# JONATHAN WILLIAM

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#### **SUMMARY**

Graduated in Software Development from the University of Aveiro, with a strong design background due to a degree in Architecture. Proven experience in web development, interface design, and team collaboration. Seeking opportunities in the technology market, focusing on UX/UI.

#### **VIEW MY PORTFOLIO**

## **EDUCATION**

# SPECIALIZATION IN INTERACTION DESIGN, WEB AND GAMES

2024 - 2025

Universidade do Porto

#### SOFTWARE DEVELOPMENT

2022 - 2024

Universidade de Aveiro

# ARCHITECTURE AND URBAN PLANNING

2012 - 2017

PUC - PR

#### **SKILLS**

HTML

**CSS** 

JavaScript

Bootstrap

PHP

**AJAX** 

MySQL

Git

Figma

Figjam

Adobe illustrator

#### **LANGUAGES**

Portuguese

English

#### **WORK EXPERIENCE**

### WEB DEVELOPER - ACADEMIC INTERNSHIP

Living Tours Portugal - 03/2024 - 06/2024

Maintenance of the company website by creating new features and adding responsiveness to static layout pages. Development, reconstruction, and adaptation of internal system interfaces to address usability issues reported by internal clients.

**Technologies**: HTML, CSS, Bootstrap, JavaScript, Git, MySQL, AJAX, and PHP.

Practices: Pair programming.

#### **WEB DEVELOPER - SUMMER INSTERNSHIP**

Renault Portugal - 06/2023 - 09/2023

Development of a web application for recording and managing unscheduled downtime on main production lines. Conducted field analysis to define user profiles and design according to their needs. Provided support to internal clients by demonstrating functionalities and offering detailed guidance. Utilized agile methodologies to optimize the development process and enhance user experience.

**Technologies**: HTML, CSS, Bootstrap, JavaScript, Git, MySQL,

AJAX, PHP.

Methodologies: Scrum, Kanban.

### HR ANALYST (TRAINING AND DEVELOPMENT)

Telefônica Brasil - 11/2019 - 11/2021

Integration and training of new employees in technical and behavioral aspects for B2B and B2C clients. Development and management of teams, applying communication and empathy skills to enhance customer service and leadership capabilities. Creation and development of internal training materials, as well as maintenance of administrative reports on team performance. Analysis of technical and behavioral indicators to identify opportunities for improvement.