

Jonah Eagleson

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Education

Wilfrid Laurier University
Bachelor of Science in Computer Science

Waterloo, ON
Sep. 2022 – Apr. 2027

Technical Skills

Languages: C/C++, Python, JavaScript, Java, HTML, CSS, SQL
Technologies: Git, Docker, Linux (Ubuntu), Networking Basics, Microsoft 365 (Mail, Teams, SharePoint)
Other Tools: Desktop Support, Hardware Troubleshooting

Experience

Lifeguard May 2023 – Aug. 2024
Upper Thames Conservation Authority London, ON

- Maintained operational efficiency and compliance with safety standards, showcasing attention to detail in handling equipment and systems.
- Resolved customer concerns with professionalism, demonstrating excellent troubleshooting and problem-solving skills
- Gained hands-on experience in maintaining and upgrading mechanical systems, such as pool filtration equipment, fostering adaptability and technical knowledge
- Maintained confidentiality and professionalism when documenting and handling sensitive information in incident reports, ensuring compliance with organizational policies and protecting the privacy of individuals involved

Swim Instructor Dec. 2021 – Sep. 2023
City of London London, ON

- Provided tailored solutions to clients by troubleshooting issues and adapting to unique needs, highlighting customer service and technical communication skills
- Effectively managed fast-paced workflows involving multiple stakeholders, emphasizing organizational and prioritizing capabilities.

Projects

Penguin Species Predictor | *Python, Scikit-learn, Streamlit* Oct. 2024

- Built an interactive data visualization and machine learning application using Streamlit, demonstrating proficiency in Python programming and user-centric design principles
- Gained experience in data handling, troubleshooting issues in real-time, and optimizing performance for a seamless user experience

Blog Web App | *Django, Python, HTML, CSS, JavaScript* Aug. 2024 – Sep. 2024

- Designed and implemented a user-friendly blogging platform with Django, showing attention to detail on backend development, efficient data-storage, and user-interaction
- Demonstrated the ability to configure and maintain a scalable application, emphasizing the importance of reliability and usability

Key Strengths

Office 365 & Collaboration Tools

- Proficient in tools like Microsoft Teams and SharePoint, with the ability to support and manage collaborative environments

Customer Support

- Strong communication skills developed through end-user assistance, ensuring prompt and effective resolutions