
Guest Selector

August 16 · Design Systems



The problem

Guest selector looks and functions inconsistently across the HomeAway experience.

Functional inconsistencies include:

- Some guest selectors have reset / clear, some do not
- Cookie data causes incompatibility errors, error not shown contextually
- Pet selector shown sometimes and not shown in others
- Some Adult guest counts start at 0, some start at 1
- Help and error messaging is inconsistent across experiences/platforms

Details: Enter your dates for availability

Guests
5 Guests, Pets

Search

1 Adult

4 Children

Pets ☐ No ☒ Yes

Only properties that allow pets will be shown

Apply

1:06

HomeAway.com, Inc.

Guests

Adults

- 1 +

Children

- 0 +

Pets

☐ No ☒ Yes

Only properties that allow pets will be shown

Done

Guests
9 guests, pets

Maximum number of guests is 10

8 adults

1 child

Pets ☐ No ☒ Yes

Apply

Maximum number of guests is 5

5 adults

0 children

Pets ☐ No ☒ Yes

Pets are not allowed.

Maximum number of guests is 5

34 adults

0 children

Maximum number of guests is 5

Quote

\$3,062.50

Check in: Wed, Aug 15

Check out: Thu, Aug 23

5 Adults
Ages 18+

0 Children
Ages 0-17

Continue

3 Adults

0 Children

Pets ☒

Done

12:06

HomeAway.com, Inc.

Guests

The maximum number of guests this property can accommodate is 6.

Adults

11

Children

0

Done

Continue

Arrive: 10/11/2018

Depart: 10/14/2018

Nights: 3

Guests: 25 guests, pets

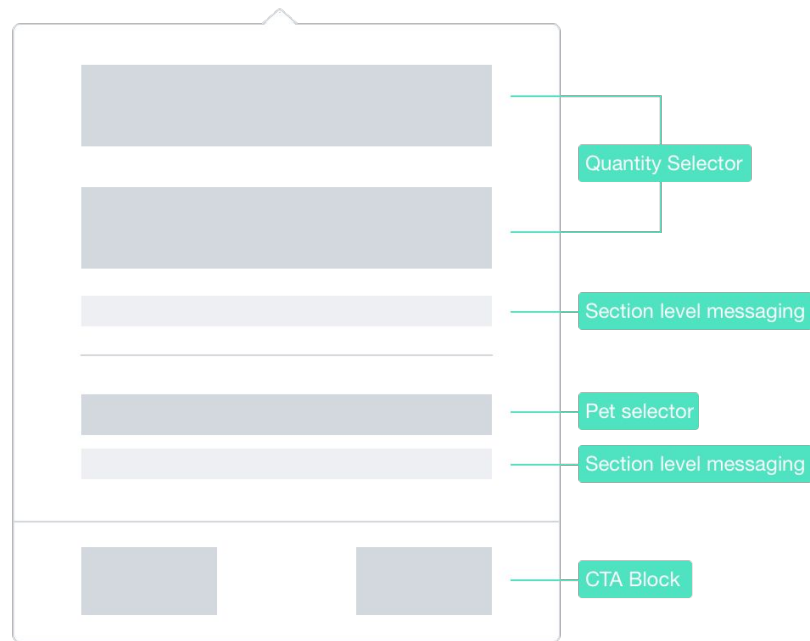
The maximum number of guests this property can accommodate is 10.

Proposal

Functional Improvements

- Contextual messaging/errors for each selector module
- Surface pet selector across all instances
- Align pet selector functionality with SERP filters (checkbox)
- Align messaging across experiences/platforms
- Establish consistent CTA location (reset/apply)
- Apply parameter if user hits apply or clicks outside of the popover

This approach also creates a modular/scalable approach if we add categories in the future (infants, definitions of each category, etc.)



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- Spacing for tighter association between modules and messaging
- Smaller alert messaging to optimize space of popover
- Motion “nudge” to help draw the users attention to the error

2 Adults

−

+

2 Children

−

+

Pets

☒

Only properties that allow pets will be shown

Reset

Apply

Home, SERP, SLP

2 Adults

−

+

2 Children

−

+

Maximum number of guests is 5

Pets

Reset

Apply

PDP, Checkout

4 Adults

−

+

2 Children

−

+

ⓘ

Maximum number of guests is 5

Pets

✓

ⓘ

Pets are not allowed

Reset

Apply

PDP, Checkout Errors

9:41 AM

100%

<

Austin

Reset

Check in - Check out

Sun Jun 18th - Sat Jun 24th

Price per night

\$100

\$1000+

Guests

2 adults

-

+

2 children

-

+

Minimum bedrooms

Studio

1

2

3

4

5

6

9:41 AM

100%

×

Guests

Reset

7 Adults

Ages 18+

-

+

0 Children

Ages 0-17

-

+

Pets

☒

Update guests

9:41 AM

100%

×

Guests

Reset

7 Adults

Ages 18+

-

+

0 Children

Ages 0-17

-

+

ⓘ

The maximum number of guests is 8

Pets

☒

ⓘ

This property does not allow pets

Update guests

Selection trigger

- Total number of guests and pets are surfaced with the selection trigger
- If error is present, total count is cross out and descriptive error is surfaced before clicking into the guest selector

📍 Where do you want to go?	📅 Arrive	📅 Depart	👤 8 guests, pets	Search
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Check In Nov 21	Check Out Nov 28
Guests 8 guests, pets	

PDP, Checkout

Check In Nov 21	Check Out Nov 28
Guests 8 guests, pets	

❗ Maximum number of guests is 5

PDP Errors

Next steps

- Integrate feedback from today's meeting
- Continuing building prototype
- Align content for messaging and error text

Outstanding questions

- Should we define ages? Are there localization implications of this?
- What is the strategy for testing and integrating shared components?