

# Jonathan Munz

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## Work Experience

THE MAYNARD GROUP, APTOS, CA

*Help Desk Specialist, Jun 2018 – Present*

- Answer technical questions & troubleshoot.
- Input, track, and escalate trouble tickets.
- Make programming and configuration adjustments to customer networking equipment, routers, cloud service and phone systems.

NAVAL POST-GRADUATE SCHOOL, MONTEREY, CA

*Engineering Intern, Jan 2017 – Aug 2017*

- Railgun project.
- Build & put together equipment used to power railgun.
- Use wide range of equipment such as: CNC, power drills, SolidWorks, Metal-cutter.

MPC MATH LEARNING CENTER, MONTEREY, CA

*Math Tutor, Aug 2016 – Jun 2018*

- Tutor students.
- Answer questions.
- Check out and put away textbooks.

## Education

CALIFORNIA STATE UNIVERSITY MONTEREY BAY, MONTEREY, CA

*Computer Science: Networking & Security, Aug 2018-Present*

- Pursuing BS in Computer Science.

MONTEREY PENINSULA COLLEGE, MONTEREY, CA

*Computer Science, Aug 2011-July 2018*

- 134.5 units complete with a 3.3 GPA.
- AA in General Education: Critical Thinking

SAN JOSE JOB CORPS, SAN JOSE, CA

*Computer Technology, Aug 2009-Feb 2010*

- Finished top of my class with a 4.0 GPA.

SALINAS ADULT SCHOOL, SALINAS, CA

*High School Diploma, Aug 2008*

## Additional Skills

- Can type 40 words per minute.
- Currently tutoring in math up to Calculus.

## Certifications

- IT Essentials: PC Hardware & Software.
- CCNA Certification (In Progress).
- CompTIA Security+ Certification (In Progress).