There are 7 planned changes during the Maintenance window on Sunday June 22, 2014 that are being tracked as part of this process:

1. (Sun) – CHG74182 Patch SelectAccount Distributed DB2 Server padudb02
2. (Sun) – CHG73753 Websphere Production 6.1 patching Stand Alone patching (PRB41150)
3. (Sun) – CHG74311 Bring IHUBP DB down to set the new SGA buffer cache parameter size (PRB41183)
4. (Sun) – CHG73781 Reset MAX SID's for the EDIFECS TM703 to TM842
5. (Sun) – CHG73711 Physically Move DataPower Appliances to new Data Center Infrastructure (pusdpg01, 02, 03, 04)
6. (Sun) – CHG74033 Annual software upgrade on lab Nexus 7K and 5K switches (All of Test)

### Change Ticket Details

|  |  |  |  |
| --- | --- | --- | --- |
| **Outage Window: Sunday, 6/22 1:00 AM – Sunday, 6/22 6:00 AM** | | | |
| ***Outage Change#:*** | **CHG74182** | | |
| ***Change Owners:*** | Brian Tierney | ***Point Person:*** | Mike Altieri |
| ***Change Title:*** | Patch Select Account Distributed DB2 Server padudb02 | | |
| **Outage Window: Sunday, 6/22 5:30 AM – Sunday, 6/22 2:00 PM** | | | |
| ***Outage Change#:*** | **CHG73753** | | |
| ***Change Owners:*** | Gary Sissala | ***Point Person:*** | Dan Grebowski |
| ***Change Title:*** | Websphere Production 6.1 patching Stand Alone patching | | |
| **Outage Window: Sunday, 6/22 5:30 AM – Sunday, 6/22 2:00 PM** | | | |
| ***Outage Change#:*** | **CHG74311** | | |
| ***Change Owners:*** | Sanjay Jayaraj | ***Point Person:*** | Dan Grebowski |
| ***Change Title:*** | Bring IHUBP DB down to set the new SGA buffer cache parameter size | | |
| **Outage Window: Sunday, 6/22 6:00 AM – Sunday, 6/22 6:00 PM** | | | |
| ***Outage Change#:*** | **CHG73781** | | |
| ***Change Owners:*** | William Henri | ***Point Person:*** | William Henri |
| ***Change Title:*** | Reset MAX SID's for the EDIFECS TM703 to TM842 EcActive database Replication process in the new production environment. | | |
| **Outage Window: Sunday, 6/22 7:00 AM – Sunday, 6/22 1:00 PM** | | | |
| ***Outage Change#:*** | **CHG73711** | | |
| ***Change Owners:*** | Jon Frank | ***Point Person:*** | Paul Brown |
| ***Change Title:*** | Physically Move DataPower Appliances to new Data Center Infrastructure (pusdpg01, 02, 03, 04) | | |
| **Outage Window: Sunday, 6/22 7:00 AM – Sunday, 6/22 11:00 AM** | | | |
| ***Outage Change#:*** | **CHG74033** | | |
| ***Change Owners:*** | Greg Gersch | ***Point Person:*** | Chris Rudd |
| ***Change Title:*** | Annual software upgrade on lab Nexus 7K and 5K switches | | |

**Note:** See [IT2B Change](https://intranet.bcbsmn.com/IT2B/) and [Wiki link](https://connections.bcbsmn.com/wikis/home?lang=en_US#/wiki/Wec71a0263d60_451a_b688_6410d12749a8/page/Infrastructure%20Release%20Overview%20%26%20Communications) for further details.

### Assumptions

All times provided are Estimates and subject to change. If issues arise and times need to be adjusted the OIM Coordinator messages will provide updates throughout the change window.

### Timing

CHG74182 Patch SelectAccount Distributed DB2 Server padudb02

|  |  |  |  |
| --- | --- | --- | --- |
|  | **E S T I M A T E D T I M E T A B L E** | | |
| **START** | **DURATION** | **FINISH** |
| Shutdown | 06/22/2014 01:00 | 2:00 | 06/22/2014 02:00 |
| Maintenance | 06/22/2014 02:00 | 3:00 | 06/22/2014 05:00 |
| Startup | 06/22/2014 05:00 | 2:00 | 06/22/2014 05:30 |
| Overall Time | **06/22/2014 01:00** | **4:30** | **06/22/2014 05:30** |
|  |  |  |  |
| Validation | 06/22/2014 05:30 | 0:30 | 06/22/2014 06:00 |

CHG73753 Websphere Production 6.1 patching Stand Alone patching

CHG74311 Bring IHUBP DB down to set the new SGA buffer cache parameter size

CHG73781 Reset MAX SID's for the EDIFECS TM703 to TM842

Note: CHG73781 is only tied in due to CHG74311 will start EDIFECS as part of its change.

|  |  |  |  |
| --- | --- | --- | --- |
|  | **E S T I M A T E D T I M E T A B L E** | | |
| **START** | **DURATION** | **FINISH** |
| Pre-Shutdown | 06/22/2014 05:00 | 0:30 | 06/22/2014 05:30 |
| Shutdown | 06/22/2014 05:30 | 2:00 | 06/22/2014 07:30 |
| Maintenance | 06/22/2014 07:30 | 4:00 | 06/22/2014 11:30 |
| Startup | 06/22/2014 11:30 | 2:00 | 06/22/2014 13:30 |
| Post-Startup | 06/22/2014 13:30 | 0:30 | 06/22/2014 14:00 |
| Overall Time | **06/22/2014 05:00** | **9:00** | **06/22/2014 14:00** |
|  |  |  |  |
| Validation | 06/22/2014 14:00 | 1:00 | 06/22/2014 15:00 |

CHG73711 Physically Move DataPower Appliances to new Data Center Infrastructure

Note: First set of times (7am to 9am) are for pusdpg01 & 03

Second set of times (10:35am to 11:50am) are for pusdpg02 & 04

|  |  |  |  |
| --- | --- | --- | --- |
|  | **E S T I M A T E D T I M E T A B L E** | | |
| **START** | **DURATION** | **FINISH** |
| Shutdown | 06/22/2014 07:00 | 2:00 | 06/22/2014 09:00 |
| Startup | 06/22/2014 09:00 | 0:00 | 06/22/2014 09:00 |
| Overall Time | **06/22/2014 07:00** | **2:00** | **06/22/2014 09:00** |
|  |  |  |  |
| Validation | 06/22/2014 09:00 | 0:15 | 06/22/2014 09:15 |
|  |  |  |  |
| Shutdown | 06/22/2014 09:30 | 2:00 | 06/22/2014 12:00 |
| Startup | 06/22/2014 12:00 | 0:00 | 06/22/2014 12:00 |
| Overall Time | **06/22/2014 09:30** | **2:30** | **06/22/2014 12:00** |
|  |  |  |  |
| Validation | 06/22/2014 12:15 | 0:15 | 06/22/2014 12:30 |

CHG74033 Annual software upgrade on lab Nexus 7K and 5K switches (All of Test)

|  |  |  |  |
| --- | --- | --- | --- |
|  | **E S T I M A T E D T I M E T A B L E** | | |
| **START** | **DURATION** | **FINISH** |
| Shutdown | 06/22/2014 07:00 | 0:30 | 06/22/2014 07:30 |
| Maintenance | 06/22/2014 07:30 | 3:00 | 06/22/2014 10:30 |
| Startup | 06/22/2014 10:30 | 0:30 | 06/22/2014 11:00 |
| Overall Time | **06/22/2014 07:00** | **4:00** | **06/22/2014 11:00** |
|  |  |  |  |
| Validation | 06/22/2014 11:00 | 4:00 | 06/22/2014 15:00 |

### Communication

The individual Point Person and/or OIM Coordinator will send start and end communications to the specific stakeholders. If you have interest in being part of these communications please email Enterprise Deployment Management.

### Communication outline

|  |  |
| --- | --- |
| **Program Owner/Program Manager:** | |
| **Target Audience:** | Operations and IT Leaders, Application and Infrastructure Teams |
| **Frequency:** | There will be multiple communications during the Change windows; at Beginning, during, and End of the window |
| **Content:** | Status updates |

### Communication Schedule

|  |  |  |  |
| --- | --- | --- | --- |
| **Date** | **Time** | **Milestone** | **OIM Coordinator Role** |
| **6/22** | **1:00am** | Start of SelectAccount Patching padudb2 | Mike Altieri |
| **6/22** | **5:30am** | Completion of SelectAccount  Start of WAS 6.1 & iHUB | Bill Goodman |
| **6/22** | **7:00am** | Start of DataPower  Start of Test Switch Upgrade  In Process: WAS 6.1 & iHUB | Dan Grebowski |
| **6/22** | **10:00am** | In Process: DataPower, WAS 6.1 & iHUB, Test Switch Upgrade | Dan Grebowski |
| **6/22** | **1:00pm** | Competition of DataPower & Test Switch Upgrade  In Process: WAS & iHUB | Ryan Tredal |
| **6/22** | **3:00pm** | All Validation Complete | Ryan Tredal |

### Communication Method

* Email messages will be sent to teams who requested inclusion in the message distribution. This list will be updated as required for future outage windows.
* If questions or issues arise during the Maintenance window, please send an email to the “OIM Coordinator” mailbox.
* If required, the Service Desk will activate the Incident Management Process.

### Validation Lists

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Effort** | **Application** | **Owner** | **Support Group** | **Validator** | **PDL** |
| Padudb02 Patching | Select Account | Kip Bergstrom | Select Account Operations |  |  |
|  |  |  |  |  |  |
| Middleware 6.1 Patch | IBB & ID Strat | Andrew Kaul | Whole Person Health | On Call | OncallWph zzbb006/BCBSMN |
| Middleware 6.1 Patch | Sched A | Scott Knuth | Underwriting Actuarial | Salil Vallangatt |  |
| Middleware 6.1 Patch | Select Account | Kip Bergstrom | Select Account Operations | Chad Kaul |  |
| Middleware 6.1 Patch | SAS Applications | Paul Henri | Enterprise Information Delivery Application | Carlin Crow |  |
| Middleware 6.1 Patch | Clinician Portal, PWSS & WSS | Barnali Dey | Portal Applications | Sangeeth Kumar, Karthikeyan Thirumurthy |  |
|  |  |  |  |  |  |
| iHub | iHubP | Jane Frank | Membership Services | Subhabrata Ray |  |
| iHub | 27x | Bob Kiner | WMB\_WTX solutions | Dinesh Agrawala |  |
|  |  |  |  |  |  |
| DataPower | 27x | Bob Kiner | WMB\_WTX solutions |  |  |
| DataPower | Select Account | Kip Bergstrom | Select Account Operations |  |  |
| DataPower | Informatica |  |  |  |  |
|  |  |  |  |  |  |
| Test Switch Upgrade | All | Suriya Angamuthu | Cognizant |  | PDL Cognizant ALL Onsite |
| Test Switch Upgrade | All | Amit Soni | IBM |  | PDL IBM ONSHORE  PDL IBM OFFSHORE |