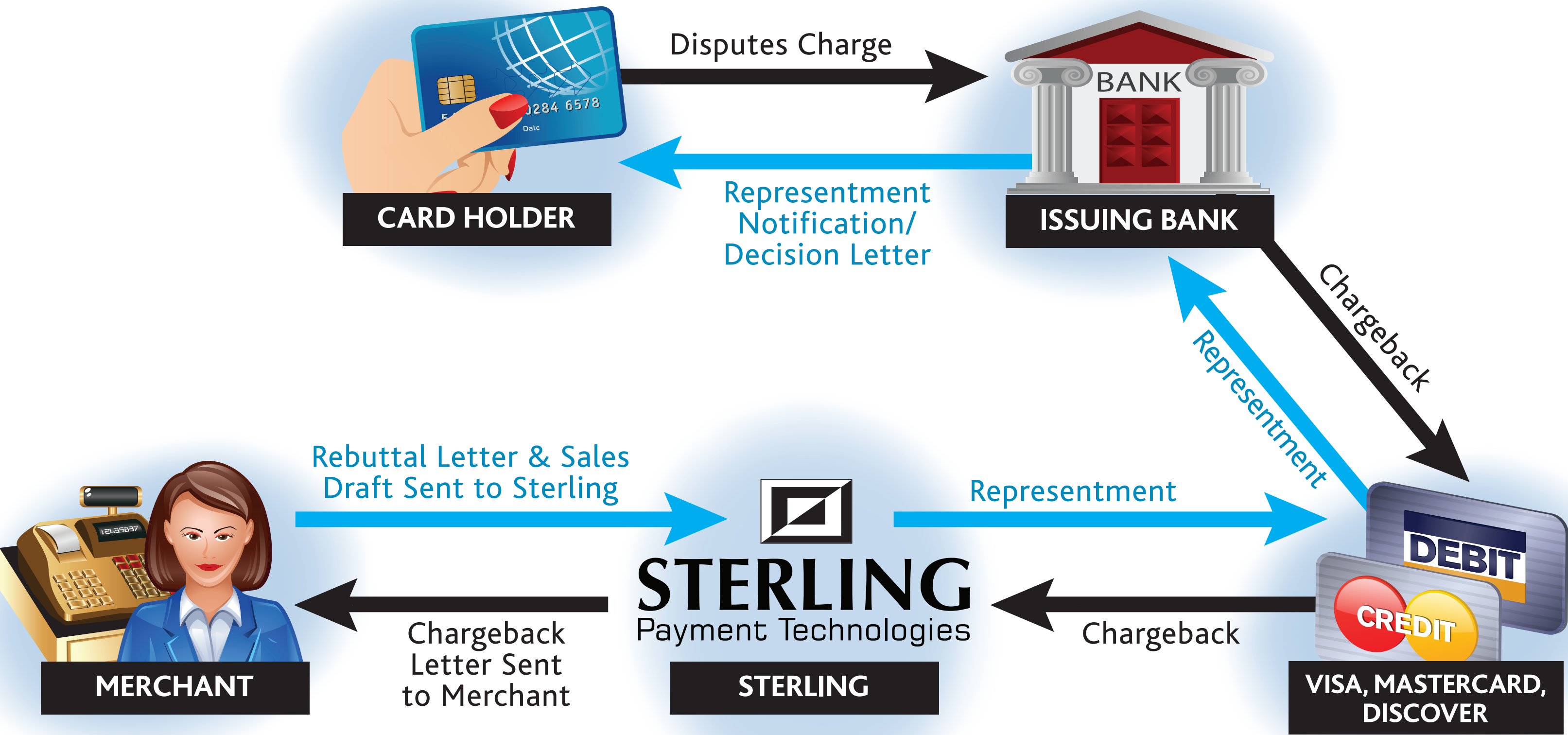


Chargebacks: *An Overview*



Retrieval Requests: *An Overview*

