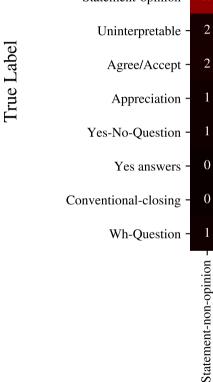
Normalised BiGru-CRF Confusion Matrix in % Statement-non-opinion -Acknowledge (Backchannel) -Statement-opinion -Uninterpretable -

Statement-opinion

Predicted Label

Acknowledge (Backchannel)



Uninterpretable - - Agree/Accept - O
Appreciation - O
Yes-No-Question - E
Yes answers - O
Conventional-closing - O
Wh-Question - G

- 80