Unit Standard Outline: Qualification SAQA ID: 97228 (Includes Elective Units of 27 Credits)

	ID	UNIT STANDARD TITLE	L	C
Core	115855	Create, maintain and update record keeping systems	5	5
Core	119503	Demonstrate an understanding of procedure in courts and other fora	5	20
Core	119508	Demonstrate an understanding of South African law and the legal system with specific emphasis on Paralegalism	5	15
Core	115823	Gather and manage information for decision-making	5	5
Core	119509	Guide and refer clients in terms of legal enquiries	5	10
Core	<u>7865</u>	Improve service to customers	5	6
Core	8663	Plan and conduct a research project	5	6
Core	110531	Plan, organise and control the day-to-day administration of an office support function	5	4
Core	14505	Apply the principles of ethics and professionalism to a business environment	5	6
Core	116104	Use technology effectively in the practice of law	5	6
Fundamental	119505	Apply fundamental legal concepts, principles, theories and values within a paralegal sector	5	20
Fundamental	8647	Apply workplace communication skills	5	10
Fundamental	11994	Monitor, reflect and improve on own performance	5	3
Elective	14646	Demonstrate an understanding of the human rights contained in the bill of rights	4	12
Elective	<u>13948</u>	Negotiate an agreement or deal in an authentic work situation	4	5
Elective	114738	Perform financial planning and control functions for a small business	4	6
Elective	13648	Apply appropriate social protocols in the workplace and community	5	4