**General Questions:**

Q: Where should my client go to prequalify?

A: Go t[o www.hslenders.com](http://www.hslenders.com) or call the office at 863-607-4663 (anyone can assist them).

Q: Where should I send my contracts?

A: [Contracts@hslenders.com](mailto:Contracts@hslenders.com)

Q: Where should my client send their prequalification documents?

A: [prequal@hslenders.com](mailto:prequal@hslenders.com) OR they can upload them to their online application, fax them to their loan officer assistant, mail them to our office, or bring them in person.

Q: Who can I contact if I know the status of a file and have a question?

A: See page 2

**Who should I contact according to a file’s status?**

