JONATHAN WILLIAM

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SUMMARY

Graduated in Software Development from the University of Aveiro, with a strong design background due to a degree in Architecture. Proven experience in web development, interface design, and team collaboration. Applying for a specialization in Interaction Design, Web, and Games at the University of Porto. Seeking opportunities in the technology market, focusing on UX/UI.

EDUCATION

SOFTWARE DEVELOPMENT
2022 - 2024
Universidade de Aveiro

ARCHITECTURE AND URBAN PLANNING
2012 - 2017
PUC - PR

SKILLS

HTML
CSS
JavaScript
Bootstrap
PHP
AJAX
MySQL
Git
Figma
Figjam
Adobe illustrator

LANGUAGES

Portuguese
English

WORK EXPERIENCE

WEB DEVELOPER - ACADEMIC INTERNSHIP
Living Tours Portugal - 03/2024 - 06/2024

Maintenance of the company website by creating new features and adding responsiveness to static layout pages. Development, reconstruction, and adaptation of internal system interfaces to address usability issues reported by internal clients.
Technologies: HTML, CSS, Bootstrap, JavaScript, Git, MySQL, AJAX, and PHP.
Practices: Pair programming.

WEB DEVELOPER - SUMMER INSTERNSHIP
Renault Portugal - 06/2023 - 09/2023

Development of a web application for recording and managing unscheduled downtime on main production lines. Conducted field analysis to define user profiles and design according to their needs. Provided support to internal clients by demonstrating functionalities and offering detailed guidance. Utilized agile methodologies to optimize the development process and enhance user experience.
Technologies: HTML, CSS, Bootstrap, JavaScript, Git, MySQL, AJAX, PHP.
Methodologies: Scrum, Kanban.

HR ANALYST (TRAINING AND DEVELOPMENT)
Telefônica Brasil - 11/2019 - 11/2021

Integration and training of new employees in technical and behavioral aspects for B2B and B2C clients. Development and management of teams, applying communication and empathy skills to enhance customer service and leadership capabilities. Creation and development of internal training materials, as well as maintenance of administrative reports on team performance. Analysis of technical and behavioral indicators to identify opportunities for improvement.