Jonathan Hildenbrand

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Work Experience

Oregon Spice Company

Multiple Positions

Aug 2012 — Jan 2020

IT Specialist — Managed IT infrastructure and ERP system projects. Developed reports and pricing analysis for accounting, sales, customer service units. Completed project to migrate 10+ years of company data to new ERP system.

Supplier Quality Specialist — Created supplier approval program from ground-up. Responsible for supplier risk assessments and communication of requirements with improved compliance from zero to 90%.

Technical Documents Coordinator — Communication of food safety and quality matters, and composing technical information to customers. Reorganized documentation system and reduced response turn-around-time by half.

Sunshine Dairy Foods

QA Projects Leader

Aug 2010 — Oct 2011

Development of new food safety programs and readiness audit for SQF certification.

Beaverton Foods

OA/R&D Technician

Apr 2008 — Aug 2010

Lab analysis and product development of mustards and condiments.

Lactalis American Group

Quality Intern

May 2006 — Aug 2006

Statistical analysis project of underweight finished products on mozzarella line. Determined which parts of production contributed were the greatest source of variance and presented analysis to senior management.

University of Idaho

Laboratory Assistant

May 2005 — May 2006

Research project in size exclusion chromatography of carbohydrate chain fractions in teff grain.

🗱 Technical Skills

Proficient in

Advanced Excel, Other Office Applications, Typing 50+ WPM, JIRA, Project Management, Tech-

nical Writing, Data Analytics & Statistics, Programming Languages

Familiar with

Customer Service, Supply Chain Management, Information Technology, AP/AR, ERP Systems

Education & Certifications

University of Washington
Portland Community Colle

Certificate in Data Science

2020 — 2021

Portland Community College University of Idaho

Courses in Computer Science I/II BSFS in Food Science & Toxicology

2003 — 2007

2015