

# Jonathan Hildenbrand

📍 Portland, Oregon

🏠 Local & Remote

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## 📅 Work Experience

### Oregon Spice Company

*Multiple Positions*

*Aug 2012 — Jan 2020*

**IT Specialist** — Managed IT infrastructure and ERP system projects. Developed reports and pricing analysis for accounting, sales, customer service units. Completed project to migrate 10+ years of company data to new ERP system.

**Supplier Quality Specialist** — Created supplier approval program from ground-up. Responsible for supplier risk assessments and communication of requirements with improved compliance from zero to 90%.

**Technical Documents Coordinator** — Communication of food safety and quality matters, and composing technical information to customers. Reorganized documentation system and reduced response turn-around-time by half.

### Sunshine Dairy Foods

*QA Projects Leader*

*Aug 2010 — Oct 2011*

Development of new food safety programs and readiness audit for SQF certification.

### Beaverton Foods

*QA/R&D Technician*

*Apr 2008 — Aug 2010*

Lab analysis and product development of mustards and condiments.

### Lactalis American Group

*Quality Intern*

*May 2006 — Aug 2006*

Statistical analysis project of underweight finished products on mozzarella line. Determined which parts of production contributed were the greatest source of variance and presented analysis to senior management.

### University of Idaho

*Laboratory Assistant*

*May 2005 — May 2006*

Research project in size exclusion chromatography of carbohydrate chain fractions in teff grain.

## ⚙️ Technical Skills

### Proficient in

Advanced Excel, Other Office Applications, Typing 50+ WPM, JIRA, Project Management, Technical Writing, Data Analytics & Statistics, Programming Languages

### Familiar with

Customer Service, Supply Chain Management, Information Technology, AP/AR, ERP Systems

## 🎓 Education & Certifications

### University of Washington

Certificate in Data Science

*Oct 2020 — Jun 2021*

### Portland Community College

Courses in Computer Science I/II

*Jan 2015 — Jun 2015*

### University of Idaho

BSFS in Food Science & Toxicology

*May 2003 — May 2007*