JONATHAN FORD

Web Developer

EXPERIENCE

Vodafone UK

Technical Service Specialist   August 18 - April 2020

- Agile project manager of IT initiative to deliver an Oracle Apex web application to serve as an internal tool for the asset management of the IT infrastructure estate (circa 12,000 servers).
- Business case development for capitalisable benefit against investment, including roadmap planning, financial management and forecasting, vendor management and work package negotiating.
- Understanding end user requirements by analysing the tools, processes, people and data needed for key business processes and transforming into user stories.
- Backlog management for the leadership of onshore and offshore development teams.

IT Demand Specialist   Sept 2017 - August 2018

- IT project portfolio ownership for the Customer Operations business unit, consisting of waterfall and agile IT projects.
- Maintaining and constructing the delivery plans and coordinating with stakeholders, to align with key business go to market dates, technical releases and continuous prioritisation within the portfolio.
- Budget management of the project portfolio (£8M) including forecasting, business case creation and work package development for design, build, test and deployment activities.
- Relationship management with key stakeholders for the progress reporting of project portfolio.

Technology Graduate Scheme   Sept 2016 - Sept 2017

6-month placement - Roaming Engineer, responsibilities included:
- Coordinating with all Vodafone Telco networks across the world to ensure a high network performance for Vodafone's customers, via monitoring solutions, investing network faults and raising network engineering changes to resolve faults.
6-month placement - L2 Application Support, responsibilities included:
- System monitoring and resolving issues reported to the different applications and Mobile Virtual Network Enabler IT stack and managing demand for application development, implementing changes and liaising with stakeholders to understand requirements.
- Process development and documentation of common issues and resolution within the IT stack.

EDUCATION

Integrated Master's Degree The University of Hull	**A-Levels** Carmel College	**GCSEs** St Gregorys	**Codecademy Certificates**
MChem Chemistry with Industrial Experience 2.1	Biology - B Chemistry - B Economics - B	2 A's 8 B's	JavaScript Building Interactive JavaScript Websites HTML CSS Command Line Git

PROFILE

A professional web developer with passion for innovation and a drive to solve problems via technology. First-hand IT industrial experience in delivering solutions from inception to deployment, with a focus on business purpose, whilst using industry standard methodology.

Looking for a new opportunity after taking location redundancy during the Covid crisis and taking time to hone my skills and deliver a portfolio of web app solutions (link bottom right).

SKILLS

Web

JavaScript (ES6+)	Git
Node.js	Bash
Express	SQL
React	Node-SQLite
HTML5	Mocha
CSS3	Chai

Project Management
Test Driven Development
Jira & Azure Dev Ops
Agile & Waterfall Delivery Methodology
ITIL Framework and Roadmap Planning
Process Development & Improvement
Relationship, Financial & Vendor Management
Business Case Development

IT Programmes
Adobe XD
Advanced Microsoft Excel

Full UK Driving Licence

CONTACT

📍 **Manchester, UK**

🌐 **jonathan-ford.co.uk**

✉ **jniallf1@gmail.com**

📞 **+44 7555338205**