

# JONATHAN DOOLEY

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## WORK EXPERIENCE

JUNE 2021 – AUGUST 2021

### SOFTWARE ENGINEERING INTERN, AVANADE

- Joined international development team to assist in the client-facing design and development across several sprints. Assisted team with testing, DevOps support, R&D, and software development using JS and Microsoft Power Platform.
- Co-led hack-a-thon team to develop a concept for an application designed to help students learn and connect virtually. Emphasis placed on ethical design and user experience.

JUNE 2020 – AUGUST 2021

### IT & HELPDESK INTERN, DAIKIN APPLIED

- Assessed users' technical issues and triaged them or offered troubleshooting support via phone, video, and email communication.
- Observed and Assisted in a Windows 10 upgrade project which impacted over 200 employees. Team backlogged tickets reduced by over 38% from June through August.

*\*Other work experience including IT Support, Manufacturing, Bartending, & Food Service.*

## EDUCATION

GRADUATING MAY 2022

### B.S. COMPUTER SCIENCE, UNIVERSITY OF ST. THOMAS, MN

3.75 GPA

8-time Dean's List Recipient.

Member of DES Collegiate Honor Society.

President of UST Computer Science Club 2020-2021.

## SKILLS

- Object-Oriented Design & Implementation
- Full-Stack Web Development
- DevOps & Project Management Principles
- Languages: **JavaScript, Java, C, SQL**

## COURSE WORK & PROJECTS

Web Development, Database Design, Object-Oriented Programming, Data Structures, Algorithms, Computer Graphics, Operating Systems, & Information Security.

**Useabot Project:** Overhaul of site UX and design for robotics marketplace start-up, Useabot. Increased site performance by reducing plugins & optimizing code. Programmed a robotic skill in JS for the Misty II robot, which was used in a client demo.

## ACTIVITIES

In my free time I enjoy volunteering, getting outside and exploring state and national parks, drinking lots of coffee, and traveling. I strive every day to improve myself and help those around me.