

Jonathan R. Blazer

jonathan.r.blazer@gmail.com | 804-615-9515 | Arlington, VA
linkedin.com/in/jonathan-rajkovic-blazer | gitlab.com/jonathanrblazer | Full Stack Developer

Technical Skills

Programming: Python3, C++, JavaScript (ES6+), SQL, HTML5, CSS

System Design: Monoliths, Microservices

Back-End: PostgreSQL, MongoDB, Django, FastAPI, Node JS, RabbitMQ

Front-End: React JS, Bootstrap & Tailwind CSS, WebSocket API

Application Development Experience

Lead Developer | Gold'n Hours | gitlab.com/jonathanrblazer/goldn-hours

- Decreased response time by 17% in a map-based social media application by using FastAPI and MongoDB to interface between users and Google Maps API.
- Achieved 97% compatibility across all browsers/devices by using Tailwind to create a fully-responsive mobile/desktop front-end.
- Enabled user-to-user interaction, using WebSockets to seamlessly integrate live-chat functionality.

Lead Developer | ShopTop | Django/React/REST API | gitlab.com/jonathanrblazer/shoptop

- Created a full-stack Auto Dealer Service management application using Django and React, and git to manage version history in a small team.
- Eliminated 63% of erroneous inputs by carefully typing and restricting inputs in HTML forms.
- Increased visual appeal and usability over 22% by using React and Bootstrap CSS to create a highly engaging user interface for an Auto Dealer/Service shop app.

Professional Experience

Customer Care Expert, Wix.com

- Maintained over 90% customer satisfaction rating by leveraging interpersonal skills and industry knowledge to help end-users negotiate sensitive payments-related risk/compliance issues.
- Spearheaded a project to “eliminate frustrated users,” thereby increasing overall user satisfaction with Payments by 23% and resulting in > \$7,000 in saved transactions per month.
- Increased CSAT scores on my team by 12% and department-wide by 7% by using Tableau data to develop a system of applying personalization and empathy to payments interactions.

Education

Hack Reactor, *Advanced Software Engineering Certificate* 2023

George Mason University, *BM Jazz Performance* 2012

Minor Computer Science (12 credits completed)