**William J. Páez García**

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**OBJECTIVE**

Assist in an administrative leadering position in the areas of customer services that could be available in your company.

**EXPERIENCE**

**Sitel:**

October 25d 2009 - May 15th 2010(Virgin Mobile)

Function: Customer Services Representative, Escalation

**Accedo Technologies:**

May 2nd 2012 - Feb 22nd 2013 TWC

Function: Customer Support Representative

Jun 22nd 2014 – Jun 3rd 2016

Customer Services Representative KOHLS

Resource Desk.

Escalation.

**LANGUAGES**

Fluent in English and Spanish

**EDUCATION**

**2004 – 2005    Academia de Ciencias Comerciales**

Control y Admon de Caja.

***OTHERS***

**Skills:**                 Responsible      Creative       Well-organized

**Computer Knowledge:**Windows       Microsoft Office (Word - Excel - PowerPoint)  AS/400

**Equipment:**                   Computer       Printer     Scanner          Fax     Copier  Files

             Sum Machine

**Self Description:**

I consider myself easy-going person,very proactive and the most important Im reliable.