**Fernando Andrés Torrentes Alfaro.**

**Personal information.**

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* Nationality: Costa Rican.
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**Current diplomas.**

* Bachelor (Liceo Experimental Bilingüe de Pococí)

**Workexperience.**

SYKES ENTERPRISES.

* Customer service for AT&T.
* Customer service for BANK OF AMERICA

CONVERGYS CR.

* Customer service for COMCAST
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* Customer service

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* Customer service, Shipping agent

**Personal references.**

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