Jonathan Munz

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# Work Experience

## The Maynard Group, Aptos, CA

## Help Desk Specialist, Jun 2018 – Present

* Answer technical questions & troubleshoot.
* Input, track, and escalate trouble tickets.
* Make programming and configuration adjustments to customer networking equipment, routers, cloud service and phone systems.

## Naval Post-Graduate School, MONTEREY, CA

## Engineering Intern, Jan 2017 – Aug 2017

* Railgun project.
* Build & put together equipment used to power railgun.
* Use wide range of equipment such as: CNC, power drills, SolidWorks, Metal-cutter.

## MPC Math Learning Center, Monterey, CA

## Math Tutor, Aug 2016 – Jun 2018

* Tutor students.
* Answer questions.
* Check out and put away textbooks.

# Education

## California State University Monterey Bay, MONTEREY, CA

## Computer Science: Networking & Security, Aug 2018-Present

* Pursuing BS in Computer Science.

## MONTEREY PENINSULA COLLEGE, MONTEREY, CA

## Computer Science, Aug 2011-July 2018

* 134.5 units complete with a 3.3 GPA.
* AA in General Education: Critical Thinking

## SAN JOSE JOB CORPS, SAN JOSE, CA

## Computer Technology, Aug 2009-Feb 2010

* Finished top of my class with a 4.0 GPA.

## SALINAS ADULT SCHOOL, SALINAS, CA

## High School Diploma, Aug 2008

# Additional Skills

* Can type 40 words per minute.
* Currently tutoring in math up to Calculus.

# Certifications

* IT Essentials: PC Hardware & Software.
* CCNA Certification (In Progress).
* CompTIA Security+ Certification (In Progress).