

VA OFFICE OF TRIBAL GOVERNMENT RELATIONS EASTERN REGION SUMMIT





The Indian Health Service - Overview



Today's talk will focus on:

- The VA-IHS MOU
- An overview of the Indian Health Service
- An overview of the Nashville Area
- Some of the quality assurance and quality improvement programs of the IHS
- Some VA collaborations within the Nashville Area
- Establishments POC – Champions of Collaboration



VA/IHS Memorandum of Understanding



- Goal is to improve the health status of American Indian and Alaska Native veterans
- Signed in November 2010
- Provides for coordination, collaboration, and resource-sharing between IHS and VA
- Established an implementation task force and requires tribal consultation
- Twelve work groups created to identify areas for improvement and implement change



MOU Accomplishments



- IHS is helping in the development of a common electronic health record user interface between the VA and Department of Defense.
- IHS is working to improve telemedicine services for veterans and is developing a post traumatic stress disorder broadcast program specific to American Indian and Alaska Native veterans.



MOU Accomplishments



- Started pilot pharmacy program between VA Consolidated Mail Outpatient Pharmacy and Phoenix IHS
- Increased Native Americans served through the VA Home Based Primary Care program. There are many sites around the country actively participating in this program, including 3 in the Nashville Area.



Health & Human Services



Secretary of the Department of
Health & Human Services
Kathleen Sebelius





Who we are...



- *Our Mission...* In partnership with American Indian and Alaska Native people, is to raise their physical, mental, social, and spiritual health to the highest level.



Agency Priorities



- Dr. Yvette Roubideaux, Director of the IHS:
- Renew and strengthen our partnership with Tribes
- Bring reform to IHS
- Improve the quality of and access to care
- Ensure that our work is transparent, accountable, fair, and inclusive



IHS Initiatives to Improve Quality of and Access to Care



- Special Diabetes Program for Indians
 - ✓ <http://www.ihs.gov/MedicalPrograms/Diabetes/index.cfm?module=programsSDPI>
- Healthy Weight for Life Initiative
 - ✓ <http://www.ihs.gov/healthyweight>
- Million Hearts Campaign
- Partnership for Patients
- Let's Move in Indian Country
 - ✓ IHS Baby-Friendly Hospital Initiative



Methamphetamine and Suicide Prevention Initiative Accomplishments



- During the first year of the MSPI:
 - 4,370 individuals were identified with a meth disorder.
 - 1,240 people entered a meth treatment program.
 - Over 4,000 people participated in suicide prevention activities.
 - 42,895 youth participated in prevention or intervention programs.
 - 647 people were trained in suicide crisis response.



Domestic Violence Prevention Initiative Accomplishments



- In 2011, the DVPI:
 - Created over 220 project-affiliated FTE positions.
 - Developed 21 interdisciplinary Sexual Assault Response Teams.
 - Served over 2,100 victims of domestic violence and/or sexual assault.
 - Screened over 9,100 patients for domestic violence.
 - Made over 3,300 referrals for mostly domestic violence services.
 - Reached nearly 9,500 community members through community and educational events.
 - Provided 37 trainings events for approx. 442 participants on domestic violence, mandated reporting for abuse, child maltreatment, dating violence, and bullying.



Resource & Patient Management System



- RPMS is an integrated public health information system in use at IHS facilities since 1984.
- In use at approximately 400 facilities nationwide, including all federal IHS facilities and most tribal programs.



RPMS Electronic Health Record



- Patient care interface for clinicians, nurses, and pharmacists
- Based on VA's CPRS but more flexible and customizable to user preferences and workflow
- Information retrieval, order entry, encounter documentation, notes, and more
- RPMS EHR released in 2005 and is now in use at over 300 facilities nationwide (including Alaska village clinics)



IHS and GPRA



- IHS fully implemented GPRA in 1997 for the FY 1999 budget submission.
- In June 2002 the IHS released GPRA+ nationally to run on demand reports at the local level for clinical GPRA measure results.
- Updated GPRA+ software was used in FY 2003 and 2004.
- IHS created the Clinical Reporting System, a module within the Resource and Patient Management System, for use in the fiscal year 2005 budget cycle.



IPC: Transforming Health Care



- The aim of the Improving Patient Care program is to change and improve the Indian health system.
- IPC is developing high performing and innovative health care teams to improve the quality of and access to care.
- The results will be a medical home that sets new standards for health care delivery and further advances the health and wellness of the American Indian and Alaska Native people.



IPC Indian Health Medical Home



- **Access and Continuity**

Every patient has a relationship with a provider and care team, and has consistent and reliable access to that provider and care team.

- **Community Focus**

Renew and strengthen partnerships with Tribal and community-based health services.

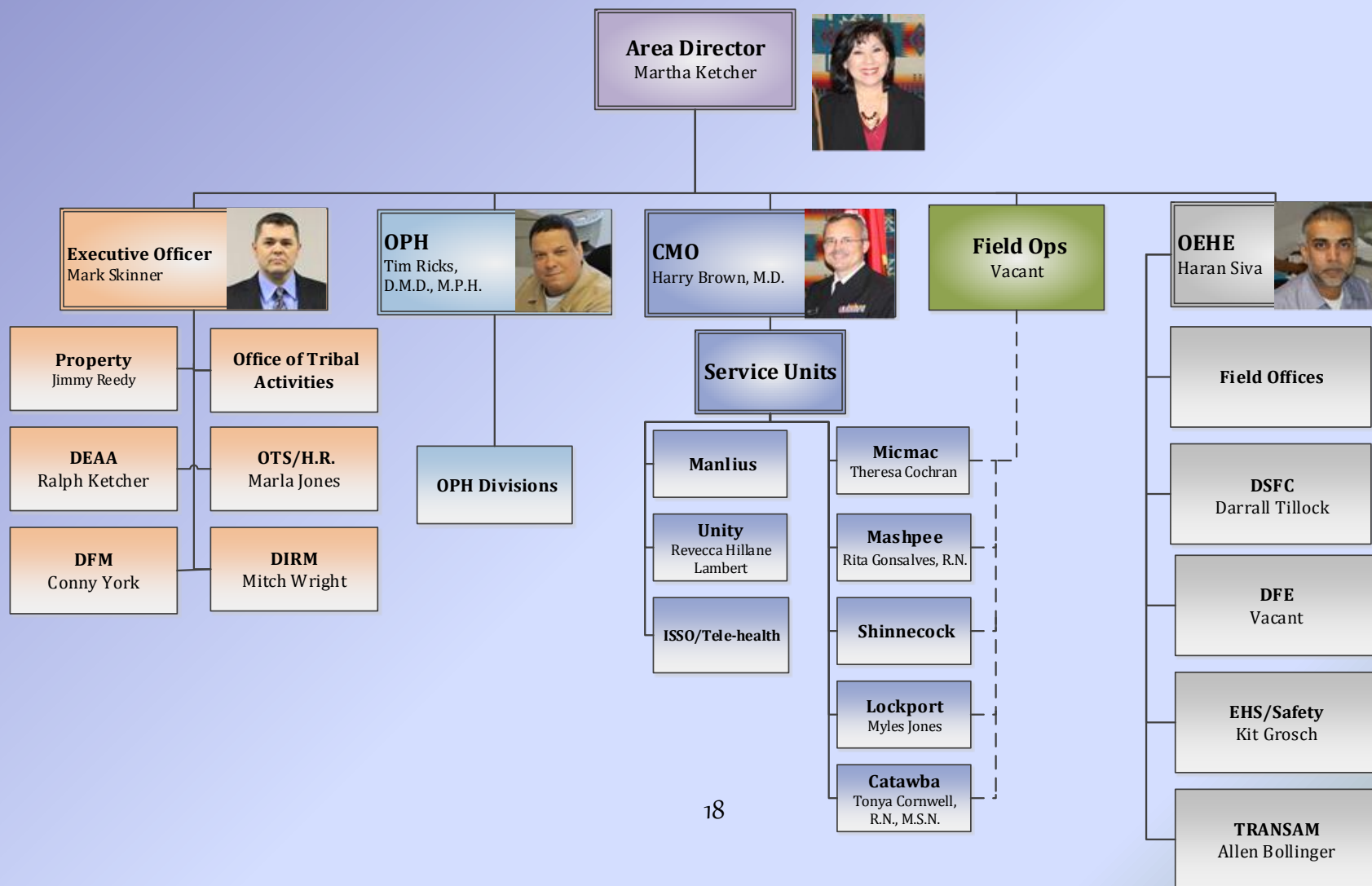
- **Quality and Transparency**

Everyone in the system has the skills and tools for making improvement, and uses measurement and data to build a better system of care.





Organizational Structure, NAO



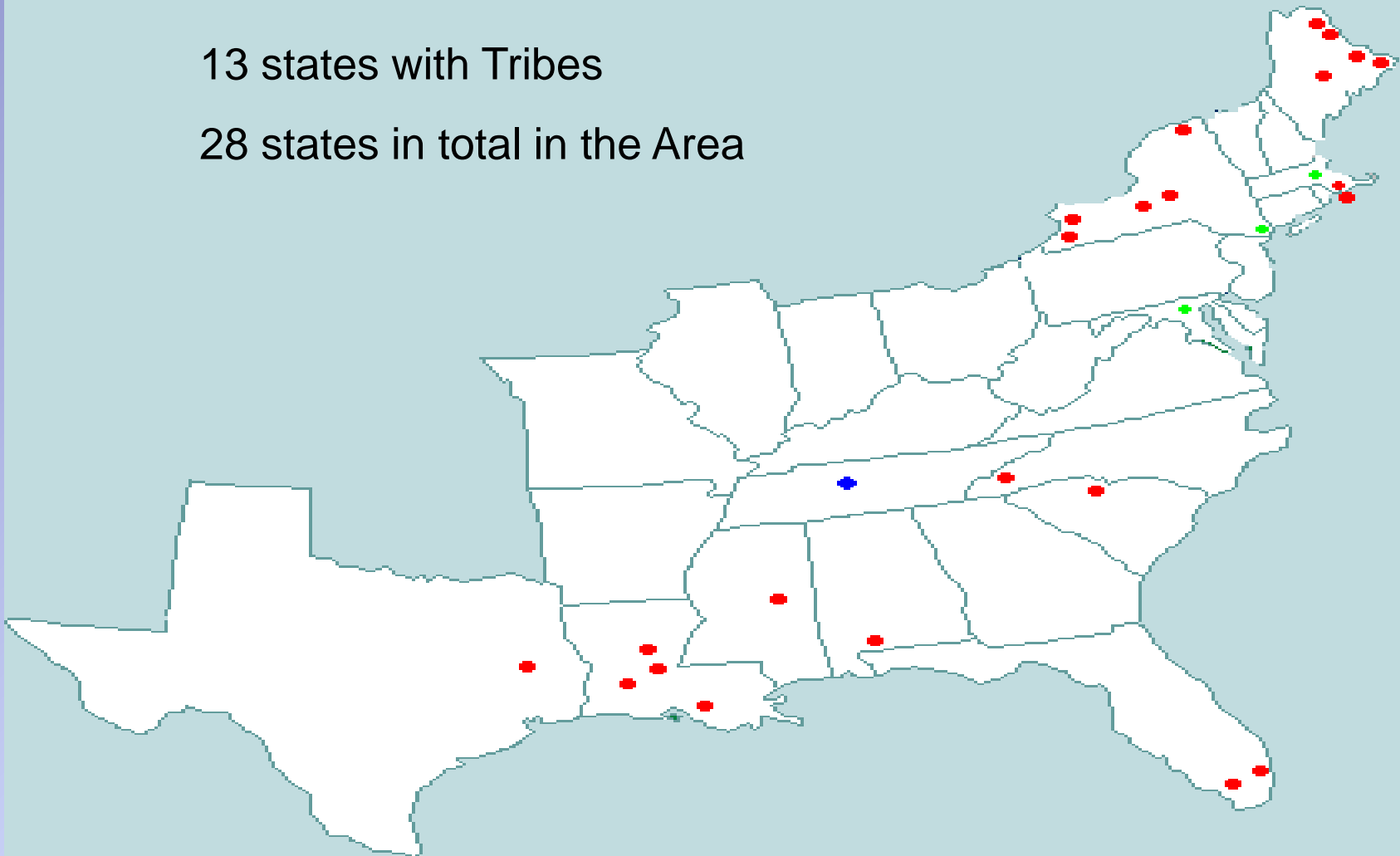


We're the largest Area geographically



13 states with Tribes

28 states in total in the Area





The Nashville Area of the IHS



- Covers 28 States in the Eastern US
- There are 14 States with IHS facilities
- 29 federally-recognized Tribes exist within the Nashville Area
- There are 3 Urban IHS programs in the Nashville Area



Meet those we serve





Maine Tribes



- Aroostook Band of Micmac
- Penobscot
- Houlton Band of Maliseet
- Passamaquoddy Indian Township
- Passamaquoddy Pleasant Point



Passamaquoddy Indian Township



Type: Admin, Clinic, etc / Title I Space: 23,035 sf
Constructed: 1981 (Tribal) Annual OPV: 9,307





Micmac Staff





Southern New England



- Mashpee Wampanoag
- Aquinnah Wampanoag
- Narragansett
- Mashantucket Pequot
- Mohegan



Mashpee Wampanoag



Type: Admin & Clinic/ Federal Space: 5,292 sf
Constructed: 2011 (Federal)





New York Tribes



- St Regis Mohawk
- Oneida
- Onondaga
- Tuscarora
- Cayuga
- Tonawanda Band of Seneca
- Seneca Nation
- Shinnecock



Seneca Nation



Type: 2 Clinics, etc / Title I
Constructed: 1993 (Tribal)

Space: 88,027 sf
Annual OPV: 49,707





Southeastern Tribes



- Eastern Band of Cherokee
- Catawba
- Seminole Tribe of Florida
- Miccosukee
- Poarch Band of Creek
- Mississippi Band of Choctaw



Cherokee Indian Hospital



Type: Hospital/ Title V

Space: 84,000 sf

Constructed: 1981 (Federal)

Annual OPV: 107,128

Annual IPV: 2,996





Choctaw Health Center



Type: Hospital/ Title V

Space: 58,000 sf

Constructed: 1976 (Federal)

Annual OPV: 96,377





Catawba Staff





Louisiana and Texas Tribes



- Tunica-Biloxi Tribe
- Jena Band of Choctaw
- Chitimacha
- Coushatta
- Alabama-Coushatta Tribe of Texas



Chitimacha



Type: Clinic/ Title V

Space: 6,803 sf

Constructed: 1998 (Tribal)

Annual OPV: 6,482





3 Urban Programs



- Baltimore (Native American Lifelines)
- New York (American Indian Community House)
- Boston (Native American Lifelines)



Unity Healing Center Cherokee, NC



Type: Reg Youth Treatment/ Fed Space: 15,726 sf
Constructed: 1989 (Federal) Annual IPDs: 1439





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IPC – Nashville Area



- IPC - 1 (2005 – 2007): 1 pilot site
- IPC – 2 (2008 – 2010): 3 participants
- IPC – 3 (2011 – 2012): 7 participants
- IPC – 4 (2012 – 2013): 2 participants



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GPRA – Nashville Area



- The IHS has 21 clinical GPRA indicators covering diabetes, immunizations, behavioral health, cancer prevention, and cardiovascular disease
- In 2010, 5 IHS sites met all 21 GPRA indicators; 3 of these were in the Nashville Area
- In 2011, 9 IHS sites met all 21 GPRA indicators; 4 were in the Nashville Area
- In 2012, 14 IHS sites met all 21; 4 were in Nashville



Nashville Area VA Collaborations



- Nashville Area tribal communities and healthcare facilities fall within numerous VISNs (1, 2, 3, 5, 6, 7, 8 and 16)
- The geography of the Nashville Area makes central collaboration a bit challenging
- Many VA facilities have collaborative efforts within the Nashville Area



Nashville Area VA Collaborations



- Eastern Band of Cherokee Indians with the Asheville VAMC in Western NC
- St Regis Mohawk Tribe with the Stratton VAMC in Albany, NY
- Mississippi Band of Choctaw with the GV Montgomery VAMC in Jackson, MS
- Mashpee Wampanoag Tribe with the Providence VAMC (Rhode Island)



Summary

- In summary – we are working closely with our counterparts at the VA to improve health care services to our veterans.
- We have numerous national programs designed to improve the quality of and access to care for our patients.
- These include community based programs, such as the Special Diabetes Program for Indians, and information technology infrastructure improvements such as electronic health records.
- Our IPC initiative is helping transform and improve health care delivery in Indian Country.
- Thank you for your attention. I would be happy to answer any questions you might have at this time.



Thank You!

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