

# Welcome



## VILLA EVERVIEW

14 CRAMOND ROAD, CAMPS BAY, CAPE TOWN, WESTERN CAPE

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## About The House

Wake up to the sound of waves and stunning ocean views at Everview. This villa in Camps Bay features a private pool, covered terrace, and multiple entertainment areas. Relax and enjoy the surrounding mountains and sea from every angle.



Wifi

NETWORK: Avis Home

PASSWORD: BlizzarD

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## Check In

CHECK-IN TIME FROM  
2:00 PM

Check-in time is from 2pm until 7pm. If you are arriving on a late flight please let the property manager know and arrange a check-in time.

## Check Out

CHECK-OUT TIME BY  
10:00 AM

Check-out time is until 10am. If you have a late flight, please let the property manager know and request for a late check-out (subject to availability and at an additional cost ).

If you require late check-in or check-out, please coordinate with the property manager in advance.

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# House Rules

## **NO PETS**

As much as we love your fur babies, strictly no pets allowed.

## **NO SMOKING**

Strictly no smoking in the the house or on the property.

## **NO PARTIES**

No large parties or events are permitted. For small gatherings  
please chat to the property manager about your plans.

## **REPORT ANY DAMAGES**

If there has been any accidental damages or something is not working,  
please report it to the property manager immediately.

## **NO UNAUTHORISED PEOPLE**

Strictly no unauthorised people who are not part of the booking group are  
allowed on the property, without prior arrangement  
with the property manager.

## **NO COMMERCIAL FILMING OR PHOTOGRAPHY**

Commercial filming and photography is not permitted on the property

## **IMPORTANT TO NOTE**

The owner of the property will not be held liable for any injuries  
that may occur on the premises, including the swimming pool.

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# The Kitchen

The kitchen is equipped with high-end appliances. Please note:

1. Use chopping boards provided to protect the surfaces.
  2. Please do not drag any items across the counter, lift the items up and off the counter.
  3. The ice machine is currently non-functional; staff will fill ice trays as needed.
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# Alarm & Security

The villa is monitored 24/7 by ADT Security.

The alarm system is controlled via the **Ajax Security Systems** app, available on both the Google Play Store (Android) and the App Store (Apple). To activate the app and connect your devices, please contact the house manager, **Jonathan Avis**, at (+27) 82 222 7457 or via WhatsApp at (+27) 76 586 4469, providing the email address(es) you wish to have linked to the Ajax Security System. Jonathan will assist you in setting up your account and activating the app.

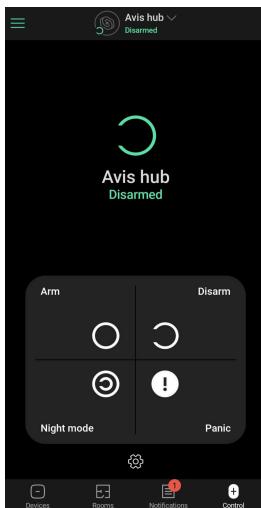
Once your account and devices have been activated, you can easily:

- **Arm:** activates all internal and external security sensors.
- **Disarm:** turns off all security sensors.
- **Night Mode:** activates external beams only, allowing you to move freely inside while maintaining external security.
- **Panic Button:** immediately alerts ADT armed response, which will dispatch security personnel to the property.

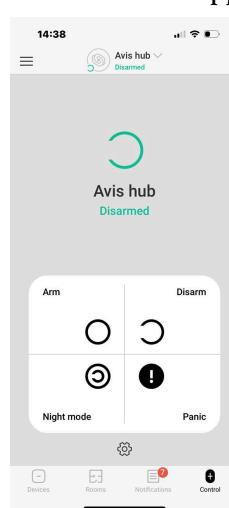
## Important Notes:

- Ensure all doors are securely closed before arming the alarm.
- For any technical issues or support with the alarm system, please contact the house manager Jonathan Avis at (+27) 82 222 7457, or on WhatsApp (+27) 76 586 4469.

See the below buttons for Android:



See the below buttons for Apple:



## Lights

Garden lights, ramp lights, entrance and basement lights will turn on automatically at sundown, as well as a few internal lamps. Light switches have been arranged logically, and all patios have external lights.

## Emergency Contacts:

ADT Security: 086 121 2300

Camps Bay Police Station: 021 437 8140

Camps Bay Watch: 021 438 2000

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## Housekeeping & Laundry

Housekeeping services are available daily. Laundry can be done upon request, with basic laundering provided. For high-value clothing, professional services are recommended:

- Wosh: [www.wosh.co.za](http://www.wosh.co.za)
  - Personal Laundry: [www.personallaundry.co.za](http://www.personallaundry.co.za)
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# Lift

1. **Capacity:**
  - The lift can safely accommodate up to **6 people**.
2. **Load Shedding Considerations:**
  - The lift can be used during **load shedding**, but **only on sunny days** when sufficient energy is being generated, and the batteries are fully charged.
  - **Do not use the lift** on very overcast days or at night, as the batteries may not have enough power.
  - To check for load shedding:
    - Listen for the **neighbor's generator**, which indicates load shedding is active.
    - Download the app **ESP** for an updated load-shedding schedule.
3. **If the Lift Stops:**
  - If the lift is used during load shedding or when power is insufficient, it may trip the power.
  - In this case, the lift will stop and then **slowly descend to the next level** using gravity.
    - If it stops at the garden roof level, press **B**, and the lift will continue descending to the basement.
    - This process is perfectly safe as the descent is slow and controlled.
4. **Emergency Assistance:**
  - If the lift stops, the telephone inside will automatically dial a **24/7 emergency number**.
  - The emergency team will check if anyone is stuck and, if necessary, dispatch a team to assist.
  - Note: This has **not occurred in the past six years**.

Please exercise caution and ensure conditions are suitable before using the lift.

# Television

Everview offers:

1. DSTV
2. Netflix
3. Amazon Prime
4. Disney+
5. Showmax
6. YouTube Premium.

## Instructions for Using the AV System

### 1. Turn On the Amplifier:

- Use the Marantz remote (large black and silver remote).
- Press the red button at the top left to turn the integrated amplifier on.
- Adjust the volume using the up and down arrows (right-hand side, middle of the remote; black arrows on a white background).
- Note: The amplifier automatically switches off after 5 minutes of inactivity as an energy-saving feature.

### 2. Turn On the TV:

- Use the LG remote.
- Press the red button at the top left to turn on the LG OLED TV.

### 3. Access Streaming Services:

- **Netflix:**
  - Press the Netflix button (bottom left-hand side of the remote) to open Netflix.
- **Amazon Prime:**
  - Press the house button to access the content store.
  - Scroll to the Amazon Prime icon using the arrows on the central portion of the remote.
  - Alternatively, use the toggle switch in the central circle to activate the red arrow.  
Hover over the Amazon Prime icon and press the central button to select.
- **Disney+ and Other Services:**
  - Follow the same steps as for Amazon Prime to access other streaming services.

### 4. Return to TV or Home Dashboard:

- Press the return button (back arrow, located above the Netflix button on the bottom left).
- Select either Recent, TV, or Home Dashboard.
- In the Home Dashboard, select HDMI 4 to return to standard TV.

### 5. Need Help?

- If all else fails, ask a teenager! 😊

# Music Systems

## Formal Dining Area:

1. Components of the System
  - The system includes a **tuner**, **CD player**, **turntable**, and **Bluetooth connector**.
2. Turn on the Rotel Power Amplifier
  - Press the **central button** to switch on the Rotel power amp.
3. Turn on the Control Amplifiers
  - Press the **top-left button** to power on the control amplifiers.
4. Select AUX for Bluetooth
  - Use the **last button on the right** to select the **AUX** input for Bluetooth connectivity.
5. Connect to Bluetooth
  - On your Bluetooth-enabled device, search for the device named **C36** and connect.

Enjoy your music using the tuner, CD player, turntable, or Bluetooth!



## Kitchen & Patio Area:

### 1. Locate the Hi-Fi System

- The Hi-Fi system is in the **right-hand side cupboard** of the bay window cupboards in the kitchen.

### 2. Turn on the Rotel Amplifier

- Press the **left-hand side button** on the Rotel amplifier to turn it on.
- A **red indicator light** will come on to show it's powered.

### 3. Adjust the Volume

- Use the **knob on the extreme right-hand side** of the amplifier to adjust the volume.

### 4. Select Speakers

- The unit to the **left of the amplifier** lets you choose the speakers:
  - **For both kitchen and patio speakers:** Press both **left-hand buttons in**.
  - **For kitchen speakers only:** Push the **patio button out**.
  - **For patio speakers only:** Push the **kitchen button out**.

### 5. Improve Bluetooth Range

- Place the **Bluetooth device** (e.g., your phone or music player) on the **kitchen counter**.
- This ensures you can control the volume from the patio via your smartphone.

### 6. Connect to Bluetooth

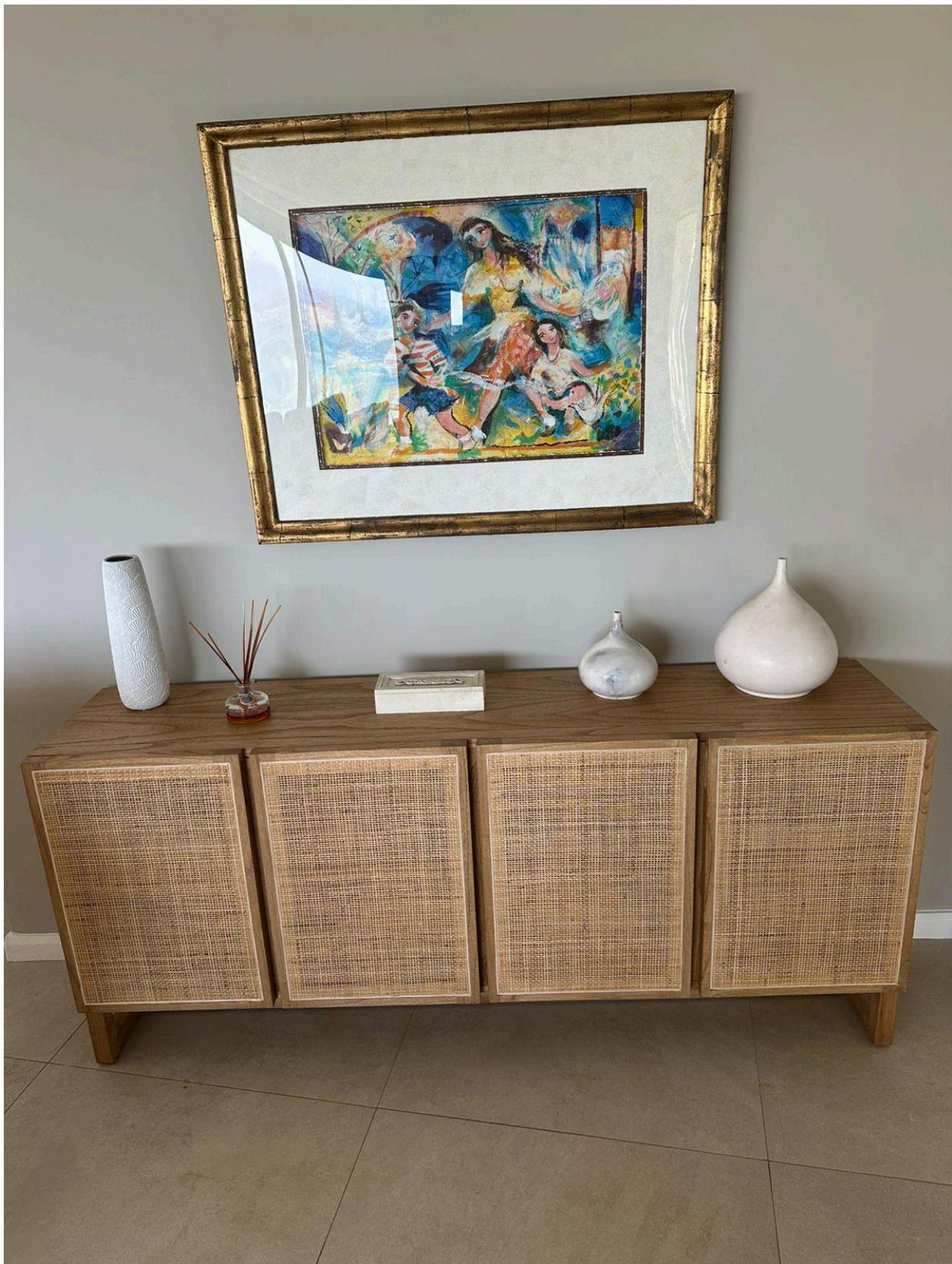
- On your Bluetooth-enabled device, select **OFA Music Receiver** from the available devices list.

You're all set to enjoy your music in the kitchen, patio, or both!



## Board Games

The cabinet in the lounge, located beneath the gold-framed painting, houses a wide selection of board games for your enjoyment. We kindly request that you return the games to their original condition and neatly pack them back as you found them.



## **Electricity**

The villa is equipped with solar panels and a backup power supply. During load shedding, avoid high-energy appliances like the oven & lift. During the day this is not a problem because the house is effectively off the grid.

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## **Before You Go**

1. Ensure all personal belongings are packed.
2. Sign in all keys to the property manager.
3. Log out of any personal accounts on TVs and streaming services.