

**red**

Red Energy Pty Ltd - ABN 60 107 479 372

# Electricity account

**Enquiries 131 806**

8am - 8.30pm Monday - Friday / 9am - 5.30pm Saturday (AEST/AEDT)

**redenergy.com.au****enquiries@redenergy.com.au**Moving house? Visit [red2move.com.au](http://red2move.com.au)

Tax Invoice/Statement/Adjustment Note



MS RIVKA CIDDOR  
UNIT 2/27 GOURLAY ST  
BALACLAVA VIC 3183

026/2950

Faults & Emergencies  
24 hours

13 20 99  
UNITED ENERGY

Customer No.

6045998

Due Date

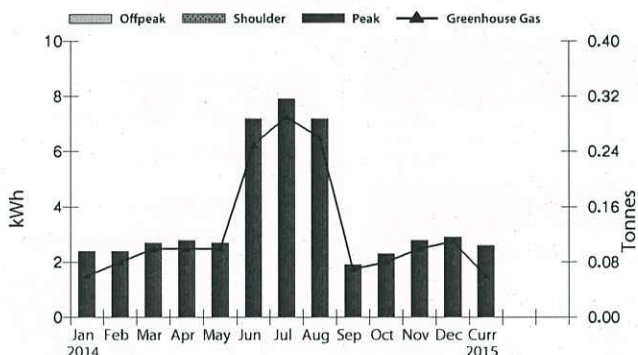
11 FEB 15

Total Due

\$147.75

## Your average daily use at:

2/27 GOURLAY STREET BALACLAVA, VIC 3183



Average daily usage cost for this account (incl. STP): \$1.63  
Peak \$0.67

Average daily usage for this account: 2.88 kWh

Your greenhouse gas emissions: 0.31 tonnes.

For more information see [www.climatechange.vic.gov.au](http://www.climatechange.vic.gov.au)

ISSUE DATE

22 JAN 15

### TRANSACTIONS SINCE PREVIOUS ACCOUNT

Previous Invoice Amount	\$171.60
Payment Received - Thank You	\$172.00 Cr
Balance Brought Forward	\$0.40 Cr

### CURRENT TRANSACTIONS

Electricity Charges	\$148.15
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TOTAL CURRENT TRANSACTIONS	\$148.15
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TOTAL AMOUNT DUE	\$147.75
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Total GST for this account is \$13.47

10% PAY ON TIME™ DISCOUNT

\$14.81 Cr

if paid by 11 FEB 15

Total Amount Due with discount

**\$132.94**

Thanks for supporting a 100%  
Australian owned and operated  
company.



\*2394 40817985106

## Payment slip

Customer Number:

6045998

Due Date:

11 FEB 15

Amount Due:

\$147.75

Amount Due if paid by  
11 FEB 15

**\$132.94**

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0017500000000000

Customer Number: 6045998

For electricity supply at 2/27 Gourlay Street Balaclava, Vic 3183

Next read date within two days of: 19 April 2015

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## Payments since your last account

15/12/2014	Payment Received - THANK YOU	\$172.00 Cr
Total Payments Received		\$172.00 Cr

## Current Transactions

## Remote Meter Read Index

Reads based on remotely read interval data

Meter: Register	Index Read	Date/Time	Index Read	Date/Time	UOM
0551211:E1	12967.800	21/10/2014 00:00	13228.800	20/01/2015 00:00	KWH

For more information on the Remote Meter Read Index visit [www.redenergy.com.au/smartmeterbill](http://www.redenergy.com.au/smartmeterbill)

## Electricity Charges

Charges based on actual read

Your Plan    Single Rate			NMI    64072894790	
From 21 October 2014 to 31 December 2014 (72 days)				
Tariff	Meter	Usage	Rate	Charges
Description	Number	kWh	c/kWh	
Total Peak	0551211:1	208	21.200	\$44.09
Service to Property Charge		72 days	85.000 c/day	\$61.20

## Electricity Charges

Charges based on actual read

Your Plan    Single Rate			NMI    64072894790	
From 01 January 2015 to 19 January 2015 (19 days)				
Total Peak	0551211:1	54	21.000	\$11.34
Service to Property Charge		19 days	95.000 c/day	\$18.05
GST				\$13.47
Total Electricity Charges				\$148.15

- Consumption apportioned evenly over number of days

## Payment Assistance

Call 131 806

Help us to help you. If you are having difficulty paying your account, please contact us to discuss payment assistance such as State Government Concessions, Utility Relief Grant Scheme or an extended time to pay or other payment frequency options.

## Interpreter Service

Call 131 450

Υπηρεσία Διερμηνέων

Servicios de Interpretación

Servizio Interpreti

Dịch Vụ Thông Ngôn

傳譯員服務

خدمة الترجمة الشفهية

## Hearing or Speech

Impaired? Call the National

Relay Service on 133 677

## Moving House ?

Please notify us three working days before you move so that we can arrange a final meter reading at your old house plus arrange the connection to your new house

## Concession Information

To obtain your State Government Concession please contact us on 131 806. Concession details may be validated with Centrelink or other parties.

## Complaints - Call 131 806

Red Energy is pleased to help you if you have a concern regarding your energy services. If we are unable to resolve the matter, you can contact the Energy and Water Ombudsman (Victoria) on FREECALL 1800 500 509 or at [www.ewov.com.au](http://www.ewov.com.au).

## Written Enquiries

Please direct all correspondence to: Red Energy, PO Box 4136, East Richmond 3121, fax to 1300 661 086 or email [enquiries@redenergy.com.au](mailto:enquiries@redenergy.com.au)

## How to pay



**DIRECT DEBIT**  
Call us on 131 806 to set up a direct debit.



**BY PHONE**  
Ref No: 4081 7985 106

Call Red Energy on 131806, anytime, to pay by Visa or Mastercard.



**ONLINE**  
Ref No: 4081 7985 106

Visit [www.redenergy.com.au](http://www.redenergy.com.au) and follow the links to pay with Visa or Mastercard.



**MAIL**  
Please post your cheque with this payment slip attached to: Red Energy Pty Ltd, GPO Box 5450, Melbourne, VIC 3001.



Billers Code: 150821 Ref No: 4081 7985 106

Contact your participating Financial Institution for information on BPay.



Billpay Code: 2394 Ref No: 4081 7985 106

Pay in person at any Post Office, phone 131 816 or go to [postbillpay.com.au](http://postbillpay.com.au)