Terms and Conditions: Somerset Heat Pump Installation Contribution Offer

1. Eligibility:

- This offer is open to residents of Somerset, United Kingdom, aged 18 years and over.
- To be eligible for the offer, participants must (i) be a homeowner of a residential property (ii) use the Thermly digital platform to apply for and install a heat pump system in that residential property, located within identified target areas of Somerset, as set out below:
 - Alhampton
 - Boltonsborough
 - Bruton
 - Wooton
 - Castle Cary
 - Ditcheat
 - Galhampton
 - Keinton Mandeville
 - Kingsweston
 - Maperton
 - Milborne Port
 - North Cadbury
 - Sparkford
 - Templecombe
 - West Lydford
 - Wincanton
 - Barrington
 - Crewkerne
 - Curry Rivel
 - Haselbury Plucknett
 - Hambridge
 - Langport
 - Long Sutton
 - Lower Burron
 - Kingsbury Episcopo
 - Martock
 - Merriott
 - Montacute
 - Shepton Beauchamp
 - South Petherton
 - Stoke sub Hamdon
 - Tintinhull

2. Offer Details:

- The offer provides a contribution of £1,000 from Thermly towards the cost of installing a heat pump system in the participant's residential property.
- The offer will only be extended where the participant's residential property is simultaneously eligibly for a grant contribution of £7,500 from the UK Government's Boiler Upgrade Scheme. Eligibility will be assessed and confirmed by Thermly's installer partners.
- The contribution will be provided to the participant upon successful installation of the heat pump system through the Thermly digital platform. As with the UK Government's Boiler Upgrade Scheme, the £1,000 contribution from Thermly will be netted off the final invoice from Thermly to the participant, reducing the participant's overall cost of installation.

3. Application Process:

- Participants will be eligible for the offer if they are one of the first 20 homeowners in the identified target areas of Somerset to contract a heat pump installation through the Thermly digital platform.
- The Thermly Somerset homepage Thermly Somerset will be regularly updated to reflect whether this offer remains open. Participants may check their own eligibility directly before booking an installation by emailing somerset@thermly.co.uk
- The application must include all required information and documentation as specified by Thermly.
- Thermly reserves the right to verify the information provided by the participant and may request additional documentation if necessary.

4. Installation:

- The heat pump system must be installed by an MCS certified installer, and that installer must be selected and booked by the participant on the Thermly digital platform.
- The contract for installation of a heat pump will be between the participant and the selected installer. The participant's contractual relationship with Thermly will be governed by the terms and conditions on the Thermly digital platform.

5. Limitations:

- This offer is limited to one contribution per residential property.
- Thermly reserves the right to refuse or cancel the offer if it suspects any fraudulent activity or misrepresentation by the participant.

6. Validity Period:

- This offer is valid for heat pump installations initiated and completed within the specified offer period and / or for the specified number of completed installations, as communicated by Thermly.
- Thermly reserves the right to extend, vary or terminate the offer at any time without prior notice.

7. Miscellaneous:

- The contribution provided under this offer is non-transferable and cannot be exchanged for cash or any other alternative.
- Participants agree to allow Thermly to use their name and property details for promotional purposes related to this offer.
- Participants agree to provide Thermly upon request with photographs of the installation and a customer testimonial for promotional purposes related to this offer.
- Thermly shall not be liable for any loss, damage, or injury arising from the participant's participation in this offer.
- By participating in this offer, participants acknowledge that they have read, understood, and agree to be bound by these terms and conditions.

8. Governing Law:

- These terms and conditions shall be governed by and construed in accordance with the laws of England and Wales.