

# Jordan Mullen

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Murray, UT

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## SUMMARY

Full Stack Web Developer who is a problem solver. Remains positive and does not collapse under pressure. Excellent communication skills and strong work ethic. Provides vitality to the team and respects others. Gets work done and does not need to be micro-managed.

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## SKILLS

HTML/CSS  
JavaScript/JSON  
NodeJS  
React  
Vue  
RESTful API

GIT  
NPM/Yarn  
Mongo DB  
MySQL/PostgreSQL  
Micro/Express  
Test-driven Development

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## PROJECT WORK

### **Helio Training Collaborative Project**      **2/19 - 3/19** **Larry H Miller Sports Entertainment Group | 1280 The Zone** **Web Development Intern**

The Client asked to update the 'Teams' section from having its own section on the page to a side bar that would pull out when hovered over. They also asked for Ad code responsiveness, a calendar plugin for events and stories, and post customization. For the 'Teams' sidebar, my team and I inserted Raw HTML and CSS into Wordpress to make it open on hover in desktop, and on toggle in mobile. My team and I inserted the responsive ad code into every page for visibility.

### **Helio Training Collaborative Project**      **3/19 - Present** **SLC Stars Mobile App**

The Client asked to build a mobile app from scratch for the SLC Stars Team. I was asked to be a Team Lead and we were asked to incorporate a live stats page where patrons could open up the app during the game and view the live stats. This project was built in React Native and utilized GraphQL. I also helped render the player info on each individual player's page.

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## EDUCATION AND TRAINING

**Professional Certification:** Full Stack Web Development , 2019

**Helio Training** - Salt Lake City, UT

**High School Diploma:** Central Valley High School, 2013

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## EXPERIENCE

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### **Walmart.com Customer Resolution Specialist, 10/2017 to 01/2019**

**Jet.com Inc.** - Draper, UT

Assisted customer's with irregular issues and requests that require corporate approval. Ranked in the top four employees, out of 150, during a site competition based on customer survey's, attendance, average call handle time, and after call work time. Selected to work on two specialty support teams for Walmart Chat and our sister company Hayneedle.com. Had an average customer satisfaction rating of 4.9 out of 5.

### **Floor Staff, 11/2016 to 02/2018**

**Clark Planetarium** - Salt Lake City, UT

Worked at multiple stations including tickets, info, store, concessions, and theaters. Hosted school groups at the Planetarium. Provided each customer with an out-of-this-world experience.

### **Box Office Cashier, 10/2016 to 10/2017**

**Cinemark Holdings Inc.** - Salt Lake City, UT

Attend to the box office, concessions stand, and usher podium. Cashed in and out of each station as appropriate. Cleaned each station as needed during each shift. Performed opening and closing shift duties.

### **Sales Representative, 05/2016 to 07/2016**

**Scout50** - Orem, UT

Reached out to small business owners to drive website traffic by providing a Search Engine Optimization service.

### **Cashier Sales Associate, 10/2015 to 01/2016**

**Super Sonic Car Wash** - Lindon, UT

Greeted customer with a smile offering them top notch carwash services, along with monthly membership packages, and multiple wash booklet options.

### **Phlebotomist, 07/2015 to 09/2015**

**Revere Health** - Payson, UT

Helped patients feel at ease while having their blood drawn. Collected multiple types of body specimens required for medical testing.

### **Account Development Representative, 05/2015 to 07/2015**

**Solution Reach** - Lehi, UT

Made outbound calls to dental and vision medical offices to set up a demonstration for a patient reminder software. Received the only award on the floor for warm transferring 4 phone calls in a day to our executive sales team.