

**Gaps in my work history since Sep 2020:** I have enjoyed taking on work contracts in digital eLearning development. The free time between these has allowed me to support family and renovate a property.

## EXPERIENCE

07/2024 - 09/2024 (3 months)

**eLearning Developer** Ideal Health

Developed eLearning software simulations in Captivate for a client transferring Cerner training online.

03/2023 - 08/2023 (6 months)

**eLearning Manager** Ideal Health

Worked with a major NHS healthcare provider to determine their e-learning needs in the rollout of a new EPR from EPIC. Designed and developed an accessible e-learning template for presenting workflows, providing interactive steps and knowledge checks, and recording completion to LMS. Over 800 e-learning modules were delivered in October 2023.

10/2021 - 02/2022 (5 months)

**eLearning Developer** Ideal Health

Developed eLearning software simulations in Captivate for a client transferring Cerner training online.

09/2005 - 09/2020 (15 years)

**Instructional Designer** Saudi Aramco, Dhahran, Saudi Arabia

Developed and maintained online and blended training programs for around 2,000 new employees every year. Some of our programs targeted all current employees -over 70,000 locals and expatriates. Evaluated current training needs by conducting training needs assessments. Used the ADDIE instructional design model and online prototyping tools including storyboarding and scripting to develop and implement appropriate L&D solutions. Developed and maintained over 15 different blended learning programs covering eLearning, websites, training manuals, mentoring programs, user guides and books. Prepared training videos, and interactive training software simulations. In 2019, our curriculum won the prestigious UK award for Best L&D initiative - Private Sector from CIPD.

06/2003 - 09/2005 (2 years, 3 months)

**IT Instructor** Saudi Aramco, Dhahran, Saudi Arabia

Teaching IT programs in Cybersecurity; IT Computer Literacy; MS Word, Excel, PowerPoint & Access; and office skills courses including Human Resources systems, materials management, and secretarial skills.

06/2002 - 06/2003 (1 year)

**IT Teacher** at St Georges NHS, London, UK

Organizing and delivering IT training sessions for hospital staff.

## EDUCATION

**2001 MSc Computing (Software Engineering)**, Bournemouth University, UK

**1995 BSc Applied Psychology & Computing**, Bournemouth University, UK

## CERTIFICATIONS

**Association for Talent Development (ATD) Master E-Learning Instructional Designer 2020**

**ATD Certificate in Designing Virtual Training 2020**

**MBCS Member** of the BCS/Chartered Institute of IT since 2016

## SKILLS

Excellent interpersonal and communication skills. Supervisory and leadership experience.

Adaptable to new situations and able to learn quickly. Able to work well under pressure and to tight deadlines, individually and as a team. Technical skills: Adobe Captivate; Articulate Storyline 3 / 360 / Rise; HTML5, CSS, JavaScript; Photoshop, Premiere; LMSs including Moodle, SABA & Blackboard.