

# CALL FOR ACTION

MKE GOVERNMENTAL INFORMATION DIRECTORY

2015

## DEAR RESIDENT,

It's my pleasure to provide you with this new, full-color, updated version of the Call for Action booklet. The booklet is arranged alphabetically by specific topics and problems, and it provides phone numbers and web addresses to help you reach the people who perform hundreds of services in city government.

The back pages also include county, state, and federal phone numbers, and additional numbers and web addresses of other frequently requested, non-government services and organizations.

The City of Milwaukee takes pride in its reputation of providing efficient, high quality, responsive, and cost-effective services to residents and businesses. The Call for Action booklet can quickly connect you to the services and information you need.

Call for Action is published by the Common Council. If you or someone you know would like copies, please call our office at 286-2221.



**3rd District Alderman**

**Nik Kovac**

[nkovac@milwaukee.gov](mailto:nkovac@milwaukee.gov)

(414) 286-2221

[www.milwaukee.gov/district3](http://www.milwaukee.gov/district3)



# IMPORTANT INFORMATION



*Fifteen elected members comprise the Common Council in Milwaukee. Each Council member is elected to a 4-year term and represents a district of about 40,185 residents. A Council member serves both as legislator and district administrator. As legislator, the alderman or alderwoman helps to shape city policy. As administrator, he or she is responsible to citizens in the district for the services they receive. Together, the Council members control the finances of one of the largest corporations in the state. They determine the course of city services, statutes, development and thus, its future.*

- Police District 1 (East of the Milwaukee River) . . . . . (414) 935-7212
- Police District 5 (West of the Milwaukee River) . . . . . (414) 935-7252
- Non-emergency Fire . . . . . (414) 286-8999
- Non-emergency Police . . . . . (414) 933-4444

## GENERAL CITY NUMBERS

- Animal Control (stray dogs/cats) . . . . . (414) 649-8640
- Animal Control (wildlife, squirrels, raccoons, etc.) . . . . . (414) 431-6202
- Anti-Graffiti Hotline . . . . . (414) 286-8715
- Central Library . . . . . (414) 286-3000
- Common Council – City Clerk . . . . . (414) 286-2221
- Crime Prevention . . . . . (414) 935-7701

Department of Public Works . . . . . (414) 286-CITY (2489)  
(bulky waste, compost, hazardous waste, garbage/recycling, special event permits, sewer maintenance, yard waste, elderly/disabled assistance)

Department of Neighborhood Services . . . . . (414) 286-2268  
(abandoned cars, debris, property inspections, property recording, landlord inspections, code violations, zoning, environmental and nuisance)

- Domestic Violence . . . . . (414) 286-2997
- Elections . . . . . (414) 286-3491
- Health Department . . . . . (414) 286-3521
- Licensing . . . . . (414) 286-2238
- Mayor’s Office . . . . . (414) 286-2200
- Milwaukee Water Works . . . . . (414) 286-2830
- △ Emergencies . . . . . (414) 286-3710

Milwaukee Public Schools . . . . .	(414) 475-8393
Parking Operations . . . . .	(414) 286-8350
Vice Control. . . . .	(414) 935-7411

COUNTY

County Board . . . . .	(414) 278-4222
County Executive . . . . .	(414) 278-4211
DA – District Attorney. . . . .	(414) 278-4845
Sheriff . . . . .	(414) 278-4766

STATE

DMV – Department of Motor Vehicles . . . . .	(608) 266-2353
Insurance Commissioner . . . . .	(608) 266-3585
Tax information . . . . .	(608) 266-2772

SOCIAL SERVICES

211 Social Services Number (www.ImpactInc.org) . . . . .	211
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HOMELESS SHELTERS

Milwaukee Rescue Mission . . . . .	(414) 344-2211
Salvation Army Emergency Lodge . . . . .	(414) 265-6360

DOMESTIC VIOLENCE SHELTER

Sojourner Truth House. . . . .	(414) 643-1777
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WEBSITES

City of Milwaukee . . . . .	www.city.milwaukee.gov
Historic Preservation Commission . . . . .	www.milwaukee.gov/HPC
City Channel . . . . .	www.milwaukee.gov/CityChannel
Milwaukee County . . . . .	www.county.milwaukee.gov

EVENTS INFO

OnMilwaukee . . . . .	www.OnMilwaukee.com
Milwaukee Downtown BID. . . . .	www.MilwaukeeDowntown.com
VISIT Milwaukee . . . . .	www.VISITMilwaukee.org

CITY OF MILWAUKEE E-SERVICES

Request city services online . . . . .	www.milwaukee.gov/eservices
Get notices by email . . . . .	www.milwaukee.gov/enotify

With E-Notify you can receive notices from the City and MPS, including news releases, meeting notices and agendas, license applications, job announcements, new property sale listings, bid notices, online auction items and many others. You can also sign up to receive Police Department notifications of crime activity in your neighborhood.

**DID YOU KNOW?** The City of Milwaukee is divided into 15 aldermanic districts. The boundaries are determined by population, with each Council member representing approximately 40,185 constituents (U.S. Census bureau estimate, 2006). The district boundaries are usually redefined every 10 years to coincide with the U.S. Census.

# INTERESTING FACTS



*In 2005, City Hall was designated a National Historic Landmark. Shortly thereafter, an extensive 3-year restoration of the exterior of the building began. External renovations included upgrading 1,900 windows, repairing sandstone, replacing hundreds of thousands of deteriorating bricks and replacing the copper roofing on the building's two spires. Also, near identical replications of terra cotta sculptures on the building were created to replace those that had deteriorated. All restorations were completed in December of 2008 and a Restoration Celebration showcased the historic building with a series of events open to the public.*

## CITY HALL—A FACTUAL AND HISTORICAL GLANCE

The Common Council decided to build a new city hall in 1889; before that, city government had been scattered around in rented rooms and some of the buildings had been destroyed by fire. Construction was authorized by a Common Council resolution in 1890 and on August 29, 1891, a resolution was passed calling for a City Hall design contest. The contest drew eleven applicants on a nation-wide basis with a wide variety of concepts and ideas. The plans of Henry C. Koch and Company were chosen. The building—which cost just over \$1 million to construct—was completed in 1895.

The Flemish Renaissance inspired building required eight million bricks, weighs approximately 41,000 tons, has more than 47,000 sq. feet of mosaic and marble flooring, and features approximately 107,000 sq. feet of office and meeting space. The building was one of the first to feature an extensive open atrium, of 20 by 70 feet, rising eight stories in the building's center. During the Great Depression, seven people jumped to their deaths, and an eighth died of a stroke after one of the jumpers just missed him. Afterwards, in 1935, protective wiring was placed around the center rails of the floors to prevent accidents and suicides and remained in place until Mayor John O. Norquist took office in 1988. The building measures 393 feet from the base of the bell tower to the top of the flagpole, making it Milwaukee's sixth largest. The flagpole measures 40 feet in length.

## BELL TOWER

The 22,500 pound bell—named “Solomon Juneau” after Milwaukee's first mayor—was fabricated from melted copper and tin from old church and firehouse bells around the city, and was hoisted to the tower in 1896, first chiming on New Year's Eve. City Hall's 18-foot clock was believed to be the world's third largest when it was fabricated.

**WHAT IS THE POPULATION OF MILWAUKEE?**

2000 Census . . . . .	597,049
2006 Census Bureau Estimate . . . . .	602,782
2007 Census Bureau Estimate . . . . .	602,656
2008 Census Bureau Estimate . . . . .	604,179
2009 Census Bureau Estimate . . . . .	605,013
2010 Decennial Census Bureau Estimate . . . . .	594,833

Source: U.S. Census Bureau  
U.S. Census Bureau website. . . . . [www.census.gov](http://www.census.gov)

**WHAT IS MILWAUKEE’S GOVERNMENT STRUCTURE?**

Council-Mayor, 15 Council Members, 4-year terms of office

**HOW MANY REGISTERED VOTERS ARE THERE?**

Registered voters as of November 2014 . . . . . 317,431

**WHAT IS THE CITY OF MILWAUKEE’S BUDGET?**

2014 city budget . . . . . \$1,447,560,814

**WHEN DID MILWAUKEE BECOME A CITY?**

The City Charter was adopted January 31, 1846

**WHO WAS THE FIRST MAYOR?**

Solomon Juneau

**WHAT IS THE AREA OF THE CITY OF MILWAUKEE?**

96.1 square miles

**HOW MANY MILES OF STREETS ARE IN MILWAUKEE?**

1,450.5 miles

**WHAT IS MILWAUKEE'S ALTITUDE?**

581.2 feet

**HOW MANY MILES OF SHORELINE  
DOES MILWAUKEE HAVE?**

10.2 miles of lakefront shoreline

**DOES THE CITY OF MILWAUKEE HAVE A SISTER CITY?**

Yes, the City of Milwaukee has five sister cities:

- Carora, Venezuela
- Galway, Ireland
- Morogoro, Tanzania
- uMhlathuze, South Africa
- Medan, Indonesia

Milwaukee's Sister Cities website. . . . [www.milwaukee.gov/sistercities](http://www.milwaukee.gov/sistercities)

**DID YOU KNOW?** Milwaukee has a population of 594,833, and an area covering nearly 96 square miles. It’s the 28th largest city in the country. The four-county metropolitan area (Milwaukee, Ozaukee, Washington and Waukesha counties) has a population of 1.6 million.

# MAJOR ATTRACTIONS



*The City of Milwaukee celebrated the 20th anniversary of the Milwaukee RiverWalk in 2009. The RiverWalk has helped spur economic development by bringing a renewed focus on the river as a destination for residents, employees, and visitors alike, and by linking many of the city's major entertainment and recreational sites, creative public art, retail stores and fine dining establishments.*

## **BMO HARRIS BRADLEY CENTER** 1001 N. 4th St. // (414) 227-0400

Home to professional sports teams: Milwaukee Bucks Basketball, Milwaukee Wave Indoor Soccer, Milwaukee Admirals Hockey.

[www.bradleycenter.com](http://www.bradleycenter.com)

## **CATHEDRAL SQUARE PARK** 520 E. Wells St. // (414) 271-1416

A popular meeting place and host for events like the Thursday night Jazz in the Park concerts, Bastille Days and the Saturday morning East Town Farm Market. The park also offers free Wi-Fi. [www.easttown.com](http://www.easttown.com)

## **CENTRAL LIBRARY** 814 W. Wisconsin Ave. // (414) 286-TOUR

Designated a Milwaukee Landmark in 1969, the building remains one of Milwaukee's most monumental public structures. Tours on Saturdays at 1:30 p.m. The new green roof is also open for touring by the public.

[www.mpl.org](http://www.mpl.org)

## **HENRY MAIER FESTIVAL PARK** 200 N. Harbor Dr. // (414) 273-3378

Home to many of Milwaukee's largest festivals, such as Summerfest and ethnic festivals that run every weekend during summer.

[www.summerfest.com](http://www.summerfest.com)

## **HISTORIC CITY HALL** 200 E. Wells St. // (414) 286-2221

National Historic Landmark of Flemish Renaissance design completed in 1895. Common Council Chamber and Anteroom retain their turn-of-the-century character with ornately carved woodwork, leaded glass, stenciled ceiling and stained glass windows. Public building offering self-guided tours. [www.milwaukee.gov/tours](http://www.milwaukee.gov/tours)

## **HISTORIC MILWAUKEE, INC.** 828 N. Broadway // (414) 277-7795

Offers summer Walking Tours of Milwaukee's historic neighborhoods and Winter Tours of downtown Milwaukee using the Skywalk system.

[www.historicmilwaukee.org](http://www.historicmilwaukee.org)

### **HISTORIC THIRD WARD**

Just three blocks south of downtown Milwaukee, the Historic Third Ward, known as “Milwaukee’s Arts and Fashion District” offers the city’s most dynamic array of restaurants, spas, theaters, galleries and unique shopping. The neighborhood is also the home to the award-winning Third Ward Riverwalk and the Milwaukee Public Market. The Historic Third Ward (HTW) is listed on the National Register of Historic Places as Milwaukee’s oldest center of commerce and warehousing. The Historic Third Ward Association also hosts the popular Gallery Night and Day. [www.historicthirdward.org](http://www.historicthirdward.org)

### **MILWAUKEE COUNTY HISTORICAL SOCIETY**

**910 N. Old World 3rd St. // (414) 273-8288**

Architectural landmark building exhibiting rotating displays on Milwaukee County’s culture, architecture and significant events/people. Extensive research library. Guided tours by appointment. [www.milwaukeecountyhistsoc.org](http://www.milwaukeecountyhistsoc.org)

### **MILWAUKEE PUBLIC MARKET 400 N. Water St. // (414) 336-1111**

Indoor market features fresh produce, artisan cheeses, baked goods, ethnic foods, candies, meat, seafood, wine and more. [www.milwaakeepublicmarket.org](http://www.milwaakeepublicmarket.org)

### **OLD WORLD 3RD ST.**

Stroll the shops to sample some of Milwaukee’s finest foods.

### **PABST MANSION 2000 W. Wisconsin Ave. // (414) 931-0808**

On the National Register of Historic Homes, the Captain Frederick Pabst Mansion is a jewel of a bygone era. Built in 1892, the home has 37 rooms, 12 baths and 14 fireplaces. Tours are available. [www.pabstmansion.com](http://www.pabstmansion.com)

### **PERE MARQUETTE PARK (414) 276-6696**

Pere Marquette Park is situated along the Milwaukee River, on Third and Kilbourn, and features downtown’s fastest growing music festival every Wednesday during the summer. The 15th season will continue each Wednesday, between June and August in 2011. River Flicks is a free outdoor movie festival held in the park and is the only free, family-friendly outdoor movie venue in downtown Milwaukee. Movies are shown at dusk every Friday in August. The park also offers free Wi-Fi. [www.westown.org](http://www.westown.org)

### **RIVERWALK**

The Milwaukee RiverWalk spans nearly three miles along the Milwaukee River through the heart of the city’s downtown. The RiverWalk is divided into three distinct sections: the Beerline RiverWalk to the north, the Downtown RiverWalk in the center, and the Third Ward RiverWalk to the south. [www.milwaukee.gov/riverwalk](http://www.milwaukee.gov/riverwalk)

### **TRIPOLI SHRINE CENTER 3000 W. Wisconsin Ave. // (414) 933-4700**

One of a few examples of Indian Saracenic style of architecture in U.S. Based on the Taj Mahal in India. [www.tripolishrine.com](http://www.tripolishrine.com)

# MUSEUMS + THEATERS



*Discovery World is a 120,000-square foot facility that includes interactive science, technology and freshwater exhibits, learning labs, theaters, television and audio studios, and fresh and saltwater aquariums. It is dedicated to helping people positively impact their communities by developing a better understanding of technology and the environment while fostering both innovation and creativity. Discovery World is also home to the S/V Denis Sullivan, a 137-foot replica of a 19th century Great Lakes schooner and a floating classroom for water education and conservation programs.*

## MUSEUMS

### BETTY BRINN CHILDREN'S MUSEUM

929 E. Wisconsin Ave. // (414) 390-KIDS

Encourages visitors to play with their exhibits. Young minds will enjoy learning about the world around them at My Body Works, A Trading Place, Betty's Busy Backyard, and Sound All Around.

[www.bbcmkids.org](http://www.bbcmkids.org)

### CHARLES ALLIS ART MUSEUM

1801 N. Prospect Ave. // (414) 278-8295

Historic landmark that holds the Charles and Sarah Allis collection featuring 19th Century French and American Paintings. The collection spans 2,000 years and includes original and antique furnishings.

[www.charlesallis.org](http://www.charlesallis.org)

**DISCOVERY WORLD** 500 N. Harbor Dr. // (414) 765-9966

[www.discoveryworld.org](http://www.discoveryworld.org)

**GROHMANN MUSEUM** 1000 N. Broadway St. // (414) 277-2300

The Eckhart G. Grohmann Collection "Man at Work" at the Milwaukee School of Engineering is the world's most comprehensive collection of its kind, with more than 700 European and American paintings and sculptures that depict various forms of work.

[www.msOE.edu/manatwork](http://www.msOE.edu/manatwork)

**HAGGERTY MUSEUM OF ART** 530 N. 13th St. // (414) 288-1669

Located on Milwaukee's Marquette University campus, its permanent collection of art includes works by artists such as Salvador Dali, Francois Guillaume Menageot and Jan Saenredam.

[www.marquette.edu/haggerty](http://www.marquette.edu/haggerty)

**HARLEY-DAVIDSON MUSEUM** 400 W. Canal St. // 1-877-HD MUSEUM

Celebrate the freedom and independence of the open road. Exhibits include the original Serial One, a virtual ride experience and an homage to the days of board track racing. [www.h-dmuseum.com](http://www.h-dmuseum.com)



**MILWAUKEE ART MUSEUM** 700 N. Art Museum Dr. // (414) 224-3200

The breathtaking Brise Soleil soars against the backdrop of Lake Michigan. Explore an exhibit in the stunning Quadracci Pavilion, designed by world-renowned architect Santiago Calatrava. [www.mam.org](http://www.mam.org)

**MILWAUKEE PUBLIC MUSEUM** 800 W. Wells St. // (414) 278-2702

Stroll down memory lane at the Milwaukee Public Museum's historic exhibit, the Streets of Old Milwaukee. [www.mpm.edu](http://www.mpm.edu)

**WAR MEMORIAL CENTER**

750 N. Lincoln Memorial Dr. // (414) 273-5533

This unique building designed by renowned Finnish architect Eero Saarinen stands as a memorial to those who served in the U.S. Armed Services. An incredible collection of original, fully-restored American, British and French WWI and WWII posters are on display.

[www.warmemorialcenter.org](http://www.warmemorialcenter.org)

**THEATERS**

**BROADWAY THEATRE CENTER** 158 N. Broadway St. // (414) 291-7800

Home to the Skylight Opera Theatre and the Milwaukee Chamber Theatre. The Skylight's brand of music theatre includes Broadway musicals, opera, operetta and musical revues. [www.skylightopera.com](http://www.skylightopera.com)

**IN TANDEM THEATRE** 628 N. 10th St. // (414) 271-1371

Critically acclaimed live theatre that enlightens, inspires, provokes and entertains a diverse audience in an intimate atmosphere.

[www.intandemtheatre.org](http://www.intandemtheatre.org)

**MARCUS CENTER FOR THE PERFORMING ARTS**

929 N. Water St. // (414) 273-7206

The center hosts the Milwaukee Symphony Orchestra, Florentine Opera Company, Milwaukee Ballet and First Stage Children's Theater.

[www.marcuscenter.org](http://www.marcuscenter.org)

**MILWAUKEE REPERTORY THEATER** 108 E. Wells St. // (414) 224-9490

Nationally known as one of the best regional theaters in the U.S., hosts comedies, classics, contemporary drama and cabaret.

[www.milwaukeeerep.com](http://www.milwaukeeerep.com)

**MILWAUKEE THEATRE** 500 W. Kilbourn Ave. // (414) 908-6001

The 4,100-seat Milwaukee Theatre features an elegant, domed rotunda lobby and brings many new Broadway shows to the city.

[www.milwaukeeetheatre.com](http://www.milwaukeeetheatre.com)

**NORTHERN LIGHTS THEATER** 1721 W. Canal St. // (414) 847-7922

The stunning two-tiered layout—with booth and table seating on the first level and traditional theater seating above—means getting up close and personal with Vegas-caliber entertainment.

[www.paysbig.com/entertainment](http://www.paysbig.com/entertainment)

**PABST THEATER** 144 E. Wells St. // (414) 286-3663

A lavishly-appointed, lovingly-restored Milwaukee landmark featuring world-class theater, dance and music. [www.pabsttheater.org](http://www.pabsttheater.org)

**RIVERSIDE THEATER** 116 W. Wisconsin Ave. // (414) 286-3663

The 2,500-seat theater offers space for concerts, Broadway shows, dance, meetings and special events. [www.riversidetheater.org](http://www.riversidetheater.org)

# TRANSPORTATION



*The Intermodal Station (433 W. St. Paul Ave.) is the downtown train and bus station served by Amtrak and several intercity motorcoach operators, including Coach USA, Greyhound Lines, Jefferson Lines, Indian Trails, and Lamers. Megabus stops on 5th St. near the station. Milwaukee County Transit System (MCTS) bus route #57 serves the station directly and several other local bus routes operate on nearby streets. The city's other Amtrak station, Milwaukee Airport Railroad Station is near the western edge of Mitchell International Airport.*

**M**ilwaukee is conveniently located near the intersection of Interstates 94 and 43. The Milwaukee County Transit System provides courteous and prompt public transportation throughout the city. Milwaukee also has several taxi and limousine services available and is a regular stop for Amtrak and Greyhound.

**AMTRAK** The Hiawatha service operates seven round trips daily between Chicago and Milwaukee. The Empire Builder travels daily between Chicago, Milwaukee and the Pacific Northwest along portions of the Lewis and Clark trail. [www.amtrak.com](http://www.amtrak.com)

**GENERAL MITCHELL INTERNATIONAL AIRPORT** The airport offers roughly 500 daily departures and arrivals. Approximately 50 cities are served non-stop from Mitchell International, Wisconsin's largest airport. [www.mitchellairport.com](http://www.mitchellairport.com)

**LAKE EXPRESS HIGH SPEED FERRY** 866-914-1010

The Lake Express transports cars and passengers in just 2.5 hours between Milwaukee and Muskegon, Michigan from April to Oct. [www.lake-express.com](http://www.lake-express.com)

**BADGER BUS** (414) 276-7490 // [www.badgerbus.com](http://www.badgerbus.com)

**COACH USA** (877) 324-7767 // [www.coachusa.com](http://www.coachusa.com)

**GREYHOUND BUS** (414) 272-2156 // [www.greyhound.com](http://www.greyhound.com)

**MILWAUKEE COUNTY TRANSIT SYSTEM**

(414) 344-6711 // [www.ridemcts.org](http://www.ridemcts.org)

**MILWAUKEE TROLLEY LOOP**

(414) 562-RIDE // [www.milwaukee downtown.com](http://www.milwaukee downtown.com)

**PARKING INFORMATION** [www.parkmilwaukee.com](http://www.parkmilwaukee.com)

# WINTER TIPS

## WINTER PARKING REGULATIONS

**The city's strictly enforced winter parking regulations are in effect from December 1 to March 1.**

The most important thing motorists can do to avoid problems is to carefully read the parking signs on their block. It is the responsibility of anyone parking a vehicle to read and understand posted city parking regulations. If you need parking information, please call the city's parking enforcement desk at 286-8350, or go to [www.milwaukee.gov/parkingregulations](http://www.milwaukee.gov/parkingregulations) for details.

The single biggest problem during major snowstorms is parked and abandoned cars. The plows try to get as close to the curb as they can but those "snowbirds" get in the way and prevent them from completing the job. The city asks that you move your vehicles so plows can clear the streets curb to curb.

## SIGN UP FOR SNOW EMERGENCY ALERTS

The City of Milwaukee offers a text message system to residents and businesses looking to be informed when the city declares a snow emergency or when the 4-inch rule is in effect. It's called the **Snow Mobile – Winter Text Alert**.

The message will state the date and time the emergency is in effect and also when it is lifted. The primary purpose of declaring a snow emergency is to make sure the streets are cleared to keep the city open for business.

Sign up for alerts on the city's website at [www.city.milwaukee.gov](http://www.city.milwaukee.gov) and click on "Get Notices by Text Message" in the left hand column of the web page.

## SHOVEL YOUR SIDEWALK—IT'S THE LAW

Remember that residential and commercial property owners and occupants are required to clear sidewalks abutting their property of snow or ice within 24 hours after a storm. If violations are reported, a 24-hour notice is issued. If the sidewalks still are not cleared, a sanitation crew will clear a path and put the charge on the property tax bill.

**Note:** *the city does not plow alleys.*

If you have older or disabled neighbors who need help with shoveling snow, please help them when you can.

Make our city safer by shoveling out the fire hydrants near your home. "Adopting" a fire hydrant will ensure maximum visibility for firefighters in the event of an emergency. To report an unshoveled sidewalk, please call 286-2489.

# CALL FOR ACTION DIRECTORY

**T**his directory alphabetically lists various city services, specific problems, and the main phone numbers of city departments. Also listed are frequently called County, State, and Federal offices, hotline numbers and other important numbers. All area codes are (414) unless otherwise indicated.

## A

Administration, Dept. of . . . . .	286-3850
Address Assignment, (house numbers) . . . . .	286-8211
AIDS testing. . . . .	286-8840
Alarm system license . . . . .	286-2238
Alcohol beverage license. . . . .	286-2238
Aldermen/Alderwomen:	
Day number . . . . .	286-2221
Night number . . . . .	286-2150
Americans with disabilities (ADA) building requirements. . . . .	286-8211
Animals:	
Animals at large, stray animals . . . . .	649-8640
Animal bites and rabies control . . . . .	286-5771
Animals, additional information . . . . .	286-2268
Animal noise. . . . .	286-2268
Dead animal pick-up . . . . .	286-2489
Milwaukee Area Domestic Animal Control Commission . . . . .	649-8640
Pet licenses (MADACC) . . . . .	649-8640
Anti-Graffiti Hotline . . . . .	286-8715
Graffiti vandals in action . . . . .	911
Arts Board . . . . .	286-5796
Asbestos abatement permit . . . . .	286-3280
Asbestos hazard control . . . . .	286-8674
Assessed valuation information . . . . .	286-3651
Assessor's Office . . . . .	286-3651
Auctions, city surplus. . . . .	286-3501
Automobiles: Abandoned on private property . . . . .	286-2268
Abandoned on street. . . . .	286-8350

## B

Backwater in basement . . . . .	286-3427
Banners (to hang from street lights) . . . . .	286-3329
Bartender license . . . . .	286-2238
Battered women or children . . . . .	286-2997
Basement, flooding . . . . .	286-3427
Bed and breakfast licensing . . . . .	286-3674
Bees/hornets. . . . .	286-2489
Bicycle license . . . . .	286-2238
Birth and death certificates . . . . .	286-3516
Block party permits . . . . .	286-3329
Board of Zoning Appeals . . . . .	286-2501
Boarded up buildings – commercial. . . . .	286-3874

Boarded up buildings – residential. . . . .	286-2268
Boilers . . . . .	286-2514
Bridges . . . . .	286-3982
Budget & Management, Div. of . . . . .	286-3741
Building Code:	
Appeals. . . . .	286-2503
Copies. . . . .	286-3441
Questions . . . . .	286-8211
Violations . . . . .	286-2268
Building inspection. . . . .	286-2268
Building permits . . . . .	286-8211
Building plan examination . . . . .	286-8211
Business improvement districts . . . . .	286-2037
Bushes, overgrown in alley or sidewalk. . . . .	286-2489

## C

Cable TV complaints:	
AT&T customers . . . . .	1-800-288-2000
Time Warner customers . . . . .	271-9283
Catch basins, clogged . . . . .	286-3427
Certificate of code compliance . . . . .	286-3838
Charter schools. . . . .	286-3508
Citations, how to pay . . . . .	344-0840
City Attorney . . . . .	286-2601
City Channel 25 . . . . .	286-5918
City Clerk. . . . .	286-2221
City Comptroller . . . . .	286-3321
City Development, Dept. of. . . . .	286-5900
City Hall night number . . . . .	286-2150
City Hall Tours. . . . .	286-3285
City Plan Commission. . . . .	286-5714
City Treasurer . . . . .	286-2240
Claims, instructions for filing. . . . .	286-2221
Code Compliance Program . . . . .	286-3838
Common Council – City Clerk . . . . .	286-2221
Community Development Grants Administration . . . . .	286-3647
Community housing developments . . . . .	286-5678
Computer training at libraries . . . . .	286-3011
Construction code violations. . . . .	286-2513
Consumer protection (food & measures) . . . . .	286-3674
Contagious disease reporting (other than STDs). . . . .	286-3624
Conventions, Frontier Airlines Center (formerly Midwest) . . . .	908-6001
Crime Prevention . . . . .	935-7507
Crossing Guards . . . . .	935-7990

## D

Deaf or hearing impaired (TDD keyboard – City Hall). . . . .	286-2025
Death Certificates. . . . .	286-3516
Defensive driving classes . . . . .	935-7990
Dept. of City Development . . . . .	286-5900
Administration services. . . . .	286-5890
Arts Board. . . . .	286-5796
Building permits. . . . .	286-8211
Building plan examination . . . . .	286-8211

Business assistance . . . . .	269-1440
Business improvement districts . . . . .	286-2037
City planning . . . . .	286-5714
Development center . . . . .	286-8211
Economic development . . . . .	269-1440
Heating & ventilation plan exam . . . . .	286-8211
Milwaukee Economic Development Corp. . . . .	286-5812
Neighborhood Improvement Development Corp. . . . .	286-5608
Permits, public way occupancy . . . . .	286-8211
Plumbing plan examination . . . . .	286-3116
Public housing . . . . .	286-5678
Redevelopment Authority . . . . .	286-5730
Sign permits . . . . .	286-8210
Zoning information . . . . .	286-8211
Dept. of Employee Relations . . . . .	286-3751
Development Center . . . . .	286-8211
Direct seller license . . . . .	286-2238
Domestic violence & sexual assault . . . . .	286-2997
Driveway permits . . . . .	286-8211
Drug house, how to report . . . . .	643-1968
Dumping or littering . . . . .	286-2268

<b>E</b>	
Elderly housing (public) . . . . .	286-5678
Election Commission . . . . .	286-3491
Electrical code violations . . . . .	286-2532
Electrical lines down (WE Energies) . . . . .	1-800-662-4797
Electrical permit . . . . .	286-8211
Elevator inspection . . . . .	286-2532
Emergency shelter hotline . . . . .	302-6633
Emerging Business Enterprise program . . . . .	286-5553
Employee Relations, Dept. of: . . . . .	286-3751
Job Hotline . . . . .	286-5555
TDD (Jobs list) . . . . .	286-2960
Engineers (see Infrastructure Services) . . . . .	286-3701
Environmental Health Services . . . . .	286-8674
Environmental Sustainability, Office of . . . . .	286-3351
Equal Rights Commission . . . . .	286-3751
Erosion control . . . . .	286-8211
Ethics Board . . . . .	286-8641

<b>F</b>	
Family housing (low income, public) . . . . .	286-5678
Farmers markets . . . . .	286-3674
Fence permits . . . . .	286-8211
Fire damage reports:	
Condemned buildings . . . . .	286-2500
Non-condemned buildings . . . . .	286-2513
Fire Department, 711 W. Wells St. . . . .	286-8948
Emergency calls only . . . . .	911
Fire & Police Commission . . . . .	286-5000
Fire hazards . . . . .	286-2268
Floods, clean up procedures . . . . .	286-2489
Flooding, basements or streets . . . . .	286-2489

## Food complaints on:

- Incorrect scales or other measuring devices . . . . . 286-3674
- Spoiled or unsanitary food; food establishments. . . . . 286-3674

## Food safety:

- Business . . . . . 286-3674
- Consumers . . . . . 286-3674

## Foreclosure, maintenance of abandoned property . . . . . 286-3996

## Forestry, Div. of. . . . . 286-2489

## Fraud Hotline (report fraud, waste or abuse of city resources) . . 286-3440

## Frontier Airlines Center . . . . . 908-6000

- Event times, admissions, driving directions . . . . . 908-6001

## Frozen water pipes, problems with city-owned water pipes:

- 7:30 a.m. – 5:00 p.m. . . . . 286-2830
- Emergency . . . . . 286-3710

# G

## Garbage:

- Cart replacement. . . . . 286-2489
- Missed collection. . . . . 286-2489

## Nuisance:

- Commercial properties. . . . . 286-2268
- Residential properties . . . . . 286-2268
- Recycling information . . . . . 286-3500
- Special pickups of bulky items . . . . . 286-2489

## Gasoline pumps, testing . . . . . 286-3674

## Graffiti Hotline. . . . . 286-8715

## Graffiti vandals in action . . . . . 911

## Grass uncut or weeds. . . . . 286-2489

## Gutters and downspouts, residential complaints . . . . . 286-2268

# H

## Hazardous and Toxic Materials:

- Contamination, spills. . . . . 286-3674
- Household Hazardous Waste Collection program . . . . . 225-2066
- Lead poisoning. . . . . 225-LEAD

## Health Centers:

- Keenan Health Center 3200 N. 36th St. . . . . 286-3631
- Northwest Health Center 7630 W. Mill Rd. . . . . 286-8830
- South Side Health Center 1640 S. 24th St. . . . . 286-8620

## Health Department:

- Administration . . . . . 286-3521
- AIDS Testing . . . . . 286-8840
- Birth & death certificates (vital statistics) . . . . . 286-3516
- Communicable disease surveillance network . . . . . 286-3606
- Environmental Health Services . . . . . 286-3674
- Food complaints and weights measures. . . . . 286-3674
- Food vendors – temporary events. . . . . 286-3674
- Hazardous materials (spills / investigations). . . . . 286-3521
- Health screening (adults & children) . . . . . 286-3521
- Healthy Start . . . . . 286-8830
- Immunizations . . . . . 286-8034
- Immunization records . . . . . 286-3521
- Indoor air quality . . . . . 286-3606
- Industrial hygiene . . . . . 286-3521

Laboratories.....	286-3526
Lead poisoning program.....	286-5987
Nutrition .....	286-3521
PEAP (teen pregnancy service) .....	286-8830
Prenatal and newborn information .....	286-3521
Public Health Nursing .....	286-3521
Refugee Health Services.....	286-8620
Sexually Transmitted Diseases.....	286-3631
Tuberculosis Control Center .....	286-8630
Volunteer program (Health Dept.) .....	286-8830
WIC Program	
(Supplemental food for woman, infants & children). .....	1-800-722-2295
Keenan Health Center .....	286-3631
Northwest Health Center .....	286-8830
Healthy Start .....	286-8830
Heat, lack of .....	286-2268
Heat wave advice .....	286-3674
Historic Preservation Office.....	286-5722
Holes in street or alley .....	286-2489
Home buying help (Select Milwaukee).....	562-5070
Home improvement contractor licenses .....	286-2238
Home improvement loans .....	286-5608
Home repair assistance .....	286-3868
House Numbers (address assignment).....	286-8211
Housing Authority:	
After-hours emergency.....	286-5100
Application for housing .....	286-5678
Architecture & Engineering Service.....	286-5678
Development offices:	
Arlington Court, 1633 N. Arlington Pl. ....	286-8850
Becher Court, 1800 W. Becher St. ....	286-8851
Berryland, 6089 N. 42nd St. ....	226-8852
College Court, 3334 W. Highland Ave. ....	286-8854
Convent Hill, 455 E. Ogden Ave. ....	220-4690
Highland Gardens, 1275 N. 17th St. ....	344-1107
Hillside Terrace, 1419 N. 8th St. ....	286-8857
Holton Terrace, 2825 N. Holton St. ....	286-8858
Lapham Park, 1901 N. 6th St. ....	286-8859
Lincoln Court, 2325 S. Howell Ave. ....	286-8860
Locust Court, 1350 E. Locust St. ....	286-8861
Merrill Park, 222 N. 33rd St. ....	286-8862
Mitchell Court, 2600 W. National Ave. ....	286-8863
Northlawn, 5145 N. 20th St. ....	286-8864
Parklawn, 4435 W. Marion St. ....	286-8865
Riverview, 1300 E. Kane Pl. ....	286-8866
Scattered Sites, 5011 W. Lisbon Ave. ....	286-8534
Southlawn, 3350 S. 25th St. ....	286-8867
Westlawn, 6301 W. Sheridan Ave. ....	286-8868
Rent Assistance Program .....	286-5831
Housing complaints:	
Danger from falling bricks, walls or structures,	
flammable liquids, explosives .....	286-2268
Dangerous fire-damaged walls or structures .....	286-2557
Debris and garbage nuisance (residential) .....	286-2268



Health hazards from electric wiring.....	286-2532
Housing code violations:	
Commercial .....	286-3874
Residential.....	286-2268
Overcrowding .....	286-2268
Housing rehabilitation:	
Code violations (Low income owner occupants only) .....	286-5618

## I

Icy streets .....	286-2489
Immunizations.....	286-8034
Indoor air quality .....	286-5079
Industrial:	
Noise.....	286-3674
Offensive odors .....	286-2513
Industrial park information .....	269-1440
Information and Technology Management Division (ITMD) .....	286-5511
Infrastructure Services, Div. of .....	286-3701
Address assignments .....	286-2411
Central Drafting & Records.....	286-2411
Environmental Engineering .....	286-2463
Sewer Maintenance Sec.....	286-2489
Street Maintenance Sec.....	286-2489
Transportation Design.....	286-2401
Water Engineer Div.....	286-2600
Insect infestation .....	286-2489
Intergovernmental Relations.....	286-3747

## J K

Jobs in city gov't (recorded):.....	286-5555
Fire and Police Commission .....	286-5000
TDD (for hearing impaired).....	286-2960
Keenan Health Center .....	286-8840

## L

Laboratories (Health Dept.).....	286-3526
Landlord/tenant problems.....	286-2268
Landlord training program.....	286-2954
Lead Poisoning Program .....	286-5987
Lead Poisoning Hotline .....	225-LEAD
Legislative Reference Bureau .....	286-2297
Libraries—Central General: .....	286-3000
Blind & physically handicapped library .....	286-3045
Blind, volunteer services for.....	286-3039
Business office.....	286-3030
Children's room (Central Library).....	286-3091
Drive-in services .....	286-3075
Great Lakes Marine Collection .....	286-3000
Hours of all libraries (recorded) .....	286-3287
Information services .....	286-3017
Marine History Collection.....	286-3000
Neighborhood libraries:	
Atkinson, 1960 W. Atkinson Ave.....	286-3000
Bay View, 2566 S. Kinnickinnic Ave. ....	286-3000

Capitol, 3969 N. 74th St. ....	286-3000
Center St., 2727 W. Fond du Lac Ave. ....	286-3000
Central, 814 W. Wisconsin Ave. ....	286-3000
East, 1910 E. North Ave. ....	286-3000
Forest Home, 1432 W. Forest Home Ave. ....	286-3000
Martin Luther King, 310 W. Locust St. ....	286-3000
Mill Road, 6431 N. 76 St. ....	286-3000
Tippecanoe, 3912 S. Howell Ave. ....	286-3000
Villard Square Branch, 5190 N. 35th St. ....	286-3000
Washington Park, 2121 N. Sherman Blvd. ....	286-3000
Zablocki, 3501 W. Oklahoma Ave. ....	286-3000
Periodicals ....	286-3073
Ready Reference ....	286-3011
Youth & Community Outreach Services – YCOS. ....	286-3076
Licenses:	
Asbestos project permit ....	286-3280
Bartenders ....	286-2238
Bicycle. ....	286-2238
Bed and breakfast ....	286-3674
Body piercing establishments ....	286-3674
Campgrounds and mobile home parks ....	286-5771
Cigarettes. ....	286-2238
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Code compliance ....	286-3838
Daytime parking permit ....	933-4444
Dog and cat licenses ....	649-8640
Dry cleaning establishments ....	286-3280
Farmers' markets. ....	286-3674
Filling stations ....	286-3280
Food establishments. ....	286-3674
Home improvements. ....	286-2238
Hotels and motels ....	286-5771
Laundromats, self-service ....	286-3280
Masonry building cleaning permit ....	286-3280
Massage establishments ....	286-3280
Mobile home park ....	286-5771
Noise variances ....	286-3280
Occupancy permits ....	286-8211
Pet store, kennels, grooming shops ....	286-3280
Pool hall ....	286-2238
Property recording ....	286-8569
Rooming house ....	286-3645
Soda water ....	286-3674
Swimming places, public. ....	286-5771
Swimming pool construction and operation. ....	286-3280
Taverns and liquor stores ....	286-2238
Taxicab ....	286-2238
Tires-waste tire generators and haulers ....	286-3280
Light pollution (nuisance). ....	286-2268
Lighting:	
Alley lighting outages ....	286-2489
Information. ....	286-3265
Park lighting ....	286-3265
Street lights broken or out ....	286-2489

Littering .....	286-2268
Loans for business, small & minority-owned .....	286-5553
Low interest mortgage program .....	286-5608

## M N O

Mayor's Office .....	286-2200
Measuring devices checked .....	286-3674
Milwaukee Commission on Domestic Violence & Sexual Assault. .	286-2997
Milwaukee Economic Development Corp. (MEDC) .....	286-5812
Milwaukee Metropolitan Sewerage District (MMSD) .....	272-5100
Milwaukee Public Schools .....	475-8274
Municipal Court. ....	286-3800
Neighborhood improvement projects .....	286-5618
Neighborhood Services, Dept. of: .....	286-3441
Administration .....	286-3441
Animal control .....	286-2268
Asbestos hazard control .....	286-3280
Block clean-ups .....	286-2489
Boiler inspection .....	286-2514
Building construction inspection .....	286-2513
Certificate of Code Compliance .....	286-3838
Code enforcement inspection:	
Commercial .....	286-3874
Residential .....	286-2268
Condemnation-wrecking inspection .....	286-2557
Electrical inspection .....	286-2532
Elevator inspection .....	286-2532
Environmental health .....	286-8674
Explosives & gasoline occupancy inspection .....	286-2590
Fire prevention inspection .....	286-3874
Foreclosure, maintenance of abandoned property .....	286-3996
Graffiti Hotline .....	286-8715
Hazardous occupancy .....	286-2590
Housing and neighborhoods .....	286-5618
Landlord training .....	286-2954
Lake Tower front desk .....	286-2268
Neighborhood improvement program .....	286-3868
Nuisance control (sewage, odor, noise, lighting) .....	286-2268
Pest/Rodent Control .....	286-2268
Plumbing inspection .....	286-3361
Property recording .....	286-8569
Rabies control .....	286-5771
Sprinkler inspection .....	286-3361
Northwest Health Center .....	286-8830
Nuisance control (sewage, odor, noise, lighting) .....	286-2268
Nuisance vehicles on private property .....	286-2268
Occupancy permits (applications) .....	286-8211
Offensive odors .....	286-3674
Outdoor air quality .....	286-3674

## P Q

Pabst Theater .....	286-3663
Parade permits .....	286-3329
Paramedics (emergency calls only) .....	911

## Parking:

Defective parking meters . . . . .	286-3486
Enforcement . . . . .	286-8350
Overnight, on-street permission . . . . .	286-8300
Parking Enforcement . . . . .	286-8350
Tickets, how to pay . . . . .	344-0840
Tickets, how to challenge . . . . .	344-0840
Towing of vehicles . . . . .	286-2700
Winter parking regulations . . . . .	286-8350
Pension office, city . . . . .	286-3557
Permits, building . . . . .	286-8211
Permits, public way occupancy . . . . .	286-8211
Permits, special events . . . . .	286-3329
Personnel (Employee Relations Dept.) . . . . .	286-3751
Pest/rodent control . . . . .	286-2268
Plan examination . . . . .	286-8211
Plumbing code violations . . . . .	286-3361
Plumbing permit . . . . .	286-8211
Poison information center (Children's Hospital) . . . . .	266-2222
Police athletic league . . . . .	935-7917

## Police Department:

1st District, 749 W. State St. . . . .	935-7212
2nd District, 245 W. Lincoln Ave. . . . .	935-7222
3rd District, 2333 N. 49th St. . . . .	935-7232
4th District, 6929 W. Silver Spring Dr. . . . .	935-7242
5th District, 2920 N. 4th St. . . . .	935-7252
6th District, 3006 S. 27th St. . . . .	935-7262
7th District, 3626 W. Fond du Lac Ave. . . . .	935-7272
Emergency calls only . . . . .	911
Non-emergency . . . . .	933-4444
Night parking . . . . .	286-8300
Seniors, assault & prevention . . . . .	935-7302
Tickets, how to pay . . . . .	344-0840
Pollution Prevention Hotline . . . . .	286-8162
Port of Milwaukee . . . . .	286-3511
Potholes in street . . . . .	286-2489

## Property:

Ownership information . . . . .	286-8569
Recording . . . . .	286-8569
Surveys and microfilm records . . . . .	286-8211
Taxes . . . . .	286-2240
Public Health Services . . . . .	286-3521
Public housing applications . . . . .	286-5678
Public Works, Dept. of:	
Contract Administration . . . . .	286-3309
Permits . . . . .	286-8208
Service request line . . . . .	286-2489
Special Assessments Div. . . . .	286-3316
Purchasing/Procurement . . . . .	286-3501

## R

Rabies control . . . . .	286-5771
Real estate sales (city property) . . . . .	286-5730
Records, City . . . . .	286-3393

Recycling information . . . . .	286-3500
Redevelopment Authority:	
Real estate—dispositions (urban renewal). . . . .	286-5730
Relocation claims & assistance . . . . .	286-5762
Refugee Health Service . . . . .	286-8630
Rent assistance program . . . . .	286-5650
Rent withholding . . . . .	286-3645
Rental Rehabilitation Program . . . . .	286-5608
Rodent Control . . . . .	286-2268

## S

Safety Commission (school crossing guards). . . . .	935-7990
Sanitation, Div. of . . . . .	286-2489
Sanitation nuisances (litter, debris):	
Alley or street. . . . .	286-2489
Commercial properties . . . . .	286-3874
Food/Tavern properties . . . . .	286-3674
Residential properties. . . . .	286-2268
Scales, weights and measures testing . . . . .	286-3674
School Health Service . . . . .	286-3521
Schools, Milwaukee Public . . . . .	475-8393
Sewers, backed up:	
Health information . . . . .	286-3606
Information on contamination . . . . .	286-3427
Missing lid or grate on street sewer. . . . .	286-3427
Street sewer problems . . . . .	286-2489
Sexual assault & domestic violence . . . . .	286-2997
Sexually Transmitted Disease Clinic. . . . .	286-3631
Sidewalks (ice, snow, dirt covered, need repair). . . . .	286-2489
Sign permits . . . . .	286-8211
Small business assistance . . . . .	286-5553
Snow plowing . . . . .	286-2489
Snow removal, building access. . . . .	286-2268
Public sidewalks . . . . .	286-2489
Southside Health Center . . . . .	286-8620
Special event permits. . . . .	286-3329
Storm Water Management Program . . . . .	286-0514
Stray animals. . . . .	649-8640
Street cleaning . . . . .	286-2489
Street construction projects . . . . .	286-2460
Street lights not functioning . . . . .	286-2489
Street and sewer maintenance . . . . .	286-2489
Suspicious person or incidents . . . . .	933-4444
Swimming pools (private) . . . . .	286-3280

## T

Tavern and liquor licenses . . . . .	286-2238
Tax assessments. . . . .	286-3651
Tax bills . . . . .	286-2240
Taxi meters, testing . . . . .	286-3674
Taxicab license . . . . .	286-2238
TDD Keyboard – City Hall (for deaf and hearing impaired) . . . . .	286-2025
Temporary occupancy certificates . . . . .	286-8211

Tickets, how to pay:

Parking	344-0840
Traffic	286-3800
Tires, disposal (5 or less)	286-2489
Tires, illegal dumping	286-3280
Tours of City Hall	286-3285

Traffic signs and signals:

Damaged or malfunctioning signals	286-3682
Damaged or missing signs	286-3488
Requests for traffic signals	286-3232
Requests for traffic signs	286-3632

Treasurer's Office 286-2240

Trees, problems with city-owned 286-2489

Tuberculosis Control Center 286-8630

**U V W X Y Z**

Underground Locator Service (electrical & water facilities)	286-3250
Urban Garden Program	431-1585
Vacant buildings (open, neglected or vandalized)	286-5759
Vacant lots, littered (City-owned)	286-2489
Vacant lots, littered (Privately-owned)	286-2268
Vandalism/Graffiti:	933-4444
Anti-graffiti hotline	286-8715
Graffiti vandals in action	911

Vehicles:

Illegally parked or abandoned	286-8350
Nuisance	286-2268

Vital statistics 286-3516

Voting (where to vote) 286-VOTE

Water Works:

Bill payment information	286-2830
Customer address change	286-2830
Customer meter & service	286-2856
Emergency calls – control center (24 hr.)	286-3710
Final bills	286-2830
Final readings	286-2830
Frozen pipes	286-3710
Main breaks & leaks	286-3710
Service permits	286-8208
Service problems	286-3710
Sewer use charge	286-2830

Weed control 286-2489

Weights and measures 286-3674

WIC Program (Supplemental food for women, infants, children):

Keenan Health Center	286-8840
Northwest Health Center	286-8830

Zoning appeals 286-2501

Zoning information 286-8211

**MILWAUKEE COUNTY**

Abuse (ages 18–59)	289-6660
Adult Corrections Facility	427-4790
Aging, Dept. of	289-6874
Board of Supervisors	278-4222

Boerner Botanical Gardens .....	525-5600
Bus route information .....	344-6711
Bus shelters, vandalized .....	937-3218
Child support enforcement .....	278-5160
Children's Court Center .....	257-7700
Clerk of Circuit Court .....	278-4121
County Clerk .....	278-5362
County Executive .....	278-4211
Courthouse .....	278-5362
Department of Transportation .....	278-4835
Disabilities, Persons with: .....	289-6387
TTY-TDD (for hearing impaired) .....	711
District Attorney .....	278-4646
Economic assistance .....	1-888-947-6583
Economic development .....	278-4217
Emergency Management .....	525-5770
Energy Assistance (low-income) .....	906-2800
Federated Library System .....	286-3000
Food stamps/Medicaid .....	1-888-947-6583
Foster Home Recruitment .....	1-800-762-8063
Highway maintenance .....	257-6566
Historical Society .....	273-8288
Home repair loans .....	278-4917
Human resources .....	278-4143
Jail 226-7000	
Jury Service .....	278-4468
Juvenile Detention Center .....	257-7715
Juvenile Probation .....	257-7721
Legal Resource Center .....	278-4900
Marriage license .....	278-4070
Meal program, senior (elderly):	
General information .....	289-6874
Home delivery .....	289-6874
Medical Complex (Froedtert & Medical College of Wisconsin) ...	805-3000
Medical Examiner .....	223-1200
Mitchell International Airport .....	747-5300
Mitchell Park Conservatory (The Domes) .....	257-5611
Museum .....	278-2700
Park hotline (recorded) .....	257-5100
Parks information .....	257-6100
Persons with Disabilities, Commission for .....	289-6660
Probate .....	278-4444
Property Information (Register of Deeds) .....	278-4000
Property Taxes, County (Treasurer) .....	278-4033
Rape victim assistance .....	278-4617
Register of Deeds:	
Real Estate .....	278-4000
Senior Meal Program .....	289-6995
Senior Information & Assistance .....	289-6874
Sheriff:	
Emergency .....	911
Evictions .....	278-4443
Extradition .....	278-4007
General Information .....	278-5030

Jail, Inmate Information .....	226-7085
TTY-TDD Information Line .....	711
Small Claims Court Information .....	278-4140
Traffic signals & freeway lighting .....	257-6566
Transit Plus .....	343-1700
Transit system route information .....	344-6711
Veterans Affairs .....	1-800-827-1000
Victim/Witness Services .....	278-4667
W-2 Workforce Development .....	389-6600
Zoo .....	771-3040
Zoological Society .....	258-2333

## STATE OF WISCONSIN

ACCESS—Your connection to programs for health, nutrition and child care:

FoodShare, BadgerCare Plus, Medicaid, SeniorCare, Medicare Part D, Child Care, Wisconsin Works (W-2), WIC, The Emergency Food Assistance Program, Wisconsin Home Energy Assistance Program, State Life Insurance Fund .....	1-800-362-3002
Aging and long term care .....	1-800-815-0015
Child abuse and neglect .....	220-SAFE
Child care assistance .....	289-5893
Child day care .....	(608) 267-3905
Child welfare (day care unit) .....	220-7000
Consumer Protection .....	1-800-422-7128
Fishing license .....	263-8500
Governor's office (Milwaukee) .....	227-4344
Highway Patrol .....	1-608-267-7102
Hunting information .....	263-8500
Insurance Commissioner .....	1-800-236-8517
Landlord-tenant .....	1-608-224-4500
Lottery office .....	1-608-261-4916
Motor Vehicle, Div. of:	
Drivers License information .....	266-1000
Vehicle licensing, license & titles .....	266-1000
Natural Resources, Dept. of .....	1-888-936-7463
Public Defender .....	227-4130
Revenue, Dept. of (state income tax) .....	227-4000
Road conditions .....	1-800-762-3947
State Capitol Building, Madison .....	1-608-266-2211
State Office Building, Milwaukee .....	227-4011
State Park Information .....	263-8500
State Patrol Headquarters .....	1-608-266-3212
Tax Information .....	227-4000
Telemarketing No Call List .....	1-866-966-2255
Tenant-landlord .....	1-608-224-4500
Unemployment Compensation .....	438-7700
Wisconsin Community Services .....	271-2512
Workforce Development, Dept. of:	
Economic Support .....	1-608-266-3131
Equal Rights Division .....	227-4384

## FEDERAL GOVERNMENT

Alcohol, Tobacco & Fire Arms .....	1-202-648-8500
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Citizenship & Immigration .....	1-800-375-5283
Courts:	
U.S. Court of Appeals .....	1-312-435-5850
U.S. District Courts .....	297-3372
Environmental Protection .....	1-800-621-8431
Equal Employment Opportunity Commission .....	297-1111
Federal Bureau of Investigation (F.B.I.) .....	276-4684
Housing and Urban Development.....	297-3214
Internal Revenue Service.....	231-2100
Justice Department:	
U.S. Attorney – Eastern District .....	297-1700
U.S. Marshal .....	297-3707
Medicare/Social Security.....	1-800-772-1213
Passport information, Milwaukee.....	1-800-ASK-USPS
Postal Service (St. Paul Ave.).....	270-2308
Representative in Congress:	
Gwendolynne Moore.....	297-1140
Senators:	
Ron Johnson.....	1-202-224-7282
Tammy Baldwin .....	297-4451
Social Security information .....	1-800-772-1213
Veteran's Affairs Regional Office:	
Benefits, information & assistance.....	1-800-827-1000
V.A. Medical Center .....	384-2000

## HOTLINE NUMBERS

Audit Hotline (report fraud, waste or abuse in city government). .	286-3440
Childhood Lead Poisoning Program.....	225-LEAD
Child Protection Services (24 hr.) .....	220-SAFE
Diggers Hotline.....	259-1181
Emergency Crisis Hotline (24 hr.) .....	257-7222
Emergency Crisis TTY-TDD Hotline for hearing impaired (24 hr.) .	257-6300
Emergency Shelter Hotline .....	302-6633
Graffiti Hotline.....	286-8715
Help Information Line (crisis intervention, food, shelter) .....	211
Legislative Hotline – State Capitol, Madison.....	1-800-362-9472
Pollution Prevention Hotline .....	286-8162
Turn in Parents for Child Support .....	278-5222
Voting Hotline .....	286-VOTE

## OTHER IMPORTANT NUMBERS

Better Business Bureau .....	847-6000
Burn Center (Columbia St. Mary's Hospital).....	272-2876
Community Advocates (housing and health services) .....	449-4777
Fair Housing Council .....	278-1240
Future Milwaukee.....	288-3153
Legal Aid Society .....	727-5300
Legal Action of Wisconsin .....	278-7722
Marcus Center Box Office .....	273-7206
Medicare / Social Security.....	1-800-772-1213
Metropolitan Milwaukee Association of Commerce .....	287-4100
Metropolitan Milwaukee Fair Housing Council .....	278-1240
Milwaukee Area Domestic Animal Control Commission (MADACC). .	649-8640
Milwaukee Metropolitan Sewerage District.....	272-5100

Milwaukee Public Museum .....	278-2700
Milwaukee Public Schools .....	475-8393
Neighborhood Housing Services .....	286-3868
Poison Information Center Children’s Hospital (24 hr.) ..	1-800-815-8855
Pregnancy Help center. ....	645-4050
SER – Jobs For Progress National, Inc. ....	649-2640
Sensitive Crime Unit of District Attorney’s Office .....	278-5019
Sensitive Crime Victim Services .....	278-4617
Sensitive Crime Division of Milwaukee Police (Reporting) ...	935-7403
Sexual Assault. ....	911
S. 16th St. Community Health Center .....	672-1353
Social Development Commission .....	906-2700
South Community Organization .....	643-6577
Southside Organizing Committee.....	672-8090
Tool Loan Centers.....	449-0705
United Community Center .....	384-3100
UMOS (United Migrant Opportunity Services).....	389-6000
Visit Milwaukee.....	273-7222
Walker’s Point Youth & Family Center, Inc.....	647-8200
WE Energies, customer service.....	1-800-242-9137
Electrical outages, emergencies .....	1-800-662-4PWR (4797)
Gas leak, emergencies .....	1-800-261-LEAK (5325)



Produced by: City Clerk’s Office | Public Information Division  
Photos: Bill Arnold, Tina Klose

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# CITY INFRASTRUCTURE

## CLASSIFICATION OF STRUCTURES/BUILDINGS:

TYPE	CLASS	ABBV.	COUNT
Residential	1	RES	127,945
Local Mercantile	2	MER	6,931
Manufacturing	3	MFG	698
Special Mercantile	4	SME	3,019
Condominiums	5	CDM	11,495
Apartments	7	MAP	5,034
Omitted	8	OMT	4
Exempt	9	EX	7,035
Information provided by the Office of the Treasurer			Total 162,161

### CITY PARKING STRUCTURES: 5

- 4,883 spaces
- Generate annual revenues of more than \$5.6 million

### SURFACE PARKING LOTS: 45

### BRIDGES: 176 CITY OWNED AND MAINTAINED

- Fixed: 133
- Over rivers: 93
- Over rail roads: 33
- Over streets: 7
- Viaduct: 12
- Pedestrian: 10
- Movable: 21 (basculer: 13, vertical lift: 8)

### SIGNALIZED INTERSECTIONS: 742

- 706 intersections have been fully converted to energy saving LED lights

### TOTAL EXISTING TRAFFIC SIGNS (JANUARY 2010): 105,539

- 21,929 street name signs
- 16,037 stop and related signs

### MILES OF LIGHTED STREETS: 1,300

- 67,229 streetlights
- 8,931 alley lights
- 569 specialty lights

### MILES OF UNDERGROUND CONDUIT: 560

- 7,500 manholes

### CITY SEWERS

- Concrete: 499 miles
- Non-reinforced concrete: 1,235 miles
- Clay: 311 miles
- PVC: 178 miles
- Other: 155 miles
- Brick: 68 miles
- Miles of city sewers over 90 years old: 198 miles

### WATER WORKS INFRASTRUCTURE\*

- 2,000 miles of water main
- 20,000 hydrants
- 50,000 valves
- 162,000 water meters
- 2 water treatment plants
- 11 pumping stations
- 6 storage tanks
- Population served: 860,000

\*Communities: Milwaukee, Greenfield, Hales Corners, St. Francis

### TOTAL NUMBER OF CITY BUILDINGS/FACILITIES: 346

- Average age: 56 years
- Current replacement value: \$1.25 billion

### MILES OF CITY OWNED/MAINTAINED FIBER OPTIC CABLE: 250

- Miles of copper cable: 650

### DPW RECREATIONAL FACILITIES (Data from the Department of Public Works)

- 19 tot lots
- 23 play lots
- 6 play areas
- 26 play fields
- 10 playgrounds
- 11 green spaces



**Alderman Nik Kovac**  
City Hall, Room 205  
200 E. Wells Street  
Milwaukee, WI 53202



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