

# JONAH DEL ROSARIO



## PROFILE

🏠 Santolan, Pasig City PH  
📞 0998-398-9264  
✉ delrosariojonahagiam@gmail.com

Personable and knowledgeable IT support technician with over 3 years of experience in small and large corporation. Eager to share technical know-how and provide service to customers with various hardware and software related issues.

## EDUCATION

● **DIPLOMA IN INFORMATION TECHNOLOGY**  
Polytechnic University of the Philippines  
2013 – 2016

## SKILLS

### PROFESSIONAL

HTML

CSS

BOOTSTRAP

JAVASCRIPT

GIT, GIT HUB

WEB DESIGN

COMPUTER HARDWARE & SOFTWARE

DATA COMMUNICATION & NETWORKING

CUSTOMER & TECHNICAL SUPPORT

PHOTOSHOP

MICROSOFT OFFICE

## EXPERIENCE

Technical Support • Jul 2019 – Present

### Shilo Events and Technology Corporation

Unit 306 Universal Motors Corporation, Chino Roces, Makati City

- Monitor and analyze network traffic of every circuit of customer via MRTG(Multi Router Traffic Grapher).
- Deal and handle client complaints, provide appropriate solutions and alternatives within the time limit.
- Designed and implemented the network system of the company.

OSP Staff • Apr 2019 – July 2019

### KLASH Corporation

12 Bulacan St. Bonifacio Village Pasong Tamo, Quzeon City

- Design engineering plans as well as providing a route analysis of underground & aerial fiber optic installations.
- Site survey for planning, costs and schedules related to the project.

OSP Staff • Oct 2017 – Jul 2018

### GNP g18 Installation Corp.

Tandang Sora, Quezon City

- Design engineering plans as well as providing a route analysis of underground & aerial fiber optic installations.
- Site survey for planning, costs and schedules related to the project.

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## TRAININGS

- **WEB DEVELOPMENT**  
Mindtech Training &  
Development Institute Inc.  
Jul 2018 – Aug 2018
- **CNNA BOOTCAMP TRAINING**  
Converge Training and IT  
Services  
Jul 2017 – Aug 2017

## INTERESTS

- Photography
- Swimming
- Riding
- Driving
- Calligraphy
- Writing
- Singing
- Researching
- Playing
- Travelling

## EXPERIENCE

- IT Staff Intern • Mar 2015 – May 2015
- PRULIFE U.K**  
105 Paseo de Roxas, Legazpi Village, Makati City
- Developed functions, scripts and reports that were instrumental to the success of development projects.
  - Performed troubleshooting for Internet problem, computer software and hardware.

- Technical Support Intern • Apr 2014 – May 2014
- Security and Exchange Commission**  
Securities And Exchange Commission, Edsa, Mandaluyong, Metro Manila
- Install and configure computer systems.
  - Diagnose hardware and software faults.
  - Solve technical problems either over the phone or in person.

## REFERENCES

### Gladys Barayuga

HRAD Supervisor  
Shilo Events and  
Technology Corp.  
P : 0917-190-4063

### Noli Java

IT Supervisor  
Shilo Events and  
Technology Corp.  
P : 0917-190-4053

### Mc Donald Cu

Technical Manager  
Shilo Events and  
Technology Corp.  
P : 0917-190-4055