



Address of Account Holder(s)

53 ARUBA
WATERSEDE
GOTTS ROAD
LEEDS LS12 1DN.

Please return both parts of the form to:

Accounts Ask4 Ltd 4 Milton Street Sheffield S1 4JU
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Contact Telephone Number

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Issue Reference Number

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For Office Use Only

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Thank you for taking the time to fill out this Direct Debit form. Please can you make sure that the above contact details are filled in as well as the details on the form itself on the next page. If you have been provided with an issue reference number in an email, please can you add it to the relevant field above.

Both parts of the form needed to be posted back to us at the above address.

We will contact you to confirm receipt of this Direct Debit form and again when it has been processed and sent to your bank.

Should you wish to cancel the Direct Debit instruction, you will need to contact us a minimum of **7 days** before the next payment is due to be taken. You can contact our Support team to do this in the following ways:

Email: support@ask4.com

Phone: 0845 123 8710

SMS: 07797 800 545

You will need to provide us with your name, address and next Direct Debit payment date, so that we can locate your account on our system.

- This Guarantee is offered by all Banks and Building Societies that take part in the Direct Debit Scheme. The efficiency and security of the Scheme is monitored and protected by your own Bank or Building Society.
- If the amounts to be paid or the payment dates change Ask4 Limited will notify you 7 working days in advance of your account being debited or as otherwise agreed.
- If an error is made by Ask4 Limited or your Bank or Building Society, you are guaranteed a full and immediate refund from your branch of the amount paid.
- You can cancel a Direct Debit at any time by writing to your Bank or Building Society.
Please also send a copy of your letter to us.