

# payShield® 10K

Console Guide

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# **Revision Status**

| Document No.   | Revision<br>No. | Software<br>Version | Release Date      | Summary of changes   |
|----------------|-----------------|---------------------|-------------------|--|
| 007-000997-001 | 001             | 1.3a                | 16 March 2021     | Initial issue  |
| 007-000997-002 | 002             | 1.3b                | 28 May 2021       | Update to View Alarm Configuration Section. See page 65.                     |
| 007-000997-003 | 003             | 1.4a                | 20 September 2021 | Addition of QMAC command. See page 75. Clarification added to IK, IG, and KE |
|                |                 |                     |                   | commands. See pages 185, 181, and 189  |

# 1 Introduction

This guide contains all the details for the payShield 10K Console Commands. Thales recommends that payShield Manager is used to manage payShield 10K however the Console Commands are still provided as an alternative. The Console Commands can be accessed via the Console connected directly to payShield 10K, or by using the Virtual Console in payShield Manager. When using the Virtual Console please note that several Console Commands are not available.

The Console Commands are listed alphabetically in Section 2 and by function in Section 3 for easy reference.

# 2 Console Commands – Listed Alphabetically

| Command      | Function  | Page |
|--------------|---|------|
| А            | Enter the Authorized State                        | 131  |
| Α            | Authorize Activity                                | 134  |
| A5           | Configure Fraud Detection                         | 77   |
| A6           | Set KMC Sequence Number                           | 195  |
| A7           | Re-enable PIN Verification                        | 79   |
| AUDITLOG     | Display the Audit Log                             | 149  |
| AUDITOPTIONS | Audit Options                                     | 152  |
| С            | Cancel the Authorized State                       | 133  |
| С            | Cancel Authorized Activity                        | 142  |
| CA           | Configure Auxiliary Port                          | 61   |
| СН           | Configure Host Port                               | 42   |
| СК           | Generate a Check Value                            | 193  |
| CL           | Configure Alarms                                  | 64   |
| CLEARAUDIT   | Clear the Audit Log                               | 151  |
| CLEARERR     | Clear the Error Log                               | 148  |
| СМ           | Configure Management Port                         | 58   |
| СО           | Create an Authorizing Officer Smartcard           | 210  |
| CONFIGACL    | Host Port Access Control List (ACL) Configuration | 50   |
| CONFIGCMDS   | Configure Commands                                | 24   |
| CONFIGPB     | Configure PIN Block Formats                       | 26   |
| СР           | Configure Printer Port                            | 53   |
| CS           | Configure Security                                | 28   |
| CV           | Generate a Card Verification Value                | 197  |
| DC           | Duplicate LMK Component Sets                      | 122  |

| Command      | Function  | Page |
|--------------|---|------|
| DM           | Delete LMK  | 123  |
| DO           | Delete 'Old' or 'New' LMK from Key Change Storage | 124  |
| DT           | Diagnostic Test                                   | 81   |
| EA           | Convert (KEK) ZMK into a KEKr or KWK              | 166  |
| EC           | Encrypt Clear Component                           | 171  |
| ED           | Encrypt Decimalization Table                      | 171  |
| EJECT        | Eject a Smartcard                                 | 214  |
| ERRLOG       | Display the Error Log                             | 146  |
| FC           | Format an HSM Smartcard                           | 208  |
| FICONTEST    | Check the FICON Host Interface                    | 100  |
| FK           | Form Key from Components                          | 174  |
| GC           | Generate Key Component                            | 164  |
| GETCMDS      | View Available Commands                           | 88   |
| GETTIME      | Query the Time and Date                           | 157  |
| GK           | Generate LMK Component                            | 104  |
| GS           | Generate Key and Write Components to Smartcard    | 167  |
| GT           | Generate Test LMK                                 | 128  |
| HEALTHENABLE | Suspend/Resume Collection of Health Check Counts  | 68   |
| HEALTHSTAT   | View/Reset Health Check Counts                    | 99   |
| IK           | Import Key  | 185  |
| KD           | Delete KTK  | 253  |
| KE           | Export Key  | 189  |
| KG           | Generate Key                                      | 181  |
| KK           | Import Key encrypted under KTK                    | 252  |
| KM           | Generate KTK Components                           | 249  |
| KN           | Install KTK                                       | 250  |
| KT           | View KTK Table                                    | 251  |
| LK           | Load LMK  | 107  |
| LO           | Load 'Old' LMK into Key Change Storage            | 113  |

| Command | Function                                    | Page |
|---------|---|------|
| LN      | Load 'New' LMK into Key Change Storage      | 117  |
| MI      | Generate a MAC on an IPB                    | 206  |
| N       | Single-Length Key Calculator                | 216  |
| NETSTAT | Show Network Statistics                     | 90   |
| NP      | Change a Smartcard PIN                      | 212  |
| PING    | Test TCP/IP Network                         | 93   |
| PV      | Generate a VISA PIN Verification Value      | 199  |
| QA      | View Auxiliary Port Configuration           | 63   |
| QH      | View Host Port Configuration                | 47   |
| QL      | View Alarm Configuration                    | 65   |
| QM      | View Management Port Configuration          | 60   |
| QMAC    | Get MAC addresses of all network interfaces | 75   |
| QP      | View Printer Port Configuration             | 56   |
| QS      | View Security Configuration                 | 37   |
| R       | Load the Diebold Table                      | 201  |
| RC      | Read Unidentifiable Smartcard Details       | 213  |
| RESET   | Reset to Factory Settings                   | 19   |
| RS      | Retrieve HSM Settings from a Smartcard      | 161  |
| SD      | Delete Installed Certificate(s)             | 244  |
| SE      | Export HSM Certificate's Chain of Trust     | 239  |
| SETTIME | Set the time                                | 156  |
| SG      | Generate Certificate Signing Request        | 234  |
| SI      | Import Certificate                          | 237  |
| SK      | Generate HRK                                | 245  |
| SL      | Restore HRK                                 | 247  |
| SP      | Change HRK Passphrase                       | 246  |
| SNMP    | View SNMP Settings                          | 69   |
| SNMPADD | Add an SNMP User                            | 70   |
| SNMPDEL | Delete an SNMP User                         | 71   |

| Command   | Function                                      | Page |
|-----------|---|------|
| SS        | Save HSM Settings to a Smartcard              | 195  |
| ST        | Set Time for Automatic Self-Tests             | 158  |
| SV        | View Installed Certificate(s)                 | 241  |
| Т         | Triple-Length Key Calculator                  | 218  |
| TD        | Translate Decimalization Table                | 204  |
| TRACERT   | Trace TCP/IP route                            | 95   |
| TRAP      | Configure SNMP Traps                          | 72   |
| TRAPADD   | Add a new SNMP Trap                           | 73   |
| TRAPDEL   | Delete an SNMP Trap                           | 74   |
| UPLOAD    | Upload Software and Licenses                  | 21   |
| UTILCFG   | View/Change Instantaneous Utilization Period  | 66   |
| UTLENABLE | Suspend/Resume Collection of Utilization Data | 67   |
| UTILSTATS | View/Reset Utilization Data                   | 97   |
| V         | Verify LMK Store                              | 121  |
| VA        | View Authorized Activities                    | 144  |
| VC        | Verify the Contents of a Smartcard            | 211  |
| VR        | View Software Revision Number                 | 85   |
| VT        | View LMK Table                                | 125  |
| XA        | Add a RACC to the whitelist                   | 220  |
| XD        | Decommission the HSM                          | 221  |
| XE        | Remove RACC from the whitelist                | 222  |
| XH        | Commission the HSM                            | 223  |
| XI        | Generate Customer Trust Authority             | 224  |
| XK        | Make an RACC left or right key                | 121  |
| XR        | Commission a smartcard                        | 227  |
| XT        | Transfer existing LMK to RLMK                 | 228  |
| XX        | Decommission a smartcard                      | 230  |
| XY        | HSM commissioning status                      | 231  |
| XZ        | Duplicate CTA share                           | 232  |

| Command | Function                     | Page |
|---------|------------------------------|------|
| \$      | Double-Length Key Calculator | 217  |

# 3 List of commands by Function

# **3.1 Configuration Commands**

The payShield 10K provides the following console commands to support configuration operations:

| Function  | Command      | Page |
|---|--------------|------|
| Reset to Factory Settings                         | RESET        | 19   |
| Upload Software and Licenses                      | UPLOAD       | 21   |
| Configure Commands                                | CONFIGCMDS   | 24   |
| Configure PIN Block Formats                       | CONFIGPB     | 26   |
| Configure Security                                | CS           | 28   |
| View Security Configuration                       | QS           | 37   |
| Configure Host Port                               | CH           | 42   |
| View Host Port Configuration                      | QH           | 47   |
| Host Port Access Control List (ACL) Configuration | CONFIGACL    | 50   |
| Configure Printer Port                            | СР           | 53   |
| View Printer Port Configuration                   | QP           | 56   |
| Configure Management Port                         | CM           | 58   |
| View Management Port Configuration                | QM           | 60   |
| Configure Auxiliary Port                          | CA           | 61   |
| View Auxiliary Port Configuration                 | QA           | 63   |
| Configure Alarms                                  | CL           | 64   |
| View Alarm Configuration                          | QL           | 65   |
| View/Change Instantaneous Utilization Period      | UTILCFG      | 66   |
| Suspend/Resume Collection of Utilization Data     | UTILENABLE   | 67   |
| Suspend/Resume Collection of Health Check Counts  | HEALTHENABLE | 68   |
| View SNMP Settings                                | SNMP         | 69   |
| Add an SNMP User                                  | SNMPADD      | 70   |
| Delete an SNMP User                               | SNMPDEL      | 71   |
| Configure SNMP Traps                              | TRAP         | 72   |
| Add a new SNMP Trap                               | TRAPADD      | 73   |
| Delete an SNMP Trap                               | TRAPDEL      | 74   |
| Get MAC addresses of all network interfaces       | QMAC         | 75   |

## 3.2 Fraud Detection Commands

The payShield 10K provides the following commands to support fraud detection operations:

| Function                   | Command | Page |
|----------------------------|---------|------|
| Configure Fraud Detection  | A5      | 77   |
| Re-enable PIN Verification | A7      | 79   |

# 3.3 Diagnostic Commands

The payShield 10K provides the following console commands to support diagnostic operations:

| Function                       | Command     | Page |
|--------------------------------|-------------|------|
| Diagnostic Test                | DT          | 81   |
| View Software Revision Number  | VR          | 85   |
| View Available Commands        | GETCMDS     | 88   |
| Show Network Statistics        | NETSTAT     | 90   |
| Test TCP/IP Network            | PING        | 93   |
| Trace TCP/IP route             | TRACERT     | 95   |
| View/Reset Utilization Data    | UTILSTATS   | 97   |
| View/Reset Health Check Counts | HEALTHSTATS | 99   |
| Check the FICON Host Interface | FICONTEST   | 100  |

## 3.4 LMK Commands

The HSM provides the following console commands to support LMK operations:

| Function  | Command | Page |
|---|---------|------|
| Generate LMK Component                            | GK      | 104  |
| Load LMK  | LK      | 107  |
| Load 'Old' LMK into Key Change Storage            | LO      | 113  |
| Load 'New' LMK into Key Change Storage            | LN      | 117  |
| Verify LMK Store                                  | V       | 121  |
| Duplicate LMK Component Sets                      | DC      | 122  |
| Delete LMK  | DM      | 123  |
| Delete 'Old' or 'New' LMK from Key Change Storage | DO      | 124  |
| View LMK Table                                    | VT      | 125  |
| Generate Test LMK                                 | GT      | 128  |

## 3.5 HSM Authorization

| Function                    | Command | Page |
|-----------------------------|---------|------|
| Enter the Authorized State  | A       | 131  |
| Cancel the Authorized State | С       | 133  |
| Authorize Activity          | A       | 134  |
| Cancel Authorized Activity  | С       | 142  |
| View Authorized Activities  | VA      | 144  |

# 3.6 Logging Commands

| Function              | Command      | Page |
|-----------------------|--------------|------|
| Display the Error Log | ERRLOG       | 146  |
| Clear the Error Log   | CLEARERR     | 148  |
| Display the Audit Log | AUDITLOG     | 149  |
| Clear the Audit Log   | CLEARAUDIT   | 151  |
| Audit Options         | AUDITOPTIONS | 152  |

## 3.7 Time and Date Commands

| Function                          | Command | Page |
|-----------------------------------|---------|------|
| Set the Time                      | SETTIME | 156  |
| Query the Time and Date           | GETTIME | 157  |
| Set Time for Automatic Self-Tests | ST      | 158  |

# 3.8 HSM Settings, Storage & Retrieval

| Function                               | Command | Page |
|--|---------|------|
| Save HSM Settings to a Smartcard       | SS      | 160  |
| Retrieve HSM Settings from a Smartcard | RS      | 161  |

# 3.9 Key Management Commands

| Function                                       | Command | Page |
|--|---------|------|
| Generate Key Component                         | GC      | 164  |
| Generate Key and Write Components to Smartcard | GS      | 167  |
| Encrypt Clear Component                        | EC      | 171  |
| Form Key from Components                       | FK      | 174  |
| Generate Key                                   | KG      | 181  |
| Import Key                                     | IK      | 185  |
| Export Key                                     | KE      | 189  |
| Generate a Check Value                         | CK      | 193  |
| Set KMC Sequence Number                        | A6      | 195  |
| Convert (KEK) ZMK into a KEKr or KWK           | EA      | 166  |

# 3.10 Payment System Commands

| Function                               | Command | Page |
|--|---------|------|
| Generate a Card Verification Value     | CV      | 197  |
| Generate a VISA PIN Verification Value | PV      | 199  |
| Load the Diebold Table                 | R       | 201  |
| Encrypt Decimalization Table           | ED      | 203  |
| Translate Decimalization Table         | TD      | 204  |
| Generate a MAC on an IPB               | MI      | 206  |

# 3.11 Smartcard Commands

| Function                                | Command | Page |
|---|---------|------|
| Format an HSM Smartcard                 | FC      | 208  |
| Create an Authorizing Officer Smartcard | СО      | 210  |
| Verify the Contents of a Smartcard      | VC      | 211  |
| Change a Smartcard PIN                  | NP      | 212  |
| Read Unidentifiable Smartcard Details   | RC      | 213  |
| Eject a Smartcard                       | EJECT   | 214  |

## 3.12 DES Calculator Commands

| Function                     | Command | Page |
|------------------------------|---------|------|
| Single-Length Key Calculator | N       | 216  |
| Double-Length Key Calculator | \$      | 217  |
| Triple-Length Key Calculator | Т       | 218  |

# 3.13 payShield Manager Commands

| Function                          | Command | Page |
|-----------------------------------|---------|------|
| Add a RACC to the whitelist       | XA      | 220  |
| Decommission the HSM              | XD      | 221  |
| Remove RACC from the whitelist    | XE      | 222  |
| Commission the HSM                | XH      | 223  |
| Generate Customer Trust Authority | XI      | 224  |
| Make an RACC left or right key    | XK      | 226  |
| Commission a smartcard            | XR      | 227  |
| Transfer existing LMK to RLMK     | XT      | 228  |
| Decommission a smartcard          | XX      | 230  |
| HSM commissioning status          | XY      | 231  |
| Duplicate CTA share               | XZ      | 232  |

# **3.14 Secure Host Communications Commands**

| Function                                | Command | Page |
|---|---------|------|
| Generate Certificate Signing Request    | SG      | 234  |
| Import Certificate                      | SI      | 237  |
| Export HSM Certificate's Chain of Trust | SE      | 239  |
| View Installed Certificate(s)           | SV      | 241  |
| Delete Installed Certificate(s)         | SD      | 244  |
| Generate HRK                            | SK      | 245  |
| Change HRK Passphrase                   | SP      | 246  |
| Restore HRK                             | SL      | 247  |

# 3.15 KMD Support Commands

| Function                       | Command | Page |
|--------------------------------|---------|------|
| Generate KTK Components        | KM      | 249  |
| Install KTK                    | KN      | 250  |
| View KTK Table                 | KT      | 251  |
| Import Key encrypted under KTK | KK      | 252  |
| Delete KTK                     | KD      | 253  |

# **4 Configuration Commands**

The payShield 10K provides the following console commands to support configuration operations:

| Function   | Command      | Page |
|--|--------------|------|
| Reset to Factory Settings                          | RESET        | 19   |
| Upload Software and Licenses                       | UPLOAD       | 21   |
| Configure Commands                                 | CONFIGCMDS   | 24   |
| Configure PIN Block Formats                        | CONFIGPB     | 26   |
| Configure Security                                 | CS           | 28   |
| View Security Configuration                        | QS           | 37   |
| Configure Host Port                                | CH           | 42   |
| View Host Port Configuration                       | QH           | 47   |
| Host Port Access Control List (ACL) Configuration  | CONFIGACL    | 50   |
| Configure Printer Port                             | СР           | 53   |
| View Printer Port Configuration                    | QP           | 56   |
| Configure Management Port                          | CM           | 58   |
| View Management Port Configuration                 | QM           | 60   |
| Configure Auxiliary Port                           | CA           | 61   |
| View Auxiliary Port Configuration                  | QA           | 63   |
| Configure Alarms                                   | CL           | 64   |
| View Alarm Configuration                           | QL           | 65   |
| View/Change Instantaneous Utilization Period       | UTILCFG      | 66   |
| Suspend/Resume Collection of Utilization Data      | UTILENABLE   | 67   |
| Suspend/Resume Collection of Health Check Counts   | HEALTHENABLE | 68   |
| View SNMP Settings                                 | SNMP         | 69   |
| Add an SNMP User                                   | SNMPADD      | 70   |
| Delete an SNMP User                                | SNMPDEL      | 71   |
| Configure SNMP Traps                               | TRAP         | 72   |
| Add a new SNMP Trap                                | TRAPADD      | 73   |
| Delete an SNMP Trap                                | TRAPDEL      | 74   |
| Obtain MAC addresses of all the network interfaces | QMAC         |      |

#### **Reset to Factory Settings (RESET)**

| Variant ☑                   |           | Key Block ☑ |          |  |  |  |
|-----------------------------|-----------|-------------|----------|--|--|--|
| Online 🗷                    | Offline 🗷 |             | Secure ☑ |  |  |  |
| Authorization: Not required |           |             |          |  |  |  |

Command: RESET

Function: Returns the HSM to the state it was in when it was shipped from the factory,

so that it can be securely taken out of service – e.g. for return to Thales for

repair.

Any configuration changes (including port settings) that the customer has applied will be reversed, and any customer data and logs will be erased. If the HSM is to be returned (e.g. after it has been repaired), a record of all the settings should be made before using this command such that the

settings can be re-applied after the HSM's return.

This command also reports whether the HSM is currently configured as it left

the factory.

Authorization: • Authorization is not required.

• The HSM must be in the secure state.

Inputs: • Confirmation that Reset is required.

Outputs: • Whether HSM is currently in its factory default state.

• Confirmation of Reset.

Notes: • This utility cannot reset firmware or licenses installed on the HSM.

Therefore, after use of this facility, the HSM will still have the most recently installed firmware and license – which may be different from the firmware

and license when the HSM was shipped from the factory.

 At the end of the reset process, the payShield 10K will automatically perform a restart. If the console does not display correctly after this, the payShield 10K should be restarted manually. Turn the unit off and then back

on.

Example 1: Secure> RESET <Return>

Reset HSM to factory settings? [Y/N]:  $\underline{\mathbf{Y}}$  <Return>

The unit is currently in its factory default state: NO

Resetting the unit will remove all customer data, including logs, port settings, keys, etc. This may cause the console to stop functioning.

This operation should only be performed if this unit is

taken out of normal operation.

Do you want to reset to the factory default settings? [Y/N]:  $\mathbf{Y}$  <Return>

You selected Yes; please confirm to Proceed with reset? [Y/N]:  $\underline{\mathbf{Y}}$  <Return>

Return to factory default state complete

The HSM will now reboot automatically. This console is exiting due to: Terminated

#### Example 2: Secure> RESET <Return>

Reset HSM to factory settings? [Y/N]:  $\underline{\mathbf{Y}}$  <Return> The unit is currently in its factory default state: YES

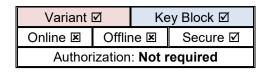
Resetting the unit will remove all customer data, including logs, port settings, keys, etc. This may cause the console to stop functioning.

This operation should only be performed if this unit is being taken out of normal operation.

Do you want to reset to the factory default settings? [Y/N]:  $\underline{\textbf{N}}$  <Return>

Secure>

## **Upload Software and Licenses (UPLOAD)**



Command: UPLOAD

Function: With this command, you can upload new software and new licenses from the

console.

Notes: The software /license must be provided on a suitable USB memory stick

inserted into the USB-A socket on the rear of the payShield 10K.

Authorization: • Authorization is not required.

• The HSM must be in the secure state.

Inputs: • New software load is available or new license is available.

Outputs: • The software/license successfully loads.

Errors • Invalid Entry

• There are no License files available

```
Example 1:
               Secure> UPLOAD <Return>
               Please select one of the following options:
               1) Software update
               2) Install new license
               Your selection: 1 <Return>
               This operation will terminate your session and reboot the
               payShield. Do you want to proceed? [Y/N]: Y <Return>
               Attached USB Mass storage devices:
               Ultra USB 3.0
               The following update files are available:
               1) ps10k update 1.pti
               2) ps10k update 2.pti
               Your selection (choose 0 to exit): 1 <Return>
               The following update will be applied: ps10k update 1.pti
               Continue with update? [Y/N]: Y <Return>
               Obtaining update package information , please wait...
               ***** New HSM software is currently being installed.
               ****
               **** Please do not remove power from the HSM. ****
               ***** Validating update package *****
               ***** Installing update package *****
               ***** New HSM software has been successfully installed.
               ***** New HSM Software has been successfully installed.
               ***** Unit will now reboot automatically. ****
```

Secure>

```
Example 2:
                Secure> UPLOAD <Return>
                Please select one of the following options:
                1) Software update
                2) Install new license
                Your selection: 2 <Return>
                Attached USB Mass storage devices:
                Ultra USB 3.0
                The following License files are available:
                        C4665271228Q.licence
                Your selection: \underline{1} <Return>
                Are you sure you want to install license
                C4665271228Q.licence? [Y/N]: \underline{\mathbf{Y}} <Return>
                **** New HSM License is currently being installed. ****
                ***** Please do not remove power from the HSM. *****
                ***** New HSM License has been successfully installed. *****
```

#### **Configure Commands (CONFIGCMDS)**

 Variant ☑
 Key Block ☑

 Online ☑
 Offline ☑
 Secure ☑

 Authorization:
 Not required

Command: CONFIGCMDS

Function: To view the list of enabled host and console commands, and (if in secure

state) to enable or disable host and console commands. All available

commands are disabled by default.

Commands are enabled or disabled using the following syntax:

[+ or -] [C or H] [<Command Code>]

+ indicates that the specified command should be enabled.- indicates that the specified command should be disabled.

C indicates that <Command Code> is a Console command.

H indicates that <Command Code> is a Host command.

<Command Code> is the command code to be enabled or disabled, and may contain the wildcard character '\*'. If the first character is '\*', then the second character is absent, and this matches all command codes of the specified type. If the second character is '\*', then this matches all command codes of

the specified type starting with the given first character.

Authorization: The HSM must be in the secure state to enable/disable host and console

commands. The current status of enablement of host and console commands

can be viewed in any state.

Inputs: • List of host commands to enable.

• List of console commands to enable.

• List of host commands to disable.

• List of console commands to disable.

Outputs: • Complete list of enabled host commands.

• Complete list of enabled console commands.

Errors: • Invalid entry

Notes: • When a disabled host command is invoked, error code 68 is returned.

• When a disabled console command is invoked, the message "Function

undefined or not allowed" is displayed.

Example 1: This example demonstrates the use of the **CONFIGCMDS** console

command to view the list of enabled host and console commands.

Online> CONFIGCMDS <Return>

List of enabled Host commands:

A0 A4 GG GY

List of enabled Console commands:

GC GS EC FK

Online>

Example 2: This example demonstrates the use of the **CONFIGCMDS** console

command to enable one console command (DE) and disable one host

command (A4).

#### Secure > CONFIGCMDS < Return >

```
List of enabled Host commands:
A0 A4 GG GY
List of enabled Console commands:
            EC
Enter command code (e.g. +CDE) or Q to Quit: +CDE
List of enabled Host commands:
A0 A4 GG GY
List of enabled Console commands:
GC GS EC FK
                          DF.
Enter command code (e.g. +CDE) or Q to Quit: -HA4
<Return>
List of enabled Host commands:
A0 GG GY
List of enabled Console commands:
            EC FK
     GS
                          DE
Enter command code (e.g. +CDE) or Q to Quit: Q <Return>
Save COMMAND settings to smart card? [Y/N]: N < Return>
Secure>
```

#### Example 3:

This example demonstrates the use of the **CONFIGCMDS** console command using the wildcard character '\*' to disable all non-core host commands, and then enable just those host commands beginning with 'A'.

```
Secure > CONFIGCMDS < Return >
List of enabled Host commands:
A0 A4 GG GY
List of enabled Console commands:
      GS
          EC
Enter command code (e.g. +CDE) or Q to Quit: -H* <Return>
List of enabled Host commands:
List of enabled Console commands:
     GS
          EC FK
                           DE
Enter command code (e.g. +CDE) or Q to Quit: +HA*
<Return>
List of enabled Host commands:
AO A2 A4 A6 A8 AA AC AE AG AS AU AW AY
List of enabled Console commands:
     GS EC FK DE
Enter command code (e.g. +CDE) or Q to Quit: Q <Return>
Save COMMAND settings to smart card? [Y/N]: \underline{\mathbf{Y}} <Return>
Insert card and press ENTER: <Return>
COMMAND settings saved to the smartcard.
Secure>
```

#### **Configure PIN Block Formats (CONFIGPB)**

| Variant ☑                          |           | Key Block ☑ |          |  |  |
|------------------------------------|-----------|-------------|----------|--|--|
| Online ☑                           | Offline ☑ |             | Secure ☑ |  |  |
| Authorization: <b>Not required</b> |           |             |          |  |  |

Command: CONFIGPB

Function: To view the list of enabled PIN block formats, and (if in secure state) to

enable or disable individual PIN block formats.

Authorization: The HSM must be in the secure state to enable/disable PIN block formats.

The current status of PIN Block format enablement can be viewed in any

state.

Inputs: 
• PIN block format identifier.

Outputs: 
• List of enabled PIN block formats.

Errors: • Invalid entry

Example 1: This example demonstrates the use of the CONFIGPB console

command to view the list of enabled PIN block formats.

Online> CONFIGPB <Return>

List of enabled PIN Block formats: 01 - ISO 9564-1 & ANSI X9.8 format 0

05 - ISO 9564-1 format 1

35 - MasterCard Pay Now and Pay Later format

41 - Visa/Amex new PIN only format 42 - Visa/Amex new & old PIN format 47 - ISO 9564-1 & ANSI X9.8 format 3

48 - ISO 9564-1 PIN Block Format 4 (AES)

Online>

Example 2: This example demonstrates the use of the **CONFIGPB** console

command to enable the use of HSM PIN Block format 03.

Secure> CONFIGPB <Return>

List of enabled PIN Block formats:

01 - ISO 9564-1 & ANSI X9.8 format 0

05 - ISO 9564-1 format 1

35 - MasterCard Pay Now & Pay Later format

41 - Visa/Amex new PIN only format

42 - Visa/Amex new & old PIN format

47 - ISO 9564-1 & ANSI X9.8 format 3

48 - ISO 9564-1 PIN Block Format 4 (AES)

Enter + or - followed by PIN Block format or Q to Quit: +03 <Return>

List of enabled PIN Block formats:

01 - ISO 9564-1 & ANSI X9.8 format 0

03 - Diebold & IBM ATM format

05 - ISO 9564-1 format 1

35 - MasterCard Pay Now & Pay Later format

41 - Visa/Amex new PIN only format

```
42 - Visa/Amex new & old PIN format
47 - ISO 9564-1 & ANSI X9.8 format 3
48 - ISO 9564-1 PIN Block Format 4 (AES)

Enter + or - followed by PIN Block format or Q to Quit: Q
<Return>
Save PIN BLOCK settings to smart card? [Y/N]: Y <Return>
Insert card and press ENTER: <Return>
PIN BLOCK settings saved to the smartcard.

Secure>
```

#### **Configure Security (CS)**

 Variant
 ✓
 Key Block
 ✓

 Online
 ☑
 Offline
 ☑
 Secure
 ✓

 Authorization:
 Not required

Command: CS

Function: To set the security configuration of the HSM and some processing parameters.

CS converts all lower-case alpha values to upper case for display purposes, except for the Card issuer Password. Operation is menu-driven, as shown in the examples. The security settings can optionally be saved to a smartcard.

Authorization: The HSM must be in the secure state to run this command.

• PIN length [4-12]: a one or two-digit number in the range 4 to 12.

• Echo [oN/ofF]: N or F

• Atalla ZMK variant support [oN/ofF]: N or F

• Transaction key scheme: Racal, Australian or None? [R/A/N]: R or A or N

• User storage key length [S/D/T/V]: S, D, T, or V

 Display general information on payShield Manager Landing page? [Y/N]: Y or N

• Default LMK identifier [0-x]: Integer between 0 and x

• Management LMK identifier [0-x] : Integer between 0 and x

• Whether to erase the installed LMKs to enable the following settings to be changed.

• Select clear PINs? [Y/N]: Y or N

• Enable ZMK translate command? [Y/N]: Y or N

• Enable X9.17 for import? [Y/N]: Y or N

• Enable X9.17 for export? [Y/N]: Y or N

• Solicitation batch size [1-1024]: a one to four-digit number, range 1 to 1024.

• Single/double length ZMKs [S/D]: S or D

Decimalization table Encrypted/Plaintext [E/P]: E

• Enable Decimalization Table Checks? [Y/N]: Y or N

• PIN encryption algorithm [A/B]: A or B

• Whether to use the default Card Issuer password or to enter a different value (of 8 alphanumeric printable characters).

Authorized State required when importing DES key under RSA key? [Y/N]: Y
or N

• Minimum HMAC verification length in bytes [5-64]: number, range 5-64

• Enable PKCS#11 import and export for HMAC keys? [Y/N]: Y or N

• Enable ANSI X9.17 import and export for HMAC keys? [Y/N]: Y or N

 Enable ZEK/TEK encryption of ASCII data or Binary data or None? [A/B/N]: A or B or N

• Restrict Key Check Values to 6 hex chars? [Y/N]: Y or N

• Enable multiple authorized activities? [Y/N]: Y or N

• Allow persistent authorized activities [Y/N]: Y or N

• Enable support for variable length PIN offset? [Y/N]: Y or N

• Enable weak PIN checking? [Y/N]: Y or N

Enable PIN Block format 34 as output format for PIN translations to ZPK?
 [Y/N]: Y or N

• Enable translation of account number for LMK encrypted PINs [Y/N]: Y or N.

• Use HSM clock for date/time validation? [Y/N]: Y or N

• Additional padding to disguise key length? [Y/N]: Y or N

• Key export and import in trusted format only? [Y/N]: Y or N

• Protect MULTOS cipher data checksums? [Y/N] : Y or N

 Enable Key Scheme Tag 'X' (X9.17) for storing keys under LMK? [Y/N]: Y or N

• Enable use of Tokens in PIN Translation? [Y/N]: Y or N

- Enable use of Tokens in PIN Verification? [Y/N]: Y or N
- Allow Error light to be extinguished when viewing Error Log? [Y/N]: Y or N
- Ensure LMK Identifier in command corresponds with host port? [Y/N]: Y or N
- Ignore LMK ID in Key Block Header? [Y/N]: Y or N
- Enable import and export of RSA Private keys? [Y/N]: Y or N
- Prevent Single-DES keys masquerading as double or triple-length key? [Y/N]:
   Y or N
- Disable Single-DES? [Y/N]: Y or N
- Card/password authorization (local) [C/P]: C or P (Card or Password).
- Restrict PIN block usage for PCI HSM compliance? [Y/N]: Y or N.
- Enforce key type 002 separation for PCI HSM compliance [Y/N]: Y or N.
- Enforce Authorization Time Limit? [Y/N]: Y or N.
- Enforce Multiple Key Components? [Y/N]: Y or N.
- Enforce PCI HSMv3 Key Equivalence for Key Wrapping? [Y/N]: Y or N.
- Enforce minimum key strength of 1024-bits for QH verification? [Y/N]: Y or N.
- Enforce minimum key strength of 2048-bits for RSA? [Y/N]: Y or N.
- Save SECURITY settings to smartcard? [Y/N]: Y or N

Outputs:

Prompts according to the settings chosen (see examples below).

Errors:

Invalid Entry

Card not formatted to save/retrieve HSM settings.
Attempt with another card? [Y/N]

Notes:

- For software versions which have been PCI HSM certified, in order to be PCI HSM compliant a number of security settings must have specific values as follows:
- Disable Single-DES? must be "Y"
- Card/password authorization (local) must be "C"
- o Restrict PIN block usage for PCI HSM compliance must be "Y"
- Enforce key type 002 separation for PCI HSM compliance –must be "Y"
- Enforce Authorization Time Limit must be "Y"
- Enforce Multiple Key Components must be "Y"
- Enforce PCI HSMv3 Key Equivalence for Key Wrapping must be "Y"
- Enforce minimum key strength of 1024-bits for RSA signature verification must be "Y"
- Enforce minimum key strength of 2048-bits for RSA must be "Y"
- Once all of these settings are at the PCI HSM compliant value, they cannot be changed unless the RESET command is used.
- If the value of the setting "Enforce key type 002 separation for PCI HSM compliance" is "Y", then:
  - Key Type Table 2 is in effect. If the setting has a value of "N", then the HSM is not being operated in a PCI HSM compliant manner and Key Type Table 1 is in effect.
  - The following Host commands are disabled: AA, AE, FC, FE, FG, HC, KA, OE
- "Prevent single-DES keys masquerading as double or triple-length key?" must be "Y"

#### Example 1: Erasing LMKs not selected by the user

```
Secure> <u>CS</u> <Return>
PIN Length [4-12]: <u>8</u> <Return>
Echo [oN/ofF]: <u>N</u> <Return>
Atalla ZMK variant support [oN/ofF]: <u>F</u> <Return>
Transaction Key Scheme: Racal, Australian or None [R/A/N]: <u>N</u> <Return>
User storage key length [S/D/T/V](SINGLE): <Return>
Display general information on payShield Manager Landing page? [Y/N]: <u>Y</u> <Return>
Default LMK identifier [0-4](0): <Return>
Management LMK identifier [0-4](0): <Return>
LMKs must be erased before remaining parameters can be set.

Erase LMKs? [Y/N]: <u>N</u> <Return>
Save SECURITY settings to smartcard? [Y/N]: <u>N</u> <Return>
Secure>
```

# Example 2: Settings affecting PCI HSM compliance do not have compliant values. The user wishes to use the default card issuer password.

```
Secure> CS <Return>
Please make a selection. The current setting is in parentheses.
Press ENTER to keep the current setting.
PIN length [4-12](4): <Return>
Echo [oN/ofF] (ON): <Return>92
Atalla ZMK variant support [oN/ofF] (ON): <Return>
Transaction key scheme: Racal, Australian or None? [R/A/N](R):
User storage key length [S/D/T/V](SINGLE): <Return>
Display general information on payShield Manager Landing page?
[Y/N]: Y <Return>
Default LMK identifier [0-4](0): <Return>
Management LMK identifier [0-4](0): <Return>
LMKs must be erased before remaining parameters can be set
Erase LMKs? [Y/N]: Y <Return>
Enforce Atalla variant match to Thales key type? [Y/N] (YES):
<Return>
Select clear PINs? [Y/N] (YES): <Return>
Enable ZMK translate command? [Y/N](YES): <Return>
Enable X9.17 for import? [Y/N](YES): <Return>
Enable X9.17 for export? [Y/N] (YES): <Return>
Solicitation batch size [1-1024](5): <Return>
Single/double length ZMKs [S/D] (DOUBLE): <Return>
Decimalization table Encrypted/Plaintext [E/P](P): <Return>
Enable Decimalization Table Checks? [Y/N] (YES): <Return>
PIN encryption algorithm [A/B](A): <Return>
Use default card issuer password [Y/N](YES): Y <Return>
Authorized State required when importing DES key under RSA key?
[Y/N] (YES): <Return>
Minimum HMAC key length in bytes [5-64](10): <Return>
Enable PKCS#11 import and export for HMAC keys [Y/N] (YES):
<Return>
Enable ANSI X9.17 import and export for HMAC keys [Y/N] (YES):
<Return>
Enable ZEK/TEK encryption of ASCII data or Binary data or None?
[A/B/N] (N): <Return>
Restrict Key Check Values to 6 hex chars [Y/N] (YES): <Return>
Enable multiple authorized activities [Y/N](NO): <Return>
Allow persistent authorized activities [Y/N](NO): <Return>
Enable support for variable length PIN offset [Y/N] (NO): <Return>
Enable weak PIN checking [Y/N] (YES): <Return>
Check new PINs using global list of weak PINs? [Y/N] (YES):
<Return>
Check new PINs using local list of weak PINs? [Y/N] (YES):
Check new PINs using rules? [Y/N] (YES): <Return>
Enable PIN Block Format 34 as output format
for PIN Translations to ZPK [Y/N](NO): <Return>
Enable translation of account number for LMK encrypted PINs
[Y/N](NO): <Return>
Use HSM clock for date/time validation? [Y/N] (YES): <Return>
Additional padding to disquise key length? [Y/N] (NO): <Return>
Key export and import in trusted format only? [Y/N](NO): <Return>
```

```
Protect MULTOS cipher data checksums? [Y/N] (YES): <Return>
Enable Key Scheme Tag 'X' (X9.17) for storing keys under LMK?
[Y/N](NO): <Return>
Enable use of Tokens in PIN Translation? [Y/N] (NO): <Return>
Enable use of Tokens in PIN Verification? [Y/N] (NO): <Return>
Ensure LMK Identifier in command corresponds with host port?
[Y/N](NO):
Ignore LMK ID in Key Block Header? [Y/N] (NO):
Enable import and export of RSA Private keys? [Y/N] (NO):
The following settings affect PCI HSM compliance:
Prevent single-DES keys masquerading
as double or triple-length key? [Y/N] (YES):
The following setting is not PCI HSM compliant:
Disable Single-DES? [Y/N](NO):
Card/password authorization (local) [C/P](C):
Restrict PIN block usage for PCI HSM compliance? [Y/N] (YES):
The following setting is not PCI HSM compliant:
Enforce key type 002 separation for PCI HSM compliance?
[Y/N] (NO):
Enforce Authorization Time Limit? [Y/N] (YES):
The following setting is not PCI HSM compliant:
Enforce Multiple Key Components? [Y/N] (NO):
The following setting is not PCI HSM compliant:
Enforce PCI HSMv3 Key Equivalence for Key Wrapping? [Y/N] (NO):
The following setting is not PCI HSM compliant:
Enforce minimum key strength of 1024-bits for RSA signature
verification? [Y/N](NO):
The following setting is not PCI HSM compliant:
Enforce minimum key strength of 2048-bits for RSA? [Y/N](NO):
Save SECURITY settings to smartcard? [Y/N]:
Secure>
```

# Example 3: Final setting affecting PCI HSM compliance is about to be set to compliant value. The user is specifying a different card issuer software.

```
Secure > CS < Return >
Please make a selection. The current setting is in parentheses.
Press ENTER to keep the current setting.
PIN length [4-12](4): <Return>
Echo [oN/ofF] (ON): <Return>
Atalla ZMK variant support [oN/ofF] (ON): <Return>
Transaction key scheme: Racal, Australian or None? [R/A/N](R):
User storage key length [S/D/T/V](SINGLE): <Return>
Display general information on payShield Manager Landing page?
[Y/N]: Y <Return>
Default LMK identifier [0-4](0): <Return>
Management LMK identifier [0-4](0): <Return>
LMKs must be erased before remaining parameters can be set
Erase LMKs? [Y/N]: Y <Return>
Select clear PINs? [Y/N] (YES): <Return>
Enable ZMK translate command? [Y/N] (YES): <Return>
Enable X9.17 for import? [Y/N](YES): <Return>
Enable X9.17 for export? [Y/N] (YES): <Return>
Solicitation batch size [1-1024](5): <Return>
Single/double length ZMKs [S/D] (DOUBLE): <Return>
Decimalization table Encrypted/Plaintext [E/P](P): <Return>
Enable Decimalization Table Checks? [Y/N] (YES): <Return>
PIN encryption algorithm [A/B](A): <Return>
Use default card issuer password [Y/N](YES): N <Return>
Enter card issuer password (local):**** <Return>
Password must be 8 characters.
Enter card issuer password (local): ******* <Return>
Confirm card issuer password: ***** < Return >
Authorized State required when importing DES key under RSA key?
[Y/N] (YES): <Return>
Minimum HMAC key length in bytes [5-64](10): <Return>
Enable PKCS#11 import and export for HMAC keys [Y/N] (YES):
<Return>
Enable ANSI X9.17 import and export for HMAC keys [Y/N] (YES):
<Return>
Enable ZEK/TEK encryption of ASCII data or Binary data or None?
[A/B/N] (N): <Return>
Restrict Key Check Values to 6 hex chars [Y/N] (YES): <Return>
Enable multiple authorized activities [Y/N](NO): <Return>
Allow persistent authorized activities [Y/N](NO): <Return>
Enable support for variable length PIN offset [Y/N](NO): <Return>
Enable weak PIN checking [Y/N] (YES): <Return>
Enable PIN Block Format 34 as output format for PIN Translations
to ZPK [Y/N](NO): <Return>
Enable translation of account number for LMK encrypted PINs
[Y/N](YES): <Return>
Use HSM clock for date/time validation? [Y/N] (YES): <Return>
Additional padding to disquise key length? [Y/N] (NO): <Return>
Key export and import in trusted format only? [Y/N](NO): <Return>
Protect MULTOS cipher data checksums? [Y/N](YES): <Return>
Enable Key Scheme Tag 'X' (X9.17) for storing keys under LMK?
[Y/N](NO): <Return>
```

```
Enable use of Tokens in PIN Translation? [Y/N](NO): <Return>
Enable use of Tokens in PIN Verification? [Y/N](NO): <Return>
Allow Error light to be extinguished when viewing Error Log?
[Y/N](NO): <Return>
Ensure LMK Identifier in command corresponds with host port?
[Y/N](NO): <Return>
Ignore LMK ID in Key Block Header? [Y/N](NO): <Return>
Enable import and export of RSA Private keys? [Y/N](NO): <Return>
The following settings affect PCI HSM compliance - see Console
Reference Manual:
Prevent single-DES keys masquerading as double or triple-length
key? [Y/N] (YES): <Return>
Disable Single-DES? [Y/N] (YES): <Return>
Card/password authorization (local) [C/P](C): <Return>
The following setting is not PCI HSM compliant:
Restrict PIN block usage for PCI HSM compliance? [Y/N] (NO): Y
<Return>
The following setting is not PCI HSM compliant:
Enforce key type 002 separation for PCI HSM compliance?
[Y/N] (NO): Y <Return>
Enforce Authorization Time Limit? [Y/N] (YES): <Return>
Enforce Multiple Key Components? [Y/N] (YES): <Return>
Enforce PCI HSMv3 Key Equivalence for Key Wrapping? [Y/N] (YES):
<Return>
Enforce minimum key strength of 1024-bits for RSA signature
verification? [Y/N](YES): <Return>
Enforce minimum key strength of 2048-bits for RSA? [Y/N] (YES):
<Return>
These settings will all become PCI HSM compliant.
No further changes will be allowed to these options:
Prevent single-DES keys masquerading as double or triple-length
key: YES
Single-DES: DISABLED
 Card/password authorization (local): C
 Restrict PIN block usage for PCI HSM Compliance: YES
 Enforce key type separation for PCI HSM compliance: YES
 Enforce Authorization Time Limit: YES
Enforce Multiple Key Components: YES
Enforce PCI HSMv3 Key Equivalence for Key Wrapping: YES
Enforce minimum key strength of 1024-bits for RSA signature
verification: YES
Enforce minimum key strength of 2048-bits for RSA: YES
Confirm? [Y/N]: Y <Return>
Save SECURITY settings to smartcard? [Y/N]: Y <Return>
Insert card and press ENTER: <Return>
SECURITY settings saved to the smartcard.
Secure>
```

#### Example 4: All settings affecting PCI HSM compliance have compliant values

```
Secure> CS <Return>
Please make a selection. The current setting is in parentheses.
Press ENTER to keep the current setting.
PIN length [4-12](4): <Return>
Echo [oN/ofF](ON): <Return>
Atalla ZMK variant support [oN/ofF](ON): <Return>
Transaction key scheme: Racal, Australian or None? [R/A/N](R):
User storage key length [S/D/T/V](SINGLE): <Return>
Display general information on payShield Manager Landing page?
[Y/N]: Y <Return>
Default LMK identifier [0-4](0): <Return>
Management LMK identifier [0-4](0): <Return>
LMKs must be erased before remaining parameters can be set
Erase LMKs? [Y/N]: \underline{\mathbf{Y}} <Return>
Select clear PINs? [Y/N](YES): <Return>
Enable ZMK translate command? [Y/N](YES): <Return>
Enable X9.17 for import? [Y/N](YES): <Return>
Enable X9.17 for export? [Y/N](YES): <Return>
Solicitation batch size [1-1024](5): <Return>
Single/double length ZMKs [S/D](DOUBLE): <Return>
Decimalization table Encrypted/Plaintext [E/P](P): <Return>
Enable Decimalization Table Checks? [Y/N] (YES): <Return>
PIN encryption algorithm [A/B](A): <Return>
Use default card issuer password [Y/N](YES): Y <Return>
Authorized State required when importing DES key under RSA key?
[Y/N] (YES): <Return>
Minimum HMAC key length in bytes [5-64](10): <Return>
Enable PKCS#11 import and export for HMAC keys [Y/N] (YES):
<Return>
Enable ANSI X9.17 import and export for HMAC keys [Y/N] (YES):
<Return>
Enable ZEK/TEK encryption of ASCII data or Binary data or None?
[A/B/N] (N): <Return>
Restrict Key Check Values to 6 hex chars [Y/N] (YES): <Return>
Enable multiple authorized activities [Y/N](NO): <Return>
Allow persistent authorized activities [Y/N](NO): <Return>
Enable support for variable length PIN offset [Y/N](NO): <Return>
Enable weak PIN checking [Y/N] (YES): <Return>
Enable PIN Block Format 34 as output format for PIN Translations
to ZPK [Y/N](NO): <Return>
Enable translation of account number for LMK encrypted PINs
[Y/N] (YES): <Return>
Use HSM clock for date/time validation? [Y/N] (YES): <Return>
Additional padding to disguise key length? [Y/N] (NO): <Return>
Key export and import in trusted format only? [Y/N] (NO): <Return>
Protect MULTOS cipher data checksums? [Y/N] (YES): <Return>
Enable Key Scheme Tag 'X' (X9.17) for storing keys under LMK?
[Y/N](NO): <Return>
Enable use of Tokens in PIN Translation? [Y/N] (NO): <Return>
Enable use of Tokens in PIN Verification? [Y/N](NO): <Return>
Allow Error light to be extinguished when viewing Error Log?
[Y/N] (NO): <Return>
```

```
Ensure LMK Identifier in command corresponds with host port?
[Y/N](NO): <Return>
Ignore LMK ID in Key Block Header? [Y/N](NO): <Return>
Enable import and export of RSA Private keys? [Y/N](NO): <Return>
The following settings are all PCI HSM compliant and cannot be
Prevent single-DES keys masquerading as double or triple-length
key: YES
Single-DES: DISABLED
 Card/password authorization (local): C
Restrict PIN block usage for PCI HSM Compliance: YES
Enforce key type separation for PCI HSM compliance: YES
Enforce Authorization Time Limit: YES
Enforce Multiple Key Components: YES
Enforce PCI HSMv3 Key Equivalence for Key Wrapping: YES
Enforce minimum key strength of 1024-bits for RSA signature
verification: YES
Enforce minimum key strength of 2048-bits for RSA: YES
Save SECURITY settings to smartcard? [Y/N]: Y <Return>
Insert card and press ENTER: <Return>
SECURITY settings saved to the smartcard.
Secure>
```

#### **View Security Configuration (QS)**

 Variant ☑
 Key Block ☑

 Online ☑
 Offline ☑
 Secure ☑

 Authorization:
 Not required

Command: QS

Function: Reports the security configuration of the HSM and some processing

parameters, plus the LMK check value.

Authorization: This command does not require any authorization.

Inputs: None.

Outputs: • See examples below.

Errors: None.

Notes: • Where the software has been PCI HSM certified, in order to be PCI HSM

compliant a number of security settings must have specific values as

follows:

o Disable Single-DES? - must be "Y"

Card/password authorization (local) – must be "C"

Restrict PIN block usage for PCI HSM compliance – must be "Y"

Enforce key type 002 separation for PCI HSM compliance –must be "Y"

Enforce Authorization Time Limit – must be "Y"

Enforce Multiple Key Components – must be "Y"

Enforce PCI HSMv3 Key Equivalence for Key Wrapping – must be "Y"

 Enforce minimum key strength of 1024-bits for RSA signature verification – must be "Y"

o Enforce minimum key strength of 2048-bits for RSA – must be "Y"

• Once all of these settings are at the PCI HSM compliant value, they cannot be changed unless the RESET command is used.

#### Example 1: Settings affecting PCI HSM compliance do not all have compliant values

```
Online> QS <Return>
PIN length: 04
Encrypted PIN length: 05
Echo: OFF
Atalla ZMK variant support: OFF
Transaction key support: NONE
User storage key length: SINGLE
Display general information on payShield Manager Landing Page:
Default LMK identifier: 00
Management LMK identifier: 00
Select clear PINs: NO
Enable ZMK translate command: NO
Enable X9.17 for import: NO
Enable X9.17 for export: NO
Solicitation batch size: 1024
ZMK length: DOUBLE
Decimalization tables: ENCRYPTED
Decimalization table checks: ENABLED
PIN encryption algorithm: A
Press "Enter" to view additional security settings... <Return>
Authorized state required when importing DES key under RSA key:
Minimum HMAC length in bytes: 10
Enable PKCS#11 import and export for HMAC keys: NO
Enable ANSI X9.17 import and export for HMAC keys: NO
Enable ZEK/TEK encryption of ASCII data or Binary data or None:
Restrict key check values to 6 hex chars: YES
Enable multiple authorized activities: YES
Allow persistent authorized activities: NO
Enable variable length PIN offset: NO
Enable weak PIN checking: NO
Enable PIN block Format 34 as output format for PIN
translations to ZPK: NO
Enable translation of account number for LMK encrypted PINs: NO
Use HSM clock for date/time validation: YES
Additional padding to disguise key length: NO
Key export and import in trusted format only: YES
Protect MULTOS cipher data checksums: YES
Enable Key Scheme Tag 'X' (X9.17) for storing keys under LMK:
Enable use of Tokens in PIN Translation: NO
Enable use of Tokens in PIN Verification: NO
Allow Error light to be extinguished when viewing Error Log: NO
Ensure LMK Identifier in command corresponds with host port: NO
Ignore LMK ID in Key Block Header: NO
Enable import and export of RSA Private keys: NO
NOTE: The following settings are not all PCI HSM compliant.
Prevent single-DES keys masquerading as double or triple-length
kevs: YES
Single-DES: DISABLED
Card/password authorization (local): C
```

#### payShield 10K Console Guide

Restrict PIN block usage for PCI HSM Compliance: NO Enforce key type 002 separation for PCI HSM compliance: NO Enforce Authorization Time Limit: YES Enforce Multiple Key Components: YES Enforce PCI HSMv3 Key Equivalence for Key Wrapping: YES Enforce minimum key strength of 1024-bits for RSA signature verification: YES Enforce minimum key strength of 2048-bits for RSA: YES

Online>

```
Settings affecting PCI HSM compliance have compliant values
Example 2:
               Online> QS <Return>
               PIN length: 04
               Encrypted PIN length: 05
               Echo: OFF
               Atalla ZMK variant support: OFF
               Transaction key support: NONE
               User storage key length: SINGLE
               Display general information on payShield Manager Landing Page:
               Default LMK identifier: 00
               Management LMK identifier: 00
               Select clear PINs: NO
               Enable ZMK translate command: NO
               Enable X9.17 for import: NO
               Enable X9.17 for export: NO
               Solicitation batch size: 1024
               ZMK length: DOUBLE
               Decimalization tables: ENCRYPTED
               Decimalization table checks: ENABLED
               PIN encryption algorithm: A
               Press "Enter" to view additional security settings... <Return>
               Authorized state required when importing DES key under RSA key:
               Minimum HMAC length in bytes: 10
               Enable PKCS#11 import and export for HMAC keys: NO
               Enable ANSI X9.17 import and export for HMAC keys: NO
               Enable ZEK/TEK encryption of ASCII data or Binary data or None:
               NONE
               Restrict key check values to 6 hex chars: YES
               Enable multiple authorized activities: YES
               Allow persistent authorized activities: NO
               Enable variable length PIN offset: NO
               Enable weak PIN checking: NO
               Enable PIN block Format 34 as output format for PIN
               translations to ZPK: NO
               Enable translation of account number for LMK encrypted PINs: NO
               Use HSM clock for date/time validation: YES
               Additional padding to disguise key length: NO
               Key export and import in trusted format only: YES
               Protect MULTOS cipher data checksums: YES
               Enable Key Scheme Tag 'X' (X9.17) for storing keys under LMK:
               Enable use of Tokens in PIN Translation: NO
               Enable use of Tokens in PIN Verification: NO
               Allow Error light to be extinguished when viewing Error Log: NO
               Ensure LMK Identifier in command corresponds with host port: NO
               Ignore LMK ID in Key Block Header: NO
               Enable import and export of RSA Private keys: NO
               The following settings are all PCI HSM compliant and cannot be
               changed:
               Prevent single-DES keys masquerading as double or triple-length
               keys: YES
               Single-DES: DISABLED
               Card/password authorization (local): C
               Restrict PIN block usage for PCI HSM Compliance: YES
               Enforce key type 002 separation for PCI HSM compliance: YES
               Enforce Authorization Time Limit: YES
               Enforce Multiple Key Components: YES
               Enforce PCI HSMv3 Key Equivalence for Key Wrapping: YES
```

Enforce minimum key strength of 1024-bits for RSA signature

## payShield 10K Console Guide

verification: YES
Enforce minimum key strength of 2048-bits for RSA: YES
Online>

#### **Configure Host Port (CH)**

 Variant ☑
 Key Block ☑

 Online ☑
 Offline ☑
 Secure ☑

 Authorization:
 Not required

Command:

CH

Function:

To configure the Host port to emulate a type of data communications equipment and control equipment, i.e., Ethernet or FICON.

The Host port setting can optionally be saved to a smartcard.

The new settings come into effect a few seconds after the command has

completed.

Authorization:

- The HSM must be in the offline or secure state to run this command.
- If settings relating to Secure Host Communications (TLS) or Access Control Lists are to be changed, the payShield 10K must be in Secure state.

Inputs:

- The options are menu driven and the inputs vary depending on the communication mode selected. See examples below.
- Inputs specific to the FICON interface have the following definitions:
  - Control Unit Image:
    - Valid Range: 0-255; Default=0
    - This is the actual control unit image defined in the mainframe I/O gens.
  - O Unit Address:
    - Valid Range: 0-255; Default=0
    - The unit address for this control unit.
  - Missing Interrupt handler (mih) Minutes
    - Valid Range: 0-60; Default=0
    - This specifies the missing interrupt handler value to be used in the read device characteristics CCW for the mainframe. If set to 0, the mainframe setting is used.

Outputs:

None.

Notes:

- To achieve maximum throughput on the HSM, the TCP/IP and FICON interfaces need to be driven with multiple connections (or threads). Optimum performance is normally achieved with 4 8 connections (depending on the HSM performance model and the commands being processed), although for FICON on the 1500 cps model the performance improves right up to the maximum of 16 connections. Running with only a single thread can significantly reduce the throughput of the HSM, and means that you will not be able to reach the rated throughput for the machine.
- It is recommended that the Host Ethernet Ports, the Management Ethernet Port, and the Auxiliary Ethernet Port are all on different IP subnets from each other.
- Where dual Ethernet host ports are in use, 2 different IP addresses at the Host computer must be used to drive the 2 ports on the HSM.
- The use of TLS v1.2 is supported on the payShield 10K:
  - o TLS traffic can be supported at the same time as non-TLS traffic.
  - The specified number of connections are shared between TLS and non-TLS traffic.

 The HSM can be forced to accept only TLS traffic by setting the UDP and TCP options to "N".

For Ethernet communications (not protected by TLS), a Well-Known Port Address is defined (default value 1500).

 If TLS is enabled, a Well-Known Port Address is also required (default value 2500). This works in the same way as the Well-Known Port Address for non-TLS traffic.

Errors: None.

#### Example 1: Ethernet interface

```
Secure>ch <Return>
Please make a selection. The current setting is in
parentheses.
Message header length [1-255] (4): <Return>
Disable host connections when no LMKs are installed? [Y/N]
(N): <Return><Return>
Host interface [[E]thernet, [F]icon] (F):E
Enter Well-Known-Port (1500): <Return>
Enter Well-Known-TLS-Port (2500): <Return>
UDP [Y/N] (Y): <Return>
TCP [Y/N] (Y): <Return>
Enable TLS [Y/N] (N): Y <Return>
ACL Enabled [Y/N] (N): Y <Return>
Number of connections [1-64] (5): <Return>
Enter TCP keep alive timeout [1-120 minutes] (120):
<Return>
Number of interfaces [1/2] (1): 2 <Return>
Interface Number 1:
IP Configuration Method? [D] HCP or [S] tatic (DHCP): s
<Return>
Enter IP Address (10.0.0.20): 10.0.0.20 <Return>
Enter subnet mask (255.255.255.0): <Return>
Enter Default Gateway Address (10.0.0.1): <Return>
Enter speed setting for this port:
    SPEED OPTIONS:
\cap
    Autoselect
    10baseT full-duplex
1
    100baseT full-duplex
2
    1000baseT full-duplex
Speed setting (0): 3 <Return>
Interface Number 2: <Return>
IP Configuration Method? [D] HCP or [S] tatic (DHCP): s
Enter IP Address (169.254.254.1): 10.0.0.21
Enter subnet mask (255.255.255.0):
Enter Default Gateway Address (169.254.254.1): 10.0.0.1
Enter speed setting for this port:
    SPEED OPTIONS:
\cap
    Autoselect
```

10baseT full-duplex

```
2
    100baseT full-duplex
    1000baseT full-duplex
Speed setting (0): 3 <Return>
Save HOST settings to smart card? [Y/N]: n <Return>
Secure>
Ethernet interface
Secure>ch <Return>
Please make a selection. The current setting is in
parentheses.
Message header length [1-255] (4): <Return>
Disable host connections when no LMKs are installed? [Y/N]
(N): <Return>
Host interface [[E]thernet, [F]icon] (E): <Return>
Enter Well-Known-Port (1500): <Return>
Enter Well-Known-TLS-Port (2500): <Return>
UDP [Y/N] (Y): n <Return>
TCP [Y/N] (Y): n <Return>
Enable TLS [Y/N] (Y): y <Return>
ACL Enabled [Y/N] (Y): n <Return>
Number of connections [1-64] (5): 5 <Return>
Enter TCP keep alive timeout [1-120 minutes] (120):
Number of interfaces [1/2] (2): 1 <Return>
Interface Number [1/2] (1):
Interface Number 1: <Return>
IP Configuration Method? [D]HCP or [S]tatic (static): d
Network Name (S000000001G-host1): HSM-Host-1 <Return>
Enter speed setting for this port:
    SPEED OPTIONS:
    Autoselect
    10baseT full-duplex
    100baseT full-duplex
    1000baseT full-duplex
Speed setting (3): <Return>
Save HOST settings to smart card? [Y/N]: n <Return>
```

Secure>

Example 2:

#### Example 3: Ethernet Interface.

```
Secure>ch <Return>
Please make a selection. The current setting is in
parentheses.
Message header length [1-255] (4): <Return>
Disable host connections when no LMKs are installed? [Y/N]
(N): <Return>
Host interface [[E]thernet, [F]icon] (E): <Return>
Enter Well-Known-Port (1500): <Return>
Enter Well-Known-TLS-Port (2500): <Return>
UDP [Y/N] (N): <Return>
TCP [Y/N] (N): <Return>
Enable TLS [Y/N] (Y): <Return>
ACL Enabled [Y/N] (N): <Return>
Number of connections [1-64] (5): <Return>
Enter TCP keep alive timeout [1-120 minutes] (120):
Number of interfaces [1/2] (1): <Return>
Interface Number [1/2] (1): <Return>
Interface Number 1: <Return>
IP Configuration Method?
Network Name (HSM-Host-1): <Return>
Enter speed setting for this port:
    SPEED OPTIONS:
0
   Autoselect
    10baseT full-duplex
1
2
    100baseT full-duplex
    1000baseT full-duplex
Speed setting (3): <Return>
Save HOST settings to smart card? [Y/N]: n <Return>
Secure>
```

#### Example 4 FICON Interface

```
Secure>ch <Return>
Please make a selection. The current setting is in parentheses.

Message header length [1-255] (4): <Return>
Disable host connections when no LMKs are installed? [Y/N] (N): <Return>
Host interface [[E]thernet, [F]icon] (E):F <Return>
Control Unit Image [0-255] (5): <Return>
```

### payShield 10K Console Guide

#### **View Host Port Configuration (QH)**

Variant ☑
Key Block ☑

Online ☑
Offline ☑
Secure ☑

Authorization:
Not required

Command: QH

Function: To display details of the Host port configuration of the HSM.

Authorization: This command does not require any authorization.

Inputs: None.

Outputs: For all systems:

- The message header length. This is the number of characters at the front of each command from the Host to the HSM (after the STX character).
   The HSM returns the message header in the response.
- Whether to disable the processing of host commands when no LMKs are installed.
- The protocol used.

#### For an Ethernet system:

- The Well-Known Port. This is the publicized TCP Port address of the HSM.
- The Well-Known TLS Port. This is the publicized TLS Port address of the HSM.
- Transport method: TCP, UDP, TLS
- Number of TCP connections. Each host interface supports this number of connections.
- The TCP Keep\_Alive value: A number in minutes
- Whether ACLs are being used.
- The number of host interfaces configured
- The IP address for each host interface, and how they are derived. This is the IP address of the HSM in the system.
- The Network name of the interface, if configured to DHCP
- Subnet mask for each host interface. This is the subnet mask of the attached TCP/IP network. It is recommended that the Host Ethernet Ports, the Management Ethernet Port, and the Auxiliary Ethernet Port are all on different IP subnets from each other.
- The default gateway IP address
- The MAC Address for the interface
- The port speed for each host interface.

#### For a FICON system:

- Control Unit Image. This is the actual control unit image defined in the mainframe I/O gens.
- Control Unit Address. The unit address for this control unit.
- Missing Interrupt Handler (mih). The missing interrupt handler value in minutes to be used in the read device characteristics CCW for the mainframe. If set to 0, the mainframe setting is used.

Errors: None.

#### Example 1:

In this example, Ethernet communications using TCP/IP and TLS are selected – all types of traffic are allowed. The IP addresses are set up as static, manually-entered addresses. Access Control Lists are to be used, and will be set up using the CONFIGACL console command.

```
Online> QH <Return>
Message header length: 04
Disable host connections when no LMKs are installed: No
Protocol: Ethernet
Well-Known-Port: 01500
Well-Known-TLS-Port: 02500
Transport: UDP TCP TLS, 64 connections
TCP Keep Alive value (minutes): 120 minutes
ACL: Enabled
Number of interfaces: (2)
Interface Number: 1
IP Configuration Method: static
IP address: 192.168.200.36
Subnet mask: 255.255.255.0
Default Gateway: 192.168.200.3
MAC address: 00:d0:fa:04:27:62
Port speed: 1000baseT full-duplex
Interface Number: 2
IP Configuration Method: static
IP address: 192.168.202.110
Subnet mask: 255.255.255.0
Default Gateway: 192.168.202.3
MAC address: 00:d0:fa:04:27:63
Port speed: 1000baseT full-duplex
Online>
```

#### Example 2:

In this example, Ethernet communications using TCP/IP and TLS are selected - but UDP, and unprotected TCP traffic is not allowed (i.e. all traffic must be TLS protected). The IP address is set up as a dynamic address to be obtained from a DHCP server. Access Control Lists are not being used. Only one host port has been configured.

```
Online> QH <Return>
Message header length: 04
Disable host connections when no LMKs are installed: No
Protocol: Ethernet
Well-Known-Port: 01500
Well-Known-TLS-Port: 02500
Transport: TLS, 64 connections
TCP Keep Alive value (minutes): 120 minutes
ACL: Disabled
Number of interfaces: (1)
Interface Number: 1
IP Configuration Method: DHCP
Network Name: HSM1-Host-1
IP address: 192.168.200.36
Subnet mask: 255.255.255.0
Default Gateway: 192.168.200.3
MAC address: 00:d0:fa:04:3b:4a
Port speed: 1000baseT full-duplex
```

Online>

# Example 3: In this example, the host interface has been configured for FICON communications

```
Online> QH <Return>

Message header length: 04
Disable host connections when no LMKs are installed: No
Protocol: FICON
Control Unit Image: 0
Control Unit Address: 0
Missing Interrupt Handler (mih): 0 minutes
Online>
```

## **Host Port Access Control List (ACL) Configuration (CONFIGACL)**

| Variant ☑                   |           | Key Block ☑ |          |  |
|-----------------------------|-----------|-------------|----------|--|
| Online 🗷                    | Offline 🗷 |             | Secure ☑ |  |
| Authorization: Not required |           |             |          |  |

Command: CONFIGACL

Function: To display and amend the Access Control Lists (ACLs) for the HSM's host

ports. When ACL checking is enabled using the CH console command, traffic from hosts is accepted only where the host's IP address is included in

one of the ACL entries set up using this command.

Authorization: This command does not require any authorization.

The HSM must be in Secure state.

Inputs: • The user can view/add/delete entries. Entries cannot be amended.

Each of the 2 host ports has its own ACL set.

Entries can be of the following types:

A single IP address

An IP address range

An IP address mask

Multiple types of entry can co-exist.

Multiple entries of each type are allowed.

The IP addresses in an entry can overlap with IP addresses in other

entries.

Outputs: · Confirmations and errors only.

Errors: • IP address formats are validated.

> • This command sets up the IP addresses and ranges that will be used when checking traffic against the ACL, but the use of ACLs must be enabled in the CH console command before the ACLs configured in this

command are applied.

• If the CH console command enables ACL checking but no ACL entries have been configured using CONFIGACL, then all host traffic will be

blocked.

• ACLs apply only to Ethernet (including TLS) host traffic. They have no

effect when FICON host communications are being used.

Notes:

Example 1: In this example, only one host interface has been configured in the CH command. There are no existing ACL entries. The user sets up a single address ACL entry, then adds a mask ACL entry, then adds a range ACL entry, and finally deletes the single address ACL entry.

```
Secure> CONFIGACL <Return>
Access control list for Interface 1:
Single:
        None
Range:
        None
Mask:
        None
Add/Delete/Quit [A/D/Q]: A <Return>
Type - Single/Range/Mask [S/R/M]: S <Return>
IP Address: 10.10.41.10 <Return>
Access control list for Interface 1:
Single:
           10.10.41.10
Range:
        None
Mask:
        None
Add/Delete/Quit [A/D/Q]: A <Return>
Type - Single/Range/Mask [S/R/M]: M <Return>
Base IP Address: 10.10.40.0 <Return>
Mask: 255.255.255.0 <Return>
Access control list for Interface 1:
Single:
           10.10.41.10
        1)
Range:
        None
Mask:
        2) 10.10.40.0 to 10.10.40.255
(Mask: 255.255.255.0)
Add/Delete/Quit [A/D/Q]: A <Return>
Type - Single/Range/Mask [S/R/M]: R <Return>
From IP Address: 192.168.0.0 <Return>
To IP Address: 192.168.0.92 <Return>
Access control list for Interface 1:
Single:
            10.10.41.10
        1)
Range:
            192.168.0.0 to 192.168.0.92
        2)
Mask:
            10.10.40.0 to 10.10.40.255
```

```
(Mask:255.255.255.0)

Add/Delete/Quit [A/D/Q]: <u>D</u> <Return>
Entry to delete [1/3]: <u>1</u> <Return>

Access control list for Interface 1:
Single:
None
Range:
1) 192.168.0.0 to 192.168.0.92

Mask:
2) 10.10.40.0 to 10.10.40.255
(Mask:255.255.255.0)

Add/Delete/Quit [A/D/Q]: <u>Q</u> <Return>
Secure>
```

#### Example 2:

In this example, both host interfaces have been configured in the CH command. The user simply views the existing ACL for host interface 2, and then exits.

```
Secure> CONFIGACL <Return>
Interface 1: 10.10.100.216
Interface 2: 10.10.101.216
Select Interface [1/2]: \underline{\mathbf{2}} <Return> Access control list for Interface 2:
Single:
          1)
               10.10.40.22
          2)
               10.10.40.23
          3)
              10.10.40.23
Range:
          4)
               10.10.40.200 to 10.10.40.220
Mask:
          None
WARNING: Duplicate - Single: Entries 2 and 3
Add/Delete/Quit [A/D/Q]: \underline{\mathbf{Q}} <Return>
Secure>
```

#### **Configure Printer Port (CP)**

| Variant ☑                   |           | Key Block ☑ |          |  |
|-----------------------------|-----------|-------------|----------|--|
| Online 🗷                    | Offline ☑ |             | Secure ☑ |  |
| Authorization: Not required |           |             |          |  |

Command: CP

Function: To select and configure a connection to a printer attached to the HSM via a

USB port. The HSM is compatible with most printers via its USB interfaces:

• A serial printer may be connected using a USB-to-serial converter cable

available from Thales

• A parallel printer may be connected using a USB-to-parallel converter cable

available from Thales

The new settings come into effect immediately after the command has

completed.

Authorization: This command does not require any authorization.

Inputs: • CR/LF order (standard or reversed): Y or N

• Selected printer connection.

• Setup Parameters, dependent on printer type.

• Whether to print a test page.

Outputs: • Test page.

Errors: • Failed to print test page

Notes: A printer must be connected to the HSM before the CP command is invoked.

# Example 1: This example demonstrates the configuration of a printer attached to the HSM via a USB-to-serial cable.

```
Offline> CP <Return>
Reverse the <LF><CR> order? [Y/N]: N <Return>
The following possible printer devices were found in the
system:
   0. No printer
   1. USB-Serial Controller by PrintCo located at Rear
USB Port
Your selection (ENTER for no change): 1 <Return>
You must configure the serial parameters for this device:
   BAUD RATES
1.
    1200
    2400
2.
3.
    4800
4.
    9600 (current value)
5. 19200
6. 38400
7. 57600
8. 115200
Device baud rate (ENTER for no change): 8 < Return >
  DATA BITS
1. 5
2.6
3. 7
4. 8 (current value)
Device data bits (ENTER for no change): <Return>
  STOP BITS
1. 1 (current value)
Device stop bits (ENTER for no change): <Return>
  PARITY

    none (current value)

2. odd
3. even
Device parity (ENTER for no change): <Return>
 Flow Control
1. none
2. software (current value)
3. hardware
Printer flow_ctl (ENTER for no change): <Return>
 Printer Offline Control
1. none (current value)
2. RTS
3. DTR
Printer offline control (ENTER for no change): <Return>
Timeout [in milliseconds, min=1000, max=86400000]
(12000): <Return>
Delay [in milliseconds, min = 0, max=7200000] (0):
<Return>
Print test page? [Y/N]: Y <Return>
```

Offline>

Example 2: This example demonstrates the configuration of a printer attached to the HSM via a USB-to-parallel cable.

```
Offline> <u>CP</u> <Return>
Reverse the <LF><CR> order? [Y/N]: <u>N</u> <Return>
The following possible printer devices were found in the system:
No printer
IEEE-1284 Controller by PrintCo located at Rear USB Port Your selection (ENTER for no change): <u>1</u> <Return>
Timeout [in milliseconds, min=1000, max=86400000] (1000): <Return>
Delay [in milliseconds, min = 0, max=7200000] (0): <Return>
Print test page? [Y/N]: <u>Y</u> <Return>
Offline>
```

Example 3: This example demonstrates the configuration of a printer attached to the HSM via a native USB cable.

```
Offline> <u>CP</u> <Return>
Reverse the <LF><CR> order? [Y/N]: <u>N</u> <Return>
The following possible printer devices were found in the system:
    0. No printer
    1. USB Printer by PrintCo located at Rear USB Port
Your selection (ENTER for no change): <u>1</u> <Return>
Timeout [in milliseconds, min=1000, max=86400000] (1000):
<Return>
Delay [in milliseconds, min = 0, max=7200000] (0):
<Return>
Print test page? [Y/N]: <u>N</u> <Return>
Offline>
```

#### **View Printer Port Configuration (QP)**

Variant ☑ Key Block ☑ Online ☑ Offline ☑ Secure ☑ Authorization: Not required

Command: QP

Function: To display details of the HSM's printer configuration.

Authorization: This command does not require any authorization.

Inputs: • Print test page: Y or N

Outputs: • Reverse the <LF><CR> order: YES or NO.

• Validation of current printer configuration.

• The serial configuration settings (serial printer only).

Errors: • Failed to print test page

Example 1: This example demonstrates viewing the configuration of a printer attached to

the HSM via a USB-to-serial cable.

Online> QP <Return>

BAUD RATE:

The configured printer, USB-Serial Controller by PrintCo

located at Rear USB Port, has been validated 38400

DATA BITS: 8 STOP BITS: 1 PARITY: none Flow Control: XON/XOFF Offline Control: none <LF><CR> order reversed: NO Timeout: 12000 milliseconds 0 milliseconds

Print test page? [Y/N]: N <Return>

Online>

Example 2: This example demonstrates viewing the configuration of a printer attached to

the HSM via a USB-to-parallel cable.

Online> QP <Return>

The configured printer, IEEE-1284 Controller by PrintCo

located at Rear USB Port, has been validated.

<LF><CR> order reversed: NO Timeout: 12000 milliseconds 0 milliseconds

Print test page? [Y/N]: N <Return>

Online>

Example 3: This example demonstrates viewing the configuration of a printer attached to

the HSM via a native USB cable.

Online> QP <Return>

The configured printer, USB Printer by PrintCo located at

Rear USB Port, has been validated

<LF><CR> order reversed: NO

### payShield 10K Console Guide

Timeout: 1000 milliseconds
Delay: 0 milliseconds

Print test page? [Y/N]: N <Return>

Online>

#### **Configure Management Port (CM)**

CM

| Variant ☑                   |           | Key Block ☑ |          |
|-----------------------------|-----------|-------------|----------|
| Online 🗷                    | Offline ☑ |             | Secure ☑ |
| Authorization: Not required |           |             |          |

Command:

Function: To configure the Management port, which is an Ethernet port used only for

management of the HSM. If connection to the host is via Ethernet then the Ethernet host port is used for that purpose. The Management Ethernet port is used to update the HSM's internal software, updating licensing information, and for enabling management of a HSM via the payShield Manager.

The new settings come into effect a few seconds after the command has completed.

It is recommended that the Host Ethernet Ports, the Management Ethernet Port, and the Auxiliary Ethernet Port are all on different IP subnets from each other.

Authorization:

The HSM must be in the offline or secure state to run this command.

Inputs:

- Whether IP address is manually or automatically derived.
  - o If manually derived, then the address details must be entered.
  - o If using DHCP, then a network name may be entered.
- Ethernet speed setting.
- Enable (local or remote) payShield Manager connection?

Outputs: None.

Errors: None.

Example 1:

In this example, the management port has its IP address set up manually.

```
Offline> \underline{\mathbf{CM}} <Return>
```

```
Management Ethernet Interface:
IP Configuration Method? [D]HCP or [S]tatic (DHCP): S

<Return>

<Return>
```

Enter subnet mask (255.255.255.0): <Return>
Enter Default Gateway Address (192.168.200.1): <Return>

Enter speed setting for this port:

```
SPEED OPTIONS:
```

- 0 Autoselect
- 1 10BaseT half-duplex
- 2 10BaseT full-duplex
- 3 100BaseTX half-duplex
- 4 100BaseTX full-duplex
- 5 1000BaseT half-duplex
- 6 1000BaseT full-duplex

Speed setting (4): 6 < Return>

```
Enable payShield Manager connection:
Enable or Disabled? (E): D <Return>
```

Changing the IP address, Network name, or method requires that the Management TLS certificate is regenerated.

```
Continuing will cause the
certificate to be regenerated under the Customer Trust
Authority. If you
require an externally signed Management TLS certificate
you will need to regenerate a CSR, have it signed and
Do you wish to proceed? [Y/N]: \underline{Y} <Return>
Would you like to apply the changes now? [Y/N]: Y
<Return>
Offline>
In this example, the management port has its IP address set up automatically
by a DHCP server.
Secure> CM <Return>
Management Ethernet Interface:
IP Configuration Method? [D]HCP or [S]tatic (DHCP):
<Return>
Network Name (B46652712260-mgmt): HSM-Mngmnt <Return>
Enter speed setting for this port:
    SPEED OPTIONS:
0
    Autoselect
   10BaseT half-duplex
1
    10BaseT full-duplex
2
    100BaseTX half-duplex
3
    100BaseTX full-duplex
    1000BaseT half-duplex
    1000BaseT full-duplex
Speed setting (0): <Return>
Enable payShield Manager connection:
Enable or Disabled? (E): <Return>
Would you like to apply the changes now? [Y/N]: Y
```

<Return>

Secure>

Example 2:

#### **View Management Port Configuration (QM)**

 Variant ☑
 Key Block ☑

 Online ☑
 Offline ☑
 Secure ☑

 Authorization:
 Not required

Command: QM

Function: To display details of the Management port parameters.

Authorization: This command does not require any authorization.

Inputs: None.

Outputs: • IP configuration method

• Network name (if configuration method is DHCP)

IP address.Subnet mask.Default gateway.MAC address.

• Ethernet speed setting.

• Enable (local or remote) payShield Manager connection?

Errors: None.

Example 1: Online> QM <Return>

Management Ethernet Interface:
IP Configuration Method: static
IP address: 192.168.200.90
Subnet mask: 255.255.255.0
Default Gateway: 192.168.200.1
MAC address: 00:d0:fa:04:27:64
Port speed: 1000baseT full-duplex
payShield Manager connection: Disabled

Online>

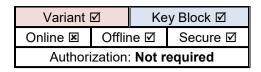
Example 2: In this example, the management port has its IP address set up automatically by a DHCP server.

Online> QM <Return>

Management Ethernet Interface:
IP Configuration Method: DHCP
Network Name: HSM-Mngmnt
IP address: 192.168.1.3
Subnet mask: 255.255.255.0
Default Gateway: 192.168.1.1
MAC address: 00:d0:fa:04:27:64
Port speed: 100baseTX full-duplex
payShield Manager connection: Enabled

Online>

#### **Configure Auxiliary Port (CA)**



Command: CA

Function: To configure the Auxiliary port, which is an Ethernet port currently used only

for transmission of SNMP traffic from the HSM.

The new settings come into effect a few seconds after the command has

completed.

It is recommended that the Host Ethernet Ports, the Management Ethernet Port, and the Auxiliary Ethernet Port are all on different IP subnets from each

other.

Authorization: The HSM must be in the offline or secure state to run this command.

Inputs: • Whether IP address is manually or automatically derived.

o If manually derived, then the address details must be entered.

o If using DHCP, then a network name may be entered.

Ethernet speed setting.

Outputs: None.

Errors: None.

Example 1: In this example, the auxiliary port has its IP address set up manually.

```
Offline> CA <Return>
```

```
Auxiliary Ethernet Interface:
```

IP Configuration Method? [D] HCP or [S] tatic (DHCP): S <Return>

Enter IP address (192.168.300.200): 192.168.300.90 <Return>

Enter subnet mask (255.255.255.0): <Return>

Enter Default Gateway Address (192.168.300.1): <Return>

Enter speed setting for this port:

```
SPEED OPTIONS:
```

- 0 Autoselect
- 1 10BaseT half-duplex
- 10BaseT full-duplex
- 3 100BaseTX half-duplex
- 100BaseTX full-duplex
- 5 1000BaseT half-duplex
- 1000BaseT full-duplex

Speed setting (4): 6 <Return>

Would you like to apply the changes now? [Y/N]: Y <Return>

## Example 2: In this example, the auxiliary port has its IP address set up automatically by a DHCP server.

```
Secure> CA <Return>
Auxiliary Ethernet Interface:
IP Configuration Method? [D]HCP or [S]tatic (DHCP):
<Return>
Network Name (B46652712260-Aux): HSM-Aux <Return>
Enter speed setting for this port:
    SPEED OPTIONS:
0
    Autoselect
    10BaseT half-duplex
1
2
    10BaseT full-duplex
    100BaseTX half-duplex
3
    100BaseTX full-duplex
4
    1000BaseT half-duplex
5
    1000BaseT full-duplex
Speed setting (0): <Return>
Would you like to apply the changes now? [Y/N]: \underline{\mathbf{Y}}
<Return>
Secure>
```

#### **View Auxiliary Port Configuration (QA)**

 Variant
 ✓
 Key Block
 ✓

 Online
 ✓
 Offline
 ✓
 Secure
 ✓

 Authorization:
 Not required

Command: QA

Function: To display details of the Auxiliary port parameters.

Authorization: This command does not require any authorization.

Inputs: None.

Outputs: • IP address.

• Network name, if DHCP configured.

Subnet mask.Default gateway.MAC address.

· Ethernet speed setting.

Errors: None.

Example 1: Online> **QA** <Return>

Auxiliary Ethernet Interface: IP Configuration Method: static IP address: 192.168.300.90 Subnet mask: 255.255.255.0 Default Gateway: 192.168.300.1 MAC address: 00:d0:fa:04:43:33

Port speed: Ethernet 1000baseT full-duplex

Online>

Example 2: In this example, the auxiliary port has its IP address set up automatically by a

DHCP server.

Online> QA <Return>

Auxiliary Ethernet Interface: IP Configuration Method: DHCP

Network Name: HSM-Aux
IP address: 192.168.1.3
Subnet mask: 255.255.255.0
Default Gateway: 192.168.1.1
MAC address: 00:d0:fa:04:43:33
Port speed: 100baseTX full-duplex

Online>

#### **Configure Alarms (CL)**

 Variant ☑
 Key Block ☑

 Online ☑
 Offline ☑
 Secure ☑

 Authorization:
 Not required

Command: CL

Function: To enable or disable the motion alarm. The temperature alarm is permanently

enabled. The HSM alarm circuitry typically needs to be turned off if the HSM is to be moved. The alarm should be turned on while the HSM is in service or being stored. The alarm setting can optionally be saved to a smartcard.

Authorization: The HSM must be in the secure state to run this command.

Inputs: 
• Motion alarm status: Low, Medium, High or Off.

• Save settings to smartcard: Yes or No.

Outputs: None.

• Card not formatted to save/retrieve HSM settings.

Attempt with another card? [Y/N]

Example 1: In this example, the setting is being made to a <u>less</u> secure setting.

Secure> CL <Return>

Please make a selection. The current setting is in

parentheses.

Motion alarm [Low/Med/High/OFF] (MED): F <Return>

LMKs must be erased before proceeding.

Erase LMKs?? [Y/N]: Y<Return>

Save ALARM settings to smart card? [Y/N]: N <Return>

Secure>

Example 2: In this example, the setting is being made to a **more** secure setting.

Secure> CL <Return>

Please make a selection. The current setting is in

parentheses.

Motion alarm [Low/Med/High/OFF] (OFF): <u>H</u> <Return> Save ALARM settings to smart card? [Y/N]: <u>N</u> <Return>

## **View Alarm Configuration (QL)**

| Variant ☑                   |           | Key Block ☑ |          |
|-----------------------------|-----------|-------------|----------|
| Online ☑                    | Offline ☑ |             | Secure ☑ |
| Authorization: Not required |           |             |          |

Command: QL

Function: To display details of the alarm configuration of the HSM.

Authorization: This command does not require any authorization.

Inputs: None.

Outputs: • The Motion alarm status.

Errors: None.

Example: Online> QL <Return>

Motion alarm enabled high sensitivity

Online>

# View/Change Instantaneous Utilization Period (UTILCFG)

| Variant ☑                          |           | Key Block ☑ |          |
|------------------------------------|-----------|-------------|----------|
| Online ☑                           | Offline ☑ |             | Secure ☑ |
| Authorization: <b>Not required</b> |           |             |          |

Command: UTILCFG

Function: To display the current setting of the period over which utilization statistics is to

be collected when Instantaneous Utilization Data is requested. This command

also allows the setting to be amended (in Offline/Secure states only).

Authorization: The HSM does not require any authorization to run this command.

Inputs: Amended value for Instantaneous Utilization Period. (It is suggested that the

period should not be set to less than 10 seconds, as data collected over very

short periods will not be indicative of actual activity.)

Outputs: Text messages as in example below.

Note that resetting of the value requires the HSM to be in Offline or Secure

state.

Example: Online> UTILCFG <Return>

Measurement period for instantaneous statistics is 60

seconds

Online>

•••

Offline> UTILCFG <Return>

Measurement period for instantaneous statistics is 60

seconds

Change? [Y/N]:  $\underline{\mathbf{Y}}$  <Return>

Enter new value in seconds (1-60): 10 <Return>

# **Suspend/Resume Collection of Utilization Data (UTILENABLE)**

| Variant ☑                   |           | Key Block ☑ |          |
|-----------------------------|-----------|-------------|----------|
| Online 🗷                    | Offline ☑ |             | Secure ☑ |
| Authorization: Not required |           |             |          |

Command: UTILENABLE

Function: To suspend or resume the collection of Utilization Data and the incrementing

of the count of seconds over which the data is being collected. This allows data collection to be suspended if, for example, the HSM is taken out of service or temporarily re-purposed. It ensures that cps rates are not diluted by averaging command volumes over the total elapsed time, but only over the

time that data is being collected

Authorization: The HSM does not require any authorization to run this command.

Inputs: Whether to change the current state.

Outputs: Text messages as in example below.

Notes: Following a software load, collection of Utilization Data will be suspended.

Data collection is automatically suspended while the HSM is not online.

Example: Offline> UTILENABLE <Return>

Utilization statistics gathering is currently turned ON.

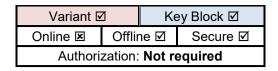
Suspend? [Y/N] Y <Return>

Offline> UTILENABLE <Return>

Utilization statistics gathering is currently turned OFF.

Resume? [Y/N]  $\underline{\mathbf{Y}}$  <Return>

# Suspend/Resume Collection of Health Check Counts (HEALTHENABLE)



Command: **HEALTHENABLE** 

Function: To suspend or resume the collection of Health Check counts. This allows

data collection to be suspended if, for example, data is not required.

Authorization: The HSM does not require any authorization to run this command.

Inputs: Whether to change the current state.

Outputs: Text messages as in example below.

Notes: Following a software load, collection of Health Check counts will be

suspended.

Example: Offline> HEALTHENABLE <Return>

Health check statistics gathering is currently turned

ON.

Suspend? [Y/N] Y <Return>

Offline> <u>HEALTHENABLE</u> <Return>

Health check statistics gathering is currently turned

OFF.

Resume? [Y/N]  $\underline{\mathbf{Y}}$  <Return>

#### **View SNMP Settings (SNMP)**

| Variant ☑                   |           | Key Block ☑ |          |
|-----------------------------|-----------|-------------|----------|
| Online ☑                    | Offline ☑ |             | Secure ☑ |
| Authorization: Not required |           |             |          |

Command: SNMP

Function: To display the current SNMP settings, and to enable/disable provision of

Utilization and Health Check data via SNMP.

Authorization: The HSM does not require any authorization to run this command.

Inputs:

• Whether to Enable/Disable provision of Utilization and Health Check data

via SNMP.

• Which Ethernet port to use for SNMP traffic.

Outputs: Text messages as in example below.

Notes: The HSM is delivered with no Users set up.

Example: Secure> SNMP <Return>

V3 Users: None

SNMP is currently disabled

Enable? [Y/N]: Y <Return>

0. Management Port

1. Auxiliary Port

SNMP port [0-1] (ENTER for no change):  $\underline{\mathbf{0}}$  <Return> sysName (Less than 256 characters) (payShield 10K): <Return>

sysDescr (Less than 256 characters)(Thales e-Security
payShield 10K): <Return>

sysLocation (Less than 256 characters) (USA): <Return> sysContact (Less than 256 characters) (Thales e-Security

Support): <Return>

Save new MIB-2 system settings? [Y/N]:  $\underline{\mathbf{Y}}$  <Return>

SNMP MIB-2 system updated

#### Add an SNMP User (SNMPADD)

| Variant ☑                          |           | Ke | y Block ☑ |
|------------------------------------|-----------|----|-----------|
| Online 🗷                           | Offline 🗷 |    | Secure ☑  |
| Authorization: <b>Not required</b> |           |    |           |

Command: SNMPADD

Function: Add an SNMP User (for SNMP version 3).

Authorization: • The HSM does not require any authorization to run this command.

• The HSM must be in Secure state.

Inputs: • The SNMP user name,

· Authentication algorithm,

Privacy algorithm.

Outputs: Text messages as in example below.

Notes: The HSM is delivered with no Users set up.

Example: Secure > SNMPADD < Return >

Enter user name (Less than 20 characters): **SHADES** 

<Return>

Authentication algorithm [[N]one, [M]D5, [S]HA]:  $\underline{\mathbf{S}}$ 

<Return>

Enter authentication password (>= 8 and < 20 characters):</pre>

Password1 <Return>

Privacy algorithm [[N]one, [D]ES, [A]ES]: A <Return>

Enter privacy password (>= 8 and < 20 characters):

Password2 <Return>

The following entry will be added to the table:

'createUser shades SHA AES'.

Confirm? [Y/N]:  $\underline{\mathbf{Y}}$  <Return> User added successfully

Enter additional users? [Y/N]:  $\underline{\mathbf{N}}$  <Return>

Save and exit? [Y/N]:  $\underline{\mathbf{Y}}$  <Return>

SNMP configuration updated

#### **Delete an SNMP User (SNMPDEL)**

| Variant ☑                   |           | Key Block ☑ |          |
|-----------------------------|-----------|-------------|----------|
| Online 🗵                    | Offline 🗷 |             | Secure ☑ |
| Authorization: Not required |           |             |          |

Command: SNMPDEL

Function: Delete an SNMP User.

Authorization: • The HSM does not require any authorization to run this command.

• The HSM must be in Secure state.

Inputs: The index of the user to be deleted.

Outputs: Text messages as in example below.

Notes: The HSM is delivered with no Users set up.

Example: Secure> SNMPDEL <Return>

SNMP user table:

0: User=public, Authentication=none, Privacy=none

1: User=shades, Authentication=SHA, Privacy=DES

2: User=none, Authentication=none, Privacy=none

3: User=md5, Authentication=MD5, Privacy=none

Select user to delete [0-3]:  $\underline{1}$  <Return>

User 'shades' deleted successfully

Remove additional users? [Y/N]: N <Return>

Save and exit? [Y/N]:  $\underline{\mathbf{Y}}$  <Return>

SNMP configuration updated

#### **Configure SNMP Traps (TRAP)**

| Variant ☑                   |           | Key Block ☑ |          |  |
|-----------------------------|-----------|-------------|----------|--|
| Online ☑                    | Offline ☑ |             | Secure ☑ |  |
| Authorization: Not required |           |             |          |  |

Command: TRAP

Function: To display the current SNMP Trap configuration and to enable/disable

individual SNMP Traps.

Authorization: The HSM does not require any authorization to run this command.

Inputs: Whether to Enable/Disable individual trap configurations.

Outputs: Text messages as in the example below.

Notes: The HSM is delivered with no SNMP Traps configured.

Example 1: Offline> TRAP <Return>

Trap table is empty, no SNMP traps are configured.

Enable? [Y/N]: Y <Return>

Offline>

Example 2: Offline> TRAP <Return>

Entry IP Address:Port User name 1 192.168.100.133:162 User1

Disable? [Y/N]: N <Return>

#### Add a new SNMP Trap (TRAPADD)

| Variant                            | V         | Ke | ey Block ☑ |  |  |  |
|------------------------------------|-----------|----|------------|--|--|--|
| Online 🗷                           | Offline 🗷 |    | Secure ☑   |  |  |  |
| Authorization: <b>Not required</b> |           |    |            |  |  |  |

Command: TRAPADD

Function: Add an SNMP Trap.

Authorization: • Authorization is not required.

• The HSM must be in the Secure state.

Inputs: Trap configuration data & confirmation.

Outputs: Text messages as in example below.

Errors: User table is empty; please add a V3 user first

Failed to add trap destination

Notes: The HSM is delivered with no SNMP traps configured.

Example 1: Secure> TRAPADD <Return>

Enter IP Address: 192.168.100.133 <Return>

Enter Port (162): <Return>

SNMP user table:

0: User=User1, Authentication=SHA, Privacy=DES

Select user [0-0]:  $\underline{\mathbf{0}}$  <Return>

The following entry will be added to the table:

'192.168.100.133:162, User1'.

Confirm?  $[Y/N]: \underline{Y} < Return>$ 

Trap destination added successfully

Configure additional traps? [Y/N]: N <Return>

Save and exit? [Y/N]:  $\underline{\mathbf{Y}}$  <Return>

SNMP configuration updated

#### **Delete an SNMP Trap (TRAPDEL)**

| Variant                     | V         | Ke | ey Block ☑ |  |  |
|-----------------------------|-----------|----|------------|--|--|
| Online 🗷                    | Offline 🗷 |    | Secure ☑   |  |  |
| Authorization: Not required |           |    |            |  |  |

Command: TRAPDEL

Function: Delete an SNMP Trap.

Authorization: • Authorization is not required.

• The HSM must be in the Secure state.

Inputs: Confirmation of deletion.

Outputs: Text messages as in example below.

Errors: Trap table is empty; nothing to delete

Failed to delete trap destination.

Notes: The HSM is delivered with no SNMP traps configured.

Example: Secure> TRAPDEL <Return>

SNMP Trap table:

0: Address=192.168.100.133, Port=162, User=User1

Select trap to delete [0-0]: 0 <Return>

Trap destination deleted successfully

Delete additional traps? [Y/N]: N <Return>

Save and exit? [Y/N]:  $\underline{\mathbf{Y}}$  <Return>

SNMP configuration updated

#### Get MAC addresses of all network interfaces

| Variant                            | V        | Ke | ey Block ☑ |  |  |
|------------------------------------|----------|----|------------|--|--|
| Online ☑                           | Offline⊡ |    | Secure ☑   |  |  |
| Authorization: <b>Not required</b> |          |    |            |  |  |

Command: QMAC

Function: Obtain MAC addresses of all the network interfaces.

Authorization: • Authorization is not required.

Inputs: Addresses of network interfaces are displayed.

Outputs: List of MAC addresses as in example below.

Example: Secure>qmac <Return>

MAC addresses of network interfaces:

Host 1: 3c:fd:fe:ee:62:b0
Host 2: 3c:fd:fe:ee:62:b1
Management: 3c:fd:fe:ee:62:b2
Auxiliary: 3c:fd:fe:ee:62:b3

## **5 Fraud Detection Commands**

The payShield 10K provides the following commands to support fraud detection operations:

| Command                         | Page |
|---------------------------------|------|
| Configure Fraud Detection (A5)  | 76   |
| Re-enable PIN Verification (A7) | 79   |

#### **Configure Fraud Detection (A5)**

Kev Block ☑ Variant ☑ Online ☑ Offline ☑ Secure ☑ Authorization: May be required Activity: audit.console

Command: **A5** 

Function: To set the configuration of the HSM fraud detection function.

Authorization: If the Fraud Detection settings are to be edited, the HSM must be:

in the offline or secure state to run this command, and

either in the Authorized State, or the activity audit.console must be authorized, using the Authorizing Officer cards of the Management

LMK.

Inputs: Whether and how to respond to Fraud Detection

> • Limit on number of PIN verification failures per minute. • Limit on number of PIN verification failures per hour.

Limit on number of PIN attacks detected.

Outputs: None.

Errors: • Not Authorized - the HSM is not authorized to perform this operation.

• Invalid Entry - the value entered is invalid.

Notes: • If any of the limits set by this command are exceeded, an entry will be

made in the Audit Log, and console command A7 must be used to re-

enable PIN verification.

• Setting the HSM reaction to Logging only and the limits to zero will result in Fraud Detection not being recorded in the Health Check data.

(The term "Logging" as used in the screen prompt refers to logging in

the Health Check data, not in the Audit Log.)

```
Example:
              Offline-AUTH> A5 <Return>
              HSM reaction to Exceeding Fraud Limits is : ON
              The following limits are set:
              PIN verification failures per minute : 100
              PIN verification failures per hour
              PIN Attack Limit
                                               : 100
              HSM reaction to Exceeding Fraud Limits?
              ([O]n/[L]ogging only): \underline{\mathbf{L}} <Return>
              Note that logging is supported only if enabled via
              the HEALTHENABLE console command (or its payShield
              Manager equivalent)
              Enter limit on PIN verification failures per minute:
              200 <Return>
              Enter limit on PIN verification failures per hour:
              2000 <Return>
```

Enter PIN Attack Limit: 200 <Return>

Offline-AUTH>

#### **Re-enable PIN Verification (A7)**

 Variant ☑
 Key Block ☑

 Online ☑
 Offline ☑
 Secure ☑

 Authorization: Required<br/>Activity: audit.console

Command: A7

Function: To reset the configuration of the HSM fraud detection function.

Authorization: The HSM must be in the offline state to run this command. The HSM must be

either in the Authorized State, or the activity **audit.console** must be authorized, using the Authorizing Officer cards of the Management LMK.

Inputs: None.

Outputs: None.

Errors: • Not Authorized - the HSM is not authorized to perform this operation.

Command only allowed from offline.PIN Verification is not currently disabled

Example: Offline-AUTH> A7 <Return>

PIN verification has been re-enabled

Offline-AUTH>

# **6 Diagnostic Commands**

The payShield 10K provides the following console commands to support diagnostic operations:

| Command                                      | Page |
|--|------|
| Diagnostic Test (DT)                         | 81   |
| View Software Revision Number (VR)           | 85   |
| View Available Commands (GETCMDS)            | 88   |
| Show Network Statistics (NETSTAT)            | 90   |
| Test TCP/IP Network (PING)                   | 93   |
| Trace TCP/IP route (TRACERT)                 | 95   |
| View/Reset Utilization Data (UTILSTATS)      | 97   |
| View/Reset Health Check Counts (HEALTHSTATS) | 99   |
| Check the FICON Host Interface (FICONTEST)   | 100  |

#### **Diagnostic Test (DT)**

 Variant
 ✓
 Key Block
 ✓

 Online
 ✓
 Offline
 ✓
 Secure
 ✓

 Authorization:
 Not required

Command: **DT** 

Function: To perform diagnostic tests.

The DT command tests the following parts of the HSM:

· Battery voltage level

- Various cryptographic algorithms (DES, AES, RSA, SHA-1, etc.)
- Working memory areas
- Power Supplies
- Random Number Generator
- Real-time clock
- Smartcard reader
- Operating temperature
- · Operating fan speeds
- Operating voltages

The command also initiates the Health Check Status report.

Authorization: The HSM does not require any authorization for this command.

Inputs: Optional qualifiers to modify scope and detail of output. Options are:

all run all the commands (default option)

verbose be verbose in the output battery run the battery diagnostics des run the DES diagnostics

health run the health check diagnostics

aes run the AES KAT
ecdsa run the ECDSA KAT
md5 run the MD5 KAT

mem run the memory diagnostics psu run the power supply diagnostics

rng run the random number generator diagnostics

rsa run the RSA KAT

rtc run the real-time clock diagnostics scr run the smart card reader diagnostics

sha run the SHA KAT

temp run the temperature diagnostics

fans run the fans diagnostics volt run the voltage diagnostics

Note that the multiple options can be combined (e.g." dt temp verbose"; "dt volt

rsa")

Note that whilst the command code ("dt") is not case sensitive, the options listed

above are.

Outputs: Status report on each item.

Errors: None.

Notes:

• The diagnostics are run automatically on a daily basis at the time specified

using the ST Console command.

#### Example 1: Secure><u>DT</u> <Return>

OK Battery: AES: OK DES: OK ECDSA: OK HMAC: OK MD5:OK Memory: OK Power Supply: OK RNG: OK OK

Real-Time Clock: SYNCHRONIZED (system time was synchronized

with the RTC)

SHA: OK
SCR: OK
Temperature: OK
Fans: OK
Voltages: OK

Health Check Status

TCP Server: Up
UDP Server: Up

FICON Server: Not Enabled

Local/Remote Manager Server: Up
Host Ethernet Link 1: Up
Host Ethernet Link 2: Up

Host FICON Link: Not Enabled

Unit Tampered?: No Fraud limits exceeded?: No PIN attack limit exceeded?: No

Diagnostics complete

Offline>

# Example 2: Online> DT verbose <Return> Battery: OK

Voltage: 3500 mV

HSM will enter tamper state if voltage drops below 2500

mV

Running AES Known Answer Test PASSED AES Known Answer Test

AES: OK

Running DES Known Answer Test PASSED DES Known Answer Test

DES: OK

Running ECDSA Known Answer Tests
PASSED Cryptodev ECDSA Known Answer Tests
PASSED OpenSSL ECDSA Known Answer Tests
PASSED OpenSSL ECDHC Known Answer Tests
ECDSA:

OK

Running MD5 Known Answer Test PASSED MD5 Known Answer Test

MD5: OK

Running Memory Test
PASSED Memory Test
Memory: OK
Power Supply: OK

Running RNG self-tests (Attempt: 1)

PASSED RNG self-tests

RNG: OK

Running RSA Known Answer Test PASSED RSA Known Answer Test

RSA: OK Real-Time Clock: OK

Current Time: FNov 16 12:09:54 2018

Running SHA Known Answer Test PASSED SHA Known Answer Test

SHA: OK SCR: OK Temperature: OK

MSP : 33.1C 91.6F (Min=30.0C 86.0F

Max=35.1C 95.2F)

MP 1 : 56.2C 133.2F (Min=46.0C 114.8F

Max=61.6C 142.9F)

MP 2 : 56.2C 133.2F (Min=46.3C 115.3F

Max=62.9C 145.2F)

Crypto : 41.0C 105.8F (Min=37.1C 98.8F

Max=42.8C 109.0F)

Sensor 1: 43.9C 111.0F (Min=42.1C 42.1F

Max=46.3C 115.3F)

Sensor 2: 38.6C 101.5F (Min=36.6C 97.9F

Max=40.4C 104.7F)

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| Sensor 3 :<br>Max=36.6C 36.6F) | 35.2 | 2C 95.4        | F   | (M:                 | in=33.1C 91.6F           |
|--------------------------------|------|----------------|-----|---------------------|--------------------------|
| Fans:                          | OK   |                |     |                     |                          |
| Fan 1:                         |      | 8000           | RPM | (target:            | 8000 RPM)                |
| Fan 2:                         |      | 7868           | RPM | (target:            | 8000 RPM)                |
| Voltages:                      | OK   |                |     |                     |                          |
| V12<br>V5                      |      | 11.46<br>5.052 | •   | n=11.43<br>ln=5.032 | Max=11.48)<br>Max=5.067) |
| MP Core                        | :    | 1.028          | •   | ln=3.032            | Max=1.038)               |
| Crypto Core                    | :    | 1.053          | ,   | ln=1.052            | Max=1.060)               |
| Battery                        | :    | 3.595          | iM) | ln=3.593            | Max=3.599)               |
|                                |      |                |     |                     |                          |

#### Health Check Status

TCP Server: Up
UDP Server: Up

FICON Server: Not Enabled

Local/Remote Manager Server: Up
Host Ethernet Link 1: Up
Host Ethernet Link 2: Up

Host FICON Link: Not Enabled

Unit Tampered?: No Fraud limits exceeded?: No PIN attack limit exceeded?: No

Diagnostics complete

Online>

#### **View Software Revision Number (VR)**

| Variant l                   | <b>7</b>  | Key Block ☑ |          |  |  |
|-----------------------------|-----------|-------------|----------|--|--|
| Online ☑                    | Offline ☑ |             | Secure ☑ |  |  |
| Authorization: Not required |           |             |          |  |  |

Command: VR

Function: To display details of the software release number, revision number and build

number.

Authorization: The HSM does not require any authorization to run this command.

Inputs: None.

Outputs: Software revision numbers, serial numbers, license details and FIPS algorithm

information.

Errors: None.

Notes: The software revision reported by the VR command will have one of the following

forms:

 xxxx-10xx – this indicates that this software has been PCI HSM certified and that the appropriate security settings have been set (e.g. by using the CS Console command) to the required values.

• xxxx-00xx – this indicates that either:

o this version of software is not PCI HSM certified, or

 this version of software is PCI HSM certified but one or more of the appropriate security settings have not been set (e.g. by using the CS Console command) to the required values.

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#### Example:

## Software which has not been PCI HSM certified. TLS protection of host communications is enabled.

Online>vr

This is a non-Production build! Signed with Development Keys. Base Release: FEATURE\_HHSM

Base Release: FEATURE\_HHSM
Revision: 1500-1000
Firmware Version: 1.6.0+DEV858
Deployment Version: 1.6.0+DEV858

PCI HSM Compliance:

Refer to the PCI web site (https://www.pcisecuritystandards.org /approved companies providers/approved pin transaction security.php) for current certification status of this version of payShield 10K software.

Security settings are consistent with the requirements of PCI HSM.

Serial Number: S0000000001G Model: PS10-F

Power supply #1:

Model number: D1U54P-W-450-12-HA4C

Serial number: XQ1712Q11221

Power supply #2:

Model number: D1U54P-W-450-12-HA4C

Serial number: XQ1712Q11024

Fan #1:

Serial number: FM0H012000001

Fan #2:

Serial number: FM0H012000003

Unit info: Licensed

Host Configuration: Ethernet, FICON, (optional) TLS/SSL

License Issue No: 19
Performance: 2500 cps

Ship Counter: 1

Crypto: 3DES, AES, RSA

Press "Enter" to view additional information...

All Commands Package:

- Enables all host commands

Optional Licenses:

- Legacy Commands - LMKx20

- Remote payShield Manager

- Visa DSP

Bootstrap Version: 1.4.64
Sensor Processor Application: 100.15.2
Sensor Processor Boot Version: 1.0.0
CPLD Version: 1.2.3
PCI HW Rev: 01

FIPS validated algorithms:

Algorithm Name and Version FIPS Status DRBG/RNG TASP-DRBG v1.0 Approved SHA TASP-SHA v1.0 Approved HMAC TASP-HMAC v1.0 Approved TDES TASP-TDES v1.0 Approved TASP-AES v1.0 TASP-CMAC v1.0 Approved AES CMAC Approved TASP-RSA-ACCELERATED v1.0 TASP-AES-ACCELERATED v1.0 RSA Approved AES Approved Approved TDES TASP-TDES-ACCELERATED v1.0

Online>

The example above reflects non-PCI compliant settings. A PCI compliant example would reflect the following under the PCI HSM Compliance field:

#### PCI HSM Compliance:

Refer to the PCI web site (https://www.pcisecuritystandards.org/approved\_companies\_pro\_viders/approved\_pin\_transaction\_security.php) for current certification status of this version of payShield 10K software.

Security settings are consistent with the requirements of PCI  $\ensuremath{\mathsf{HSM}}$  .

#### **View Available Commands (GETCMDS)**

| Variant l                          | <b>7</b> | ŀ    | Key Block ☑ |  |  |
|------------------------------------|----------|------|-------------|--|--|
| Online ☑                           | Offlir   | ne ☑ | Secure ☑    |  |  |
| Authorization: <b>Not required</b> |          |      |             |  |  |

Command: **GETCMDS** 

Function: To display a list of enabled host and console commands. Commands listed in the

output are licensed AND enabled. Commands omitted from the output are either not licensed, or not enabled. Console command CONFIGCMDS can be used to

enable/disable individual commands.

GETCMDS can optionally generate a hash (message digest) over the set of enabled commands, thus providing a simple mechanism to verify that two (or

more) HSMs have the same set of commands enabled.

Note: Some of the commands listed may require additional license options

enabled.

Authorization: The HSM does not require any authorization to run this command.

Inputs: [-hl]

| Switch          | Description  |
|-----------------|--|
| <blank></blank> | Display a list of all host & console commands that are implemented AND licensed AND enabled.     |
| -h              | Display a hash of the host & console commands that are implemented AND licensed AND enabled.     |
|                 | (The hash is affected by enabling/disabling commands using the CONFIGCMDS console command.)      |
| -l              | Display a list of all host & console commands that are implemented AND licensed.                 |
|                 | (This list is not affected by enabling/disabling commands using the CONFIGCMDS console command.) |

Outputs: A list of available HSM commands (depending on options) or a hash value.

Errors: None.

Example: Online> GETCMDS -h -1 <Return>

List of available Host commands:

ΑO Α2 Α4 А6 **A8** AΑ AC ΑE AG ΑI ΑK AM ΑO ΑQ AS ΑU ΑW ΑY В0 В2 В8 ВА ВС ΒE ВG ΒI ВK ВМ ВQ BS ВU BW ВΥ C0 C2 C4 С6 С8 CA CC CE CG CI CK CM CO CQ CS CU CW CY D0 D2 D4 D6 D8 DA DC DE DG DI DK DMDO DQ DS DU DW DY Ε0 E2 Ε4 Ε6 E8 EΑ ЕC ΕG ΕO ES ΕU F0 F4 EEΕI ΕK EMΕO ΕW ΕY F2 F6 FC FY F8 FΑ FEFG FΙ FΚ FMFO FQ FS FU FW G0 G2 G4 G6 G8 GΑ GC GΕ GG GI GK GM GO GQ GS Н2 GU GY НΟ H4 Н6 Н8 HС HM GW HAHEНG ΗI ΗK I8 ΙA НО НQ НS HU  $\mathsf{HW}$ ΗY ΙO I2 Ι4 Ι6 IC ΙE ΙG ΙI ΙK IM IO ΙQ ΙU  ${\tt IW}$ ΙY J0 J2 J4 J6 J8 JA JC JΕ JO JΥ ΚO K2 К8 KC ΚE JG JΙ JK JS JU JW ΚA KG ΚI KK ΚO ΚQ KS KU KW ΚY L0 L2 L4 L8 ΚM L6 М2 LA LC LE LO LQ LS LU LW LY LG LI LK LMM0 MC M4 MG MM MO MQ MS MU MW М6 8M MA ME ΜI MK OC OU ΝO NC NE NG NK NO NY OA OE OI OK MY ΝI OW PΟ Р2 Ρ4 Р6 Р8 РC PΕ PG ΡI PQ PΑ PΚ PMPO PS PU PW PΥ Q0 Q2 0.4 Q6 Q8 QΑ QC QΕ QΙ QK QM QO QS QU QW QY R2 R4 R6 R8 RA RC RE RG RI QQ RO RS RU RW RY SY ΤO Т2 T4Т6 ΤA U0 RK RMRQ U2 U4 V0 V2 V6 V8 WOW2 W4W8 Х0 U6 U8 V4W6 Х2 X4 Х6 XU Υ0 Y2 Υ6 X8 XK MXΧO ΧQ XS XWY4 ZU Υ8 Z0ZAZEZK ZM

List of available Console commands:

| A        | A5       | A6      | A7       | AUDITLO | G       | AUDITOP | TIONS |
|----------|----------|---------|----------|---------|---------|---------|-------|
| С        | CA       | CH      | CK       | CL      | CLEARER | 3       |       |
| CLEARAUI | TIC      | CM      | CO       | CONFIGA | CL      | CONFIGC | MDS   |
| CONI     | FIGPB    |         |          |         |         |         |       |
| CP       | CS       | CV      | DC       | DM      | DO      |         |       |
| DT       | EC       | ED      | EJECT    | ERRLOG  | FC      |         |       |
| FK       | GC       | GETCMDS | GETTIME  | GK      | GS      |         |       |
| GT       | HEALTHEN | NABLE   | HEALTHST | TATS    | IK      | IV      | KD    |
| KE       | KG       | KK      | KM       | KN      | KT      |         |       |
| LK       | LO       | LN      | MI       | N       | NP      |         |       |
| NETSTAT  | PING     | PV      | QA       | QH      | QL      |         |       |
| QM       | QP       | QS      | R        | RC      | RESET   |         |       |
| RS       | SD       | SE      | SETTIME  | SG      | SI      |         |       |
| SK       | SL       | SP      | SNMP     | SNMPADD | SNMPDEL |         |       |
| SS       | ST       | SV      | T        | TD      | TRAP    |         |       |
| TRAPADD  | TRAPDEL  | TRACERT | UPLOAD   | UTILCFG | UTILENA | BLE     |       |
| UTILSTAT | rs       | V       | VA       | VC      | VR      | VT      |       |
| XA       | XD       | XE      | XH       | XI      | XK      |         |       |
| XR       | XT       | XX      | XY       | XZ      | \$      |         |       |

Host/Console Command Hash Value: cf7e8a

#### **Show Network Statistics (NETSTAT)**

| Variant I                   | V         | K | (ey Block ☑ |  |  |
|-----------------------------|-----------|---|-------------|--|--|
| Online ☑                    | Offline ☑ |   | Secure ☑    |  |  |
| Authorization: Not required |           |   |             |  |  |

Command: **NETSTAT** 

Function: The HSM records details about network activity on both its Management and Host

Ethernet ports for diagnostic and security purposes. As a diagnostic aid, it can provide useful information when configuring the unit. If reviewed periodically, it can also provide evidence of unexpected network activity, which may require

further investigation.

The HSM collects information about each 'endpoint' that communicates with it. The information recorded will depend on the particular protocol that was used to

send the packet.

Authorization: The HSM does not require any authorization to run this command.

Inputs: Syntax:

netstat [-vWeenNcCF] [<Af>] -r netstat {-V|--version|-h|--help} netstat [-vWnNcaeol] [<Socket> ...]

netstat { [-vWeenNac] -i | [-cWnNe] -M | -s }

Options:

-r, --route display routing table

-i, --interfaces display interface table

-g, --groups display multicast group memberships -s, --statistics display networking statistics (like SNMP)

-M, --masquerade display masqueraded connections

-v, --verbose be verbose

-W, --wide don't truncate IP addresses

-n, --numeric don't resolve names

--numeric-hosts don't resolve host names

--numeric-ports don't resolve port names

-numeric-users don't resolve user names

-N, --symbolic resolve hardware names

-e, --extend display other/more information

-p, --programs display PID/Program name for sockets

-c, --continuous continuous listing

-l, --listening display listening server sockets

-a, --all, --listening display all sockets (default: connected)

-o, --timers display timers

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-F, --fib display Forwarding Information Base (default)

-C, --cache display routing cache instead of FIB

-Z, --context display SELinux security context for sockets

Outputs:

Text messages as appropriate.

The reported state can have the following values:

#### **ESTABLISHED**

The socket has an established connection.

#### SYN\_SENT

The socket is actively attempting to establish a connection.

#### SYN RECV

A connection request has been received from the network.

#### FIN WAIT1

The socket is closed, and the connection is shutting down.

#### FIN\_WAIT2

Connection is closed, and the socket is waiting for a shutdown from the remote end.

#### TIME\_WAIT

The socket is waiting after close to handle packets still in the network.

#### **CLOSED**

The socket is not being used.

#### CLOSE\_WAIT

The remote end has shut down, waiting for the socket to close.

#### LAST\_ACK

The remote end has shut down, and the socket is closed. Waiting for acknowledgement.

#### LISTEN

The socket is listening for incoming connections.

#### CLOSING

Both sockets are shut down but we still don't have all our data sent.

#### UNKNOWN

The state of the socket is unknown

#### Example: Offline> NETSTAT <Return>

Available Ethernet Interfaces:

Management Interface : 192.168.220.116
Auxiliary Interface : 169.254.254.1
Host Interface 1 : 192.168.220.16
Host Interface 2 : 192.168.192.149

Active Internet connections (w/o servers)

Proto Recv-Q Send-Q Local Address Foreign Address

State

tcp 0 236 192.168.220.116:ssh

193.240.102.135:49921 ESTABLISHED

Active UNIX domain sockets (w/o servers)

| RefCnt | Fl                               | .ags                      | Type                    | State   | I-Node   | Path   |
|--------|----------------------------------|---------------------------|-------------------------|---|--|--|
| 40     | [                                | ]                         | DGRAM                   |   | 2925   | /dev/log   |
| 2      | [                                | ]                         | DGRAM                   |   | 1735   |  |
| 2      | [                                | ]                         | DGRAM                   |   | 11668  |  |
| 2      | [                                | ]                         | DGRAM                   |   | 57209  |  |
| 3      | [                                | ]                         | STREAM                  | CONNECTED   | 143125   |  |
|        | RefCnt<br>40<br>2<br>2<br>2<br>3 | 40 [<br>2 [<br>2 [<br>2 [ | 2 [ ]<br>2 [ ]<br>2 [ ] | 40 [ ] DGRAM<br>2 [ ] DGRAM<br>2 [ ] DGRAM<br>2 [ ] DGRAM | 40 [ ] DGRAM 2 [ ] DGRAM 2 [ ] DGRAM 2 [ ] DGRAM 2 [ ] DGRAM | 40       [ ]       DGRAM       2925         2       [ ]       DGRAM       1735         2       [ ]       DGRAM       11668         2       [ ]       DGRAM       57209 |

/var/ipc/agentx

Offline>

#### **Test TCP/IP Network (PING)**

 Variant
 ✓
 Key Block
 ✓

 Online
 ✓
 Offline
 ✓
 Secure
 ✓

 Authorization:
 Not required

Command: PING

Function: To test the specified network node, and the route to it.

Authorization: The HSM does not require any authorization to run this command.

Inputs: Syntax:

ping [-q] [-c count] [-l interface] [-p pattern] [-s packetsize] [-t ttl] [-w maxwait] host

Options:

-c count Stop after sending (and receiving) this many

ECHO\_RESPONSE packets.

-I interface The interface that PING is to be sent from.

 interface Value
 HSM Port

 h1
 Host Port #1

 h2
 Host Port #2

m Management Port (default)

-p pattern Fill out the packet with this many "padding" bytes (maximum is 16). You should find this useful for

(maximum is 16). You should find this useful for diagnosing data-dependent problems in a network. For example, -p ff causes the sent packet to be filled with

ones.

-q Be quiet: display nothing except for the summary lines at

start-up time and when finished.

-s packetsize Send this many data bytes. The default is 56, which

translates into 64 ICMP data bytes when combined with

the 8 bytes of ICMP header data.

-t ttl Use the specified time-to-live. It represents how many

hops the packet can go through before being discarded

(when it reaches 0). The default is 255.

-w maxwait Specify a timeout, in seconds, before ping exits

regardless of how many packets have been sent or

received.

Outputs: Text messages as appropriate.

Example: Offline> PING -I h1 192.168.100.123 <Return>

PING 192.168.100.123 (192.168.100.123): 56 data bytes 64 bytes from 192.168.100.123: seq=0 ttl=32 time=16 ms 64 bytes from 192.168.100.123: seq=1 ttl=32 time=4 ms 64 bytes from 192.168.100.123: seq=2 ttl=32 time=4 ms 64 bytes from 192.168.100.123: seq=3 ttl=32 time=4 ms 64 bytes from 192.168.100.123: seq=3 ttl=32 time=4 ms 64 bytes from 192.168.100.123: seq=4 ttl=32 time=4 ms 64 bytes from 192.168.100.123: seq=5 ttl=32 time=101 ms 64 bytes from 192.168.100.123: seq=6 ttl=32 time=4 ms 64 bytes from 192.168.100.123: seq=7 ttl=32 time=4 ms 64 bytes from 192.168.100.123: seq=8 ttl=32 time=4 ms 64 bytes from 192.168.100.123: seq=8 ttl=32 time=4 ms 64 bytes from 192.168.100.123: seq=9 ttl=32 time=4 ms

Offline>

#### **Trace TCP/IP route (TRACERT)**

| Variant ☑                   |           | Key Block ☑ |          |  |
|-----------------------------|-----------|-------------|----------|--|
| Online ☑                    | Offline ☑ |             | Secure ☑ |  |
| Authorization: Not required |           |             |          |  |

Command: TRACERT

Function: To view the path taken from the HSM to the specified address.

Authorization: The HSM does not require any authorization to run this command.

Inputs: Syntax:

tracert [-dFIInr] [-f first\_ttl]

[-g gateway] [-i interface] [-m max\_ttl] [-p port] [-q nqueries] [-s src\_addr] [-t tos] [-w wait\_time]

host [packetsize]

Options:

-d Turn on socket-level debugging.-F Set the "don't fragment" bit.

-f first ttl Set the initial time-to-live used in the first outgoing

probe packet.

-g gateway Specify a loose source route gateway (8 maximum).

-I Use ICMP ECHO instead of UDP datagrams.

-i interface interface Value HSM Port

h1 Host Port #1 h2 Host Port #2

m Management Port

(default)

Display the TTL (time-to-live) value of the returned

packet. This is useful for checking for asymmetric

("el") routing.

-n

-m max ttl Set the maximum TTL (maximum number of hops)

used in outgoing probe packets. The default is 30 hops (the same default as is used for TCP connections).

Print hop addresses numerically only. By default,

addresses are printed both symbolically and

numerically. This option saves a nameserver address-to-name lookup for each gateway found on the path.

-p *port* The base UDP port number to be used in probes

(default is 33434). The tracert utility hopes that nothing is listening on UDP ports base to base + nhops -1 at

the destination host (so an ICMP

PORT\_UNREACHABLE message is returned to terminate the route tracing). If something is listening on a port in the default range, you can use this option to

pick an unused port range.

-q nqueries The number of probes per ttl to nqueries (default is

three probes).

-r Bypass the normal routing tables and send directly to a

host on an attached network. If the host isn't on a directly attached network, an error is returned. You can

use this option to "ping" a local host through an

interface that has no route through it (for example, after the interface was dropped by routed).

-s src addr

The IP address (must be given as an IP number, not a hostname) to be used as the source address in outgoing probe packets. If the host has more than one IP address, you can use this option to force the source address to be something other than the IP address of the interface that the probe packet is sent on. If the IP address you specify isn't one of this machine's interface addresses, an error is returned and nothing is

sent.

-t tos The type of ser

The type-of-service (TOS) to be used in probe packets (default is zero). The value must be a decimal integer in the range 0 to 255. You can use this option to see if different TOSs result in different paths.

Not all TOS values are legal or meaningful. You should

find the values -t 16 (low delay) and -t 8 (high

throughput) useful.

-w wait time The time (in seconds) to wait for a response to a probe

(default is 5).

host The destination hostname or IP number.

packetsize The probe datagram length (default is 40 bytes).

Outputs: Text messages as appropriate.

Example: Offline> TRACERT -I h1 -g 10.10.10.1 10.10.11.2

<Return>

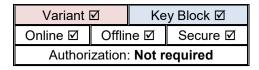
traceroute to 10.10.11.2 (10.10.11.2), 64 hops max, 40

byte packets

10.10.10.1 (10.10.10.1) 5.000 ms 7.000 ms 5.000 ms 10.10.11.2 (10.10.11.2) 5.000 ms 6.000 ms 6.000 ms

Offline>

#### **View/Reset Utilization Data (UTILSTATS)**



Command: UTILSTATS

Function: To display Utilization Data at the Console. Options to print the data to an

HSM-attached printer and to reset accumulated data to zero.

Authorization: The HSM does not require any authorization to run this command.

Notes:

• Utilization statistics are also reset when new software is installed on the HSM

• The precise meaning of a HSM loading range identified below as, for example, "10-20%" is "from exactly 10% to just under 20%".

 Statistics are provided irrespective of which host interface the commands are received over.

Inputs: 
• Whether to print output to HSM-attached printer

Whether to reset data

Outputs: Text messages as in example below.

Note that the number of seconds displayed is not necessarily the number of seconds between the start and end times: rather, it is the number of seconds during this period when data collection was enabled using the UTILENABLE

command and the HSM was online.

Example: Online> <u>UTILSTATS</u> <Return>

HSM Serial Number: A4665271570Q

Report Generation Time: 05-Dec-2018 19:42.37
Report Start Time: 04-Dec-2018 09:25.01
Report End Time: 05-Dec-2018 19:42.37

Total number of secs: 123,456

HSM Loading:

0-10%: 56,789 10-20%: 24,109 21,445 20-30%: 30-40%: 12,382 40-50%: 3,288 50-60%: 2,917 60-70%: 2,123 403 70-80%: 80-90%: 0 90-100%: 0  $\cap$ 100%:

Press "Enter" to continue... <Return>

Host Command Volumes:

Cmd Code Total Transactions Average CPS A0 225 4.79

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```
Α4
           99
                                 2.11
Α6
           342
                                7.28
Α8
           408
                                8.68
           141
                                3.00
AΑ
           135
                                2.87
АC
ΑE
           84
                                1.79
ΑG
           66
                                1.40
           18
AS
                                0.38
           94
ΑU
                                2.00
ΑW
           94
                                2.00
ΑY
           94
                                2.00
В0
           50
                                1.06
           14
                                0.30
ВΑ
           34
                                0.72
ВС
          42
                                0.89
ΒE
ВG
           5
                                0.11
ΒI
           11
                                0.23
           128
                                2.72
ВK
```

Press "Enter" to continue... <Return>

| Cmd Code | Total | Transactions | Average | TPS |
|----------|-------|--------------|---------|-----|
| BM       | 10    |              | 0.21    |     |
| LA       | 2     |              | 0.04    |     |

Instantaneous HSM Load: 17%

Instantaneous Host Command Volumes:

Cmd Code Total Transactions Average CPS BM 10 0.21 LA 2 0.04

Send output to printer? [Y/N]:  $\underline{\mathbf{Y}}$  <Return> Reset All Stats? [Y/N]:  $\underline{\mathbf{Y}}$  <Return> All utilization statistics will be reset to 0. Confirm? [Y/N]:  $\underline{\mathbf{Y}}$  <Return>

Online>

## View/Reset Health Check Counts (HEALTHSTATS)

Variant ☑
Key Block ☑

Online ☑
Offline ☑
Secure ☑

Authorization: May be required<br/>Activity: diagnostics

Command: **HEALTHSTATS** 

Function: To display Health Check counts at the Console. Options to print the data to a

HSM-attached printer and to reset accumulated data to zero.

Authorization: The HSM does not require any authorization to run this command to view the

data

The HSM must be in Offline/Secure Authorized state (or the activity **diagnostics** must be authorized) for the Management LMK to reset the

Health Check Counts

Notes:

• Accumulated health check counts are also reset when new software is

installed on the HSM.

 If collection of health check data has been suspended at any time, the counts relating to Fraud Detection (i.e. failed PIN verifications and PIN Attacks) will not represent the values of those counts which will be used

by the HSM to trigger return of Error 39 or deletion of LMKs.

Inputs: • Whether to print output to HSM-attached printer

• Whether to reset data (requires Offline/Secure Authorized state).

Outputs: Text messages as in example below.

Example: Offline-AUTH> <u>HEALTHSTATS</u> <Return>

HSM Serial Number: A4665271570Q

Report Generation Time: 05-Dec-2018 23:22.28
Report Start Time: 01-Dec-2018 01:11.21
Report End Time: 25-Dec-2018 23:22.28
Number of reboots: 3
Number of tampers: 1
PIN verification failures/minute limit exceeded: 57
PIN verification failures/hour limit exceeded: 4
PIN Attack Limit exceeded: 0

Send output to printer? [Y/N]:  $\underline{\mathbf{Y}}$  <Return>

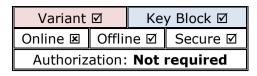
Reset All Stats? [Y/N]: Y <Return>

All Utilization statistics will be reset to 0. Confirm?

 $[Y/N]: \underline{Y} < Return>$ 

Offline-AUTH>

#### **Check the FICON Host Interface**



Command: FICONTEST

Function: To check the operation of the FICON Host interface board (if fitted) and

optical transceivers.

Authorization: The HSM does not require any authorization to run this command.

Notes: • This test is appropriate only to the payShield 10K PS10-F.

- The test can be run using the loopback module provided. This should be connected to the Transceiver connected to payShield 10K. Further details on the loopback module are provided in the payShield 10K Installation and User Guide.
- The test will send 10 packets and report success/failure on each
- The test will check that the following components are installed and operational:
  - o HSM main board
  - o FICON board and connectors
  - o Transceivers and connectors
  - o Optical cable
  - o FICON software

Inputs: • None

Outputs: Text messages as in example below.

Example 1: When this command is entered without parameters, the system displays usage for the command.

extloop

/dev/luminex/lucdrv0 Now Offline
/dev/luminex/lucdrv1 Now Offline

10 packets sent, 10 packets received, 0% loss

```
StartCU() with:
   Identifier:
                            S000000001G
   DeviceName:
                            /dev/luminex/lucdrv0
   Image:
   ControlUnitType:
                            0000
  ModelNumber:
                            extloop
   Starting DeviceAddress: 0
  Endig DeviceAddress:
                            0
  mihMinutes:
                            0
Set Speed to extloop
Set Speed to extloop
/dev/luminex/lucdrv0 Now Online
/dev/luminex/lucdrv1 Now Online
terminating...
```

Secure>ficonTest -f 0 -l 0 /dev/luminex/lucdrv0 0 0000

Secure>

Set Speed to 0 Set Speed to 0

```
Example 2:
               This example uses the output from Example 1, which runs
               the loopback test:
               Secure>ficonTest -f 0 -l 0 /dev/luminex/lucdrv0 0 0000
                             extloop
               StartCU() with:
                                           S000000001G
                  Identifier:
                  DeviceName:
                                           /dev/luminex/lucdrv0
                  Image:
                  ControlUnitType:
                                           0000
                  ModelNumber:
                                           extloop
                  Starting DeviceAddress: 0
                  Endig DeviceAddress:
                                           0
                  mihMinutes:
                                           0
               Set Speed to extloop
               Set Speed to extloop
               /dev/luminex/lucdrv0 Now Online
               /dev/luminex/lucdrv1 Now Online
               terminating...
               /dev/luminex/lucdrv0 Now Offline
               /dev/luminex/lucdrv1 Now Offline
               Set Speed to 0
               Set Speed to 0
               10 packets sent, 10 packets received, 0% loss
```

## 7 Local Master Keys

### 7.1 Types of LMKs

A Variant LMK is a set of 20 double- or triple-length TDES keys, with different "pairs" and variants of those "pairs" being used to encrypt different types of keys.

Note that the term "pair" is used regardless of whether the LMK consists of double-length keys, or triple-length keys. The standard LMK format supported in all previous versions of Thales (Racal) HSM firmware consists of 20 double-length TDES keys.

Note that the term "Variant LMK" refers to the fact that variants are applied to the LMK prior to using the LMK; a Variant LMK is not itself a variant of any other key.

A Key Block LMK is either a triple-length TDES key, or a 256-bit AES key, and is used to encrypt keys in a key block format. A Key Block LMK is not compatible with a Variant LMK, and it can only be used to encrypt keys in the key block format.

Note that the term "Key Block LMK" refers to the 'key block' method of encrypting keys; a Key Block LMK is not itself stored in the key block format.

### 7.2 Multiple LMKs

It is possible to install multiple LMKs within a single HSM. The precise details of the number and type of installed LMKs are controlled via the HSM's license file:

LMKs are stored in a table within the secure memory of the HSM, with each LMK occupying a different "slot" within the table. Each slot has the following attributes:

| Attribute  | Description  |
|------------|--|
| LMK ID     | A 2-digit number which uniquely indicates the location of each LMK within the table. All references to LMKs are made by specifying the LMK Identifier.             |
| Key Scheme | "Variant" for traditional Racal/Thales LMK – key encryption performed using the<br>variant method.   |
|            | • "Key Block" for enhanced security – key encryption performed using the <i>key block</i> method.  |
| Algorithm  | • "3DES (2key)" or "3DES (3key)" is used by Variant LMKs.  |
|            | • "3DES (3key)" or "AES (256-bit)" is used by Key Block LMKs.  |
|            | Other algorithm types may be supported in future software releases.  |
| Status     | "Test" indicates that the LMK is used for testing purposes.  |
|            | "Live" indicates that the LMK is used for live production purposes.  |
|            | When installing LMKs, the HSM will prevent any mixing of Test and Live LMKs within the same slot (i.e. LMK Value and Old/New LMK Value must have the same status). |
| Comments   | User-entered text, which can be used to help identify LMKs.  |

| Attribute                  | Description  |
|----------------------------|--|
| Authorization              | Indicates the authorization status of the HSM for this particular LMK – either a flag (for Authorized State) or a list of authorized activities.                         |
| Old/New<br>Status          | Flag for each LMK held in Key Change Storage indicating whether they are to be used as an 'old' LMK (loaded via 'LO' command), or a 'new' LMK (loaded via 'LN' command). |
| LMK Check<br>Value         | The check value of the LMK.  |
| Old/New LMK<br>Check Value | The check value of the 'old' or 'new' LMK held in Key Change Storage.  |

Use the console command VT (View LMK Table) to view the contents of the HSM's LMK table (but not the actual LMK values).

### 7.3 LMK Commands

The HSM provides the following console commands to support LMK operations:

| Command  | Page |
|--|------|
| Generate LMK Component (GK)                            | 104  |
| Load LMK (LK)  | 107  |
| Load 'Old' LMK into Key Change Storage (LO)            | 113  |
| Load 'New' LMK into Key Change Storage (LN)            | 117  |
| Verify LMK Store (V)                                   | 121  |
| Duplicate LMK Component Sets (DC)                      | 122  |
| Delete LMK (DM)  | 123  |
| Delete 'Old' or 'New' LMK from Key Change Storage (DO) | 124  |
| View LMK Table (VT)                                    | 125  |
| Generate Test LMK (GT)                                 | 128  |

#### **Generate LMK Component(s) (GK)**

| Variant ☑                   |           | Key Block ☑ |          |  |
|-----------------------------|-----------|-------------|----------|--|
| Online 🗷                    | Offline 🗷 |             | Secure ☑ |  |
| Authorization: Not required |           |             |          |  |

Command:

GK

Function:

To generate component(s) of an LMK, and store the component(s) on smartcards.

This command may be used to generate components for the following types of LMKs:

- Double-length (2DES) Variant LMK
   Trick to the control of the control of
- Triple-length (3DES) Variant LMK
- Triple-length (3DES) Key Block LMK
- 256-bit AES Key Block LMK.

When creating a Variant LMK or a 3DES Key Block LMK, this command generates the data for a single LMK component card.

When creating an AES Key Block LMK, this command generates the data for all the required number of LMK component cards.

Authorization:

The HSM must be in the secure state to run this command.

Inputs:

- · LMK Scheme (Variant or Key Block).
- LMK Algorithm:
  - Double-length (2DES) or triple-length (3DES) if Variant scheme is selected
  - o Triple-length (3DES) or AES if Key Block scheme is selected.
- · LMK Status (Test or Live).
- For an AES Key Block LMK:
  - Number of components.
    - Number of components required to reconstitute the LMK.

Outputs:

- LMK components written to smartcards.
- LMK component check value.

Errors:

- Card not formatted use the FC command to format the card.
- Not a LMK card –card is not formatted for LMK or key storage.
- Warning card not blank. Proceed? [Y/N] LMK card is not blank.
- Overwrite LMK set? [Y/N] card already contains an LMK component.
- Smartcard error; command/return: 0003 invalid PIN is entered.
- Invalid PIN; re-enter a PIN of less than 4 or greater than 8 is entered.

Notes:

- PINs must be entered within 60 seconds of being requested.
- If the CS setting "Card/Password authorization" is set to "Card", then the HSM will write a random password to the 1st and 2nd LMK component cards. These passwords will be required in order to put the HSM into the

Authorized State.

#### Example 1: (Triple-length Variant LMK)

Example 2:

(Double-length

Variant LMK)

This example generates a triple-length Variant LMK component set, and writes the components to a smartcard.

```
Secure> GK <Return>
Variant scheme or key block scheme? [V/K]: V <Return>
Enter algorithm type [2=2DES, 3=3DES]: 3 <Return>
Key status? [L/T]: L <Return>
LMK component set [1-9]: 1 <Return>
Insert blank card and enter PIN: ****** < Return >
Writing keys...
Checking keys...
Device write complete, check: ZZZZZZ
Remove the smartcard and store it securely.
Make another copy? [Y/N]: N <Return>
1 copies made.
Repeat the procedure to generate further component sets.
This example generates a double-length variant LMK component set,
and writes the components to a smartcard.
Secure> GK <Return>
Variant scheme or key block scheme? [V/K]: V <Return>
Enter algorithm type [2=2DES, 3=3DES]: 2 <Return>
Key status? [L/T]: L <Return>
LMK component set [1-9]: 1 <Return>
Insert blank card and enter PIN: ****** <Return>
Writing keys...
Checking keys...
Device write complete, check: ZZZZZZ
Remove the smartcard and store it securely.
Make another copy? [Y/N]: N <Return>
1 copies made.
Repeat the procedure to generate further component sets.
```

```
Example 3:
               This example generates a 3DES key block LMK component, and
(Triple-length
               writes the component to a smartcard.
3DES Key Block
LMK)
               Secure> GK <Return>
               Variant scheme or key block scheme? [V/K]: K <Return>
               Enter algorithm type [D=DES,A=AES]: D
               Key status? [L/T]: L <Return>
               LMK component set [1-9]: 1 <Return>
               Insert blank card and enter PIN: ****** <Return>
               Writing keys...
               Checking keys...
               Device write complete, check: ZZZZZZ
               Remove the smartcard and store it securely.
               Make another copy? [Y/N]: N <Return>
               1 copies made.
               Repeat the procedure to generate further components.
               Secure>
Example 4:
               This example generates a set of AES key block LMK components, and
(AES Key Block
               writes each component to a smartcard.
LMK)
               Secure> GK <Return>
               Variant scheme or key block scheme? [V/K]: K <Return>
               Enter algorithm type [D=DES,A=AES]: A <Return>
               Enter the number of components to generate: [2-9]: 5
               Enter the number of components required to reconstitute
               the LMK: [2-5]: 2 <Return>
               Key status? [L/T]: L <Return>
               Check value for the LMK: ZZZZZZ
               Insert blank card and enter PIN: ****** <Return>
               Writing keys...
               Checking keys...
               Device write complete, check: ZZZZZZ
               Remove the smartcard and store it securely.
               Insert blank card and enter PIN: ****** <Return>
```

Writing keys... Checking keys...

card.

Secure>

Device write complete, check: ZZZZZZ

Remove the smartcard and store it securely.

The above sequence is repeated to generate each component

#### Load LMK (LK)

 Variant ☑
 Key Block ☑

 Online ☑
 Offline ☑
 Secure ☑

 Authorization:
 Not required

Command: LK

Function: To load LMK components from smartcards.

Authorization: The HSM must be in the secure state to run this command.

Inputs:

• Confirm remote access (if already commissioned for remote access using the payShield Manager)

• LMK Identifier: 2 numeric digits.

Optional comments

• Smartcards (RLMKs are supported) with LMK components.

PINs for the Smartcards or passwords. The PIN must be entered within 60

 Whether to make this LMK the Default/Management LMK - see Notes below

Outputs: 
• Individual LMK component check value(s).

• Final LMK check value.

• For PCI HSM compliance, PINs and smartcards must be used to authenticate the Security Officers.

• Use of this command will always create an entry in the Audit Log.

 If there is not already a Default and/or Management LMK installed (i.e. the LMK IDs identified in the security settings as being the default and management LMKs are empty), you will be asked if you wish to make this new LMK the Default/Management LMK.

 An error is returned if an attempt is made to load an LMK with a single component where:

The LMK is not a test LMK, and

 The security setting to enforce multiple key components has been set to YES.

Errors:

Notes:

- Invalid LMK identifier no LMK loaded or entered identifier out of range.
- Load failed check comparison card is blank.
- Not a LMK card card is not formatted for LMK or key storage.
- Card not formatted card is not formatted.
- Smartcard error: command/return: 0003 invalid PIN is entered.
- Invalid PIN; re-enter a PIN of less than 5 or greater than 8 digits is entered.
- Invalid key a standard Thales test key cannot be given live status.
- Incompatible key status the components have different status ("live" or "test").
- Invalid key Multiple key components required an attempt has been made to load an LMK (other than a test LMK) using a single component when the security setting to enforce multiple components has been set to YES.

# Example 1: (Double-length Variant LMK)

This example loads a double-length Variant LMK from smartcards and installs it in the HSM. There is already Default and Management LMKs installed.

```
Secure> <u>LK</u> <Return>
Enter LMK id: <u>00</u> <Return>
Enter comments: <u>Live LMK for ABC Bank</u> <Return>
LMK in selected location must be erased before proceeding
Erase LMK? <u>Y</u> <Return>
Load LMK from components or shares
Insert card and press ENTER: <Return>
Enter PIN: ******** <Return>
Check: AAAAAA
Load more components? [Y/N]: Y <Return>
```

Remove the smartcard. Insert the second and subsequent smartcards and repeat the loading procedure. When all components have been loaded and the HSM displays the LMK Check value, record the check value.

LMK id: 00

LMK key scheme: Variant

LMK algorithm: 3DES (2key)

LMK status: Live

Comments: Live LMK for ABC Bank

Confirm details? [Y/N]: <u>Y</u> <Return>

Use the LO/LN command to load LMKs into key change storage.

Secure>

LMK Check: ZZZZZZ

LMK Check: ZZZZZZ

#### Example 2: (Triple-length Variant LMK)

This example loads a triple-length Variant LMK from smartcards and installs it in the HSM. There are already Default and Management LMKs installed.

```
Secure> <u>LK</u> <Return>
Enter LMK id: <u>01</u> <Return>
Enter comments: <u>Process System One</u> <Return>
LMK in selected location must be erased before proceeding
Erase LMK? <u>Y</u> <Return>
Load LMK from components or shares
Insert card and press ENTER: <Return>
Enter PIN: ******** <Return>
Check: AAAAAA
Load more components? [Y/N]: <u>Y</u> <Return>

Remove the smartcard. Insert the second and subsequent smartcards and repeat the loading procedure. When all components have been loaded and the HSM displays the LMK Check value, record the check value.
```

```
LMK id: 01
                LMK key scheme: Variant
                LMK algorithm: 3DES (3key)
                LMK status: Live
                Comments: Process System One
                Confirm details? [Y/N]: Y <Return>
                Use the LO/LN command to load LMKs into key change
                storage.
                Secure>
Example 3:
                In this example, the PIN is not entered within 60 seconds.
(Any LMK type)
                Secure> LK <Return>
                Enter LMK id [0-9]: \underline{0} <Return>
                Enter comments: <Return>
                Load LMK from components or shares
                Insert card and press ENTER: <Return>
                Enter PIN:
                Terminated
                Secure>
Example 4:
                In this example, the security setting requiring use of multiple
(Double- or triple-
                components has been set to YES, but the user has attempted to load
length Variant
                a non-Test LMK using only one component.
LMK)
                Secure> LK <Return>
                Enter LMK id [0-4]: 0 <Return>
                Enter comments: <Return>
                Load LMK from components or shares
                Insert card and press ENTER: <Return>
                Enter PIN: ****** <Return>
                Check: AAAAAA
                Load more components? [Y/N]: N <Return>
                LMK Check: ZZZZZZ
                Invalid key - Multiple key components required
```

## Example 5: (3DES Key Block LMK)

This example loads a 3DES key block LMK from smartcards and installs it in the HSM. There is already Default and Management LMKs installed.

Secure> <u>LK</u> <Return>
Enter LMK id: <u>01</u> <Return>
Enter comments: <u>Live LMK for XYZ Bank</u> <Return>
LMK in selected location must be erased before proceeding
Erase LMK? <u>Y</u> <Return>
Load LMK from components or shares
Insert card and press ENTER: <Return>
Enter PIN: \*\*\*\*\*\*\*\* <Return>
Check: AAAAAA
Load more components? [Y/N]: <u>Y</u> <Return>

Remove the smartcard. Insert the second and subsequent smartcards and repeat the loading procedure. When all components have been loaded and the HSM displays the LMK Check value, record the check value.

LMK Check: ZZZZZZ

LMK id: 01

LMK key scheme: KeyBlock LMK algorithm: 3DES(3key)

LMK status: Live

Comments: Live LMK for XYZ Bank Confirm details? [Y/N]:  $\underline{\mathbf{Y}}$  <Return>

Use the LO/LN command to load LMKs into key change

storage.
Secure>

### Example 6: (AES Key Block LMK)

This example loads an AES key block LMK from smartcards and installs it in the HSM. There is already Default and Management LMKs installed.

Secure> <u>LK</u> <Return>
Enter LMK id: <u>02</u> <Return>
Enter comments: <u>Live LMK for XYZ Bank</u> <Return>
LMK in selected location must be erased before proceeding
Erase LMK? <u>Y</u> <Return>
Load LMK from components or shares
Insert card and press ENTER: <Return>
PIN: \*\*\*\*\*\*\*\* <Return>

Remove the smartcard. Insert the second and subsequent smartcards and repeat the loading procedure. When all

components have been loaded and the HSM displays the LMK

Check value, record the check value.

LMK Check: ZZZZZZ

LMK id: 02

Check: AAAAAA

LMK key scheme: KeyBlock LMK algorithm: AES-256

LMK status: Live

Comments: Live LMK for XYZ Bank Confirm details? [Y/N]:  $\underline{\mathbf{Y}}$  <Return>

Use the LO/LN command to load LMKs into key change

storage. Secure>

Example 7: (AES Key Block LMK - no Default or Management LMK already installed.)

This example loads an AES key block LMK from smartcards and installs it in the HSM. There is no Default or Management LMK already installed.

Secure> LK <Return> Enter LMK id: 02 <Return> Enter comments: Live LMK for XYZ Bank <Return>

Load LMK from components or shares Insert card and press ENTER: <Return> Enter PIN: \*\*\*\*\*\* < Return >

Check: AAAAAA

Remove the smartcard. Insert the second and subsequent smartcards and repeat the loading procedure. When all components have been loaded and the HSM displays the LMK Check value, record the check value.

LMK Check: ZZZZZZ

LMK id: 02

LMK key scheme: KeyBlock LMK algorithm: AES-256

LMK status: Live

Comments: Live LMK for XYZ Bank Confirm details? [Y/N]:  $\underline{\mathbf{Y}}$  <Return>

Use the LO/LN command to load LMKs into key change

storage.

Do you want to make this LMK the default LMK? [Y/N]: Y

Do you want to make this LMK the management LMK? [Y/N]:

Y <Return> Secure>

## Load 'Old' LMK into Key Change Storage (LO)

 Variant ☑
 Key Block ☑

 Online ☑
 Offline ☑
 Secure ☑

 Authorization: Required Activity: admin.console

Command: LO

Function: To load an old LMK component set into Key Change Storage for use in

translations from old to new keys. Note that the current LMK must be installed before an "old" LMK can be installed. Also note that it is possible to install a Variant LMK as the "old" LMK, and with a Key Block LMK as the "new" LMK.

Authorization: The HSM must be in the secure state to run this command. Additionally, the

HSM must be either in the Authorized State, or the activity **admin.console** must be authorized, using the Authorizing Officer cards of the specified LMK.

Inputs: • LMK identifier: 2 numeric digits.

• Smartcards (RLMKs are supported) with old LMK components.

PINs for the Smartcards or passwords. PINs must be entered within 60

seconds of being requested.

Outputs: • Individual LMK Component check value(s).

• Final LMK key check value.

No LMK loaded – there is no LMK loaded in main memory.

• Invalid LMK identifier - entered identifier out of range

 Key Block LMK not permitted – it is not permitted to load a Key Block LMK into key change storage if a variant LMK is loaded in main memory.

• Load failed check comparison – card is blank.

• Not a LMK card – card is not formatted for LMK or key storage.

• Card not formatted - card is not formatted.

• Smartcard error; command/return: 0003 - invalid PIN is entered.

• Invalid PIN; re-enter – a PIN of less than 4 or greater than 8 is entered.

• Command only allowed from Secure-Authorized – the HSM is not in Secure State, or the HSM is not authorized to perform this operation, or both.

• Invalid key – a standard Thales test key cannot be given live status.

• Incompatible cards – the component cards have different formats.

 Incompatible key status – the components have different status ("live" or "test").

• Invalid key - Multiple key components required – an attempt has been made to load an LMK (other than a Test LMK) using a single component when the security setting to enforce multiple components has been set to YES.

Notes:

Errors:

- For PCI HSM compliance, PINs and smartcards must be used to authenticate the Security Officers.
- Use of this command will always create an entry in the Audit Log.
- It is not permitted to load a Key Block LMK into the "old" LMK slot of a Variant LMK.
- It is not permitted to load an AES Key Block LMK into the "old" LMK slot of a 3DES Key Block LMK.
- If multiple LMKs are loaded on the HSM, each can have a corresponding old LMK. The ID of the LMK being processed is defined in the command input.

## Example 1: (Double-length Variant LMK)

## This example loads a double-length Variant LMK from smartcards and installs it as 'old' LMK 00.

Secure-AUTH> LO <Return>
Enter LMK id: 00 <Return>

Enter comments: Old LMK for ABC Bank <Return>

Load old LMK from components or shares Insert card and press ENTER:  $<\!\!\text{Return}\!\!>$ 

Enter PIN: \*\*\*\*\*\* <Return>

Check: AAAAAA

Load more components? [Y/N]: Y <Return>

Remove the smartcard. Insert the second and subsequent smartcards and repeat the loading procedure until all old component sets have been loaded. When all components have been loaded and the HSM displays the LMK Check value, ensure that this is the expected value.

LMK Check: ZZZZZZ

LMK id: 00

LMK key scheme: Variant LMK algorithm: 3DES (2key)

LMK status: Live

Comments: Old LMK for ABC Bank
Confirm details? [Y/N]: Y <Return>

Secure-AUTH>

## Example 2: (Triple-length Variant LMK)

## This example loads a triple-length Variant LMK from smartcards and installs it as 'old' LMK 00.

Secure-AUTH> LO <Return>
Enter LMK id: 00 <Return>

Enter comments: Old LMK for Process System One <Return>

Load old LMK from components or shares Insert card and press ENTER: <Return> Enter PIN: \*\*\*\*\*\*\* <Return>

Check: AAAAAA

Load more components? [Y/N]: Y <Return>

Remove the smartcard. Insert the second and subsequent smartcards and repeat the loading procedure until all old component sets have been loaded. When all components have been loaded and the HSM displays the LMK Check value, ensure that this is the expected value.

LMK Check: ZZZZZZ

LMK id: 00

LMK key scheme: Variant LMK algorithm: 3DES (3key)

LMK status: Live

Comments: Old LMK for Process System One

Confirm details? [Y/N]: Y <Return>

Secure-AUTH>

## Example 3: (Double- or triplelength Variant LMK)

This example attempts to load a non-Test LMK using a single component when the security setting to enforce multiple components has been set to YES.

Secure-AUTH> <u>LO</u> <Return> Enter LMK id: 00 <Return>

Enter comments: Old LMK for ABC Bank <Return>

Load old LMK from components or shares Insert card and press ENTER:  $\mbox{\tt <Return>}$ 

Enter PIN: \*\*\*\*\*\*\* <Return>

Check: AAAAAA

Load more components? [Y/N]: <u>N</u> <Return>

Check: AAAAAA

Invalid key - Multiple key components required

Secure-AUTH>

### Example 4: (3DES Key Block LMK)

## This example loads a 3DES key block LMK from smartcards and installs it as 'old' LMK 01.

Secure-AUTH> LO <Return>
Enter LMK id: 01 <Return>

Enter comments: Old LMK for XYZ Bank <Return>

Load old LMK from components or shares Insert card and press ENTER: <Return>

Enter PIN: \*\*\*\*\*\*\* <Return>

Check: AAAAAA

Load more components? [Y/N]: Y <Return>

Remove the smartcard. Insert the second and subsequent smartcards and repeat the loading procedure until all old component sets have been loaded. When all components have

been loaded and the HSM displays the LMK Check value, ensure that this is the expected value.

LMK Check: ZZZZZZ

LMK id: 01

LMK key scheme: KeyBlock LMK algorithm: 3DES (3key)

LMK status: Live

Comments: Old LMK for XYZ Bank Confirm details? [Y/N]:  $\underline{\mathbf{Y}}$  <Return>

Secure-AUTH>

## Example 5: (AES Key Block LMK)

## This example loads an AES key block LMK from smartcards and installs it as 'old' LMK 02.

Secure-AUTH> <u>LO</u> <Return> Enter LMK id: <u>02</u> <Return>

Enter comments:  ${\color{red} \underline{\textbf{Old LMK for XYZ Bank}}}$  < Return>

Load old LMK from components or shares

Insert card and press ENTER: <Return>

Enter PIN: \*\*\*\*\*\*\* <Return>

Check: AAAAAA

Remove the smartcard. Insert the second and subsequent smartcards and repeat the loading procedure until all old component sets have been loaded. When all components have been loaded and the HSM displays the LMK Check value, ensure that this is the expected value.

LMK Check: ZZZZZZ

LMK id: 02

LMK key scheme: KeyBlock LMK algorithm: AES-256

LMK status: Live

Comments: Old LMK for XYZ Bank
Confirm details? [Y/N]: Y <Return>

Secure-AUTH>

# Load 'New' LMK into Key Change Storage (LN)

Variant ☑
Key Block ☑

Online ☒
Offline ☒
Secure ☒

Authorization: Required<br/>Activity: admin.console

Command:

LN

Function:

To load a new LMK component set into Key Change Storage for use in translations from the current LMK to a "new" LMK. Note that the current LMK must be installed before a "new" LMK can be installed. Also note that it is possible to install a Key Block LMK as the "new" LMK, with a Variant LMK as the current LMK.

Authorization:

The HSM must be in the secure state to run this command. Additionally, the HSM must be either in the Authorized State, or the activity **admin.console** must be authorized, using the Authorizing Officer cards of the specified LMK.

Inputs:

- LMK identifier: 2 numeric digits.
- Smartcards (regular HSM or payShield Manager smartcards) with new LMK components.
- PINs for the Smartcards or passwords. PINs must be entered within 60 seconds of being requested.

Outputs:

- Individual LMK Component check value(s).
- Final LMK key check value.

Errors:

- No LMK loaded there is no LMK loaded in main memory.
- Invalid LMK identifier entered identifier out of range
- Key Block LMK not permitted it is not permitted to load a key block LMK into key change storage if a variant LMK is loaded in main memory.
- Load failed check comparison card is blank.
- Not a LMK card card is not formatted for LMK or key storage.
- Card not formatted card is not formatted.
- Smartcard error; command/return: 0003 invalid PIN is entered.
- Invalid PIN; re-enter a PIN of less than 4 or greater than 8 is entered.
- Command only allowed from Secure-Authorized the HSM is not in Secure State, or the HSM is not authorized to perform this operation, or both.
- Invalid key a standard Thales test key cannot be given live status.
- Incompatible cards the component cards have different formats.
- Incompatible key status the components have different status ("live" or "test").
- Invalid key Multiple key components required an attempt has been made to load an LMK (other than a Test LMK) using a single component when the security setting to enforce multiple components has been set to YES.

Notes:

- For PCI HSM compliance, PINs and smartcards must be used to authenticate the Security Officers.
- Use of this command will always create an entry in the Audit Log.
- It is not permitted to load a Variant LMK into the "new" LMK slot of a Key Block LMK.
- It is not permitted to load a 3DES Key Block LMK into the "new" LMK slot of an AES Key Block LMK.
- If multiple LMKs are loaded on the HSM, each can have a corresponding 'new' LMK. The ID of the LMK being processed is defined in the command input.

## Example 1: (Double-length Variant LMK)

## This example loads a double-length Variant LMK from smartcards and installs it as 'new' LMK 00.

Secure-AUTH> LN <Return>
Enter LMK id: 00 <Return>

Enter comments: New LMK for ABC Bank <Return>

Load new LMK from components or shares Insert card and press ENTER: <Return>

Enter PIN: \*\*\*\*\*\* <Return>

Check: AAAAAA

Load more components? [Y/N]:  $\underline{\mathbf{Y}}$  <Return>

Remove the smartcard. Insert the second and subsequent smartcards and repeat the loading procedure until all new component sets have been loaded. When all components have been loaded and the HSM displays the LMK Check value, ensure that this is the expected value.

LMK Check: ZZZZZZ

LMK id: 00

LMK key scheme: Variant LMK algorithm: 3DES(2key)

LMK status: Live

Comments: New LMK for ABC Bank Confirm details? [Y/N]:  $\underline{\mathbf{Y}}$  <Return>

Secure-AUTH>

## Example 2: (Triple-length Variant LMK)

## This example loads a triple-length Variant LMK from smartcards and installs it as 'new' LMK 00.

Secure-AUTH> LN <Return>
Enter LMK id: 00 <Return>

Enter comments: New LMK for Process System One <Return>

Load new LMK from components or shares
Insert card and press ENTER: <Return>
Enter PIN: \*\*\*\*\*\*\* <Return>

Check: AAAAAA

Load more components? [Y/N]: Y <Return>

Remove the smartcard. Insert the second and subsequent smartcards and repeat the loading procedure until all new component sets have been loaded. When all components have been loaded and the HSM displays the LMK Check value, ensure that this is the expected value.

LMK Check: ZZZZZZ

LMK id: 00

LMK key scheme: Variant LMK algorithm: 3DES (3key)

LMK status: Live

Comments: New LMK for Process System One

Confirm details? [Y/N]:  $\underline{\mathbf{Y}}$  <Return>

Secure-AUTH>

## Example 3: (Double- or triplelength Variant LMK)

This example attempts to load a non-Test LMK using a single component when the security setting to enforce multiple components has been set to YES.

Secure-AUTH> LN <Return>
Enter LMK id: 00 <Return>

Enter comments: New LMK for ABC Bank <Return>

Load new LMK from components. Or shares Insert card and press ENTER: <Return>

Enter PIN: \*\*\*\*\*\* < Return >

Check: AAAAAA

Load more components? [Y/N]:  $\underline{\mathbf{N}}$  <Return>

Check: AAAAAA

Invalid key - Multiple key components required

Secure-AUTH>

### Example 4: (3DES Key Block LMK)

This example loads a 3DES key block LMK from smartcards and installs it as 'new' LMK 01.

Secure-AUTH> LN <Return>
Enter LMK id: 01 <Return>

Enter comments: New LMK for XYZ Bank <Return>

Load new LMK from components or shares Insert card and press ENTER: <Return>

Enter PIN: \*\*\*\*\*\* <Return>

Check: AAAAAA

Load more components? [Y/N]: Y <Return>

Remove the smartcard. Insert the second and subsequent smartcards and repeat the loading procedure until all new component sets have been loaded. When all components have

been loaded and the HSM displays the LMK Check value, ensure that this is the expected value.

LMK Check: ZZZZZZ

LMK id: 01

LMK key scheme: KeyBlock LMK algorithm: 3DES(3key)

LMK status: Live

Comments: New LMK for XYZ Bank Confirm details? [Y/N]:  $\underline{\mathbf{Y}}$  <Return>

Secure-AUTH>

## Example 5: (AES Key Block LMK)

## This example loads an AES key block LMK from smartcards and installs it as 'new' LMK 02.

Secure-AUTH> LN <Return>
Enter LMK id: 02 <Return>

Enter comments: New LMK for XYZ Bank <Return>

Load new LMK from components or shares Insert card and press ENTER: <Return>

Enter PIN: \*\*\*\*\*\* <Return>

Check: AAAAAA

Remove the smartcard. Insert the second and subsequent smartcards and repeat the loading procedure until all new component sets have been loaded. When all components have been loaded and the HSM displays the LMK Check value, ensure that this is the expected value.

LMK Check: ZZZZZZ

LMK id: 02

LMK key scheme: KeyBlock LMK algorithm: AES-256

LMK status: Live

Comments: New LMK for XYZ Bank
Confirm details? [Y/N]: Y <Return>

Secure-AUTH>

## **Verify LMK Store (V)**

| Variant ☑                   |           | Key Block ☑ |          |  |  |
|-----------------------------|-----------|-------------|----------|--|--|
| Online ☑                    | Offline ☑ |             | Secure ☑ |  |  |
| Authorization: Not required |           |             |          |  |  |

Command: V

Function: To confirm that the check value is identical to the value that was recorded

when the LMK set was installed.

For Variant LMKs, the length of the displayed check value is determined by the CS (Configure Security) setting "Restrict Key Check Value to 6 hex chars". For Key Block LMKs, the length of the displayed check value is always 6 hex

digits.

Authorization: The HSM does not require any authorization to run this command.

Inputs: • LMK Identifier: 2 numeric digits.

Outputs: • Master key check value.

Errors: • Invalid LMK identifier - no LMK loaded or entered identifier out of range.

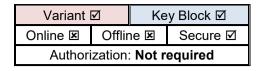
Example: Online>  $\underline{\mathbf{v}}$  <Return>

Enter LMK id: 03 <Return>

Check: ZZZZZZ

Online>

## **Duplicate LMK Component Sets (DC)**



Command: DC

Function: To copy an LMK component onto another smartcard.

Authorization: The HSM must be in the secure state to run this command.

Inputs: • Smartcard (RLMKs are supported) with LMK component.

• PIN for the smartcard. PINs must be entered within 60 seconds of being

requested.

Outputs: • LMK check value.

Errors: • Load failed check comparison - card is blank

• Not a LMK card - card is not formatted for LMK or key storage.

• Card not formatted - card is not formatted

• Smartcard error; command/return: 0003 - invalid PIN is entered

• Invalid PIN; re-enter - a PIN of less than 4 or greater than 8 is entered.

• Warning - card not blank. Proceed? [Y/N] - LMK card is not blank

• Overwrite LMK set? [Y/N] - the smartcard already contains an LMK

component. It can be overwritten if desired.

Example: Secure > DC <Return >

Insert card to be duplicated and press ENTER: <Return>

Enter PIN: \*\*\*\*\*\* <Return>

Insert blank card and enter PIN: \*\*\*\*\*\* <Return>

Writing keys... Checking keys...

Device write complete, check: ZZZZZZ

## **Delete LMK (DM)**

Variant
✓

Online
☑

Offline
☑

Secure
☑

Authorization:
Required

Activity:
admin.console

Command: DM

Function: To delete a selected LMK and (if loaded) the LMK in the corresponding

location in key change storage.

Authorization: The HSM must be in the secure state to run this command. Additionally, the

HSM must be either in the Authorized State, or the activity **admin.console** must be authorized, using the Authorizing Officer cards of the specified LMK.

Inputs: • LMK Identifier: 2 numeric digits.

Outputs: 
• Display of relevant entry from LMK table and the key change storage table.

Errors: • Invalid LMK identifier - no LMK loaded or entered identifier out of range.

• Command only allowed from Secure-Authorized - the HSM is not in Secure State, or the HSM is not authorized to perform this operation, or both.

 $\bullet$  LMK id xx is the Default and Management LMK ID – the default and

Management LMKs cannot be deleted.

Notes: • LMKs which are the Default or Management LMK cannot be deleted. The

Default and Management LMK must be re-assigned to a new LMK before the desired LMK can be deleted. (The LMK ID of the Management and

default LMKs can be viewed by running the QS command.)

Example: Secure-AUTH> <u>DM</u> <Return>

Enter LMK id: 01 <Return>

LMK table entry:

ID Auth Scheme Algorithm Status Check Comments O1 Yes(1) KeyBlock 3DES(3key) Test ZZZZZZ Test LMK

for XYZ Bank

Key change storage table entry:

ID Scheme Algorithm Status Check Comments
O1 Variant 3DES(2key) Test ZZZZZZ Old test

 ${\tt LMK} \ \, {\tt for} \ \, {\tt XYZ} \ \, {\tt Bank}$ 

Confirm LMK deletion [Y/N]: Y <Return>

LMK deleted from main memory and key change storage

# Delete 'Old' or 'New' LMK from Key Change Storage (DO)

| Variant ☑                   |        | Key Block ☑ |          |  |  |
|-----------------------------|--------|-------------|----------|--|--|
| Online 🗷                    | Offlin | ne 🗷        | Secure ☑ |  |  |
| Authorization: Not required |        |             |          |  |  |

Command: **DO** 

Function: To delete a selected LMK from key change storage. This command may only

be used if an LMK is loaded in the corresponding location in main LMK

memory.

Authorization: The HSM must be in the secure state to run this command.

Inputs: • LMK Identifier: 2 numeric digits.

Outputs: • Display of relevant entry from the key change storage table.

Errors: • Invalid LMK identifier - no LMK loaded or entered identifier out of range.

Example: Secure > DO <Return >

Enter LMK id: 01 <Return>

Key change storage table entry:

ID Scheme Algorithm Status Check Comments

01 Variant 3DES(2key) Test ZZZZZZZ Old test LMK for

XYZ Bank

Confirm LMK deletion [Y/N]:  $\underline{\mathbf{Y}}$  <Return> LMK deleted from key change storage

## **View LMK Table (VT)**

 Variant ☑
 Key Block ☑

 Online ☑
 Offline ☑
 Secure ☑

 Authorization:
 Not required

Command: VT

Function: To display the LMK table and the corresponding table for key change storage.

Authorization: The HSM does not require any authorization to run this command.

Inputs: None.

Outputs: • Displayed LMK table and key change storage table.

- For each LMK currently installed, the following information is displayed:
  - o ID identifier selected during installation of this LMK.
  - Auth current authorized status:
    - No not authorized state/activities not active;
    - Yes authorized state is active;
    - Yes (nX) 'n' authorized activities are active (if HSM is configured for multiple authorized activities), with X identifying whether Host or Console commands.
    - (Note that LMKs in key change storage cannot be authorized.)
  - o Old/New Status of key in Key Change Storage
    - Old key is treated as an 'old' LMK
    - New key is treated as a 'new' LMK
    - (Note that only LMKs held in Key Change Storage have the Old/New status.)
  - o Scheme The LMK scheme:
    - Variant indicating a Variant LMK
    - Key Block indicating a Key Block LMK
  - o Algorithm the LMK algorithm:
    - 3DES (2key) indicating a double-length TDES Variant LMK
    - 3DES (3key) indicating a triple-length TDES Variant or triple-length (3DES) Key Block LMK
    - AES-256 indicating an AES Key Block LMK.
  - o Status the LMK status, selected during generation of the LMK.
    - Live LMK is a 'live' LMK.
    - Test LMK is a 'test' LMK.
  - o Check the check value of the LMK.
  - Comments the comments entered during installation of this LMK.

Errors: None.

## Example 1: The HSM is configured for single authorized state, but has not been authorized:

Secure> VT <Return>

LMK table:

ID Authorized Scheme Algorithm Status Check Comments 00 No Variant 3DES(2key) Test 268604 test variant

Key change storage table:No keys loaded in key change storage

Secure>

### Example 2:

The HSM is configured for single authorized state, and both host and console commands are authorized for LMK 01:

Secure> VT <Return>

LMK table:

ID Authorized Scheme Algorithm Status Check Comments 00 No Variant 3DES(2key) Test 268604 test variant 01 Yes(1H,1C) Variant 3DES(2key) Test 268604 test variant 02 Yes(1H,1C) Variant 3DES(3key) Live 554279 Production 1 Key change storage table:No keys loaded in key change storage

Secure>

### Example 3:

The HSM is configured for single authorized state, and only host commands are authorized for LMK 01 (console command authorization has automatically expired after 12 hours):

Secure> VT <Return>

LMK table:

ID Authorized Scheme Algorithm Status Check Comments 00 No Variant 3DES(2key) Test 268604 test variant 01 Yes(1H,0C) KeyBlock AES-256 Live 963272 Mngmnt LMK Key change storage table:No keys loaded in key change storage

## Example 4:

The HSM is configured for multiple authorized activities. Output shows how many host and console commands are authorized for each LMK:

Online-AUTH> VT <Return>

LMK table:

ID Authorized Scheme Algorithm Status Check Comments 00 Yes(OH,1C) Variant 3DES(3key) Live 726135 test variant 02 Yes(1H,0C) KeyBlock AES-256 Test 6620CA Mngmnt LMK Key change storage table:

ID Old/New Scheme Algorithm Status Check Comments

00 New KeyBlock 3DES(3key) Live 331873 test variant 2 02 New KeyBlock AES-256 Test 9D04A0 New mngmnt LMK

Online-AUTH>

## **Generate Test LMK (GT)**

 Variant ☑
 Key Block ☑

 Online ☑
 Offline ☑
 Secure ☑

 Authorization:
 Not required

Command:

GT

Function:

To generate one of the standard Thales Test LMKs, and write the  $\,$ 

component(s) to smartcard(s).

The payShield 10K supports four different types of LMK:

• 2DES Variant LMK

• 3DES Variant LMK

• 3DES Key Block LMK

AES Key Block LMK

All three DES-based Test LMKs can be stored on a single smartcard; the

AES Test LMK requires two smartcards.

Note: This command simply generates a smart card with the known and documented test LMK stored on it. The command does not generate a new

test LMK.

Authorization:

The HSM does not require any authorization to run this command.

Inputs:

• Type of Test LMK to be generated.

• Prompts for smartcards to be inserted & PINs to be entered.

Outputs:

• Confirmation of Test LMK components being written to smartcards.

• Prompts to make additional copies.

Errors:

• Card not formatted – use the FC command to format the card.

• Not a LMK card -card is not formatted for LMK or key storage.

• Warning – card not blank. Proceed? [Y/N] – LMK card is not blank.

• Overwrite LMK set? [Y/N] – card already contains an LMK component.

• Invalid selection.

• Invalid PIN.

### Example 1:

This example writes the standard 2DES Variant Thales Test LMK to a single smartcard:

```
Online> GT <Return>
Generate Standard Thales Test LMK Set:
  1 - 2DES Variant
  2 - 3DES Variant
  3 - 3DES KeyBlock
  4 - AES KeyBlock
Select Standard Thales Test LMK set to be generated: {f 1}
<Return>
Insert blank card and enter PIN: **** <Return>
Writing keys...
Checking keys...
Device write complete, check: ZZZZZZ
Make another copy? [Y/N]: N <Return>
1 copies made.
Do you want to generate another Standard Thales Test LMK
set [Y/N]: N <Return>
Online>
```

#### Example 2:

This example writes the two components of the standard AES Key Block Thales Test LMK to two separate smartcards:

```
Online> GT <Return>
Generate Standard Thales Test LMK Set:
  1 - 2DES Variant
  2 - 3DES Variant
  3 - 3DES KeyBlock
  4 - AES KeyBlock
Select Standard Thales Test LMK set to be generated: 4
<Return>
Insert blank card and enter PIN: **** <Return>
Writing keys...
Checking keys...
Device write complete, check: ZZZZZZ
Insert blank card and enter PIN: **** <Return>
Writing keys...
Checking keys...
Device write complete, check: ZZZZZZ
Do you want to generate another Standard Thales Test LMK
set [Y/N]: N <Return>
Online>
```

## 8 Operational Commands

## 8.1 Authorization Commands

The payShield 10K needs to be authorized for certain commands to be executed - usually those involving clear text data.

There are two methods of authorizing the HSM – using:

- a single Authorized State;
- multiple Authorized Activities.

Note: The console command CS (Configure Security) setting "Enable multiple authorized activities" determines which method is to be used; by default, multiple Authorized Activities are used.

If the HSM needs to be placed in Authorized State using the Authorizing Officer cards (or passwords) corresponding to a particular LMK, then the command will only be authorized for that particular LMK identifier. For example, if the "FK" console command ("Form Key from Components") is authorized using the passwords corresponding to the LMK with identifier "00", then only keys encrypted using LMK "00" may be formed using the command.

It is possible to authorize the HSM using multiple Authorizing Officer cards (or passwords), so that the HSM may be simultaneously authorized for different LMKs.

**Note**: For PCI HSM compliance, PINs and smartcards must be used to authenticate the Security Officers: passwords must not be used.

The payShield 10K provides the following console commands to support the authorization of the HSM:

| Command                         | Page |
|---------------------------------|------|
| Enter the Authorized State (A)  | 131  |
| Cancel the Authorized State (C) | 133  |
| Authorize Activity (A)          | 134  |
| Cancel Authorized Activity (C)  | 142  |
| View Authorized Activities (VA) | 144  |

## **Enter the Authorized State (A)**

 Variant
 ✓
 Key Block
 ✓

 Online
 ✓
 Offline
 ✓
 Secure
 ✓

 Authorization:
 Not required

Command: A

Notes:

Errors:

Function: To set the HSM into the Authorized State.

The HSM prompts for either Smartcards or Passwords, as applicable, which

must correspond to the LMK being authorized.

Authorization: The HSM does not require any authorization to run this command.

Inputs: • LMK Identifier: 1 or 2 numeric digits.

 PIN (if applicable): 5 to 8 alphanumeric characters. The PIN must be entered within 60 seconds. (4-digit PINs on legacy cards will also be accepted.)

• Either:

 Smartcards (RLMKs are supported) with authorizing both passwords.

Password: 16 alphanumeric characters.

Outputs: • Text messages as shown in examples.

If the CS setting "Card/Password authorization" is set to "Card", then the
passwords required to put the HSM into the Authorized State will be read
from smartcards. Note that only the first 2 LMK component cards contain

passwords.

• This command is only available when the console command CS (Configure Security) setting "Enable multiple authorized activities [Y/N]" is set to "N".

• For PCI HSM compliance, authentication must use smartcards and PINs, not passwords.

Use of this command will always cause an entry to be made in the Audit

• Console commands remain authorized for 12 hours (720 minutes).

• Invalid LMK identifier - no LMK loaded or entered identifier out of range.

• Card not formatted - card is not formatted.

• Not an LMK card - card is not formatted for LMK or key storage.

• Smartcard error; command/return: 0003 - invalid PIN is entered.

• Invalid PIN; re-enter - a PIN of less than 5 or greater than 8 digits is entered.

• Data invalid; please re-enter - the password is an invalid length.

Example 1: This example authorizes the HSM using smartcards.

Online> A <Return>
Enter LMK id [0-9]: 00 <Return>

First Officer:

Insert card and enter PIN: \*\*\*\*\*\*\* <Return>

Second Officer:

Insert card and enter PIN: \*\*\*\*\*\* <Return>

AUTHORIZED

Console authorizations will expire in 720 minutes (12

hours).
Online-AUTH>

Example 2: This example authorizes the HSM using passwords.

Online> A <Return>
Enter LMK id [0-4]: 1 <Return>
First Officer:

## payShield 10K Console Guide

Password: \*\*\*\*\*\*\*\*\*\* < Return >

Second Officer:

Password too long

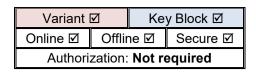
AUTHORIZED

Console authorizations will expire in  $720\ \text{minutes}$  (12

hours).

Online-AUTH>

## **Cancel the Authorized State (C)**



Command: C

Function: To cancel the Authorized State.

There is an equivalent command available to the host (Host command 'RA')

Authorization: The HSM does not require any authorization to run this command.

Inputs: • LMK Identifier: 2 numeric digits.

Outputs: • Text messages as shown in example.

Notes: 
• This command is only available when the console command CS (Configure

Security) setting "Enable multiple authorized activities [Y/N]" is set to "N".

• Use of this command will always cause an entry to be made in the Audit

Log.

Errors: • Invalid LMK identifier - no LMK loaded or entered identifier out of range.

Example 1: Online-AUTH> <u>C</u> <Return>

Enter LMK id [0-9]: 00 <Return>
NOT AUTHORIZED for LMK id 00

Online>

## **Authorize Activity (A)**

 Variant ☑
 Key Block ☑

 Online ☑
 Offline ☑
 Secure ☑

 Authorization:
 Not required

Command: A

Function:

To authorize the HSM to perform certain specified activities.

In command line mode, the operator specifies which activities are to be

authorized.

In menu mode, the operator is prompted to enter the activities.

In both cases, the specified activities are authorized by submitting two

Security Officer cards or passwords, which must correspond to the LMK being

authorized.

Authorized activities can be made persistent, in which case they are retained

even if the power to the HSM is cycled.

Authorization:

The HSM does not require any authorization to run this command.

Inputs:

- LMK Identifier: 2 numeric digits
- Activities to be authorized.
- Timeout value: Number of minutes before HSM will revoke chosen authorized activity. Where the security setting *Enforce Authorization Time Limit* has been set to "YES" (i.e. to the PCI HSM compliant value) then console commands can be authorized for a maximum period of 12 hours (720 minutes).
- PIN (if applicable): 5 to 8 alphanumeric characters. The PIN must be entered within 60 seconds of being requested. (4-digit PINs on legacy cards will also be accepted.)
- Either:
- Smartcards (RLMKs are supported) with authorizing both passwords.
- o Password: 16 alphanumeric characters.
- Use "-h" to display help.

Outputs:

Text messages as shown in examples.

Syntax:

Syntax: A [<Activity>] [<Activity>] ...

Activity: <Category>.[<Sub-category>].[<Interface>][:<Timeout>]

Category = generate|component|genprint|import|export|pin|audit|admin|diag|

misc|command

Sub-category (for 'generate|import|export') = key type code, e.g. 001 for ZPK.

Sub-category (for 'pin') = mailer|clear

Interface = host|console

Timeout = value in minutes or 'p' for persistent. (A maximum of 12 hours (720

minutes) is applied to Console commands.}

Names may be shortened but must remain unique.

Errors:

- Invalid LMK identifier no LMK loaded or entered identifier out of range.
- Card not formatted card is not formatted.
- Not a LMK card card is not formatted for LMK or key storage.
- Smartcard error; command/return: 0003 invalid PIN is entered.
- Invalid PIN; re-enter a PIN of less than 4 or greater than 8 is entered.
- Data invalid; please re-enter: the password is an invalid length.

Notes:

- If the CS setting "Card/Password authorization" is set to "Card", then the passwords required to put the HSM into the Authorized State will be read from smartcards. Note that only the first 2 LMK component cards contain passwords.
- This command is only available when the console command CS (Configure Security) setting "Enable multiple authorized activities [Y/N]" is set to "Y".
- For PCI HSM compliance, the following security settings must be set:
  - user authentication must be by smartcard and PIN, and not by using passwords.
  - Authorization time limit for Console commands must be enforced.
- Where the security setting *Enforce Authorization Time Limit* has been set to "YES" (i.e. to the PCI HSM compliant value) then console commands can be authorized for a maximum period of 12 hours (720 minutes).
- Use of this command will always cause an entry to be made in the Audit Log.
- Activities are described in terms of four fields: Category, Sub-Category, Interface and Timeout. If the Timeout field is omitted, the activity remains authorized until cancelled either by the console command "C" or the host command "RA".
- Omitting either the Sub-Category and/or the Interface field is equivalent to authorizing multiple activities consisting of all possible combinations of valid values for the missing fields. For clarification:

```
pin.mailer
is equivalent to:
pin.mailer.host
pin.mailer.console
and:
pin
is equivalent to:
pin.clear.console
pin.clear.host
pin.mailer.console
pin.mailer.host
```

 When authorizing activities, two (or more) activities may overlap, for example:

```
pin
pin.mailer
```

- There is no requirement to attempt to reduce activities to the minimum set.
   The list of authorized activities simply consists of all those entered (and authorized) by the user.
- There is one case when it will be necessary to overwrite an existing activity: when only the Timeout field changes. For example, suppose that the following activity is authorized:

```
export.001.console:11 and the user uses the 'A' command to authorize the following activity: export.001.console:60 then this should overwrite the first one (even if the newer activity has a shorter Timeout value).
```

• Note: When omitting the sub-category, but including the interface, there should be two delimiters "." between them:

Example: export..host allows export of any (valid) key using a host command.

 The option to make an authorization persistent (i.e. to survive across a reboot of the HSM) is only available for Host commands and where the authorization is also permanent.

### Example 1: (Variant or Key Block LMK)

This example authorizes a single activity via the menu.

```
Online> A <Return>
Enter LMK id [0-9]: 0 <Return>
No activities are authorized for LMK id 00.
List of authorizable activities:
generate
                      genprint component
                                           import
export
                              audit admin
                      pin
diagnostic
                      misc
                               command
Select category: pin <Return>
clear
                      mailer
Select sub-category, or <RETURN> for all: mailer <Return>
                      console
Select interface, or <RETURN> for all: <Return>
Enter time limit for pin.mailer, or <RETURN> for
permanent: <Return>
Make activity persistent? [Y/N]: N <Return>
Enter additional activities to authorize? [y/N]: N
<Return>
The following activities are pending authorization for
LMK id 00:
pin.mailer
First Officer:
Insert Card for Security Officer and enter the PIN:
***** <Return>
Second Officer:
Insert Card for Security Officer and enter the PIN:
****** <Return>
The following activities are authorized for LMK id 00:
pin.mailer
Online-AUTH>
This example authorizes activities via the command line, with no time limits
```

### Example 2: (Variant or Key Block LMK)

This example authorizes activities via the command line, with no time limits specified.

```
Online> A gene comp genp i e p au ad di m comm<Return>
Enter LMK id [0-4]: 0 <Return>
Console authorizations will expire in 720 minutes (12 hours).

The following activities are pending authorization for LMK id 00:
admin..console:720
admin..host
```

```
audit..console:720
audit..host
command..console:720
command..host
component..console:720
component..host
diagnostic..console:720
diagnostic..host
export..console:720
export..host
generate..console:720
generate..host
genprint..console:720
genprint..host
import..console:720
import..host
misc..console:720
misc..host
pin..console:720
pin..host
First officer:
Insert card and enter PIN: ******<Return>
Second officer:
Insert card and enter PIN: ******<Return>
The following activities are authorized for LMK id 00:
admin..console:720 (720 mins remaining)
admin..host
audit..console:720 (720 mins remaining)
audit..host
command..console:720 (720 mins remaining)
command..host
component..console:720 (720 mins remaining)
component..host
diagnostic..console:720 (720 mins remaining)
diagnostic..host
export..console:720 (720 mins remaining)
export..host
generate..console:720 (720 mins remaining)
generate..host
genprint..console:720 (720 mins remaining)
genprint..host
import..console:720 (720 mins remaining)
import..host
misc..console:720 (720 mins remaining)
misc..host
pin..console:720 (720 mins remaining)
pin..host
Online-AUTH>
```

```
Example 3:
                 This example authorizes three activities additional Example 1 via the menu.
(Variant LMK)
                Online-AUTH> A <Return>
                Enter LMK id [0-9]: 00 <Return>
                The following activities are authorized for LMK id 00:
                pin.mailer
                List of authorizable activities:
                generate
                                         genprint component
                                                                import
                                                audit admin
                export
                                         pin
                                         misc
                diagnostic
                                                  command
                Select category: generate <Return>
                                         100
                                                 200
                                                         001
                002
                                         400
                                                  003
                                                       006
                008
                                         009
                                                  109
                                                       209
                                                  509
                309
                                         409
                                                       709
                00a
                                         00b
                                                  rsa
                Select sub-category, or <RETURN> for all: 000 <Return>
                                         console
                Select interface, or <RETURN> for all: C <Return>
                Enter time limit for generate.000.console, or <RETURN>
                for permanent: 60 <Return>
                Enter additional activities to authorize? [y/N]: \underline{Y}
                List of authorizable activities:
                generate
                                         genprint component
                                               audit admin
                export
                                         pin
                diagnostic
                                         misc
                                                  command
                Select category: <a href="mailto:export"><u>export</u></a> <a href="Return">Return</a>
                000
                                         100
                                                  200
                                                         001
                002
                                         400
                                                  003
                                                         006
                008
                                         009
                                                  109
                                                         209
                309
                                         409
                                                  509
                                                         709
                00a
                                         00b
                                                  rsa
                Select sub-category, or <RETURN> for all: \underline{001} <Return>
                                         console
                Select interface, or <RETURN> for all: \underline{\mathbf{H}} <Return>
                Enter time limit for export.001.host, or \langle \text{RETURN} \rangle for
                permanent: <Return>
                Make activity persistent? [Y/N]: n <Return>
                Enter additional activities to authorize? [y/N]: \underline{Y}
                List of authorizable activities:
                generate
                                         genprint component
                                                                import
                                         pin audit admin
                export
                                         misc
                diagnostic
                                                  command
                Select category: <a href="mailto:admin">admin</a> <a href="Return">Return</a>
                                         console
                Select interface, or <RETURN> for all: c <Return>
                Enter time limit for admin, or <RETURN> for permanent:
                240 <Return>
                Enter additional activities to authorize? [y/N]: n
                The following activities are pending authorization for
                LMK id 00:
                admin..console:240
                export.001.host
                generate.000.console:60
```

```
First Officer
                Insert Card for Security Officer and enter the PIN: ****
               Second Officer
               Insert Card for Security Officer and enter the PIN: ****
               The following activities are authorized for LMK id 00:
               admin:240 (240 mins remaining)
               export.001.host
               generate.000.console:60 (60 mins remaining)
               pin.mailer
               Online-AUTH>
Example 4:
                This example authorizes three activities additional to Example 1 via the
(Variant LMK)
                command line, including time limits.
               Online-AUTH> A gene.000.con:60 exp.001.host:p admin:240
               Enter LMK id [0-19]: 00 <Return>
               The following activities are pending authorization for
               LMK id 00:
                admin:240
                export.001.host:persistent
               generate.000.console:60
                First Officer:
                Insert Card for Security Officer and enter the PIN: ****
               Second Officer:
                Insert Card for Security Officer and enter the PIN: ****
               The following activities are authorized for LMK id 01:
               admin:240 (240 mins remaining)
                export.001.host:persistent
                generate.000.console:60 (60 mins remaining)
               Online-AUTH>
Example 5:
                This example authorizes a single activity via the command line.
(Variant or Key
               Online> A pin.clear <Return>
Block LMK)
               Enter LMK id [0-9]: 01 <Return>
               Console authorizations will expire in 720 minutes (12
               The following activities are pending authorization for
               LMK id 01:
               pin.clear.console:720
               pin.clear.host
               First Officer:
               Insert Card for Security Officer and enter the PIN: ****
               <Return>
```

```
Example 6:
                This example authorizes an additional three activities via the menu.
(Key Block LMK)
                Online-AUTH> A <Return>
                Enter LMK id [0-9]: 01 <Return>
                The following activities are authorized for LMK id 01:
                pin.clear
                List of authorizable activities:
                generate
                                      genprint component
                                                           import
                                              audit admin
                export
                                      pin
                diagnostic
                                                command
                                       misc
                Select category: export <Return>
                                       B0C0 11
                01
                12
                                       13 D0
                                                21
                                       E0E1
                22
                E3
                                       E4E5
                31
                                               51
                                       32 KO
                52
                                       M0 M1
                                               M2
                МЗ
                                       M4 M5
                                               61
                62
                                       63 64
                                                65
                PΟ
                                       7172
                                               73
                V0
                                       V1 V2
                Select sub-category, or <RETURN> for all: 72 <Return>
                                       console
                Select interface, or <RETURN> for all: C <Return>
                Enter time limit for export.72.console, or <RETURN> for
                permanent: 60 <Return>
                Enter additional activities to authorize? [y/N]: Y
                List of authorizable activities:
                                       genprint component
                generate
                export
                                       pin audit admin
                diagnostic
                                       misc
                                               command
                Select category: <a href="mailto:admin">admin</a> <a href="Return">Return</a>
                                       console
                Select interface, or <RETURN> for all: <Return>
                Enter time limit for admin, or <RETURN> for permanent:
                240 <Return>
                Enter additional activities to authorize? [y/N]: \underline{\mathbf{Y}}
                List of authorizable activities:
                generate
                                       genprint component
                                                             import
                                              audit admin
                export
                                       pin
                diagnostic
                                       misc
                Select category: <a href="misc">misc</a> <a href="Return">Return</a>
                                       console
                Select interface, or <RETURN> for all: c <Return>
```

```
Enter time limit for admin, or <RETURN> for permanent:
               Make activity persistent? [Y/N]: n <Return>
               Enter additional activities to authorize? [y/N]: n
               The following activities are pending authorization for
               LMK id 00:
               misc..console
               admin:240
               export.72.console:60
               First Officer
               Insert Card for Security Officer and enter the PIN: ****
               Second Officer
               Insert Card for Security Officer and enter the PIN: ****
               The following activities are authorized for LMK id 01:
               misc..console
               admin:240 (240 mins remaining)
               export.72.console (60 mins remaining)
               pin.clear
               Online-AUTH>
Example 7:
               This example authorizes an additional three activities via the command line.
(Key Block LMK)
               Online-AUTH> a exp.001.con:60 admin:240 misc..console
               Enter LMK id [0-1]: 01 <Return>
               Console authorizations will expire in 720 minutes (12
               hours).
               The following activities are pending authorization for
               LMK id 01:
               admin:240
               export.001.console:60
               misc..console:720
               First Officer:
               Insert Card for Security Officer and enter the PIN: ****
               Second Officer:
               Insert Card for Security Officer and enter the PIN: ****
               The following activities are authorized for LMK id 01:
               admin:240 (228 mins remaining)
               export.001.console:60 (60 mins remaining)
               export.001.host:persistent
               generate.000.console:60 (48 mins remaining)
               misc..console:720 (720 mins remaining)
               pin.clear.console:720 (712 mins remaining)
               pin.clear.host
               Online-AUTH>
```

## **Cancel Authorized Activity (C)**

 Variant ☑
 Key Block ☑

 Online ☑
 Offline ☑
 Secure ☑

 Authorization:
 Not required

Command: C

Function: To cancel one or more Authorized Activities.

Authorization: The HSM does not require any authorization to run this command.

Inputs: • LMK Identifier: 2 numeric digits.

Outputs: • Text messages as shown in examples.

Notes: 
• This command is only available when the console command CS (Configure

Security) setting "Enable multiple authorized activities [Y/N]" is set to "Y".

Syntax: **C** [<*Activity*>] [<*Activity*>] ...

Activity: <Category>[.<Sub-category>][.<Interface>][:<Timeout>]

Category = generate|component|genprint|import|export|pin|audit|admin|diag|

misc| command

Sub-category (for 'generate|import|export') = key name, e.g. TPK, MK-AC,

etc.

Sub-category (for 'pin') = mailer|clear

Interface = host|console

*Timeout* = value in minutes or 'p' for persistent

Names may be shortened but must remain unique.

When canceling an authorized activity which includes a timeout, the original

value of the timeout should be specified.

Note: When omitting the sub-category, but including the interface, there

should be two delimiters "." between them:

Example: export..host allows export of any (valid) key using a host

command.

Errors: • Invalid LMK identifier - no LMK loaded or entered identifier out of range.

• Invalid input.

Notes: • Use of this command will always cause an entry to be made in the Audit

Log.

### Example 1: (Variant or Key Block LMK)

This example cancels an existing activity via the menu.

Online-AUTH>  $\underline{\mathbf{C}}$  <Return> Enter LMK id [0-9]:  $\underline{\mathbf{00}}$  <Return> Cancel pin.mailer? [y/N]  $\underline{\mathbf{Y}}$  <Return> No activities are authorized for LMK id 00. Online>

Note: This example assumes that the activities in the Authorize Activity command Example 1 (above) are active.

## Example 2: (Variant or Key Block LMK)

This example cancels an existing activity via the command line.

Note: This example assumes that the activities in the Authorize Activity command Example 2 (above) are active.

## Example 3: (Variant LMK)

This example cancels an existing activity via the menu.

Online-AUTH>  $\underline{\mathbf{C}}$  <Return> Enter LMK id [0-4]:  $\underline{\mathbf{00}}$  <Return> Cancel admin:240 (194 mins remaining) ? [y/N]  $\underline{\mathbf{Y}}$  <Return> Cancel export.001.host? [y/N]  $\underline{\mathbf{N}}$  <Return> Cancel generate.000.console:60 (14 mins remaining)? [y/N]  $\underline{\mathbf{Y}}$  <Return> Cancel pin.mailer? [y/N]  $\underline{\mathbf{N}}$  <Return> The following activities are authorized for LMK id 00: export.001.host pin.mailer Online-AUTH>

Note: This example assumes that the activities in the Authorize Activity command Example 3 (above) are active.

## Example 4: (Variant LMK)

This example cancels an existing activity via the command line.

Online-AUTH> <u>C gene.000.c admin</u> <Return> Enter LMK id [0-9]: <u>00</u> <Return> The hollowing activities are authorized for LMK id 00. export.001.host pin.mailer Online-AUTH>

Note: This example assumes that the activities in the Authorize Activity command Example 4 (above) are active.

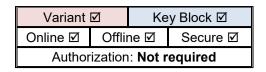
### Example 5: (Variant or Key Block LMK)

This example cancels an existing activity via the command line.

Online-AUTH> <u>C pin.clear</u> <Return> Enter LMK id [0-9]: <u>01</u> <Return> No activities are authorized for LMK id 01. Online>

Note: This example assumes that the activities in the Authorize Activity command Example 5 (above) are active.

## **View Authorized Activities (VA)**



Command: VA

Function: To view all active authorized activities.

Authorization: The HSM does not require any authorization to run this command.

Inputs: • LMK identifier: 2 numeric digits.

Outputs: • List of active authorized activities.

Errors: • Invalid LMK identifier - no LMK loaded or entered identifier out of range.

Example 1: (Multiple

This example applies when multiple authorized activities has been enabled..

authorized activities enabled)

Online-AUTH> VA <Return> Enter LMK id: 00 <Return>

The following activities are authorized for LMK id 00:

admin:240 (228 mins remaining) export.001.host:persistent

generate.000.console:60 (48 mins remaining)

Online-AUTH>

Note: This example assumes the activities in the Authorize Activity command Example 4 (above) were authorized 12 minutes ago.

Example 2: (Multiple authorized activities

This example applies when multiple authorized activities has not been

enabled..

Online-AUTH> VA <Return> disabled)

Enter LMK id  $\overline{[0-9]}$ : **0** <Return>

LMK id 00 is authorized.

Console authorization expires in 716 minute(s).

Online-AUTH>

Note: This example assumes that authorized state was enabled 4 minutes

### 8.2 Logging Commands

An Error Log and an Audit Log are provided, each with a command to display the log and a command to clear the log. There is also a command to enable the user to set their time zone, so that the correct time is displayed in audit log reports.

The Error log stores fault information for use by Thales support personnel. The error log is used to log unexpected software errors, hardware failures and alarm events. Whenever an error occurs, that error code is stored, along with the time, date and severity level. Additional errors that have the same error code cause the time and date of that code to be updated. In this way, each error type remains in the log (with the most recent time and date) and is not lost. The severity levels are:

- Informative (0) Something abnormal happened, but was not important.
- Recoverable (1) Something abnormal happened, but the unit recovered from it without rebooting or losing data.
- Major (2) Something abnormal happened, but the unit recovered from it but may have lost data/information due to restarting a process or re-initializing hardware. The unit may not function in a full capacity.
- Catastrophic (3) Something abnormal happened, and the unit had to reboot to recover.

Only catastrophic errors cause the HSM to reboot. New errors cause the Fault LED on the front panel to flash.

Whenever the HSM state is altered through power-up, key-lock changes or console commands, the Audit log is updated with the action and the time and date. The Audit log can also be configured to record execution of almost any console or host command. The Audit log records state changes until it is 100% full and for each subsequent state change the earliest (i.e. oldest) record in the log is deleted to make room for the new record. A number of host commands are provided which allow the host computer to extract and archive (print) audit records from the HSM.

Management of the Audit journal is performed from the console using the command 'AUDITOPTIONS', while 'AUDITLOG' is used to retrieve the log and 'CLEARAUDIT' to clear the log. The HSM must be put into the secure-authorized state in order to execute the 'AUDITOPTIONS' and 'CLEARAUDIT' console commands.

Note: Auditing host or console commands may impact HSM performance.

The payShield 10K provides the following console commands to support storage and retrieval of HSM settings:

| Command                          | Page |
|----------------------------------|------|
| Display the Error Log (ERRLOG)   | 146  |
| Clear the Error Log (CLEARERR)   | 148  |
| Display the Audit Log (AUDITLOG) | 149  |
| Clear the Audit Log (CLEARAUDIT) | 151  |
| Audit Options (AUDITOPTIONS)     | 152  |

### **Display the Error Log (ERRLOG)**

| Variant <b>☑</b>                   |           | Ke | ey Block ☑ |  |
|------------------------------------|-----------|----|------------|--|
| Online ☑                           | Offline ☑ |    | Secure ☑   |  |
| Authorization: <b>Not required</b> |           |    |            |  |

Command: **ERRLOG** 

Function: To display the entries in the error log.

Authorization: The HSM does not require any authorization to run this command.

Inputs: None.

Outputs: • A listing of the errors in the error log, or text message: "Error log is empty".

Errors: None.

Notes: In software versions up to v2.1, power supply errors are added to the error log only

when the HSM is restarted. From v2.2 onwards, power supply errors are logged as

soon as they are detected.

Example 1: In this example, there are no entries in the error log.

> Offline> ERRLOG <Return> Error log is empty

Offline>

Example 2: In this example, the Security setting "Allow Error light to be extinguished when viewing

Error Log?" is set to NO.

Offline> ERRLOG <Return> Error Log (3 entries)

1: May 01 09:35:00 ERROR (1): Invalid queue size (Severity: 2,

Code = 00000001, Sub-code = 00000002)

2: May 01 09:35:02 ERROR (1): Key3 cannot be specified without key2 (Severity: 0, Code = 00000004, Sub-code = 00000003)

3: May 06 13:55:00 ERROR: [Power Supply: FAILED (PSU 2 Failed) ] (Severity: 3, Code = 0x00000001, Sub-Code =

0x000000E)

Please copy this log to a text file and send it to your regional Thales E-Security Support center.

Offline>

## Example 3: In this example, the Security setting "Allow Error light to be extinguished when viewing Error Log?" is set to YES.

Example 4:

Entries in the HSM error log have a hash-based integrity check using HMAC. In this example the verification of integrity of the entry failed. A message indicates that an error happened during the verification process and the entry is shown as Unparsed.

### **Clear the Error Log (CLEARERR)**

| Variant ☑                   |           | Ke | y Block ☑ |
|-----------------------------|-----------|----|-----------|
| Online 🗷                    | Offline 🗷 |    | Secure ☑  |
| Authorization: Not required |           |    |           |

Command: CLEARERR

Function: To clear the entries in the error log.

Authorization: The HSM must be in the secure state to run this command.

Inputs: None.

Outputs: • A confirmation message.

Errors: None.

Example: Secure> CLEARERR <Return>

Error log Cleared

Secure>

### **Display the Audit Log (AUDITLOG)**

 Variant ☑
 Key Block ☑

 Online ☑
 Offline ☑
 Secure ☑

 Authorization:
 Not required

Command: AUDITLOG

Function: To display the entries in the audit log.

Authorization: The HSM does not require any authorization to run this command.

Inputs: None.

Outputs: • A listing of the entries in the audit log.

- For authorizations, the period of authorization of Console commands will be indicated by attaching text of the form ":123" (representing 123 minutes) to the identity of the authorized activity.
- The following text messages can be output:
  - Audit Log (in entries)
  - Continue displaying audit log entries? Yes/No/Continuous

Notes:

• Certain items are always recorded in the Audit Log, irrespective of the selections made using AUDITOPTIONS.

These are:

- Serial numbers of smartcards used to authenticate users at the HSM or to payShield Manager.
- Authorization of activities
- o Cancellation of authorization.
- Key and component entry at the Console or payShield Manager.

  When key and component entry are forcibly logged in this way, the log entry indicates successful completion of the action.

The user can, as in earlier versions of software, use AUDITOPTIONS to specify that the key and component entry commands are logged: this will normally result in 2 entries in the audit log – one resulting from the AUDITOPTIONS setting indicating that the command was initiated, and the forcible logging indicating the successful completion of the command. If the command does not complete successfully (e.g. because it was cancelled by the user) then there will be no forcible logging, but the entry indicating the command was initiated will still be there if the command was specified in AUDITOPTIONS.

The Audit Log is now displayed with the most recent entries shown first: up to software version 2.1 the Audit Log was displayed with oldest entries first.
 This change has been made because, with a maximum length of 50,000 records, it can take a long time to display the complete Audit Log because of the speed limitations of serial connections.

Errors: None.

Example 1: Offline> AUDITLOG <Return>

Audit log is empty

Offline>

### Example 2: Offline> AUDITLOG <Return>

Audit Log (10 entries)
Counter Time Date Command/Event

-----

0000000268 13:55:00 02/Jul/2013 Diagnostic self test failure: Power 0000000267 16:45:07 01/Jul/2013 Authorized activity admin..host was cancelled for LMK id 0 0000000266 16:45:05 01/Jul/2013 Authorized activity admin..console:123 was cancelled 0000000265 15:54:02 01/Jul/2013 Key I/O command BK executed 0000000264 15:35:55 01/Jul/2013 Activity component..console:123 was authorized for LMK id 00000000263 15:08:48 01/Jul/2013 Smartcard activated: 20025151 0000000262 15:08:48 01/Jul/2013 Smartcard activated: 20025132 0000000261 10:42:32 01/Jul/2013 Host command CA, response 00 0000000260 10:36:03 01/Jul/2013 Host command CA, response 69 0000000259 10:34:57 01/Jul/2013 System restarted 0000000258 10:32:48 01/Jul/2013 Keylock turned to Online 0000000257 10:32:21 01/Jul/2013 Console command CH 0000000256 09:01:56 01/Jul/2013 Diagnostic self tests passed.

Offline>

After 20 entries are displayed continuously, the following text is displayed:

Continue displaying audit log entries? [Y/N/C]:

### **Clear the Audit Log (CLEARAUDIT)**

Variant ☑
Key Block ☑

Online ☒
Offline ☒
Secure ☒

Authorization: Required<br/>Activity: audit.console

Command: CLEARAUDIT

Function: To clear the entries in the audit log.

Authorization: The HSM must be in the secure state to run this command. Additionally, the

HSM must be either in the Authorized State, or the activity **audit.console** must be authorized, using the Authorizing Officer cards of the Management

LMK.

Inputs: None.

Outputs: • One of the following text messages:

Audit Log ClearedAudit Log is empty

Errors: • Command only allowed from Secure-Authorized - the HSM is not in Secure

State, or the HSM is not authorized to perform this operation, or both.

Example 1: Secure-AUTH> CLEARAUDIT <Return>

Warning! The HSM's audit log contains entries that have

not yet been printed.

Please confirm that you wish to delete the entire audit

log. [Y/N]: Y <Return>
Audit Log Cleared

Secure-AUTH>

### **Audit Options (AUDITOPTIONS)**



Command: AUDITOPTIONS

Function: To configure the HSM's auditing functionality.

The HSM can be configured to monitor and record the following events:

- Execution of individual host command
- Execution of individual console command
- User interactions, including:
  - System restart (e.g. power cycle)
  - State transitions (i.e. Offline, Online, Secure)
  - LMK installation / erasure
  - Authorization activation/cancelling
- The running and result of automatic self tests.
- Error responses to Host commands
- Host connection failures resulting from deployment of Access Control Lists.

Authorization:

The HSM must be in the secure state to use this command to change the items to be audited. Additionally, the HSM must be either in the Authorized State, or the activity **audit.console** must be authorized, using the Authorizing Officer cards of the Management LMK.

The current list of items being audited can be viewed in online state.

Inputs:

- Changes to configuration:
- Audited console commands:
  - +CXX to enable auditing of console command XX
  - –CXX to disable auditing of console command XX

The "?" character can be used as a wildcard when specifying the commands.

- Audited host commands
  - +HXX to enable auditing of host command XX
  - –HXX to disable auditing of host command XX

The "?" character can be used as a wildcard when specifying the commands.

- Audit Error responses to Host Commands (Y/N)
- Audit user actions (Y/N)
- Audit counter value
- Audit Utilization Data Resets (Y/N)
- Audit Automatic Self testing (Y/N)
- Audit ACL connection failures (Y/N)

Outputs:

- Current & new configuration details:
- List of audited console commands
- List of audited host commands
- List of user actions
- Results of automatic self tests
- Audit counter value

Notes:

 Certain items are always recorded in the Audit Log, irrespective of the selections made using AUDITOPTIONS.

These are:

- Serial numbers of smartcards used to authenticate users at the HSM or to payShield Manager.
- Authorization of activities
- Cancellation of authorization.
- Key and component entry at the Console or payShield Manager. This relates to the following Console commands (or HSM equivalents):
  - BK Form a Key from Components
  - CV Generate a Card Verification Value
  - D Form a ZMK from Encrypted Components
  - DE Form a ZMK from Clear Components
  - FK Form Key from Components
  - IK Import a Key
  - IV Import a CVK or PVK
  - LK Load LMK
  - LO Move Old LMKs into Key Change Storage
  - PV Generate a Visa PIN Verification Value

When key and component entry are forcibly logged in this way, the log entry indicates successful completion of the action.

The user can, as in earlier versions of software, use AUDITOPTIONS to specify that the key and component entry commands are logged: this will normally result in 2 entries in the audit log – one resulting from the AUDITOPTIONS setting indicating that the command was initiated, and the forcible logging indicating the successful completion of the command. If the command does not complete successfully (e.g. because it was cancelled by the user) then there will be no forcible logging, but the entry indicating the command was initiated will still be there if the command was specified in AUDITOPTIONS.

- Audit Error Responses to Host Commands: this setting allows any
  relevant error responses to Host commands to be logged. In this context,
  "relevant" means error responses which may indicate situations that
  require investigation by the payShield 10K Administrators or Security
  Officers. The use of this setting will therefore not log non-00 error
  responses which are purely for information or which indicate "business as
  usual" (e.g. a customer entering an incorrect PIN at a terminal).
- Auditing items (such as heavily used Host commands) which result in a high rate of update to the Audit Log will impact negatively on performance of the HSM.
- After completing the AUDITOPTIONS command, a reboot of the HSM may be required in order to activate the new settings.

Errors:

- Command only allowed from Offline-Authorized the HSM is not in Offline (or Secure) State, or the HSM is not authorized to perform this operation, or both.
- Invalid Entry the value entered is invalid.
- Card not formatted to save/retrieve HSM settings Attempt with another card? [Y/N]

Secure-AUTH>auditoptions

```
Audit User Actions: YES
Audit Error Responses to Host Commands: YES
Audit utilization data resets: NO
Audit diagnostic self tests: NO
Audit ACL connection failures: NO
Audit Counter Value:
0000000223
List of Audited Console Commands:
List of Audited Host Commands:
Audit User Actions? [Y/N]: y
Audit Error Responses to Host Commands? [Y/N]: n
Audit Utilization Data Resets? [Y/N]: y
Audit Automatic Self Testing? [Y/N]: y
Audit ACL connection failures? [Y/N]: y
Current Audit Counter value is: 0000000223
Enter new value (decimal digits only) or <Return> for no
change:
Modify Audited Command List? [Y/N]: y
Enter command code (e.g. +CDE) or Q to Quit: +CDE
Enter command code (e.g. +CDE) or Q to Quit:
Enter command code (e.g. +CDE) or Q to Quit: q
Audit User Actions: YES
Audit Error Responses to Host Commands: NO
Audit utilization data resets: YES
Audit diagnostic self tests: YES
Audit ACL connection failures: YES
Audit Counter Value:
0000000223
List of Audited Console Commands:
List of Audited Host Commands:
Save Audit Settings to Smartcard? [Y/N]: n
```

Secure-AUTH>

Example:

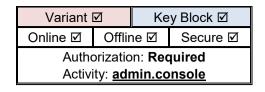
### 8.3 Time and Date Commands

The SETTIME command is used to set the system time and date used by the payShield 10K for the audit log entries. The user should use this command to adjust the time for the local time zone. The time and date can be queried using the GETTIME command.

The payShield 10K provides the following console commands to support storage and retrieval of HSM settings:

| Command                                | Page |
|--|------|
| Set the time (SETTIME)                 | 156  |
| Query the Time and Date (GETTIME)      | 157  |
| Set Time for Automatic Self-Tests (ST) | 158  |

### Set the time (SETTIME)



Command: SETTIME

Errors:

Function: To set the system time and date used by the HSM.

Authorization: The HSM must be in the secure state to run this command. Additionally, the

HSM must be either in the Authorized State, or the activity <u>admin.console</u> must be authorized, using the Authorizing Officer cards of the Management

LMK.

Inputs: • The time in hours and minutes.

• The date in year, month and day.

Outputs: • Text messages, as in the example below.

Command only allowed from Secure-Authorized - the HSM is not in

Secure State or the USM is not authorized to perform this apprection.

Secure State, or the HSM is not authorized to perform this operation, or

both.

Response invalid. Re-enter - an invalid value has been entered.

Example: Secure-AUTH> SETTIME <Return>

Enter hours [HH] (24 hour format): 10 <Return>

Enter minutes [MM]: 08 <Return>

Enter year [YYYY]  $(2\overline{00}9 \text{ or above})$ : 2014 <Return>

Enter month [MM]: 02 <Return>
Enter day [DD]: 12 <Return>

The system time  $\overline{has}$  been modified.

Secure-AUTH>

Setting the date or time back may prevent the payShield Manager from allowing a user to login. Care must be taken when changing the date back such that it is not earlier than the creation date/time of any of the smartcards that will be used to access the HSM.

### **Query the Time and Date (GETTIME)**

| Variant ☑                   |           | Ke | y Block ☑ |
|-----------------------------|-----------|----|-----------|
| Online ☑                    | Offline ☑ |    | Secure ☑  |
| Authorization: Not required |           |    |           |

Command: **GETTIME** 

Function: To query the system time and date.

Authorization: The HSM does not require any authorization to run this command.

Inputs: None.

Outputs: • The year, month and date.

• The time in hours, minutes and seconds.

Errors: None.

Example: Online> GETTIME <Return>

System date and time: Feb 12 10:08:19 2014

Online>

### **Set Time for Automatic Self-Tests (ST)**

| Variant <b>☑</b>            |           | Ke | y Block ☑ |
|-----------------------------|-----------|----|-----------|
| Online 🗷                    | Offline ☑ |    | Secure ☑  |
| Authorization: Not required |           |    |           |

Command: ST

Function: Reports the time of day when the daily automatic self-tests required for PCI

HSM compliance will be run, and allows this time to be changed.

Authorization: The HSM does not require any authorization to run this command.

Inputs: Time of day.

Outputs: None

Errors: None.

Notes: • The default time for running the diagnostics is 0900.

Example: Secure> ST <Return>

Self test run time is 09:00.

Change? [Y/N]: y <Return>

Enter hour [HH] (24 hour format): 13 <Return>

Enter minute [MM]: 55 <Return>

Self test run time changed to 13:55.

Secure>

### 8.4 Settings, Storage and Retrieval Commands

Commands are provided to save the payShield 10K's Alarm, Host and Security settings to a smartcard and to restore the settings to the HSM. Besides the dedicated command to Save HSM Settings to Smartcard, the following individual configuration commands have the option to save settings to smartcard:

- CL (Configure Alarms) to save the Alarm configuration.
- CH (Configure Host Port) to save the Host port configuration.
- CS (Configure Security) to save the Security configuration.
- AUDITOPTIONS (Audit Options) to save the Audit configuration.

The payShield 10K provides the following console commands to support storage and retrieval of HSM settings:

| Command                                     | Page |
|---|------|
| Save HSM Settings to a Smartcard (SS)       | 160  |
| Retrieve HSM Settings from a Smartcard (RS) | 161  |

### Save HSM Settings to a Smartcard (SS)

| Variant ☑ |           |  | Key Block<br>☑ |                          |
|-----------|-----------|--|----------------|--------------------------|
| Online 🗷  | Offline 🗷 |  | S              | ecure ☑                  |
|           |           |  |                | : Required<br>in.console |

Command: SS

Function: To save the Alarm, Host Port, Security, Audit, Command, and PIN Block settings to a

smartcard (RACCs are supported).

Authorization: The HSM must be in the secure state to run this command. Additionally, the HSM must

be either in the Authorized State, or the activity admin.console must be authorized,

using the Authorizing Officer cards of the Management LMK.

Outputs: • Confirmation messages that Alarm, Host, Security, Audit, Command, and PIN Block

settings are saved.

Errors: • Card not formatted to save/retrieve HSM settings.

Attempt with another card? [Y/N] - card is not formatted for storing HSM settings.

• Card not formatted. Attempt with another card? [Y/N] - card is not formatted.

• Command only allowed from Secure-Authorized - the HSM is not in Secure State, or

the HSM is not authorized to perform this operation, or both.

Example: Secure-AUTH> SS <Return>

Insert card and press ENTER: <Return>
ALARM settings saved to the smartcard.
HOST settings saved to the smartcard.
SECURITY settings saved to the smartcard.
AUDIT settings saved to the smartcard.
COMMAND settings saved to the smart card.
PIN BLOCK settings saved to the smart card.

Secure-AUTH>

## Retrieve HSM Settings from a Smartcard (RS)

Variant ☑
Key Block ☑

Online ☒
Offline ☒
Secure ☒

Authorization: Required Activity: admin.console

Command: RS

Function: To read the Alarm, Host Port, Security, Audit, Command, and PIN Block settings from

a smartcard. The user is then prompted to use these to overwrite the existing HSM settings. If the settings on the smartcard were saved using a configuration command

(CL, CH, CS and AUDITOPTIONS), then only those settings are overwritten.

Authorization: The HSM must be in the secure state to run this command. Additionally, the HSM

must be either in the Authorized State, or the activity **admin.console** must be

authorized, using the Authorizing Officer cards of the Management LMK.

Inputs: • Whether to overwrite each of the groups of saved settings.

Outputs: • The Alarm, Host, Security, Audit, Command, and PIN Block settings stored on the

smartcard are listed.

Errors: • Card not formatted to save/retrieve HSM settings.

Attempt with another card? [Y/N] - card is not formatted for storing HSM settings.

• Card not formatted. Attempt with another card? [Y/N] - card is not formatted.

• Command only allowed from Secure-Authorized - the HSM is not in Secure State, or

the HSM is not authorized to perform this operation, or both.

```
Secure-AUTH> RS <Return>
Example:
               Insert card and press ENTER: <Return>
               Temperature Alarm: ON
               Motion Alarm: HIGH
               Self Test Run Time: 09:00
               Overwrite alarm settings with the settings above? [Y/N]: Y
               ALARM settings retrieved from smartcard
               Message header length: 4
               Protocol: ETHERNET
               Character format: ASCII
               UDP active: YES
               TCP active: YES
               TLS active: YES
               Number of TCP connections: 1
               Well-Known-Port: 1500
               Well-Known-TLS-Port: 2500
               Number of host interfaces: 1
               Overwrite host settings with the settings above? [Y/N]: n
               <Return>
               PIN length: 04
               Old encrypted PIN length: 05
               Echo: OFF
               Atalla ZMK variant support: OFF
               Transaction key support: AUSTRALIAN
               User storage key length: SINGLE
               Select clear PINs: NO
               Enable ZMK translate command: NO
               Enable X9.17 for import: YES
               Enable X9.17 for export: YES
               Solicitation batch size: 1024
               Single-DES: ENABLED
               Prevent single-DES keys from masquerading as double or triple-
               length keys: NO
               ZMK length: DOUBLE
               Decimalization tables: PLAINTEXT
               Decimalization table checks enabled: YES
               PIN encryption algorithm: A
               Authorized state required when importing DES key under RSA key:
               Minimum HMAC length in bytes: 10
               Enable PKCS#11 import and export for HMAC keys: NO
               Enable ANSI X9.17 import and export for HMAC keys: NO
               Enable ZEK/TEK encryption of ASCII data or Binary data or None:
               BINARY
               Restrict key check values to 6 hex chars : YES
               Enable multiple authorized activities: YES
               Enable variable length PIN offset: NO
               Enable weak PIN checking: NO
               Enable PIN block format 34 as output format for PIN
               translations to ZPK: NO
               Enable PIN block account number translations: NO
               Default LMK identifier: 00
               Management LMK identifier: 00
               Use HSM clock for date/time validation: YES
               Additional padding to disguise key length: NO
               Key export and import in trusted format only: NO
               Protect MULTOS cipher data checksums: YES
```

```
Enforce Atalla variant match to Thales key type: NO
Card/password authorization: C
Enable use of Tokens in PIN Translation: NO
Enable use of Tokens in PIN Verification: NO
Restrict PIN block usage for PCI Compliance: NO
Enforce key type separation for PCI Compliance: NO
Enforce Authorization Time Limit: YES
Overwrite security settings with the settings above? [Y/N]: Y
<Return>
SECURITY settings retrieved from smartcard.
User Action: ENABLED
Audit Counter: 00000183
24 Audited Mgmt commands
0 Audited Host commands
Audit Host Errors: DISABLED
O Audited Console commands
Overwrite auditlog settings with the settings above? [Y/N]: \underline{\mathbf{n}}
<Return>
0 Blocked Host commands
O Blocked Console commands
Overwrite command settings with the settings above? [Y/N]: n
<Return>
Pin Block Format 01: ENABLED
Pin Block Format 02: ENABLED
Pin Block Format 03: ENABLED
Pin Block Format 04: ENABLED
Pin Block Format 05: ENABLED
Pin Block Format 34: ENABLED
Pin Block Format 35: ENABLED
Pin Block Format 41: ENABLED
Pin Block Format 42: ENABLED
Pin Block Format 46: ENABLED
Pin Block Format 47: ENABLED
Pin Block Format 48: ENABLED
Overwrite pin block settings with the settings above? [Y/N]: n
<Return>
```

Secure-AUTH>

### 8.5 Key Management Commands

The payShield 10K provides the following host commands to support generic key management operations:

| Command   | Page |
|---|------|
| Generate Key Component (GC)                         | 165  |
| Generate Key and Write Components to Smartcard (GS) | 167  |
| Encrypt Clear Component (EC)                        | 171  |
| Form Key from Components (FK)                       | 174  |
| Generate Key (KG)                                   | 181  |
| Import Key (IK)                                     | 185  |
| Export Key (KE)                                     | 189  |
| Generate a Check Value (CK)                         | 193  |
| Set KMC Sequence Number (A6)                        | 195  |
| Convert (KEK) ZMK into a KEKr or KWK (EA)           | 166  |

### **Generate Key Component (GC)**

Variant ☑
Key Block ☑

Online ☑
Offline ☑
Secure ☑

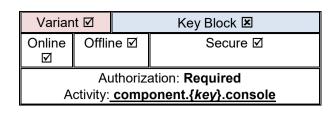
Authorization: Required

Activity: component.{key}.console

Command: GC

| Function:      | To generate a key component and display it in plain and encrypted forms.   |  |  |  |
|----------------|--|--|--|--|
|                | Variant LMK  | Key Block LMK  |  |  |
| Authorization: | The HSM must be in the Authorized State, or the activity <a href="mailto:component.{key}.console">component.{key}.console</a> must be authorized, where 'key' is the key type code of the key component being generated.       | The HSM must be in the Authorized State, or the activity <b>component.{key}.console</b> must be authorized, where 'key' is the key usage code of the key component being generated.  |  |  |
| Inputs:        | <ul> <li>LMK Identifier: 00-99.</li> <li>Key Length: 1 (single), 2 (double), 3 (triple).</li> <li>Key Type: See the Key Type Table in Chapter 7 of the payShield 10K Host Programmer's Manual.</li> <li>Key Scheme:</li> </ul> | <ul> <li>LMK Identifier: 00-99.</li> <li>Key Algorithm (if AES LMK): 3DES or AES</li> <li>Key Length: Single/Double/Triple length DES key or (if AES LMK) 128/192/256-bit AES key.</li> <li>Key Scheme:</li> <li>Key Usage: See the Key Usage Table in Chapter 8 of the payShield 10K Host Programmer's Manual.</li> <li>Mode of Use: See the Mode of Use Table in Chapter 8 of the payShield 10K Host Programmer's Manual.</li> <li>Component Number: 1-9.</li> <li>Exportability: See the Exportability Table in Chapter 8 of the 10K Host Programmer's Manual.</li> <li>Optional Block data.</li> </ul> |  |  |
| Outputs:       | <ul> <li>Clear text key component.</li> <li>Key component encrypted under<br/>an appropriate variant of the<br/>selected LMK.</li> <li>Component check value.</li> </ul>   | <ul> <li>Clear text key component.</li> <li>Key Block containing the component encrypted under the selected LMK.</li> <li>Component check value.</li> </ul>  |  |  |

### Convert (KEK) ZMK into a KEKr or KWKs (EA)



Command: EA

Function: To move a (KEK)ZMK from encryption under LMK Pair 4 – 5 to encryption under LMK Pair 4 – 5

variant 3 or 4.

Notes: This command is used to support the functionality provided for the Australian AS2805 standards.

The payShield must be in Authorized State.

This command supports Variant LMKs only.

Input: KEK (ZMK) encrypted under LMK pair 4 – 5: 32 Hex or 1 Alpha + 32 Hex or 1 Alpha + 48 Hex.

Key Check Value: 6 Hex

KEK type (R/S): KEKr or KEKs

Key scheme: Key scheme for encrypting key under LMK.

Output: KEKr or KEKs.

Errors: NOT AUTHORISED – Self explanatory.

KEY PARITY ERROR - The KEK (ZMK) does not have odd parity.

KEY CHECK VALUE FAILURE - The Key Check Value does not match the key.

MASTER KEY PARITY ERROR - The contents of LMK storage have been corrupted or erased. Do

not continue - inform the Security Department.

#### Example:

Online-AUTH> EA <Return>

Enter ZMK: U AAAA AAAA AAAA BBBB BBBB BBBB BBBB <a href="Return">Return</a>

Enter Key check value: XXXXXX < Return>

Enter KEK type (R/S): R <Return>

Key Scheme: <u>U</u> <Return>

KEKr: U CCCC CCCC CCCC DDDD DDDD DDDD DDDD

Online-AUTH>

## Generate Key and Write Components to Smartcard (GS)

Variant
✓

Online
✓

Offline
✓

Secure
✓

Authorization:
Required

Activity:

component.{key}.console

Command: GS

Function: Generates a key in 2 to 3 component and write the components to

smartcards.

#### Variant LMK

The HSM must be in the Authorized State, or the activity

component.{key}.console must be authorized, where 'key' is the key type code of the key being generated.

Inputs:

Authorization:

- LMK Identifier: 00-99.
- Key Length: 1 (single), 2 (double), 3 (triple).
- Key Type: See the Key Type Table in the Host Programmer's Manual.
- Key Scheme.
- Number of components: 2-3.
- Smartcard PINs. PINs must be entered within 60 seconds of being requested.

### Key Block LMK

The HSM must be in the Authorized State, or the activity

component.{key}.console must be authorized, where 'key' is the key usage code of the key being generated.

- LMK Identifier: 00-99.
- Key Algorithm (if AES LMK): 3DES or AES
- Key Length: Single/Double/Triple length DES key or (if AES LMK) 128/192/256-bit AES key.
- Key Scheme.
- Number of components: 2-3.
- Key Usage: See the Key Usage Table in the Host Programmer's Manual.
- Mode of Use: See the Mode of Use Table in the Host Programmer's Manual.
- Key Version Number: 00-99.
- Exportability: See the Exportability Table in the Host Programmer's Manual.
- Optional Block data.
- Smartcard PINs. PINs must be entered within 60 seconds of being requested.

Outputs:

- Key encrypted under an appropriate variant of the selected LMK.
- Key check value.

- Key Block containing the key encrypted under the selected LMK.
- Key check value.

Errors:

- Invalid LMK identifier no LMK loaded or entered identifier out of range.
- Invalid PIN; re-enter a PIN of less than 4 or greater than 8 is entered.
- Smartcard error; command/return: 0003 invalid PIN is entered.
- Warning card not blank. Proceed? [Y/N] the smartcard entered is not blank.
- Overwrite key component? [Y/N] the smartcard already contains a key component. It can be overwritten if desired.
- Device write failed the component could not be verified.
- Invalid key scheme for key length the Key scheme is inappropriate for Key length.

- Invalid key type; re-enter the key type is invalid. See the Key Type Table in the *Host Programmer's Manual*.
- Invalid key scheme an invalid key scheme is entered.
- Invalid entry an invalid number of components has been entered.
- Not an LMK card card is not formatted for LMK or key storage.
- Card not formatted card is not formatted.
- Command only allowed from Authorized the HSM is not authorized to perform this operation.
- Internal failure 12: function aborted the contents of LMK storage have been corrupted or erased. Do not continue. Inform the Security Department.
- Various key block field errors the value entered is invalid, or incompatible with previously entered values.

## Example 1: (Variant LMK)

This example writes two double length DES key components to two smartcards, and encrypts the formed key.

```
Online-AUTH> GS <Return>
Enter LMK id: 00 <Return>
Enter key length [1,2,3]: 1 <Return>
Enter key type: 001 <Return>
Enter key scheme: 0 <Return>
Enter number of components [2-3]: 2 <Return>
Insert card 1 and enter PIN: ******* <Return>
Make additional copies? [Y/N]: N <Return>
Insert card 2 and enter PIN: ******* <Return>
Make additional copies? [Y/N]: N <Return>
Encrypted key: YYYY YYYY YYYY YYYY
Key check value: ZZZZZZ
Online-AUTH>
```

```
Example 2:
                This example generates and writes two double length 3DES key
(3DES Key Block
                components to two smartcards, and encrypts the formed key.
LMK)
                Online-AUTH> GS <Return>
                Enter LMK id: 01 <Return>
                Enter key length [1,2,3]: 2 <Return>
                Enter key scheme: S <Return>
                Enter number of components [2-3]: 2 <Return>
                Enter key usage: P0 <Return>
                Enter mode of use: N <Return>
                Enter key version number: 00 <Return>
                Enter exportability: E <Return>
                Enter optional blocks? [Y/N]: Y <Return>
                Enter optional block identifier: 00 <Return>
                Enter optional block data: L <Return>
                Enter more optional blocks? [Y/N]: N <Return>
                Insert card 1 and enter PIN: ****** <Return>
                Make additional copies? [Y/N]: N <Return>
                Insert card 2 and enter PIN: ******* <Return>
                Make additional copies? [Y/N]: N <Return>
                Encrypted key: S YYYYYYYY.....YYYYYY
                Key check value: ZZZZZZ
                Online-AUTH>
Example 3:
                This example generates and writes two double length 3DES key
(AES Key Block
                components to two smartcards, and encrypts the formed key.
LMK)
                Online-AUTH> GS <Return>
                Enter LMK id: 02 <Return>
                Enter algorithm [3DES/AES]: 3 <Return>
                Enter key length [1,2,3]: 2 <Return>
                Enter key scheme: S <Return>
                Enter number of components [2-3]: 2 <Return>
                Enter key usage: PO <Return>
                Enter mode of use: N <Return>
                Enter key version number: 00 <Return>
                Enter exportability: E <Return>
                Enter optional blocks? [Y/N]: \underline{\mathbf{Y}} <Return>
                Enter optional block identifier: 00 <Return>
                Enter optional block data: L <Return>
                Enter more optional blocks? [Y/N]: \underline{\mathbf{N}} <Return>
                Insert card 1 and enter PIN: ****** <Return>
                Make additional copies? [Y/N]: N < Return>
                Insert card 2 and enter PIN: ******* <Return>
                Make additional copies? [Y/N]: N <Return>
                Encrypted key: S YYYYYYYY......YYYYYY
                Key check value: ZZZZZZ
                Online-AUTH>
Example 4:
                This example generates and writes two128-bit AES key components to two
(AES Key Block
                smartcards, and encrypts the formed key.
LMK)
                Online-AUTH> GS <Return>
                Enter LMK id: 02 <Return>
                Enter algorithm [3DES/AES]: A <Return>
                Enter key length [128,192,256]: 128 < Return >
                Enter key scheme: S <Return>
                Enter number of components [2-3]: 2 <Return>
                Enter key usage: P0 <Return>
                Enter mode of use: N <Return>
```

Enter key version number: 00 <Return>

### payShield 10K Console Guide

### **Encrypt Clear Component (EC)**

Variant ☑
Key Block ☑

Online ☑
Offline ☑
Secure ☑

Authorization: Required<br/>Activity:<br/>component.{key}.console

Command: EC

Function: To encrypt a clear text component and display the result at the console.

If the component does not have odd parity, odd parity will be forced before

encryption by the selected LMK.

|                | encryption by the selected LMK.   |  |  |  |  |  |
|----------------|---|--|--|--|--|--|
|                | Variant LMK   | Key Block LMK  |  |  |  |  |
| Authorization: | The HSM must be in the Authorized State, or the activity <b>component.{key}.console</b> must be authorized, where 'key' is the key type code of the component being encrypted.            | The HSM must be in the Authorized State, or the activity <b>component.{key}.console</b> must be authorized, where 'key' is the key usage code of the component being encrypted.  |  |  |  |  |
| Inputs:        | <ul> <li>LMK Identifier: 00-99.</li> <li>Key Type: See the Key Type Table in the Host Programmer's Manual.</li> <li>Key Scheme.</li> <li>Clear Component: 16/32/48 hex digits.</li> </ul> | <ul> <li>LMK Identifier: 00-99.</li> <li>Component Algorithm (if AES LMK): 3DES or AES</li> <li>Component Length: Single/Double/Triple length DES key or (if AES LMK) 128/192/256-bit AES key.</li> <li>Key Scheme.</li> <li>Key Usage: See the Key Usage Table in the Host Programmer's Manual.</li> <li>Mode of Use: See the Mode of Use Table in the Host Programmer's Manual.</li> <li>Component Number: 1-9.</li> <li>Exportability: See the Exportability Table in the Host Programmer's Manual.</li> <li>Optional Block data.</li> <li>Clear Component: 16/32/48 hex digits.</li> </ul> |  |  |  |  |
| Outputs:       | <ul> <li>Component encrypted under an appropriate variant of the selected LMK.</li> <li>Component check value.</li> </ul>   | <ul> <li>Key Block containing the component encrypted under the selected LMK.</li> <li>Component check value.</li> </ul>   |  |  |  |  |

Errors:

- Invalid LMK identifier no LMK loaded or entered identifier out of range.
- Data invalid; please re-enter the input data does not contain 16 or 32 or 48 hexadecimal characters. Re-enter the correct number of hexadecimal characters.
- Invalid key type; re-enter the key type is invalid. See the Key Type Table in the Host Programmer's Manual.
- Invalid key scheme an invalid key scheme is entered.
- Command only allowed from Authorized the HSM is not authorized to perform this operation.

- Internal failure 12: function aborted the contents of LMK storage have been corrupted or erased. Do not continue. Inform the Security Department.
- Various key block field errors the value entered is invalid, or incompatible with previously entered values.

### Example 1: (Variant LMK)

### This example encrypts a plaintext double length DES key component.

### Example 2: (3DES Key Block LMK)

### This example encrypts a plaintext double length DES key component.

```
Online-AUTH> EC <Return>
Enter LMK id: 01 <Return>
Enter component length [1,2,3]: 2 <Return>
Enter key scheme: S <Return>
Enter key usage: PO <Return>
Enter mode of use: N <Return>
Enter component number [1-9]: 2 <Return>
Enter exportability: E < Return >
Enter optional blocks? [Y/N]: Y <Return>
Enter optional block identifier: 00 <Return>
Enter optional block data: L <Return>
Enter more optional blocks? [Y/N]: N <Return>
Enter component: XXXX XXXX XXXX XXXX XXXX XXXX XXXX
Encrypted component: S YYYYYYYY.....YYYYYY
Key check value: ZZZZZZ
Online-AUTH>
```

### Example 3: (AES Key Block LMK)

### This example encrypts a plaintext double length DES key component.

```
Online-AUTH> EC <Return>
Enter LMK id: 02 <Return>
Enter algorithm [3DES/AES]: 3 <Return>
Enter component length [1,2,\overline{3}]: 2 < Return >
Enter key scheme: S <Return>
Enter key usage: DO <Return>
Enter mode of use: N <Return>
Enter component number [1-9]: 2 <Return>
Enter exportability: E < Return
Enter optional blocks? [Y/N]: Y <Return>
Enter optional block identifier: 00 <Return>
Enter optional block data: L <Return>
Enter more optional blocks? [Y/N]: N <Return>
Enter component: XXXX XXXX XXXX XXXX XXXX XXXX XXXX
Encrypted component: S YYYYYYYY......YYYYYY
Key check value: ZZZZZZ
Online-AUTH>
```

### Example 4: (AES Key Block LMK)

### This example encrypts a plaintext 128-bit AES key component.

```
Online-AUTH> EC <Return>
Enter LMK id: 02 <Return>
Enter algorithm [3DES/AES]: A <Return>
Enter component length [128,192,256]: 128 <Return>
Enter key scheme: S <Return>
Enter key usage: KO <Return>
Enter mode of use: N <Return>
Enter component number [1-9]: 2 <Return>
Enter exportability: E <Return>
Enter optional blocks? [Y/N]: Y <Return>
Enter optional block identifier: 00 <Return>
Enter optional block data: L <Return>
Enter more optional blocks? [Y/N]: N <Return>
Enter component: XXXX XXXX XXXX XXXX XXXX XXXX XXXX
Encrypted component: S YYYYYYYY.....YYYYYY
Key check value: ZZZZZZ
Online-AUTH>
```

### Form Key from Components (FK)

Key Block ☑ Variant ☑ Online ☑ Offline ☑ Secure ☑ Authorization: Required Activity: component.{key}.console

Command:

FK

Function:

To build a key from components. If clear components are used, they will not be checked for parity, but odd parity will be forced on the final key before encryption under the selected LMK.

Variant LMK Key Block LMK The HSM must be in the Authorization: The HSM must be in the Authorized Authorized State, or the activity State, or the activity component.{key}.console component.{key}.console must be must be authorized, where 'key' is authorized, where 'key' is the key usage code of the key being formed. the key type code of the key being formed. Inputs: • LMK Identifier: 00-99. • LMK Identifier: 00-99. • Key Length: 1 (single), 2 (double), • Key Algorithm (if AES LMK): 3DES or 3 (triple). • Key Type: See the Key Type • Key Length: Single/Double/Triple Table in the Host Programmer's length DES key or (if AES LMK) 128/192/256-bit AES key. • Key Scheme. Must be U, T, or Key Scheme. None/Z. • Component Type (for AES keys): X • Component Type: X (xor), H (xor), E (encrypted), S (smartcard), (half), E (encrypted), S • Component Type (for DES keys): X (smartcard), T (third). (xor), E (encrypted), S (smartcard), H Number of Components: 1-9 if the (half), T (third). security setting "AU Components" • Number of Components: 1-9 if the has been set to "NO", otherwise security setting "Enforce Multiple Key 2-9. Components" has been set to "NO", • Clear Components: 16/32/48 hex otherwise 2-9. diaits. • Key Usage: See the Key Usage Table the Host Programmer's Manual. • Mode of Use: See the Mode of Use Table in the Host Programmer's Manual. • Key Version Number: 00-99. • Exportability: See the Exportability Table in the Host Programmer's Manual. Optional Block data. • Clear Components: 16/32/48 hex digits. Outputs: Key encrypted under an Key Block containing the component appropriate variant of the selected encrypted under the selected LMK. LMK. Key Check Value.

Key Check Value.

Notes:

- PINs must be entered within 60 seconds of being requested.
- When using key components encrypted by a Key Block LMK, the FK command ignores the "Component Number" field stored within each component key block.

#### Errors:

- Invalid LMK identifier no LMK loaded or entered identifier out of range.
- Incompatible header values the field values are incompatible between components.
- Incompatible key status optional blocks there is a mismatch between the values contained in one or more key status optional blocks.
- Command only allowed from Authorized the HSM is not authorized to perform this operation.
- Invalid key scheme an invalid key scheme is entered.
- Invalid key type; re-enter the key type is invalid. See the Key Type Table in the *Host Programmer's Manual*.
- Key all zero the key is invalid.
- Invalid entry an invalid number of components has been entered.
- Data invalid; please re-enter the amount of input data is incorrect. Reenter the correct number of hexadecimal characters.
- Invalid PIN; re-enter a PIN of less than 4 or greater than 8 is entered.
- Smartcard error; command/return: 0003 invalid PIN is entered.
- No component card no key component on the provided smartcard.
- Not a LMK card card is not formatted for LMK or key storage.
- Card not formatted card is not formatted.
- Internal failure 12: function aborted the contents of LMK storage have been corrupted or erased. Do not continue. Inform the Security Department.
- Various key block field errors the value entered is invalid, or incompatible with previously entered values.

#### Notes:

- Component type H is not permitted for Triple DES keys.
- Use of this command will always create an entry in the Audit Log.

### Example 1: (Variant LMK)

#### This example forms a key from plaintext component.

```
Online-AUTH> FK <Return>
Enter LMK id: 00 <Return>
Enter key length[1,2,3]: 2 <Return>
Enter key type: 002 <Return>
Enter key scheme: U <Return>
Component type [X,H,E,S,T]: X <Return>
Enter number of components [1-9]: 2 <Return>
Enter component 1: **** **** **** **** ****
**** <Return>
Component 1 check value: XXXXXX
Continue? [Y/N]: y <Return>
Enter component 2: *** *** *** *** *** ***
**** <Return>
Component 2 check value: XXXXXX
Continue? [Y/N]: y <Return>
Encrypted key: U YYYY YYYY YYYY YYYY YYYY YYYY YYYY
Key check value: ZZZZZZ
Online-AUTH>
This example forms a key from components on a smartcard.
```

## Example 2: (Variant LMK)

```
Online-AUTH> <u>FK</u> <Return>
Enter LMK id: <u>00</u> <Return>
Enter key length[1,2,3]: <u>2</u> <Return>
Enter key type: <u>002</u> <Return>
Enter key scheme: <u>U</u> <Return>
Component type [X,H,E,S,T]: <u>S</u> <Return>
```

```
Enter number of components (1-9): 2 <Return>
                Insert card 1 and enter PIN: ****** <Return>
                Component 1 check value: XXXXXX
                Continue? [Y/N]: y <Return>
                Insert card 2 and enter PIN: ****** <Return>
                Component 2 check value: XXXXXX
                Continue? [Y/N]: y <Return>
                Encrypted key: U YYYY YYYY YYYY YYYY YYYY YYYY YYYY
                Key check value: ZZZZZZ
                Online-AUTH>
Example 3:
                This example forms a key from encrypted components.
(Variant LMK)
                Online-AUTH> FK <Return>
                Enter LMK id: 00 <Return>
                Enter key length[1,2,3]: 2 <Return>
                Enter key type: \underline{002} <Return> Enter key scheme: \underline{\underline{U}} <Return>
                Component type [X,H,E,S,T]: E <Return>
                Enter number of components (\overline{1}-9): 2 <Return>
                Enter component 1: U XXXX XXXX XXXX XXXX XXXX XXXX
                xxxx <Return>
                Component 1 check value: XXXXXX
                Continue? [Y/N]: y <Return>
                Enter component 2: U XXXX XXXX XXXX XXXX XXXX XXXX
                xxxx <Return>
                Component 2 check value: XXXXXX
                Continue? [Y/N]: y <Return>
                Encrypted key: U YYYY YYYY YYYY YYYY YYYY YYYY YYYY
                Key check value: ZZZZZZ
                Online-AUTH>
```

# Example 4: The security settings require that multiple components are used to form keys, (Variant LMK) but the user attempts to form a key from one component.

Online-AUTH> <u>FK</u> <Return>
Enter LMK id: <u>00</u> <Return>
Enter key length[1,2,3]: <u>2</u> <Return>
Enter key type: <u>002</u> <Return>
Enter key scheme: <u>U</u> <Return>
Component type [X,H,E,S,T]: <u>E</u> <Return>
Enter number of components (2-9): <u>1</u> <Return>
Invalid Entry

Enter number of components (2-9): 2 <Return>

Component 1 check value: XXXXXX Continue? [Y/N]: **Y** <Return>

Enter component 2:  $\underline{\textbf{U}}$  **XXXX XXXX XXXX** 

Component 2 check value: XXXXXX Continue? [Y/N]: **Y** <Return>

Encrypted key: U YYYY YYYY YYYY YYYY YYYY YYYY YYYY

Key check value: ZZZZZZ

Online-AUTH>

```
Example 5:
                This example forms a single length DES key from plaintext components.
(3DES Key Block
LMK)
                Online-AUTH> FK <Return>
                Enter LMK id: 01 <Return>
                Enter key length [1,2,3]: 1 <Return>
                Enter key scheme: S <Return>
                Component type [X,H,E,S,T]: X <Return>
                Enter number of components [1-9]: 2 <Return>
                Enter key usage: PO <Return>
                Enter mode of use: N <Return>
                Enter key version number: 99 <Return>
                Enter exportability: E <Return>
                Enter optional blocks? [Y/N]: N <Return>
                Enter component 1: **** **** **** <Return>
                Component 1 check value: XXXXXX
                Continue? [Y/N]: y <Return>
                Enter component 2: **** **** **** <Return>
                Component 2 check value: XXXXXX
                Continue? [Y/N]: <u>y</u> <Return>
                Encrypted key: S YYYYYYYY.....YYYYYY
                Key check value: ZZZZZZ
                Online-AUTH>
Example 6:
                This example forms a double length 3DES key from components on a
(3DES Key Block
                smartcard.
LMK)
                Online-AUTH> FK <Return>
                Enter LMK id: 01 <Return>
                Enter Key Length[1,2,3]: 2 <Return>
                Enter key scheme: <u>$</u> <Return>
                Component type [X, \overline{H}, E, S, T]: S <Return>
                Enter number of components (1-9): \underline{2} <Return>
                Insert card 1 and enter PIN: ******* <Return>
                Component 1 check value: XXXXXX
                Continue? [Y/N]: y <Return>
                Insert card 2 and enter PIN: ****** <Return>
                Component 2 check value: XXXXXX
                Continue? [Y/N]: y <Return>
                Encrypted key: S YYYYYYYY......YYYYYY
                Key check value: ZZZZZZ
                Online-AUTH>
Example 7:
                This example forms a double length 3DES key from plaintext components.
(AES Key Block
                Online-AUTH> FK <Return>
LMK)
                Enter LMK id: 02 <Return>
                Enter algorithm [3DES/AES]: 3 <Return>
                Enter key length [1,2,3]: 2 <Return>
                Enter key scheme: S <Return>
                Component type [X,H,E,S,T]: \underline{\mathbf{X}} <Return>
                Enter number of components [\overline{1}-9]: 2 <Return>
                Enter key usage: P0 <Return>
                Enter mode of use: N <Return>
                Enter key version number: 99 <Return>
                Enter exportability: E <Return>
```

```
Enter optional blocks? [Y/N]: N <Return>
               Enter component 1: **** **** **** **** ****
                **** <Return>
               Component 1 check value: XXXXXX
               Continue? [Y/N]: y <Return>
               Enter component 2: **** **** **** **** ****
                **** <Return>
               Component 2 check value: XXXXXX
               Continue? [Y/N]: y <Return>
               Encrypted key: S YYYYYYYY.....YYYYYY
               Key check value: ZZZZZZ
               Online-AUTH>
Example 8:
               This example forms a 128-bit AES key from components on a smartcard.
(AES Key Block
               Online-AUTH> FK <Return>
LMK)
               Enter LMK id: 02 <Return>
               Enter algorithm [3DES/AES]: A <Return>
               Enter key length [128,192,256]: 128 < Return >
               Enter key scheme: S <Return>
               Component type [X, \overline{E}, S]: S <Return>
               Enter number of components [1-9]: 2 <Return>
               Enter key version number: 00 <Return>
               Enter optional blocks? [Y/N]: N <Return>
               Insert card 1 and enter PIN: ****** <Return>
               Component 1 check value: XXXXXX
               Continue? [Y/N]: y <Return>
               Insert card 2 and enter PIN: ****** <Return>
               Component 2 check value: XXXXXX
               Continue? [Y/N]: y <Return>
               Encrypted key: S YYYYYYYY.....YYYYYY
               Key check value: ZZZZZZ
               Online-AUTH>
Example 8:
               This example forms a 128-bit AES key from encrypted components.
(AES Key Block
               Online-AUTH> FK <Return>
LMK)
               Enter LMK id: 02 <Return>
               Enter algorithm [3DES/AES]: \underline{\mathbf{A}} <Return>
               Enter key length [128,192,256]: 128 < Return >
               Enter key scheme: S <Return>
               Component type [X,E,S]: E <Return>
               Enter number of components [1-9]: 3 <Return>
               Enter key version number: 00 <Return>
               Enter optional blocks? [Y/N]: Y <Return>
               Enter optional block identifier: 03 <Return>
               Enter optional block data: 2005:12:21:00 <Return>
               Enter more optional blocks? [Y/N]: Y <Return>
               Enter optional block identifier: 04 <Return>
               Enter optional block data: 2007:12:21:00 <Return>
               Enter more optional blocks? [Y/N]: N <Return>
               Enter component 1: S XXXXXXXX <Return>
               Component 1 check value: XXXXXX
               Continue? [Y/N]: y <Return>
```

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Enter component 2: S XXXXXXXX <Return>

Component 2 check value: XXXXXX
Continue? [Y/N]: y <Return>

Enter component 3: S XXXXXXXX.....XXXXXX <Return>

Component 3 check value: XXXXXX
Continue? [Y/N]: y <Return>

Encrypted key: S YYYYYYYY.....YYYYYY

Key check value: ZZZZZZ

Online-AUTH>

### **Generate Key (KG)**

| Variant ☑   |              |        | Key Block ☑ |                                     |
|-------------|--------------|--------|-------------|-------------------------------------|
|             | Online ☑     | Offlir | ne ☑        | Secure ☑                            |
| Variant LMK | Activity: ge | nerate |             | by KTT(G&E)<br>console and<br>isole |
| Key Block   |              |        | •           | o non-KB.<br>console                |

KG Command:

Function: To generate a random key and return it encrypted under the LMK and

optionally under a ZMK (for transmission to another party).

Authorization:

This command examines the within the Key Type Table to determine the authorization requirement. If the flag is 'A', the HSM must either be in the Authorized State, or the activity generate.{key}.console must be authorized, where 'key' is the key type code of the key being generated.

Variant LMK

If the generated key is required to be exported under the ZMK, this command also examines the 'Export' flag of the given key type is 'A', the HSM must either be in the Authorized State, or the activity export.{key}.console must be authorized, where 'key' is the key type code of the key being exported. Key Block LMK

The authorization requirement for this <mark>'Generate' flag of the given key type</mark> command depends solely on the type of export being requested:

| Exported key scheme            | Authorization |
|--------------------------------|---------------|
| No export                      | None          |
| 'S' (Thales Key                | None          |
| Block)                         |               |
| 'R' (TR-31 Key Block)          | None          |
| 'U', 'T' (Variant)             | Required      |
| 'Z', 'X', 'Y' ( <i>X9.17</i> ) | Required      |

If authorization is required, the HSM must either be in the Authorized State, or the activity **export.{key}.console** must be within the Key Type Table. If the flag authorized, where 'key' is the key usage code of the key being exported.

Inputs:

- LMK Identifier: 00-99.
- Key Length: 1 (single), 2 (double), 3 (triple).
- Key Type: See the Key Type Table Key Length: Single/Double/Triple in the Host Programmer's Manual.
- Key Scheme (LMK).
- Key Scheme (ZMK) (if exporting).
- ZMK (if exporting).
- Key Block values if exporting to TR-31 format

- LMK Identifier: 00-99.
- Key Algorithm (if AES LMK): 3DES or AES
- length DES key or (if AES LMK) 128/192/256-bit AES kev.
- Key Scheme (LMK).
- Key Scheme (ZMK) (if exporting).
- ZMK (if exporting).
- Key Usage: See the Key Usage Table in the Host Programmer's Manual.
- Mode of Use: See the Mode of Use Table in the Host Programmer's Manual.
- Key Version Number: 00-99.

# Outputs:

- Key encrypted under an appropriate variant of the selected LMK.
- Key/Key Block encrypted under the ZMK (if exporting).
- Key Check Value.

- Exportability: See the Exportability Table in the Host Programmer's Manual.
- Optional Block data.
- Exportability of exported key (if exporting).
- Key Block containing the key encrypted under the selected LMK.
- Key/Key Block encrypted under the ZMK (if exporting).
- Key Check Value.

#### Notes:

For security reasons, when using a Key Block LMK, this command will not support the export of a DEK (Key Usage = "D0" or "21") to variant or X9.17 format.

#### Errors:

- Invalid LMK identifier no LMK loaded or entered identifier out of range.
- Must be in Authorized State or Activity not authorized the key type provided requires the HSM to be in Authorized State.
- Data invalid; please re-enter the encrypted ZMK does not contain the correct characters, or the key check value does not contain 6 hexadecimal characters. Re-enter the correct number of hexadecimal characters.
- Key parity error; please re-enter the ZMK does not have odd parity on each byte. Re-enter the encrypted ZMK and check for typographic errors.
- Invalid key scheme for key length the Key scheme is inappropriate for Key length.
- Invalid key scheme the key scheme is invalid.
- Invalid key type; re-enter the key type is invalid. See the Key Type Table the *Host Programmer's Manual*.
- Internal failure 12: function aborted the contents of LMK storage have been corrupted or erased. Do not continue. Inform the Security Department.
- Various key block field errors the value entered is invalid, or incompatible with previously entered values.

#### Example 1: (Variant LMK)

### This example generates a new double length DES key.

#### Example 2: (Variant LMK)

This example generates a new double length DES key, and exports it to X9.17 format.

```
Online-AUTH> KG <Return>
Enter LMK id: 00 <Return>
Enter key length [1,2,3]: 2 <Return>
Enter key type: 002 <Return>
Enter key scheme (LMK): U <Return>
```

```
Enter key scheme (ZMK): X <Return>
               Enter ZMK: U XXXX XXXX XXXX XXXX XXXX XXXX XXXX
               Key under LMK: U YYYY YYYY YYYY YYYY YYYY YYYY YYYY
               Key under ZMK: X YYYY YYYY YYYY YYYY YYYY YYYY YYYY
               Key check value: ZZZZZZ
               Online-AUTH>
Example 3:
                This example generates a new double length DES key, and exports it to TR-
(Variant LMK)
                31 format.
               Online-AUTH> KG <Return>
               Enter LMK id: 00 <Return>
               Enter key length [1,2,3]: 2 <Return>
               Enter key type: 001 <Return>
               Enter key scheme (LMK): U <Return>
               Enter key scheme (ZMK): R <Return>
               Enter ZMK: U XXXX XXXX XXXX XXXX XXXX XXXX XXXX
               Enter key usage: P0 <Return>
               Enter mode of use: <u>N</u> <Return>
               Enter key version number: 44 <Return>
               Enter exportability: N <Return>
               Enter optional blocks? [Y/N]: N <Return>
               Key under LMK: U YYYY YYYY YYYY YYYY YYYY YYYY YYYY
               Key under ZMK: R YYYYYYYY.....YYYYYY
                Key check value: ZZZZZZ
               Online-AUTH>
Example 4:
               This example generates a new double length DES key, and exports it to
(3DES Key Block
               X9.17 format.
LMK)
               Online-AUTH> KG <Return>
               Enter LMK id: 01 <Return>
               Enter key length [1,2,3]: 2 <Return>
               Enter key scheme (LMK): S <Return>
               Enter key scheme (ZMK): X <Return>
               Enter ZMK: S XXXXXXXX <Return>
               Enter key usage: PO <Return>
               Enter mode of use: N <Return>
               Enter key version number: 22 <Return>
               Enter exportability: N <Return>
               Enter optional blocks? [Y/N]: N <Return>
               Key under LMK: S YYYYYYYY.....YYYYYY
               Key under ZMK: X YYYY YYYY YYYY YYYY YYYY YYYY YYYY
               Key check value: ZZZZZZ
               Online-AUTH>
```

```
Example 5:
                This example generates a new double length DES key, and exports it to TR-
(3DES Key Block
                31 format.
LMK)
                Online> KG <Return>
                Enter LMK id: 01 <Return>
                Enter key length [1,2,3]: 2 <Return>
                Enter key scheme (LMK): S <Return>
                Enter key scheme (ZMK): \overline{\mathbf{R}} <Return>
                Enter ZMK: S XXXXXXXX <Return>
                Enter key usage: 72 <Return>
                Enter mode of use: N <Return>
                Enter key version number: 33 <Return>
                Enter exportability: E <Return>
                Enter optional blocks? [Y/N]: Y <Return>
                Enter optional block identifier: 03 <Return>
                Enter optional block data: 2005:12:21:00 <Return>
                Enter more optional blocks? [Y/N]: Y <Return>
                Enter optional block identifier: 04 < Return >
                Enter optional block data: 2007:12:21:00 <Return>
                Enter more optional blocks? [Y/N]: N <Return>
                Enter exportability field for exported key block:
                Key under LMK: S YYYYYYYY.....YYYYYY
                Key under ZMK: R YYYYYYYY.....YYYYYY
                Key check value: ZZZZZZ
                Online>
Example 6:
                This example generates a new double length DES key.
(AES Key Block
LMK)
                Online-AUTH> KG <Return>
                Enter LMK id: 02 <Return>
                Enter algorithm [3DES/AES]: 3 <Return>
                Enter key length [1,2,3]: 2 <Return>
                Enter key scheme (LMK): \underline{\mathbf{S}} <Return>
                Enter key scheme (ZMK): <Return>
                Enter key usage: PO <Return>
                Enter mode of use: N <Return>
                Enter key version number: 00 <Return>
                Enter exportability: N <Return>
                Enter optional blocks? [Y/N]: N <Return>
                Key under LMK: S YYYYYYYY.....YYYYYY
                Key check value: ZZZZZZ
                Online-AUTH>
Example 7:
                This example generates a new 128-bit AES key.
(AES Key Block
                Online-AUTH> KG <Return>
LMK)
                Enter LMK id: 02 <Return>
                Enter algorithm [3DES/AES]: A <Return>
                Enter key length [128,192,256]: 128 < Return >
                Enter key scheme (LMK): S <Return>
                Enter key scheme (ZMK): <Return>
                Enter key usage: K0 <Return>
                Enter mode of use: N <Return>
                Enter key version number: 00 <Return>
                Enter exportability: N <Return>
                Enter optional blocks? [Y/N]: N <Return>
                Key under LMK: S YYYYYYYY.....YYYYYY
                Key check value: ZZZZZZ
                Online-AUTH>
```

### Import Key (IK)

 Variant ☑
 Key Block ☑

 Online ☑
 Offline ☑
 Secure ☑

 Authorization: Required
 Activity: command.ik.console

Command: IK

Function: To import a key from encryption under a ZMK to encryption under an LMK.

If the key imported does not have odd parity a warning will be issued and odd parity will be forced on the key before encryption under the specified

LMK.

Authorization: The HSM must either be in the Authorized State, or the activity

command.ik.console must be authorized.

For AES LMKs, keys can only be exported in Thales Key Block format.

| İ        |   |  |
|----------|---|--|
|          | Variant LMK   | Key Block LMK  |
| Inputs:  | <ul> <li>LMK Identifier: 00-99.</li> <li>Key Type: See the Key Type Table in the Host Programmer's Manual.</li> <li>Key Scheme (LMK).</li> <li>ZMK to be used to decrypt the key.</li> <li>Key/Key Block to be imported.</li> </ul> | <ul> <li>LMK Identifier: 00-99.</li> <li>Key Scheme (LMK).</li> <li>ZMK to be used to decrypt the key.</li> <li>Key/Key Block to be imported.</li> <li>For import from Variant/X9.17:</li> <li>Key Usage: See the Key Usage Table in the payShield 10K Host Programmer's Manual.</li> <li>Mode of Use: See the Mode of Use Table in the payShield 10K Host Programmer's Manual.</li> <li>Key Version Number: 00-99.</li> <li>Exportability: See the Exportability Table in the payShield 10K Host Programmer's Manual.</li> <li>Optional Block data.</li> <li>For import from a key block format:</li> <li>Modified Key Usage</li> <li>Optional Block data.</li> </ul> |
| Outputs: | <ul> <li>Key encrypted under an appropriate variant of the selected LMK.</li> <li>Key Check Value.</li> </ul>   | <ul> <li>Key Block containing the key<br/>encrypted under the selected LMK.</li> <li>Key Check Value.</li> </ul>   |
| Notos    |   |  |

Notes:

- For security reasons, when using a Key Block LMK, this command will not support the import of a DEK (Key Usage = "D0" or "21") from variant or X9.17 format.
- Use of this command will always create an entry in the Audit Log.
- If the option "Enforce Atalla variant match to Thales key type" is set to YES in the CS console command, the following matchings between Atalla variant and Thales variant key types will be enforced:

| Key Type   | Atalla<br>Variant   | Thales Variant (*) | Thales Variant ( <sup>Ø</sup> ) |
|------------|---------------------|--------------------|---------------------------------|
| TPK        | TPK 1 or 01 002 LMF |                    | 70D LMK 36-37/7                 |
| ZPK        |                     | 001 LMK 06-07      | 001 LMK 06-07                   |
| ZEK        | 2 or 02             | 00B LMK 32-33      | 00B LMK 32-33                   |
|            |                     | 00A LMK 30-31      | 00A LMK 30-31                   |
| TAK        | 3 or 03             | 003 LMK 16-17      | 003 LMK 16-17                   |
| ZAK        |                     | 008 LMK 26-27      | 008 LMK 26-27                   |
| CVK        |                     | 402 LMK 14-15/4    | 402 LMK 14-15/4                 |
| TMK        | 4 or 04             | 002 LMK 14-15      | 80D LMK 36-37/8                 |
| TPK<br>PVK |                     | 002 LMK 14-15      | 70D LMK 36-37/7                 |
|            |                     | 002 LMK 14-15      | 002 LMK 14-15                   |
| TMK        | 5 or 05             | 002 LMK 14-15      | 80D LMK 36-37/8                 |
| BDK type-1 | 8 or 08             | 009 LMK 28-29      | 009 LMK 28-29                   |
| MK-AC      | 9 or 09             | 109 LMK 28-29/1    | 109 LMK 28-29/1                 |
| MK-SMI     | 9 or 09             | 209 LMK 28-29/2    | 209 LMK 28-29/2                 |
| MK-SMC     | 9 or 09             | 309 LMK 28-29/3    | 309 LMK 28-29/3                 |
| TEK        | 26                  | 30B LMK 32-33/3    | 30B LMK 32-33/3                 |
| BDK type-2 | 30                  | 609 LMK 28-29/6    | 609 LMK 28-29/6                 |
| BDK type-3 | 8 or 08             | 809 LMK 28-29/8    | 809 LMK 28-29/8                 |

<sup>\*</sup> Applies if the security setting "Enforce key type 002 separation for PCI HSM compliance" has the value "N"

#### Errors:

- Invalid LMK identifier no LMK loaded or entered identifier out of range.
- Must be in Authorized State or Activity not authorized the key type provided requires the HSM to be in Authorized State.
- Data invalid; please re-enter the encrypted ZMK does not contain the correct characters, or the key check value does not contain 6 hexadecimal characters. Re-enter the correct number of hexadecimal characters.
- Key parity error; re-enter key the parity of the ZMK is not odd.
- Warning: key parity corrected the parity of the key encrypted under the ZMK is not odd.
- Invalid key scheme the key scheme is invalid.
- Invalid key type; re-enter the key type is invalid. See the Key Type Table in the *Host Programmer's Manual*.
- Internal failure 12: function aborted the contents of LMK storage have been corrupted or erased. Do not continue. Inform the Security Department.
- Various key block field errors the value entered is invalid, or incompatible with previously entered values.

# Example 1: (Variant LMK)

### This example imports a key from X9.17 format.

Online> <u>IK</u> <Return>
Enter LMK id: <u>00</u> <Return>
Enter Key type: <u>002</u> <Return>
Enter Key Scheme: U <Return>

Enter ZMK: U XXXX XXXX XXXX XXXX XXXX XXXX XXXX

<Return>

Applies if the security setting "Enforce key type 002 separation for PCI HSM compliance" has the value "Y"

```
Encrypted key: U YYYY YYYY YYYY YYYY YYYY YYYY YYYY
               Key check value: ZZZZZZ
Example 2:
               This example imports a key from TR-31 format.
(Variant LMK)
               Online> IK <Return>
               Enter LMK id: 00 <Return>
               Enter key type: 009 <Return>
               Enter key scheme (LMK): U <Return>
               Enter ZMK: U XXXX XXXX XXXX XXXX XXXX XXXX XXXX
               Enter key: R XXXXXXXX <Return>
               Key under LMK: U YYYY YYYY YYYY YYYY YYYY YYYY YYYY
               Key check value: ZZZZZZ
               Online>
Example 3:
               This example imports a key from X9.17 format.
(3DES Key Block
               Online-AUTH> IK <Return>
LMK)
               Enter LMK id: 01 <Return>
               Enter key scheme (LMK): S <Return>
               Enter ZMK: S XXXXXXXX <Return>
               Enter key usage: P0 <Return>
               Enter mode of use: N <Return>
               Enter key version number: 27 <Return>
               Enter exportability: N <Return>
               Enter optional blocks? [Y/N]: N <Return>
               Key under LMK: S YYYYYYYY.....YYYYYY
               Key check value: ZZZZZZ
               Online-AUTH>
Example 4:
               This example imports a key from TR-31 format. Note that a new (more
(3DES Key Block
               restrictive) value for the imported key block's Key Usage field is entered
               during the import process.
LMK)
               Online> IK <Return>
               Enter LMK id: 01 <Return>
               Enter key scheme (LMK): S <Return>
               Enter ZMK: S XXXXXXXX <Return>
               Enter key: R XXXXXXXX.....XXXXXX <Return>
               Enter modified key usage: 72 <Return>
               Enter optional blocks? [Y/N]: Y <Return>
               Enter optional block identifier: 03 <Return>
               Enter optional block data: 2005:12:21:00 <Return>
               Enter more optional blocks? [Y/N]: Y <Return>
               Enter optional block identifier: 04 <Return>
               Enter optional block data: 2007:12:21:00 <Return>
               Enter more optional blocks? [Y/N]: N <Return>
               Key under LMK: S YYYYYYYY.....YYYYYY
               Key check value: ZZZZZZ
               Online>
```

Example 5: This example imports a key from Thales Key Block format.

(3DES or AES Key Block LMK)

Online> <u>IK</u> <Return>

Enter LMK id: 01 <Return>

Key check value: ZZZZZZ

### **Export Key (KE)**

| Variant ☑        |  |       | Ke   | y Block ☑                  |
|------------------|--|-------|------|----------------------------|
| Onli             | ne ☑   | Offli | ne ☑ | Secure ☑                   |
| Variant<br>LMK   | Authorization: <b>Determined by KTT(E)</b> Activity: <b>export.{key}.console</b> |       |      |                            |
| Key Block<br>LMK |  |       | •    | t to non-KB.<br>r}.console |

Command: KE

#### Function: To translate a key from encryption under the specified LMK to encryption under a ZMK. Variant LMK Key Block LMK Authorization: This command examines the The authorization requirement for this 'Export' flag of the given key type command depends on the type of within the Key Type Table to export being requested: determine whether authorization is required. If required, the HSM must Exported key Authorization either be in the Authorized State, or scheme the activity export.{key}.console 'S' (Thales Key None must be authorized, where 'key' is Block) the key type code of the key being 'R' (TR-31 Key None exported. Block) 'U', 'T' (Variant) Required 'Z', 'X', 'Y' (X9.17) Required If authorization is required, the HSM must either be in the Authorized State. or the activity <a href="mailto:export.{key}.console">export.{key}.console</a> must be authorized, where 'key' is the key usage code of the key being exported. For AES LMKs, keys can only be exported in Thales Key Block format. Inputs: • LMK Identifier: 00-99. • LMK Identifier: 00-99. Key Type: See the Key Type Key Scheme (ZMK). Table in the Host Programmer's • ZMK to be used to encrypt the key. Manual. • Key to be exported. • Key Scheme (ZMK). • ZMK to be used to encrypt the For export to key block format: Exportability of exported key. Key to be exported. For export to Thales Key Block & TR-31: Key Usage: See the Key Usage Table in the Host Programmer's Manual. • Mode of Use: See the Mode of Use Table the payShield 10K Host Programmer's Manual.

- Key Version Number: 00-99.
- Exportability: See the Exportability Table in the payShield 10K Host Programmer's Manual.
- Optional Block data.

Note export from a Variant LMK to Thales Key Block is not permitted.

Outputs:

- Key/Key Block encrypted under the ZMK.
- Key Check Value.
- Key/Key Block encrypted under the ZMK.
- Key Check Value.

Notes:

For security reasons, when using a Key Block LMK, this command will not support the export of a DEK (Key Usage = "D0" or "21") to variant or X9.17 format.

Errors:

- Invalid LMK identifier no LMK loaded or entered identifier out of range.
- Must be in Authorized State or Activity not authorized the key type provided requires the HSM to be in Authorized State.
- Data invalid; please re-enter the encrypted ZMK or key does not contain 16 or 32 hex or 1 alpha + 32 hex or 1 alpha + 48 hex. Re-enter the correct number of hexadecimal characters.
- Key parity error; re-enter key the ZMK or key does not have odd parity on each byte. Re-enter the key and check for typographic errors.
- Invalid key scheme the key scheme is invalid.
- Invalid key type; re-enter the key type is invalid. See the Key Type Table the payShield 10K Host Programmer's Manual.
- Internal failure 12: function aborted the contents of LMK storage have been corrupted or erased. Do not continue. Inform the Security Department.
- Various key block field errors the value entered is invalid, or incompatible with previously entered values.

# Example 1: (Variant LMK)

#### This example exports a key to X9.17 format.

Online-AUTH> <u>KE</u> <Return>
Enter Key type: <u>002</u> <Return>
Enter Key Scheme: <u>X</u> <Return>

Enter ZMK: U XXXX XXXX XXXX XXXX XXXX XXXX XXXX

<Return>

Enter key:  $\underline{\text{U}}$  XXXX XXXX XXXX XXXX XXXX XXXX XXXX

<Return>

Key under ZMK: X YYYY YYYY YYYY YYYY YYYY YYYY YYYY

Key check value: ZZZZZZ

Online-AUTH>

# Example 2: (Variant LMK)

#### This example exports a key to TR-31 format.

Online-AUTH> <u>KE</u> <Return>
Enter LMK id: <u>00</u> <Return>
Enter key type: <u>001</u> <Return>
Enter key scheme (ZMK): **R** <Return>

Enter ZMK: U XXXX XXXX XXXX XXXX XXXX XXXX XXXX

<Return>

Enter key: U XXXX XXXX XXXX XXXX XXXX XXXX XXXX

<Return>

Enter key usage:  $\underline{\textbf{P0}}$  <Return> Enter mode of use:  $\underline{\textbf{N}}$  <Return>

Enter key version number: 44 <Return>

Enter exportability:  $\underline{\mathbf{N}}$  <Return>

Enter optional blocks? [Y/N]: N <Return>

Key under ZMK: R YYYYYYYY.....YYYYYY

Key check value: ZZZZZZ

Online-AUTH>

#### Example 3: (3DES Key Block LMK)

#### This example exports a key to X9.17 format.

Online-AUTH>  $\underline{KE}$  <Return> Enter LMK id:  $\underline{01}$  <Return> Enter key scheme (ZMK):  $\underline{X}$  <Return>

Key under ZMK: X YYYY YYYY YYYY YYYY YYYY YYYY YYYY

Key check value: ZZZZZZ

Online-AUTH>

#### Example 4: (3DES Key Block LMK)

#### This example exports a key to TR-31 format.

Online> KE <Return>

Enter LMK id: 01 <Return>
Enter key scheme (ZMK): R <Return>

Enter key scheme (ZMK): <u>R</u> <Return>
Enter ZMK: <u>S XXXXXXXX.....XXXXXX</u> <Return>
Enter key: **S XXXXXXXX.....XXXXXX** <Return>

Enter exportability field for exported key block:

<Return>

Key under ZMK: R YYYYYYYY.....YYYYYY

Key check value: ZZZZZZ

Example 5: This example exports a key to Thales Key Block format.

(3DES or AES Key

Block LMK) Online> <u>KE</u> <Return>

Enter LMK id: 01 <Return>

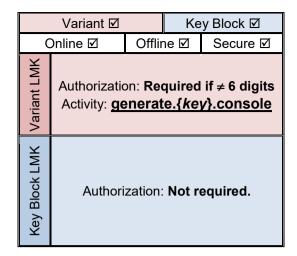
Enter exportability field for exported key block:

<Return>

Key under ZMK: S YYYYYYYY.....YYYYYY

Key check value: ZZZZZZ

## **Generate a Check Value (CK)**



Command: CK

Function: To generate a key check value (KCV) for a key encrypted under a specified

|                | LMK.   |   |  |  |
|----------------|--|---|--|--|
|                | Variant LMK  | Key Block LMK   |  |  |
| Authorization: | This command only requires authorization when calculating either 8 or 16 digit Key Check Values. If required, the HSM must either be in the Authorized State, or the activity <b>generate.{key}.console</b> must be authorized, where 'key' is the key type of the key being used. Regardless of the authorization requirement, this command examines the 'Generate' flag of the given key type within the <b>Key Type Table</b> to determine whether the check value can be calculated. | The HSM does not require any authorization to run this command. Note: Key Check Values of key blocks are always 6-digits in length. |  |  |
| Inputs:        | <ul> <li>LMK Identifier: 00-99.</li> <li>Key Type: See the Key Type<br/>Table in the Host Programmer's<br/>Manual.</li> <li>Key Length: 1 (single), 2<br/>(double), 3 (triple).</li> <li>Key.</li> </ul>   | <ul><li>LMK Identifier: 00-99.</li><li>Key.</li></ul>   |  |  |
| Outputs:       | Key Check Value.   | Key Check Value.  |  |  |

#### Errors:

- Invalid LMK identifier no LMK loaded or entered identifier out of range.
- Incompatible LMK schemes the LMK schemes are different.
- Data invalid; please re-enter incorrect number of characters.
- Key parity error; re-enter key the entered key does not have odd parity on each byte. Re-enter the complete line (key and Key-Type code) and check for typographic errors.
- Invalid key type; re-enter the key type is invalid. See the Key Type Table in the payShield 10K Host Programmer's Manual.
- Internal failure 12: function aborted the contents of LMK storage have been corrupted or erased. Do not continue. Inform the Security Department.
- Various key block field errors the value entered is invalid, or incompatible with previously entered values.

# Example 1: (Variant LMK)

#### This example generates a check value of a key.

Online-AUTH> <u>CK</u> <Return> Enter LMK id: <u>00</u> <Return>

Enter key type code: 001 <Return>

Enter key length flag [S/D/T]:  $\underline{\textbf{D}}$  <Return> Enter encrypted key: XXXX XXXX XXXX XXXX XXXX XXXX XXXX

XXXX <Return>

Key check value: ZZZZ ZZZZ ZZZZ ZZZZ

Online-AUTH>

# Example 2: (Key Block LMK)

#### This example generates a check value of a key.

Online> **CK** <Return>

Enter LMK id: 01 <Return>

Key check value:  $\overline{ZZZZZZ}$ 

#### **Set KMC Sequence Number (A6)**

 Variant ☑
 Key Block ☒

 Online ☒
 Offline ☐
 Secure ☒

 Authorization: Required Activity: misc.console

Command: A6

Function: To set the value of the KMC sequence number held within the HSM protected

memory.

Note: This command is provided for the MasterCard OBKM functionality.

Authorization: The HSM must be in the Offline state to run this command. Additionally, the

HSM must be either in the Authorized State, or the activity misc.console must

be authorized.

Inputs: New sequence number value.

Outputs: None.

Errors: Not Authorized - The HSM is not in Authorized State

Not Offline - The HSM must be offline to run this command

Invalid Entry – The value entered is invalid (Counter can have any value between

00000000 and FFFFFFF).

Example: Offline-AUTH> A6 <Return>

Current KMC sequence number is: 00000000 000000F3

Enter new value or <Enter> for no change: 2BAF <Return>

Current KMC sequence number is: 00000000 00002BAF

Offline-AUTH>

# 8.6 Payment System Commands

The payShield 10K provides the following console commands to support some of the card payment systems host commands.

| Command                                     | Page |
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| Generate a VISA PIN Verification Value (PV) | 199  |
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## **Generate a Card Verification Value (CV)**

 Variant ☑
 Key Block ☑

 Online ☑
 Offline ☑
 Secure ☑

 Authorization: Required

 Activity: misc.console

Command: CV

Function: To generate a VISA CVV or MasterCard CVC.

Authorization: The HSM must be either in the Authorized State, or the activity

misc.console must be authorized, using the Authorizing Officer cards of the

relevant LMK.

Inputs: 
• LMK identifier: indicates the LMK to use when decrypting the supplied

CVK(s).

Encrypted CVK

• Primary account number (PAN) for the card: up to 19 decimal digits.

Card Expiry date: 4 decimal digits.

• Service code: 3 decimal digits.

Outputs: • Card Verification Value: 3 decimal digits.

• Invalid LMK identifier - no LMK loaded or entered identifier out of range.

• Command only allowed from Authorized - the HSM is not authorized to

perform this operation.

• Data invalid; please re-enter - possibly incorrect key length. Could also be incorrect PAN, card expiry date, or service code length or non-decimal PAN,

card expiry date or service code.

• Key parity error; please re-enter - the parity of the key entered is not odd.

• Internal failure 12: function aborted - the contents of LMK storage have been corrupted or erased. Do not continue. Inform the Security Department.

• Various key block field errors – the value entered is invalid, or incompatible

with previously entered values.

Notes: Use of this command will always create an entry in the Audit Log.

# Example 1: (Variant LMK)

#### This example generates a CVV using a CVK pair encrypted in variant format.

Online-AUTH> <u>CV</u> <Return> Enter LMK id: 00 <Return>

Enter key A: XXXX XXXX XXXX XXXX CReturn>
Enter key B: XXXX XXXX XXXX XXXX CREturn>
Enter PAN: 1234567812345678 CREturn>

Enter expiry date:  $\underline{0694}$  <Return> Enter service code:  $\underline{123}$  <Return>

CVV: 321 Online-AUTH>

# Example 2: (Variant LMK)

#### This example generates a CVV using a double length CVK in variant format.

Online-AUTH> <u>CV</u> <Return> Enter LMK id: <u>00</u> <Return>

<Return>

Enter PAN: 1234567812345678 <Return>
Enter expiry date: 0694 <Return>
Enter service code: 123 <Return>

CVV: 321 Online-AUTH>

# Example 3: (Key Block LMK)

#### This example generates a CVV using a CVK in key block format.

Online-AUTH> <u>CV</u> <Return> Enter LMK id: <u>01</u> <Return>

Enter key block: **S XXXXXXXX.....XXXXXX** <Return>

Enter PAN: 1234567812345678 <Return>
Enter expiry date: 0694 <Return>
Enter service code: 123 <Return>

CVV: 321 Online-AUTH>

#### **Generate a VISA PIN Verification Value (PV)**

 Variant ☑
 Key Block ☑

 Online ☑
 Offline ☑
 Secure ☑

 Authorization: Required<br/>Activity: misc.console

Command: PV

Errors:

Notes:

Function: To generate a VISA PIN Verification Value (PVV).

Authorization: The HSM must be either in the Authorized State, or the activity

misc.console must be authorized, using the Authorizing Officer cards of the

relevant LMK.

Inputs: 
• LMK identifier: indicates the LMK to use when decrypting the supplied

PVK(s).

• Encrypted PVK.

• The PVV data block comprising:

o The 11 right-most digits of the account number (excluding check digit):

11 decimal digits.

The PIN verification key indicator (PVKI): 1 decimal digit.

o The 4 left-most digits of the clear PIN: 4 decimal digits.

Outputs: • The PIN Verification Value (PVV): 4 decimal digits.

Invalid LMK identifier - no LMK loaded or entered identifier out of range.

• Command only allowed from Authorized - the HSM is not authorized to

perform this operation.

• Data invalid; please re-enter - the PVK A, PVK B or the PVV data block field

is not 16 characters long. Re-enter the correct number of characters.

 Key parity error; please re-enter - the PVK A or PVK B does not have odd parity on each byte. Re-enter the encrypted PVK A or PVK B and check for

typographic errors.

• Internal failure 12: function aborted - the contents of LMK storage have been corrupted or erased. Do not continue. Inform the Security Department.

• Various key block field errors – the value entered is invalid, or incompatible

with previously entered values.

• The completion of this activity will always be entered in the audit log

irrespective of the AUDITOPTIONS settings,

Example 1: (Variant LMK)

This example generates a PVV using a PVK pair in variant format.

Enter key A: XXXX XXXX XXXX XXXX <Return>
Enter key B: XXXX XXXX XXXX XXXX <Return>

Enter PVV data block: XXXXXXXXXX N NNNN <Return>

PVV: NNNN Online-AUTH>

Example 2: (Variant LMK)

This example generates a PVV using a double length PVK in variant format.

Online-AUTH> <u>PV</u> <Return> Enter LMK id: <u>00</u> <Return>

Enter key A:  $\underline{U}$   $\underline{XXXX}$   $\underline{XXXX}$   $\underline{XXXX}$   $\underline{XXXX}$   $\underline{XXXX}$   $\underline{XXXX}$   $\underline{XXXX}$   $\underline{XXXX}$ 

<Return>

Enter PVV data block: **XXXXXXXXXXX N NNNN** <Return>

PVV: NNNN Online-AUTH>

Example 3: (Key Block LMK)

This example generates a PVV using a PVK in key block format.

Online-AUTH> <u>PV</u> <Return> Enter LMK id: <u>01</u> <Return>

Enter key block: **S XXXXXXXX** <Return>

Enter PVV data block: XXXXXXXXXXX N NNNN <Return>

PVV: NNNN Online-AUTH>

#### Load the Diebold Table (R)

Key Block ☑ Variant ☑ Online ☑ Offline 🗷 Secure **区** Authorization: Required Activity: misc.console

R Command:

Function: To load the Diebold table into user storage in the HSM.

Authorization: The HSM must be online and must be either in the Authorized State, or the

activity misc.console must be authorized, using the Authorizing Officer

cards of the relevant LMK.

Inputs: • LMK identifier: indicates the LMK to use when encrypting the supplied

• Location in user storage at which to store the Diebold table. See notes

below.

Outputs: The 512-character encrypted table: 16 lines of 32 hexadecimal characters

each.

• Invalid LMK identifier - no LMK loaded or entered identifier out of range.

• Command only allowed from Online-Authorized - the HSM is not online, or the HSM is not authorized to perform this operation, or both.

• Invalid index - the specified location in user storage is out of range. Enter a valid value.

• Data invalid; please re-enter - the entered index is not 3 hexadecimal characters long, or a table entry is not 16 hexadecimal characters long. Reenter the correct number of hexadecimal characters.

 Invalid table: duplicate or missing values - some of the data entered is not a valid entry for a Diebold table. Check the table and re-enter the data, checking for typographic errors.

• Internal failure 12: function aborted - the contents of LMK storage have been corrupted or erased. Do not continue. Inform the Security Department.

Notes:

• Encryption of the Diebold Table:

- o If the security setting "Enforce key type 002 separation for PCI HSM compliance" has the value "N", the Diebold table is encrypted using LMK pair 14-15 variant 0.
- If the security setting "Enforce key type 002 separation for PCI HSM compliance" has the value "Y", the Diebold table is encrypted using LMK pair 36-37 variant 6.
- User Storage is structured in different ways depending on whether the security setting "User storage key length" has a fixed length value ( setting = S(ingle), D(ouble), T(riple) ) or is variable ( setting = V(ariable) ).
  - If the length is fixed, the Diebold table is stored as 32 contiguous blocks of 16 characters. The index for the first block must be in the range 000-FE0.
  - o If the length is variable, the Diebold table is stored as a single block of 512 characters. Because this needs to use one of the larger slots capable of handling blocks larger than 100 bytes, the index must be in the range 000-07F.

See the payShield 10K Host Programmer's Manual for further information.

• If the security setting "Enforce key type 002 separation for PCI HSM compliance" is changed, the Diebold Table must be re-entered by using this command. Therefore, it is important that the cleartext version of the table is retained.

Errors:

Example: The security setting "User storage key length" has a fixed length value.

**Note:** The result of the "R" command gives no indication as to the LMK scheme or LMK identifier used in the command. When this value is used with other (host) commands, the user must ensure that the correct LMK is specified in the command.

### **Encrypt Decimalization Table (ED)**

 Variant ☑
 Key Block ☑

 Online ☑
 Offline ☑
 Secure ☑

 Authorization: Required

 Activity: misc.console

Command:

ED

Function:

To encrypt a 16 digit decimalization table for use with host commands using

IBM 3624 PIN Generation & Verification.

Authorization:

The HSM must be either in the Authorized State, or the activity **misc.console** must be authorized, using the Authorizing Officer cards of the relevant LMK.

Inputs:

- LMK identifier: indicates the LMK to use when encrypting the decimalization table
- Decimalization table. 16 decimal digits that specify the mapping between hexadecimal & decimal numbers.
- The HSM by default checks that the decimalization table contains at least 8 different digits, with no digit repeated more than 4 times. This feature may be disabled using the Configure Security parameter "Enable decimalization table check". Disabling of this feature is not recommended.

Outputs:

- Encrypted decimalization table:
  - 16 Hex characters when using a Variant LMK or a 3DES Key Block LMK.
  - 32 Hex characters when using an AES LMK.

Errors:

- Invalid LMK identifier no LMK loaded or entered identifier out of range.
- Not Authorized the HSM is not authorized to perform this operation.
- Decimalization table invalid the decimalization table is not all decimal or does not contain at least 8 different digits with no digit repeated more than 4 times.
- Master Key Parity Error the contents of the HSM storage have been corrupted or erased. Do not continue. Inform the security department.

Example: (Variant or 3DES Key Block LMK) This example encrypts a decimalization table using a Variant LMK (same applies with 3DES Key Block LMK).

Online-AUTH> <u>ED</u> <Return> Enter LMK id: 00 <Return>

Enter decimalization table: <a href="https://doi.org/10.1001/journal.com/">0123456789012345</a> <a href="https://doi.org/10.1001/journal.com/">Return> Encrypted decimalization table: XXXX XXXX XXXX XXXX XXXX Online-AUTH></a>

Example: (AES Key Block LMK) This example encrypts a decimalization table using an AES LMK.

Online-AUTH> ED <Return>
Enter LMK id: 00 <Return>

Enter decimalization table: 0123456789012345 <Return>
Encrypted decimalization table: XXXX XXXX XXXX XXXX XXXX

XXXX XXXX XXXX
Online-AUTH>

**Note:** The result of the "ED" command gives no indication as to the LMK scheme or LMK identifier used in the command. When this value is used with other (host) commands, the user must ensure that the correct LMK is specified in the command.

#### **Translate Decimalization Table (TD)**

TD

 Variant ☑
 Key Block ☑

 Online ☑
 Offline ☑
 Secure ☑

 Authorization: Required<br/>Activity: misc.console

Command:

Function:

To translate an encrypted decimalization table from Encryption under an old

LMK to encryption under the corresponding new LMK.

Authorization: The HSM must be either in the Authorized State, or the activity

misc.console must be authorized, using the Authorizing Officer cards of the

relevant LMK.

Inputs:

- LMK identifier: indicates the LMK to use when translating the decimalization table
- Encrypted Decimalization table. This is the result of encrypting a
  decimalization table using the ED command. The size of the encrypted
  decimalization table depends on the LMK used to encrypt it: for DES-based
  Variant and 3DES Key Block LMKs, the size is 16 hex digits. For AES Key
  Block LMKs, the size is 32 hex digits.
- The HSM by default checks that the decimalization table contains at least 8 different digits, with no digit repeated more than 4 times. This feature may be disabled using the Configure Security parameter "Enable decimalization table check". Disabling of this feature is not recommended.

Outputs:

- Encrypted decimalization table:
  - 16 Hex characters when using a Variant LMK or a 3DES Key Block I MK
  - 32 Hex characters when using an AES LMK.

Errors:

- Invalid LMK identifier no LMK loaded or entered identifier out of range.
- Not Authorized the HSM is not authorized to perform this operation.
- Decimalization Table Invalid decimalization table not all decimal or does not contain at least 8 different digits with no digit repeated more than 4 times.
- Master Key Parity Error the contents of the HSM storage have been corrupted or erased. Do not continue. Inform the security department.
- No LMK in Key Change Storage Key Change storage is empty.

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Example: Online-AUTH> <u>TD</u> <Return> (Variant or 3DES Enter LMK id: **00** <Return>

Key Block LMK) Enter decimalization table encrypted under old LMK:

xxxxxxxxxxxxxx <Return>

Decimalization table encrypted under new LMK

YYYYYYYYYYYYYYYYYYYYYOnline-AUTH>

Example: Online-AUTH> <u>TD</u> <Return> (AES Key Block Enter LMK id: <u>00</u> <Return>

LMK)

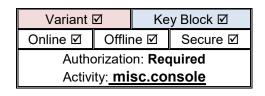
Enter decimalization table encrypted under old LMK:

YYYYYYYYYYYYY YYYYYYYYYYYYY

Online-AUTH>

**Note:** The result of the "TD" command gives no indication as to the LMK scheme or LMK identifier used in the command. When this value is used with other (host) commands, the user must ensure that the correct LMK is specified in the command.

#### Generate a MAC on an IPB (MI)



Command: MI

Function: To generate a MAC on the Cryptogram component of a CAP IPB.

Authorization: The HSM must be either in the Authorized State, or the activity

misc.console must be authorized, using the Authorizing Officer cards of the

relevant LMK.

Inputs: • LMK identifier: indicates the LMK to use when generating the MAC.

• 8 byte IPB represented as 16 hex ASCII characters.

Outputs: • 4 byte MAC over the plaintext IPB input data.

Errors: • Invalid LMK identifier - no LMK loaded or entered identifier out of range.

• Command only allowed from Authorized - the HSM is not authorized to

perform this operation.

• IPB is not 8 bytes. Please re-enter - the validation of the IPB failed.

• Warning: Less than 16 '1'bits in IPB - the IPB contains less than 16 '1' bits.

Example: Online-AUTH> MI <Return>

Enter LMK id: 00 <Return>

Enter IPB: FFFFFFF00000000 <Return>

MAC: FB1A 3C1A

Online-AUTH>

**Note:** The result of the "MI" command gives no indication as to the LMK scheme or LMK identifier used in the command. When this value is used with other (host) commands, the user must ensure that the correct LMK is specified in the command.

## 8.7 Smartcard Commands

The payShield 10K provides the following console commands to support HSM smartcards. Please note that some of these commands are designed to operate only with the legacy HSM smartcards while other may support both the legacy and new smartcards used in the payShield Manager.

| Command                                      | Page |
|--|------|
| Format an HSM Smartcard (FC)                 | 208  |
| Create an Authorizing Officer Smartcard (CO) | 210  |
| Verify the Contents of a Smartcard (VC)      | 211  |
| Change a Smartcard PIN (NP)                  | 212  |
| Read Unidentifiable Smartcard Details (RC)   | 213  |
| Eject a Smartcard (EJECT)                    | 214  |

Note: DO NOT REPEATEDLY ENTER INVALID PINS. A LEGACY SMARTCARD "LOCKS" AFTER EIGHT SUCCESSIVE INVALID PINS HAVE BEEN ENTERED. LEGACY SMARTCARDS CAN BE "UNLOCKED" BY REFORMATTING, WHICH DELETES THE ENTIRE CONTENTS OF THE CARD. NEW SMARTCARDS USED BY THE PAYSHIELD MANAGER LOCK AFTER FIVE SUCCESSIVE INVALID PINS HAVE BEEN ENTERED. THEY MAY BE UNLOCKED BY RECOMMISSIOING THEM.

#### Format an HSM Smartcard (FC)

 Variant ☑
 Key Block ☑

 Online ☑
 Offline ☑
 Secure ☑

 Authorization:
 Not required

Command: FC

Function: To format an HSM smartcard for use by the HSM.

Different formats are used for LMK storage and saving HSM settings.

payShield Manager cards do not need to be formatted.

Authorization: The HSM does not require any authorization to run this command.

Inputs: • (LMK cards): Smartcard PIN: 5 to 8 alphanumeric characters.

Date: 6 numeric character format DDMMYY.
Time: 6 numeric characters; format hhmmss.
Issuer ID: maximum 35 alphanumeric characters.
User ID: maximum 35 alphanumeric characters.

Outputs: • Text messages:

o Insert card and press ENTER.

Format card for HSM settings/LMKs? [H/L]

Enter new PIN for smartcard.

o Re-enter new PIN.

Enter format code.

o Enter date.

o Enter time.

Enter Issuer ID.

o Enter User ID.

Format complete.

Card already formatted, continue? [Y/N].

Note: •This command only operates with legacy HSM smartcards.

• Invalid PIN; re-enter - the PIN entered is fewer than 5 or greater than 8

digits.

PINs did not agree - the new PINs entered for the card did not match each

other.

 Invalid input. Entry must be in numeric format - non numeric value is entered for time or date.

Errors:

```
Example 1:
                Online> FC <Return>
                Insert card and press ENTER: <Return>
                Card already formatted, continue? [Y/N]: Y <Return>
                Format card for HSM settings/LMKs? [H/L]: L <Return>
                Erasing card
                Formatting card . . .
                Enter new PIN for Smartcard: ****** <Return>
                Re-enter new PIN: ****** <Return>
                Enter time [hhmmss]: 153540 <Return>
                Enter date [ddmmyy]: 261093 <Return>
                Enter User ID: <u>Joe Small</u> <Return>
                Enter Issuer ID: Big Bank plc <Return>
                Format complete
                Online>
Example 2:
                Online> \underline{FC} <Return>
                Insert card and press ENTER: <Return>
                Card already formatted, continue? [Y/N]: \underline{\mathbf{Y}} <Return>
                Format card for HSM settings/LMKs? [H/L]: H <Return>
                                       Erasing card
                                       Formatting card . . .
                Format complete
                Online>
```

## **Create an Authorizing Officer Smartcard (CO)**

| Variant ☑                   |           | Ke | y Block ☑ |
|-----------------------------|-----------|----|-----------|
| Online 🗷                    | Offline ☑ |    | Secure ☑  |
| Authorization: Not required |           |    |           |

Command: CO

Function: To copy the Password for an Authorizing Officer to another smartcard

(RLMKs are supported) so that it can be used to set the HSM into the Authorized State. Note that only LMK component cards 1 and 2 contain the

Password.

Authorization: The HSM must be in the offline or secure state to run this command.

Inputs: • Smartcard PIN: 5 to 8 alphanumeric characters. PINs must be entered

within 60 seconds of being requested.

Outputs: • Text messages:

Insert Card for Component Set 1 or 2 and enter the PIN. Insert Card for Authorizing Officer and enter the PIN.

Copy Complete.

Errors: • Card not formatted - card not formatted

• Not a LMK card - card is not formatted for LMK or key storage.

• Smartcard error; command/return: 0003 - an invalid PIN was

entered.

• Invalid PIN; re-enter - PIN is fewer than 5 or greater than 8 digits.

• Card not blank - copy failed.

Example: Offline> <u>CO</u> <Return>

Insert Card for Component Set 1 or 2 and enter PIN:

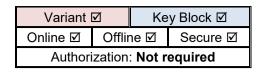
\*\*\*\*\*\* <Return>

Insert Card for Authorizing Officer and enter PIN:

\*\*\*\*\*\*\* <Return>
Copy complete.

Offline>

### **Verify the Contents of a Smartcard (VC)**



Command: VC

Function: To verify the key component or share held on a smartcard. The HSM reads

the key component from the smartcard, computes the check value, compares

this with the check value stored on the card and displays the result.

Authorization: The HSM does not require any authorization to run this command.

Inputs: 
• Smartcard PIN: 5 to 8 alphanumeric characters. PINs must be entered

within 60 seconds of being requested.

Outputs: • Component Set check value:

 For Variant LMKs, the length of the displayed check value is determined by the CS (Configure Security) setting "Restrict Key Check

Value to 6 hex chars".

 $\circ\hspace{0.1in}$  For Key Block LMKs, the length of the displayed check value is always

6 hex digits.

• Comparison: Pass or Fail.

• Text messages:

o Check:

o Compare with card:

Errors: • Card not formatted - card not formatted

• Not a LMK card - card is not formatted for LMK or key storage.

• Smartcard error; command/return: 0003 - an invalid PIN was

entered.

• Invalid PIN; re-enter - PIN is fewer than 5 or greater than 8 digits.

Example: Online> VC <Return>

Insert card and enter PIN: \*\*\*\*\*\* <Return>

Scheme: Variant Check: 012345.

Compare with card: Pass.

Online>

If a smartcard is defective or cannot be successfully verified, replace it. Copy a verified smartcard (from the same set of components) onto a replacement.

Note: DISPOSE OF THE FAULTY SMARTCARD IN A SECURE MANNER.

### **Change a Smartcard PIN (NP)**

Variant ☑
Key Block ☑

Online ☑
Offline ☑
Secure ☑

Authorization:
Not required

Command: NP

Inputs:

Function: To select a new PIN for a smartcard (RACCs and RLMKs are supported)

without changing any of the other details stored on the card.

The old PIN must be submitted before a change is effected and the new PIN

must be supplied correctly at two consecutive prompts.

Authorization: The HSM does not require any authorization to run this command.

Smartcard PIN: 5 to 8 alphanumeric characters. PINs must be entered

within 60 seconds of being requested.

Outputs: • Text messages:

o Insert Card and press ENTER.

Enter current PIN.

Enter new PIN for smartcard.

Re-enter new PIN.

PIN change completed.

Errors: • Card not formatted - card not formatted

• Not a LMK card - card is not formatted for LMK or key storage.

• Smartcard error; command/return: 0003 - an invalid PIN was

entered

• Invalid PIN; re-enter - PIN is fewer than 5 or greater than 8 digits.

• PINs did not agree - the new PINs entered for the smartcard did not match.

Example: Online> NP <Return>

Insert card and press ENTER: <Return>

Enter current PIN: \*\*\*\* <Return>

Enter new PIN for smartcard: \*\*\*\* <Return>

Re-enter new PIN: \*\*\*\* <Return>

PINs did not agree

Enter new PIN for smartcard: \*\*\*\* <Return>

Re-enter new PIN: \*\*\*\* <Return>

PIN change completed

#### Read Unidentifiable Smartcard Details (RC)

| Variant ☑                          |        | Ke   | y Block  |
|------------------------------------|--------|------|----------|
| Online ☑                           | Offlir | ne ☑ | Secure ☑ |
| Authorization: <b>Not required</b> |        |      |          |

Command: RC

Function: To read otherwise unidentifiable smartcards (RACCs and RLMKs supported).

Authorization: The HSM does not require any authorization to run this command.

Inputs: None.

Outputs: • Text messages:

Insert Card and press ENTER when ready.

This card is formatted for saving and retrieving HSM settings.

Version, as stored on card: decimal integer.
 Date, as stored on card; format: YY/MM/DD.
 Time, as stored on card: format: hh:mm:ss.

 $\circ\quad$  User ID, as stored on card; free format alphanumeric.

o Issuer ID, as stored on card; free format alphanumeric.

o Data Zone Size, as stored on card: decimal integer.

o Max Data Free, as stored on card: decimal integer.

Errors: • Card not formatted - card not formatted

• Not a LMK card - card is not formatted for LMK or key storage.

Example 1: Online> RC <Return>

Insert card and press ENTER: <Return>

Format version: 0001
Issue time: 11:53:00
Issue date: 93/10/25
User ID: Bill Weasel
Issuer ID: Big Bank plc
User-data zone size: 0000

Free: 0392 Online>

Example 2: Online> RC <Return>

Insert card and press ENTER: <Return>

This card is formatted for saving and retrieving HSM

settings.
Online>

# **Eject a Smartcard (EJECT)**

| Variant ☑                   |           | Ke | y Block  |
|-----------------------------|-----------|----|----------|
| Online ☑                    | Offline ☑ |    | Secure ☑ |
| Authorization: Not required |           |    |          |

Command: **EJECT** 

Function: To eject the smartcard from the smartcard reader.

Authorization: The HSM does not require any authorization to run this command.

Inputs: None.

Outputs: None.

Errors: None.

Example: Online> EJECT <Return>

## 8.8 DES Calculator Commands

The payShield 10K provides the following console commands to support the encryption and decryption of data with a given plaintext single, double or triple-length DES key:

| Command                           | Page |
|-----------------------------------|------|
| Single-Length Key Calculator (N)  | 216  |
| Double-Length Key Calculator (\$) | 217  |
| Triple-Length Key Calculator (T)  | 218  |

## **Single-Length Key Calculator (N)**

Variant ☑
Key Block ☑

Online ☑
Offline ☑
Secure ☑

Authorization:
Not required

Command: N

Function: To encrypt and decrypt the given data block with the given single-length key.

Authorization: The HSM does not require any authorization to run this command.

Inputs: • Key (no parity required): 16 hexadecimal characters.

• Data block: 16 hexadecimal characters.

Outputs: • The data encrypted with the key.

• The data decrypted with the key.

Errors: • Data invalid; please re-enter - the entered data does not comprise 16

hexadecimal characters. Re-enter the correct number of hexadecimal

characters.

Example: Online> N < Return>

Enter key: XXXX XXXX XXXX <Return>

Enter data: XXXX XXXX XXXX XXXX <Return>

Encrypted: YYYY YYYY YYYY YYYY Decrypted: YYYY YYYY YYYY YYYY

#### **Double-Length Key Calculator (\$)**

 Variant ☑
 Key Block ☑

 Online ☑
 Offline ☑
 Secure ☑

 Authorization:
 Not required

Command: \$

Function: To encrypt and decrypt the given data block with the given double-length key.

Authorization: The HSM does not require any authorization to run this command.

Inputs: • The double-length key (odd parity is required): 32 hexadecimal characters.

• Data block: 16 hexadecimal characters.

Outputs: • The data encrypted with the key.

• The data decrypted with the key.

Errors: • Data invalid; please re-enter - the entered data does not comprise 32

hexadecimal characters. Re-enter the correct number of hexadecimal

characters.

Example: Offline> \$ <Return>

Enter key: XXXX XXXX XXXX XXXX XXXX XXXX XXXX

<Return>

Enter data: XXXX XXXX XXXX <Return>

Encrypted: YYYY YYYY YYYY YYYY Decrypted: YYYY YYYY YYYY YYYY

Offline>

#### **Triple-Length Key Calculator (T)**

| Variant                            | V         | Ke | y Block ☑ |
|------------------------------------|-----------|----|-----------|
| Online ☑                           | Offline ☑ |    | Secure ☑  |
| Authorization: <b>Not required</b> |           |    |           |

Command: T

Function: To encrypt and decrypt the given data block with the given triple-length key.

Authorization: The HSM does not require any authorization to run this command.

Inputs: • The triple-length key (odd parity is required): 48 hexadecimal characters.

• Data block: 16 hexadecimal characters.

Outputs: • The data encrypted with the key.

• The data decrypted with the key.

Errors: • Data invalid; please re-enter - Re-enter the correct number of hexadecimal

characters.

Example: Offline>  $\underline{\mathbf{T}}$  <Return>

Enter key:  $\underline{xxxx}$   $\underline{xxxx}$   $\underline{xxxx}$   $\underline{xxxx}$   $\underline{xxxx}$   $\underline{xxxx}$   $\underline{xxxx}$   $\underline{xxxx}$   $\underline{xxxx}$   $\underline{xxxx}$ 

XXXX XXXX XXXX <Return>

Single, Double, or Triple length data? (S,D,T): S

<Return>

Enter data: XXXX XXXX XXXX XXXX <Return>

Encrypted: YYYY YYYY YYYY YYYY Decrypted: YYYY YYYY YYYY YYYY

Offline>

### 9 payShield Manager Commands

This section describes the commands used to configure the HSM for use with the payShield Manager.

| Command                                | Page |
|--|------|
| Add a RACC to the whitelist (XA)       | 220  |
| Decommission the HSM (XD)              | 221  |
| Remove RACC from the whitelist (XE)    | 222  |
| Commission the HSM (XH)                | 223  |
| Generate Customer Trust Authority (XI) | 224  |
| Make an RACC left or right key (XK)    | 226  |
| Commission a smartcard (XR)            | 227  |
| Transfer existing LMK to RLMK (XT)     | 228  |
| Decommission a smartcard (XX)          | 230  |
| HSM commissioning status (XY)          | 231  |
| Duplicate CTA share (XZ)               | 232  |

Note that the HSM's private key, the certified public key and the Domain Authority self-signed public key certificate are recovered by use of the HSM Master Key (HRK) if a tamper attempt has occurred.

#### Add a RACC to the whitelist (XA)

| Variant l                   | V                | Ke | ey Block ☑ |
|-----------------------------|------------------|----|------------|
| Online 🗷                    | Offline <b>图</b> |    | Secure ☑   |
| Authorization: Not required |                  |    |            |

Command: XA

Function: To add a RACC to the whitelist on the HSM.

Authorization: The HSM must be in Secure state to run this command.

Inputs: • None

Outputs: • None

Example 1: Secure> XA <Return>

Insert payShield Manager Smartcard and press ENTER:

<Return>

Enter PIN: \*\*\*\*\* <Return>

Do you want to add card XYZ123 to the whitelist?  $\underline{\mathbf{Y}}$ 

<Return>

Card XYZ123 added to whitelist.

#### **Decommission the HSM (XD)**

| Variant                            | V                | Ke | y Block  |
|------------------------------------|------------------|----|----------|
| Online 🗷                           | Offline <b>坚</b> |    | Secure ☑ |
| Authorization: <b>Not required</b> |                  |    |          |

Command: XD

Function: To decommission the HSM by deleting the payShield Managers keys and

groups.

Authorization: The HSM must be in Secure state to run this command.

Inputs: • None

Outputs: • None

Example 1: Secure> <u>XD</u> <Return>

Do you want to erase the payShield Manager's keys and

groups? [Y/N]:  $\underline{\mathbf{Y}}$  <Return>

#### Remove RACC from the whitelist (XE)

| Variant                            | V                | Ke | y Block  |
|------------------------------------|------------------|----|----------|
| Online 🗷                           | Offline <b>坚</b> |    | Secure ☑ |
| Authorization: <b>Not required</b> |                  |    |          |

Command: XE

Function: To remove an RACC from the whitelist.

Authorization: The HSM must be in Secure state to run this command.

Inputs: • None

Outputs: • None

Example 1: Secure> XE <Return>

Choice ID Type

1 ABC321 restricted 2 XYZ123 restricted

Which RACC do you want to remove?  $\underline{1}$  <Return>

Card ABC321 removed from whitelist

#### Commission the HSM (XH)

| Variant l                          | V                | Ke | y Block ☑ |
|------------------------------------|------------------|----|-----------|
| Online 🗷                           | Offline <b>坚</b> |    | Secure ☑  |
| Authorization: <b>Not required</b> |                  |    |           |

Command: XH

Function: To commission the HSM

Authorization: The HSM must be in Secure state to run this command.

Inputs: • None

Outputs: • None

Example 1: Secure> XH <Return>

Please have all Customer Trust Authority (CTA) payShield

Manager smartcards available

Insert first CTA payShield Manager Smartcard and press

ENTER: <Return>

Enter PIN: \*\*\*\*\* <Return>

Insert CTA payShield Manager Smartcard 2 of 3 and press

ENTER: <Return>

Enter PIN: \*\*\*\*\* <Return>

Insert CTA payShield Manager Smartcard 3 of 3 and press

ENTER: <Return>

Enter PIN: \*\*\*\*\* <Return>

Starting the commissioning of the HSM process...

Please insert left key card and press ENTER: <Return>

Enter PIN: \*\*\*\*\* <Return>

Please insert right key card and press ENTER: <Return>

Enter PIN:  $\frac{******}{}$  <Return>

Successfully commissioned HSM

#### **Generate Customer Trust Authority (XI)**

| Variant l                   | V         | Ke | y Block ☑ |
|-----------------------------|-----------|----|-----------|
| Online 🗷                    | Offline 🗷 |    | Secure ☑  |
| Authorization: Not required |           |    |           |

Command: XI

Function: Generates the Customer Trust Authority and stores them on smartcards.

Authorization: The HSM must be in Secure state to run this command.

Inputs: • Country

- StateLocalityOrganization
- Organizational UnitCommon Name
- Email
- Number of private shares
- Number of shares needed to recover private key

Outputs: • None

```
Example 1: Secure> <u>XI</u> <Return>
```

```
Please enter the certificate Subject information:
    Country Name (2 letter code) [US]: <u>US</u> <Return>
    State or Province Name (full name) []: <u>Florida</u>

<Return>
```

Locality Name (eg, city) []: Plantation <Return>
Organization Name (eg, company) []: Thales <Return>
Organizational Unit Name (eg, section) []:
Production <Return>

Common Name (e.g. server FQDN or YOUR name) [CTA]:

Email Address []: <a href="mailto:info@thalesgroup.com">info@thalesgroup.com</a> <Return>

Enter number of Customer Trust Authority private key shares [3-9]:  $\underline{\mathbf{3}}$  <Return> Enter number of shares to recover the Customer Trust Authority private key [3-3]:  $\mathbf{3}$  <Return>

Issued to: CTA, Issued by: CTA
 Validity: Jan 9 10:28:49 2015 GMT to Jan 3 10:28:49
2040 GMT
 Unique ID: EE3CB7CE8343B464CC04278188CF7EB3 - 3DE05514
(Root)

Insert payShield Manager Smartcard 1 of 3 and press
ENTER: <Return>
Enter new PIN for smartcard: \*\*\*\*\*\* <Return>
Re-enter new PIN: \*\*\*\*\* <Return>
Working....
CTA share written to smartcard.

Insert payShield Manager Smartcard 2 of 3 and press ENTER: <Return> Enter new PIN for smartcard: \*\*\*\*\* <Return>

Re-enter new PIN: \*\*\*\*\* <Return>

Working....

CTA share written to smartcard.

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```
Insert payShield Manager Smartcard 3 of 3 and press
ENTER: <Return>
Enter new PIN for smartcard: ***** <Return>
Re-enter new PIN: ***** <Return>
Working....
CTA share written to smartcard.

Successfully generated a Customer Trust Authority
Secure>
```

#### Make an RACC left or right key (XK)

| Variant                            | V                | Ke | y Block  |
|------------------------------------|------------------|----|----------|
| Online 🗷                           | Offline <b>坚</b> |    | Secure ☑ |
| Authorization: <b>Not required</b> |                  |    |          |

Command: XK

Function: Defines a RACC as either a left or right key in the whitelist on the HSM.

Authorization: The HSM must be in Secure state to run this command.

Inputs: Left or Right (card type)

Outputs: • None

Example 1: Secure> xx <Return>

Insert payShield Manager Smartcard and press ENTER:

<Return>

Enter PIN: \*\*\*\*\* <Return>

Do you want to make ABC321 a [L]eft or [R]ight key? L

<Return>

Card ABC321 is now a left key.

#### Commission a smartcard (XR)

| Variant                            | V         | Ke | y Block  |
|------------------------------------|-----------|----|----------|
| Online 🗷                           | Offline 🗷 |    | Secure ☑ |
| Authorization: <b>Not required</b> |           |    |          |

Command: XR

Function: To commission a smartcard.

Authorization: The HSM must be in Secure state to run this command.

Inputs: • None

Outputs: • None

Example 1: Secure> XR <Return>

Please have all Customer Trust Authority (CTA) payShield

Manager smartcards available

Insert first CTA payShield Manager Smartcard and press

ENTER: <Return>
Enter PIN: \*\*\*\*\*

Insert CTA payShield Manager Smartcard 2 of 3 and press

ENTER: <Return>
Enter PIN: \*\*\*\*\*

Insert CTA payShield Manager Smartcard 3 of 3 and press

ENTER: <Return>
Enter PIN: \*\*\*\*\*

Enforce a PIN change on first use? [Y/N]: <u>M</u> <Return>
Insert a payShield Manager Smartgard to be commissioned.

Insert a payShield Manager Smartcard to be commissioned

and press ENTER: <Return>

Enter new PIN for smartcard: \*\*\*\*\*\* <Return>

Re-enter new PIN:  $\frac{******}{} < Return >$ 

Do you wish to add  $\overline{\text{th}}\text{e}$  smartcard A3 to the HSM whitelist

[Y/N]:  $\underline{\mathbf{Y}}$  <Return>

Assign smartcard as a Left or Right Key RACC? [L/R/N]:  $\underline{\mathbf{N}}$ 

<Return>

Would you like to commission another card? [Y/N]: N

<Return>

#### Transfer existing LMK to RLMK (XT)

| Variant                            | V                | Ke | y Block  |
|------------------------------------|------------------|----|----------|
| Online 🗷                           | Offline <b>坚</b> |    | Secure ☑ |
| Authorization: <b>Not required</b> |                  |    |          |

Command: XT

Function: To transfer an existing HSM LMK stored on legacy smartcards to payShield

Manager RLMK cards for use through the payShield Manager.

In order to transfer a Variant LMK you will be required to fully reassemble the LMK (bring all the components together). Then, the fully formed Variant LMK is split among shares onto the pre-commissioned payShield Manager RLMK cards.

For Key Block LMKs, they are not stored as components on non-payShield Manager smart cards, but as shares. However, you must bring a quorum of share holders together, reconstitute the LMK, and then split it among shares onto the pre-commissioned payShield Manager RLMK cards.

Authorization: The HSM must be in Secure state to run this command.

Inputs: • Number of shares to split LMK into

Number of Components required to reconstitute LMK

Outputs: • None

Example 1: Secure> <u>xT</u> <Return>

Please have all the local LMK components and enough commissioned RACCs to receive the LMK ready.

Insert card and press ENTER: <Return>
Enter PIN: \*\*\*\* <Return>

Check: 268604

Load more components? [Y/N]:  $\underline{\mathbf{N}}$  <Return>

LMK Check: 268604

LMK key scheme: Variant

LMK algorithm: 3DES(2key)

LMK status: Test

Is this the LMK you wish to transfer? [Y/N]: Y <Return>

Enter the number of shares to split the LMK into: [2-9]: 2 <Return>

The number of shares required to reconstitute the LMK: [2-2]: 2 <Return>

Insert a commissioned card 1 of 2 and press ENTER:

<Return>

Enter PIN: \*\*\*\*\* <Return>

Card Check: E0CBF4

LMK share written to smartcard.

Insert a commissioned card 2 of 2 and press ENTER:

<Return>

Enter PIN: \*\*\*\*\* <Return>

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Card Check: E0CBF4

LMK share written to smartcard.

Want to test the reassembly of the LMK? Y <Return>

Please have all the RLMK shares ready Insert RLMK card and press ENTER: <Return>

Enter PIN: \*\*\*\*\* <Return>

LMK share 1 read (1 of 2) Card Check: E0CBF4 Insert RLMK card and press ENTER: <Return>

Enter PIN: \*\*\*\*\* <Return>

LMK share 2 read (2 of 2) Card Check: E0CBF4

LMK Check 268604

#### **Decommission a smartcard (XX)**

| Variant l | V                       | Ke | y Block  |  |
|-----------|-------------------------|----|----------|--|
| Online ☑  | Offline ☑               |    | Secure ☑ |  |
| Authori   | prization: Not required |    |          |  |

Command: XX

Function: To decommission a payShield Manager smartcard.

Authorization: The HSM may be in any state to run this command.

Inputs: •None

Outputs: •None

Example 1: Secure> xx <Return>

Please insert card to decommission and press ENTER:

<Return>

Warning: Resetting a payShield Manager Smartcard to its

original state

will erase all key material from the card.

Are you sure? [Y/N]:  $\underline{\mathbf{Y}}$  <Return>

payShield Manager Smartcard successfully decommissioned Would you like to decommission another card? [Y/N]:  $\underline{\bf N}$ 

<Return>

#### **HSM** commissioning status (XY)

| Variant l                          | V         | Ke | y Block ☑ |
|------------------------------------|-----------|----|-----------|
| Online ☑                           | Offline ☑ |    | Secure ☑  |
| Authorization: <b>Not required</b> |           |    |           |

Command: XY

Function: To show the state of the HSM Management commissioning and whitelist.

Authorization: The HSM may be in any state to run this command.

Inputs: None

Outputs: • Thales Trust installed

• Customer Trust Authority installed

• HSM Public Key installed

• Is HRK password user defined

• Is HRK available for use

Authorized RACCs

#### Example 1:

Note: The following contains sample output, e.g., Issue to: TES LC.

Online>xy

```
Thales Trust installed
                                     : Yes
    1 - Issued to: A4665000000A, Issued by: Development
Factory TTA
        Validity: Sep 26 15:35:30 2018 GMT to Sep 20
15:35:30 2043 GMT
        Unique ID: B655F28FD784A9C2A5169FF4F4DD41EA -
D61B5F4A
Customer Trust Authority Installed
     2 - Issued to: TES LC, Issued by: TES LC
        Validity: Oct 5 13:11:12 2018 GMT to Sep 29
13:11:12 2043 GMT
        Unique ID: 9FEACF2E361A2BADA0E2E9238D121E1D -
27871B3A (Root)
HSM Public Key Certificate Installed : Yes
     3 - Issued to: A4665000000A, Issued by: TES LC
        Validity: Oct 30 16:01:34 2018 GMT to Oct 24
16:01:34 2043 GMT
        Unique ID: ABA92BB246260EFF838BD06062331E54 -
27871B3A
Is HRK passphrase user defined
                                 : Yes
Is HRK available for use
                                     : Yes
```

Authorized RACCs : 4 Certificate Serial Number

RACC Type Number

7307001132072979 BF9BBAA7525818AA Left 7307001145072979 392FDA0DD7B25CBA Left 7307001152072979 DBD139588ED7A17C Right 7307001265072979 223386DBE9391015 Right

Online>

#### **Duplicate CTA share (XZ)**

Variant ☑
Key Block ☑

Online ☑
Offline ☑
Secure ☑

Authorization:
Not required

Command: XZ

Function: To duplicate a CTA share smartcard.

Authorization: The HSM must be in Secure state to run this command.

Inputs: •None

Outputs: •None

Example 1: Secure> xz <Return>

Insert a CTA share payShield Manager Smartcard to be

duplicated:

Enter PIN: \*\*\*\*\* <Return>

Working...

Please insert a commissioned payShield Manager smartcard

and press ENTER: <Return>
Enter PIN: \*\*\*\*\*\* <Return>

Working...

CTA share written to smartcard.

### 10 Secure Host Communications

This section describes the commands used to configure a payShield 10K such that the host connection is protected using TLS (known as Secure Host Communications).

The Certificate Requests and Certificates may be stored on / loaded from a regular USB memory stick.

The required format for the USB memory stick is FAT32. The Operating System used in the payShield 10K supports most types of USB memory sticks, but may not have the drivers for some of the newer types. If difficulties are experienced when trying to read from or write to a USB device, an alternative memory stick should be used.

The HSM's certificate signing request (CSR) structure is compliant with PKCS#10. The client must use the same key type as is included in the HSM's CSR.

The HSM uses certificate formats compliant with X.509.

The payShield 10K provides the following console commands to manage the HSM's private key, the certified public key and the CA self-signed public key certificate to support secure host communications:

| Command                                      | Page |
|--|------|
| Generate Certificate Signing Request (SG)    | 234  |
| Import Certificate (SI)                      | 237  |
| Export HSM Certificate's Chain of Trust (SE) | 239  |
| View Installed Certificate(s) (SV)           | 241  |
| Delete Installed Certificate(s) (SD)         | 244  |
| Generate HRK (SK)                            | 245  |
| Change HRK Passphrase (SP)                   | 246  |
| Restore HRK (SL)                             | 247  |

The HRK enables the recovery of the HSM's private key, the certified public key and the CA self-signed public key certificate used for payShield Manager.

#### **Generate Certificate Signing Request (SG)**

 Variant ☑
 Key Block ☑

 Online ☑
 Offline ☑
 Secure ☑

 Authorization:
 Not required

Command: SG

Inputs:

Notes:

Function: To generate the HSM's public/private key pair for use with secure host

communications, and extract the public key in the form of a Certificate Signing

Request (".CSR").

The private key is stored in tamper protected memory. It is backed up internally using the HSM Master Key (HRK) – see command SK for details.

Authorization: The HSM must be in the secure state to run this command.

Certificate fields (Country, State, Locality, Org Name, Org Unit Name,

Common Name, E-mail Address).

• Key Type (RSA, ECDSA)

• Filename when saving to USB memory stick

Outputs: 
• Prompts, as above

Key generation message

• Prompt to save to USB memory stick

Certificate Signing Request

Errors: •File exists – replace?

 The HRK must be installed (using the SK console command) prior to using this command.

tilis command.

• The exported file will automatically have the extension ".CSR".

• The size of RSA keys used is 2048-bits.

• The size of ECDSA keys used is either 256-bits, 384-bits or 521-bits (user selectable).

•The client must use the same RSA/ECDSA key type as is included in the HSM's CSR.

• A maximum certificate chain length of 6 is supported.

• The required format for the USB memory stick is FAT32. The Operating System used in the payShield 10K supports most types of USB memory stick, but may not have the drivers for some of the newer types. If difficulties are experienced when trying to read from or write to a USB device, an

alternative memory stick should be used.

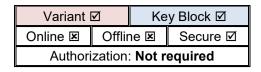
### Example 1: This example demonstrates the use of the **SG** console command to generate a 521-bit ECDSA public/private key pair and output a certificate signing request.

```
Secure> SG <Return>
Please enter the Subject Information for the Certificate Request:
   Country Name (2 letter code) []: UK <Return>
   State or Province Name (full name) []: Greater London < Return>
   Locality Name (eg, city) []: London < Return >
   Organization Name (eg, company) []: Bank XYZ <Return>
   Organizational Unit Name (eg, section) []: Operations <Return>
   Common Name (e.g. server FQDN or YOUR name) []: HSM-0001
<Return>
   Email Address []: bill@bankxyz.com <Return>
Select key type:
  1 - RSA
  2 - ECDSA P-256
  3 - ECDSA P-384
  4 - ECDSA P-521
Type [4]: 4 < Return >
Generating key pair .....+++
....+++
DONE
Do you wish to save to a file [Y/N]: Y <Return>
Enter filename: HSM-0001 <Return>
----BEGIN CERTIFICATE REQUEST----
MIIC2TCCAcECAQAwgZMxCzAJBgNVBAYTAlVLMRcwFQYDVQQIEw5HcmVhdGVyIExv
bmRvbjEPMA0GA1UEBxMGTG9uZG9uMREwDwYDVQQKEwhCYW5rIFhZWjETMBEGA1UE
CxMKT3BlcmF0aW9uczERMA8GA1UEAxMISFNNLTAwMDIxHzAdBgkqhkiG9w0BCQEW
EGJpbGxAYmFua3h5ei5jb20wggEiMA0GCSqGSIb3DQEBAQUAA4IBDwAwggEKAoIB
AQC+JhIisca5k715YIRNcDcq/QMb3jHzhQIbME4O9zDhTtmINFM7YrvZ6N2Sy1TU
za1cPf9JKR2X5D3ukaICtkTwxArj1WRnU2UnINTYeO0RWeBaouxO4ijSvzx5mCCg
RtcSQDK748+0xgWlZezkKkv+akOh4vYPdiOKx47wiS7UAENBaQI14C5cbnj6JMLe
f3hmzQzzu3vACAIDbuQXZ5A7w7ecGLSLahjEyx1H7PXpLnu121PR1BcemVdqHi8f
dfXTAKE1RrKSrvU22sOn6uQLGFRTseIuC4tFvtZNJRHAtqCYpabV4vrBmNQDaw8W
p2FFu+e71ybqsLY0R5xt7ZABAqMBAAGqADANBqkqhkiG9w0BAQUFAAOCAQEAvVzS
iy5qJkAjUdqaBjr5MUoAXvk15fEq6q0+SV39X3mSsQklQdoHwFSNqOUWYHkTKPvN
vZnCxMlUK2nBhlu2Xz44yC/U7+E7FsaQz2nXrNx/qF3SY/a/ODA+Y9iSERIpwRCM
9CKapYONeBHqK/NIcqTOZ3SMsC9JXsvtxPyQ7vmbu4a/JpMantWfcLCA+z6i+S+H
WavGnPVGt9ERD5Cij7B6qSbbrkn+xoJARIGsXhbVQmdSxR8I8HUAQDYV+2VJo3bA
ct9ubVjaw2SSiQZp9xB7BOJjk/NQrTk5qG3BkDI/Ukp9A9s7YoW1oMY8YdIq/YRo
Y+LI5trvXN73V2X00w==
----END CERTIFICATE REQUEST----
```

## Example 2: This example demonstrates the use of the **SG** console command to generate a 2048-bit RSA public/private key pair and output a certificate signing request.

```
Secure> SG <Return>
Please enter the Subject Information for the Certificate Request:
   Country Name (2 letter code) []: UK < Return>
   State or Province Name (full name) []: Greater London <Return>
   Locality Name (eg, city) []: London <Return
   Organization Name (eg, company) []: Bank XYZ < Return >
   Organizational Unit Name (eg, section) []: Operations < Return>
   Common Name (e.g. server FQDN or YOUR name) []: HSM-0002
<Return>
   Email Address []: bill@bankxyz.com <Return>
Select key type:
  1 - RSA
  2 - ECDSA P-256
  3 - ECDSA P-384
  4 - ECDSA P-521
Type [4]: 1 < Return >
Generating key pair .....+++
....+++
DONE
Do you wish to save to a file [Y/N]: Y <Return>
Enter filename: HSM-0002 <Return>
----BEGIN CERTIFICATE REQUEST----
MIIC2TCCAcECAQAwqZMxCzAJBqNVBAYTAlVLMRcwFQYDVQQIEw5HcmVhdGVyIExv
bmRvbjEPMA0GA1UEBxMGTG9uZG9uMREwDwYDVQQKEwhCYW5rIFhZWjETMBEGA1UE
CxMKT3BlcmF0aW9uczERMA8GA1UEAxMISFNNLTAwMDIxHzAdBqkqhkiG9w0BCQEW
EGJpbGxAYmFua3h5ei5jb20wqqEiMA0GCSqGSIb3DQEBAQUAA4IBDwAwqqEKAoIB
AQDBJAjJVtpE2Covk13BpZCACN6hUoQeLRv62+M3Lioa/ckvrIDaFxRTmlBGAof/
nZR3uRXSRz5oo3MX+fG4QXuLCGujFPHUfdnJRFIGnxoxkrrXn5OyxtokLwdE3HrK
VgKeUPQvDluZVXCbFJ1rGGaBk6bRQCfb7hBI7qcba6NfLIPms/bXYqy5hKUbkf+N
rMGtKAHz70E7BRMyY95GFo6nDne579rUi8RDxC4vqIJqkaXbuv4evYxlliTsQ690
wr0iRSygYHSYzA8TVcwJ1pNTO1Jeg2xJ8r4axs0r5IKxxpD2PDAv4DdyQ0TsZkTB
QfSxPnlD4sTeQW5s42Y0B02ZAqMBAAGqADANBqkqhkiG9w0BAQUFAAOCAQEAJqPX
alHvtQKsfxqzTn2nWiw/v/9v8Qs11MIRJ5/Y3x+fdRSSK55uwPmRIRlCYdM0xQ4C
tSW3;WUiB1P0a3XxC504cWfbXJSxWkoSiN6V5qZrCI9W1z05xAuJZt;dVcFbUvVI
pPw3LXXS2CxAsAbgtz3QG+MIdyiicE5vUN2kKxhhZaC8Ev3tpy2Uue8XGy1sDybu
8qx515tMUSAsYx4M956qJEL0Mt9k8ph1hsbKz51KDDEwuyurJlYoOqkVVZeuBKZu
YKJKdOtwzzuUesEcGQfbAleBROntezm0irWJRaCXEyg0e5DF0FfWGIE08ojx4dvh
w3mX71ZX4RGchVEsYO==
----END CERTIFICATE REQUEST----
```

#### **Import Certificate (SI)**



Command:

Function: To import a certificate for storage inside the HSM for use with secure host

communications.

The certificate may be one of the following:

HSM certificate

Client certificate

• Sub-CA certificate (for either HSM or client)

• Root-CA certificate (for either HSM or client)

Authorization: The HSM must be in the secure state to run this command.

Inputs: • File selection

• Prompt for import of additional certificates

Outputs: 
• Prompts, as above

SI

• Filenames of certificates on USB memory stick

• Summary of imported certificate (Issued to/by, Validity, ID)

• Chain of Trust statement (for an HSM certificate)

 The HSM's public/private key pair must be installed (using the SG console command) prior to using this command.

•The file(s) to be imported must have the extension ".CRT".

•A maximum certificate chain length of 6 is supported.

• The required format for the USB memory stick is FAT32. The Operating System used in the payShield 10K supports most types of USB memory stick, but may not have the drivers for some of the newer types. If difficulties are experienced when trying to read from or write to a USB device, an alternative memory stick should be used.

Example 1:

Notes:

This example demonstrates the use of the **SI** console command to import the root CA certificate (that signed the HSM's certificate) into the HSM.

#### Example 2:

This example demonstrates the use of the **SI** console command to import the HSM's (now signed) certificate back into the HSM.

(Note that the root CA certificate has already been installed (see Example 1), and so the HSM indicates that the "Chain of Trust" is complete.

```
Secure> SI <Return>
Select File
   1 - HSM-0001.crt
   2 - BankXYZRootCA.crt
   3 - Client.crt
   4 - ClientRootCA.crt
File: 1 <Return>
Imported CA-signed HSM Certificate
         Issued to: HSM-0001, Issued by: Bank XYZ
         Validity: May 21 15:05:51 2013 GMT to May 21 15:05:51
2014 GMT
         Unique ID: 2050 - AC03FAD5
Chain of Trust validated
         Bank XYZ (Root)
Do you wish to import another certificate? \underline{\mathbf{N}} <Return>
Secure>
```

#### **Export HSM Certificate's Chain of Trust (SE)**

| Variant ☑                   |           | Key Block ☑ |          |
|-----------------------------|-----------|-------------|----------|
| Online 🗵                    | Offline 🗷 |             | Secure ☑ |
| Authorization: Not required |           |             |          |

Command: SE

Function: To export the HSM certificate's chain of trust (i.e. the chain of certificates

required to authenticate the HSM's certificate, up to and including the root CA

certificate).

Authorization: The HSM must be in the secure state to run this command.

Inputs: Filename when saving to USB memory stick

Outputs: Prompts, as above

Prompt to save to USB memory stick

Certificate Chain of Trust is displayed at the console, and (if requested) saved

to the USB memory stick

Errors: File exists – replace?

Notes: The HSM's public/private key pair must be installed (using the SG console

command) prior to using this command.

The exported file will automatically have the extension ".CRT".

A maximum certificate chain length of 6 is supported.

The required format for the USB memory stick is FAT32. The Operating System used in the payShield 10K supports most types of USB memory stick, but may not have the drivers for some of the newer types. If difficulties are experienced when trying to read from or write to a USB device, an alternative

memory stick should be used.

#### Example 1:

This example demonstrates the use of the **SE** console command to export the HSM certificate's chain of trust (in this case, just the root CA certificate) to a USB memory stick.

Secure> SE <Return>

Do you wish to save to a file [Y/N]:  $\underline{\mathbf{Y}}$  <Return> Enter filename: BankXYZRootCA <Return>

Bank XYZ

----BEGIN CERTIFICATE----

MIID+TCCAuGqAwIBAqIJAJyPxxP6oxAQMA0GCSqGSIb3DQEBBQUAMIGyMQswCQYD VQQGEwJVSzEYMBYGA1UECBMPQnVja2luZ2hhbXNoaXJlMRUwEwYDVQQHEwxMb25n IENyZW5kb24xDzANBqNVBAoTBlRoYWx1czEMMAoGA1UECxMDUE1HMR4wHAYDVQQD ExVwYX1TaG11bGQqQ2VydG1maWNhdGUxMzAxBqkqhkiG9w0BCQEWJGphbWVzLnRv cmp1c3NlbkB0aGFsZXMtZXNlY3VyaXR5LmNvbTAeFw0xMzA1MDkxMDU5MjJaFw0v MzA1MDcxMDU5MjJaMIGyMQswCQYDVQQGEwJVSzEYMBYGA1UECBMPQnVja2luZ2hh bXNoaXJ1MRUwEwYDVQQHEwxMb25nIENyZW5kb24xDzANBqNVBAoTB1RoYWxlczEM MAOGA1UECxMDUE1HMR4wHAYDVQQDExVwYX1TaG1lbGQqQ2VydGlmaWNhdGUxMzAx BgkqhkiG9w0BCQEWJGphbWVzLnRvcmp1c3NlbkB0aGFsZXMtZXNlY3VyaXR5LmNv bTCCASIwDQYJKoZIhvcNAQEBBQADggEPADCCAQoCggEBANTFR+dFeafMZsMwgeOK vWxjmaUOP6z5mK+qeD4wYvNP5cv1GVqKoMFTNkJL+jeBSyo39IR0T4AoalroUb6F yi76nmv0VVqFgPWIS92bRBozGp8dZU09aJQGCuOIjEvKuUtddWrpp0ClFEnTXXsx LpfjTal5vSl+D9lazkMiFxdi7OUQyf6CiVuoch7bq0A4nmcjSlPyE/b3FpJn6zul S+/DvRo4N4wJBHkZftAyPHZUYaV84perRG4CRbirFUfpRH1kVC+P6Gal/KMKWlzE kKJOIxZqtaU973/AD4CV2QZtMurFC9m9p84uOW2SinMeKEdolVTFgVo+h3KjFHM/ yVsCAwEAAaMQMA4wDAYDVR0TBAUwAwEB/zANBqkqhkiG9w0BAQUFAAOCAQEAoHEN 1QyqWSTXkhtAnu+F3qy/Qs/wYLszaYY1BUSQasjN866SzRC/jVtYT6UYabvOke5B 9Z4KNsICkRtmqdYpic0kjK40RjUdw4QZu4jC+EM4eY8HTa7fSaH1nxrkPAEUwNKZ o3Re+3jQeIx6qi5rnLf/FZ1cEP1fySh0hzuSo2xSIY/hwUWh1ZJYZKBu3wzfHG1d GB7D4xU4jUTvkKJQDuCHUdSrf+cMstN9dkrhYNNw49L9tYrD0Zz1PM3rVXD28uAL Wt+CPOtsjIixNR18vZmEVJDWJaRibCcfrTeDBs403hmAgx/Mdv5FX/NSjhZZ015m X4FkYiOv2CJb7J/vAw==

----END CERTIFICATE----

#### **View Installed Certificate(s) (SV)**

 Variant ☑
 Key Block ☑

 Online ☑
 Offline ☑
 Secure ☑

 Authorization:
 Not required

Command: SV

Outputs:

Function: To view the list of currently installed certificates (for use with secure host

communications). Individual certificates can be displayed in full.

Authorization: The HSM can be in any state to run this command.

Inputs: • Certificate to be displayed in full.

The HSM's public/private key pair must be installed (using the SG console

command) prior to using this command.

• Prompts, as above

• List of currently installed certificates.

• Status of HSM's private key – installed or not installed

• HSM Certificate installed - maximum of 1 certificate

• Client Certificate(s) installed – maximum of 10 certificates

• CA Certificate(s) installed – maximum of 10 certificates

• Chain of trust validity - for the HSM's certificate chain

• Contents of selected certificate.

• A maximum certificate chain length of 6 is supported.

## Example 1: This example demonstrates the use of the **SV** console command to view the list of currently installed certificates, and to display the contents of the HSM's certificate.

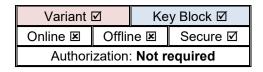
```
Secure> SV <Return>
HSM Private Key installed: Yes
HSM Certificate installed:
     1 - Issued to: HSM-0002, Issued by: Bank XYZ
         Validity: May 21 15:05:51 2013 GMT to May 21 15:05:51
         Unique ID: 2050 - AC03FAD5
Client certificate(s) installed:
     2 - Issued to: APP-0001, Issued by: Applications
         Validity: May 7 09:37:18 2013 GMT to May 7 09:37:18
2014 GMT
         Unique ID: 2016 - D221289A
CA Certificate(s) installed:
     3 - Issued to: Applications, Issued by: Applications
         Validity: May 7 09:24:10 2013 GMT to May 5 09:24:10
2023 GMT
         Unique ID: C14FF9DE78FB441A - D221289A (Root)
     4 - Issued to: Bank XYZ, Issued by: Bank XYZ
         Validity: May 9 10:59:22 2013 GMT to May 7 10:59:22
2023 GMT
         Unique ID: 9C8FC713FAA31010 - AC03FAD5 (Root)
Chain of Trust validated:
         Bank XYZ (Root)
Select an item to view: 1 <Return>
Certificate:
    Data:
        Version: 3(0x2)
        Serial Number: 8273 (0x2051)
    Signature Algorithm: shalWithRSAEncryption
        Issuer: C=UK, ST=Greater London, L=London, O=Bank XYZ,
OU=RootCA, CN=Bank XYZ/emailAddress=root@bankxyz.com
        Validity
            Not Before: May 21 15:05:51 2013 GMT
            Not After : May 21 15:05:51 2014 GMT
        Subject: C=UK, ST=Greater London, O=Bank XYZ,
OU=Operations, CN=HSM-0002/emailAddress=bill@bankxyz.com
        Subject Public Key Info:
            Public Key Algorithm: rsaEncryption
                Public-Key: (2048 bit)
                Modulus:
                    00:aa:31:e6:90:46:fe:e9:26:8b:93:39:5a:8c:be:
                    3d:39:2b:d7:06:47:04:6a:54:d2:12:4e:ac:9a:a3:
                    5b:49
                Exponent: 65537 (0x10001)
        X509v3 extensions:
            X509v3 Basic Constraints:
```

#### payShield 10K Console Guide

```
CA:FALSE
X509v3 Key Usage:
Digital Signature, Non Repudiation, Key
Encipherment
Signature Algorithm: shalWithRSAEncryption
b8:e9:e9:8f:2e:f9:50:93:a1:8b:8d:0b:e5:fd:ef:6f:6c:05:
...
59:0d:df:85:b7:48:c6:02:d9:16:f9:80:e5:c9:c2:69:7f:06:
2b:ba:18:9f

Do you wish to view another certificate? N <Return>
Online>
```

#### **Delete Installed Certificate(s) (SD)**



Command: SD

Function: To delete a currently installed certificate (for use with secure host

communications).

Authorization: The HSM must be in the secure state to run this command.

Inputs: • Certificate to be deleted.

Outputs: 
• Prompts, as above

• List of currently installed certificates.

• Status of HSM's private key – installed or not installed

• HSM Certificate installed - maximum of 1 certificate

• Client Certificate(s) installed – maximum of 10 certificates

• CA Certificate(s) installed – maximum of 10 certificates

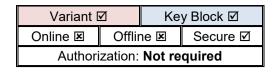
• Chain of trust validity - for the HSM's certificate chain

• Prompt to delete another certificate

Example 1: This example demonstrates the use of the **SD** console command to remove a client certificate from the HSM.

```
Secure> SD <Return>
HSM Private Key installed: Yes
HSM Certificate installed:
     1 - Issued to: HSM-0002, Issued by: Bank XYZ
        Validity: May 21 15:05:51 2013 GMT to May 21
15:05:51 2014 GMT
        Unique ID: 2050 - AC03FAD5
Client certificate(s) installed:
     2 - Issued to: APP-0001, Issued by: Applications
        Validity: May 7 09:37:18 2013 GMT to May
09:37:18 2014 GMT
        Unique ID: 2016 - D221289A
CA Certificate(s) installed:
     3 - Issued to: Applications, Issued by: Applications
        Validity: May 7 09:24:10 2013 GMT to May 5
09:24:10 2023 GMT
         Unique ID: C14FF9DE78FB441A - D221289A (Root)
     4 - Issued to: Bank XYZ, Issued by: Bank XYZ
        Validity: May 9 10:59:22 2013 GMT to May
10:59:22 2023 GMT
         Unique ID: 9C8FC713FAA31010 - AC03FAD5 (Root)
Chain of Trust validated:
         Bank XYZ (Root)
     5 - HSM Private Key
Select an item to delete (6 for ALL): \underline{2} <Return>
Do you wish to delete another certificate? N < Return >
```

#### **Generate HRK (SK)**



Command: SK

Function: To generate a new HSM Recovery Key (HRK). Once installed, the HRK will be

used to back-up secret key material inside the HSM into persistent memory (a

process known as key synchronization).

The following secret key material is backed-up in this process:

- Secure Host Communications key material:
  - o HSM's private key
- Remote Management key material:
  - HSM's private key
  - o HSM's public key certificate
  - o CA public key certificate

Authorization: The HSM must be in the secure state to run this command.

Inputs: • Passphrases 1 & 2 (each entered twice for verification).

Outputs: • Prompts, as above.

• Passphrase rules.

• Creating HRK message.

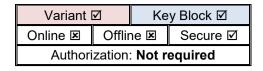
· Key synchronization message.

Notes: • The HRK replaces the RMK (used in previous versions of software).

Example 1: This example demonstrates the use of the **SK** console command to generate an HRK.

```
Secure> SK <Return>
**** NOTE ****
Passphrase rules as follows:
1 - Must be between 8 and 30 characters long.
2 - Can contain spaces
3 - Must be comprised of (at a minimum):
  2 digits
  2 uppercase characters
  2 lowercase characters
  2 symbols (e.g. !/?.#:')
  Re-enter administrator 1 passphrase: **************
  Enter administrator 2 passphrase: **********
Re-enter administrator 2 passphrase: **********
Creating HRK. Please, wait ... DONE
HRK generated successfully
Key synchronization complete
Secure>
```

#### **Change HRK Passphrase (SP)**



Command: SP

Function: To change one of the passphrases associated with the HRK.

Authorization: The HSM must be in the secure state to run this command.

Inputs: • Existing passphrase 1 or 2.

• New passphrase 1 or 2 (entered twice for verification).

Outputs: • Prompts, as above.

• Passphrase rules.

Creating HRK message.

• Key synchronization message.

Notes: • The HRK replaces the RMK (used in previous versions of software).

Example 1: This example demonstrates the use of the **SP** console command change administrator #1's HRK passphrase.

```
Secure> SP <Return>
**** NOTE ****
Passphrase rules as follows:
1 - Must be between 8 and 30 characters long.
2 - Can contain spaces
3 - Must be comprised of (at a minimum):
   2 digits
   2 uppercase characters
   2 lowercase characters
   2 symbols (e.g. !/?.#:')
4 - Cannot use the same passphrase that was used within
the past 10 previous attempts
Select administrator password to change [1,2]: 1
  Enter administrator 1 current passphrase:
******
  Enter administrator 1 new passphrase: *********
Re-enter administrator 1 new passphrase: ********
Changing passphrases. Please, wait ... DONE
HRK generated successfully
Secure>
```

#### **Restore HRK (SL)**

| Variant ☑                   |           | Ke | y Block ☑ |
|-----------------------------|-----------|----|-----------|
| Online 🗷                    | Offline 🗷 |    | Secure ☑  |
| Authorization: Not required |           |    |           |

Command: SL

Function: To restore the HRK (and also the secret key material backed-up by the HRK)

in the event of erasure of tamper protected memory.

Authorization: The HSM must be in the secure state to run this command.

Inputs: • Passphrases 1 & 2.

Outputs: • Prompts, as above.

Restoring HRK message.Key synchronization message.

Errors: • HRK already loaded.

Notes: • The HRK replaces the RMK (used in previous versions of software).

Example 1: This example demonstrates the use of the **SL** console command to

generate an HRK.

Secure> SL <Return>

Recovering HRK. Please, wait ... DONE

HRK recovered successfully

Key synchronization complete

### 11 KMD Support Commands

This section describes the set of console commands that facilitate the operation of the Thales Key Management. Please note the Key Management Device (KMD) is now end of sale and has been replaced by the Trusted Management Device (TMD).

| Command                             |     |
|-------------------------------------|-----|
| Generate KTK Components (KM)        | 249 |
| Install KTK (KN)                    | 250 |
| View KTK Table (KT)                 | 251 |
| Import Key encrypted under KTK (KK) | 252 |
| Delete KTK (KD)                     | 253 |

#### **Generate KTK Components (KM)**

| Variant □                   |           | Key Block □ |          |
|-----------------------------|-----------|-------------|----------|
| Online 🗵                    | Offline 🗷 |             | Secure ☑ |
| Authorization: Not required |           |             |          |

Command: KM

Function: To generate the components of a KMD Transport Key (KTK), and store the

components on smartcards.

Authorization: None

Inputs:

• Number of components to generate

• Prompt for smartcards & PINs to be entered

Outputs: • Check value of smartcards

Check value of new KTK

Example 1: This example demonstrates the use of the **KM** console command to

generate two KTK components on smartcards.

```
Secure> KM <Return>
```

```
Enter number of components [2-3]: 2 <Return>
Insert blank card and enter PIN: ****** <Return>
    Writing keys...
    Checking keys...
Device write complete, check: ZZZZZZ
```

Make another copy? [Y/N]: N <Return>

```
1 copies made
Insert blank card and enter PIN: *****
Writing keys...
Checking keys...
```

Device write complete, check: ZZZZZZ

Make another copy? [Y/N]:  $\underline{\mathbf{N}}$  <Return>

1 copies made

KTK Check Value: ZZZZZZ

#### **Install KTK (KN)**

| Variant □                   |           | Ke | y Block □ |
|-----------------------------|-----------|----|-----------|
| Online 🗷                    | Offline 🗷 |    | Secure ☑  |
| Authorization: Not required |           |    |           |

Command: KN

Function: To install a KMD Transport Key (KTK) into the HSM.

Authorization: None

Inputs: • KTK Identifier: 2 numeric digits

Number of components to use

• Prompt for smartcards & PINs to be entered

Outputs: • Check value of smartcards

Check value of new KTK

Example 1: This example demonstrates the use of the KN console command to

install a KTK in KTK Id 01, using two smartcards.

Secure> KN <Return>

Enter KTK id [00-19]: **01** <Return>

Enter comments: KTK for KMD in secure room <Return>

KTK in selected location must be erased before

proceeding.

Erase KTK? [Y/N]: Y <Return>

Load KTK in components

Insert card and enter PIN: \*\*\*\*\* <Return>

Check: ZZZZZZ

Load more components? [Y/N]: Y <Return>

Insert card and enter PIN: \*\*\*\*\*\* <Return>

Check: ZZZZZZ

Load more components? [Y/N]: N <Return>

KTK check: ZZZZZZ

KTK id: 01

KTK key scheme: Variant KTK algorithm: AES-256

Comments: KTK for KMD in secure room

Confirm details? [Y/N]:  $\underline{\mathbf{Y}}$  <Return>

#### **View KTK Table (KT)**

Variant □
Key Block □

Online ☑
Offline ☑
Secure ☑

Authorization:
Not required

Command: KT

Function: To display the KTK table.

Authorization: None

Inputs: • None

Outputs: • List of installed KTKs

Example 1: This example demonstrates the use of the KT console command to

display the list of all KTKs currently installed in the HSM.

Online> **KT** <Return>

KTK table:

ID Scheme Algorithm Check Comments

01 Variant 3DES(2key) 292489 KTK for KMD in secure

room

03 Variant 3DES(2key) 549235 KTK for 2nd KMD

Online>

#### Import Key encrypted under KTK (KK)

 Variant ☑
 Key Block ☑

 Online ☑
 Offline ☑
 Secure ☑

 Authorization: Required

 Activity: command.kk.console

Command: KK

Function: To translate a key from encryption under a KTK to encryption under an LMK.

Authorization: The HSM must either be in the Authorized State, or the activity

command.kk.console must be authorized.

Inputs: • LMK Identifier

Key Type CodeKey Scheme (LMK)

KTK Identifier

• Key encrypted under KTK

Outputs: • Key encrypted under LMK

Example 1: This example demonstrates the use of the **KK** console command to

import a double-length DES ZMK (key type 000) from encryption

under KTK Id 01 to encryption under LMK Id 02.

Online-AUTH> <u>KK</u> <Return>

Enter LMK id: 02 <Return>
Enter Key type: 000 <Return>

Enter Key Scheme (LMK): U <Return>

Enter KTK id: 01 <Return>

Enter key: U  $\overline{\mathbf{xxxx}}$   $\mathbf{xxxx}$   $\mathbf{xxxx}$   $\mathbf{xxxx}$   $\mathbf{xxxx}$   $\mathbf{xxxx}$   $\mathbf{xxxx}$   $\mathbf{xxxx}$   $\mathbf{xxxx}$   $\mathbf{xxxx}$   $\mathbf{xxxx}$ 

<Return>

LMK encrypted key: U YYYY YYYY YYYY YYYY YYYY YYYY

YYYY

Key check value: ZZZZZZ

Online-AUTH>

#### **Delete KTK (KD)**

| Variant □                   |           | Key Block □ |          |
|-----------------------------|-----------|-------------|----------|
| Online 🗷                    | Offline 🗷 |             | Secure ☑ |
| Authorization: Not required |           |             |          |

Command: KD

Function: To delete a selected KTK from the HSM.

Authorization: None

Inputs: • KTK Identifier

Outputs: 
• Display of relevant entry from KTK table.

Example 1: This example demonstrates the use of the **KD** console command to

delete a previously installed KTK (KTK Id 01) from the HSM.

Secure> KD <Return>

Enter KTK id: 01 <Return>

KTK table entry:

ID Scheme Algorithm Check Comments

01 Variant 3DES(2key) 292489 KTK for KMD in secure

room

Confirm KTK deletion [Y/N]:  $\underline{\mathbf{Y}}$  <Return>

KTK deleted from main memory

# Appendix A: Error Responses Excluded from Audit Log

If the option to Audit Error Responses to Host Commands is selected using AUDITOPTIONS, those errors which may require attention by the HSM Administrators or Security Officers are logged. The following non-00 error responses are not included in the Audit Log:

|      | Not Audited if error response is |    |    |
|------|----------------------------------|----|----|
| Cmnd | 01                               | 02 | 43 |
| A6   | Х                                |    |    |
| ВС   | Х                                |    |    |
| BE   | Х                                |    |    |
| BK   |                                  | Х  |    |
| BY   | Х                                |    |    |
| CG   | Х                                |    |    |
| СК   | Х                                | Х  |    |
| СМ   | Х                                |    |    |
| СО   | Х                                |    |    |
| CQ   | Х                                |    |    |
| CU   | Х                                |    |    |
| DA   | Х                                | Х  |    |
| DC   | Х                                |    |    |
| DE   |                                  | Х  |    |
| DU   | Х                                | Х  |    |
| EA   | Х                                | Х  |    |
| EC   | Х                                |    |    |
| EE   |                                  | Х  |    |
| EG   | Х                                |    |    |
| El   |                                  |    | Х  |
| F0   | Х                                |    |    |
| F2   | Х                                |    |    |
| FA   | Х                                |    |    |
| FU   | Х                                |    |    |
| G2   | Х                                |    |    |
| G4   | Х                                |    |    |
| GO   | Х                                |    |    |

|      | Not Audited if error response is: |    |    |
|------|-----------------------------------|----|----|
| Cmnd | 01                                | 02 | 43 |
| GQ   | Х                                 |    |    |
| GS   | Х                                 |    |    |
| GU   | Х                                 |    |    |
| J0   |                                   |    | Х  |
| K2   | Х                                 |    |    |
| KE   |                                   |    | Х  |
| КО   |                                   |    | Х  |
| P0   | Х                                 |    |    |
| PG   | Х                                 |    |    |
| PY   | Х                                 |    |    |
| QQ   | Х                                 |    |    |
| QS   | Х                                 |    |    |
| QU   | Х                                 |    |    |
| QW   | Х                                 |    |    |
| XM   | Х                                 |    |    |
| XK   | Х                                 |    |    |
| ZU   | Х                                 |    |    |

### **Appendix B: Technical Support Contacts**

Our team of knowledgeable and friendly support staff are available to help. If your product is under warranty or you hold a support contract with Thales, do not hesitate to contact us using the link below. For more information, consult our standard Terms and Conditions for Warranty and Support.

https://supportportal.thalesgroup.com/csm



#### **Contact us**

For all office locations and contact information, please visit cpl.thalesgroup.com/contact-us

> cpl.thalesgroup.com <







