Jonah Anderson

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EDUCATION

University of Virginia, Charlottesville, VA
Bachelor of Arts in Computer Science, Class of 2020
Religious Studies Minor

SKILLS

Coding: Python, Java, C/C++, x86 Assembly, SQL, CSS, HTML
Frameworks/Technologies: Windows, Ubuntu, Django, React, AWS, Git, Postman, Travis CI,
Technical Understanding: Data Structures, Cyber Defense, Penetration Testing, Computer Architecture, Algorithms, Human Computer Interface, User Experience

EXPERIENCE

Qualtrics, Reston, VA
Product Management Specialist (2021-Present)
- Managed a team of engineers responsible for building and maintaining voice integrations to ingest voice recordings and metadata to the NLP engine
- Planned and executed a Genesys Cloud Connector, enabling customers to process their voice data from Genesys to be transcribed and loaded into the platform
- Implemented a new audio playback logic, a highly deterministic method for which to submit requests for playback files from Voice-To-Text on AWS
- Communicated frequently with customers and stakeholders to provide project updates and ensure requirements were within scope

Clarabridge, Reston, VA
Product Manager Associate (2020-2021)
- Oversaw various teams of platform and data acquisition engineers using a pure agile product development framework
- Researched and enacted a plan to deprecate legacy data pipeline software resulting in the smooth transition to updated software for customers
- Collaborated with other product managers to develop and implement features from the roadmap

GreekRho, Charlottesville, VA
Co-founder and Software Developer (2019-2020)
- Co-founded a start-up that streamlines communication, social events, and recruiting events for student organizations using software solutions at www.Greek-Rho.com
- Provided software and design development with Python, JavaScript, and the Django framework to deploy using Amazon Web Services
- Handled client relations to deliver a functioning SaaS according to client requirements

PROJECTS

HooGives (2020) – a philanthropy invitation program
- Utilized the Django framework to incorporate invitees and philanthropy hosts in event planning
- Implemented a connection to the database and the Django configuration