Data Analytics in Business

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Information Technology Management Scheller College of Business Georgia Institute of Technology August 22, 2024

About Me



- Ph.D. in business analytics.
- Applied statistician, business practitioner.
- Foodie and more...

Previous experiences with R/RStudio

- I have never heard of R/have heard of R before, but have never used it.
- I have used R before in a class or at work.

If you need a quick refresher, please take a look at the HTML file called Introduction to R and RStudio .

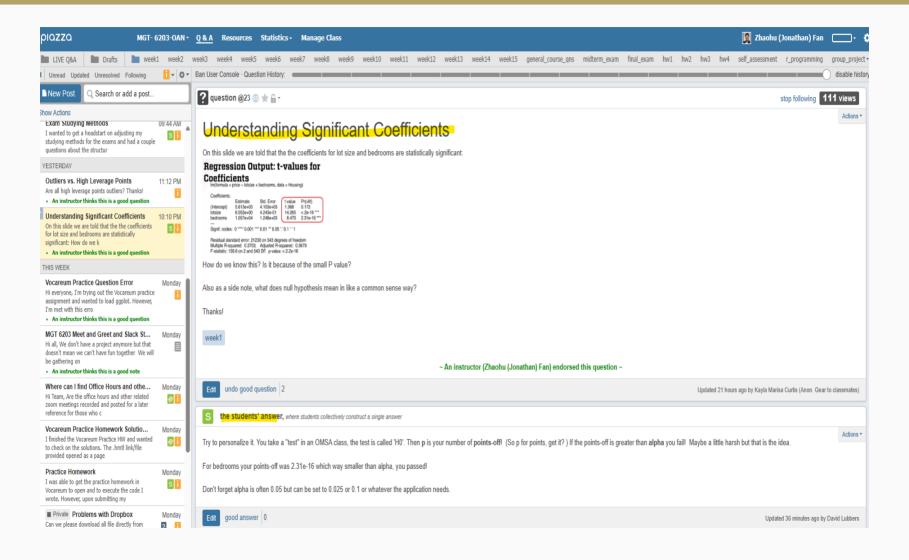
Meet our Teaching Assistants (TAs) Team

- Ronak Patel (Head TA)
 - Evan Jones (Lead TA for OMSA students in Canvas and Course Projects)
 - Maria Fernanda Romero Creel (Lead TA for MicroMaster students in EdX)
 - James Brad Ashworth (Lead TA for Course Projects)
 - Xinyue Zhao (Lead TA for Homework)
 - Eli Colasante (Lead TA for Homework)
 - Plus 16 other talented TAs, each eager to assist and inspire!
 - You'll have the opportunity to meet and interact with the teaching team during regular office hours(i.e., instructor's office hours and TA's office hours) and on our course's Piazza Forum.

Piazza

- **Primary Interaction Platform:** Piazza is our main platform for class interactions. Our teaching team is active here and looks forward to engaging with you.
 - **Active Participation Encouraged:** Since this is an online course, we highly encourage you to participate actively in discussions on Piazza.
 - Search for Teammates! Check out post #5 titled 'Search for Teammates!' on our course's Piazza discussion board
 - **Introduce Yourself:** Please make your first post on Piazza by introducing yourself to the class. In your post, include:
 - Your location
 - Your occupation
 - Your educational background
 - A list of your hobbies or special interests
 - What makes you unique
 - **Engage with Classmates:** Have fun with the introduction and feel free to respond to at least one or two of your classmates' posts.
- **Support from Teaching Assistants:** Designated TAs are available daily to address any course-related inquiries. Don't hesitate to post any questions we're all here to help!

Piazza (cont'd)



Piazza (cont'd)

"Give a man a fish, and you feed him for a day. Teach a man to fish, and you feed him for a lifetime."

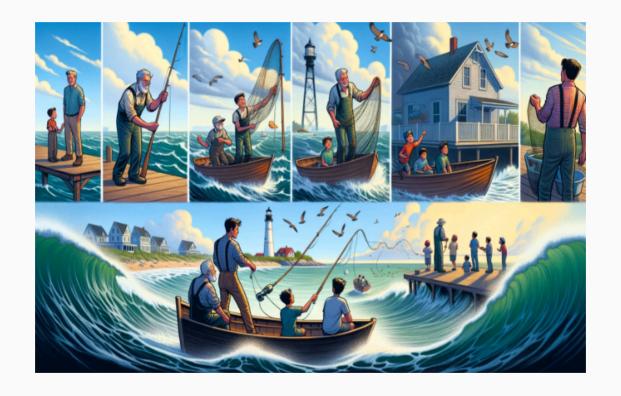


Image courtesy of Al Image Generator, generated on August 16, 2024.

Piazza (cont'd)

• Steps for effective learning:

- **Identify your challenge:** Pinpoint where you're stuck.
- Try to solve it: Work on a solution yourself first.
- Seek feedback: If unsure, discuss your approach with us.

Why it helps:

- Builds critical thinking skills.
- Equips you to handle new challenges at work.

Four modules

Thanks to our wonderful professors from our Scheller School of Business who made the videos for our four modules:

- Professor Sridhar Narasimhan for **Analytics**
 - Professor Jonathan Clarke for **Finance**
 - Professor Frederic Bien for Marketing
 - Professor Bob Myers for **Operations**

Course expectations

- Watch the course videos for each module.
 - Complete the homework assignments.
 - Take the self-assessment quizzes.
 - Although optional, attending office hours is strongly recommended for clarifying homework questions and reviewing exams. These sessions will be recorded and available on Canvas.

TA and Instructor's Weekly office hours

• Instructor Session:

Start Date: Thursday, August 22nd

Time: 8:30 PM Eastern Time

Frequency: Every Thursday from 8:30 to 9:30 PM Eastern Time

• TA Session:

• Start Date: Monday, August 19th

Time: 8:30 PM Eastern Time

• Frequency: Every Monday from 8:30 to 9:30 PM Eastern Time

• Joining Instructions:

Platform: Zoom

- Access: Click on "Zoom" in the left panel on the Canvas course page.
 - Recordings of office hours can be accessed through the "Office Hours Recordings" module on Canvas.

Grading breakdown

- Self-Assessment Quizzes: 10 %
- Homework Assignments: 30 % (3 assignments, each worth 10 %)
- Group Project 15 %
- Midterm Exam: 20 %
- Final Exam: 25 %

Here's the breakdown of the attempt allowances for our coursework

- Weekly Self-Assessment (SA): You have 2 attempts.
- HW Part 1 (Theoretical part): You have 1 attempt.
- **HW Part 2 (Computation part):** You also have 1 attempt.
- As a side note: You may work on (computation and theoretical) part of the homework
 for as long as you like within the given window. As long as you do not click "submit,"
 you can enter and exit the assignment as many times as necessary during the time
 period that it is available. Again, please note, you should only click "submit" when you
 are completely finished with the assignment and ready to submit it for grading.

(Sick) Extensions Policy

- **Documentation Required:** All requests must be accompanied by verifiable documentation of the illness or leave event. This must be an official or signed notice.
- **Ineligible Documentation:** Screenshots or pictures of at-home COVID tests do not qualify, as we cannot verify their authenticity.
- **Advance Notice:** Please advise us ahead of a deadline. Extensions cannot be granted after the fact.
- Approval Criteria: Requests that do not meet these criteria will not be approved.

Open for discussion

Module 1 (weeks 1-5): Analytics

Basics of Statistics and Regression - Covers statistical concepts and regression techniques

Business context (Background & Purpose)

• **Regression models** are invaluable in real-world applications, such as in manufacturing or logistics.

• Practical implications:

- In fields like manufacturing or logistics, fractional predictions (e.g., from lm(Qty~Price, data=price)) are not practical.
- It's common to round up to ensure sufficient quantities for production and shipping.
 - Rounding up to avoid shortages and meet customer expectations.

R demo

• Practical implications:

- In fields like manufacturing or logistics, fractional predictions (e.g., from lm(Qty~Price, data=price)) are not practical.
- Round up to the next whole number means moving to the nearest larger whole number
- Example: 2541.298 rounds up to 2542.
 - Use the ceiling() function in R to round up numbers.

```
# Given value
value ← 2541.298
# Round up to the next whole number
rounded_value ← ceiling(value)
# Print the rounded value
print(rounded_value)
2542
```

Q: How many different rounding methods are outlined in our course?

A: Let's use the examples provided as a reference.

Rounding methods

- xx.xxx means round to three decimal places, like 0.534.
- XX.xxx% refers to rounding percentages to three decimal places, like 53.432%.
- Round Up To Next Whole Number:
 - 101.22 would be 102
 - 101.001 would be 102
- Round Down To Next Whole Number:
 - 101.22 would be 101
 - 100.9999 would be 100
- If the instructions specify to (simply) round to a whole number, then **traditional** rounding rules should be followed.
 - 101.22 would be 101
 - 101.51 would be 102

Steps in a regression analysis

- Step 1. State the problem
- Step 2. Data collection (more details!)
- Step 3. Model fitting & estimation
 - Model specification (linear? logistic?)
 - Model fitting (least squares)
 - Select potentially relevant variables
 - Model validation and criticism
 - Back to 3.1? Back to 2?

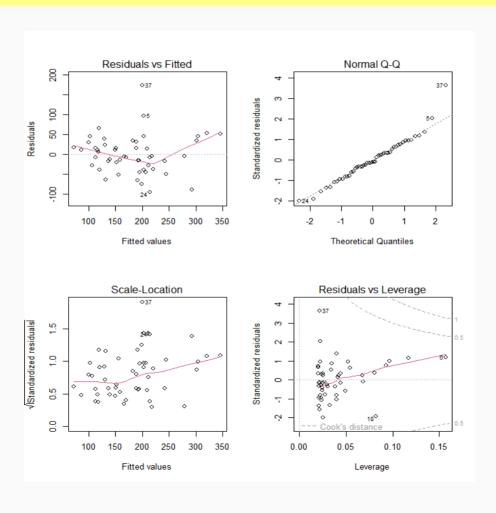
Assumptions of a regression (L.I.N.E)

- Linearity
 - The relationship between X and Y is linear.
- Independence of Errors
 - Error values are statistically independent.
 - Particularly important when data are collected over a period of time.
- Normality of Error
 - Error values are normally distributed for any given value of X.
- **E**qual Variance (also called homoscedasticity)
 - The probability distribution of the errors has constant variance.

Assumptions of regression (L.I.N.E)

Code

plot(model1)



More examples of statistical relationships

- Simple linear regression: $Y=eta_0+eta_1X+\epsilon$
- Multiple linear regression: $Y=eta_0+\sum_{i=1}^p eta_i X_i+\epsilon$
- Polynomial regression: $Y=eta_0+\sum_{i=1}^p eta_i X^i+\epsilon$
- Logistic regression: $\log\Bigl(rac{P(Y=1)}{1-P(Y=1)}\Bigr)=eta_0+\sum_{i=1}^peta_iX_i$
- Nonlinear regression: $Y=rac{eta_1 X}{(eta_2 + X)} + \epsilon$
- and more...

Multiple linear regression

• Multiple linear regression:
$$Y=eta_0+\sum_{j=1}^peta_jX_j+\epsilon$$

- Is the linear regression as a whole effective and significant? This leads to the test for significance of regression (or F-test).
 - The F-test in multiple linear regression is used to assess whether the overall regression model is statistically significant.
- Which specific regressors/independents seem important? This leads to t-test.
 - The t-test for each coefficient tests the null hypothesis that the coefficient is equal to zero (meaning the predictor does not have a statistically significant relationship with the response variable) against the alternative that it is not zero.

Test for significance of regression

- The test for significance of regression is also called F-Test or ANOVA test (analysis of variance test).
- It a test to determine if there is a linear relationship between the response and any of the regressor variables.
- The hypotheses are
 - $\circ \ H_0: \beta_1 = \beta_2 = \ldots = \beta_k = 0$
 - $\circ H1: \beta_j \neq 0 \text{ for at least one } j$

Interpreation of F Test

- **Reject null hypothesis** means the linear regression as a whole is significant in explaining the variation in response variable. At least one regressor is significant with nonzero slope.
- Fail to reject null hypothesis means the linear regression is not significant and all the slopes of regressors are zero.
- Confidence level of 95 % (significance level α =5 %).

Test for significance of regression

- To decide whether to reject or not reject the null hypothesis, we look at the p-value of the F-test.
- To perform the F-test, we use summary().

Determining the Significance of Individual Regressors

- To assess the significance of individual regressors, a t-test is performed for each coefficient.
- ullet The null hypothesis for each t-test is $H_0:eta_j=0$, where j is the index of the regressor.
- A low p-value for a t-test indicates that the corresponding regressor is significant.

What is the topic for next week?