

Sowells, Amy 3:53 PM
this is very exciting by the way - everything else is working well!



Jonathan Aulson 4:00 PM
Today we were able to get Amy's help in validating the Unit Accounts Batch enhancement that Chris completed in his 1 day, by the way...she has been struggling with this integration, which sends ~5,000 rows of site statistic data to Great Plains every month.

We built this integration a bit blindly, because there isn't any domain knowledge at Towne Park on how it should work.

It turned out that the process to send the data takes about 45 min to run, and if it encounters an account number that is missing or invalid it fails the entire batch. Luckily, we had the foresight to design this to send in batches of 1,000 instead of all 5k at once, BUT - because Great Plains will only send an error message on the first account number with an issue and fail all rows in the batch, Amy was sending the batch and having to wait an hour, find out which number had a problem, fix the problem, and send again...only for the cycle to repeat over and over.

Apparently, there are folks who work with Great Plains who are supposed to setup the account numbers for a site, but sometimes they forget.

So, for the last 2 months since we built the integration, Amy eventually has given up and just keyed in the statistics in excel and uploaded a file manually. A couple weeks ago, Chris heard about this issue and proposed to resolve it by setting up a pre-process validation check that would cross reference all account numbers at once. He zipped through the dev work and when ready for testing he coordinated with Amy to run the actual data through dev site as our dev test process- so that Amy would not have to use her manual process again for May (she had assumed that she would...we surprised her with this plan this morning to her delight).

Below is her reaction to the successful test:

Aulson,Jonathan 4:47 PM
Unit Accounts batch finished, and I don't see any error emails... drumroll!

Sowells, Amy 4:58 PM
Nice!

Sowells, Amy 4:10 PM
stats posted!!!!!!

im going to do a review against this legacy file just to make sure they are good but i dont anticipate an issue

huge win! thank you again!!

Kudos Christopher Thompson

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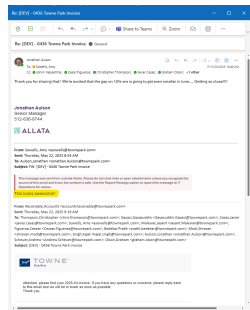
Kudos from Towne Park
Billing Modernization

Jonathan Aulson 2/18 3:37 PM

Kudos from Towne Park
More kudos from the client on the time saving value of the Billing system! Go team!

Sowells, Amy 3:33 PM
We really do set up these very things & love it!

John Hesseltine 2/18 4:34 PM



Sowells, Amy 6:54 PM
everything else is working so well and its quite exciting!!

Sowells, Amy 7:58 PM
THANK YOU!

Sowells, Amy 4:16 PM
it worked!!!!

Figueroa,Cesar 4:17 PM Edited
Great! Thanks for your patience, Amy. If you need help with something else, please let me know.

Sowells, Amy 4:22 PM
will do and thank YOU!

Sowells, Amy 3:40 PM
mngt agreement testing is going so well, this is so exciting

Aulson,Jonathan 3:40 PM
Great to hear!

Sowells, Amy 10:00 AM
powerball is working great so far BTW!

Aulson,Jonathan 10:00 AM
Great to hear!

MacSkimming, Jamie (External) 1:30 PM
Sorry Team - I have to drop. I have a critical path call. This is AWESOME!!!!

Sowells, Amy 11:43 AM
Excellent
this forecast deviation process is amazing by the way