Jonathan Fowler

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⊕ https://jonathanfowler.github.io

EXPERIENCE

03/2023 – 08/2023
eLearning Manager Ideal Health
Worked closely with a major NHS healthcare provider to determine their e-learning needs in the rollout of a new electronic health record system from EPIC. Designed and developed an accessible e-learning template for presenting the system workflows, providing interactive steps and knowledge checks, and recording completion to the LMS. Over 800 e-learning modules were delivered and the new EHR system was successfully launched in October 2023.

10/2021 – 02/2022
eLearning Developer Ideal Health
Assessing learner needs and participating in client meetings, storyboarding, and using Adobe Captivate 2019 to develop high-quality e-Learning training modules and assessments in a fast-paced environment.

09/2005 – 09/2020
Instructional Designer at Saudi Aramco, Dhahran, Saudi Arabia
Developed and maintained online and blended training programs for around 2,000 new employees every year. Some of our programs targeted all current employees – a population of over 70,000 locals and expatriates. Evaluated current training needs by conducting training needs assessments. Used the ADDIE instructional design model and online prototyping tools including storyboarding and scripting to develop and implement appropriate L&D solutions. Developed and maintained over 15 different blended learning programs covering eLearning, websites, training manuals, mentoring programs, user guides and books. Prepared training videos, and interactive training software simulations. In 2019, our curriculum won the prestigious UK award for *Best L&D initiative – Private Sector* from CIPD.

06/2003 – 09/2005
IT Instructor at Saudi Aramco, Dhahran, Saudi Arabia
Teaching IT programs in Cybersecurity; IT Computer Literacy; MS Word, Excel, PowerPoint & Access; and office skills courses including Human Resources systems, materials management, and secretarial skills.

06/2002 – 06/2003
IT Teacher at St Georges NHS, London, UK
Organizing and delivering IT training sessions for hospital staff.

EDUCATION

11/2001
MSc Computing (Software Engineering) Bournemouth University, UK
OO Analysis & Design using UML, C++, Project management, Networking

06/1995
BSc Applied Psychology & Computing Bournemouth University, UK
Human Computer Interaction, Ergonomics, User-centred systems design

CERTIFICATIONS

Professional member (MBCS) of The Chartered Institute of IT (BCS) since 2016
Master E-Learning Instructional Designer from ATD in 02/2020
Certificate in Designing Virtual Training from ATD in 05/2020

SKILLS

Excellent interpersonal and communication skills. Supervisory and leadership experience.
Adaptable to new situations and able to learn quickly. Able to work well under pressure and to tight deadlines, individually and as a team.
Technical skills: Adobe Captivate; HTML5, CSS, and JavaScript; Photoshop, Illustrator and Premiere Pro; Articulate Storyline; LMSs including Moodle, SABA & Blackboard.