



JONATHAN HAINZENREDER

INFORMATION
TECHNOLOGY MANAGER,
AND SPECIALIST IN
BUSINESS MANAGEMENT

PERSONAL PROFILE

Systems Analyst, with 10 years of experience in the area, problem solving and teamwork skills, experience in business analysis, systems analysis and development, deployment, support and versioning.

KNOWLEDGE AREAS

- Advanced English - conversation experience (reading and writing)
- PHP, JAVA (Desktop and web)
- HTML, CSS, Javascript, jQuery, Ajax, Bootstrap
- Database - MySQL, PostgreSQL, SQL Server
- GitLab, SVN - Apache, Wildfly
- Adobe Tools (Photoshop, Premier, Indesign)

CONTACT INFO

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PROFESSIONAL EXPERIENCES SUMMARY

Systems Analyst

Esmalgass-Itaca Grupo. | 2018 - present day

- Find solutions and improvements through analysis in the business processes.
- Perform analysis and development of systems in JAVA (desktop and web), Android and PHP, implementing the changes needed.
- Perform implementation and support, maintaining the availability of systems for use as well as training of users.
- Maintain system versioning and documentation considering its changes, functionalities and requirements.

Systems Analyst

Pelainternet Sistemas de Informação LTDA| 2012 - 2018

- System analysis through demand survey of the processes performed.
- Development of the web system in PHP-MYSQL, HTML, CSS, jQuery.
- Support to users, guiding them on how to use the system and raising demands for improvement

HISTÓRICO EDUCACIONAL

Degree 2013-2016 - IT governance Faculdade Senac

- Academic Formation focused on planning and managing IT solutions aligned to the specifications of business needs.

Post-Graduate in Business Management Faculdade Senac

- Specialization oriented to the structuring of strategic and operational actions to solve organizational problems.

ADDITIONAL TRAININGS

- **ITIL Foundations V3** - Management of IT services - 21h
- **JAVA 2018 Course** - JAVA Desktop, JAVA Web, Android - 73,5h
- **JAVA Web** Spring framework Course - Labtrack - 35h
- **Digital Marketing** focused in Social medias - 32h
- Technical Course of **Assembly and Maintenance of Microcomputers** - SENAC

ADDITIONAL EXPERIENCES

Volunteering

- **Gesto de Amor ONG** and **Reaja ONG**: Collaborator of the project through the development of experience groups, visits to hospitals and schools, and humanitarian aid.