## Jonathan Pena-Loa

### Full-Stack Software Engineer

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Full-Stack Software Engineer with a strong professional sales background. I've cultivated a successful foundation in modern software technologies and frameworks. With attention to detail, I excel at problem-solving and prioritize effective communication to assist completing tasks. I am a dedicated collaborator with excellent time management skills and a commitment to continuous technical growth. By combining technical aptitude with a customer-focused mindset I strive to build clean and effective applications.

#### **Education**

#### Per Scholas, Software Engineering Program

March 2023 - Present

15-week Software Engineering Course specializing in web development and software engineering. Acquired expertise in JavaScript, React, API integration, MVC architecture, databases (MongoDB), and advanced JavaScript concepts.

# General Assembly, Software Engineering Immersive

September 2021 - December 2021

Successfully completed 12-week, 500+ hours of expert-led instruction full-stack software engineering and hands-on learning of HTML, CSS, JavaScript and fundamentals of industry's most in demand technologies.

## **Technical Projects**

War Card Game (Github | Project Site) Browser-Based Game

- Used Client-Side MVC Architectural Approach to create war-card games and HTML to build the foundation.
- CSS was the technology used to design and style the website.
- JavaScript to create Functions and update State on the DOM elements to play the game.

## Workout Tracker (Github | Project Site) Full-Stack C.R.U.D

- Used Node.js to create the environment and organize modules and run JavaScript.
- Used Express to create routes and process requests from users and display information via EJS..
- Implemented OAuth with Google's server to log in users and save workout plans to MongoDB.

## Seattle Coffee Life (Github | Project Site) M.E.R.N

- Created a coffee drink manager using Express, MongoDB, and Node.js for the back-end.
- Consume data from a third-party API using node-fetch and display drinks to users on the website.
- Implement token-based authentication to allow users to create, update, or delete drinks.

#### Skills & Technologies:

JavaScript | React.js | Vite.js | Node.js | Express | Mongoose | RESTful API | HTML5 | CSS | Bootstrap | Git | Render | Heroku | GitHub | OAuth

#### PROFESSIONAL EXPERIENCE

# Mercedes-Benz of Lynnwood, Internet Sales Manager

August 2019 - December 2022

- Promoted from Sales and Lease Consultant to Internet Sales Manager, based on exemplary performance in customer satisfaction and CRM management skills.
- Focused on selling and high understanding of Automotive technologies for the purpose of reaching YTD sales objective.
- Accomplished technology certification from Mercedes-Benz USA to provide client technical support.

## Seaview Buick GMC, Sales and Lease Consulting

June 2015 - July 2019

- Cultivated relationships with new and existing customers to upsell vehicle inventory, warranties and service.
- Monthly certification programs for continued education and training courses for up to date product knowledge to ensure
  customer satisfaction
- Scheduled showroom appointments via phone, email, Dealer Sales Assistance App (DSA).

#### The Rainier Club, Restaurant Lead Server

October 2009 - June 2015

- Maintained high-quality customer service standards by promptly addressing guest inquiries.
- Trained and guided new staff at The Rainier Club on guest service expectations and restaurant protocols.
- Worked collaboratively as part of a team, assisting coworkers when needed and fostering a cooperative work environment.