



Quick Upgrade Guide

Document # 10M00760A, June 2008

Please note! VeraSMART will not install on Windows 2000 PCs. If a move to another PC is called for, follow the **PC Transfer & Upgrade Procedure**.

Basic Upgrade Procedure

- 1 Begin the software installation from the VeraSMART CD or download file and follow the simple instructions to upgrade the product.
- 2 Use the **Setup Guide** to read about what's new in this version (access this guide via **Help > More Documentation > VeraSMART Setup Guide**).

PC Transfer & Upgrade Procedure

At the old PC

- 1 Redirect call collection to the new PC. This includes moving phone lines and/or administering your phone system to send CDR to the new PC.
- 2 Place in the **\Archives** data folder all archive (.ARC) files that you wish to move to the new PC.
- 3 Begin the upgrade from the VeraSMART CD or download file, select to transfer the application to another PC, and then follow instructions to create a transfer package. When ready, move the **Transfer Archive** folder to the new PC.

At the new PC

- 4 Open the **Transfer Archive** folder and double-click **TransferArchive.exe**. At the Transfer Ready screen, click **OK** and proceed with the upgrade from the VeraSMART CD or download file.
- 5 When the upgrade completes, open the VeraSMART program. You will receive instructions to re-license the product in this computer.
- 6 Reconfigure call collection (access **Call Accounting > Call Collection > CDR Sources**) for each CDR Source and then enable rating for all.
- 7 Use the **Setup Guide** to read about what's new in this version (access this guide via **Help > More Documentation > VeraSMART Setup Guide**).