

## EXPERIENCE

10/2021 - 02/2022

**eLearning Developer** at Ideal Health Consultants, Surrey, UK

Assessing learner needs and participating in client meetings, storyboarding, and using Adobe Captivate 2019 to develop high-quality e-Learning training modules and assessments in a fast-paced environment.

09/2005 - 09/2020

**Instructional Designer** at Saudi Aramco, Dhahran, Saudi Arabia

Developed and maintained online and blended training programs for around 2,000 new employees every year. Some of our programs targeted all current employees - a population of over 70,000 locals and expatriates. Evaluated current training needs by conducting training needs assessments to understand learner requirements. Used the ADDIE instructional design model and online prototyping tools including storyboarding and scripting to develop and implement appropriate L&D solutions. Developed and maintained over 15 different blended learning programs covering eLearning, websites, training manuals, mentoring programs, user guides and books. Experienced using Storyline and Captivate to develop eLearning, and experienced in configuring output to an LMS. Prepared training videos, and interactive training software simulations. From 2016, worked in a team using iMacs to develop a smart interactive curriculum using HTML5, CSS, and JavaScript tools for delivery on iPads. In 2019, this curriculum won the prestigious UK award for *Best L&D initiative - Private Sector* from CIPD.

06/2003 - 09/2005

**IT Instructor** at Saudi Aramco, Dhahran, Saudi Arabia

Teaching IT programs in Cybersecurity; IT Computer Literacy; MS Word, Excel, PowerPoint & Access; and office skills courses including Human Resources systems, materials management, and secretarial skills.

06/2002 - 06/2003

**IT Teacher** at St Georges NHS, London, UK

Organizing and delivering IT training sessions for hospital staff.

## EDUCATION

11/2001

**MSc Computing (Software Engineering)** from Bournemouth University, UK

OO Analysis & Design using UML, C++, project management, networking

06/1995

**BSc Applied Psychology & Computing** from Bournemouth University, UK

Human Computer Interaction, Ergonomics, User-centred systems design

## CERTIFICATIONS

**Professional member (MBCS)** of The Chartered Institute of IT (BCS) since 2016

**Master E-Learning Instructional Designer** from ATD in 02/2020

**Certificate in Designing Virtual Training** from ATD in 05/2020

## SKILLS

Excellent interpersonal and communication skills. Supervisory and leadership experience.

Adaptable to new situations and able to learn quickly. Able to work well under pressure and to tight deadlines, individually and as a team.

Technical skills: Front end tech HTML5, CSS, JavaScript & JQuery; Adobe apps Captivate, Photoshop, Illustrator, Premiere Pro; Articulate Storyline; SCORM & xAPI; LMSs including Moodle, SABA & Blackboard