

# Jonathan Ford

Web Developer

📍 Warrington, UK

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## Personal Statement

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A professional web developer with passion for innovation and a drive to solve problems via technology, with first-hand IT industrial experience in delivering solutions from inception to deployment with a focus on business purpose, whilst using industry standard methodology. Looking for a new opportunity after taking location redundancy during the Covid crisis and taking time to hone my skills and deliver a portfolio of web app solutions (link top right of page).

## Work Experience

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### Vodafone UK

#### Technical Service Specialist

Aug 18 – Apr 20

- Agile project manager of IT initiative to deliver an Oracle Apex web application to serve as an internal tool for the asset management of the IT infrastructure estate (circa 12,000 servers).
- Business case development for capitalisable benefit against investment, including roadmap planning, financial management and forecasting, vendor management and work package negotiating.
- Understanding end user requirements by analysing the tools, processes, people and data needed for key business processes and transforming into user stories.
- Backlog management for the leadership of onshore and offshore development teams.

#### IT Demand Specialist

Sept 17 – Aug 18

- IT project portfolio ownership for the Customer Operations business unit, consisting of waterfall and agile IT projects.
- Maintaining and constructing the delivery plans and coordinating with stakeholders, to align with key business go to market dates, technical releases and continuous prioritisation within the portfolio.
- Budget management of the project portfolio (£8M) including forecasting, business case creation and work package development for design, build, test and deployment activities.
- Relationship management with key stakeholders for the progress reporting of project portfolio.

#### Technology Graduate Scheme

Sept 16 – Sept 17

6-month placement - Roaming Engineer, responsibilities included:

- Coordinating with all Vodafone Telco networks across the world to ensure a high network performance for Vodafone's customers, via monitoring solutions, investing network faults and raising network engineering changes to resolve faults.

6-month placement - L2 Application Support, responsibilities included:

- System monitoring and resolving issues reported to the different applications and Mobile Virtual Network Enabler IT stack and managing demand for application development, implementing changes and liaising with stakeholders to understand requirements.
- Process development and documentation of common issues and resolution within the IT stack.

## Education & Qualifications

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### **Integrated Master's Degree**

The University of Hull

MChem Chemistry with an Industrial experience

2.1

### **A Levels**

Carmel College,  
St Helens

Biology – B

Chemistry – C

Economics – B

### **GCSEs**

St Gregory's,  
Warrington

2 A's, 8 B's

### **Codecademy Certificates**

JavaScript

Building Interactive

JavaScript Websites

HTML

CSS

Command Line

Git

## Skills

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JavaScript (ES6+)

Node.js

Express

React

HTML5

CSS3

Git

Bash

SQL

Node-SQLite

Mocha

Chai

Test Driven Development

Adobe XD

Jira & Azure Dev Ops

Agile delivery methodology

Waterfall delivery

methodology

ITIL framework

Financial management

Roadmap planning

Process development and improvement

Relationship management

Vendor management

Business case development

Advanced Microsoft Excel

Full UK driving licence