

RAMOS, JONATHAN AGUILAR

Linkedin: https://uk.linkedin.com/in/jonathanramosweb	Position applied for: Front-end web developer / Junior web developer
Website: http://jonathanramos.net/	Contact number: 07921 812556
Email address: hello@jonathanramos.net	Address: Morden, United Kingdom, SM4 6JW

PROFILE:

An experienced product engineer looking to transition to a full time web developer role. Highly motivated with strong front end development and problem solving skills. I am also very enthusiastic learner with a deep rooted obsession about the web.

TECHNICAL SKILLS:

Core Competencies	Front-End Web Development, Wordpress, SEO.
Languages	HTML/HTML5, CSS, JavaScript / JQuery, XML, XSLT.
Frameworks and Boilerplates :	Bootstrap, Foundation, Skeleton, Responsivegridsystem
Applications	Adobe Suite (Photoshop, Dreamweaver, Illustrator), Notepad++/Brackets, TFS, Cloud9, Github

WORK EXPERIENCE:

Senior Product Engineer

Staffcare

May 2015 - November 2015 | Leatherhead, Surrey, United Kingdom

Responsibilities:

- Core Product Engineer responsibilities. (see description below)
- Development of core Staffcare base-product.
- Internal Product Training.
- Client requirement and design reviews.

Product Engineer

Staffcare

May 2012 - March 2015 | Leatherhead, Surrey, United Kingdom

Responsibilities:

- Develop customer websites using Staffcare's in-house software.
- Branding client sites according to requirements.
- Develop demonstration or proof of concept sites when required.
- System testing of sites developed by other Product Engineers, prior to handover to the Project Manager for pre-release testing.
- Data handling and manipulation from client websites.
- Site upgrades and enhancement to client website post-live.

Technical Support Engineer

Telecom Plus PLC

March 2008 - April 2012 | London, United Kingdom

- Provided both 1st and 2nd Line DSL technical support for Broadband, VOIP, Home Networking, BT Home Phone and Mobile Phone support.
- Dealt with escalations on issues not resolved by first line and liaised directly with Openreach for on-site broadband faults which required engineer appointments.

Technical Support Representative

Convergys Inc.

December 2006 - May 2007 | Makati, Philippines

- 1st Line DSL technical support for Broadband and Home Networking for one of the largest US Broadband Providers.

EDUCATION

Bachelor of Science (BSc), Computer Science

AMA University

2002 - 2005 | Makati, Philippines

- Dean's list, 2nd trimester 2004-2005
- Dean's list, 1st trimester 2003-2004
- Dean's list, 2nd trimester 2002-2003

CHARACTER REFERENCE:

HR, Staffcare

T: 0845 372 6644

HR, TelecomPlus PLC

T: 0208 955 5003

