

The trust list-based solution for locking down fixed-function computers

Windows



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http://docs.trendmicro.com/en-us/enterprise/txone-stellarprotect.aspx

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This documentation introduces the main features of the product and/or provides installation instructions for a production environment. Read through the documentation before installing or using the product.

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## **Preface**

## **Preface**

This Installation Guide introduces TXOne StellarProtect (Legacy Mode) and guides administrators through installation and deployment.

Topics in this chapter include:

- About the Documentation on page viii
- Audience on page viii
- Document Conventions on page viii
- Terminology on page ix

## **About the Documentation**

TXOne Networks StellarProtect (Legacy Mode) documentation includes the following:

DOCUMENTATION	DESCRIPTION
Readme file	Contains a list of known issues and basic installation steps. It may also contain late-breaking product information not found in the other documents.
Installation Guide	A PDF document that discusses requirements and procedures for installing and managing StellarProtect (Legacy Mode).
Administrator's Guide	A PDF document that discusses StellarProtect (Legacy Mode) agent installation, getting started information, and server and agent management
Knowledge Base	An online database of problem-solving and troubleshooting information. It provides the latest information about known product issues. To access the Knowledge Base, go to the following websites:
	https://kb.txone.com/
	http://success.trendmicro.com

## **Audience**

TXOne StellarProtect (Legacy Mode) documentation is intended for administrators responsible for StellarProtect (Legacy Mode) management, including agent installation. These users are expected to have advanced networking and server management knowledge.

## **Document Conventions**

The documentation uses the following conventions.

**TABLE 1. Document Conventions** 

CONVENTION	DESCRIPTION
UPPER CASE	Acronyms, abbreviations, and names of certain commands and keys on the keyboard
Bold	Menus and menu commands, command buttons, tabs, and options
Italics	References to other documents
Monospace	Sample command lines, program code, web URLs, file names, and program output
Navigation > Path	The navigation path to reach a particular screen
	For example, <b>File</b> > <b>Save</b> means, click <b>File</b> and then click <b>Save</b> on the interface
Note	Configuration notes
Тір	Recommendations or suggestions
Important	Information regarding required or default configuration settings and product limitations
WARNING!	Critical actions and configuration options

## **Terminology**

The following table provides the official terminology used throughout the TXOne StellarProtect (Legacy Mode) documentation:

TERMINOLOGY	DESCRIPTION
server	The StellarOne console server program
agents	The host running the StellarProtect (Legacy Mode) program
managed agents managed endpoints	The hosts running the StellarProtect (Legacy Mode) program that are known to the StellarOne server program
target endpoints	The hosts where the StellarProtect (Legacy Mode) managed agents will be installed
Administrator (or StellarProtect (Legacy Mode) administrator)	The person managing the StellarProtect (Legacy Mode) agent
StellarProtect (Legacy Mode) console	The user interface for configuring and managing StellarProtect (Legacy Mode) settings
StellarOne (management) console	The user interface for configuring and managing the StellarProtect (Legacy Mode) agents managed by StellarOne
CLI	Command Line Interface
license activation	Includes the type of StellarProtect (Legacy Mode) agent installation and the allowed period of usage that you can use the application
agent installation folder	The folder on the host that contains the StellarProtect (Legacy Mode) agent files. If you accept the default settings during installation, you will find the installation folder at one of the followinglocations:
	C:\Program Files\TXOne\StellarProtect (Legacy Mode)

## **Chapter 1**

## Introduction

This section introduces TXOne StellarProtect (Legacy Mode), delivers a simple, no-maintenancesolution to lockdown and protect fixed-function computers, helping protect businesses against security threats and increase productivity.

#### Topics in this chapter include:

- About TXOne Stellar on page 1-2
- Key Features and Benefits on page 1-2
- What's New on page 1-4
- System Requirements on page 1-5
- Preparing the Agent for Upgrade to a Later Version on page 1-11
- Agent Use Overview on page 1-16

### **About TXOne Stellar**

TXOne Stellar is a first-of-its-kind OT endpoint protection platform, which includes:

- StellarOne<sup>™</sup>, the centralized management console designed to streamline administration of both StellarProtect for modernized systems and StellarProtect (Legacy Mode) for legacy systems.
- StellarProtect<sup>™</sup>, the unified agent with industrial-grade next-generation antivirus and application lockdown endpoint security deployment for modernized OT/ICS endpoints.
- StellarProtect (Legacy Model) <sup>™</sup>, for trust-list based application lockdown of legacy and fixed-use OT/ICS endpoints with anti-malware or on-demand AV scan.

Together, TXOne Stellar allows protection for modernized and legacy systems running side-by-side to be coordinated and maintained from the same management console, helping protect businesses against security threats and increase productivity.

## **Key Features and Benefits**

TXOne StellarProtect (Legacy Mode) protects fixed-function computers like Industrial Control Systems (ICS), Point of Sale (POS) terminals, and kiosk terminals from malicious software and unauthorized use. By using fewer resources and without the need for regular software or system updates, StellarProtect (Legacy Mode) can reliably secure computers in industrial and commercial environments with little performance impact or downtime.

The StellarProtect (Legacy Mode) provides following features and benefits.

**TABLE 1-1. Features and Benefits** 

FEATURE	Benefit	
Application Lockdown	By preventing programs, DLL files, drivers, and scripts not specifically on the Approved List of applications from running (also known as application trust listing), StellarProtect (Legacy Mode) provides both improved productivity and system integrity by blocking malicious software and preventing unintended use.  StellarProtect (Legacy Mode) Write Protection blocks modification and	
	deletion of files, folders, and registry entries.	
Exploit Prevention	Known targeted threats like Downad and Stuxnet, as well as new and unknown threats, are a significant risk to ICS and kiosk computers. Systems without the latest operating system updates are especially vulnerable to targeted attacks.	
Exploit Flevention	For advanced threat prevention, StellarProtect (Legacy Mode) include intrusion prevention, execution prevention, application lockdown, an devicecontrolto stop threats from spreading to the endpoint or executing.	
	When software needs to be installed or updated, you can use one of thefollowing methods to make changes to the endpoint and automatically add new or modified files to the Approved List, all without having to unlock TXOne StellarProtect (Legacy Mode):	
	Maintenance Mode	
Approved List  Management	Trusted Updater	
	Predefined Trusted Updater List	
	Command Line Interface (CLI)	
	Trusted hash	
	Trusted certificate	
Small Footprint	Compared to other endpoint security solutions that rely on large pattern files that require constant updates, application lockdown uses less memory and disk space, without the need to download updates.	

FEATURE	BENEFIT	
Role Based Administration	TXOne StellarProtect (Legacy Mode) provides a separate administrator and Restricted User account, providing full control during installation and setup, as well as simplified monitoring and maintenance after deployment.	
Graphical and Command Line Interfaces	Anyone who needs to check the software can use the console, while systemadministrators can take advantage of the command line interface (CLI) to access all of the features and functions available.	
Self Protection	Self Protection provides ways for TXOne StellarProtect (Legacy Mode) to defend its processes and resources, required to function properly, from being disabledby programs or actual users.	
	Self Protection blocks all attempts to terminate the following services:	
	Trend Micro Unauthorized Change Prevention Service (TMBMSRV.exe)	
	Trend Micro Personal Firewall (TmPfw.exe)	
	TXOne StellarProtect (Legacy Mode) Service (WkSrv.exe)	

## **What's New**

TXOne StellarProtect (Legacy Mode) 1.4 provides following new features and enhancements.

TABLE 1-2. What's New in TXOne StellarProtect (Legacy Mode) 1.4

FEATURE	BENEFIT	
Anti-Malware Scanning (Real- Time Scan)	With this new feature, the StellarProtect (Legacy Mode) can persistently scan new and changed files, along with system memory, to provide security assessment for maximum protection against malware.	
Self-management status	The self-management status displayed on the agent's console GUI enables users to know whether the agent is following StellarOne's policy settings.	

FEATURE	BENEFIT
Single installer package	A single installer package for the Agent – StellarProtect and StellarProtect (Legacy Mode) is available now. After being invoked, the single installer can identify the version of Windows installed on the endpoint and launch the suitable installer for the endpoint to install.
Supporting license key/file	Supports license key and license file for product activation

## **System Requirements**

This section introduces the system requirements for StellarProtect (Legacy Mode), including hardware and OS requirements.

## **Software and Hardware Requirements**

TXOne StellarProtect and StellarProtect (Legacy Mode) does not have specific hardware requirements beyond those specified by the operating system, with the following exceptions:

TABLE 1-3. Required Hardware for StellarProtect and StellarProtect (Legacy Mode)

HARDWARE	DESCRIPTION		
Available free disk space	StellarProtect: 400MB		
	StellarProtect (Legacy Mode): 400MB		
	Note		
	Recommended free disk space for StellarProtect Single     Installer required during the installation process -     1.5GB		
	<ul> <li>Minimum memory usage required when Application Lockdown and Real-Time Scan are both enabled:</li> </ul>		
	StellarProtect: 350MB		
	StellarProtect (Legacy Mode): 300MB		
	<ul> <li>Minimum memory usage required when Application Lockdown is enabled and Real-Time Scan is disabled:</li> </ul>		
	StellarProtect: 120MB		
	StellarProtect (Legacy Mode): 100MB		
Monitor and resolution	VGA (640 x 480), 16 colors		

By default, StellarProtect (Legacy Mode) uses port 14336 as the listening port for StellarOne, which is sometimes blocked by firewalls. Please make sure this port is kept open for StellarProtect (Legacy Mode)'s use.

The Active Update server link for StellarProtect (Legacy Mode) has been changed to **https://ttau.cs.txone.com**. Please ensure that you whitelist this URL in your firewall.



#### **Important**

- StellarProtect (Legacy Mode) cannot be installed on a system that already runs one of the following:
  - · Trend Micro OfficeScan
  - · Trend Micro Titanium
  - · Other Trend Micro endpoint solutions
  - · Other endpointsolutions except Windows Defender Antivirus
- Ensure that the following root certification authority (CA) certificates are
  installed with intermediate CAs, which are found in WKSrv.exe. These root
  CAs should be installed on the StellarProtect (Legacy Mode) agent
  environment to communicate with StellarOne.
  - Intermediate Symantec Class 3 SHA256 Code Signing CA
  - Root VeriSign Class 3 Public Primary Certification Authority G5
  - DigiCert Assured ID Root CA
  - DigiCert Trusted Root G4

To check root CAs, refer to the Microsoft support site.



#### Note

- Memory Randomization, API Hooking Prevention, and DLL Injection Prevention are not supported on 64-bit platforms.
- See the latest StellarProtect (Legacy Mode) readme file for the most up-todate list of supported operating systems for agents.



#### Tip

For the x64 platform, removing x86 folders in the installation package can reduce the size of the installer and vice versa.

## **Operating Systems**

#### **Windows Client:**

- Windows 2000 (SP4) [Professional] (32bit)
- Windows XP (SP1/SP2/SP3) [Professional/Professional for Embedded Systems] (32bit)
- Windows Vista (NoSP/SP1/SP2) [Business/Enterprise/Ultimate] (32bit)
- Windows 7 (NoSP/SP1) [Professional/Enterprise/Ultimate/Professional for Embedded Systems/Ultimate for Embedded Systems] (32/64bit)
- Windows 8 (NoSP) [Pro/Enterprise] (32/64bit)
- Windows 8.1 (NoSP) [Pro/Enterprise/with Bing] (32/64bit)
- Windows 10 [Pro/Enterprise/IoT Enterprise] (32/64bit) Anniversary Update, Creators Update, Fall Creators Update, April 2018 Update, November 2018 Update, May 2019 Update, November 2019 Update, May 2020 Update, October 2020 Update, May 2021 Update, November 2021 Update, 2022 Update
- Windows 11 (NoSP) [Pro/Enterprise] (64bit) 2022 Update



- Unlock the endpoint before updating your Windows 10 operating system to the Anniversary Update, Creators Update, Fall Creators Update, April 2018 Update, October 2018 Update, or later versions.
- OndDrive integration in Windows 10 Fall Creators Update, Spring Creators Update, or later versions is not supported. Ensure that OneDrive integration is disabled before installing StellarProtect (Legacy Mode).
- To improve performance, disable the following Windows 10 components:
  - Windows Defender Antivirus. This may be disabled via group policy.
  - Windows Update. Automatic updates may require the download of large files, which may affect performance.
  - Windows Apps (Microsoft Store) auto-update. Checking for frequent updates may cause performance issues.
- In Windows 10 April 2018 Update (Redstone 4) and later, StellarProtect (Legacy Mode) has the following limitations when working with folders where the case sensitive attribute has been enabled:
  - Enable the case sensitive attribute for a folder may prevent StellarProtect (Legacy Mode) from performing certain actions (e.g., prescan, custom actions) on that folder. Folders that do not have the attribute enabled are not affected.
  - StellarProtect (Legacy Mode) blocks all processes started fromfolders where the case sensitive attribute is enabled.
     Additionally, StellarProtect (Legacy Mode) is unable to provide any information for the blocked processes, except for file path.
  - The StellarProtect (Legacy Mode) agent cannot verify file signatures of files saved in folders where the case sensitive attribute is enabled. As a result, DAC exceptions related to signatures cannot work.
- Windows XP Embedded (SP1/SP2) (32bit)



StellarProtect (Legacy Mode) does not support a custom action of "quarantine" on Windows XP Embedded SP1.

- Windows Embedded Standard 2009 (NoSP) (32bit)
- Windows Embedded POSReady 2009 (32bit)
- Windows Vista for Embedded Systems (NoSP/SP1/SP2) (32bit)
- Windows Embedded Standard 7 (NoSP/SP1) (32/64bit)
- Windows Embedded POSReady 7 (NoSP) (32/64bit)
- Windows Embedded 8 Standard (NoSP) (32/64bit)
- Windows Embedded 8 Industry (NoSP) [Pro/Enterprise] (32/64bit)
- Windows Embedded 8.1 Industry (NoSP) [Pro/Enterprise/Sideloading] (32/64bit)
- Widows Embedded POSReady (32bit)

#### Windows Server:

- Windows Server 2000 (SP4) (32bit)
- Windows Server 2003 (SP1/SP2) [Standard/Enterprise/Storage] (32bit)
- Windows Server 2003 R2 (NoSP/SP2) [Standard/Enterprise/Storage] (32bit)
- Windows Server 2008 (SP1/SP2) [Standard/Enterprise/ Storage] (32/64bit)
- Windows Server 2008 R2 (NoSP/SP1) (Standard/Enterprise/Storage] (64bit)
- Windows Server 2012 (NoSP) (Essentials/Standard] (64bit)
- Windows Server 2012 R2 (NoSP) (Essentials/Standard] (64bit)
- Windows Server 2016 (NoSP) [Standard] (64bit)
- Windows Server 2019 (NoSP) [Standard] (64bit)

- Windows Server 2022 (NoSP) [Standard] (64bit)
- Windows Storage Server 2012 (NoSP) [Standard] (64bit)
- Windows Storage Server 2012 R2 (NoSP) [Standard] (64bit)
- Windows Storage Server 2016 (NoSP) (64bit)
- Windows Server 2003 for Embedded Systems (SP1/SP2) (32bit)
- Windows Server 2003 R2 for Embedded Systems (NoSP/SP2) (32bit)
- Windows Server 2008 for Embedded Systems (SP1/SP2) (32/64bit)
- Windows Server 2008 R2 for Embedded Systems (NoSP/SP1) (64bit)
- Windows Server 2012 for Embedded Systems (NoSP) (64bit)
- Windows Server 2012 R2 for Embedded Systems (NoSP) (64bit)



StellarProtect (Legacy Mode) installed on Windows 2000 SP4 (without update rollup), Windows XP SP1, Windows XP Embedded, or Windows 2000 Server SP4 does not support the following functions: DLL/Driver Lockdown, Script Lockdown, Integrity Monitoring, USB Malware Protection, Storage Device Blocking, Maintenance Mode, and Predefined Trusted Updater.

To support these features, install Filter Manager:

- For Windows 2000 Service Pack 4, apply the update KB891861 from the Microsoft Update Catalog website.
- For Windows XP SP1, upgrade to Windows XP SP2.

## Preparing the Agent for Upgrade to a Later Version

This version of StellarProtect (Legacy Mode) supports upgrade from the following version:

StellarEnforce 1.0

- StellarEnforce 1.1
- StellarEnforce 1.2
- StellarEnforce 1.2 Patch 1
- StellarProtect (Legacy Mode) 1.3



The StellarEnforce was renamed StellarProtect (Legacy Mode) upon the release of version 1.3.

The latest updates can be downloaded from the StellarProtect (Legacy Mode) Software Download Center.



#### Note

Before upgrading, close the wksupport tool UI and/or Stellar Protect (Legacy Mode) agent console.



#### **WARNING!**

Before upgrading, take the appropriate actions below as noted for your chosen installation method and the version of your installed StellarProtect (Legacy Mode) agent.

TABLE 1-4. Fresh Installation of the StellarProtect (Legacy Mode) Agent

INSTALLATION METHOD	INSTALLED AGENT VERSION	REQUIRED ACTION	SETTINGS RETAINED
Local installation using Windows installer	StellarEnforce 1.0 / 1.1 / 1.2 / 1.2 Patch 1 / StellarProtect (Legacy Mode) 1.3	It's necessary to manually add the install file (SL_Install.exe) into the trusted HASH list and enable PTU function before using it.	No settings retained

INSTALLATION METHOD	INSTALLED AGENT VERSION	REQUIRED ACTION	SETTINGS RETAINED
Local installation using command line interface installer	StellarEnforce 1.0 / 1.1 / 1.2 / 1.2 Patch 1 / StellarProtect (Legacy Mode) 1.3	It's necessary to manually add the install file (SL_Install.exe) into the trusted HASH list before using it.	No settings retained

TABLE 1-5. Post-Installation Agent Upgrade(Legacy OS - Supports SHA1)

INSTALLATION METHOD	INSTALLED AGENT VERSION	REQUIRED ACTION	SETTINGS RETAINED
For example, deploy patching by running stellar_patch.ex e.	StellarEnforce 1.0 / 1.1 / 1.2 / 1.2 Patch 1 / StellarProtect (Legacy Mode) 1.3	No preparation needed	Compatible settings retained
To do a silent install instead, open the command prompt as an administrator and enter the following command:>stellar_patch.exe -s -a -s/g			
Remote Installation	StellarEnforce 1.1 / 1.2 / 1.2 Patch 1 / StellarProtect (Legacy Mode) 1.3	No preparation needed	Compatible settings retained
	Note StellarEnforce 1.0 supports only local installation.		

TABLE 1-6. Post-Installation Agent Upgrade (Modern OS – Supports SHA2)

INSTALLATION METHOD	INSTALLED AGENT VERSION	REQUIRED ACTION	SETTINGS RETAINED
For example, deploy patching by running stellar_patch.ex e.	StellarEnforce 1.2 Patch 1 / StellarProtect (Legacy Mode) 1.3	No preparation needed	Compatible settings retained
To do a silent install instead, open the command prompt as an administrator and enter the following command:>stellar_patch.exesas/g			

INSTALLATION METHOD	INSTALLED AGENT VERSION	REQUIRED ACTION	SETTINGS RETAINED
	For agents with versions below 1.2 Patch 1, local upgrade for standalone StellarProtect (Legacy Mode) agents is not supported. Please implement either workaround listed below:  Remotely upgrade StellarPro tect (Legacy Mode) agents from StellarOn e web console		
	Add the patch file hash as trusted hash, enable PTU function and then perform local upgrade.		

INSTALLATION METHOD	INSTALLED AGENT VERSION	REQUIRED ACTION	SETTINGS RETAINED
Remote Installation	StellarEnforce 1.0 / 1.1 / 1.2 / 1.2 Patch 1 / StellarProtect (Legacy Mode) 1.3	No preparation needed	Compatible settings retained

## **Agent Use Overview**

TXOne StellarProtect (Legacy Mode) is a trust list-based solution that locks down computers, preventing all applications not on the Approved List from running. StellarProtect (Legacy Mode) can be configured and maintained using the graphical user interface (GUI) agent console or the command line interface (CLI).

System updates can be applied without turning off ApplicationLockdown at the endpoint through Maintenance Mode, trust hash, trust certification, predefined trusted updater list or by using the Trusted Updater.

Consider this typical use case scenario:

- 1. Set up the Approved List and turn on Application Lockdown on the endpoint so that unapproved applications cannot be run.
- 2. Use Maintenance Mode, trust hash, trust certification, predefined trusted updater list or by using the Trusted Updater to update or install software.
- 3. Configure and enable the Restricted User account for later maintenance.

If someone tries to run an application not specifically on the Approved List, the following message displays:



FIGURE 1-1. StellarProtect (Legacy Mode) Blocking Message

# **Chapter 2**

# **Using the StellarProtect (Legacy Mode) Agent Console**

This chapter describes how to operate TXOne StellarProtect (Legacy Mode)'s various functions using the agent console on the endpoint.

Topics in this chapter include:

- Setting Up the Approved List on page 2-2
- About the StellarProtect (Legacy Mode) Agent Console on page 2-4

## **Setting Up the Approved List**

Before TXOne StellarProtect (Legacy Mode) can protect the endpoint, it must check the endpoint for existing applications and files necessary for the system to run correctly.

#### **Procedure**

- 1. Open the StellarProtect (Legacy Mode) console. The StellarProtect (Legacy Mode) log on screen appears.
- **2.** Provide the password and click **Log On**.

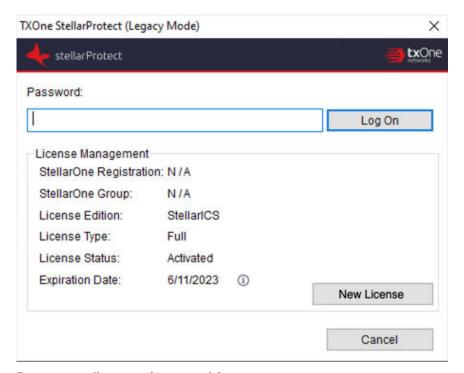


FIGURE 2-1. StellarProtect (Legacy Mode) Log On Screen

**3.** StellarProtect (Legacy Mode) asks if you want to set up the Approved List now.

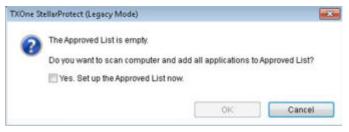


FIGURE 2-2. The Approved List is Empty

**4.** At the notification window, select **Yes. Set up the Approved List now** and click **OK**. StellarProtect (Legacy Mode) scans the endpoint and adds all applications to the Approved List.

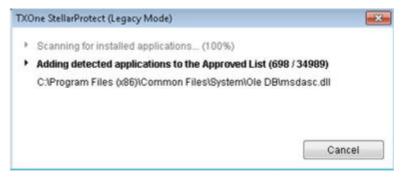


FIGURE 2-3. Scanning for Creating Approved List

**5.** StellarProtect (Legacy Mode) displays the Approved List Configuration Results.

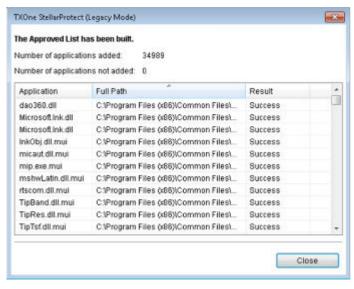


FIGURE 2-4. Approved List Created



- When TXOne StellarProtect (Legacy Mode) Application Lockdown is on, only applications that are in the Approved List will be able to run.
- When the endpoint is creating or updating its Approved List, no policy settings can be deployed.

#### 6. Click Close.

# **About the StellarProtect (Legacy Mode) Agent Console**

The agent console provides easy access to commonly used features in TXOne StellarProtect (Legacy Mode).

## **Overview**

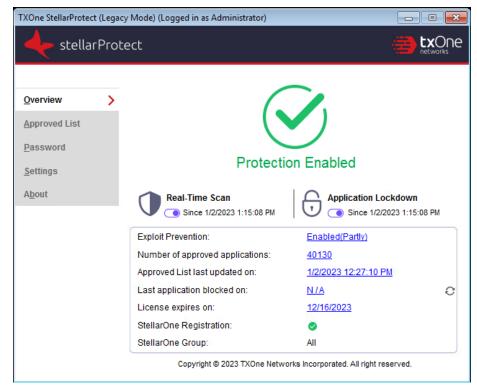


FIGURE 2-5. Overview of the Stellar Protect (Legacy Mode) Agent Console - Protection Enabled

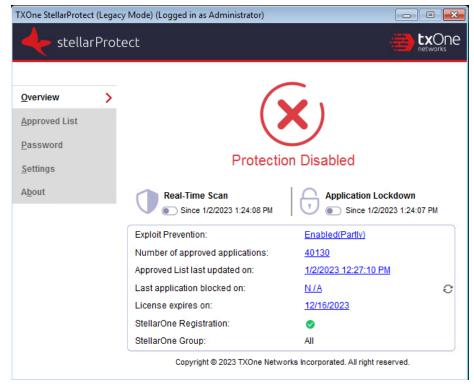


FIGURE 2-6. Overview of the Stellar Protect (Legacy Mode) Agent Console - Protection Disabled

The following table describes the features available on the **Overview** of the agent console:

**TABLE 2-1. Overview Item Descriptions** 

ITEM	Function	DESCRIPTION
Side Navigation Menu	Overview	Displays the current status of the StellarProtect (Legacy Mode) software.
	Approved List	Displays applications allowed to run and let users manage the list

İTEM	Function	DESCRIPTION
	Password	Enables administrators to change the StellarProtect (Legacy Mode) Administrator or Restricted User passwords
		Only users logged in as the administrator can change the passwords.
	Settings	Enables or disables vulnerability protection settings and exports or imports the system configuration
	About	Displays the product and component version numbers
Status Information	Protection Check	The green check indicates the Real-time Scan and/or Application Lockdown are/is enabled.
		The red cross indicates the endpoint is vulnerable to security threats
	Real-Time Scan	Enables users to toggle on the <b>Real-Time Scan</b> function, which provides persistent and ongoing file scan for the endpoints when a file is received, opened, downloaded, copied, or modified.
		StellarProtect (Legacy Mode) installed on Windows 2000 SP4 (without update rollup) or Windows XP SP1 supports real-time scan only when files are executed; it does not support real-time scan when files are newly added or changed.

İTEM	Function	DESCRIPTION
		Tip The date and time that the Real-Time Scan was last turned on or off are shown next to the toggle switch.
	Application Lockdown	Enables users to toggle on the <b>Application Lockdown</b> function, which locks down the system, blocking applications not on the Approved List from running.
		After disabling Lockdown mode, StellarProtect (Legacy Mode) switches to a "unlock" mode. In this mode, StellarProtect (Legacy Mode) does not block any applications from running, but logs when applications that are not in the Approved List run. You can use these logs to check if the Approved List contains all the applications required on the endpoint.
		Tip The date and time that the Application Lockdown was last turned on or off is shown next to the toggle switch.
Exploit Prevention	:	Enabled: All Exploit Prevention features are enabled. Click the status to open the settings screen.
		Enabled (Partly): Some Exploit     Prevention features are enabled. Click the status to open the settings screen.
		Disabled: No Exploit Prevention features are enabled. Click the status to open the settings screen.

İTEM	FUNCTION	DESCRIPTION
Approved List status	Number of approved applications:	Click the corresponding number to open the <b>Approved List</b> and view details.
	Approved List last updated on:	Click the corresponding last updated date to open the <b>Approved List</b> and view details.
	Last application blocked on:	Click the corresponding last application blocked date to open the <b>Blocked Application Event Log</b> and view details.
License expires on:		The time and date that the software expires. Click the corresponding date to view the current license status and activate/renew the license if needed.
StellarOne Registration:		The green check indicates the StellarProtect (Legacy Mode) agent is successfully registered to a group via StellarOne console; the N/A indicates the agent is not registered to any group; the red cross indicates registration to certain group is failed.
StellarOne Group:		Shows the group name to which the agent belongs to. When user hovers mouse over the group name, information about group name, group ID, and policy version will appear.

## **Approved List**

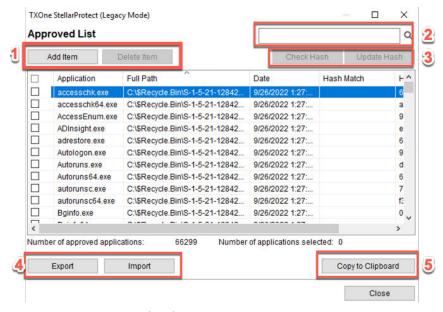


FIGURE 2-7. The Approved List Window

The following table describes the features available on the **Approved List**.

**TABLE 2-2. Approved List Item Descriptions** 

#	ITEM	DESCRIPTION
1	Add Item / Delete Itme	Adds or removes selected items to or from the Approved List
2	Search Bar	Searches the Application and File Path columns

#	ITEM	DESCRIPTION
3	Check Hash / Update Hash	Checks or updates the hash values for applications in the Approved List
		For more details, refer to:
		About Hashes on page 2-19
		Checking or Updating Hashes on page 2-20
4	Export / Import	Exports or imports the Approved List using a SQL database ( . db) file
5	Copy to Clipboard	Copies the Approved List to the clipboard with comma separated values (CSV) format for easy review or reporting

## **Password**

	Administrator Restricted User		
Overview Approved List	Old password		
Password >	New password		
A <u>b</u> out	Confirm password	_	
	The password must be 8 to 64 alphanumeric characters. I following characters are not supported:   > < \ " spaces.	The	

FIGURE 2-8. Password Setting

The following table describes the account types available on the **Password** window.

StellarProtect (Legacy Mode) provides role-based administration, allowing administrators to grant users access to certain features on the main console. Through the configuration file, StellarProtect (Legacy Mode) administrators can specify the features available to **Restricted User** accounts.

TABLE 2-3. StellarProtect (Legacy Mode) Account Types

Account	DETAILS
Administrator	Default account
	Full access to StellarProtect (Legacy Mode) functions
	Can use both the console and command line interface (CLI)
Restricted User	Secondary maintenance account
	Limited access to StellarProtect (Legacy Mode) functions
	Can only use the console

To enable **Restricted User** accounts, refer to *Configuring Passwords on page 2-26*. To sign in with a specific account, specify the password for that account.

## **About Feature Settings**

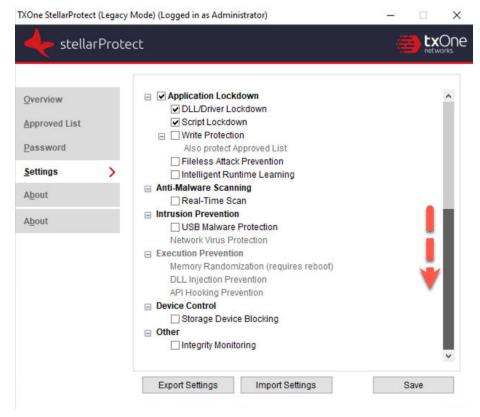


FIGURE 2-9. StellarProtect (Legacy Mode) Settings Screen

StellarProtect (Legacy Mode) offers the following protection features.

TABLE 2-4. Application Lockdown

SETTING	DESCRIPTION		
Application Lockdown	When Application Lockdown is turned on, the agent will only be able to access applications that are in the Approved List; the applications not in the Approved List will be blocked.		
DLL/Driver Lockdown	DLL/Driver Lockdown prevents unapproved DLLs or drivers from being loaded into the memory of protected endpoints.	Important To enable DLL/Driver Lockdown, Script	
Script Lockdown	Script Lockdown prevents unapproved script files from being run on protected endpoints.	Lockdown, Write Protection, or Fileless Attack Prevention, ensure that Application Lockdown is also	
Write Protection	Write Protection prevents write access to objects (files, folders, and registry entries) in the Write Protection List and optionally prevents write access to files in the Approved List.	enabled on the managed endpoint.	
Fileless Attack Prevention	Fileless Attack Prevention detects and blocks unapproved process chains and arguments that may lead to a fileless attack event.		
Intelligent Runtime Learning	Intelligent Runtime Learning allows runtime executable files that are generated by applications in the Approved List.		

**TABLE 2-5. Anti-Malware Scanning** 

SETTING	DESCRIPTION	
Real-Time Scan	Real-time Scan provides persistent and ongoing file scan for the endpoints. Each time a file is received, opened, downloaded, copied, or modified, Real-time Malware Scan always scans the file for security assessment. If a security risk or possible virus/malware has been detected during the scanning, a notification message appears indicating the name of the infected file and the specific security risk.	
	Moreover, a persistent scan cache is maintained and reloaded each time the Real-time Scan is executed. The Real-time Scan tracks any changes made to files or folders that have occurred until the function is disabled and the files are unloaded and removed from the scan cache.	
	Note	
	StellarProtect (Legacy Mode) installed on Windows 2000 SP4 (without update rollup) or Windows XP SP1 supports real-time scan only when files are executed; it does not support real-time scan when files are newly added or changed.	

**TABLE 2-6. Intrusion Prevention** 

SETTING	DESCRIPTION
USB Malware Protection	USB Malware Protection prevents automated threats on USB or remote drives from infecting the endpoint. Just viewing the contents of the drive may be enough to pass along an infection.  Enable this feature to prevent files on USB devices from automatically infecting the endpoint.
Network Virus Protection	Network Virus Protection scans incoming and outgoing network traffic, blocking threats from infected computers or other devices on the network.  Enable this feature to prevent threats on the network from infecting the endpoint.

**TABLE 2-7. Execution Prevention** 

SETTING	DESCRIPTION
Memory Randomization	Address Space Layout Randomization (ASLR) helps prevent shellcode injection by randomly assigning memory locations for important functions, forcing an attacker to guess the memory location of specific processes.
	Enable this feature on older operating systems such as Windows XP or Windows Server 2003, which may lack or offer limited Address Space Layout Randomization support.
	Note  The endpoint must be restarted to enable or disable Memory Randomization.
DLL Injection Prevention	DLL Injection Prevention detects and blocks API call behaviors used by malicious software. Blocking these threats helps prevent malicious processes from running.
	Never disable this feature except in troubleshooting situations since it protects the system from a wide variety of serious threats.
API Hooking Prevention	API Hooking Prevention detects and blocks malicious software that tries to intercept and alter messages used in critical processes within the operating system.
	Never disable this feature except in troubleshooting situations since it protects the system from a wide variety of serious threats.

**TABLE 2-8. Device Control & Other** 

SETTING	DESCRIPTION
Storage Device Blocking	Blocks storage devices, including USB drives, CD/DVD drives, and floppy disks from accessing the managed endpoint.
Integrity Monitoring	Integrity Monitoring logs events related to changes for files, folders, and the registry on the managed endpoint.
	To view Integrity Monitoring logs on the managed endpoint, go to <b>Start</b> > <b>ControlPanel</b> > <b>Administrative Tools</b> and access Event Viewer.

To enable or disable the feature settings, refer to  $Enabling\ or\ Disabling\ Feature\ Settings\ on\ page\ 2-28$  for more details.

#### **About**

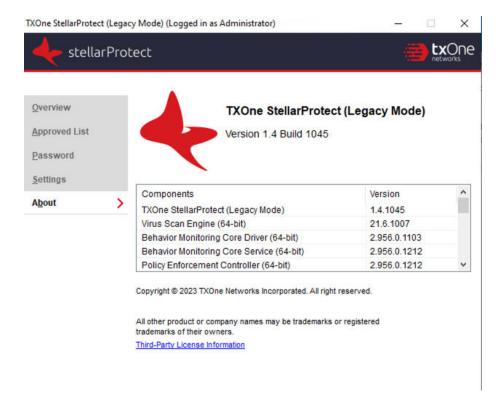


FIGURE 2-10. The About Page

This page displays StellarProtect (Legacy Mode) product information, version and build number, as well as third-party license information.

## **About Hashes**

StellarProtect (Legacy Mode) calculates a unique hash value for each file in the Approved List. This value can be used to detect any changes made to a file, since any change results in a different hash value. Comparing current hash values to previous values can help detect file changes.

The following table describes the hash check status icons.

Icon	DESCRIPTION	
<b>⊘</b>	The calculated hash value matches the stored value.	
•	The calculated hash value does not match the stored value.	
?	There was an error calculating the hash value.	

Moving or overwriting files manually (without using the Trusted Updater) can result in the hash values not matching, but a mismatch could also result from other applications (including malware) altering or overwriting existing files. If it is unsure why a hash value mismatch has occurred, scan the endpoint for potential security threats.

## **Checking or Updating Hashes**

Checking the hash value of files in the Approved List can help verify the integrity of files currently permitted to run.

#### **Procedure**

- Open the TXOne StellarProtect (Legacy Mode) console using the desktop icon (if available) or the Start menu by clicking All Programs > TXOne StellarProtect (Legacy Mode).
- 2. Provide the password and click **Log On**.
- 3. Click the **Approved List** on the **Side Navigation Menu**.
  - To check the file hash values:
    - a. Select the target file(s). To check all files, select the check box at the top of the Approved List.
    - b. Click Check Hash.

- To update the file hash values:
  - a. Select the target file(s). To check all files, select the check box at the top of the Approved List.
  - b. Click **Update Hash**.

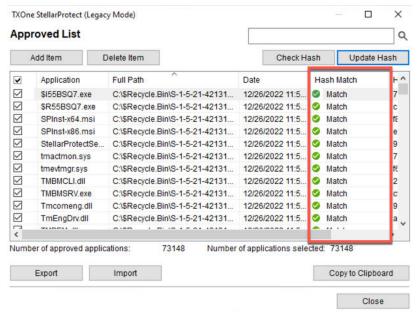


FIGURE 2-11. Hash Values Matched



## **Important**

If it is unsure why a hash value mismatch has occurred, scan the endpoint for potential security threats.

## **Configuring the Approved List**

After setting up the Approved List, users can add new programs by clicking **Add Item**, which displays the options in the following table.

TABLE 2-9. Methods for Adding Applications to the Approved List

OPTION	WHEN TO USE	
Manually browse and select files	Choose this option when the software already exists on the endpoint and is up to date. Adding a file grants permission to run the file, but it does not alter the file or the system.	
	For example, if Windows Media Player (wmplayer.exe) is not in the Approved List after initial setup, users can add it to the list using the console.	
Automatically add files created or modified by the selected application installer (using the Trusted Updater)	Choose this option when you need to update or install new applications to your managed endpoint without having to unlock TXOne StellarProtect (Legacy Mode). TXOne StellarProtect (Legacy Mode) will add any new or modified files to the Approved List.	
	For example, if Mozilla Firefox needs to be installed or updated, select this option to allow the installation or update to launch, and also add any files created or modified in the process to the Approved List.	



#### Note

Moving or overwriting files manually (without using the Trusted Updater) can result in the hash values not matching.

## **Adding or Removing Files**

## **Procedure**

- Open the TXOne StellarProtect (Legacy Mode) console using the desktop icon (if available) or the Start menu by clicking All Programs > TXOne StellarProtect (Legacy Mode).
- 2. Provide the password and click **Log On**.
- 3. Click the **Approved List** on the **Side Navigation Menu**.
  - · To add an item:

- a. Click **Add Item**, select **Manually browse and select files**, and click **Next**.
- b. A pop-up window appears. Click the **Select one** drop-down menu and choose **Specific applications**, **All applications in selected folders**, or **All applications in a specified path**.
- c. A selection window appears.
  - If you choose **Specific applications**, select the desired application and click **Open**.
  - If you choose **All applications in selected folders**, select the desired application or folder to add, a or **OK**.
  - If you choose All applications in a specified path, specify
    the file or folder path in the text field displayed, and click
    OK.



#### **Note**

If you want to include the subfolders under the specified folder, check **include all the subfolders**.

- d. Click OK.
- e. The selected applications will be listed and displayed for double-check. Confirm the items to be added, and click **Approve**.
- f. After adding the desired items to the Approved List, click Close.
- To remove an item:
  - a. Search the Approved List for the application to remove.
  - b. Select the check box next to the file name to be removed, and click **Delete Item**.
  - c. When asked to remove the item, click **OK**.
  - d. Click **OK** again to close the confirmation window.

## **Updating or Installing Using the Trusted Updater**

StellarProtect (Legacy Mode) automatically adds applications to the Approved List after the Trusted Updater adds or modifies the program files.

#### **Procedure**

- Open the TXOne StellarProtect (Legacy Mode) console using the desktop icon (if available) or the Start menu by clicking All Programs > TXOne StellarProtect (Legacy Mode).
- 2. Provide the password and click **Log On**.
- 3. Click the **Approved List** on the **Side Navigation Menu**.
- **4.** To install or update an application, select the installer that the Trusted Updater should temporarily allow to run:
  - a. Click **Add Item**, select **Automatically add files created or modified by the selected application installer**, and click **Next**.
  - b. A pop-up window appears. Click the Select one drop-down menu and choose Specific installers, All installers in folders and subfolders, or All installers in a folder.
  - c. Select the desired installation package or folder to add, and then click **Open** or **OK**.



#### Not

Only existing EXE, MSI, BAT, and CMD files can be added to the Trusted Updater.

- d. Check that the correct items appear on the list, and click **Start**.
  - The StellarProtect (Legacy Mode) **Trusted Updater** window displays.
- **5.** Install or update the program as usual. When finished, click **Stop** on the **Trusted Updater** window.

**6.** Check that the correct items appear on the Approved List, and click **Approve**, and then click **Close**.

## **Exporting or Importing the Approved List**

Users can export or import the Approved List as a database (.db) file for reuse in mass deployment situations. **Copy to Clipboard** creates a CSV version of the list on the Windows clipboard.



#### **WARNING!**

The operating system files used by the exporting and importing endpoints must match exactly. Any difference between the operating system files on the endpoints can lead to operating system malfunctions or system lock-out after importing.

## **Procedure**

- Open the TXOne StellarProtect (Legacy Mode) console using the desktop icon (if available) or the **Start** menu by clicking **All Programs** > **TXOne StellarProtect (Legacy Mode)**.
- 2. Provide the password and click **Log On**.
- 3. Click the **Approved List** on the **Side Navigation Menu**.
  - To export the Approved List:
    - a. Click **Export**, and choose where to save the file.
    - b. Provide a filename, and click **Save**.

The exported file includes the following information:

- File full path
- File hash value
- Additional notes

- · Last update time
- To import an Approved List:
  - a. Click **Import**, and locate the database file
  - b. Select the file, and click **Open**.

## **Account Types**

TXOne Networks StellarProtect (Legacy Mode) provides role-based administration, allowing administrators to grant users access to certain features on the main console. Through the configuration file, StellarProtect (Legacy Mode) administrators can specify the features available to Restricted User accounts.

TABLE 2-10. StellarProtect (Legacy Mode) Accounts

ACCOUNT	DETAILS
Administrator	Default account
	Full access to StellarProtect (Legacy Mode) functions
	Can use both the console and command line interface (CLI)
Restricted User	Secondary maintenance account
	Limited access to StellarProtect (Legacy Mode) functions
	Can only use the console

To enable Restricted User accounts, refer to *Configuring Passwords on page 2-26*. To sign in with a specific account, specify the password for that account.

## **Configuring Passwords**

While the StellarProtect (Legacy Mode) **Administrator** and **Restricted User** passwords can be changed from the console, only the administrator can

change passwords. To log on to the console as the administrator account, provide the administrator password when launching the console.



## Important

The StellarProtect (Legacy Mode) administrator and Restricted User passwords cannot be the same.

## **Procedure**

- 1. Open the TXOne console using the desktop icon (if available) or the **Start** menu by clicking **All Programs** > **TXOne StellarProtect (Legacy Mode)**.
- Provide the StellarProtect (Legacy Mode) administrator password and click Log On.
- **3.** Click the **Password** on the **Side Navigation Menu** to display the **Administrator** password page.
  - To change the StellarProtect (Legacy Mode) administrator password:
    - a. Provide the current password, specify and confirm the new password, and click **Save**.



#### **WARNING!**

Please treat your StellarProtect (Legacy Mode) administrator password with care. If you lose it, please contact TXOne Networks support.

- · To create a Restricted User password:
  - a. Click the tab to switch to the **Restricted User** page
  - b. Select the **Enable Restricted User** check box.
  - c. Specify and confirm the password, and click **Save**.
- To change an existing Restricted User password:
  - a. Specify and confirm the new password, and click Save.

## **Enabling or Disabling Feature Settings**

Follow the procedures to enable or disable feature settings for StellarProtect (Legacy Mode) agents.



#### Note

- By default, TXOne StellarProtect (Legacy Mode) enables the DLL/Driver Lockdown and Script Lockdown features under the Application Lockdown.
- User must check Install Network Virus Protection during the initial
  installation; otherwise, the Network Virus Protection feature cannot be
  selected. If user wants to enable the Network Virus Protection, he must
  uninstall the TXOne StellarProtect (Legacy Mode), then reinstall it and
  make sure the Install Network Virus Protection is checked during the
  installation. Please refer to the Installation Guide for more details.

## **Procedure**

- Open the TXOne console using the desktop icon (if available) or the Start menu by clicking All Programs > TXOne StellarProtect (Legacy Mode).
- 2. Provide the password and click **Log On**.
- **3.** Click the **Settings** on the **Side Navigation Menu** to configure the feature settings.
- **4.** Check or uncheck to enable or disable the desired features.
- Click Save.

## **Chapter 3**

# Using the Agent Command Line Interface (CLI)

TThis chapter describes how to configure and use TXOne StellarProtect (Legacy Mode) using the command line interface (CLI).

Topics in this chapter include:

• Using SLCmd at the Command Line Interface (CLI) on page 3-2

## **Using SLCmd at the Command Line Interface (CLI)**

Administrators can work with TXOne StellarProtect (Legacy Mode) directly from the command line interface (CLI) using the SLCmd.exe program.

## **Procedure**

- 1. Open a command prompt window with Windows administrator privileges.
- 2. Navigate to the TXOne StellarProtect (Legacy Mode) installation folder using the cd command.

For example, type the following command to reach the default location:

cd /d "c:\Program Files\TXOne\StellarProtect (Legacy Mode)

3. Type SLCmd.exe -h to get usage information for an individual command.

## **SLCmd Program and Console Function Comparison**

The following table lists the TXOne StellarProtect (Legacy Mode) features available in SLCmd program and the StellarProtect (Legacy Mode) console program.

Function	SLCMD PROGRAM AT THE COMMAND LINE INTERFACE (CLI)	Console
Account Management	Yes	Yes
Agent Event Aggregation	No	No
Approved List Management	Yes	Yes
Decrypt/Encrypt configuration file	Yes	No

Function	SLCMD PROGRAM AT THE COMMAND LINE INTERFACE (CLI)	Console
Display the blocked log	Yes	Yes
Export/Import Approved List	Yes	Yes
Export/Import configuration	Yes	Yes
Group Policy/Global Policy	No	No
Install	Yes	Yes
Intelligent Runtime Learning	Yes	Yes
Windows Update Support	Yes	No
Application Lockdown	Yes	Yes
Write Protection	Yes	Yes
Write Protection Exceptions	Yes	No
Integrity Monitoring	Yes	Yes
Exception Paths	Yes	No
License Management	Yes	Yes
Administrator password	Yes	Yes
Turn on/off Application Lockdown	Yes	Yes
Enable/disable pop-up notifications for blocked files	Yes	No
Start/Stop Trusted Updater	Yes	Yes
Trusted Hash List	Yes	No
Start/Stop the service	Yes	No
Uninstall	No	No

Function	SLCMD PROGRAM AT THE COMMAND LINE INTERFACE (CLI)	Console
Storage Device Control	Yes	Yes
Fileless Attack Prevention	Yes	Yes
Add Trusted USB Device	Yes	No
Configure Maintenance Mode	Yes	No
On-demand Scan	Yes	No
Real-Time Scan	Yes	Yes

Not all settings are available through the command line interface (CLI) or console. Refer to *Working with the Agent Configuration File on page 4-2 on page 4-2* for information about modifying the system configuration.

## **SLCmd Program Commands**

The following tables list summary commands available using the SLCmd program at the command line interface (CLI). To use the program, type SLCmd and the desired command. Type SLCmd and press ENTER to display the list of available commands



#### Note

Only a StellarProtect (Legacy Mode) administrator with Windows administrator privileges can use SLCmd at the command line interface (CLI). SLCmd will prompt for the administrator password before running certain commands.

The following is a full list of commands available using the  ${\tt SLCmd}$  program.

## **General Commands**

Perform general actions using the Command Line Interface.

The following table lists the available abbreviated forms of parameters.

**TABLE 3-1. Abbreviations and Uses** 

PARAMETER	ABBREVIATION	USE
adminpassword	ар	Manage the StellarProtect (Legacy Mode) admistrator password
lock	lo	Manage Application Lockdown status
blockedlog	ы	Manage the applications blocked by StellarProtect (Legacy Mode)
license	lc	Manage the StellarProtect (Legacy Mode) license
settings	set	Manage the StellarProtect (Legacy Mode) settings
service	srv	Manage the StellarProtect (Legacy Mode) service

The following table lists the commands, parameters, and values available.

**TABLE 3-2. General Commands** 

COMMAND	PARAMETER	DESCRIPTION
help		Display a list of StellarProtect (Legacy Mode) commands
		For example, type:
		SLCmd.exe help
activate	<li><li>cense_key&gt;</li></li>	Activate the StellarProtect (Legacy Mode) program using the specified license key.
		For example, type:  SLCmd.exe activate XX- XXXX-XXXXX-XXXXXXXXXXX- XXXXX-XXXXX

COMMAND	PARAMETER	DESCRIPTION
set adminpassword	<new_password></new_password>	Prompt the currently logged on administrator to specify a new password
		For example, type:
		SLCmd.exe -p <admin_password> set adminpassword</admin_password>
		Change the currently logged on administrator password to the newly specified password
		For example, type:
		SLCmd.exe -p <admin_password> set adminpassword P@ssW0Rd</admin_password>

COMMAND	PARAMETER	DESCRIPTION
set lock		Display the current StellarProtect (Legacy Mode) Application Lockdown status For example, type: SLCmd.exe -p <admin_password> set Lock</admin_password>
		The default status is "disable".
	enable	Turn on Application Lockdown
		For example, type:
		SLCmd.exe -p <admin_password> set lock enable</admin_password>
	disable	Turn off Application Lockdown
		For example, type:
		SLCmd.exe -p <admin_password> set lock disable</admin_password>

COMMAND	PARAMETER	DESCRIPTION
set blockedfilenot ification		Display the current notification setting
		For example, type:
		SLCmd.exe -p <admin_password> set blockedfilenotification</admin_password>
		Note The default status is "disable".
	enable	Display a notification on the managed endpoint when StellarProtect (Legacy Mode) blocks a file.
		For example, type:
		SLCmd.exe -p <admin_password> set blockedfilenotification enable</admin_password>
	disable	Do not display any notification when StellarProtect (Legacy Mode) blocks a file.
		For example, type:
		SLCmd.exe -p <admin_password> set blockedfilenotification disable</admin_password>

COMMAND	PARAMETER	DESCRIPTION
show blockedlog		Display a list of applications blocked by StellarProtect (Legacy Mode)
		For example, type:
		SLCmd.exe -p <admin_password> show blockedlog</admin_password>
show license		Display the current StellarProtect (Legacy Mode) license information
		For example, type:
		SLCmd.exe show license
show settings		Display the current status of the vulnerability attack prevention features
		For example, type:
		<pre>SLCmd.exe -p <admin_password> show settings</admin_password></pre>
start service		Start the StellarProtect (Legacy Mode) service
		For example, type:
		SLCmd.exe start service
status		Display the current status of Application Lockdown and the auto update function of the Approved List
		For example, type:
		SLCmd.exe -p <admin_password> status</admin_password>

COMMAND	PARAMETER	DESCRIPTION
stop service		Stop the StellarProtect (Legacy Mode) service For example, type: SLCmd.exe -p <admin_password> stop service</admin_password>
version		Display the current versions of StellarProtect (Legacy Mode) components  For example, type:  SLCmd.exe -p <admin_password> version</admin_password>

## **Central Management Commands**

Configure central management features using the Command Line Interface by typing your command in the following format:

SLCmd.exe -p <admin\_password> <command> <parameter> <value>

To illustrate, if users want to test the agent-server connection, type: SLCmd.exe -p <admin\_password> test mm

The following table lists the available abbreviated forms of parameters.

TABLE 3-3. Abbreviations and Uses

PARAMETER	ABBREVIATION	USE
managedmodeconfiguratio n	mmc	Manage the configuration file
servercertification	sc	Manage server certificate files
managedmode	mm	Manage agent "Managed Mode"

The following table lists the commands, parameters, and values available.

**TABLE 3-4. Central Management Commands** 

COMMAND	PARAMETER	DESCRIPTION
decrypt managedmodeconfiguratio n	<pre><path_of_encrypted_file></path_of_encrypted_file></pre>	Decrypt the configuration file used by Managed Mode
	<pre><path_of_decrypted_outp ut_file=""></path_of_decrypted_outp></pre>	
encrypt	<path_of_file></path_of_file>	Encrypt the configuration file
managedmodeconfiguratio n	<pre><path_of_encrypted_outp ut_file=""></path_of_encrypted_outp></pre>	used by Managed Mode
export managedmodeconfiguratio n	<pre><path_of_encrypted_outp ut=""></path_of_encrypted_outp></pre>	Export the encrypted configuration file used by Managed Mode
export servercertification	<pre><path_of_certificate_fi le=""></path_of_certificate_fi></pre>	Export the encrypted StellarOne SSL communication certificate file
import managedmodeconfiguratio n	<pre><path_of_encrypted_inpu t=""></path_of_encrypted_inpu></pre>	Import the encrypted configuration file used by Managed Mode
import servercertification	<pre><path_of_certificate_fi le=""></path_of_certificate_fi></pre>	Import the encrypted StellarOne SSL communication certificate file

COMMAND	PARAMETER	DESCRIPTION
set managedmode	enable [-cfg <path_of_encrypted_file &gt;] [-sc <path_of_certificate_file>]</path_of_certificate_file></path_of_encrypted_file 	Enable Managed Mode  Note  The default status is "disable".  The following optional parameters are available:
		<ul> <li>-cfg         <path_of_encry pted_file="">Use-         cfg value to         specify the path         of the         configuration file</path_of_encry></li> <li>-sc         <path_of_certi ficate_file="">Us         e-sc value to</path_of_certi></li> </ul>
		specify the path of the ertificate file
set managedmode		Display the current Managed Mode status
show managedmodeconfiguratio n		Display the configuration used by Managed Mode
test managedmode		Connect a test Managed Mode session with StellarOne server

## **Optional Feature Commands**

Configure optional security features using the Command Line Interface by typing your command in the following format:

SLCmd.exe -p <admin\_password> <command> <parameter> <value>

The following table lists the available abbreviated forms of parameters.

TABLE 3-5. Abbreviations and Uses

PARAMETER	ABBREVIATION	USE
apihookingprevention	api	Manage API Hooking Prevention
customaction	са	Manage actions taken when StellarProtect (Legacy Mode) blocks specific types of events
dlldriverlockdown	dd	Manage DLL/Driver Lockdown
dllinjectionprevention	dll	Manage DLL Injection Prevention
exceptionpath	ер	Manage exceptions to Application Lockdown
integritymonitoring	in	Manage Integrity Monitoring
memoryrandomization	mr	Manage Memory Randomization
networkvirusprotection	net	Manage Network Virus Protection
script	scr	Manage Script Lockdown
storagedeviceblocking	sto	Allows or blocks storage devices (CD/DVD drives, floppy disks, and network drives) from accessing the managed endpoint.
usbmalwareprotection	usb	Manage USB Malware Protection
writeprotection	wp	Manage Write Protection

PARAMETER	ABBREVIATION	USE
writeprotection- includesapprovedlist	wpal	Manage Write Protection including the Approved List

**TABLE 3-6. Optional Feature Commands** 

COMMAND	PARAMETER	DESCRIPTION
set apihookingprevention		Display the current status of API Hooking Prevention
		For example, type:
		SLCmd.exe -p <admin_password> set apihookingprevention</admin_password>
	enable	Enable API Hooking Prevention
		For example, type:
		SLCmd.exe -p <admin_password> set apihookingprevention enable</admin_password>
		Note The default status is "disable".
	disable	Disable API Hooking Prevention
		For example, type:
		SLCmd.exe -p <admin_password> set apihookingprevention disable</admin_password>

COMMAND	PARAMETER	DESCRIPTION
set customaction		Display the current setting for actions taken when StellarProtect (Legacy Mode) blocks specific types of events
		Note  The default setting is "ask".
	ignore	Ignore blocked files or processes when Application Lockdown blocks any of the following events:
		<ul> <li>Process launch</li> </ul>
		• DLL loading
		Script file access
		For example, type:
		SLCmd.exe -p <admin_password> set customaction ignore</admin_password>
	quarantine	Quarantine blocked files or processes when Application Lockdown blocks any of the following events:
		<ul> <li>Process launch</li> </ul>
		DLL loading
		Script file access
		For example, type:
		<pre>SLCmd.exe -p <admin_password> set customaction quarantine</admin_password></pre>

COMMAND	PARAMETER	DESCRIPTION
		StellarProtect (Legacy Mode) does not support a custom action of "quarantine" on Windows (Standard) XP Embedded SP1.
	ask	Ask what to do for blocked files or processes when Application Lockdown blocks any of the following events:  Process launch  DLL loading  Script file access  For example, type:
		SLCmd.exe -p <admin_password> set customaction ask</admin_password>
set dlldriverlockdown		Display the current status of DLL/Driver Lockdown  For example, type:  SLCmd.exe -p <admin_password> set dlldriverlockdown  Note  The default status is "enable".</admin_password>
	enable	Enable DLL/Driver Lockdown For example, type:

COMMAND	PARAMETER	DESCRIPTION
		SLCmd.exe -p <admin_password> set dlldriverlockdown enable</admin_password>
	disable	Disable DLL/Driver Lockdown
		For example, type:
		SLCmd.exe -p <admin_password> set dlldriverlockdown disable</admin_password>
set dllinjectionprevention		Display the current status of DLL Injection Prevention
		For example, type:
		SLCmd.exe -p <admin_password> set dllinjectionprevention</admin_password>
		Note The default status is "disable".
	enable	Enable DLL Injection Prevention
		For example, type:
		SLCmd.exe -p <admin_password> set dllinjectionprevention enable</admin_password>
	disable	Disable DLL Injection Prevention
		For example, type:
		SLCmd.exe -p <admin_password> set</admin_password>

COMMAND	PARAMETER	DESCRIPTION
		dllinjectionprevention disable
set exceptionpath		Display current setting for using exceptions to Application Lockdown  For example, type:  SLCmd.exe -p <admin_password> set exceptionpath</admin_password>
		Note  The default setting is "disable".
	enable	Enable exceptions to Application Lockdown
		For example, type:  SLCmd.exe -p <admin_password> set exceptionpath enable</admin_password>
	disable	Disable exceptions to Application Lockdown
		For example, type:  SLCmd.exe -p <admin_password> set exceptionpath disable</admin_password>
set integritymonitoring		Display the current status of Integrity Monitoring
		For example, type:
		SLCmd.exe -p <admin_password> set integritymonitoring</admin_password>

COMMAND	PARAMETER	DESCRIPTION
		Note  The default setting is "disable".
	enable	Enable Integrity Monitoring For example, type:  SLCmd.exe -p <admin_password> set integritymonitoring enable</admin_password>
	disable	Disable Integrity Monitoring For example, type:  SLCmd.exe -p <admin_password> set integritymonitoring disable</admin_password>
set memoryrandomization		Display the current status of Memory Randomization  For example, type:  SLCmd.exe -p <admin_password> set memoryrandomization  Note  The default setting is "disable".</admin_password>
	enable	Enable Memory Randomization For example, type: SLCmd.exe -p <admin_password> set</admin_password>

COMMAND	PARAMETER	DESCRIPTION
		memoryrandomization enable
	disable	Disable Memory Randomization
		For example, type:
		SLCmd.exe -p <admin_password> set memoryrandomization disable</admin_password>
set networkvirusprotection		Display the current status of Network Virus Protection
		For example, type:
		SLCmd.exe -p <admin_password> set networkvirusprotection</admin_password>
		Note The default setting is "enable".
	enable	Enable Network Virus Protection
		For example, type:
		SLCmd.exe -p <admin_password> set networkvirusprotection enable</admin_password>
	disable	Disable Network Virus Protection
		For example, type:
		SLCmd.exe -p <admin_password> set</admin_password>

COMMAND	PARAMETER	DESCRIPTION
		networkvirusprotection disable
set script		Display the current status of Script Lockdown
		For example, type:
		<pre>SLCmd.exe -p <admin_password> set script</admin_password></pre>
		Note  The default setting is "enable".
	enable	Enable Script Lockdown
		For example, type:
		SLCmd.exe -p <admin_password> set script enable</admin_password>
	disable	Disable Script Lockdown
		For example, type:
		<pre>SLCmd.exe -p <admin_password> set script disable</admin_password></pre>
set storagedeviceblocking		Display the current status of Storage Device Blocking
		For example, type:
		<pre>SLCmd.exe -p <admin_password> set storagedeviceblocking</admin_password></pre>

COMMAND	PARAMETER	DESCRIPTION
		Note The default setting is "disable".
	enable	Enable Storage Device Blocking
		For example, type:
		SLCmd.exe -p <admin_password> set storagedeviceblocking enable</admin_password>
	disable	Disable Storage Device Blocking
		For example, type:
		SLCmd.exe -p <admin_password> set storagedeviceblocking disable</admin_password>
set usbmalwareprotection		Display the current status of USB Malware Protection
		For example, type:
		SLCmd.exe -p <admin_password> set usbmalwareprotection</admin_password>
		Note The default setting is "disable".
	enable	Enable USB Malware Protection
		For example, type:

COMMAND	PARAMETER	DESCRIPTION
		SLCmd.exe -p <admin_password> set usbmalwareprotection enable</admin_password>
	disable	Disable USB Malware Protection
		For example, type:
		SLCmd.exe -p <admin_password> set usbmalwareprotection disable</admin_password>
set writeprotection		Display the current status of Write Protection
		For example, type:
		SLCmd.exe -p <admin_password> set writeprotection</admin_password>
		Note  The default setting is "disable".
	enable	Enable Write Protection
		For example, type:
		SLCmd.exe -p <admin_password> set writeprotection enable</admin_password>
	disable	Disable Write Protection
		For example, type:
		SLCmd.exe -p <admin_password> set writeprotection disable</admin_password>

COMMAND	PARAMETER	DESCRIPTION
set writeprotection- includes-approvedlist		Display the current status of Write Protection including the Approved List
		For example, type:
		SLCmd.exe -p <admin_password> set writeprotection- includesapprovedlist</admin_password>
		The default status is "disable". However, the status changes to "enabled" if Write Protection is enabled.
	enable	Enable protection of the Approved List (in addition to the Write Protection List) when Write Protection is enabled
		For example, type:
		SLCmd.exe -p <admin_password> set writeprotection- includesapprovedlist enable</admin_password>
	disable	Disable protection of the Approved List (in addition to the Write Protection List) when Write Protection is enabled
		For example, type:
		SLCmd.exe -p <admin_password> set writeprotection-</admin_password>

COMMAND	PARAMETER	DESCRIPTION
		includesapprovedlist disable

### **Restricted User Account Commands**

Configure the Restricted User Account using the Command Line Interface by typing your command in the following format:

SLCmd.exe -p <admin\_password> <command> <parameter> <value>

The following table lists the available abbreviated forms of parameters.

**TABLE 3-7. Abbreviations and Uses** 

PARAMETER	ABBREVIATION	USE
user	us	Manage the Restricted User account
userpassword	ир	Manage the Restricted User password

**TABLE 3-8. Restricted User Account Commands** 

COMMAND	PARAMETER	DESCRIPTION
set user		Display the Restricted User account status
		For example, type:
		SLCmd.exe -p <admin_password> set user</admin_password>
		Note The default status is "disable".
	enable	Enable the Restricted User account
		For example, type:
		SLCmd.exe -p <admin_password> set user enable</admin_password>
	disable	Disable the Restricted User account
		For example, type:
		SLCmd.exe -p <admin_password> set user disable</admin_password>

COMMAND	PARAMETER	DESCRIPTION
set userpassword		Prompt the currently logged on administrator to specify a new Restricted User account password
		For example, type:
		SLCmd.exe -p <admin_password> set userpassword</admin_password>
	ignore	Change the Restricted User account password to the newly specified password
		For example, type:
		SLCmd.exe -p <admin_password> set userpassword P@ssWORd</admin_password>

## **Script Commands**

Deploy scripts using the Command Line Interface by typing your command in the following format:

SLCmd.exe -p <admin\_password> <command> <parameter> <value>

The following table lists the available abbreviated forms of parameters.

TABLE 3-9. Abbreviations and Uses

PARAMETER	ABBREVIATION	USE
script	scr	Manage script commands

**TABLE 3-10. Script Commands** 

COMMAND	PARAMETER	DESCRIPTION
add script	<extension>[interpreter 1][interpreter2]</extension>	Add the specified script extension and the interpreter(s) required to execute the script
		For example, to add the script extension JSP with the interpreter file jscript.js, type:
		SLCmd.exe -p <admin_password> add script jsp C:\Scripts \jscript.js</admin_password>

COMMAND	PARAMETER	DESCRIPTION
remove script	<pre><extension>[interpreter 1][interpreter2]</extension></pre>	Remove the specified script extension and the interpreter(s) required to execute the script
		For example, to remove the script extension JSP with the interpreter file jscript.js, type:
		<pre>SLCmd.exe -p <admin_password> remove script jsp C:\Scripts \jscript.js</admin_password></pre>
		If you do not specify any interpreter, the command removes all interpreters related to the script extension. If you specify interpreters, the command only removes the interpreters specified from the script extension rule.
show script		Display all script rules For example, type:
		SLCmd.exe -p <admin_password> show script</admin_password>



#### Note

StellarProtect (Legacy Mode) uses the following default script rules:

- bat <cmd.exe>
- cmd <cmd.exe>
- com <ntvdm.exe>
- dll <ntvdm.exe>
- drv <ntvdm.exe>
- exe <ntvdm.exe>
- js <cscript.exe>, <wscript.exe>
- msi <msiexec.exe>
- pif <ntvdm.exe>
- ps1 <powershell.exe>
- sys <ntvdm.exe>
- vbe <cscript.exe>, <wscript.exe</li>
- vbs <cscript.exe>, <wscript.exe</li>

## **Approved List Commands**

Configure the Approved List using the Command Line Interface by typing your command in the following format:

SLCmd.exe -p <admin\_password> <command> <parameter> <value>

The following table lists the available abbreviated forms of parameters.

TABLE 3-11. Abbreviations and Uses

PARAMETER	ABBREVIATION	USE
approvedlist	al	Manage files in the Approved List

PARAMETER	ABBREVIATION	USE
list	li	Manage the Approved List import and export functions

**TABLE 3-12. Approved List Commands** 

COMMAND	PARAMETER	DESCRIPTION
add approvedlist	[-r] <file_or_folder_pat h=""></file_or_folder_pat>	Add the specified file to the Approved List
		For example, to add all Microsoft Office files to the Approved List, type:
		SLCmd.exe -p <admin_password> add approvedlist -r "C:\Program Files \Microsoft Office"</admin_password>
		Using the optional – r value includes the specified folder and related subfolders.
remove approvedlist	<file_path></file_path>	Remove the specified file from the Approved List
		For example, to remove notepad.exe from the Approved List, type:
		SLCmd.exe -p <admin_password> remove approvedlist C:\Windows \notepad.exe</admin_password>

COMMAND	PARAMETER	DESCRIPTION
show approvedlist		Display the files in the Approved List
		For example, type:
		SLCmd.exe -p <admin_password> show approvedlist</admin_password>
check approvedlist	-f	Update the hash values in the Approved List and display detailed results
		For example, type:
		SLCmd.exe -p <admin_password> check approvedlist -f</admin_password>
	-q	Update the hash values in the Approved List and display summarized results
		For example, type:
		SLCmd.exe -p <admin_password> check approvedlist -q</admin_password>
	-v	Compare the hash values in the Approved List with the hash values calculated from the actual files and prompt the user after detecting mismatched values
		For example, type:
		SLCmd.exe -p <admin_password> check approvedlist -v</admin_password>

COMMAND	PARAMETER	DESCRIPTION
export list	<output_file></output_file>	Export the Approved List to the file path and file name specified
		For example, type:
		<pre>SLCmd.exe -p <admin_password> export list c:\approvedlist \ap.db</admin_password></pre>
		Note The output file type must be DB format.
import list	[o] <input_file></input_file>	Import an Approved List from the file path and file name specified
		For example, type:
		<pre>SLCmd.exe -p <admin_password> import list c:\approvedlist \ap.db</admin_password></pre>
		Note  The input file type must be DB format. Using the optional -0 value overwrites the existing list.

# **Application Lockdown Commands**

Perform actions related to Application Lockdown using the Command Line Interface by typing your command in the following format:

SLCmd.exe -p <admin\_password> <command> <parameter> <value>

The following table lists the available abbreviated forms of parameters.



#### Note

StellarProtect (Legacy Mode) supports extended regular expressions (ERE). For more information, see <a href="https://pubs.opengroup.org/onlinepubs/7908799/xbd/re.html#tag\_007\_004">https://pubs.opengroup.org/onlinepubs/7908799/xbd/re.html#tag\_007\_004</a>.

**TABLE 3-13. Abbreviations and Uses** 

PARAMETER	ABBREVIATION	USE
quarantinedfile	qf	Manage quarantined files
exceptionpath	ер	Manage exceptions to Application Lockdown

**TABLE 3-14. Application Lockdown Commands** 

COMMAND	PARAMETER	DESCRIPTION
show quarantinedfile		Display a list of quarantined files
restore quarantinedfile	<id> [-al] [-f]</id>	Restore the specified file from quarantine. Using the optional -al value also adds the restored file to the Approved List. Using the optional -f value forces the restore.
remove quarantinedfile	<id></id>	Delete the specified file
show exceptionpath		Display current exceptions to Application Lockdown
		For example, type:
		SLCmd.exe -p <admin_password> show exceptionpath -f</admin_password>
add exceptionpath	-e <file_path> -tfile</file_path>	Add an exception for the specified file

COMMAND	PARAMETER	DESCRIPTION
		For example, type:
		<pre>SLCmd.exe -p <admin_password> add exceptionpath -e c:\sample.bat -t file</admin_password></pre>
	-e <folder_path> -t folder</folder_path>	Add an exception for the specified folder
		For example, type:
		<pre>SLCmd.exe -p <admin_password> add exceptionpath -e c:\folder -t folder</admin_password></pre>
	-e <folder_path> -t folderandsub</folder_path>	Add an exception for the specified folder and related subfolders
		For example, type:
		<pre>SLCmd.exe -p <admin_password> add exceptionpath -e c:\folder -t folderandsub</admin_password></pre>
	-e <regular_expression> -t regexp</regular_expression>	Add an exception using the regular expression
		For example, type:
		<pre>SLCmd.exe -p <admin_password> add exceptionpath - e c:\\folder\\.* -t regexp</admin_password></pre>
		<pre>SLCmd.exe -p <admin_password> add exceptionpath - e \\computer\</admin_password></pre>

COMMAND	PARAMETER	DESCRIPTION
		\folder\ \.*\ \file.exe -t regexp
remove exceptionpath	-e <file_path> -tfile</file_path>	Add an exception for the specified file
		For example, type:
		<pre>SLCmd.exe -p <admin_password> remove exceptionpath -e c:\sample.bat -t file</admin_password></pre>
	-e <folder_path> -t folder</folder_path>	Remove an exception for the specified folder
		For example, type:
		SLCmd.exe -p <admin_password> remove exceptionpath -e c:\folder -t folder</admin_password>
		Note  Specify the exact <folder_path> originally specified in the corresponding add command.</folder_path>
	-e <folder_path> -t folderandsub</folder_path>	Remove an exception for the specified folder and related subfolders
		For example, type:
		<pre>SLCmd.exe -p <admin_password> remove exceptionpath -e c:\folder -t folderandsub</admin_password></pre>

COMMAND	PARAMETER	DESCRIPTION
		Note Specify the exact <folder_path> originally specified in the corresponding add command.</folder_path>
	-e <regular_expression> -t regexp</regular_expression>	Remove an exception using the regular expression
		For example, type:
		<pre>SLCmd.exe -p <admin_password> remove exceptionpath -e c:\ \test\\.* -t regexp</admin_password></pre>
		Note Specify the exact <regular_expression> originally specified in the corresponding add command.</regular_expression>
test exceptionpath	<regular_expression> <string> -t regexp</string></regular_expression>	Check if the regular expression matches the string
		For example, type:
		<pre>LCmd.exe -p <admin_password> test exceptionpath C:\\test\ \.* C:\\test \ \sample.exe -t regexp</admin_password></pre>

### **Write Protection Commands**

Configure Write Protection List and Write Protection Exception List using the Command Line Interface by typing your command in the following format:

SLCmd.exe -p <admin\_password> <command> <parameter> <value>

The following table lists the available abbreviated forms of parameters.

**TABLE 3-15. Abbreviations and Uses** 

PARAMETER	ABBREVIATION	USE
writeprotection	wp	Manage the Write Protection feature
writeprotection- file	wpfi	Manage files in the Write Protection List
writeprotection- folder	wpfo	Manage folders in the Write Protection List
writeprotection- regvalue	wprv	Manage registry values and associated registry keys in the Write Protection List
writeprotection- regkey	wprk	Manage registry keys in the Write Protection List
writeprotection- fileexception	wpfie	Manage files in the Write Protection Exception List
writeprotection- folderexception	wpfoe	Manage folders in the Write Protection Exception List
writeprotection- regvalueexception	wprve	Manage registry values and associated registry keys in the Write Protection Exception List
writeprotectionregkey- exception	wprke	Manage registry keys in the Write Protection Exception List

**TABLE 3-16. Write Protection List "File" Commands** 

COMMAND	PARAMETER	VALUE	DESCRIPTION
show	writeprotection		Display the entire Write Protection List

COMMAND	PARAMETER	VALUE	DESCRIPTION
	writeprotection- file		Display the files in the Write Protection List
			For example, type:
			SLCmd.exe -p <admin_password> show writeprotection-file</admin_password>
	writeprotection- file-exception		Display the files in the Write Protection Exception List
			For example, type:
			SLCmd.exe -p <admin_password> show writeprotection-file-exception</admin_password>
	writeprotection- folder		Display the folders in the Write Protection List
			For example, type:
			SLCmd.exe -p <admin_password> show writeprotection-folder</admin_password>
	writeprotection- folder- exception		Display the folders in the Write Protection Exception List
			For example, type:
			SLCmd.exe -p <admin_password> show writeprotection-folder- exception</admin_password>
add	writeprotection- file	<file_path></file_path>	Add the specified file to the Write Protection List
			For example, type:
			SLCmd.exe -p <admin_password> add</admin_password>

COMMAND	PARAMETER	VALUE	DESCRIPTION
			writeprotection-file archive.txt
			Note The value pattern matches from the end of the path toward the beginning of the path. For example, specifying userfile.txt matches c:\Windows \userfile.txt and c:\Temp \userfile.txt.
	writeprotection- file-exception	-t <file_path> - p <process_path< td=""><td>Add the specified file and a specific process path for that file to the Write Protection Exception List</td></process_path<></file_path>	Add the specified file and a specific process path for that file to the Write Protection Exception List
		>	For example, to add write access by a process named notepad.exe to a file named userfile.txt, type:
			<pre>SLCmd.exe -p <admin_password> add writeprotection-file- exception -t userfile.txt -p notepad.exe</admin_password></pre>

COMMAND	PARAMETER	VALUE	DESCRIPTION
			Note  The -p and -t values pattern match from the end of the path toward the beginning of the path. For example, specifying userfile.txt matches c:\Windows \userfile.txt and c:\Temp \userfile.txt.
		-t <file_path></file_path>	Add the specified file to the Write Protection Exception List For example, to add write access by any process to a file
			<pre>named userfile.txt,type: SLCmd.exe -p <admin_password> add writeprotection-file- exception -t userfile.txt</admin_password></pre>
			Note  The -t value pattern matches from the end of the path toward the beginning of the path. For example, specifying userfile.txt matches c:\Windows \userfile.txt and c:\Temp \userfile.txt.

COMMAND	PARAMETER	VALUE	DESCRIPTION
		-p <process_path &gt;</process_path 	Add the specified process path to the Write Protection Exception List
			For example, to add write access by a process named notepad.exe to any files, type:
			<pre>SLCmd.exe -p <admin_password> add writeprotection- fileexception -p notepad.exe</admin_password></pre>
			Note  The -p value pattern matches from the end of the process path toward the beginning of the path. For example, specifying notepad.exe matches c:\Windows \notepad.exe and c:\Temp \notepad.exe.
	writeprotection- folder	[-r] <folder_path></folder_path>	Add the specified folder(s) to the Write Protection List
			For example, type:
			<pre>SLCmd.exe -p <admin_password> add writeprotection-folder -r userfolder</admin_password></pre>

COMMAND	PARAMETER	VALUE	DESCRIPTION
			Using the optional –r value includes the specified folder and related subfolders.
			The value pattern matches from the end of the path toward the beginning of the path. For example, specifying userfile.txt matchesc:\Windows \userfolder and c:\Temp \userfolder.
	writeprotection- folderexception	<pre>[-r] -t   <folder_path>   -p   <pre>  <pre>  <pre></pre></pre></pre></folder_path></pre>	Add the specified folder and processes run from the specified path to the Write Protection Exception List  For example, to add write access by a process named notepad.exe to a folder and related subfolders at c:\Windows
			<pre>SLCmd.exe -p <admin_password> add writeprotectionfolder- exception -r -t c:\Windows \System32\Temp -p notepad.exe</admin_password></pre>

COMMAND	PARAMETER	VALUE	DESCRIPTION
			Using the optional -r value includes the specified folder and related subfolders. The -p and -t values pattern match from the end of the path toward the beginning of the path. For example, specifying userfile.txt matches c: \Windows \userfile.txt and c:\Temp \userfile.txt.
		[-r] -t <folder_path></folder_path>	Add the specified folder(s) to the Write Protection Exception List  For example, to add write access by any process to a folder at userfolder, type:  SLCmd.exe -p <admin_password> add writeprotectionfolder-exception -r -t userfolder</admin_password>

COMMAND	PARAMETER	VALUE	DESCRIPTION
			Using the optional -r value includes the specified folder and related subfolders. The -t value pattern matches from the last part of the folder path toward the beginning of the path. For example, specifying userfolder matches c:\Windows \userfolder and c:\Temp \userfolder.
		-p <process_path></process_path>	Add processes run from the specified paths to the Write Protection Exception List  For example, to add write access by a process named notepad.exe to any folder, type:  SLCmd.exe -p <admin_password> add writeprotectionfolder-exception -p c:\Windows\notepad.exe</admin_password>

COMMAND	PARAMETER	VALUE	DESCRIPTION
			Note  The -p value pattern matches from the end of the process path toward the beginning of the path. For example, specifying notepad.exe matches c:\Windows\notepad.exe and c:\Temp\notepad.exe.
remove	writeprotection-file	<file_path></file_path>	Remove the specified file from the Write Protection List  For example, type:  SLCmd.exe -p <admin_password> remove writeprotection-file archive.txt  Note  Specify the exact <file_path> originally specified in the corresponding add command.</file_path></admin_password>
	writeprotection- file-exception	-t <file_path> - p <process_path &gt;</process_path </file_path>	Remove the specified file and process path from the Write Protection Exception List  For example, type:  SLCmd.exe -p <admin_password> remove writeprotection-file-exception -t</admin_password>

-t <file_path></file_path>	userfile.txt -p notepad.exe
	Specify the exact <file_path> and <process_path> originally specified in the corresponding add command.  Remove the specified file from the Write Protection Exception List  For example, type:  SLCmd.exe -p <admin_password> remove writeprotection-file- exception -t userfile.txt  Note  The -t value pattern matches from the end of the path toward the beginning of the path. For example, specifying userfile.txt matches c:\Windows \userfile.txt and c:\Temp</admin_password></process_path></file_path>
	\userfile.txt.  Remove the specified process
-p <pre><pre>cess_path &gt;</pre></pre>	path from the Write Protection Exception List For example, type:

COMMAND	PARAMETER	VALUE	DESCRIPTION
			SLCmd.exe -p <admin_password> remove writeprotection-file- exception -p notepad.exe</admin_password>
			Note  The -p value pattern matches from the end of the process path toward the beginning of the path. For example, specifying notepad.exe matches c:\Windows\notepad.exe and c:\Temp\notepad.exe.
	writeprotection- folder	[-r] <folder_path></folder_path>	Remove the specified folder(s) from the Write Protection List  For example, type:  SLCmd.exe -p <admin_password> remove writeprotection-folder -r c:\Windows</admin_password>
			Using the optional -r value includes the specified folder and related subfolders. Specify the exact <folder_path> and -r value originally specified in the corresponding add command.</folder_path>

COMMAND	PARAMETER	VALUE	DESCRIPTION
	writeprotection-folder- exception	[-r] -t <folder_path> -p</folder_path>	Remove the specified folder and process path from the Write Protection Exception List
		<pre><pre><pre>cess_path &gt;</pre></pre></pre>	For example, type:
			<pre>SLCmd.exe -p <admin_password> remove writeprotection-folder- exception -r -t c:\Windows \System32\Temp -p c:\Windows\notepad.exe</admin_password></pre>
			Using the optional -r value includes the specified folder and related subfolders.  Specify the exact <folder_path>, <process_path>, and -r value originally specified in the corresponding add command.</process_path></folder_path>
		[-r] -t <folder_path></folder_path>	Remove the specified folder(s) from the Write Protection Exception List
			For example, type:
			<pre>SLCmd.exe -p <admin_password> remove writeprotection-folder- exception -r -t userfolder</admin_password></pre>

COMMAND	PARAMETER	VALUE	DESCRIPTION
			Using the optional -r value includes the specified folder and related subfolders. The -t value pattern matches from the last part of the folder path toward the beginning of the path. For example, specifying userfolder matches c:\Windows \userfolder and c:\Temp \userfolder.
		-p <pre>cprocess_path &gt;</pre>	Remove the specified process path from the Write Protection Exception List
			For example, type:  SLCmd.exe -p <admin_password> remove writeprotection-folder- exception -p c:\Windows \System32</admin_password>

COMMAND	PARAMETER	VALUE	DESCRIPTION
			Note  The -p value pattern matches from the end of the process path toward the beginning of the path. For example, specifying notepad.exe matches c:\Windows\notepad.exe and c:\Temp\notepad.exe.

TABLE 3-17. Write Protection List "Registry" Commands

COMMAND	PARAMETER	VALUE	DESCRIPTION
show	writeprotection		Display the entire Write Protection List
	writeprotection- regvalue		Display the registry values in the Write Protection List
	writeprotection- regvalue- exception		Display the registry values in the Write Protection Exception List
	writeprotection- regkey		Display the registry keys in the Write Protection List
	writeprotection- regkey-exception		Display the registry keys in the Write Protection Exception List
add	writeprotection- regvalue	<pre><path_of_registr y_key=""> <registry_value></registry_value></path_of_registr></pre>	Add the specified registry value and its related registry key to

COMMAND	PARAMETER	VALUE	DESCRIPTION
			the Write Protection List
			For example, to add the registry value of "testvalue" in the "HKEY \test" registry key to the Write Protection List, type:
			SLCmd.exe -p <admin_password> add writeprotection- regvalue HKEY \test testvalue</admin_password>
	writeprotection- regvalue- exception	-t <path_of_registr y_key=""> <registry_value> -p <pre><pre>p</pre></pre></registry_value></path_of_registr>	Add the specified registry value and its related registry key and a specific process path for that value to the Write Protection Exception List
			This command allows write access by the specified process to the specified registry values. The -p value pattern matches from the end of the path toward the beginning of the path.

COMMAND	PARAMETER	VALUE	DESCRIPTION
		-t <path_of_registr y_key&gt; <registry_value></registry_value></path_of_registr 	Add the specified registry value and its related registry key to the Write Protection Exception List
			Note This command allows write access by any process to the specified registry value.
		-p <process_path></process_path>	Add the specified process to the Write Protection Exception List
			Note  This command allows write access by the specified process to any registry values. The -p value pattern matches from the end of the process path toward the beginning of the path.
	writeprotection- regkey	<pre>[-r] <path_of_registr y_key=""></path_of_registr></pre>	Add the specified registry key to the Write Protection List

COMMAND	PARAMETER	VALUE	DESCRIPTION
			Using the optional - r value includes the specified registry key and related subkeys.
	writeprotection- regkey-exception	[-r] <path_of_registr y_key&gt; -p <process_path></process_path></path_of_registr 	Add the specified registry key and processes run from the specified path to the Write Protection Exception List

COMMAND	PARAMETER	VALUE	DESCRIPTION
			Note  This command allows write access by the specified process to the specified registry keys.  Using the optional -r value includes the specified registry key and related subkeys.  The -p value pattern
			matches from the end of the process path toward the beginning of the path.
		[-r] -t <path_of_registr y_key&gt;</path_of_registr 	Add the specified registry key to the Write Protection Exception List

COMMAND	PARAMETER	VALUE	DESCRIPTION
			Note This command allows write access by any process to the specified registry keys.
			Using the optional -r value includes the specified registry key and related subkeys.
		-p <process_path></process_path>	Add processes run from the specified paths to the Write Protection Exception List
			This command allows write access by the specified process to any registry keys.
			The -p value pattern matches from the end of the process path toward the beginning of the path.

COMMAND	PARAMETER	VALUE	DESCRIPTION
remove	writeprotection-regvalue	<path_of _registry_key&gt; <registry_value></registry_value></path_of 	Remove the specified registry value from the Write Protection List  Note Specify the exact <path_of _registry_k="" ey=""> and <registry_v alue="">originall y specified in the corresponding add command.</registry_v></path_of>
	writeprotection- regvalue- exception	-t <path_of_registr y_key=""> <registry_value> -p <pre><pre>cprocess_path&gt;</pre></pre></registry_value></path_of_registr>	Remove the specified registry value and process path from the Write Protection Exception List

COMMAND	PARAMETER	VALUE	DESCRIPTION
			Note Specify the exact <path_of _registry_k="" ey="">, <registry_v alue="">, and <process_pa th=""> originally specified in the corresponding add command. The -p value pattern matches from the end of the path toward the beginning of the path.</process_pa></registry_v></path_of>
		-t <path_of_registr y_key&gt; <registry_value></registry_value></path_of_registr 	Remove the specified registry value from the Write Protection Exception List
		-p <process_path></process_path>	Remove the specified process path from the Write Protection Exception List

COMMAND	PARAMETER	VALUE	DESCRIPTION
			Note  The -p value pattern matches from the end of the path toward the beginning of the path.
	writeprotection- regkey	<pre>[-r] <path_of_registr y_key=""></path_of_registr></pre>	Remove the specified registry key from the Write Protection List
			Note  Specify the exact <path_of_re gistry_key=""> and -r value originally specified in the corresponding add command.  Using the optional -r value includes the specified registry key and related subkeys</path_of_re>
	writeprotection- regkey-exception	[-r] <path_of_registr y_key=""> -p <pre><pre>process_path&gt;</pre></pre></path_of_registr>	Remove the specified registry key and process path from the Write Protection Exception List

COMMAND	PARAMETER	VALUE	DESCRIPTION
			Specify the exact <path_of_re gistry_key="">, <process_pa th="">, and -r value originally specified in the corresponding add command.  Using the optional -r value includes the specified registry key and related subkeys.  The -p value pattern matches from the end of the path toward the beginning of the path.</process_pa></path_of_re>
		[-r] -t <path_of_registr y_key&gt;</path_of_registr 	Remove the specified registry key from the Write Protection Exception List

COMMAND	PARAMETER	VALUE	DESCRIPTION
			Using the optional -r value includes the specified registry key and related subkeys.
		-p <process_path></process_path>	Remove the specified process path from the Write Protection Exception List
			Note  The -p value pattern matches from the end of the path toward the beginning of the path.

## **Trusted Certificate Commands**

Configure Trusted Certificates using the Command Line Interface by typing your command in the following format:

SLCmd.exe -p <admin\_password> <command> <parameter> <value>

The following table lists the available abbreviated forms of parameters.

**TABLE 3-18. Abbreviations and Uses** 

PARAMETER	ABBREVIATION	USE
trustedcertification	tc	Manage Trusted Certificates

**TABLE 3-19. Trusted Certificate Commands** 

COMMAND	PARAMETER	DESCRIPTION
set trustedcertific ation		Display current setting for using Trusted Certifications
		Note  The default setting is "enable".
	enable	Enable using Trusted Certifications
	disable	Disable using Trusted Certifications
show trustedcertific	[-v]	Display the certificate files in the Trusted Certifications List
ation		Using the optional –v value displays detailed information.
add trustedcertific	-c <file_path> [- l<label>] [-u]</label></file_path>	Add the specified certificate file to the Trusted Certifications List
ation		Using the optional – l value specifies the unique label for this certificate file
		Using the optional –u value treats the file signed by this certificate file as a Trusted Updater
remove trustedcertific ation	-l <label></label>	Remove a certificate file from the Trusted Certifications List by specifying its label

# **Intelligent Runtime Learning Commands**

Configure Intelligent Runtime Learning using the Command Line Interface by typing your command in the following format:

SLCmd.exe -p <admin\_password> <command> <parameter> <value>

The following table lists the available abbreviated forms of parameters.

TABLE 3-20. Abbreviations and Uses

PARAMETER	ABBREVIATION	USE
intelligentruntime learning	irl	Agent will allow runtime execution files that are generated by applications in the Approved List

The following table lists the commands, parameters, and values available.

**TABLE 3-21. Intelligent Runtime Learning Commands** 

COMMAND	PARAMETER	DESCRIPTION
set intelligentrunt		Display current settings for using Intelligent Runtime Learning
ime learning	enable	Enable using Intelligent Runtime Learning
	disable	Disable using Intelligent Runtime Learning

## **Trusted Hash List Commands**

Configure trusted hash values using the Command Line Interface by typing your command in the following format:

SLCmd.exe -p <admin\_password> <command> <parameter> <value>

The following table lists the available abbreviated forms of parameters.

TABLE 3-22. Abbreviations and Uses

PARAMETER	ABBREVIATION	USE
trustedhash	th	Manage trusted hash values (files) added by the StellarProtect (Legacy Mode) administrator

**TABLE 3-23. Intelligent Runtime Learning Commands** 

COMMAND	PARAMETER	DESCRIPTION
set trustedhash		Display current setting for using Trusted Hash List
		Note  The default setting is "disable".
	enable	Enable using Trusted Hash List
	disable	Disable using Trusted Hash List
show trustedhash		Display the hash values in the Trusted Hash List
		For example, type:
		SLCmd.exe -p <admin_password> show trustedhash</admin_password>
add trustedhash	-v <hash> [-l<label>] [-u][-al] [-t</label></hash>	Add the specified hash value to the Trusted Hash List
	<file_path>][-n <note>]</note></file_path>	For example, to add a trusted file with a hash value xxx to the Trusted Hash List, type:
		SLCmd.exe -p <admin_password> add trustedhash -v xxx</admin_password>
		Using the optional –l value specifies the unique label for this hash value.
		Using the optional –u value treats the file of the specified hash value as a Trusted Updater.
		Note
		The -u value requires the Predefined Trusted Updater List enabled.

COMMAND	PARAMETER	DESCRIPTION
		Using the optional –al value adds the file of the specified hash value to Approved List
		Using the optional -t value specifies a file path to check for the hash value
		Note  The -t value pattern matches from the end of the path toward the beginning of the path. For example, specifying userfile.txt matches c:\Windows \userfile.txtand c:\Temp \userfile.txt.
		Using the optional –n value adds a note for the file hash
remove trustedhash	-l <label></label>	Remove a file from the Trusted Hash List by specifying its label
	-a	Remove all the hash values in the Trusted Hash List

# **Trusted Updater Commands**

To execute installers or files not specified in agent Approved Lists, configure Trusted Updater by typing your command in the following format:

SLCmd.exe -p <admin\_password> <command> <parameter> <value>

The following table lists the available abbreviated forms of parameters.

TABLE 3-24. Abbreviations and Uses

PARAMETER	ABBREVIATION	USE
trustedupdater	tu	Manage the Predefined Trusted Updater tool process

**TABLE 3-25. Trusted Updater Commands** 

COMMAND	PARAMETER	DESCRIPTION
start trustedupdater	[-r] <path_of_installer></path_of_installer>	Start Trusted Updater to add installer files (EXE and MSI file types) to the specified folder of the Approved List
		For example, to include all installation packages in the C:\Installers folder and all sub-folders, type:
		<pre>SLCmd.exe -p <admin_password> start trustedupdater -r C:\Installers</admin_password></pre>
		Using the optional -r value includes the specified folder and related subfolders.
stop trustedupdater	[-f]	Disable Trusted Updater to stop adding new or updated files to the Approved List
		For example, to stop the Trusted Updater and commit all identified installers (identified before receiving the stop command) to the Approved List after receiving a prompt, type:
		<pre>SLCmd.exe -p <admin_password> stop trustedupdater -f</admin_password></pre>
		Using the optional –f value specifies that the Trusted Updater does not prompt the administrator before committing a file to the Approved List.

#### **Real-Time Scan Commands**

Enable or disable the Real-Time Scan function using the Command Line Interface by typing your command in the following format:

SLCmd.exe -p <admin\_password> <command> <parameter> <value>



#### Note

The Real-Time Scan command should not work if the license edition does not support scanning function.

The following table lists the commands, parameters, and values available.

TABLE 3-26. Real-Time Scan Commands

COMMAND	PARAMETER	DESCRIPTION
set rts		Display the current status of Real-Time Scan
		Note  The default setting is "disable".
	enable	Enable Real-Time Scan
		For example, type:
		<pre>SLCmd.exe -p <admin_password> set rts enable</admin_password></pre>
	disable	Disable Real-Time Scan
		For example, type:
		<pre>SLCmd.exe -p <admin_password> set rts disable</admin_password></pre>

#### **Trusted USB Device Commands**

Configure the trusted USB device list using the Command Line Interface by typing your command in the following format:

SLCmd.exe -p <admin\_password> <command> <parameter> <value>

The following table lists the available abbreviated forms of parameters.

TABLE 3-27. Abbreviations and Uses

PARAMETER	ABBREVIATION	USE
trustedusbdevice	tud	Manage the trusted USB device list

**TABLE 3-28. Trusted USB Device Commands** 

COMMAND	PARAMETER	DESCRIPTION
show usbinfo	<drive_letter></drive_letter>	Display the identifiers (VID/PID/SN) of a USB storage device
		For example, if the USB is in Drive D, type:
		SLCmd.exe -p <admin_password> show usbinfo d</admin_password>
show	[-f]	Display all trusted USB storage devices
trustedusbdevic e		For example, type:
		<pre>SLCmd.exe -p <admin_password> show trustedusbdevice</admin_password></pre>
add trustedusbdevic e	[-vid <vid>] [-pid <pid>] [-sn <sn>]</sn></pid></vid>	Add a trusted USB storage device with the specified identifiers. You must specify at least one device identifier
		For example, type:
		SLCmd.exe -p <admin_password> add trustedusbdevice -sn 123456</admin_password>

COMMAND	PARAMETER	DESCRIPTION
remove trustedusbdevic e	[-vid <vid>] [-pid <pid>] [-sn <sn>]</sn></pid></vid>	Remove a trusted USB storage device with the specified identifiers. You must specify at least one device identifier  For example, type:  SLCmd.exe -p <admin_password> remove trustedusbdevice -sn 123456</admin_password>

## **Predefined Trusted Updater Commands**

Configure Predefined Trusted Updater using the Command Line Interface by typing your command in the following format:

SLCmd.exe -p <admin\_password> <command> <parameter> <value>

The following table lists the available abbreviated forms of parameters.

**TABLE 3-29. Abbreviations and Uses** 

PARAMETER	ABBREVIATION	USE
predefinedtrustedupdate r	ptu	Manage files in the Predefined Trusted Updater Lists

**TABLE 3-30. Predefined Trusted Updater Commands** 

COMMAND	PARAMETER	DESCRIPTION
add predefinedtrust edupdater	-e <folder_or_file_excepti on&gt;</folder_or_file_excepti 	Add the specified file or folder to the Predefined Trusted Updater Exception List
		For example, to add notepad.exe to the Predefined Trusted Updater Exception List, type:
		<pre>SLCmd.exe -p <admin_password> add predefinedtrustedupdater -</admin_password></pre>
		e C:\Windows\notepad.exe

COMMAND	PARAMETER	DESCRIPTION
		Important The "add" command for adding files to the Predefined Trusted Updater List follows a different format than the other commands specified in this list. For details on adding files to the Predefined Trusted Updater List (not the Predefined Trusted Updater Exception List), see Predefined Trusted Updater "Add" Command in the following section.
decrypt predefinedtrust edupdater	<pre><path_of_encrypted_file> <path_of_decrypted_outp ut_file=""></path_of_decrypted_outp></path_of_encrypted_file></pre>	Decrypt a file to the specified location  For example, to decrypt C:\Notepad.xen to C:\Editors \notepad.xml, type:  SLCmd.exe -p <admin_password> decrypt predefinedtrustedupdater C:\Notepad.xen C:\Editors \notepad.xml</admin_password>
encrypt predefinedtrust edupdater	<path_of_file> <path_of_encrypted_outp ut_file=""></path_of_encrypted_outp></path_of_file>	Encrypt a file to the specified location  For example, to encrypt C:\notepad.xml to C:\Editors \Notepad.xen, type:  SLCmd.exe -p <admin_password> encrypt predefinedtrustedupdater C:\Editors\notepad.xml C:\Notepad.xen</admin_password>
export predefinedtrust edupdater	<path_of_encrypted_outp ut&gt;</path_of_encrypted_outp 	Export the Predefined Trusted Updater List to the specified encrypted file For example, type:

COMMAND	PARAMETER	DESCRIPTION
		<pre>SLCmd.exe -p <admin_password> export predefinedtrustedupdater C:\Lists\ptu_list.xen</admin_password></pre>
import predefinedtrust edupdater	<pre><path_of_encrypted_inpu t=""></path_of_encrypted_inpu></pre>	Import a Predefined Trusted Updater List from the specified encrypted file For example, type: SLCmd.exe -p <admin_password> import</admin_password>
		predefinedtrustedupdater C:\Lists\ptu_list.xen
remove predefinedtrust	-l <label_name></label_name>	Remove the specified labeled rule from the Predefined Trusted Updater List
edupdater		For example, to remove the "Notepad" rule, type:
		SLCmd.exe -p <admin_password> remove predefinedtrustedupdater -l Notepad</admin_password>
	-e <folder_or_file_excepti on&gt;</folder_or_file_excepti 	Remove the specified exception from the Predefined Trusted Updater Exception List
		For example, to remove the notepad.exe exception, type:
		<pre>SLCmd.exe -p <admin_password> remove predefinedtrustedupdater -e C:\Windows\notepad.exe</admin_password></pre>
set predefinedtrust edupdater		Display the status of the Predefined Trusted Updater List
		Note  The default setting is "disable".

COMMAND	PARAMETER	DESCRIPTION
	enable	Enable the Predefined Trusted Updater List
	disable	Disable the Predefined Trusted Updater List
show predefinedtrust		Display the files in the Predefined Trusted Updater List
edupdater		For example, type:
		SLCmd.exe -p <admin_password> show predefinedtrustedupdater</admin_password>
	-е	Display the files in the Predefined Trusted Updater Exception List
		For example, type:
		<pre>SLCmd.exe -p <admin_password> show predefinedtrustedupdater -e</admin_password></pre>



#### **Important**

The "add" command for adding files to the Predefined Trusted Updater List follows a different format than the general commands specified in the Predefined Trusted Updater Commands table. For details on adding files to the Predefined Trusted Updater List, refer to the Predefined Trusted Updater "Add" Command in the following section.

## **Predefined Trusted Updater "Add" Command**

Add processes, files, or folders to the Predefined Trusted Updater List using the Command Line Interface by typing your command in the following format:

SLCmd.exe -p <admin\_password> add predefinedtrustedupdater -u
<folder\_or\_file> -t <type\_of\_object> [<optional\_values>]

The following table lists the command, parameter, and base value.

TABLE 3-31. Predefined Trusted Updater "Add" Command

COMMAND	PARAMETER	VALUE	DESCRIPTION
add	predefinedtrustedu pdater	<folder_or_file></folder_or_file>	Add a specified file or folder to the Predefined Trusted Updater List  For example, to add notepad.exe to the Predefined Trusted Updater List, type:  SLCmd.exe -p <admin_password> add predefinedtrustedupdater C:\Windows \notepad.exe</admin_password>

Append the following additional values at the end of the command:

TABLE 3-32. Predefined Trusted Updater "Add" Additional Values

VALUE	REQUIRED/ OPTIONAL	DESCRIPTION	EXAMPLE
-u <folder_or _file &gt;</folder_or 	Required	Add the specified file or folder to the Predefined Trusted Updater List	N/A  Note  This parameter requires the use of the -t <type_of_ob ject=""> value.</type_of_ob>
-t <type_of_o bject&gt;</type_of_o 	Required	Specify the type of object to add to the Predefined Trusted Updater List located in -u <folder_or_file> Available objects types are as follows:</folder_or_file>	SLCmd.exe -p <admin_password> add predefinedtrusted updater -u C:\Windows \notepad.exe -t process</admin_password>

VALUE	REQUIRED/ OPTIONAL	DESCRIPTION	EXAMPLE
		process: Indicates only     EXE file types	
		file: Indicates only MSI     and BAT file types	
		folder: Indicates all EXE,     MSI, and BAT files in the     specified folder	
		folderandsub: Indicates all EXE, MSI, and BAT files in the specified folder and related subfolders	
-p <parent_pr ocess&gt;</parent_pr 	Optional	Add the full file path to the specified parent process used to invoke the file(s) specified in -u <folder_or_file></folder_or_file>	SLCmd.exe -p <admin_password> add predefinedtrust edupdater -u C:\Windows \notepad.exe -t process -p C:\batch files \note.bat</admin_password>
-l <label_nam e&gt;</label_nam 	Optional	Specify a label name for the file(s) specified in -u <folder_or_file></folder_or_file>	SLCmd.exe -p <admin_password> add predefinedtrusted</admin_password>
		When left blank, StellarProtect (Legacy Mode) assigns an arbitrary label name.	updater -u C:\Windows \notepad.exe -t process -l EDITOR
-al enable	Optional	Compare the hash values in the Approved List with the hash values calculated from the actual files	SLCmd.exe -p <admin_password> add predefinedtrusted updater -u</admin_password>

VALUE	REQUIRED/ OPTIONAL	DESCRIPTION	EXAMPLE
		Note  Enabled by default even when -al is not specified.	C:\Windows \notepad.exe -t process -al enable
-al disable	Optional	Do not compare the hash values in the Approved List with the hash values calculated from the actual files	SLCmd.exe -p <admin_password> add predefinedtrusted updater -u C:\Windows \notepad.exe -t process -al disable</admin_password>

# **Windows Update Support**

Configure Windows Update Support using the Command Line Interface by typing your command in the following format:

SLCmd.exe -p <admin\_password> <command> <parameter> <value>

The following table lists the available abbreviated forms of parameters.

**TABLE 3-33. Abbreviations and Uses** 

PARAMETER	ABBREVIATION	USE
windowsupdatesupport	wus	Allow Windows Update to run on the agent with the Application Lockdown on

**TABLE 3-34. Windows Update Support Commands** 

COMMAND	PARAMETER	DESCRIPTION
set windowsupdatesu pport		Display current setting for Windows Update Support  Note The default setting is "disable".
	enable	Enable Windows Update Support
	disable	Disable Windows Update Support

## **Blocked File Notification Commands**

Enable or disable notifications for file blocking using the Command Line Interface by typing your command in the following format:

SLCmd.exe -p <admin\_password> <command> <parameter> <value>

The following table lists the available abbreviated forms of parameters.

**TABLE 3-35. Abbreviations and Uses** 

PARAMETER	ABBREVIATION	USE
blockedfilenotification	bfn	Display notifications on the managed endpoint when StellarProtect (Legacy Mode) blocks and prevents an application from running or making changes to the endpoint

**TABLE 3-36. Windows Update Support Commands** 

COMMAND	PARAMETER	DESCRIPTION
set blockedfilenoti fication		Display the current setting  Note  The default setting is "disable".
	enable	Enable pop-up notifications
	disable	Disable pop-up notifications

## **Configuration File Commands**

Perform actions on the configuration file using the Command Line Interface by typing your command in the following format:

SLCmd.exe -p <admin\_password> <command> <parameter> <value>

The following table lists the available abbreviated forms of parameters.

TABLE 3-37. Abbreviations and Uses

PARAMETER	ABBREVIATION	USE
configuration	con	Manage the configuration file

**TABLE 3-38. Configuration File Commands** 

COMMAND	PARAMETER	DESCRIPTION
decrypt configuration	<pre><path_of_encrypted_file> <path_of_decrypted_outp ut_file=""></path_of_decrypted_outp></path_of_encrypted_file></pre>	Decrypts a configuration file to the specified location  For example, to decrypt C:\config.xen to C:\config.xml, type:  SLCmd.exe -p <admin_password>decrypt configuration C:\config.xen C:\config.xml</admin_password>

COMMAND	PARAMETER	DESCRIPTION
encrypt configuration	<path_of_file> <path_of_encrypted_outp< td=""><td>Encrypts a configuration file to the specified location</td></path_of_encrypted_outp<></path_of_file>	Encrypts a configuration file to the specified location
	ut_file>	For example, to encrypt C:\config.xml to C:\config.xen, type:
		<pre>SLCmd.exe -p <admin_password> encrypt configuration C:\config.xml C:\config.xen</admin_password></pre>
export configuration	<pre><path_of_encrypted_outp ut=""></path_of_encrypted_outp></pre>	Export the configuration file to the specified location
		For example, type:
		<pre>SLCmd.exe -p <admin_password> export configuration C:\config.xen</admin_password></pre>
import configuration	<path_of_encrypted_inpu t&gt;</path_of_encrypted_inpu 	Import a configuration file from the specified location
		For example, type:
		SLCmd.exe -p <admin_password> import configuration C:\config.xen</admin_password>

## **Fileless Attack Prevention Commands**

Configure Fileless Attack Prevention features using the Command Line Interface by typing your command in the following format:

SLCmd.exe -p <admin\_password> <command> <parameter> <value>

The following table lists the available abbreviated forms of parameters.

TABLE 3-39. Abbreviations and Uses

PARAMETER	ABBREVIATION	USE
filelessattackpreventio	flp	Manage Fileless Attack Prevention

PARAMETER	ABBREVIATION	USE
filelessattackpreventio n-process	flpp	Manage Fileless Attack Prevention processes
filelessattackpreventio n-exception	flpe	Manage Fileless Attack Prevention exceptions

**TABLE 3-40. Configuration File Commands** 

COMMAND	PARAMETER	DESCRIPTION
set filelessattackp		Display the current Fileless Attack Prevention status
revention		For example, type:
		SLCmd.exe -p <admin_password> set filelessattackprevention</admin_password>
	<enable< td=""><td>Enable Fileless Attack Prevention</td></enable<>	Enable Fileless Attack Prevention
		For example, type:
		SLCmd.exe -p <admin_password> set filelessattackprevention enable</admin_password>
	disable	Disable Fileless Attack Prevention
		For example, type:
		<pre>SLCmd.exe -p <admin_password> set filelessattackprevention disable</admin_password></pre>
show		Display the list of monitored processes
filelessattackp revention-		For example, type:
process		<pre>SLCmd.exe -p <admin_password> show filelessattackprevention- process</admin_password></pre>
add filelessattackp	<pre><monitored_process></monitored_process></pre>	Add a Fileless Attack Prevention exception

COMMAND	PARAMETER	DESCRIPTION
revention- process	<parentprocess1></parentprocess1>	For example, given the following exception:
	<parentprocess2> <parentprocess3> <parentprocess4> -a <arguments> -regex - l <label></label></arguments></parentprocess4></parentprocess3></parentprocess2>	<ul> <li>Monitored Process: cscript.exe</li> <li>Parentprocess1: a.exe</li> <li>Parentprocess2:</li> <li>Parentprocess3: c.exe</li> <li>Parentprocess4:</li> <li>Arguments: -abc -def</li> <li>Use regular expression for arguments: No</li> <li>To add the exception, type:</li> <li>SLCmd.exe -p <admin_password>addflpe cscript.exe a.exe ""</admin_password></li> </ul>
remove filelessattackp revention- exception	-l <label></label>	c.exe "" -a "-abc - def"  Remove a Fileless Attack Prevention exception  For example, type:  SLCmd.exe -p <admin_password> remove filelessattackprevention- exception -l <label></label></admin_password>



#### Note

- If a monitored process is launched before StellarProtect (Legacy Mode) is started, StellarProtect (Legacy Mode) is unable to detect and block the monitored process.
- In systems running Windows Vista x86 (no service pack installed), the Fileless Attack Prevention feature can run the process chain check without issues, but is unable to perform the command line argument check. If a process passes the process chain check on these systems, the command line argument check is skipped completely.

## **Maintenance Mode Commands**

Perform actions related to Maintenance Mode using the Command Line Interface by typing your command in the following format:

SLCmd.exe -p <admin\_password> <command> <parameter> <value>

The following table lists the available abbreviated forms of parameters.

TABLE 3-41. Abbreviations and Uses

PARAMETER	ABBREVIATION	USE
approvedlist	al	Manage Approved List in Maintenance Mode
maintenancemode	mtm	Manage Maintenance Mode
maintenancemodeschedule	mtms	Manage Maintenance Mode schedule

**TABLE 3-42. Maintenance Mode Commands** 

COMMAND	PARAMETER	DESCRIPTION
start maintenancemode		Start Maintenance Mode  For example, type:  SLCmd.exe -p <admin_password> start maintenancemode</admin_password>
	-duration	Set an action to take place after Maintenance Mode as well as a duration for Maintenance Mode in hours (1-999) For example, type:
		<pre>SLCmd.exe -p <admin_password> start maintenancemode -scan al -duration 3</admin_password></pre>
	-scan quarantine	Start Maintenance Mode and enable file scanning after the maintenance period

COMMAND	PARAMETER	DESCRIPTION
		StellarProtect (Legacy Mode) will scan files that are created/executed/modified during the maintenance period and quarantines detected files, then add files that are not detected as malicious to the Approved List  For example, type:
		SLCmd.exe -p <admin_password> start maintenancemode -scan quarantine</admin_password>
	-scan al	Start Maintenance Mode and enable file scanning after the maintenance period. StellarProtect (Legacy Mode) scans files that are created/ executed/modified files during the period and adds these files (including files that aredetected as malicious) to the Approved List
		For example, type:
		SLCmd.exe -p <admin_password> start maintenancemode -scan al</admin_password>
stop		Stop Maintenance Mode
maintenancemode		For example, type:
		<pre>SLCmd.exe -p <admin_password> stop maintenancemode</admin_password></pre>
		You cannot stop Maintenance Mode when an agent is preparing to leave Maintenance Mode.
	-discard	Stop Maintenance Mode and do not add files in the file queue to the Approved List
		For example, type:

COMMAND	PARAMETER	DESCRIPTION
		SLCmd.exe -p <admin_password> stop maintenancemode discard</admin_password>
		Note  You cannot stop Maintenance  Mode when an agent is  preparing to leave Maintenance  Mode.
set maintenancemode schedule	-start YYYY- MMDDTHH:MM:SS -end YYYY-MMDDTHH:MM:SS	Set the schedule for Maintenance Mode For example, type:  SLCmd.exe -p <admin_password> set maintenancemodeschedule -</admin_password>
		start 2019-04- 07T01:00:00 - end 2019-04-07T05:00:00
		You cannot set the     Maintenance Mode     schedule when an agent is     already in Maintenance     Mode or is preparing to     leave Maintenance Mode.
		If you configure the     Maintenance Mode     schedule to start earlier     than the current time, the     system starts the     maintenance period     immediately after you save     the settings.
	-start YYYY- MMDDTHH:MM:SS -end YYYY-MMDDTHH:MM:SS - scan quarantine	Use this command to configure the following:  Set the schedule for Maintenance Mode

COMMAND	PARAMETER	DESCRIPTION
		Enable file scanning after the maintenance period:     StellarProtect (Legacy Mode) will scan files that are created/executed/modified during the maintenance period, quarantine detected threats, and add files that are not detected as malicious to the Approved List
		For example, type:
		SLCmd.exe -p <admin_password> set maintenancemodeschedule - start 2019-04- 07T01:00:00 - end 2019-04-07T05:00:00 -scan quarantine</admin_password>
		You cannot set the     Maintenance Mode     schedule when an agent is     already in Maintenance     Mode or is preparing to     leave Maintenance Mode.
		If you configure the     Maintenance Mode     schedule to start earlier     than the current time, the     system starts the     maintenance period     immediately after you save     the settings.
	-start YYYY- MMDDTHH:MM:SS -end YYYY-MMDDTHH:MM:SS - scan al	Use this command to configure the following:  Set the schedule for Maintenance
	scan at	<ul> <li>Mode</li> <li>Enable file scanning after the maintenance period:</li> </ul>

COMMAND	PARAMETER	DESCRIPTION	
		StellarProtect (Legacy Mode) will scan files that are created/ executed/modified during the maintenance period and add these files (including files that are detected as malicious) to the Approved List  For example, type:  SLCmd.exe -p <admin_password> set maintenancemodeschedule - start 2019-04-07T01:00:00 -end 2019-04-07T05:00:00 -scan al  Note  You cannot set the Maintenance Mode</admin_password>	
		Maintenance Mode schedule when an agent is already in Maintenance Mode or is preparing to leave Maintenance Mode.	
		If you configure the     Maintenance Mode     schedule to start earlier     than the current time, the     system starts the     maintenance period     immediately after you save     the settings.	
remove maintenancemode schedule		Clear the Maintenance Mode schedule settings	
Schedute		For example, type:	
		<pre>SLCmd.exe -p <admin_password> remove maintenancemodeschedule</admin_password></pre>	

COMMAND	PARAMETER	DESCRIPTION
		You cannot delete schedule settings when an agent is already in Maintenance Mode or is preparing to leave Maintenance Mode.
show maintenancemode		Display the Maintenance Mode status  For example, type:  SLCmd.exe -p <admin_password> show maintenancemode</admin_password>
show maintenancemode schedule		Display the Maintenance Mode schedule settings  For example, type:  SLCmd.exe -p <admin_password> show maintenancemodeschedule</admin_password>



## **Important**

Before using Maintenance Mode, apply the required updates on the following supported platforms:

- For Windows 2000 Service Pack 4, apply the update KB891861 from the Microsoft Update Catalog website.
- For Windows XP SP1, upgrade to Windows XP SP2.



#### Note

- To reduce risk of infection, run only applications from trusted sources on endpoints during the maintenance period.
- Agents start one scheduled maintenance period at a time. If you configure
  a new maintenance period, the system overwrites existing maintenance
  schedule that has not started yet.
- When the agent is about to leave Maintenance Mode, restarting the agent endpoint prevents StellarProtect (Legacy Mode) from adding files in the queue to the Approved List.
- During the maintenance period, you cannot perform agent patch updates on endpoints.
- When Maintenance Mode is enabled, StellarProtect (Legacy Mode) does not support Windows updates that require restarting an endpoint during the maintenance period.
- To run an installer that deploys files to a network folder during the maintenance period, StellarProtect (Legacy Mode) must have access permission to the network folder.
- Maintenance Mode does not support the Windows Visual Studio debugger.

#### **Manual Scan Commands**

Perform actions related to manual scans on endpoints using the Command Line Interface by typing your command in the following format:

SLCmd.exe -p <admin\_password> <command> <parameter> <value>



#### Note

- The Manual Scan commands require special licensing. Ensure that you
  choose the correct license edition before using Manual Scan commands.
  For more information on how to obtain the required license edition,
  contact your sales representative.
- For agent component updates, make sure that StellarProtect (Legacy Mode) agents can connect to an update source without using a proxy server.
- After a component update is complete, you cannot roll back the component to a previous version

The following table lists the commands, parameters, and values available.

**TABLE 3-43. Manual Scan Commands** 

COMMAND	PARAMETER	DESCRIPTION	
start scan	[-action <action>]</action>	Start a manual scan on an endpoint	
		Use the -action option to specify an action to perform when an anomaly is detected	
		Available actions are as follows:	
		• 0: No action	
		1: Clean, or delete if the clean action is unsuccessfu	
		2: Clean, or quarantine if the clean action is unsuccessful	
		This is the default action.	
		3: Clean, or ignore if the clean action is unsuccessful	
		For example, type:	
		<pre>SLCmd.exe -p <admin_password> start scan - action 1</admin_password></pre>	

COMMAND	PARAMETER	DESCRIPTION
		• For each manual scan, StellarProtect (Legacy Mode) saves the scan results in a log file (with a file name of ScanResult_YYYYMMDDHH MMSS.log) in C:\Program Files\TXOne \StellarProtect (Legacy Mode) \Scan\log.  • With administrator privileges, you can restore quarantined files using the following command:  WKSupportTool.exe RestorePrescan <quarantinedfilepath> <filepathtorestore>  where <quarantinedfilepath> is the file path of the quarantined file and <filepathtorestore> is the folder location to restore the file. For information about quarantined files, see the scan logs.</filepathtorestore></quarantinedfilepath></filepathtorestore></quarantinedfilepath>
start update		Update StellarProtect (Legacy Mode) agent components (pattern file and scan engine)
set update	-source <source/>	Set the update source for component updates
show update	-source <source/>	Display the current update source

## **Chapter 4**

# Working with the Agent Configuration File

This chapter describes how to configure TXOne StellarProtect (Legacy Mode) using the configuration file.

Topics in this chapter include:

## **Working with the Agent Configuration File**

The configuration file allows administrators to create and deploy a single configuration across multiple machines.

Refer to Exporting or Importing a Config File on page 4-3 for more information.

## **Changing Advanced Settings**

Some settings can only be changed though the configuration file using the command line interface (CLI). See *Using SLCmd at the Command Line Interface (CLI) on page 3-2* for more information.

### **Procedure**

- 1. Export the configuration file.
- 2. Decrypt the configuration file.
- 3. Edit the configuration file with Windows Notepad or another text editor.



#### **Important**

StellarProtect (Legacy Mode) only supports configuration files in the UTF-8 file format.



#### Tip

To update multiple agents with shared settings, you may choose to only import the modified settings.

- **4.** Encrypt the edited configuration file.
- **5.** Import the edited configuration file.

## **Exporting or Importing a Config File**



#### Note

TXOne StellarProtect (Legacy Mode) encrypts the configuration file before export. Users must decrypt the configuration file before modifying the contents.

#### **Procedure**

- Open the TXOne StellarProtect (Legacy Mode) console using the desktop icon (if available) or the Start menu by clicking All Programs > TXOne StellarProtect (Legacy Mode).
- 2. Provide the password and click **Log On**.
- 3. Click the **Settings** on the **Side Navigation Menu** to access the **Export/Import Configuration** section.
  - To export the configuration file as a database (.xen) file:
    - a. Click **Export**, and choose where to save the file.
    - b. Provide a filename, and click Save.
  - To import the configuration file as a database (.xen) file:
    - a. Click **Import**, and locate the database file
    - b. Select the file, and click **Open**.

StellarProtect (Legacy Mode) overwrites the existing configuration settings with the settings in the database file.

## **Configuration File Syntax**

The configuration file uses the XML format to specify parameters used by StellarProtect (Legacy Mode).



#### **Important**

StellarProtect (Legacy Mode) only supports configuration files in the UTF-8 file format.

Refer to the following example of the configuration file.

```
<?xml version="1.0" encoding="UTF-8"?>
<\!\!\text{Configurations version="}1.00.000"\\ \text{xmlns:xsi="http://www.w3.org/2001/XMLSc hema-instance"}\\ \text{xsi:noNamespaceSchemaLocation="WKConfig.xsd"}>
      <Configuration>
             <AccountGroup>
                   <Account Id="{24335D7C-1204-43d1-9CBB-332D688C85B6}" Enable=
   "no">
                         <Password/>
                   </Account>
             </AccountGroup>
             <UI>
                   <SystemTaskTrayIcon Enable="yes">
                                   <BlockNotification Enable="no" AlwaysOnTop="yes" ShowDetai
Is="yes" Authenticate="yes">
                               <Title/>
                               <Message/>
                         </BlockNotification>
                   </SystemTaskTraylcon>
            </UI>
             <Feature>
                   <ApplicationLockDown LockDownMode="2">
                         <TrustListRecentHistoryUnapprovedFilesLimit="50">
                               <ExclusionList/>
                         </TrustList>
                        <ScriptLockdown Enable="yes">
                               <Extension Id="bat">
                                     <Interpreter>cmd.exe</Interpreter>
                               </Extension>
                               <Extension Id="cmd">
                                     <Interpreter>cmd.exe</Interpreter>
                               </Extension>
                               <Extension Id="com">
                                     <Interpreter>ntvdm.exe</Interpreter>
                               </Extension>
                               <Extension Id="dll">
                                     <Interpreter>ntvdm.exe</Interpreter>
```

```
</Extension>
<Extension Id="drv">
     <Interpreter>ntvdm.exe</Interpreter>
         </Extension>
         <Extension Id="exe">
               <Interpreter>ntvdm.exe</Interpreter>
         </Extension>
         <Extension Id="js">
               <Interpreter>cscript.exe</Interpreter>
               <Interpreter>wscript.exe</Interpreter>
         </Extension>
         <Extension Id="msi">
               <Interpreter>msiexec.exe</Interpreter>
         </Extension>
         <Extension Id="pif">
               <Interpreter>ntvdm.exe</Interpreter>
         </Extension>
         <Extension Id="ps1">
           <Interpreter>powershell.exe</Interpreter>
         </Extension>
         <Extension Id="sys">
               <Interpreter>ntvdm.exe</Interpreter>
         </Extension>
         <Extension Id="vbe">
               <Interpreter>cscript.exe</Interpreter>
               <Interpreter>wscript.exe</Interpreter>
         </Extension>
         <Extension Id="vbs">
               <Interpreter>cscript.exe</Interpreter>
               <Interpreter>wscript.exe</Interpreter>
         </Extension>
   </ScriptLockdown>
   <TrustedUpdater>
         <Pre><PredefinedTrustedUpdater Enable="no">
               <RuleSet/>
         </PredefinedTrustedUpdater>
         <WindowsUpdateSupport Enable="no"/>
   </TrustedUpdater>
   <DIIDriverLockDown Enable="yes"/>
   <ExceptionPathEnable="no">
         <ExceptionPathList/>
   </ExceptionPath>
```

```
<TrustedCertification Enable="yes"/>
                <TrustedHashEnable="no"/>
                <WriteProtection Enable="no" ActionMode= "1"</p>
                ProtectApprov
      <CustomActionActionMode="0"/>
      <FilelessAttackPrevention Enable="no">
            <ExceptionList/>
      </FilelessAttackPrevention>
       <IntelligentRuntimeLearning Enable="no"/>
</ApplicationLockDown>
<UsbMalwareProtection Enable="no" ActionMode="1"/>
<DllInjectionPrevention Enable="no" ActionMode="1"/>
<ApiHookingPrevention Enable="no" ActionMode="1"/>
<IntegrityMonitoring Enable="no"/>
<StorageDeviceBlocking Enable="no" ActionMode="1" AllowNonMassStorageUSBDevice="no">
       <DeviceException>
            <DeviceGroup name="UserDefined"/>
       </DeviceException>
 </StorageDeviceBlocking>
 <Log>
       <EventLog Enable="yes">
            <Level>
                  <WarningLog Enable="yes"/>
                  <InformationLog Enable="no"/>
            <BlockedAccessLog Enable="yes"/>
            <ApprovedAccessLog Enable="yes">
                  <TrustedUpdaterLog Enable="yes"/>
                  <DIIDriverLog Enable="no"/>
                  <ExceptionPathLog Enable="yes"/>
                  <TrustedCertLog Enable="yes"/>
                  <TrustedHashLog Enable="yes"/>
                  <WriteProtectionLog Enable="yes"/>
            </ApprovedAccessLog>
            <SystemEventLog Enable="yes">
                  <ExceptionPathLog Enable="yes"/>
                  <WriteProtectionLog Enable="yes"/>
            </SystemEventLog>
            <ListLog Enable="yes"/>
            <usbMalwareProtectionLog Enable="yes"/>
            <ExecutionPreventionLog Enable="yes"/>
```

```
<NetworkVirusProtectionLog Enable="yes"/>
                 <IntegrityMonitoringLog>
                       <FileCreatedLogEnable="yes"/>
                       <FileModifiedLog Enable="yes"/>
                       <FileDeletedLog Enable="yes"/>
                       <FileRenamedLog Enable="yes"/>
                                <RegValueModifiedLog Enable="yes"/>
                                <RegValueDeletedLog Enable="yes"/>
                                <RegKeyCreatedLog Enable="yes"/>
                                <RegKeyDeletedLog Enable="yes"/>
                                <RegKeyRenamedLog Enable="yes"/>
                           </IntegrityMonitoringLog>
                           <DeviceControlLog Enable="yes"/>
                     </EventLog>
                     <DebugLog Enable="yes"/>
                  </Log>
              </Feature>
          <ManagedModeEnable="no">
               <Agent>
                     <Port/>
                     <FixedIp/>
               </Agent>
               <Server>
                     <HostName/>
                     <FastPort/>
               </Server>
               <Message InitialRetryInterval="120" MaxRetryInterv
al="7680">
                </Message>
                <MessageRandomization TotalGroupNum="1" OwnGroupInd
ex="0"
                <Proxy Mode="0">
                     <HostName/>
                     <Port/>
                     <UserName/>
                     <Password/>
               </Proxy>
                <GroupPolicy>
                     <Syncinterval>20</Syncinterval>
               </GroupPolicy>
          </ManagedMode>
     </Configuration>
```

## **Configuration File Parameters**

The configuration file contains sections that specify parameters used by StellarProtect (Legacy Mode).

**TABLE 4-1. Configuration File Sections and Descriptions** 

SECTION	DESCRIPTION	Additional Information
Configuration	Container for the Configuration section	
AccountGroup	Parameters to configure the Restricted User account	Account Group Section on page 4-9
UI	Parameters to configure the display of the system tray icon	UI Section on page 4-10
Feature	Container for the Feature section	

SECTION	DESCRIPTION	ADDITIONAL INFORMATION
ApplicationLockDown	Parameters to configure	Feature Section on page 4-13
UsbMalwareProtection	StellarProtect (Legacy Mode) features and functions	
DllInjectionPrevention		
ApiHookingPrevention		
MemoryRandomization		
NetworkVirusProtection		
IntegrityMonitoring		
StorageDeviceBlocking	A parameter to control storage device access to managed endpoints	
Log	Parameters to configure individual log types	Log Section on page 4-29
ManagedMode	Parameters to configure Centralized Management functions	Managed Mode Section on page 4-35
Permission	Container for the Permission section	
AccountRef	Parameters to configure the StellarProtect (Legacy Mode) console controls available to the Restricted User account	AccountRef Section on page 4-38

## **Account Group Section**

The following table lists the parameters to configure the Restricted User account. Refer to *Account Types on page 2-26* for more information about the Restricted User account.

 TABLE 4-2. Configuration File - Account Group Section Parameters

PARAMETER	SETTINGS	VALUE	DESCRIPTION
Configuration	Container for the Configuration section		
AccountGroup	Container for the Accou	untGroup section	
Account	ID	<guid></guid>	Restricted User account GUID
	Enable	yes	Enable the Restricted User account
		no	Disable the Restricted User account
	Password	<admin_password></admin_password>	Password for the Restricted User account to access the StellarProtect (Legacy Mode) console
			The StellarProtect (Legacy Mode) administrator and Restricted User passwords cannot be the same.

## **UI Section**

The following table lists the parameters to configure the display of the system tray icon.

**TABLE 4-3. Configuration File - \cup I Section Parameters** 

PARAMETER	SETTINGS	VALUE	DESCRIPTION
Configuration	Container for the Confi	guration section	
UI	Container for the UI see	ction	
SystemTaskTrayIc on	Enable	yes	Display the system tray icon and Windows notifications
		no	Hide the system tray icon and Windows notifications

PARAMETER	SETTINGS	VALUE	DESCRIPTION
BlockNotificatio n	Enable	yes	Display a notification on the managed endpoint when a file not specified in the agent Approved List is blocked
		no	Do not display any notifications on the managed endpoint when files not specified in the agent Approved List are blocked
	Authenticate	yes	Prompt for the administrator password when the user attempts to close the notification
		no	Password is not required to close the notification
	ShowDetails	yes	Show file path of the blocked file and the event time
		no	Do not show event details
	Always0nTop	yes	Keep the notification on top of any other screen
		no	Allow other screens to cover the notification
	Title	<title>&lt;/td&gt;&lt;td&gt;Specify the title for the notification&lt;/td&gt;&lt;/tr&gt;&lt;tr&gt;&lt;td&gt;Message&lt;/td&gt;&lt;td&gt;&lt;Message&gt;&lt;/td&gt;&lt;td&gt;Specify the message for the notification&lt;/td&gt;&lt;/tr&gt;&lt;/tbody&gt;&lt;/table&gt;</title>	

## **Feature Section**

The following table lists the parameters to configure StellarProtect (Legacy Mode) features and functions. Refer to *About Feature Settings* section in *About the StellarProtect (Legacy Mode) Agent Console on page 2-4* for more information about the features and functions.

**TABLE 4-4. Configuration File - Feature Section Parameters** 

PARAMETER	SETTINGS	VALUE	DESCRIPTION	
Configuration	Container for the Configuration section			
Feature	Container for the Featu	ire section		
Application Lockdown	LockDownMode	1	Turn on Application Lockdown	
		2	Turn off Application Lockdown	
IntelligentRunti meLearning		Enable	Enable using Intelligent Runtime Learning	
		Disable	Disable using Intelligent Runtime Learning	
TrustList	RecentHistoryUna pprovedFilesLimi t	0 - 65535	Maximum number of entries in the Blocked Files log	
ExclusionList	Folder	<folder_path></folder_path>	Exclusion folder path	
	Extension	<file_extension></file_extension>	Exclusion file extension	
ScriptLockDown	Enable	yes	Enable Script Lockdown	
	Disable	no	Disable Script Lockdown	

PARAMETER	SETTINGS	VALUE	DESCRIPTION
Extension	ID	<file_extension></file_extension>	File extension for Script Lockdown to block
			For example, specify a value of MSI to block .msi files
Interpreter		<file_name></file_name>	Interpreter for the specified file extension
			For example, specify msiexec.exe as the interpreter for .msi files
TrustedUpdater PredefinedTruste	Enable	yes	Enable Trusted Updater
dUpdater		no	Disable Trusted Updater
RuleSet: Container fo	r RuleSet conditions		
Condition	ID	<pre><unique_rule set_name=""></unique_rule></pre>	Unique name for the set of rules
Approved ListCheck	Enable	yes	Enable hash checks for programs executed using the Trusted Updater
		no	Disable hash checks for programs executed using the Trusted Updater
ParentProcess	Enable	process_path>	Path of the parent process to add to the Trusted Updater List

PARAMETER	SETTINGS	VALUE	DESCRIPTION
Exception	Path	process_path>	Path to exclude from the Trusted Updater List
Rule	Label	unique_rule_name >	Unique name for this rule
Updater	Туре	process	Use the specified EXE file
		file	Use the specified MSI or BAT file
		folder	Use the EXE, MSI, or BAT file in the specified folder
		folderandsub	Use the EXE, MSI or BAT files in the specified folder and its subfolders
	path	<updater_path></updater_path>	Trusted Update path
	ConditionRef	<condition_id></condition_id>	Condition ID to provide a more detailed rule for the Trusted Updater
WindowsUpdateSu pport	Enable	yes	Allow Windows Update to run on the managed endpoint when it is locked down
		no	Block Windows Update on the managed endpoint when it is locked down

PARAMETER	SETTINGS	VALUE	DESCRIPTION
DLLDriverLockdow n	Enable	yes	Enable DLL/Driver Lockdown
		no	Disable DLL/Driver Lockdown
ExceptionPath	Enable	yes	Enable exception paths
		no	Disable exception paths
ExceptionPathList:	Container for the Except	ion List	
ExceptionPath	Path	<excep tion_path&gt;</excep 	Exception path
	Туре	file	Use only the specified file
		folder	Use the files in the specified folder
		folderandsub	Use the files in the specified folder and its subfolders
		regexp	Use an exception using the regular expression
TrustedCertifica tion	Enable	yes	Enable using Trusted Certifications
		no	Disable using Trusted Certifications

PARAMETER	SETTINGS	VALUE	DESCRIPTION
PredefinedTruste dC ertification	Туре	updater	File signed by this certificate is treated as a Trusted Update
		lockdo wn	File signed by this certificate is not treated as a Trusted Update
	Hash	SHA-1 _hash_ value>	SHA1-hash value of this certificate
	Label	<label></label>	Description of this certificate
	Subject	<subject></subject>	Subject of this certificate
	Issuer	<issuer></issuer>	Issuer of this certificate
TrustedHash	Enable	yes	Enable using the Trusted Hash List
		noe	Disable using the Trusted Hash List

PARAMETER	SETTINGS	VALUE	DESCRIPTION
PredefinedTruste dHash	Туре	updater	File matched by this hash value is treated as a Trusted Update
		lockdown	File matched by this hash value is not treated as a Trusted Update
	Hash	<sha-1 _hash_value&gt;</sha-1 	SHA-1 hash value of this file
	Label	<label></label>	Description of this file
	AddToApprovedLis t	yes	Add the file matched by this hash value to the Approved List when it is accessed for the first time
		no	Do not add the file matched by this hash value to the Approved List
	Path	<file_path></file_path>	File path
	Note	<note></note>	Add a note for the file matched by this hash value

PARAMETER	SETTINGS	VALUE	DESCRIPTION
WriteProtection	Enable	yes	Enable Write Protection
		no	Disable Write Protection
	ActionMode	0	Allow actions such as edit, rename, and delete
		1	Block actions such as edit, rename, and delete
	ProtectAppr ovedList	yes	Enable protection of the Approved List (in addition to the Write Protection List) when Write Protection is enabled
		no	Disable protection of the Approved List (in addition to the Write Protection List) when Write Protection is enabled
List: Container for the	Write Protection List		
File	Path	<file_path></file_path>	File path
Folder	Path	<folder_path></folder_path>	Folder path
	IncludeSubfolder	yes	Use the files in the specified folder and its subfolders
		no	Use the files in the specified folder

PARAMETER	SETTINGS	VALUE	DESCRIPTION
RegistryKey	Key	<reg_key></reg_key>	Registry key
			<reg_key> can be abbreviated or expanded as shown below:</reg_key>
			HKEY_LOCAL_MA     CHINE\test
			HKLM\test
			<ul> <li>HKEY_CURRENT_ CONFIG\test</li> </ul>
			HKCC\test
			• HKEY_CLASSES_ ROOT\test
			HKCR\test
			<ul><li>HKEY_CURRENT_ USER\test</li></ul>
			HKCU\test
			• HKEY_USERS \test
			HKU\test
	IncludeSubkey	yes	Include any subkeys
		no	Do not include any subkeys

PARAMETER	SETTINGS	VALUE	DESCRIPTION	
RegistryValue	Key	<reg_key></reg_key>	Registry key	
			<pre><reg_key> can be abbreviated or expanded as shown below:</reg_key></pre>	
			HKEY_LOCAL_MA     CHINE\test	
			HKLM\test	
			HKEY_CURRENT_     CONFIG\test	
			HKCC\test	
			HKEY_CLASSES_     ROOT\test	
			HKCR\test	
			HKEY_CURRENT_ USER\test	
			HKCU\test	
			• HKEY_USERS \test	
			HKU\test	
	Name	reg_value_name>	Registry value name	
ExceptionList: Container for the Write Protection Exception List				
Process	Path	<pre><pre><pre>cess_path&gt;</pre></pre></pre>	Path of the process	
File	Path	<file_path></file_path>	File path	

PARAMETER	SETTINGS	VALUE	DESCRIPTION
Folder	Path	<folder_path></folder_path>	Folder path
	IncludeSubf older	yes	Use the files in the specified folder and its subfolders
		no	Use the files in the specified folder
RegistryKey	Key	<reg_key></reg_key>	Registry key
			<pre><reg_key> can be abbreviated or expanded as shown below:</reg_key></pre>
			HKEY_LOCAL_MA     CHINE\test
			HKLM\test
			HKEY_CURRENT_     CONFIG\test
			HKCC\test
			HKEY_CLASSES_     ROOT\test
			HKCR\test
			HKEY_CURRENT_     USER\test
			HKCU\test
			• HKEY_USERS \test
			HKU\test
	IncludeSubkey	yes	Include any subkeys
		no	Do not include any subkeys

PARAMETER	SETTINGS	VALUE	DESCRIPTION
RegistryValue	Key	<reg_key></reg_key>	Registry key
			<pre><reg_key> can be abbreviated or expanded as shown below:</reg_key></pre>
			HKEY_LOCAL_MA     CH INE     \testHKLM     \test
			• HKEY_CURRENT_ CO NFIG \testHKCC \test
			HKEY_CLASSES_     RO OT     \testHKCR     \test
			HKEY_CURRENT_ US ER     \testHKCU     \test
			HKEY_USERS     \testHKU\test
	Name	<reg_value_name></reg_value_name>	Registry value name

PARAMETER	SETTINGS	VALUE	DESCRIPTION
CustomAction	ActionMode	0	Ignore blocked files or processes when Application Lockdown blocks any of the following events:
			Process launch     DLL loading
			<ul><li>DLL loading</li><li>Script file access</li></ul>
		,	·
		1	Quarantine blocked files or processes when Application Lockdown blocks any of the following events:
			Process launch
			• DLL loading
			Script file access
		2	Ask what to do for blocked files or processes when Application Lockdown blocks any of the following events:
			Process launch
			DLL loading
			Script file access

PARAMETER	SETTINGS	VALUE	DESCRIPTION
UsbMalwareProtec tion	Enable	yes	Enable USB Malware Protection
		no	Disable USB Malware Protection
	ActionMode	0	Allow action by detected malware
		1	Block action by detected malware
DllInjectionPrev ention	Enable	yes	Enable DLL Injection Prevention
		no	Disable DLL Injection Prevention
	ActionMode	0	Allows DLL injections
		1	Blocks DLL injections
ApiHookingPreven tion	Enable	yes	Enable API Hooking Prevention
		no	Disable API Hooking Prevention
	ActionMode	0	Allow API hooking
		1	Block API hooking
MemoryRandomizat ion	Enable	yes	Enable Memory Randomization
		no	Disable Memory Randomization

PARAMETER	SETTINGS	VALUE	DESCRIPTION
NetworkVirusProt ection	Enable	yes	Enable Network Virus Protection
		no	Disable Network Virus Protection
	ActionMode	Θ	Allow action by detected network viruses
		1	Block action by detected network viruses
IntegrityMonitor ing	Enable	yes	Enable Integrity Monitoring
		no	Disable Integrity Monitoring

PARAMETER	SETTINGS	VALUE	DESCRIPTION
StorageDeviceBlocking	Enable	yes	Blocks access of storage devices (CD/DVD drives, floppy disks, and USB devices) to managed endpoints
	Disable	no	Allows access of storage devices (CD/DVD drives, floppy disks, and USB devices) to managed endpoints
	ActionMode	0	Allow actions such as edit, rename, and delete
		1	Block actions such as edit, rename, and delete
	AllowNonMassS torageUSBDevice	yes	Allow some drivers (e.g., Touch screen/Infrared sensor/Android mobile phone) from being loaded when those hardware devices are plugged in and storage device blocking is enabled.
		no	Block some drivers (e.g., Touch screen/ Infrared sensor/ Android mobile phone) from being loaded when those hardware devices are plugged in and storage device blocking is enabled.

PARAMETER	SETTINGS	VALUE	DESCRIPTION
DeviceException: Container for the Storage Device Blocking device exception list			
DeviceGroup: Container for the Storage Device Blocking device list			
	name: Unique name of the device list		
Device	vid		Device vendor ID
	pid		Device product ID
	sn		Device serial number
Log: Container for con	figuring logs		
Refer to Log Section on page 4-29 for more details.			
FilelessAttackPr evention	Enable	yes	Enable Fileless Attack Prevention
		no	Disable Fileless Attack Prevention
ExceptionList: Cont	ainer for the Fileless Atta	ck Prevention Exception	List
Exception	Target	<monitored process=""></monitored>	Specify powershell.exe, wscript.exe, CScript.exe, or mshta.exe
	Label	<label></label>	Unique name of this exception
Arguments		<arguments></arguments>	Arguments to be approved
	Regex	yes	Specify yes if argument includes a regular exception
		no	Specify no if argument does not include a regular exception

PARAMETER	SETTINGS	VALUE	DESCRIPTION
Parent1		<pre><parent process=""></parent></pre>	Parent process of the monitored process
Parent2		<pre><grandparent process=""></grandparent></pre>	Grandparent process of the monitored process
Parent3		<pre><great grandparent="" process=""></great></pre>	Great grandparent process of the monitored process
Parent4		<pre><great grandparent="" great="" process=""></great></pre>	Great great grandparent process of the monitored process

## **Log Section**

The following table lists the parameters to configure individual log types. Refer to *Agent Event Log Descriptions for StellarProtect (Legacy Mode) on page 8-2* for more information about log descriptions.

**TABLE 4-5. Configuration File - Log Section Parameters** 

PARAMETER	SETTINGS	VALUE	DESCRIPTION
Configuration	Container for the Configuration section		
Feature	Container for the Feature section		
Log	Container for configuring logs		

PARAMETER	SETTINGS	VALUE	DESCRIPTION
EventLog	Enable	yes	Log the StellarProtect (Legacy Mode) events specified in the following elements
		no	Do not log the StellarProtect (Legacy Mode) events specified in the following elements
Level: Container for co	onfiguring log levels		
WarningLog	Enable	yes	Log "Warning" level events related to StellarProtect (Legacy Mode)
		no	Do not log "Warning" level events related to StellarProtect (Legacy Mode)
InformationLog	Enable	yes	Log "Information" level events related to StellarProtect (Legacy Mode)
		no	Do not log "Information" level events related to StellarProtect (Legacy Mode)
BlockedAccessLog	Enable	yes	Log files blocked by StellarProtect (Legacy Mode)
		no	Do not log files blocked by StellarProtect (Legacy Mode)

PARAMETER	SETTINGS	VALUE	DESCRIPTION
ApprovedAccessLo g	Enable	yes	Log files approved by StellarProtect (Legacy Mode)
		no	Do not log files approved by StellarProtect (Legacy Mode)
TrustedUpdaterLo	Enable	yes	Log Trusted Updater approved access
		no	Do not log Trusted Updater approved access
DLLDriver Log	Enable	yes	Log DLL/Driver approved access
		no	Do not log DLL/Driver approved access
Exception PathLog	Enable	yes	Log Application Lockdown exception path approved access
		no	Do not log Application Lockdown exception path approved access
TrustedCe rtLog	Enable	yes	Log Trusted Certifications approved access
		no	Do not log Trusted Certifications approved access

PARAMETER	SETTINGS	VALUE	DESCRIPTION
WriteProt ectionLog	Enable	yes	Log Write Protection approved access
		no	Do not log Write Protection approved access
SystemEventLog	Enable	yes	Log events related to the system
		no	Do not log events related to the system
Exception PathLog	Enable	yes	Log exceptions to Application Lockdown
		noe	Do not log exceptions to Application Lockdown
WriteProt ectionLog	Enable	yes	Log Write Protection events
		no	Do not log Write Protection events
ListLog	Enable	yes	Log events related to the Approved list
		no	Do notlog events related to the Approved list
UsbMalwareProtec tionLog	Enable	yes	Log events that trigger USB Malware Protection
		no	Do not log events that trigger USB Malware Protection

PARAMETER	SETTINGS	VALUE	DESCRIPTION
ExecutionPrevent ionLog	Enable	yes	Log events that trigger Execution Prevention
		no	Do not log events that trigger Execution Prevention
NetworkVirus ProtectionLog	Enable	yes	Log events that trigger Network Virus Protection
		no	Do not log events that trigger Network Virus Protection
IntegrityMonitori	ngLog: Container for con	figuring Integrity Monito	ring logs
FileCreatedLog	Enable	yes	Log file and folder created events
		no	Do not log file and folder created events
FileModifiedLog	Enable	yes	Log file modified events
		no	Do not log file modified events
FileDeletedLog	Enable	yes	Log file and folder deleted events
		no	Do not log file and folder deleted events
FileRenamedLog	Enable	yes	Log file and folder renamed events
		no	Do not log file and folder renamed events

PARAMETER	SETTINGS	VALUE	DESCRIPTION
RegValueModified Log	Enable	yes	Log registry value modified events
		no	Do not log registry value modified events
RegValueDeletedL og	Enable	yes	Log registry value deleted events
		no	Do not log registry value deleted events
RegKeyCreatedLog	Enable	yes	Log registry key created events
		no	Do not log registry key created events
RegKeyDeletedLog	Enable	yes	Log registry key deleted events
		no	Do not log registry key deleted events
RegKeyRen amedLog	Enable	yes	Log registry key renamed events
		no	Do not log registry key renamed events
DeviceControlLog	Enable	yes	Log storage device control events
		no	Do not log storage device control events
DebugLog	Enable	yes	Log debugging information
		no	Do not log debugging information

#### **Managed Mode Section**

The following table lists the parameters to configure Centralized Management functions.

**TABLE 4-6. Configuration File - Managed Mode Section Parameters** 

PARAMETER	SETTINGS	VALUE	DESCRIPTION		
Configuration	Container for the Configuration section				
GroupPolicy	Container for configuri	ng group policy to Stella	rOne		
SyncInterval		0 ~ 2147483647	Agent information will be updated		
		Note Unite: Minutes	periodically according to this sync period		
Agent: Container for co	onfiguring StellarProtect	(Legacy Mode) agents			
Port		<server_messages _port&gt;</server_messages 	Specify the secure port for server communications (formerly the agent listening port)		
		no	Do not log "Warning" level events related to StellarProtect (Legacy Mode)		
FixedIp		<ul> <li>A.B.C.D/E</li> <li>A,B,C,D:</li> <li>0~255</li> <li>E:1~32</li> </ul>	Specify the agent IP address (in Classless inter-domain routing (CIDR) format) to communicate with the StellarOne server		
server: Container for configuring StellarOne					
HostName		<hostname></hostname>	Specify the host name of the StellarOne		

PARAMETER	SETTINGS	VALUE	DESCRIPTION
FastPort		<logs_port></logs_port>	Specify secure port for collecting logs and status (formerly Fast Lane)
Message : Container f	or configuring automate	d messages to StellarOne	2
InitialRetryInte rval		0~2147483647  Note Unit: Seconds	Starting interval, in seconds, between attempts to resend an event to StellarOne  This interval doubles in size for each unsuccessful attempt, until it exceeds the MaxRetryInterval value
MaxRetryInterval		0~2147483647  Note  Unit: Seconds	Maximum interval between attempts to resend events to StellarOne
RegularStatusUpd ate		• 0	0: Agent information will not be updated periodically during this sync period  1: Agent information will be updated periodically during this sync period

PARAMETER	SETTINGS	VALUE	DESCRIPTION
MessageRandomiza tion	TotalGroupNum	Positive Integer (>= 1)	Specify the total number of message time groups
StellarProtect (Legacy Mode) agents respond as	OwnGroupIndex	Zero or Positive Integer, <totalgroupnum></totalgroupnum>	Specify the message time group ID number of this StellarProtect (Legacy Mode) agent
soon as possible to direct requests from StellarProtect (Legacy Mode) Central Console. For details, refer to Applying Message TimeGroups in the StellarProtect (Legacy Mode) Administrator' s Guide	TimePeriod	Zero or Positive Integer	Specify the duration of time in whole seconds that this message time group ID number will send automated messages to StellarOne when this group's message sending cycle is active  Note  Note  Message time groups do not become active if their duration is set to zero (0).
Proxy	Mode	0	Do not use a proxy (direct access)
		1	Use a proxy (manual setting)
		2	Synchronize proxy settings with Internet Explorer
HostName		<pre><pre><pre><pre><pre><pre><pre><pre></pre></pre></pre></pre></pre></pre></pre></pre>	Specify the proxy host name

PARAMETER	SETTINGS	VALUE	DESCRIPTION
Port		<pre><pre><pre><pre><pre><pre><pre><pre></pre></pre></pre></pre></pre></pre></pre></pre>	Specify the proxy port number
UserName		<pre><pre><pre><pre><pre><pre><pre><pre></pre></pre></pre></pre></pre></pre></pre></pre>	Specify the proxy user name
Password		<pre><pre><pre><pre>o</pre></pre></pre></pre>	Specify the proxy password

#### **AccountRef Section**

The following table lists the parameters to configure the StellarProtect (Legacy Mode) console controls available to the Restricted User account.

Refer to *Account Types on page 2-26* for more information about the StellarProtect (Legacy Mode) acount types.

**TABLE 4-7. Configuration File -** AccountRef **Section Parameters** 

PARAMETER	SETTINGS	VALUE	DESCRIPTION
Configuration	Container for the Confi	guration section	
Permission	Container for the Perm	ission section	
AccountRef	Container for the Accou	ıntRef section	
UIControl	ID	DetailSetting	Access the features and functions on the StellarProtect (Legacy Mode) console Settings page  Note  The Password page is not
			available to the Restricted User account.

PARAMETER	SETTINGS	VALUE	DESCRIPTION
		LockUnlock	Access the Application Lockdown setting on the <b>Overview</b> screen
		LaunchUpdater	Access the Automatically add files created or modified by the selected application installer option when a Restricted User clicks Add Item on the Approved List screen
		RecentHist oryUnapprovedFil es	Access the Block logs if a Restricted User clicks <b>Last application blocked</b> link on the <b>Overview</b> screen
		ImportExportList	Access the Import List and Export List buttons
		ListManagement	Access the following items on the <b>Approved List</b> screen:
			The <b>Delete Item</b> button
			The Update     Hash button
			<ul> <li>The Add Item &gt;         Add Files/         Folders menu     </li> </ul>

PARAMETER	SETTINGS	VALUE	DESCRIPTION
	State	yes	Enable the permission specified by ID
		no	Disable the permission specified by ID

## Frequently Asked Questions (FAQ)

#### What if the endpoint becomes infected by a threat?

Do one of the following to remove the threat on the endpoint:

- · Start a manual scan on the endpoint.
  - For more information, see Manual Scan Commands section in SLCmd Program Commands on page 3-4.
- Access the TXOne StellarProtect (Legacy Mode) Central Console console and send a scan command to start malware scanning on the endpoint.

#### Where can I get more help with TXOne StellarProtect (Legacy Mode)?

To get the most up-to-date information and support, refer to *Technical Support on page 7-1*.

# **Troubleshooting StellarProtect (Legacy Mode)**

The TXOne StellarProtect (Legacy Mode) Diagnostic Toolkit offers administrators the ability to perform a number of diagnostic functions, including:

- · Create, collect, and delete debugging logs
- Enable or disable Self Protection

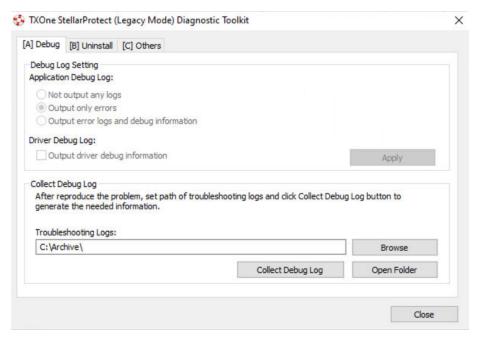


FIGURE 6-1. The TXOne StellarProtect (Legacy Mode) Diagnostic Toolkit Debug Tab A [Debug]

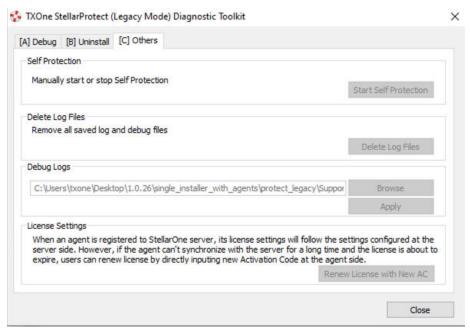


FIGURE 6-2. The TXOne StellarProtect (Legacy Mode) Diagnostic Toolkit Debug Tab B [Uninstall]

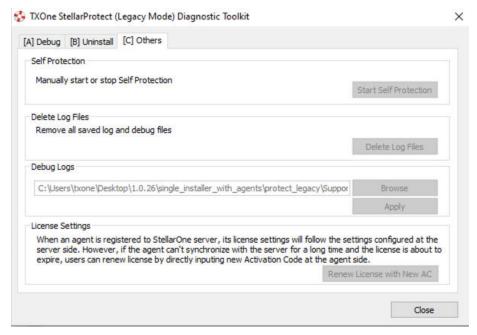


FIGURE 6-3. The TXOne StellarProtect (Legacy Mode) Diagnostic Toolkit Debug Tab C [Others]

## **Using the Diagnostic Toolkit**

If TXOne StellarProtect (Legacy Mode) experiences problems, generate a complete set of application and driver diagnostic logs for analysis, or send them to to TXOne Networks Technical Support. Both the TXOne Networks administrator and Restricted User accounts can collect the logs.

#### **Procedure**

- 1. Open the Diagnostic Toolkit and enable full logging:
  - a. Open the TXOne StellarProtect (Legacy Mode) installation folder and run WKSupportTool.exe.



#### Note

The default installation location is c:\Program Files\TXOne \StellarProtect (Legacy Mode)\.

- b. Provide the TXOne Networks administrator or Restricted User password and click **OK**.
- c. On the [A] Debug tab, select Output error logs and debug information and Output driver debug information, and click Apply.
- **2.** Reproduce the problem.
- **3.** Collect the diagnostic logs:
  - a. Reopen the Diagnostic Toolkit.
  - b. On the **[A] Debug** tab, click **Browse** to choose the location where TXOne StellarProtect (Legacy Mode) saves the logs.



#### Note

The default location for saved logs is: c:\Program Files\TXOne \SStellarProtect (Legacy Mode)\Log\Archive\.

- c. Click **OK** when finished.
- d. Click Collect Debug Log.
- e. Once the Debug Logs have been collected, click **Open Folder** to access the zipped log files for review, or to send them to TXOne Networks Technical Support.

## **Technical Support**

Support for TXOne Networks products is provided mutually by TXOne Networks and Trend Micro. All technical support goes through TXone and Trend Micro engineers.

Learn about the following topics:

- Troubleshooting Resources on page 7-2
- Contacting Trend Micro and TXOne on page 7-3
- Sending Suspicious Content to Trend Micro on page 7-5
- Other Resources on page 7-6

### **Troubleshooting Resources**

Before contacting technical support, consider visiting the following Trend Micro online resources.

#### **Using the Support Portal**

The Trend Micro Support Portal is a 24x7 online resource that contains the most up-to-date information about both common and unusual problems.

#### **Procedure**

- 1. Go to <a href="https://success.trendmicro.com">https://success.trendmicro.com</a>.
- 2. Select from the available products or click the appropriate button to search for solutions.
- **3.** Use the **Search Support** box to search for available solutions.
- If no solution is found, click Contact Support and select the type of support needed.



#### Tip

To submit a support case online, visit the following URL:

https://success.trendmicro.com/smb-new-request

A Trend Micro support engineer investigates the case and responds in 24 hours or less.

#### **Threat Encyclopedia**

Most malware today consists of blended threats, which combine two or more technologies, to bypass computer security protocols. Trend Micro and TXOne combats this complex malware with products that create a custom

defense strategy. The Threat Encyclopedia provides a comprehensive list of names and symptoms for various blended threats, including known malware, spam, malicious URLs, and known vulnerabilities.

Go to <a href="https://www.trendmicro.com/vinfo/us/threat-encyclopedia/#malware">https://www.trendmicro.com/vinfo/us/threat-encyclopedia/#malware</a> and <a href="https://www.encyclopedia.txone.com/">https://www.encyclopedia.txone.com/</a> to learn more about:

- Malware and malicious mobile code currently active or "in the wild"
- Correlated threat information pages to form a complete web attack story
- Internet threat advisories about targeted attacks and security threats
- Web attack and online trend information
- Weekly malware reports

## **Contacting Trend Micro and TXOne**

In the United States, Trend Micro and TXOne representatives are available by below contact information:

**TABLE 7-1. Trend Micro Contact Information** 

Address	Trend Micro, Incorporated	
	225 E. John Carpenter Freeway, Suite 1500	
	Irving, Texas 75062 U.S.A.	
Phone	Phone: +1 (817) 569-8900	
	Toll-free: (888) 762-8736	
Website	https://www.trendmicro.com	
Email address	support@trendmicro.com	

**TABLE 7-2. TXOne Contact Information** 

Address	TXOne Networks, Incorporated	
	222 West Las Colinas Boulevard, Suite 1650	
	Irving, TX 75039 U.S.A	
Website	https://www.txone.com	
Email address	support@txone.com	

Worldwide support offices:

https://www.trendmicro.com/us/about-us/contact/index.html
https://www.txone.com/contact/

Trend Micro product documentation:

https://docs.trendmicro.com

#### **Speeding Up the Support Call**

To improve problem resolution, have the following information available:

- Steps to reproduce the problem
- · Appliance or network information
- Computer brand, model, and any additional connected hardware or devices
- Amount of memory and free hard disk space
- Operating system and service pack version
- Version of the installed agent
- Serial number or Activation Code
- · Detailed description of install environment
- Exact text of any error message received

### **Sending Suspicious Content to Trend Micro**

Several options are available for sending suspicious content to Trend Micro for further analysis.

#### **Email Reputation Services**

Query the reputation of a specific IP address and nominate a message transfer agent for inclusion in the global approved list:

https://ers.trendmicro.com/

Refer to the following Knowledge Base entry to send message samples to Trend Micro:

http://esupport.trendmicro.com/solution/en-US/1112106.aspx

#### **File Reputation Services**

Gather system information and submit suspicious file content to Trend Micro:

https://success.trendmicro.com/solution/1059565

Record the case number for tracking purposes.

#### **Web Reputation Services**

Query the safety rating and content type of a URL suspected of being a phishing site, or other so-called "disease vector" (the intentional source of Internet threats such as spyware and malware):

https://global.sitesafety.trendmicro.com/

If the assigned rating is incorrect, send a re-classification request to Trend Micro.

#### **Other Resources**

In addition to solutions and support, there are many other helpful resources available online to stay up to date, learn about innovations, and be aware of the latest security trends.

#### **Download Center**

From time to time, TXOne Networks may release a patch for a reported known issue or an upgrade that applies to a specific product or service. To find out whether any patches are available, go to:

https://www.trendmicro.com/download/

If a patch has not been applied (patches are dated), open the Readme file to determine whether it is relevant to your environment. The Readme file also contains installation instructions.

# Log Descriptions for StellarProtect (Legacy Mode)

The following tables provides log descriptions for StellarProtect (Legacy Mode).

Topics in this section include:

- Agent Event Log Descriptions for StellarProtect (Legacy Mode) on page 8-2
- Agent Error Code Descriptions for StellarProtect (Legacy Mode) on page 8-39

## Agent Event Log Descriptions for StellarProtect (Legacy Mode)

This table details the Windows event log descriptions for StellarProtect (Legacy Mode).

EVENT ID	LEVEL	CATEGORY	EVENT DESCRIPTION
1000	Information	System	Service started.
1002	Information	System	Application Lockdown Turned On.
1004	Information	System	Disabled.
1005	Information	System	Administrator password changed.
1006	Information	System	Restricted User password changed.
1007	Information	System	Restricted User account enabled.
1008	Information	System	Restricted User account disabled.
1009	Information	System	Product activated.
1010	Information	System	Product deactivated.
1013	Information	System	Product configuration import complete: %path%
1015	Information	System	Product configuration exported to: %path%
1016	Information	System	USB Malware Protection set to Allow.
1017	Information	System	USB Malware Protection set to Block.

EVENT ID	LEVEL	CATEGORY	EVENT DESCRIPTION
1018	Information	System	USB Malware Protection enabled.
1020	Information	System	Network Virus Protection set to Allow.
1021	Information	System	Network Virus Protection set to Block.
1022	Information	System	Network Virus Protection enabled.
1025	Information	System	Memory Randomization enabled.
1027	Information	System	API Hooking Prevention set to Allow.
1028	Information	System	API Hooking Prevention set to Block.
1029	Information	System	API Hooking Prevention enabled.
1031	Information	System	DLL Injection Prevention set to Allow.
1032	Information	System	DLL Injection Prevention set to Block.
1033	Information	System	DLL Injection Prevention enabled.
1035	Information	System	Pre-defined Trusted Update enabled.
1036	Information	System	Pre-defined Trusted Update disabled.
1037	Information	System	DLL/Driver Lockdown enabled.
1039	Information	System	Script Lockdown enabled.
1041	Information	System	Script added. [Details]

EVENT ID	LEVEL	CATEGORY	EVENT DESCRIPTION
			File extension: %extension%
			Interpreter: %interpreter%
1042	Information	System	Script removed. [Details]
			File extension: %extension%
			Interpreter: %interpreter%
1044	Information	System	Exception path enabled.
1045	Information	System	Exception path disabled.
1047	Information	System	Trusted certification enabled.
1048	Information	System	Trusted certification disabled.
1049	Information	System	Write Protection enabled.
1051	Information	System	Write Protection set to Allow.
1052	Information	System	Write Protection set to Block.
1055	Information	System	Added file to Write Protection List.
			Path: %path%
1056	Information	System	Removed file from Write Protection List.
			Path: %path%
1057	Information	System	Added file to Write Protection Exception List.
			Path: %path%
			Process: %process%
1058	Information	System	Removed file from Write Protection Exception List.
			Path: %path%
			Process: %process%

EVENT ID	LEVEL	CATEGORY	EVENT DESCRIPTION
1059	Information	System	Added folder to Write Protection List.
			Path: %path%
			Scope: %scope%
1060	Information	System	Removed folder from Write Protection List.
			Path: %path%
			Scope: %scope%
1061	Information	System	Added folder to Write Protection Exception List.
			Path: %path%
			Scope: %scope%
			Process: %process%
1062	Information	System	Removed folder from Write Protection Exception List.
			Path: %path%
			Scope: %scope%
			Process: %process%
1063	Information	System	Added registry value to Write Protection List.
			Registry Key: %regkey%
			Registry Value Name: %regvalue%
1064	Information	System	Removed registry value from Write Protection List.
			Registry Key: %regkey%
			Registry Value Name: %regvalue%

EVENT ID	LEVEL	CATEGORY	EVENT DESCRIPTION
1065	Information	System	Added registry value to Write Protection Exception List.
			Registry Key: %regkey%
			Registry Value Name: %regvalue%
			Process: %process%
1066	Information	System	Removed registry value from Write Protection Exception List.
			Registry Key: %regkey%
			Registry Value Name: %regvalue%
			Process: %process%
1067	Information	System	Added registry key to Write Protection List.
			Path: %regkey%
			Scope: %scope%
1068	Information	System	Removed registry key from Write Protection List.
			Path: %regkey%
			Scope: %scope%
1069	Information	System	Added registry key to Write Protection Exception List.
			Path: %regkey%
			Scope: %scope%
			Process: %process%
1070	Information	System	Removed registry key from Write Protection Exception List.
			Path: %regkey%

EVENT ID	LEVEL	CATEGORY	EVENT DESCRIPTION
			Scope: %scope%
			Process: %process%
1071	Information	System	Custom Action set to Ignore.
1072	Information	System	Custom Action set to Quarantine.
1073	Information	System	Custom Action set to Ask Intelligent Manager
1074	Information	System	Quarantined file is restored. [Details]
			Original Location: %path%
			Source: %source%
1075	Information	System	Quarantined file is deleted. [Details]
			Original Location: %path%
			Source: %source%
1076	Information	System	Integrity Monitoring enabled.
1077	Information	System	Integrity Monitoring disabled.
1078	Information	System	Root cause analysis report unsuccessful. [Details]
			Access Image Path: %path%
1079	Information	System	Server certification imported: %path%
1080	Information	System	Server certification exported to: %path%
1081	Information	System	Managed mode configuration imported: %path%
1082	Information	System	Managed mode configuration exported to: %path%

EVENT ID	LEVEL	CATEGORY	EVENT DESCRIPTION
1083	Information	System	Managed mode enabled.
1084	Information	System	Managed mode disabled.
1085	Information	System	Protection applied to Write Protection List and Approved List while Write Protection is enabled
1088	Information	System	Windows Update Support enabled.
1089	Information	System	Windows Update Support disabled.
1094	Information	System	TXOne StellarProtect (Legacy Mode) updated.
			File applied: %file_name%
1096	Information	System	Trusted Hash List enabled.
1097	Information	System	Trusted Hash List disabled.
1099	Information	System	Storage device access set to Allow
1100	Information	System	Storage device access set to Block
1101	Information	System	Storage device control enabled
1103	Information	System	Event Log settings changed.
			[Details]
			Windows Event Log: %ON off%
			Level: Warning Log: %ON off%
			Information Log: %ON off%
			System Log: %ON off%
			Exception Path Log: %ON off%

EVENT ID	LEVEL	CATEGORY	EVENT DESCRIPTION
			Write Protection Log: %ON off%
			List Log: %ON off%
			Approved Access Log: DllDriver Log: %ON off%
			Trusted Updater Log: %ON off%
			Exception Path Log: %ON off%
			Trusted Certification Log: %ON  off%
			Trusted Hash Log: %ON off%
			Write Protection Log: %ON off%
			Blocked Access Log: %ON off%
			USB Malware Protection Log: %ON off%
			Execution Prevention Log: %ON off%
			Network Virus Protection Log: %ON off%
			Integrity Monitoring Log
			File Created Log: %ON off%
			File Modified Log: %ON off%
			File Deleted Log: %ON off%
			File Renamed Log: %ON off%
			RegValue Modified Log: %ON  off%
			RegValue Deleted Log: %ON off %
			RegKey Created Log: %ON off%
			RegKey Deleted Log: %ON off%

EVENT ID	LEVEL	CATEGORY	EVENT DESCRIPTION
			RegKey Renamed Log: %ON off %
			Device Control Log: %ON off%
			Debug Log: %ON off%
1105	Information	System	Blocked File Notification enabled.
1106	Information	System	Blocked File Notification disabled.
1107	Information	System	Administrator password changed remotely.
1111	Information	System	Fileless Attack Prevention enabled.
1500	Information	List	Trusted Update started.
1501	Information	List	Trusted Update stopped.
1502	Information	List	Approved List import started: %path%
1503	Information	List	Approved List import complete: %path%
1504	Information	List	Approved List exported to: %path%
1505	Information	List	Added to Approved List: %path %
1506	Information	List	Added to Trusted Updater List: %path%
1507	Information	List	Removed from Approved List: %path%
1508	Information	List	Removed from Trusted Updater List: %path%

EVENT ID	LEVEL	CATEGORY	EVENT DESCRIPTION
1509	Information	List	Approved List updated: %path %
1510	Information	List	Trusted Updater List updated: %path%
1513	Information	System	Added to Exception Path List. [Details]
			Type: %exceptionpathtype%
			Path: %exceptionpath%
1514	Information	System	Removed from Exception Path List. [Details]
			Type: %exceptionpathtype%
			Path: %exceptionpath%
1515	Information	System	Added to Trusted Certification List. [Details]
			Label: %label%
			Hash: %hashvalue%
			Type: %type%
			Subject: %subject%
			Issuer: %issuer%
1516	Information	System	Removed from Trusted Certification List. [Details]
			Label: %label%
			Hash: %hashvalue%
			Type: %type%
			Subject: %subject%
			Issuer: %issuer%
1517	Information	System	Added to the Trusted Hash List.%n [Details]

EVENT ID	LEVEL	CATEGORY	EVENT DESCRIPTION
			Label: %label%
			Hash: %hashvalue%
			Type: %type%
			Add to Approved List: %yes no %
			Path: %path%
			Note: %note%
1518	Information	System	Removed from the Trusted Hash List.%n [Details]
			Label: %label%
			Hash: %hashvalue%
			Type: %type%
			Add to Approved List: %yes no %
			Path: %path%
			Note: %note%
1519	Information	List	Removed from Approved List remotely: %path%
1521	Information	System	Added Fileless Attack Prevention exception.
			[Details]
			Label: %label%
			Target Process: %process_name%
			Arguments: %arguments% %regex_flag%
			Parent Process 1 Image Path: %path%

EVENT ID	LEVEL	CATEGORY	EVENT DESCRIPTION
			Parent Process 2 Image Path: %path%
			Parent Process 3 Image Path: %path%
			Parent Process 4 Image Path: %path%
1522	Information	System	Removed Fileless Attack Prevention exception.
			[Details]
			Label: %label%
			Target Process: %process_name%
			Arguments: %arguments% %regex_flag%
			Parent Process 1 Image Path: %path%
			Parent Process 2 Image Path: %path%
			Parent Process 3 Image Path: %path%
			Parent Process 4 Image Path: %path%
1523	Information	System	Maintenance Mode started
1524	Information	System	Leaving Maintenance Mode
1525	Information	System	Maintenance Mode stopped
1526	Information	List	Added to Approved List in Maintenance Mode.
			Path: %1
			Hash: %2

EVENT ID	LEVEL	CATEGORY	EVENT DESCRIPTION
1527	Information	List	Approved List updated in Maintenance Mode.
			Path: %1
			Hash: %2
2000	Information	Access Approved	File access allowed: %path%
			[Details]
			Access Image Path: %path%
			Access User: %username%
			Mode: %mode%
			List: %list%
2006	Information	Access Approved	File access allowed: %path%
			[Details]
			Access Image Path: %path%
			Access User: %username%
			Mode: %mode%
2011	Information	Access Approved	Registry access allowed.
			Registry Key: %regkey%
			Registry Value Name: %regvalue%
			[Details]
			Access Image Path: %path%
			Access User: %username%
			Mode: %mode%
2012	Information	Access Approved	Registry access allowed.
			Registry Key: %regkey%
			[Details]

EVENT ID	LEVEL	CATEGORY	EVENT DESCRIPTION
			Access Image Path: %path%
			Access User: %username%
			Mode: %mode%
2013	Information	Access Approved	Change of File/Folder allowed by Exception List: %path%
			[Details]
			Access Image Path: Access User: %username%
			Mode: %mode%
2015	Information	Access Approved	Change of Registry Value allowed by Exception List.
			Registry Key: %regkey%
			Registry Value Name: %regvalue%
			[Details]
			Access Image Path: %path%
			Access User: %username%
			Mode: %mode%
2016	Information	Access Approved	Change of Registry Key allowed by Exception List.
			Registry Key: %regkey%
			[Details]
			Access Image Path: %path%
			Access User: %username%
			Mode: %mode%
2507	Information	Access Blocked	Action completed successfully: %path%
			[Details]

EVENT ID	LEVEL	CATEGORY	EVENT DESCRIPTION
			Action: %action%
			Source: %source%
2511	Information	Access Blocked	Change of File/Folder blocked: %path%
			[Details]
			Access Image Path: %path%
			Access User: %username%
			Mode: %mode%
4500	Information	Changes in System	File/Folder created: %path%
			[Details]
			Access Image Path: %path%
			Access Process Id: %pid%
			Access User: %username%
4501	Information	Changes in System	File modified: %path%
			[Details]
			Access Image Path: %path%
			Access Process Id: %pid%
			Access User: %username%
4502	Information	Changes in System	File/Folder deleted: %path%
			[Details]
			Access Image Path: %path%
			Access Process Id: %pid%
			Access User: %username%
4503	Information	Changes in System	File/Folder renamed: %path% New Path: %path%
			[Details]

EVENT ID	LEVEL	CATEGORY	EVENT DESCRIPTION
			Access Image Path: %path%
			Access Process Id: %pid%
			Access User: %username%
4504	Information	Changes in System	Registry Value modified.
			Registry Key: %regkey%
			Registry Value Name: %regvalue%
			Registry Value Type: %regvaluetype%
			[Details]
			Access Image Path: %path%
			Access Process Id: %pid%
			Access User: %username%
4505	Information	Changes in System	Registry Value deleted.
			Registry Key: %regkey%
			Registry Value Name: %regvalue%
			[Details]
			Access Image Path: %path%
			Access Process Id: %pid%
			Access User: %username%
4506	Information	Changes in System	Registry Key created.
			Registry Key: %regkey%
			[Details]
			Access Image Path: %path%
			Access Process Id: %pid%
			Access User: %username%

EVENT ID	LEVEL	CATEGORY	EVENT DESCRIPTION
4507	Information	Changes in System	Registry Key deleted.
			Registry Key: %regkey%
			[Details]
			Access Image Path: %path%
			Access Process Id: %pid%
			Access User: %username%
4508	Information	Changes in System	Registry Key renamed.
			Registry Key: %regkey%
			New Registry Key: %regkey%
			[Details]
			Access Image Path: %path%
			Access Process Id: %pid%
			Access User: %username%
6000	Information	System	%Result%
			[Details]
			Update Source: %SERVER%
			[Original Version]
			Virus Pattern: %VERSION%
			Spyware Pattern: %VERSION%
			Digital Signature Pattern: %VERSION%
			Program Inspection Pattern: %VERSION%
			Damage Cleanup Template: %VERSION%
			Damage Cleanup Engine Configuration: %VERSION%

EVENT ID	LEVEL	CATEGORY	EVENT DESCRIPTION
			Virus Scan Engine: %VERSION%
			Damage Cleanup Engine: %VERSION%
			Scanner: %VERSION%
			[Updated Version]
			Virus Pattern: %VERSION%
			Spyware Pattern: %VERSION%
			Digital Signature Pattern: %VERSION%
			Program Inspection Pattern: %VERSION%
			Damage Cleanup Template: %VERSION%
			Damage Cleanup Engine Configuration: %VERSION%
			Virus Scan Engine: %VERSION%
			Damage Cleanup Engine: %VERSION%
			Scanner: %VERSION%
6002	Information	System	Malware scan started: %SCAN_TYPE%
			[Details]
			Files to scan: %SCAN_FOLDER_TYPE%
			Scanned folders: %PATHS%
			Excluded paths: %PATHS%
			Excluded files: %PATHS%
			Excluded extensions: %PATHS%
			[Components]

EVENT ID	LEVEL	CATEGORY	EVENT DESCRIPTION
			Virus Pattern: %VERSION%
			Spyware Pattern: %VERSION%
			Digital Signature Pattern: %VERSION%
			Program Inspection Pattern: %VERSION%
			Damage Cleanup Template: %VERSION%
			Damage Cleanup Engine Configuration: %VERSION%
			Virus Scan Engine: %VERSION%
			Damage Cleanup Engine: %VERSION%
			Scanner: %VERSION%
6003	Information	System	Malware scan completed: %SCAN_TYPE%.
			Number of infected files: %NUM %
			[Details]
			Files to scan: %SCAN_FOLDER_TYPE%
			Scanned folders: %PATHS%
			Excluded paths: %PATHS%
			Excluded files: %PATHS%
			Excluded extensions: %PATHS%
			Start date/time: %DATE_TIME%
			End date/time: %DATE_TIME%
			Number of scanned files: %NUM %

EVENT ID	LEVEL	CATEGORY	EVENT DESCRIPTION
			Number of infected files: %NUM %
			Number of cleaned files: %NUM %
			Number of files cleaned after reboot: %NUM%
			[Components]
			Virus Pattern: %VERSION%
			Spyware Pattern: %VERSION%
			Digital Signature Pattern: %VERSION%
			Program Inspection Pattern: %VERSION%
			Damage Cleanup Template: %VERSION%
			Damage Cleanup Engine Configuration: %VERSION%
			Virus Scan Engine: %VERSION%
			Damage Cleanup Engine: %VERSION%
			Scanner: %VERSION%
6005	Information	System	Malware detected: %ACTION%
			File path: %PATH%
			[Details]
			Reboot required: %NEED_REBOOT%
			[Scan Result]
			Threat type: %TYPE%
			Threat name: %NAME%

EVENT ID	LEVEL	CATEGORY	EVENT DESCRIPTION
			[Components]
			Virus Pattern: %VERSION%
			Spyware Pattern: %VERSION%
			Digital Signature Pattern: %VERSION%
			Program Inspection Pattern: %VERSION%
			Damage Cleanup Template: %VERSION%
			Damage Cleanup Engine Configuration: %VERSION%
			Virus Scan Engine: %VERSION%
			Damage Cleanup Engine: %VERSION%
			Scanner: %VERSION%
7000	Information	System	Group policy applied
			[Details]
			Old Group Name: %GROUP NAME%
			Old Policy Version: %VERSION%
			New Group Name: %GROUP NAME%
			New Policy Version: %VERSION %
8000	Information	System	Real Time Scan is enabled
8500	Information	System	Scheduled component update has been enabled. Next update will be on %TIME% (agent's local system time).

EVENT ID	LEVEL	CATEGORY	EVENT DESCRIPTION
8501	Information	System	Scheduled component update has been disabled.
1001	Warning	System	Service stopped
1003	Warning	System	Application Lockdown Turned Off.
1011	Warning	System	License Expired. Grace period enabled.
1012	Warning	System	License Expired. Grace period ended.
1019	Warning	System	USB Malware Protection disabled.
1023	Warning	System	Network Virus Protection disabled.
1026	Warning	System	Memory Randomization disabled.
1030	Warning	System	API Hooking Prevention disabled.
1034	Warning	System	DLL Injection Prevention disabled.
1038	Warning	System	DLL/Driver Lockdown disabled.
1040	Warning	System	Script Lockdown disabled.
1050	Warning	System	Write Protection disabled.
1086	Warning	System	Protection applied to Write Protection List while Write Protection is enabled.
1102	Warning	System	Storage device control disabled
1104	Warning	System	Memory Randomization is not available in this version of Windows.

EVENT ID	LEVEL	CATEGORY	EVENT DESCRIPTION
1112	Warning	System	Fileless Attack Prevention disabled.
1511	Warning	List	Unable to add to or update Approved List: %path%
1512	Warning	List	Unable to add to or update Trusted Updater List: %path%
1520	Warning	List	Unable to create Approved List because an unexpected error occurred during enumeration of the files in %1 %n
			Error Code: %2 %n
2001	Warning	Access Approved	File access allowed: %path%
			[Details]
			Access Image Path: %path%
			Access User: %username%
			Mode: %mode%
			File Hash allowed: %hash%
2002	Warning	Access Approved	File access allowed: %path%
			Unable to get the file path while checking the Approved List.
			[Details]
			Access Image Path: %path%
			Access User: %username%
			Mode: %mode%
2003	Warning	Access Approved	File access allowed: %path%
			Unable to calculate hash while checking the Approved List.
			[Details]

EVENT ID	LEVEL	CATEGORY	EVENT DESCRIPTION
			Access Image Path: %path%
			Access User: %username%
			Mode: %mode%
2004	Warning	Access Approved	File access allowed: %path%
			Unable to get notifications to monitor process.
2005	Warning	Access Approved	File access allowed: %path%
			Unable to add process to non exception list.
2007	Warning	Access Approved	File access allowed: %path%
			An error occurred while checking the Exception Path List.
			[Details]
			Access Image Path: %path%
			Access User: %username%
			Mode: %mode%
2008	Warning	Access Approved	File access allowed: %path%
			An error occurred while checking the Trusted Certification List.
			[Details]
			Access Image Path: %path%
			Access User: %username%
			Mode: %mode%
2017	Warning	Access Approved	Change of File/Folder allowed: %path%
			[Details]

EVENT ID	LEVEL	CATEGORY	EVENT DESCRIPTION
			Access Image Path: %path%
			Access User: %username%
			Mode: %mode%
2019	Warning	Access Approved	Change of Registry Value allowed.
			Registry Key: %regkey%
			Registry Value Name: %regvalue%
			[Details]
			Access Image Path: %path%
			Access User: %username%
			Mode: %mode%
2020	Warning	Access Approved	Change of Registry Key allowed.
			Registry Key: %regkey%
			[Details]
			Access Image Path: %path%
			Access User: %username%
			Mode: %mode%
2021	Warning	Access Approved	File access allowed: %path%
			An error occurred while checking the Trusted Hash List.
			[Details]
			Access Image Path: %path%
			Access User: %username%
			Mode: %mode%

EVENT ID	LEVEL	CATEGORY	EVENT DESCRIPTION
2022	Warning	Access Approved	Process allowed by Fileless Attack Prevention: %path% %argument%
			[Details]
			Access User: %username%
			Parent Process 1 Image Path: %path%
			Parent Process 2 Image Path: %path%
			Parent Process 3 Image Path: %path%
			Parent Process 4 Image Path: %path%
			Mode: Unlocked Reason: %reason%
2503	Warning	Access Blocked	Change of File/Folder blocked: %path%
			[Details]
			Access Image Path: %path%
			Access User: %username%
			Mode: %mode%
2505	Warning	Access Blocked	Change of Registry Value blocked.
			Registry Key: %regkey%
			Registry Value Name: %regvalue%
			[Details]
			Access Image Path: %path%
			Access User: %username%

EVENT ID	LEVEL	CATEGORY	EVENT DESCRIPTION
			Mode: %mode%
2506	Warning	Access Blocked	Change of Registry Key blocked.
			Registry Key: %regkey%
			[Details]
			Access Image Path: %path%
			Access User: %username%
			Mode: %mode%
2508	Warning	Access Blocked	Unable to take specified action: %path%
			[Details]
			Action: %action%
			Source: %source%
2509	Warning	Access Blocked	File access blocked: %path%
			[Details]
			Access Image Path: %path%
			Access User: %username%
			Mode: %mode%
			Reason: Not in Approved List
			File Hash blocked: %hash%
2510	Warning	Access Blocked	File access blocked: %path%
			[Details]
			Access Image Path: %path%
			Access User: %username%
			Mode: %mode%
			Reason: Hash does not match expected value

EVENT ID	LEVEL	CATEGORY	EVENT DESCRIPTION
			File Hash blocked: %hash%
2512	Warning	Access Blocked	Change of Registry Value blocked.
			Registry Key: %regkey%
			Registry Value Name: %regvalue%
			[Details]
			Access Image Path: %path%
			Access User: %username%
			Note  Enabling the Service  Creation Prevention feature triggers Event ID 2512.
2513	Warning	Access Blocked	Process blocked by Fileless Attack Prevention: %path% %argument%
			[Details]
			Access User: %username%
			Parent Process 1 Image Path: %path%
			Parent Process 2 Image Path: %path%
			Parent Process 3 Image Path: %path%
			Parent Process 4 Image Path: %path%
			Mode: locked
			Reason: %reason%

EVENT ID	LEVEL	CATEGORY	EVENT DESCRIPTION
2514	Warning	Access Blocked	File access blocked: %BLOCKED_FILE_PATH%
			[Details]
			Access Image Path: %PARENT_PROCESS_PATH%
			Access User: %USER_NAME%
			Reason: Blocked file is in a folder that has the case sensitive attribute enabled.
3000	Warning	USB Malware	Device access allowed: %path%
		Protection	[Details]
			Access Image Path: %path%
			Access User: %username%
			Device Type: %type%
3001	Warning	USB Malware Protection	Device access blocked: %path%
			[Details]
			Access Image Path: %path%
			Access User: %username%
			Device Type: %type%
3500	Warning	Network Virus Protection	Network virus allowed: %name %
			[Details]
			Protocol: TCP Source IP Address: %ip_address%
			Source Port: %port%
			Destination IP Address: %ip_address%
			Destination Port: 80

EVENT ID	LEVEL	CATEGORY	EVENT DESCRIPTION
3501	Warning	Network Virus Protection	Network virus blocked: %name %
			[Details]
			Protocol: TCP Source IP Address: %ip_address%
			Source Port: %port%
			Destination IP Address: %ip_address%
			Destination Port: 80
4000	Warning	Process Protection Event	API Hooking/DLL Injection allowed: %path%
			[Details]
			Threat Image Path: %path%
			Threat User: %username%
4001	Warning	Process Protection Event	API Hooking/DLL Injection blocked: %path%
			[Details]
			Threat Image Path: %path%
			Threat User: %username%
4002	Warning	Process Protection Event	API Hooking allowed: %path%
			[Details]
			Threat Image Path: %path%
			Threat User: %username%
4003	Warning	Process Protection Event	API Hooking blocked: %path%
			[Details]
			Threat Image Path: %path%
			Threat User: %username%

EVENT ID	LEVEL	CATEGORY	EVENT DESCRIPTION
4004	Warning	Process Protection Event	DLL Injection allowed: %path%
			[Details]
			Threat Image Path: %path%
			Threat User: %username%
4005	Warning	Process Protection	DLL Injection blocked: %path%
		Event	[Details]
			Threat Image Path: %path%
			Threat User: %username%
5000	Warning	Device Control	Storage device access allowed: %PATH%
			[Details]
			Access Image path: %PATH%
			Access User: %USERNAME%
			Device Type: %TYPE% %DEVICEINFO%
5001	Warning	Device Control	Storage device access blocked: %PATH%
			[Details]
			Access Image path: %PATH%
			Access User: %USERNAME%
			Device Type: %TYPE% %DEVICEINFO%
6001	Warning	System	Update failed: %ERROR_MSG% (%ERROR_CODE%)
			[Details]
			Update Source: %SERVER%
			[Original Version]

EVENT ID	LEVEL	CATEGORY	EVENT DESCRIPTION
			Virus Pattern: %VERSION%
			Spyware Pattern: %VERSION%
			Digital Signature Pattern: %VERSION%
			Program Inspection Pattern: %VERSION%
			Damage Cleanup Template: %VERSION%
			Damage Cleanup Engine Configuration: %VERSION%
			Virus Scan Engine: %VERSION%
			Damage Cleanup Engine: %VERSION%
			Scanner: %VERSION%
			[Updated Version]
			Virus Pattern: %VERSION%
			Spyware Pattern: %VERSION%
			Digital Signature Pattern: %VERSION%
			Program Inspection Pattern: %VERSION%
			Damage Cleanup Template: %VERSION%
			Damage Cleanup Engine Configuration: %VERSION%
			Virus Scan Engine: %VERSION%
			Damage Cleanup Engine: %VERSION%
			Scanner: %VERSION%

EVENT ID	LEVEL	CATEGORY	EVENT DESCRIPTION
6004	Warning	System	Malware scan unsuccessful: %SCAN_TYPE% %ERROR%
			[Details]
			Files to scan: %SCAN_FOLDER_TYPE%
			Scanned folders: %PATHS%
			Excluded paths: %PATHS%
			Excluded files: %PATHS%
			Excluded extensions: %PATHS%
			Start date/time: %DATE_TIME%
			End date/time: %DATE_TIME%
			Number of scanned files: %NUM %
			Number of infected files: %NUM %
			Number of cleaned files: %NUM %
			Number of files cleaned after reboot: %NUM%
			[Components]
			Virus Pattern: %VERSION%
			Spyware Pattern: %VERSION%
			Digital Signature Pattern: %VERSION%
			Program Inspection Pattern: %VERSION%
			Damage Cleanup Template: %VERSION%
			Damage Cleanup Engine Configuration: %VERSION%

EVENT ID	LEVEL	CATEGORY	EVENT DESCRIPTION
			Virus Scan Engine: %VERSION%
			Damage Cleanup Engine: %VERSION%
			Scanner: %VERSION%
6006	Warning	System	Malware detected. Unable to perform scan actions: %PATH%
			[Details]
			First action: %1ST_ACTION%
			Second action: %2ND_ACTION %
			Threat type: %TYPE%
			Threat name: %NAME%
			[Components]
			Virus Pattern: %VERSION%
			Spyware Pattern: %VERSION%
			Digital Signature Pattern: %VERSION%
			Program Inspection Pattern: %VERSION%
			Damage Cleanup Template: %VERSION%
			Damage Cleanup Engine Configuration: %VERSION%
			Virus Scan Engine: %VERSION%
			Damage Cleanup Engine: %VERSION%
			Scanner: %VERSION%
6007	Warning	Maintenance Mode	Malware detected in Maintenance Mode (file

EVENT ID	LEVEL	CATEGORY	EVENT DESCRIPTION
			quarantine successful): %PATH %
			[Details]
			Component versions: Virus Pattern: %VERSION%
			Spyware Pattern: %VERSION%
			Digital Signature Pattern: %VERSION%
			Program Inspection Pattern: %VERSION%
			Damage Cleanup Template: %VERSION%
			Damage Cleanup Engine Configuration: %VERSION%
			Virus Scan Engine: %VERSION%
			Damage Cleanup Engine: %VERSION%
			Scanner: %VERSION%
6008	Warning	Maintenance Mode	Malware detected in Maintenance Mode (file quarantine unsuccessful): %PATH%
			[Details]
			Component versions: Virus Pattern: %VERSION%
			Spyware Pattern: %VERSION%
			Digital Signature Pattern: %VERSION%
			Program Inspection Pattern: %VERSION%

EVENT ID	LEVEL	CATEGORY	EVENT DESCRIPTION
			Damage Cleanup Template: %VERSION%
			Damage Cleanup Engine Configuration: %VERSION%
			Virus Scan Engine: %VERSION%
			Damage Cleanup Engine: %VERSION%
			Scanner: %VERSION%
6009	Warning	Maintenance Mode	Malware detected in Maintenance Mode: %PATH%
			[Details]
			Component versions: Virus Pattern: %VERSION%
			Spyware Pattern: %VERSION%
			Digital Signature Pattern: %VERSION%
			Program Inspection Pattern: %VERSION%
			Damage Cleanup Template: %VERSION%
			Damage Cleanup Engine Configuration: %VERSION%
			Virus Scan Engine: %VERSION%
			Damage Cleanup Engine: %VERSION%
			Scanner: %VERSION%
7001	Warning	System	Unable to synchronize group policy
			[Details]

EVENT ID	LEVEL	CATEGORY	EVENT DESCRIPTION	
			Old Group Name: %GROUP NAME%	
			Old Policy Version: %VERSION%	
			New Group Name: %GROUP NAME%	
			New Policy Version: %VERSION %	
			Reason: %Reason%	
8001	Warning	System	Real Time Scan is disabled.	
8010	Warning	System	Incoming files were scanned by antivirus. Action was taken according to settings.	
			• File Path: %PATH%	
			• File Hash: %HASH%	
			Threat Type: %TYPE%	
			Threat Name: %NAME%	
			Action Result: %INTEGER%	
			• Quarantine Path: %PATH%	
8011	Warning	System	Application execution was blocked by antivirus.	
			• Process Image Path: %PATH%	
			• File Hash: %HASH%	
			Threat Type: %TYPE%	
			Threat Name: %NAME%	

## Agent Error Code Descriptions for StellarProtect (Legacy Mode)

This list describes the various error codes used in StellarProtect (Legacy Mode) agent.

CODE	DESCRIPTION
0x00040200	Operation successful.
0x80040201	Operation unsuccessful.
0x80040202	Operation unsuccessful.
0x00040202	Operation partially successful.
0x00040203	Requested function not installed.
0x80040203	Requested function not supported.
0x80040204	Invalid argument.
0x80040205	Invalid status.
0x80040206	Out of memory.
0x80040207	Busy. Request ignored.
0x00040208	Retry. (Usually the result of a task taking too long)
0x80040208	System Reserved. (Not used)
0x80040209	The file path is too long.
0x0004020a	System Reserved. (Not used)
0x8004020b	System Reserved. (Not used)
0x0004020c	System Reserved. (Not used)
0x0004020d	System Reserved. (Not used)
0x8004020d	System Reserved. (Not used)

CODE	DESCRIPTION
0x0004020e	Reboot required.
0x8004020e	Reboot required for unexpected reason.
0x0004020f	Allowed to perform task.
0x8004020f	Permission denied.
0x00040210	System Reserved. (Not used)
0x80040210	Invalid or unexpected service mode.
0x00040211	System Reserved. (Not used)
0x80040211	Requested task not permitted in current status. Check license.
0x00040212	System Reserved. (Not used)
0x00040213	System Reserved. (Not used)
0x80040213	Passwords do not match.
0x00040214	System Reserved. (Not used)
0x80040214	System Reserved. (Not used)
0x00040215	Not found.
0x80040215	"Expected, but not found."
0x80040216	Authentication is locked.
0x80040217	Invalid password length.
0x80040218	Invalid characters in password.
0x00040219	Duplicate password. Administrator and Restricted User passwords cannot match.
0x80040220	System Reserved. (Not used)
0x80040221	System Reserved. (Not used)
0x80040222	System Reserved. (Not used)

CODE	DESCRIPTION
0x80040223	File not found (as expected, and not an error).
0x80040224	System Reserved. (Not used)
0x80040225	System Reserved. (Not used)
0x80040240	Library not found.
0x80040241	Invalid library status or unexpected error in library function.
0x80040260	System Reserved. (Not used)
0x80040261	System Reserved. (Not used)
0x80040262	System Reserved. (Not used)
0x80040263	System Reserved. (Not used)
0x80040264	System Reserved. (Not used)
0x00040265	System Reserved. (Not used)
0x80040265	System Reserved. (Not used)
0x80040270	System Reserved. (Not used)
0x80040271	System Reserved. (Not used)
0x80040272	System Reserved. (Not used)
0x80040273	System Reserved. (Not used)
0x80040274	System Reserved. (Not used)
0x80040275	System Reserved. (Not used)
0x80040280	Invalid Activation Code.
0x80040281	Incorrect Activation Code format.

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