

Service Design Workshop

Mobile Web Services

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Haute Ecole d'Ingénierie et de Gestion
du Canton de Vaud

Koubachi analyzes your data
and gives you detailed care instructions
when and how to care for your plants.



← Sensor

2

PCE
Koubachi Plant Care Engine



3



Apps →

Measure



Analyze

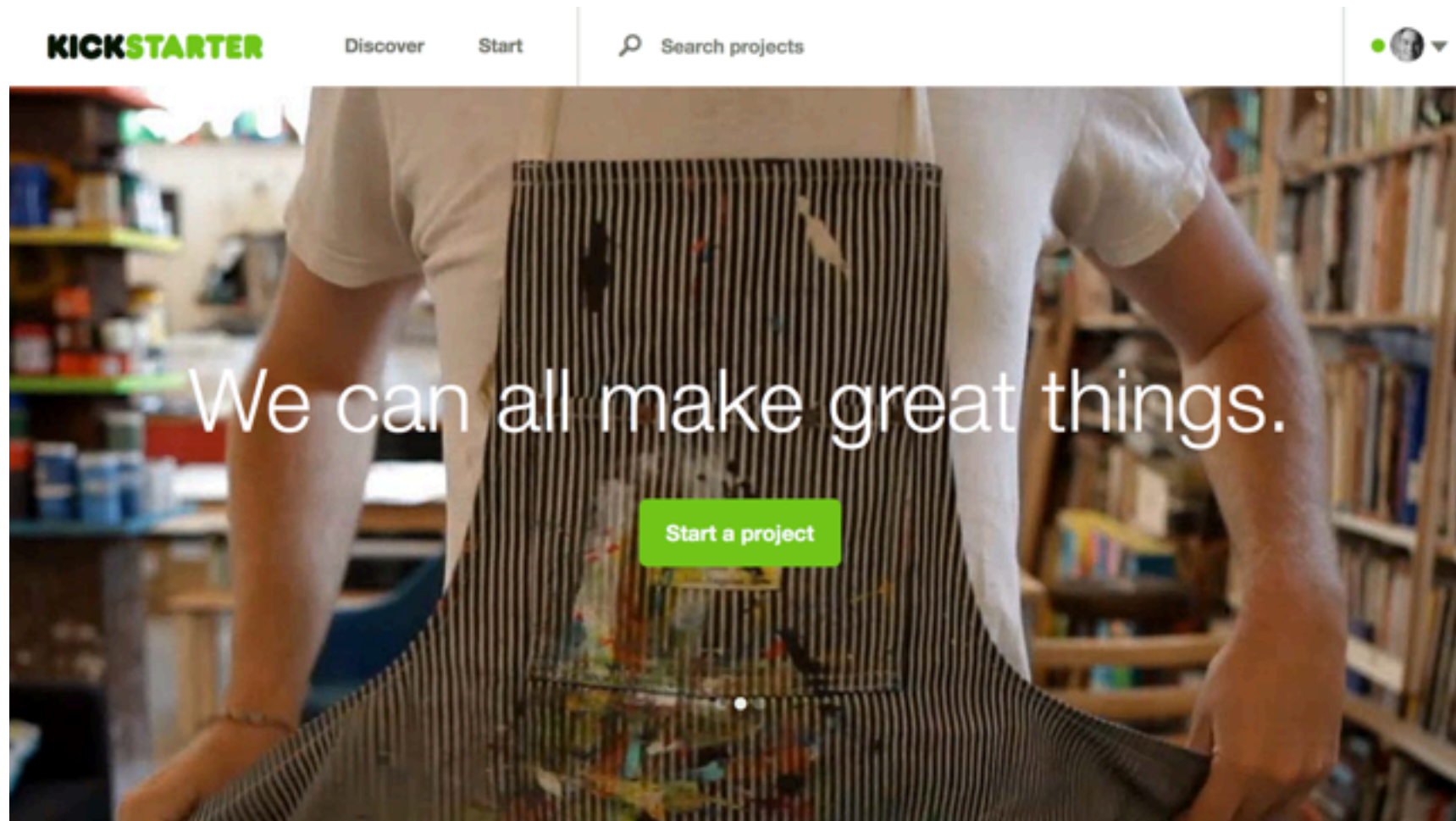


Display

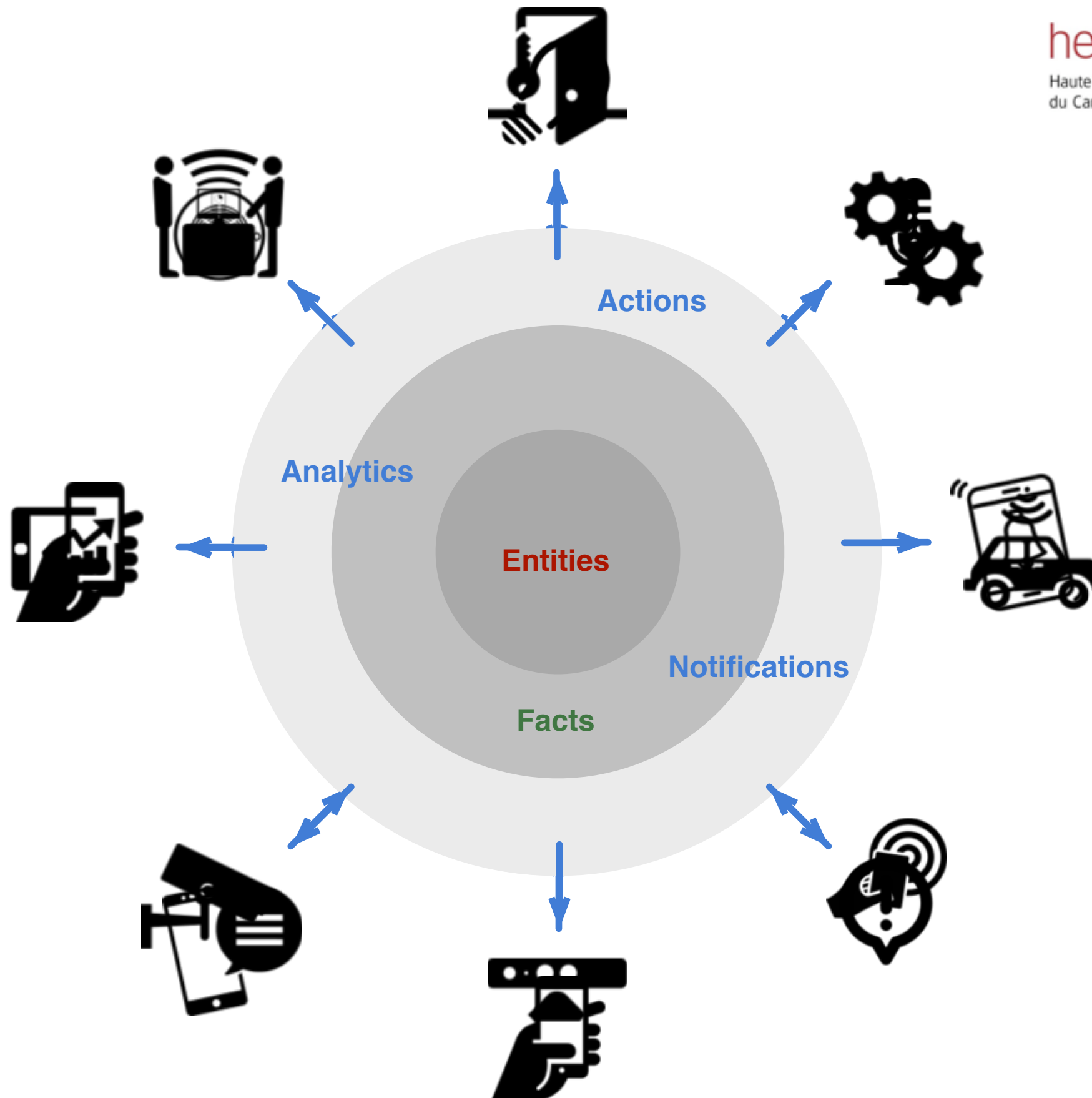
1

2

3



Imagine and **describe** a **service** that would combine a **mobile app** and some kind of **sensor(s)** for the benefit of a **particular user group**.



“In my **application domain**, there are
Entities: plants, bikes, locations, users,
buildings, activities, objects, etc.”

“By **interpreting** streams of events, I can infer
Facts about domain entities.”

“**Sensors** report **streams of Observations**
about what they see (in the physical or in the
digital world).”



Entities

Locations: Kitchen, Living Room, Basement
People: John, Sarah, Bob, Alice
Meetings: meeting1, meeting2, meeting3

Facts

"The last know temperature in the kitchen is of 12.2 degrees (at 12:05:00)"
"The warmest temperature in the kitchen during the last 24 hours is 23.2 d"
"John has been in the elevator at 12:20:00"
"John has been in 5 locations during the last 2 hours"
"John and Sarah have been in three meetings together over last week"

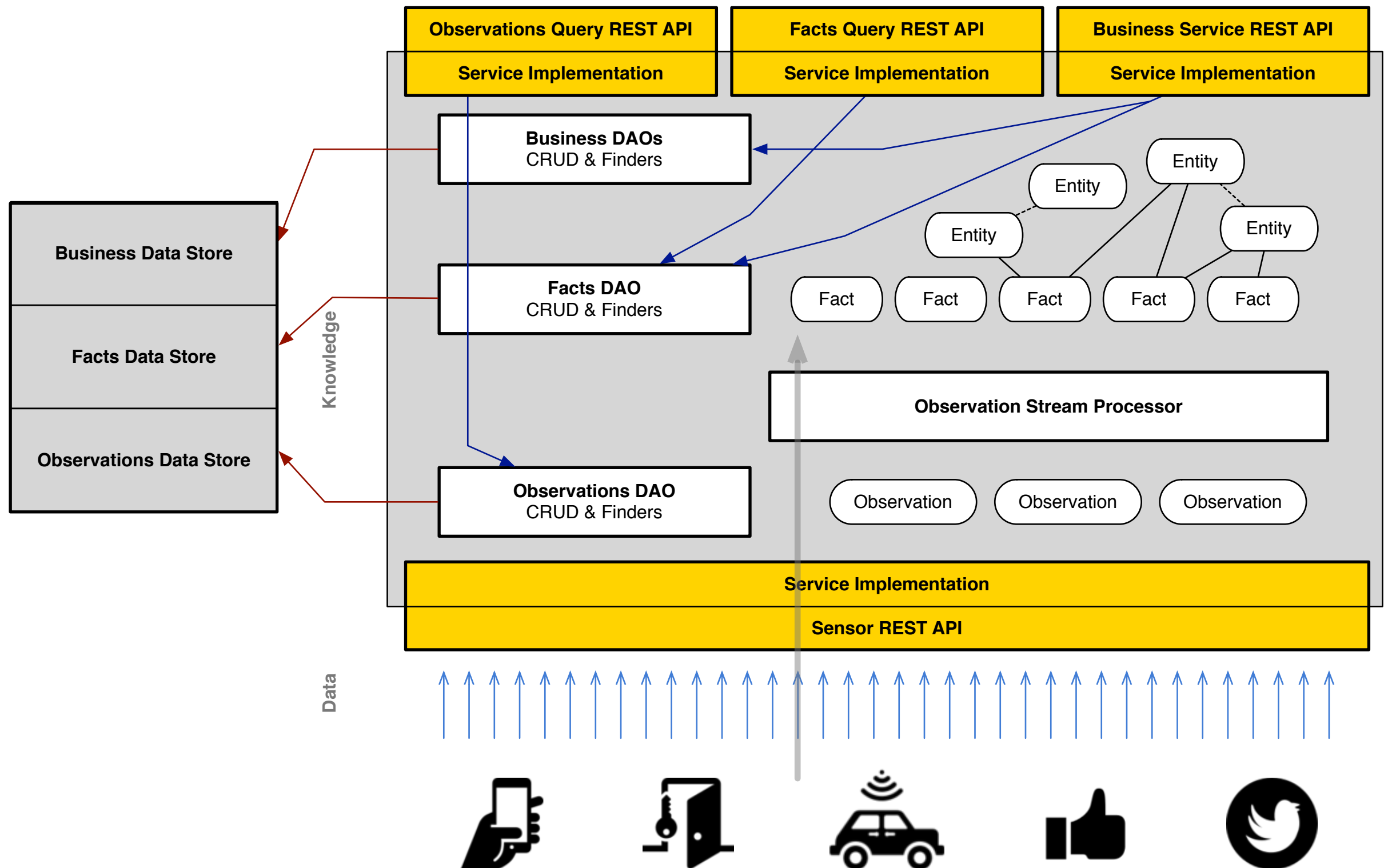
Observations

"sensor A2 has measured a temperature of 12.3 degrees at 12:02:00"
"sensor A2 has measured a temperature of 12.2 degrees at 12:05:00"
"sensor A3 has measured a temperature of 12.8 degrees at 12:05:00"
"sensor B8 has seen tag 87KHE8 appear at 12:20:00"
"sensor B8 has seen tag 82UU28 disappear at 12:20:00"
"sensor C6 has sensed a new location at 46°47'25.2"N 6°31'22.1"E"



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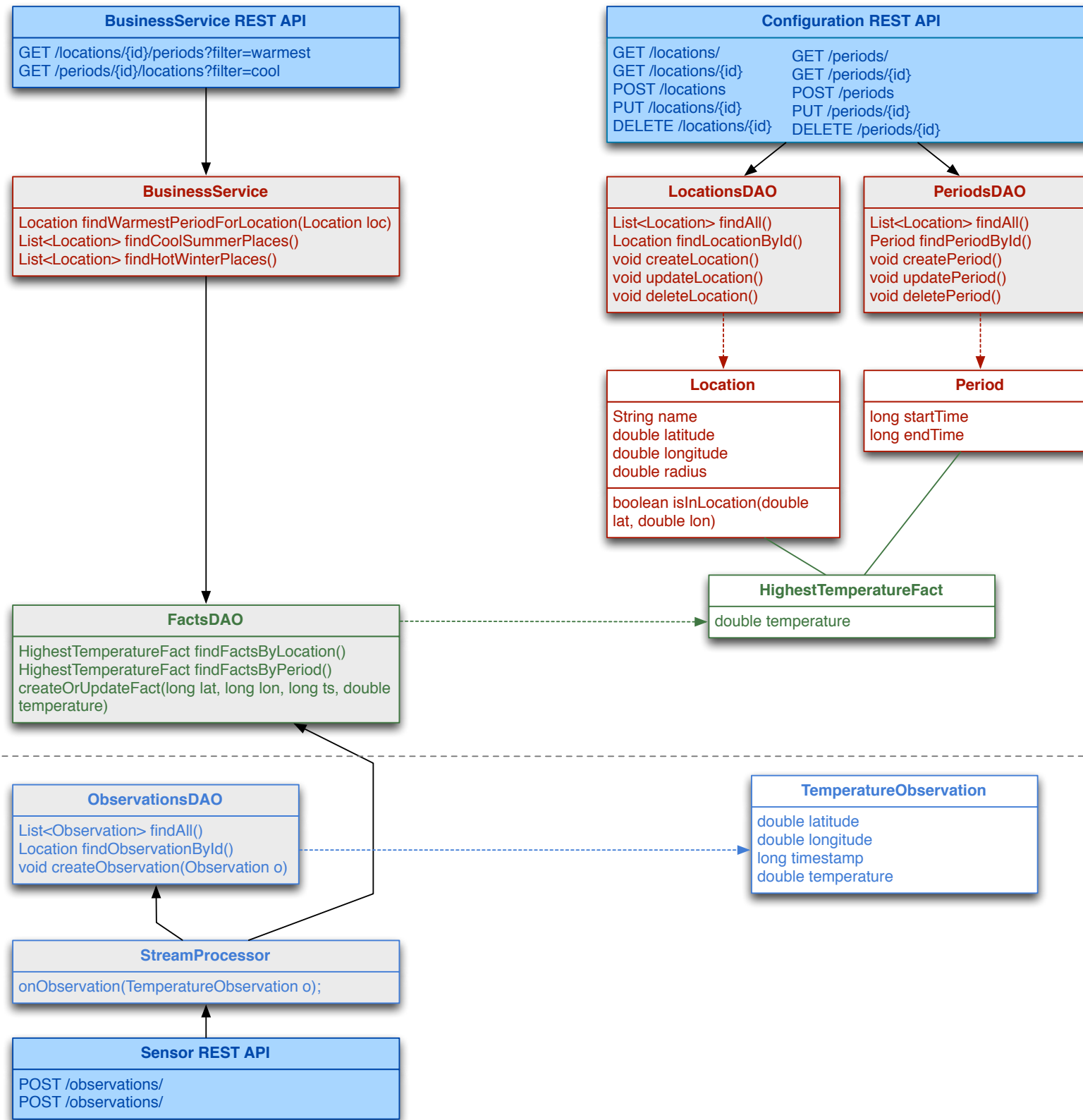
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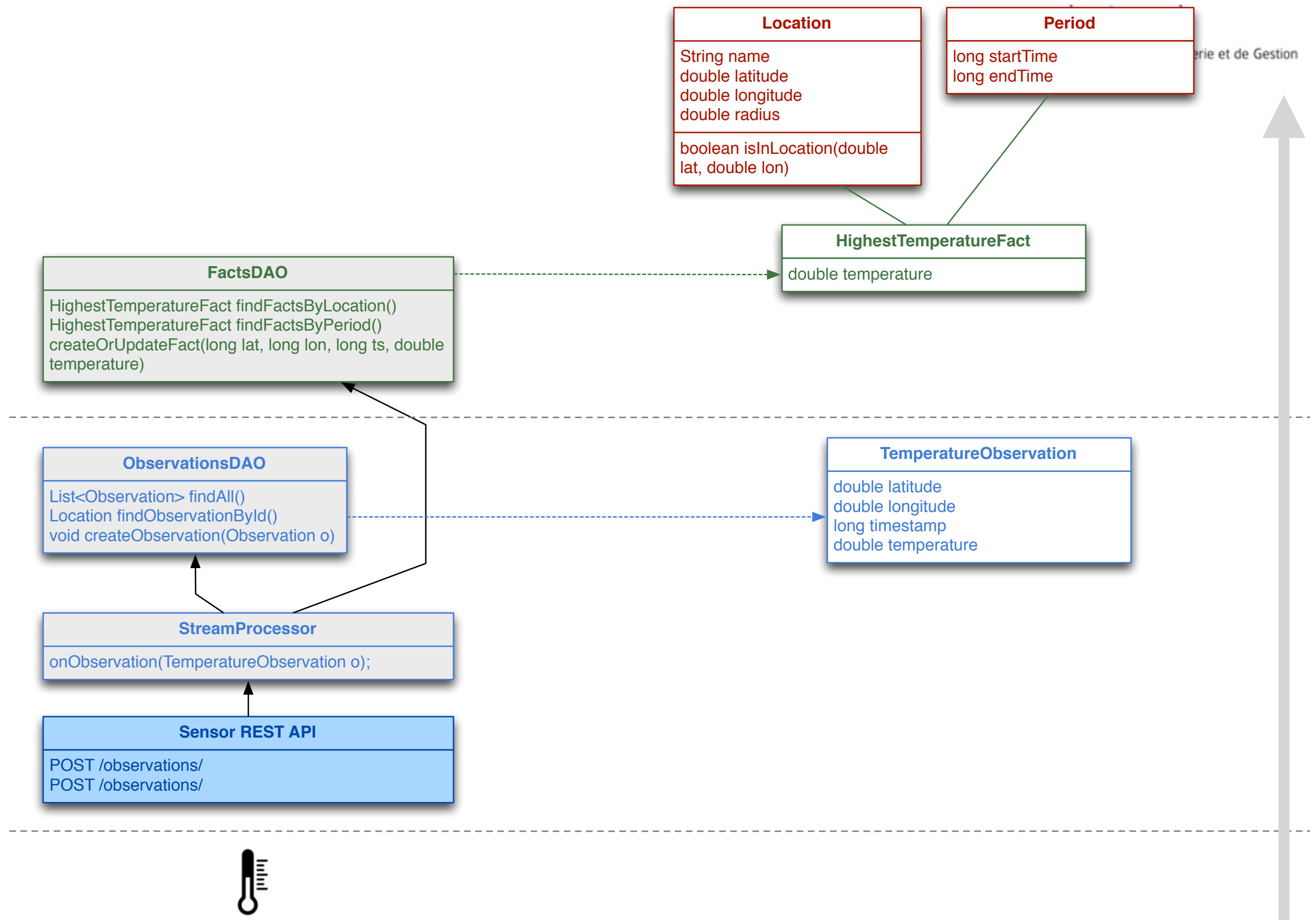


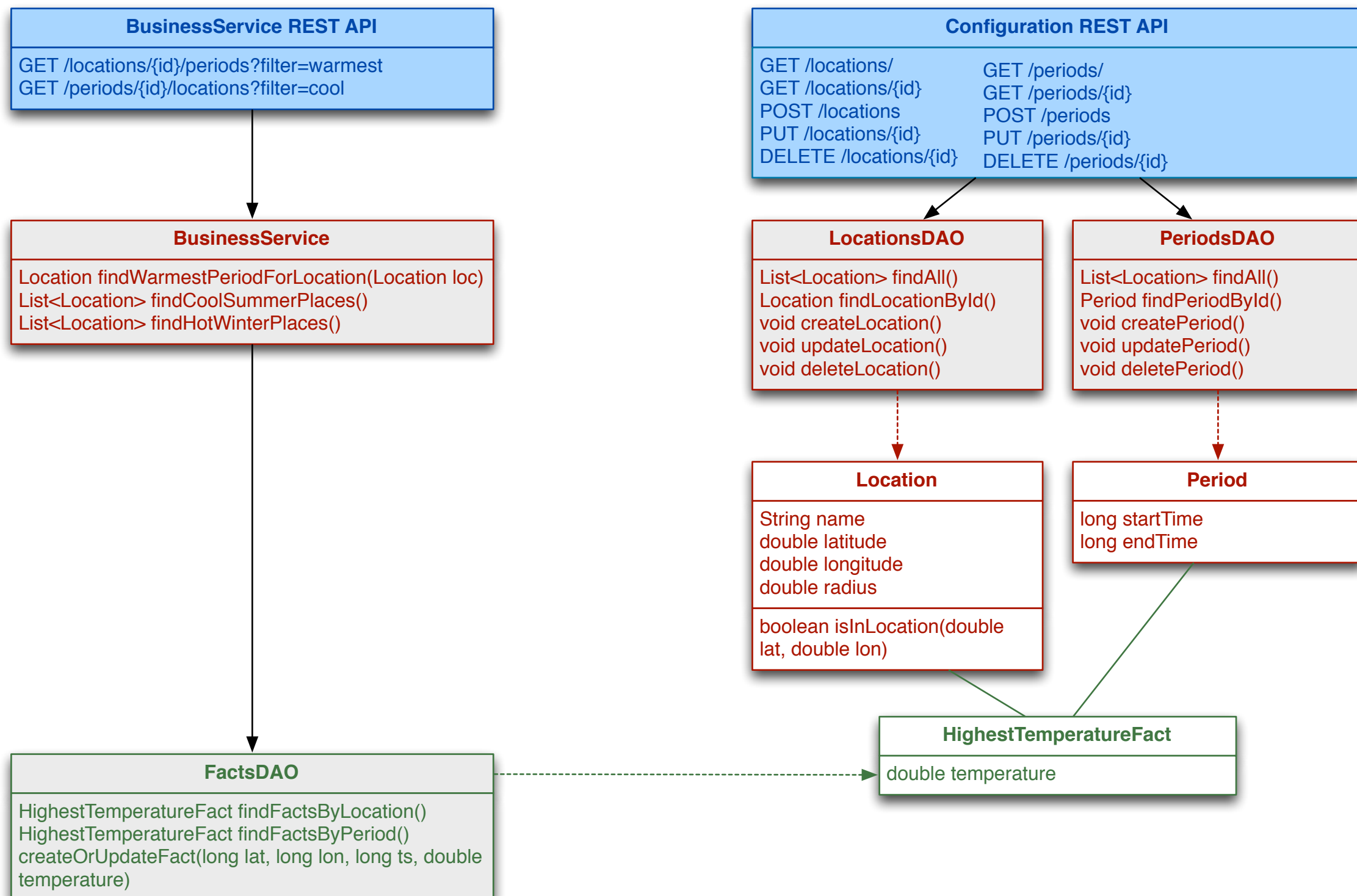


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Design Task: **Service Concept**

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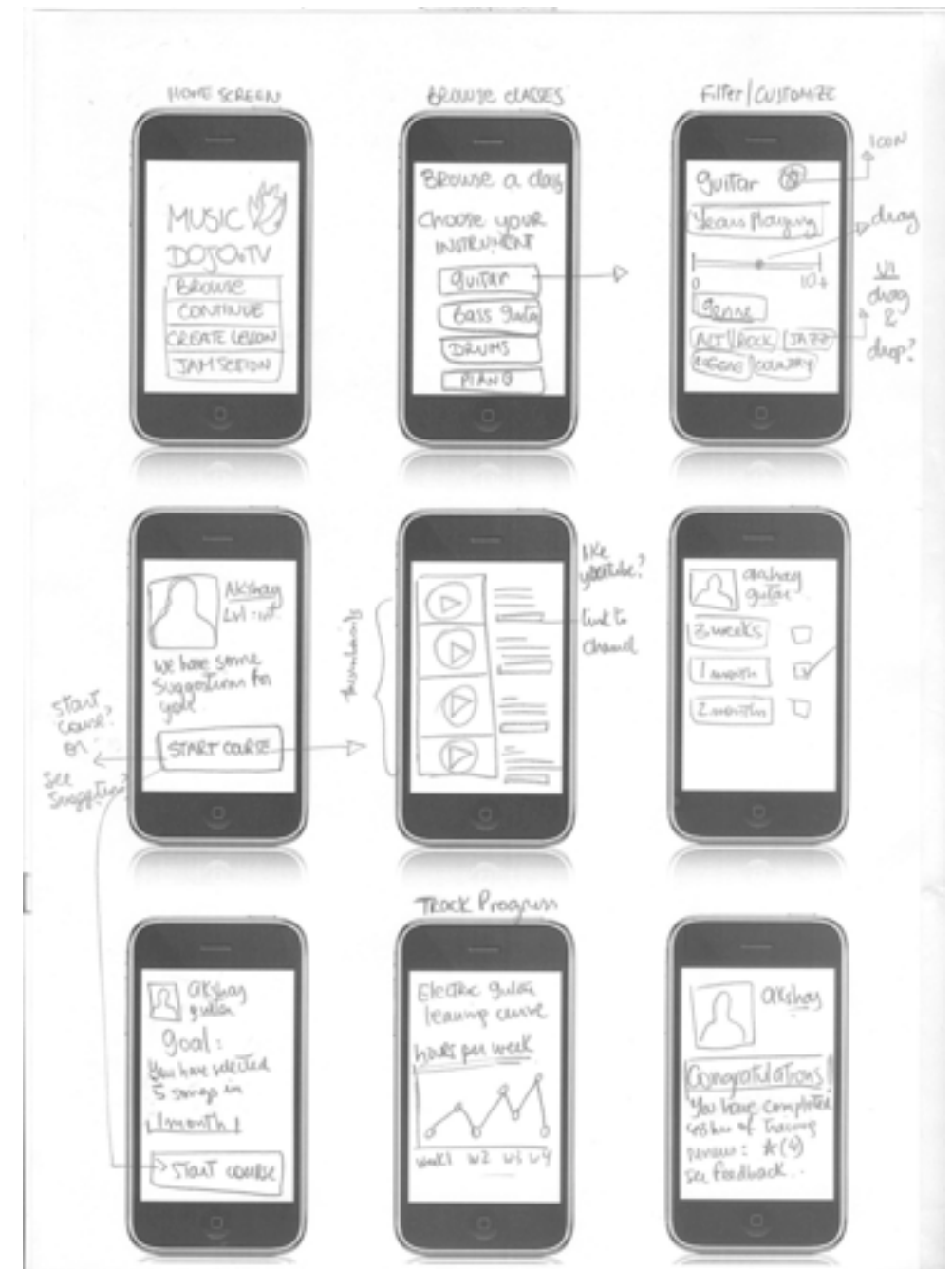
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Who are your users?

What problem are you solving for them?

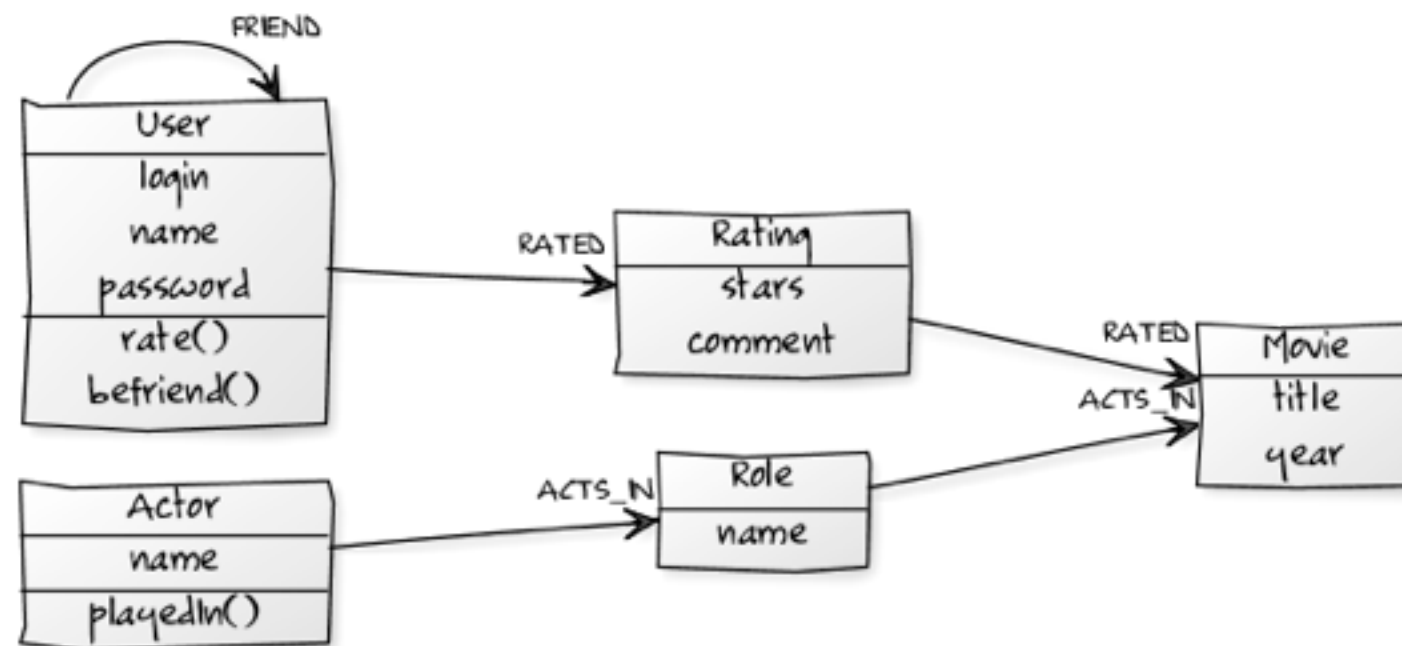
How do you plan on solving it?

How will users interact with your service (sensors, objects, app, etc.)?



Design Task: **Domain Model & Entities**

- What is your **application domain**?
- What are the **entities** in your application domains domain?
- What are their **properties** (attributes)?
- What are the **relationships** (composition, aggregation, inheritance) between these entities?



Design Task: **Sensors**

- What **types of sensors** do you plan to use for your service?
- Are they measuring something in the **physical** or in the **digital** world?
- **What** do they measure or detect?
- At which **frequency** do they take and report observations?
- What will you do if you want to **simulate** or implement these sensors?

sensor | 'sensə |

noun

a device which detects or measures a physical property
and records, indicates, or otherwise responds to it.

ORIGIN 1950s: from **SENSORY**, on the pattern of *motor* .

Design Task: **Facts**

- What **types of facts** about your entities do you need to capture, in order to deliver features to your users?
- For every type of fact, what are the **attributes** and what are the **relationships with entities**? (e.g. a **LastKnowPositionFact** might link a **Person** entity and a **Location** entity and have a timestamp attribute)

fact | fakt |

noun

a thing that is known or proved to be true: *the most commonly known fact about hedgehogs is that they have fleas* | [mass noun] : *a body of fact.*

- (**facts**) information used as evidence or as part of a report or news article.
- (**the fact that**) used to refer to a particular situation under discussion: *despite the fact that I'm so tired, sleep is elusive.*
- [mass noun] chiefly Law the truth about events as opposed to interpretation: *there was a question of fact as to whether they had received the letter.*