

**From:** [Bette Pinter](#)  
**To:** [BOCrfc2015](#)  
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I live in a rural area in southwest Missouri. Internet access is a huge pain! For the past few years I have used a WiFi connection. It is sporadic, often very slow, makes simple update downloads last 2 to 3 hours. Plus it depends on the weather as does my satellite TV (DirecTV). When the weather is poor, there is no way to know if there are tornado warnings, etc. as the connections all fizzle away and we are not close enough to the areas with warning sirens to hear them. My cell phone is just as bad.

This has been very difficult for us. We are from a huge city (suburban Chicago) where we had Broadband for almost everything.

I know many of our neighbors have these same problems, too.

If Broadband could be provided via our local electric coop (Ozark Electric), we would happily pay as long as the price was reasonable.

Thanks in advance for your help!

Bette Pinter