

FAQ for Adobe® PageMaker® Users

Frequently Asked Questions

Q. What are the plans for future development of Adobe PageMaker software?

A. Widely credited with launching the desktop publishing revolution (together with the Apple Macintosh and Adobe PostScript® printers), Adobe PageMaker has enjoyed a long and venerable product life. When it was first released 20 years ago, in 1985, it transformed the way designers work. Since then, it has introduced many innovative design and layout features, and served millions of design customers worldwide. However, it was first created when coding standards were quite different and its role as a leading publishing tool has now passed to Adobe InDesign CS2, which offers a more extensive design toolset and a modern codebase that can adapt easily and swiftly to the needs of today's designers. That's why Adobe no longer plans to develop and release any feature-based versions of Adobe PageMaker, nor do we plan to offer a version of PageMaker with native support for Mac OS X. While we continue to sell PageMaker 7.0 and to offer technical support and customer service for it, we encourage you to switch to Adobe InDesign CS2. As a loyal PageMaker customer, you're entitled to special pricing for this upgrade, and you'll find a lot of support for making the transition.

Q. Will Adobe continue to have maintenance releases or patches to Adobe PageMaker 7.0?

A. At this time, Adobe has no plans to provide maintenance releases or patches for Adobe PageMaker 7.0, nor to offer a version that natively supports Mac OS X (you can run PageMaker 7.0 in Classic mode on Mac OS X systems that support it). However, Adobe continues to monitor user experience in case issues should arise.

Q. What are my options for upgrading from PageMaker to InDesign CS2?

A. We highly recommend upgrading from Adobe PageMaker to Adobe InDesign CS2 PageMaker Upgrade, a full version of InDesign CS2 that's been specially priced at \$349 (U.S.) just for PageMaker users. We expect to ship InDesign CS2 PageMaker Upgrade in May 2005 and are accepting pre-orders today on the Adobe Store (www.adobe.com/store). Purchase the upgrade directly through the online Adobe store or from any Adobe Authorized Reseller. To install the InDesign CS2 PageMaker Upgrade, you must have a valid serial number from any previous version of PageMaker.

Q. What are the main benefits of upgrading to InDesign CS2 over remaining with PageMaker?

A. The question some PageMaker users ask is "Why switch when my product works?" The answer is simple: Adobe InDesign CS2 works significantly better. InDesign CS2 combines the best aspects of PageMaker with productivity-enhancing features that take page design to a new level, so you can work smarter and faster than ever. Designed for the latest technologies, InDesign runs smoothly on Mac OS X, Windows 2000, and Windows XP systems. InDesign CS2 integrates tightly with the other Adobe products you use every day, including Adobe Photoshop®, Illustrator®, GoLive®, and Acrobat® software, so you can move between these products efficiently to get your work done. It's packed with innovative features that can handle any page design project from a one-page flyer to a complex book with a detailed index, including multiple undo/redo, flexible table creation, character styles, and state-of-the-art printing controls. It also expands your creative toolkit with editable drop shadows, gradients, arrowheads, stroke styles, and more. InDesign CS2 is also a component of Adobe Creative Suite 2, the complete design environment for print, Web, and mobile publishing. For details about Adobe Creative Suite 2, visit www.adobe.com/creativesuite.

Q. Are there other reasons to switch from PageMaker to InDesign CS2?

A. Adobe InDesign CS2 delivers a number of features that appeal strongly to PageMaker users, including:

- **Story Editor** Enter, edit, and format text in the Story Editor, an integrated word-processing view that works similarly to one in PageMaker and helps you change and copy-fit text efficiently.

- **Control palette** Use the context-sensitive Control palette to style text, edit graphics, and fine-tune tables—a handy alternative to switching among the Character, Paragraph, Transform, Stroke, and Table palettes.
 - **Direct PDF export** Export PDF files in Adobe Acrobat 7.0 (PDF 1.6), 6.0 (PDF 1.5), 5.0 (PDF 1.4), and 4.0 (PDF 1.4) format using built-in controls—you no longer need to install a PostScript® driver and Acrobat Distiller to export PDF files!
 - **Multiple undo/redo** Undo or redo a virtually unlimited number of steps. Almost any action you can take can be undone or redone, so you can experiment more freely with your design ideas.
 - **Character styles** Quickly apply consistent text formatting to short runs of text using character styles, which can include a rich set of formatting attributes.
 - **High-resolution preview of graphics** Display low-resolution versions of graphics for faster performance. Then switch individual images to high-resolution display with a quick shortcut.
 - **Arrowheads/Stroke style editor** Apply built-in strokes and arrowheads to the beginning and end of lines. Also, create and save custom stroke styles with stripes, dots, or dashes.
 - **Gradients** Define and apply linear or radial gradients. Then apply them to the stroke and fill of graphics and text. These items—even text—remain completely editable.
 - **Transparency** Apply editable drop shadows, feathering, and other opacity settings to produce natural-looking transparent effects in InDesign. Maintain soft edges when placing transparent Photoshop files.
 - **Tables** Create tables within InDesign in a few quick steps. Also import Word and Excel tables directly or turn tab-delimited text files into tables. Then refine how the tables look with automated controls.
 - **Outstanding typography** Automatically produce the best line breaks possible using the unique Paragraph Composer. Also create ligatures, hang punctuation, insert special characters, identify missing fonts on-screen, and produce beautifully kerned text automatically. Set type using new OpenType® fonts with complete access to a wide range of OpenType characters, including basic fractions, discretionary ligatures, and more.
- Printing** Print InDesign files reliably to PostScript Level 2, PostScript 3™, and non PostScript printing devices using an efficient printing interface that reflects the input of thousands of print professionals worldwide. Prevent costly mistakes before they appear on film or on press by using the new Separations Preview and Flatten Preview palettes to evaluate plates and transparency flattener settings onscreen.
- **Native support for Mac OS X** Run InDesign CS2 on Mac OS X, version 10.2.8–10.3.8. InDesign has supported Mac OS X since InDesign 2.0 was released in January 2002.

In addition to these features—many of which have been on PageMaker users’ wish lists for some time—InDesign CS2 is packed with new and exciting features, such as Adobe Bridge, object styles, the ability to control the visibility of layers in Photoshop and PDF files, and snippets (re-usable parts of an InDesign page), which strengthen your design toolkit. For more information, visit www.adobe.com/indesign.

Q. Didn’t Adobe used to offer a product called Adobe InDesign CS PageMaker Edition? What happened to that? Why aren’t you updating it for InDesign CS2?

A. Yes, Adobe previously offered PageMaker users a special version of InDesign CS called Adobe InDesign CS PageMaker Edition, also priced at \$349 (U.S.), to support making the switch from PageMaker to InDesign. This special version included the following:

- **Adobe InDesign CS software** with all of the productivity-enhancing layout and design features it offered.
- **The Adobe PageMaker Plug-in Pack**, a set of plug-ins that added popular PageMaker features to InDesign CS, such as the ability to open PageMaker 6.0 files, switch shortcuts in InDesign to match those in PageMaker, basic imposition support, data merge, automated bullets, and more. (See the next question for more details about these features.)
- **Comprehensive training materials** produced specifically to help PageMaker users get to work quickly and explore InDesign features more deeply.

We are not updating this version for InDesign CS2. Instead, we’ve incorporated the “add-on” features offered in the PageMaker Plug-in Pack directly into InDesign CS2. In other words, the basic imposition, data merge, and other features designed to ensure that PageMaker users have all of the functionality they need are now a standard part of InDesign CS2. PageMaker users can still get special pricing, however, through the InDesign CS2 PageMaker Upgrade.

Q. What are the PageMaker specific features that are now included in InDesign CS2 (and that were formerly part of the Adobe PageMaker Plug-in Pack as noted in the previous question)?

A. Adobe InDesign CS2 incorporates the features below to ensure that PageMaker users have all of the functionality they need for a smooth transition:

- **Publication converter for PageMaker 6.0 files** Convert PageMaker 6.0 document and templates to InDesign CS2 format, and in some cases even fix damaged PageMaker files or open previously unopenable PageMaker files (with limitations). This capability expands the conversion support that has long been built into InDesign, enabling you to open PageMaker 6.5–7.x and QuarkXPress 3.3–4.x documents.
- **InBooklet Special Edition (SE) plug-in** Automatically rearrange a document's pages into printer spreads for professional printing with complete control over margins, gaps, bleeds, creep, and crossover traps—a process known as imposition. The InBooklet SE plug-in—created by third-party developer A Lowly Apprentice Productions (ALAP)—offers this selection of imposition styles: 2-up saddle stitch, 2-up perfect bound, and 2-, 3-, and 4-up consecutive.
- **Automated bullets and numbering** Automatically create and style bulleted and numbered lists or save them as part of paragraph styles. Numbered lists update automatically when changes are made.
- **Data merge** Create customized publications, such as catalogs, direct mail campaigns, business cards, form letters, and mailing labels by merging data from a spreadsheet or database into your InDesign CS2 layouts.
- **Position tool** Resize and move images and their frames or reposition content in relation to frames using the handy Position tool, which works similarly to the Crop tool in PageMaker.
- **PageMaker compatible keyboard shortcuts** Work at peak efficiency by switching the keyboard shortcuts in InDesign CS2 to match the shortcuts you've already learned for PageMaker.
- **PageMaker toolbar** Enjoy easy access to commonly used commands through a Windows-style toolbar similar to ones used in Acrobat and Microsoft Word. Available for both Mac OS and Windows users.

Previously this functionality was available through the Adobe PageMaker Plug-in Pack, which you could add on to InDesign CS or Adobe Creative Suite, or through Adobe InDesign CS PageMaker Edition (which is no longer offered because the functionality is now a standard part of InDesign CS2).

Pricing and Availability

Q. How much does Adobe InDesign CS2 cost? How much does Adobe InDesign CS2 PageMaker Upgrade cost?

A. The table below lists the estimated street prices for retail and upgrade versions of Adobe InDesign CS2 (prices exclude applicable taxes and shipping):

Region	Retail Price (ESP)	Upgrade Price (ESP)	InDesign CS2 PageMaker Upgrade
U.S. and Canada	\$699 (U.S.)	\$169 (U.S.)	\$349 (U.S.)
Europe	1129 € (Euros)	249 € (Euros)†	529 € (Euros)†
Japan	¥88,000	¥25,000	¥65,000
Rest of World (ROW)	\$699 (U.S.)	\$169 (U.S.)	\$349 (U.S.)

Volume licensing options are also available. That information will be available on the Adobe Web site at www.adobe.com/store/openoptions/main.html after the product is announced.

† Upgrades for Danish, Finnish, and Norwegian versions may be 5% higher.

Q. I really want to upgrade from PageMaker to InDesign today and can't wait until your expected ship date in May 2005. Can I still get Adobe InDesign CS PageMaker Edition?

A. Yes. We will continue to sell Adobe InDesign CS PageMaker Edition, as well as Adobe PageMaker Plug-in Pack (for those who already own InDesign CS), until InDesign CS2 is available to ship. You may purchase Adobe InDesign CS PageMaker Edition from the Adobe Store (www.adobe.com/store) or from an Adobe Authorized Reseller for \$349 (U.S.), plus applicable taxes and shipping. To install this upgrade, you must have a valid PageMaker serial number. If you already own InDesign CS but want to add on the PageMaker features described earlier in this document, you can purchase and download the Adobe PageMaker Plug-in Pack from the Adobe Store for \$49 (U.S.).

System Requirements

Q. Does Adobe InDesign CS2 PageMaker Upgrade support Mac OS X and Windows XP natively?

A. Yes it does—what's more, InDesign has supported these two platforms since Adobe InDesign 2.0 was released in January 2002.

Q. Will you release a Mac OS X compatible version of Adobe PageMaker 7.0 ?

A. No, Adobe has no plans to update Adobe PageMaker 7.0, so we will not be releasing a new version to support Mac OS X natively. You can run Adobe PageMaker in Classic Mode on OS X systems that still support Classic Mode.

Q. What are the system requirements for Adobe InDesign CS2 PageMaker Upgrade on the Mac OS? on Windows?

A. Before upgrading from PageMaker to InDesign CS2, we encourage you to make sure that your system meets the minimum system requirements listed below:

System	Mac OS	Windows
Processor	PowerPC® G3, G4, or G5 processor	Intel® Pentium® III or 4 processor
Operating system	Mac OS X (version 10.2.8–10.3.8)	Microsoft® Windows® 2000 with Service Pack 3 or Windows XP
RAM	256 MB (320+ MB recommended)	256 MB (320+ MB recommended)
Available hard-disk space for installation*	870 MB	850 MB
CD-ROM drive	Yes	Yes
Monitor resolution	1024x768 monitor resolution with 16-bit or greater video card	1024x768 monitor resolution with 16-bit or greater video card
PostScript printer	Adobe PostScript Level 2 or Adobe PostScript 3 required	Adobe PostScript Level 2 or Adobe PostScript 3 required
Multimedia support	QuickTime 6.0** or later installed	QuickTime 6.0** or later installed
Product activation	Internet or phone connection	Internet or phone connection
Adobe Stock Photos†	Broadband Internet connection	Broadband Internet connection

* During installation, you will need at least 500MB more free hard disk space for the installer to work properly. If you don't have this space available, the installer will alert you. In addition, a portion of these files—Adobe common files such as Adobe Bridge or online Help—must be installed on your main hard drive. If you install on an external drive, the installer will install the application on the external drive and the Adobe common files on your main drive.

** Included with Mac OS X, v. 10.2.8–10.3.8, and available for free on the Apple Web site.

† The Adobe Stock Photos service may not be available in all countries, languages, and currencies and is subject to change. Use of the service is governed by the Adobe Stock Photos Terms of Service. For details, visit www.adobe.com/adobestockphotos.

Q. I need to upgrade to InDesign CS PageMaker Edition right away. What are the system requirements for that version of InDesign?

A. Here are the minimum system requirements for InDesign CS PageMaker Edition:

System	Mac OS	Windows
Processor	PowerPC G3, G4, or G5 processor	Intel Pentium II, III, or 4 processor
Operating system	Mac OS X (version 10.2 and 10.3)	Microsoft Windows 2000 with Service Pack 2, Windows XP Home Edition, and Windows XP Professional Edition
RAM	128 MB	128 MB
Available hard-disk space for installation	InDesign CS: 350 MB PageMaker Plug-in Pack: 237 MB	InDesign CS: 312 MB PageMaker Plug-in Pack: 258 MB
CD-ROM drive	Yes	Yes
Monitor resolution	256-color at 1024x768 monitor resolution	Video card that supports 256-color at 1024x768
PostScript printer	Adobe PostScript Level 2 or Adobe PostScript 3 required	Adobe PostScript Level 2 or Adobe PostScript 3 required

Q. Can I use Adobe InDesign CS2 on Tiger (Mac OS X, version 10.4)?

A. At this time, Mac OS X version 10.4 has not yet been released, so compatibility testing for InDesign, and other components of Adobe Creative Suite 2, is not complete. For updated information once Tiger becomes publicly available, visit www.adobe.com/creativesuite.

Support for Making the Switch from PageMaker to InDesign**Q. Is InDesign easy for PageMaker users to learn?**

A. Yes! First of all, InDesign is designed to integrate tightly with other Adobe products. For example, if you use Photoshop and Illustrator, you can get up to speed quickly with InDesign just by applying what you already know. In addition, while InDesign has a more modern look and feel than PageMaker, these products share the Adobe standard interface you know well—so many of your PageMaker skills will translate directly to working in InDesign. You can even switch the keyboard shortcuts to match the ones you know from PageMaker 7.0 (and you can edit any shortcut to be what you want). A guide on converting from PageMaker to InDesign is available in the InDesign area of the Adobe Web site at www.adobe.com/indesign.

Q. Can I open PageMaker documents in InDesign CS2?

A. Yes, InDesign CS2 opens PageMaker 6.0–7.x files directly through the File > Open command. InDesign is able to map PageMaker layout elements to InDesign equivalents to preserve the look and feel of documents as closely as possible.

Q. How do I find service providers who are experienced at printing InDesign files?

A. Visit partners.adobe.com/asn/partnerfinder. Then click Search for an ASN Service Provider, fill out the online form, and click Search. The Adobe Partner Finder enables you to search by product and metropolitan area to locate the InDesign printing support you need. If you do not find the service provider you need, you can e-mail Adobe for help. You can even request that Adobe provide information to your current service provider about how to work with InDesign files (we have comprehensive training information available).

Q. Where do I find trainers who will train on InDesign?

A. Many of Adobe's ASN Training Providers support InDesign. Just visit partners.adobe.com/asn/partnerfinder. Then click Search for an ASN Training Provider, fill out the online form, and click Search. In addition, the InDesign product area on the Adobe Web site provides comprehensive information about training videos from Total Training, newsletters of InDesign tips and techniques, third-party books, and other resources that can help you master InDesign quickly and make the most of its powerful tools. For more details, visit www.adobe.com/indesign.

More about PageMaker Support**Q. Will Adobe continue to sell Adobe PageMaker 7.0?**

A. Yes. Adobe PageMaker 7.0 continues to be a popular layout tool, so Adobe continues to sell it. However, we strongly encourage PageMaker customers to take advantage of special pricing and in-depth support to switch to InDesign CS2.

Q. Will Adobe continue to provide technical support and customer service for PageMaker users?

A. Yes, Adobe continues to provide technical support and customer service for PageMaker users. Registered users of PageMaker 7.x (as well as other current Adobe products) are eligible to receive complimentary person-to-person support on issues relating to installation and product defects, including crashes and errors caused by Adobe software. In addition, Adobe offers online help through the Adobe Knowledgebase and Adobe Studio. Adobe also offers several levels of flexibly priced Expert Support for more in-depth technical help with Adobe software. In North America, Adobe Customer Service provides information about sales, products, policies, training resources, and programs for all Adobe customers seven days a week from 6 a.m. to 8 p.m. Pacific time (visit www.adobe.com/support/intlsupport.html to locate support providers in other regions worldwide). For more information about our support policies, visit www.adobe.com/support.