



# Jonah Anderson

## Product Manager

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### RELEVANT WORK EXPERIENCE

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#### Qualtrics, Reston, VA

2021 – Present

##### Product Manager

- Led product development across multiple teams of engineers as Product Owner using an agile framework
- Owned product strategy and roadmap to develop API integrations with third party vendors
- Delivered complex ingestion solutions resulting in a 10% increase of new records processed to the core product over a half year period
- Implemented the migration of customers to AWS, which achieved efficient framework scalability at a lower operational cost
- Prepared internal and customer presentations to clearly communicate roadmap and newly released features
- Conducted market research and user interviews to scope new sources of data ingestion to platform

#### Clarabridge (acquired by Qualtrics), Reston, VA

2020 – 2021

##### Product Manager Associate

- Collaborated with engineers, marketing, services, and sales teams to deliver custom data pipeline integrations to customers
- Communicated frequently with customers and stakeholders to provide project updates and ensure requirements were within scope
- Proposed and enacted a plan to deprecate legacy data pipeline software resulting in reduced upkeep and services costs
- Coordinated with other product managers to prioritize, develop, and implement features from the roadmap

#### GreekRho, Charlottesville, VA

2019 – 2020

##### Co-founder and Software Developer

- Co-founded a start-up that streamlines communication, social events, and recruiting events for student organizations using software solutions at [www.Greek-Rho.com](http://www.Greek-Rho.com)
- Provided software and design development with Python, JavaScript, the Django framework, and deployed using AWS
- Handled customer relations to deliver a functioning SaaS according to client requirements

### EDUCATION

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#### University of Virginia, Charlottesville, VA

Bachelor of Arts in Computer Science, Class of 2020

Religious Studies Minor

### SKILLS

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**Technical Skills:** Jira, Confluence, Trello, Airtable, Coda, Ubuntu, AWS, Azure, Postman

**Technical Knowledge:** Data structures, Algorithms, Human Computer Interface, User Experience

**Languages:** Python, Java, C/C++, SQL, HTML/CSS