

# JONATHAN HAINZENREDER

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Systems Analyst | Full Stack Developer | Business Management Professional

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## OBJECTIVE

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Systems Analysis, Software Development, and Implementation Management

## PROFESSIONAL PROFILE

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Systems Analyst with over 12 years of experience in systems analysis, development, and implementation, working with PHP, Java (Desktop and Web), and relational databases. Strong background in requirements gathering, business analysis, technical documentation, and user support — ensuring technological solutions aligned with both operational and strategic company needs.

## LANGUAGES

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**English:** Advanced – reading, writing, and speaking

## EDUCATION

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- **Specialization Certificate** in Business Management – Senac College
- **Bachelor of Science (B.S.)** in Information Technology Management – Senac College

## KEY SKILLS

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- Web development using PHP, MySQL, HTML, CSS, JavaScript, jQuery, and Bootstrap
- Experience with Java Desktop and Web, Apache, WildFly, and version control (GitLab, SVN)
- Focus on continuous process improvement, technical problem-solving, and user support

## PROFESSIONAL EXPERIENCE

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### Esmalglass-Itaca Group – Systems Analyst (2018 – 2025)

- Analyzed business processes and proposed system-based solutions.
- Developed systems in Java (Desktop and Web), Android, and PHP.
- Managed software implementation and provided technical support and user training.

- Maintained version control and technical documentation, ensuring traceability and compliance.

### **Pelainternet Information Systems Ltd. – Systems Analyst (2012 – 2018)**

- Conducted requirements gathering and analysis with end users.
- Developed and maintained web systems in PHP/MySQL using HTML, CSS, and jQuery.
- Provided technical support, user training, and improvement feedback collection.

## **TECHNICAL SKILLS**

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- **Programming Languages:** PHP, Java (Desktop/Web), JavaScript, HTML, CSS, jQuery, Ajax
- **Frameworks:** Bootstrap, Spring Framework
- **Databases:** MySQL, PostgreSQL, SQL Server
- **Tools:** GitLab, SVN
- **Servers:** Apache, WildFly

## **PROFESSIONAL DEVELOPMENT**

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- **ITIL Foundations V3 – IT Service Management (21h)**
- **Java Desktop, Java Web, and Android – Course 2018 (73.5h)**
- **Java Web with Spring Framework – Labtrack (35h)**
- **Digital Marketing with Focus on Social Media (32h)**
- **Technical Course in Computer Assembly and Maintenance – Senac**

## **PERSONAL INTERESTS & COMMUNITY INVOLVEMENT**

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- **Volunteer Work:** Dedicated 10 years to volunteer social projects, including supporting school and hospital visits and community assistance activities.
- **Availability for Travel.**