**MOBEEN MALIK**

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**Career Objective**

Seek career progression in IT Project Management discipline where I am able to apply my subject knowledge and acquired skills in order to efficiently and effectively deliver desired outcome.

**Summary**

Over 12 years in the IT industry - initial 7 years in technical/IT operations support roles and later moved into technology consulting mainly working on clients delivering high value transformation program of work and professional services. Understand and hold deep industry knowledge across various industries such as Telecommunications, Resources (mining) as well as public service.

**Professional Certifications**

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| **PRINCE2** (Foundation) | **VMWare** certified *(VCP5-DCV)* |
| **ITIL** Foundation V3 | AWS Technical Professional |
| **VCE** Converged Infrastructure Associate | [**Cisco** Data Center Unified Computing *(DCUCAM)*](Javascript:gotolearnerDetails(%22dowbt000000000018279%22,%22%22,%22%22,%22%22,%22%22,%22%22,%22%22);) |
| **EMC** Information Storage Associate *(EMCISA)* |  |

**Professional/Vendor Trainings**

* 3 Days instructor led training on System Operations on Amazon Web Services (AWS) by *Amazon Australia*
* 3 Days instructor led training on Architecting on AWS by *Amazon Australia*
* 1 Week instructor led training on Designing and Implementing Cisco UCS by *Cisco*
* 1 Week instructor led training on vSphere Install, Configure, Manage V5.1 by *VMware*
* 2.5 day Cloud PaaS internal classroom training by *Accenture*

**Employment History**

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| ***Infrastructure Associate Manager***  Accenture Australia *Aug’ 2011 - to Feb 2016* |

Ever since I joined Accenture Australia I worked in high-profile and complex transformation projects across Infrastructure builds, deployment, migration and testing roles. I was functionally aligned to Data Center Technologies or Infrastructure Services as it is called now. My roles from the most recent to previous ones are as below;

**Migration Lead** **Sept 2015 – Dec 2015**

* Acted as the go-to subject matter expert in evaluating cloud readiness as well as available migration paths of various customer applications upon gathering technical and functional requirements, interfaces, dependencies, detailed discovery of inventory using CMDB as the source.
* Provided technical input in terms of preferred tools, migration options during the planning and analysis phase of the project. Prepared initial draft of Migration plan.

**Data Centre Migration Lead** **March 2015 – June 2015**

* In this highly challenging yet rewarding role, I was responsible for overseeing entire project from procurement to end state entire migration planning, preparation and completion helping client move out of their existing Data Center safely and within prescribed time and budget constraints.
* Held regular workshops with internal and external stakeholders to help identify and assess in-scope inventory and critical applications and services predominantly Microsoft based workloads, Citrix farm, file/print server, legacy apps, TBs of data stored on multiple NetApp filers.
* Completed new Data Center build using hyper-converged infrastructure by Nutanix, Cisco Nexus 5K TOR switches, VMware, EMC Isilon NAS appliance, Avamar for backup including Data Domain.
* Completed overall project plan as well as migration wave plans. Shared plans and coordinated activities with other 3rd party service providers, client teams, operations. Ensured all change requests submitted and approved on time and all communications to affected user groups sent out well in advance.
* Led the Project team from the front thru successful transition out to operations and ensured smooth handover of all systems and processes to the supporting teams. Acted as the single escalation point for any technical issues or otherwise. Also, trained and coached new joiners as and when on boarded in the Project.

**Infrastructure Technical Specialist May 2014 – Feb 2015**

* Worked as part of the Build team on a Desktop Virtualization (VDI) Project to deliver solution based on Microsoft Hyper-V and Citrix XenApp. Reviewed High Level and Detailed Level Designs of various components of the solution such as Compute, Network, Hyper-V (Virtualization) as well as Storage.
* Provisioned and built new virtual servers based on Microsoft 2012 Hyper-V and various System Centre components as per the requirements.

**Operational Acceptance Lead**  **May 2013 – Feb 2014**

* Worked on a Cloud Project in a national Telecommunications carrier tasked with overseeing complete build, test, integration and deployment of Cloud based infrastructure in accordance with client’s stringent technical requirements. Helped implement the solution as per the design consisting of Cisco UCS, VMWare Virtualization, EMC storage and Avamar for enterprise level backup.
* Ensured all prescribed procedures as well as build and integration checks are completed thoroughly, results recorded and approvals sought from individual groups. I built a strong successful relationship with teams we regularly interfaced with such as Engineering, Ops, Service desk, Capacity planners and vendors.
* Managed offshore as well as onshore engineers and worked very closely with them in performing all build related technical activities as well as training and developing them.

**Test Analyst** **Sep 2011 – Dec 2012**

* Worked for a sensitive public organisation based in Canberra in the Testing team responsible for creating official test plans, test scripts for infrastructure components, enabling services as well as migrating business applications.
* Performed as-is technical architecture analysis of in-scope applications thru conducting technical workshops and series of meetings with application owners to gather technical and functional requirements for each app.
* Carried out test execution with close coordination with other technical and business teams and recorded results in the test management system (Rational Quality Manager). Also, managed and resolved defects.

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| ***IT Support Officer***  Iron Mountain Australia *Dec’ 07 – Aug’ 11* |

* Responsible for daily handling of all national IT service incidents and raising IT Helpdesk tickets, conduct preliminary investigation and undertake route-cause analysis to help diagnose and resolve IT incidents within agreed SLAs.
* Managed enterprise IT infrastructure and business applications and carry out day to day support activities involving citrix, vmware virtualization, MS. SQL server, sharepoint and AD administration.
* Create/review knowledge based articles including user-guides and other IT related documentation in order to facilitate user community and help standardize IT processes.
* Assisted with new IT service/change requests raised by business users.

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| ***Junior Network Engineer***  Cyber Soft Technologies Islamabad, Pakistan *July’04 – July’ 05* |

* Working in a NOC environment I was responsible for providing 2nd /3rd level operational support in an ISP core network involving use of network devices such as Cisco high-end routers/L3 switches, Lucent access servers, PRI/BRI media, DSL equipment and firewalls. Worked around the clock on shifts basis ensuring 24/7 uptime and reported incidents as they occurred.
* Performed Network performance monitoring and traffic analysis on daily basis through utilizing combination of monitoring tools such as MRTG, Network Monitor, system logs, SNMP based protocols and other Linux command line utilities.

**Tertiary Education**

* **Master of Business & Information Technology (MBIT) 2007**

The University of Melbourne

* **Bachelor of Computer Science (BCS) 2004**

Bahria University, Pakistan

**Professional Associations & Interests**

* Member of IEEE YP Society. Regularly participate in workshops, recently as a presenter.
* Follow latest trends thru attending webcasts, reading whitepapers, point of views and attending technology conferences and road shows.
* Enjoy taking up every opportunity I can in corporate citizenship programs and volunteer on a regular basis.

**Referees**

Available upon request